

Desired Results Parent Survey - Preschool (CDE-CSPP)

Program Year 2025-2026		Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Unsure
1	The program clearly explained the process for enrolling my child in the program.	379	30	3	0	2
2	The program clearly explained all their safety policies and procedures regarding illness, medication , emergencies, etc.	369	24	0	0	1
3	The program shares information on the curriculum and learning activities with me.	348	42	2	1	1
4	The program gives updates on the daily experiences of my child as appropriate (fore example, if my child was injured, what they ate, napping, toileting. Etc.).	339	46	3	2	4
5	The program explains my child’s ongoing development to me through progress reports, parent conferences, and informal conversations.	344	42	5	0	1
6	The program provides me with resources and suggestions for how I can support my child’s learning and development at home.	338	42	7	0	6
7	When needed, the program helps me get referrals to social and/or health services in my community, such as an assessment to diagnose a disability, provide behavioral supports, or other referrals.	344	47	4	1	19
8	The program communicates with me in my home language, including translating materials (if I speak a language other than English).	359	18	1	2	12
9	The program engages with my family to ensure learning experiences, books, and materials reflect my child’s race, home language, and cultural background.	346	36	3	3	0
10	The program encourages me to engage in family events, parent committees, opportunities to volunteer, and other family engagement opportunities.	344	43	5	0	3
11	The program makes me feel welcome and treats me like a valued partner in my child’s learning.	364	30	0	0	0
12	I receive answers and resolutions from the program in a timely manner when I have questions or concerns.	357	35	2	0	0
13	The program provides healthy meals and snacks that reflect my child’s culture.	316	55	8	7	10
14	The program supports my child in learning healthy habits, such as handwashing and personal hygiene.	378	11	2	0	0
15	The program provides developmentally appropriate learning activities that help my child’s individual school readiness skills, such as math and literacy.	350	35	3	1	4
16	The program provides my child with support in their social and emotional skills, such as how to play with friends and process emotions.	359	32	1	0	2
17	The program provides a balance of indoor and outdoor movement activities to support my child’s individual physical development.	358	30	0	0	4

18	The program supports my child's home language skills as well as English.	352	23	2	1	13
19	The program provided me with information on their current suspension and expulsion policies and procedures.	323	39	6	4	17
20	The program provides me with information on local elementary schools when my child is ready for kindergarten.	304	41	7	2	37
21	Has your child's participation in the program helped you get a job, keep your job, or attend school?	303	36	5	4	43
Please answer questions 22 and 23 if your child has an identified disability with an IFSP or IEP:						
22	My child is included in activities with other children in the program.	54	8	0	0	4
23	The program effectively meets my child's individual needs aligned to their IFSP or IEP goals.	50	9	0	1	7

Survey given to families in December 2025

Preschool Enrollment in December 700

Number of completed surveys returned 354

Response rate: 51%

		% of responses
Strongly Agree	7378	87.6%
Somewhat Agree	754	9.0%
Somewhat Disagree	69	0.8%
Strongly Disagree	29	0.3%
Unsure	109	2.3%
Total responses	8420	

Summary:

The vast majority of our families are happy with our program and either Strongly Agree or Somewhat Agree with all the statements on the survey. The two questions (attached), that requested a written response were also overwhelmingly positive. There were a few responses regarding the food served at the centers. That was heard and corrected; we changed our food service, and the children are now loving the food. The only other areas where families responded with concern were around receiving information about kindergarten and our suspension and expulsion policies. We are looking at ways to increase family understanding of the policies and that they get the information they need to support their child's education.

Desired results for children and families. Parent Survey (CSPP)

Question #1 What is one thing you love most about the program?

- The staff are amazing and really care about our kids.
- Los horarios, la seguridad de la escuela.
- We love the teachers at Balboa Children's Center. They're good at providing structured learning while also catering to children that may need additional emotional attention.
- The program has developed social and academic qualifications in my children. I love all the instructors in this program.
- Que les enseñan a los niños a seguir normas y reglas. Hacer independientes. Ayuda a socializar con otros niños. Los prepara académicamente para el kindergarten.
- It helps me to be able to go to work the learning lessons that are given to my kids.
- La atención de las maestras con Regina y con mi familia.
- Me Gusta Kemp, Corporate Proficiency, the Hygiene personnel and Rutina del Dia. Como lavar Los dientes de sueste Comer también me gusta que tienen la operator tidal de jugar fuera del aula de clases
- Lo qu mas me gusta del programa, es que todos estan dispuestos a enseñar y ayudar a mi hija. Se trata de todo lo que necesita. Y no solo los profesores, sino todo el personal que la rodeo.
- He is learning sign language and Spanish. The teachers are very informative.
- Social skills.
- Attention teachers give to children.
- I love how Head Start prepares my child for kindergarten. Say, for example, teaching her to write her name every day is helpful.
- I like this program and the service that they serve
- Is very welcoming and has a positive attitude. Very helpful for morning Dropbox.
- How my son is learning is so much on his hygiene and communication skills.
- The staff
- The flexibility with RM3 Teachers/TAs has been helpful. Events to celebrate holidays for the students. Bringing the fire department for students to enjoy.
- My child has the opportunity to make social connections with other kids and learn new skills.
- I feel like Aviah Is well taken care of and supported. while at school
- The kindness and friendliness of the teachers Amazing here.
- Taking good care of my Childs hygiene and what she eats.
- Conciencia entre amigos
- Que nos dan la facilidad para poder trabajar inundando a nuestros hijos. Que los enseñan a convivir con sus compañeros y a compartir.

- Los enseñan cosas importantes pero la vida y los enseñan números, letras y cosas educativas.
- Very inclusive.
- My child is always happy here.
- The teachers take their time to learn each child and their behaviors to best see fit for what that child needs to learn and be comfortable.
- Very organized. Friendly staff
- Kids have routines teachers are great & knowledgeable supporting staff.
- Teachers help my son develop memory, independence, social skills and good behavior.
- Staff are good and friendly environment.
- Something I love about the program is how my baby 3 socializes with children his age and he is learning a lot.
- They help my child have better social skills and learn how to share with other children.
- The teachers are supportive and care for the children.
- Love the program.
- Caring for children.
- I love my kids' having their native language teachers. They are also kind and understandable.
- Program makes the kids feel safe.
- My child likes going to school.
- There are teachers who love their job and treat kids like their own.
- Love that they have a schedule and routine.
- teach more.
- Rose Ann.
- Care, attention towards the kids.
- Informative and interactive program. The teachers are caring and offer wonderful preschool experiences for all children.
- Teachers are attentive, communicative, welcoming, supportive and kind.
- The environment is safe, warm and comfortable.
- The curriculum is well organized, and children are learning a lot of things including emotional regulation.
- Children are happy and love to attend.
- Gives parents an opportunity to work again.
- The program provides everything to make our life better.
- I love the staff!
- Staff very patient with kids.

- Getting families together for the kids!
- Welcoming environment! Inclusiveness & Engagement.
- Partnership and great communication.
- The way they receive the children!
- My child loves the program.
- Teachers are friendly and informative;
- En lo personal me gusta mucho la comunicacion que tienen las maestras con los ninos y con uno como padres sobretodo la ensenanza con los ninos;
- My son is always excited to go to school;
- I love the program; helps my son learn through play. He's having fun while building skills and I can see him growing more confident everyday
- Todo en general se me hace muy bien como cuidan y educan a los ninos y la paciencia que tienen con los ninos tomando en cuenta que son ninos pequenos. Mi hijo esta aprendiendo a socialisarse con otros ninos;
- Knowing that the teachers care about my daughter's physical, emotional and intellectual development;
- What I like about this school is how good the teachers are trained and have the patient for our kids. They are understanding and have compassion.
- There is just not one thing I love about Head Start program, there are many great quality educated staff with friendly behaviors with families and children. supporting children with SE, COG, Language and health;
- Healthy food, great resources and activities, clean & organized. The teachers are caring and great with the children;
- That he is safe and can learn;
- What i would say i love most about this program is that the teachers are amazing and also understanding about real life problems like car issues or being sick, they don't give you a hard time about it if you can't come;
- I love that the program has wonderful teachers, flexible hours and a safe place for my child;
- The food and learning program with the kids and what the kids bring home with the art;
- Flexibility & helpfulness. I love the program it makes me feel Welcome and treats me like a valued partner in my child's learning.
- I absolutely love and am very satisfied with the structure and discipline of the program that keeps the children in margin to educate them and make them respectful. No response to this question. Our child is learning
- lovely, kindness, good activities, good teachers, kid like to be there and play with classmates.
- Teachers' dedication

- The teachers! They are amazing
- Teachers and students Ratio
- Friendly teachers and age-appropriate activities that helps kids to learn and have fun.
- My daughter really enjoys going to school and loves playing with her friends and teachers. She's always excited to tell me how her day was at school. Everything;
- there's lots of great teachers that really care about the children;
- great program.

Desired results for children and families. Parent Survey (CSPP)

Question #2: **What is one thing you would like to see improved about the program?**

- To have more family activities.
- En lo que a mi respecta, todo es perfecto.
- More academic would be great instead of teaching them only to write their name.
- la comida y mas actividez gisicas para los ninos
- A broader snack and food menu for picky eaters.
- This program can involve more children, which will help working parents like us.
- Laves la comida. A veces no tienen suficientes supplies en el salon.
- Me gustaria que hubiera horas mas extendidas y que incorporaran mas actividades que les permitan, per su cuerpo.
- A broader snack slash food menu for picky eaters.
- School lunch and breakfast. More sample foods that smaller children will pay attention to and eat.
- None.
- Better way to communicate automated messages? Because it is automated, sometimes I don't get a voicemail if I am not able to answer the call right away.
- As of right now, I do not see any fault in the program.
- The play area outside.
- Quarterly sheet to discuss with parents on what curriculum their child is working on and focusing on. Teaching and providing appropriate and proper communication for students and student interactions.
- I cannot think of any immediate improvements needed by the program. Keep up the good work.
- Try to add more toys and activities that enhance social skills.
- Practica juntos (reunidos) cantando contano numerosMore staff.
- Better healthy food, more hoursNothing is perfect.
- Me parece todo muy bien none.
- The program might need more teachers/ helpers.
- Provide more support for the teachers.
- Encourage students to interact with students not just their friends outside at home and or in other classrooms.
- Taking children on outings to discover, explore and engage in all the hands-on learning opportunities in the Bay Area/ Field Trios.
- Activities and learning how to write and count.Kids potty training, talking to kids about respecting parents, Use words.
- Overall, thank you for hard work.

- Communication on child's success.
- Report incidents.
- Child improvement writing numbers and ABCs.
- Didn't receive handbook.
- Communication weekly.
- Son enjoys program.
- All is perfect.
- The program is organized.
- Very kind teachers.
- Teachers care about my child.
- More Parking
- More support in the classroom with children with challenging behaviors. Adding more sensory activities and being more vigilant with children's interactions with peers;
- paying closer attention to the interactions between the students.
- Same day communication and more family events.
- Daily updates written on an app.
- Texting parents when a teacher is out.
- Nothing, everyone is awesome!
- More parent involvement activities.
- Longer approved childcare hrs. so I can commit to work.
- I would like to see daily homework packets and worksheets for long vacations.
- Para mi que todo va muy bien hacen un muy buen trabajo.
- At this moment I have no complains, I think the program & teachers are doing an amazing job.
- En realidad no se me ocurre nada por ahora.
- How much Natalee has learned, social skills and patients.
- I cannot think of even one thing that doesn't meet or exceed my expectations.
- I have had other children in Head Start in other states and counties and it has been a vital program contributing to their on-going educational success.
- Marsh Creek site is exceptionally cautious with safety and hygiene, and it is very evident that the staff care about the well-being of the children.
- Everything seems okay for now.
- I don't have anything else on my mind at this time.
- I can't think of any improvement, I like the program.

- For my child to be more into school and not cry and for him to like friends that he makes.
- I don't believe this program needs improvement, it's just fine how it is.
- An app so they can let us know what is going on throughout the day.
- More activities for parent involvement.
- More choices for breakfast
- More communication of what my child is doing everyday
- Cultural balance;
- que ulebran los cumpleaños de los niños (who celebrate the children's birthdays)
- la comida (the food);
- todo muy bien (Everything was great.
- Longer class
- Kids feel happy every day, good to keep.
- Nothing, I am very pleased
- offering high sugar snacks, including natural flavors. I suggest not food related birthday goodie if parents like to celebrate birthday with all friends. It's hard to tell kids not to eat it if the peers are having it.
- More communication between teacher and families on what happens during the class time.nothing, it's great;
- It's great.