



CONTRA COSTA COUNTY

AGENDA - PUBLISHED

Advisory Council on Aging

Wednesday, December 18, 2024

10:00 AM

500 Ellinwood Way, Pleasant Hill
Board Room

General Meeting

| Link: | [https://cccounty-us.zoom.us/j/89014040093?](https://cccounty-us.zoom.us/j/89014040093?pwd=bng3eqDmqbvHLB6wYUsOMaMrKgnvTZ.1)

[pwd=bng3eqDmqbvHLB6wYUsOMaMrKgnvTZ.1](https://cccounty-us.zoom.us/j/89014040093?pwd=bng3eqDmqbvHLB6wYUsOMaMrKgnvTZ.1) | Password: 484165 | Dial-in: 214 765 0478 or
888 278 0254 code: 698779 | ID: 890 1404 0093

PUBLIC ACCESS INSTRUCTIONS:

The public may attend this meeting in person at the posted locations. The public also may attend this meeting remotely via Zoom or call-in. Login information and call-in information is provided above.

Remote attendance of this meeting is being held at the following locations: 165 Natalie Dr. Moraga; 2339 Magnolia Bridge Dr. San Ramon; 2950 Buskirk Ave. Suite 330 Walnut Creek; 200 Sea View Drive, El Cerrito

10:00 Call to order and Introductions

10:01 Roll Call

10:05 Approval of September Minutes

GEN9.18.24DraftMinutes

[24-3349](#)

Attachments: [GEN9.18.24DraftMinutes](#)

10:10 Area Agency on Aging Report- Alicia Espinoza, AAA Program Manager
Capacity Building RFP

RFP 1212 Organizational Capacity

[24-4459](#)

Attachments: [RFP1212-Organizational-Capacity-Final](#)

<https://ehsd.org/overview/contracting-opportunities/>

- 10:35 City Reports (2 minutes each)
Antioch-Vacant
Brentwood- Eric Britz
Clayton- Vacant
Concord- Marylyn Fowler
Danville / Alamo- James Donnelly
El Cerrito- Carol Kehoe
Hercules- Vacant
Lafayette- Richard Morisky
Martinez- Kathryn Monroy-Dexter
Moraga- Francisco Benavides
Oakley- Vacant
Orinda- Candace Evans
Pinole- Lori Magistrado
Pittsburg- Vacant
Pleasant Hill- Lorna Van Ackeren
Richmond- Cate Burkhart
San Pablo- Vacant
San Ramon- Vacant
Walnut Creek- Denise Kalm
- 10:55 Slate of 2025 Officers:
President: Jim Donnelly
Vice President: Lorna Van Ackeren
Secretary/Treasurer: Michelle Hayes
- 10:56 Polling and Election
- 10:58 Oath of Office for Officers
- 11:00 Break
- 11:10 Committee and Workgroup Reports: Chairs
Membership: Julie Ortega/Logan Robertson
Planning: Candace Evans
Health & Elder Abuse Prevention: Terri Tobey/Michael Wener
Housing: Kevin Donovan
Legislative: Shirley Krohn
Technology: Steve Lipson
Transportation: Jim Donnelly
- 11:25 Treasurer's Report: Candace Evans
- 11:27 ACOA President's Report: Jill Kleiner
- 10.2.2024 Committee Assignments [24-3350](#)
- Attachments:** [10.2.2024 Committee Assignments](#)

2024 Annual Report

[24-4460](#)

Attachments: [2024 ACOA Annual Report \(consolidated draft\) final](#)

11:37 Consent Items:

Appoint Alan Goldhammer to the Member at Large #4 seat

Approve Bylaws to be presented to Board of Supervisors

Approve 2024 Annual Report

GEN 9.18.24 DRAFT Bylaws

[24-2919](#)

Attachments: [GEN 9.18.24 DRAFT Bylaws](#)

11:40 Regional Coalition Update: Debbie Toth

11:45 Health Equity Summit Update: Lorna Van Ackeren

11:50 ACOA Holiday Activity: Marilyn Fowler

11:55 Public Comment

New business for next meeting:

Wednesday, January 15, 2025

Legistar instructions

12:00 Adjourn to Potluck

The Council will provide reasonable accommodations for persons with disabilities planning to attend the Council meetings. Contact the staff person listed below at least 72 hours before the meeting. Any disclosable public records related to an open session item on a regular meeting agenda and distributed by the County to a majority of members of the Council less than 96 hours prior to that meeting are available for public inspection at 500 Ellinwood Way, Pleasant Hill, attention Glenda Pacha during normal business hours. Staff reports related to items on the agenda are also accessible online at www.contracosta.ca.gov. Public comment may be submitted via electronic mail on agenda items at least one full workday prior to the published meeting time.

For additional information contact: Glenda Pacha (925) 655-0772 or gpacha@ehsd.cccounty.us

HOW TO PROVIDE PUBLIC COMMENT:

Persons who wish to address the Advisory Council on Aging during public comment on matters within the jurisdiction of the Council that are not on the agenda, or who wish to comment with respect to an item on the agenda, may comment in person, via Zoom, or via call-in. Those participating in person should speak when called upon by the chair. Those participating via Zoom should indicate they wish to speak by using the “raise your hand” feature in the Zoom app. Those calling in should indicate they wish to speak by pushing * 9 on their phone. All public comments will be limited to 2 minutes per speaker.

The Contra Costa County Advisory Council on Aging is appointed by the Board of Supervisors to advise the Area Agency on Aging on all matters related to the development and administration of the annual Area Agency Plan and operations conducted thereunder, in accordance with mandates from the Older Americans Act. Any comments or recommendations made by the Council or its individual members do not represent the official position of the County or any of its officers.



CONTRA COSTA COUNTY

1025 ESCOBAR STREET
MARTINEZ, CA 94553

Staff Report

File #: 24-3349

Agenda Date: 10/16/2024

Agenda #:



CONTRA COSTA COUNTY

Committee Meeting Minutes - Draft

Advisory Council on Aging

Wednesday, September 18, 2024

10:00 AM

500 Ellinwood Way Pleasant Hill
Board Room

General Meeting

| **Link:** |

<https://cccounty-us.zoom.us/j/89311212374pwd=Zm6SXhWaAo9vJuha6dfuhsOnzGuOX5.1> |
Password:602444 | Dial-In: 214 765 0478 or 888 278 0254 | Code: 698779 | ID: 893 1121 2374 |

PUBLIC ACCESS AND PUBLIC COMMENT INSTRUCTIONS:

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10:00 Call to Order and Introductions- Jill Kleiner

10:01 Roll Call

Present	Francisco Benavides, Roger Boaz, Cate Burkhart, Deborah Card, James Donnelly, Kevin Donovan, Candace Evans, Michelle Hayes, Denise Kalm, Carol Kehoe, Jill Kleiner, Thomas Lang, Steve Lipson, Nicola Lopez, Lori Magistrado, Richard Morisky, Brian O'Toole, Julie Ortega, Logan Robertson, Carol Schaefer, Terri Tobey, Michael Wener, and Dennis Yee
Excused	Lorna Van Ackeren
Absent	Eric Britz, Jarrod Bolliger, Marilyn Fowler, Shirley Krohn, Michael Rigsby, Sharon Sakai-Miller, Antonio Shelly, Rudy Fernandez, Jennifer Doran, and George Lee

10:05 Approval of August Minutes

Motion:	Wener
Second:	Kalm
Aye:	Benavides, Boaz, Burkhart, Card, Donnelly, Donovan, Evans, Hayes, Kalm, Kehoe, Kleiner, Lang, Lipson, Lopez, Magistrado, Morisky, O'Toole, Ortega, Schaefer, Tobey, Wener, and Yee

Absent: Britz, Bolliger, Fowler, Krohn, Rigsby, Sakai-Miller, Shelly, Fernandez, Doran, and Lee

Abstain: Robertson

Result: Passed

GEN 8.21.24 DRAFT minutes

Attachments: [GEN 8.21.24 DRAFT minutes](#)

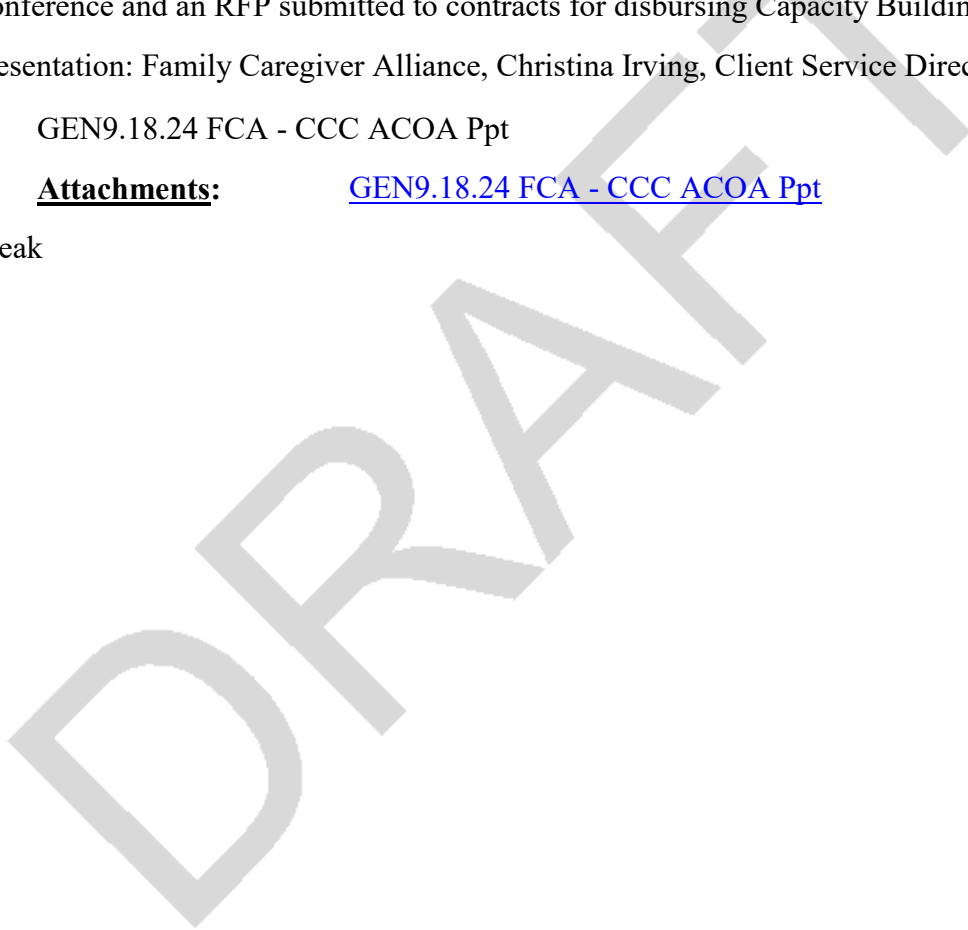
10:10 Area Agency on Aging Report- Tracy Murray, Director, Aging and Adult Services
Director Murray did not attend the meeting but provided a report that was read to the ACOA by AAA Staff as instructed. Updates were given on staffing, AAA budget amendments, Master Plan for Aging presentation to the Family and Human Services Committee, the C4A Director's Conference and an RFP submitted to contracts for disbursing Capacity Building Funds.

10:25 Presentation: Family Caregiver Alliance, Christina Irving, Client Service Director

GEN9.18.24 FCA - CCC ACOA Ppt

Attachments: [GEN9.18.24 FCA - CCC ACOA Ppt](#)

10:55 Break



11:05 Committee and Workgroup Reports: Chairs

Membership- Julie Ortega/Logan Robertson

Julie Ortega reported 13 vacancies, 3 pending appointments, 3 pending resignations

The committee is following up absences and updating interviewing questions. A slate of officers for 2025 will be presented at the October ACOA meeting.

Planning- Candace Evans

Jill Kleiner reported by June 2025, the committee will make presentations to 4 sites where last year's focus groups were held. Annual report reviewed/discussed.

Health- Terri Tobey/Michael Wener

Terri Tobey reported the "On the Move" and "A Matter of Balance" classes were discussed at the September meeting. The change of the committee's name to Health & Elder Abuse Prevention was approved by the Executive Committee. Brian will provide Medi-Cal updates and Francisco will provide Wellness updates at monthly meetings. Determined membership of the committee. Aging in Place brochure- being updated/edited.

Housing- Kevin Donovan

At September meeting, the committee received a presentation from Bay Area Housing Finance Authority discussing their decision to withdraw the proposed ballot measure for a \$20 billion affordable housing bond. Satellite Affordable Housing Associates presented and described their role as owner and operator in the "under planning" 81unit affordable housing complex which will be an integral part of Choice in Aging's planned new campus. The definition of the workgroup as a standing committee, the role of committee members, and the requirements of the Brown Act were all also discussed. Future meetings will focus on homelessness in the October 21 meeting as Jamie Jenett of CCC Health joins us. Focus of the November 18 meeting will return to affordable housing as CCC Housing Authority will share a presentation with us.

Legislative- Shirley Krohn

Steve Lipson reported the California Senior Legislature has 24 proposals of which 10 will move forward. We have 2- one is Brown Act Revision and the other is a proposed public health code revision to add older adult education programs.

Technology- Steve Lipson

The Committee heard from Tish Gallegos, EHSD's Community & Media Relations Director regarding ACOA webpages and discussed the ACOA annual report.

Transportation- Jim Donnelly

Finishing up the COVID-19 Impact Survey. Workgroup members were identified. Next month- CCTA discussion regarding autonomous vehicle programs. Discussed ACOA annual report.

Committee Schedule

Attachments: [Committee Schedule](#)

11:20 TACC Meeting Updates- Jim Donnelly

There were presentations on the Village Movement, Claris Companion Program, and Eldera.ai

- 11:25 Treasurer's Report: Candace Evans
Beginning balance is \$411.00, Donations today \$32.00 Total \$443.00
- 11:30 ACOA President's Report- Jill Kleiner
At December meeting, each city/town representative is required to give a report what is happening for older adults in their city/town. December Holiday Gathering – The holiday lunch will include purchased foods and a member Potluck. The Potluck sign up will occur at the October meeting. Bylaws Updates - Jill presented the County Counsel revisions to the ACOA Bylaws and discussed the proposed updates to the Bylaws.
See summary page of changes to the Bylaws, feedback to Jill by September 30. Bylaws revision will be a consent item on the October ACOA agenda. Due to four absences in this calendar year, Antonio Shelly was “deemed voluntary resigned”.
- GEN9.18.24 Bylaws Updates Summary
- Attachments:** [GEN9.18.24 Bylaws Updates Summary](#)
- GEN 9.18.24 DRAFT Bylaws
- Attachments:** [GEN 9.18.24 DRAFT Bylaws](#)
- 11:45 Consent Items
None
- 11:50 Update on Regional Coalitions- Shirley Krohn and Lorna Van Ackeren
None
- 11:55 Announcements:
Richmond Commission on Aging is presenting a Safety Workshop next Thursday, 9/26, 10-12
Fall Prevention brochure is available
Grand Opening– Caring Haven Home Care Agency– October 17
- 11:57 Public Comment
- 11:59 Upcoming ACOA General Meeting Presentations
October: Elder abuse presentation by Mary Blumberg, Esq., Deputy District Attorney Contra Costa County
- 12:00 Adjourn
Jill Kleiner adjourned the meeting at 11:51 am
- Legistar distribution list sign-up instructions
- Attachments:** [Legistar Sign up Instructions](#)

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The Council will provide reasonable accommodations for persons with disabilities planning to attend the Council meetings. Contact the staff person listed below at least 72 hours before the meeting. Any disclosable public records related to an open session item on a regular meeting agenda and distributed by the County to a majority of members of the Council less than 96 hours prior to that meeting are available for public inspection at 40 Douglas Dr. Martinez, attention Patty Lund during normal business hours.

The Contra Costa County Advisory Council on Aging is appointed by the Board of Supervisors to advise the Area Agency on Aging on all matters related to the development and administration of the annual Area Agency plan and operations conducted thereunder, in accordance with mandates from the Older Americans Act. Any comments or recommendations made by the Council or its individual members do not represent the official position of the County or any of its officers.



CONTRA COSTA COUNTY

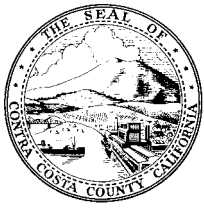
1025 ESCOBAR STREET
MARTINEZ, CA 94553

Staff Report

File #: 24-4459

Agenda Date: 12/18/2024

Agenda #:



CONTRA COSTA COUNTY
Aging and Adult Services Bureau
Area Agency on Aging

RFP 1212
Organizational Capacity Building (Measure X)



REQUEST FOR PROPOSAL

ORGANIZATIONAL CAPACITY BUILDING (MEASURE X)

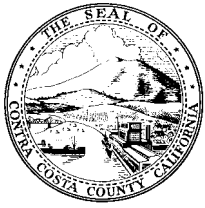
RFP 1212

ISSUE DATE: Thursday November 7, 2024

PROPOSAL DUE DATE: Friday, December 6, 2024 By 5:00PM PST

CONTRA COSTA COUNTY
EMPLOYMENT & HUMAN SERVICES DEPARTMENT
AGING & ADULT SERVICES (AAS) BUREAU
40 DOUGLAS DRIVE
MARTINEZ, CALIFORNIA 94553

RFP 1212



**EMPLOYMENT & HUMAN SERVICES DEPARTMENT (EHSD)
Aging and Adult Services (AAS) Bureau
(Organizational) Capacity Building**

REQUEST FOR PROPOSAL (RFP) 1212

The Contra Costa County Employment & Human Services Department, Aging and Adult Services (AAS) Bureau is pleased to announce the solicitation of proposals for Organizational Capacity Building funded by Measure X.

The Contra Costa County Employment and Human Services Department, Aging and Adult Services (AAS) Bureau announces the issuance of **Request for Proposal (RFP) 1212** seeking applicants to apply for Organizational Capacity Building funds to serve seniors and adults with disabilities. Applicants can be public or nonprofit organizations or groups who provide services to seniors and/or adults with disabilities. Total funding through this RFP is **\$1,700,000**. Applicants may apply for more than one project but funding will not exceed \$250,000 per project. Agreements are expected to begin March, 2025.

This RFP is the process by which the County will solicit proposals for the purpose of entering into a contract with selected respondents for up to a 24-month period expected to begin March 2025.

Please read this entire packet carefully.

**Interested parties are invited to attend the
Optional Virtual Bidders' Conference scheduled for
Date: Friday, November 22, 2024
Time: 2:00 pm – 4:00 pm**

Attendance at the virtual Bidders' Conference is not required for a proposal to be considered.

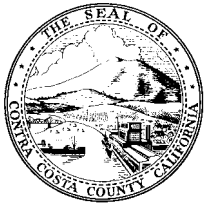
Agencies interested in attending the virtual Bidders' Conference must register at the following website address:

<https://attendee.gotowebinar.com/register/1416124140336196953>

After registering, you will receive a confirmation email containing information about joining the webinar.

Questions about RFP 1212 or the County's procurement process may be submitted in writing to contractbid@ehsd.cccounty.us. Questions will be accepted through Friday, November 22, 2024, 4:00PM PST. All comments and inquiries received along with responses will be posted publicly on November 27, 2024 at: www.ehsd.org/rfps.

Thank you in advance for your effort in preparing your response.



EMPLOYMENT & HUMAN SERVICES DEPARTMENT (EHSD)
Aging and Adult Services (AAS) Bureau
(Organizational) Capacity Building

REQUEST FOR PROPOSAL (RFP) 1212

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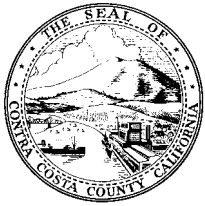
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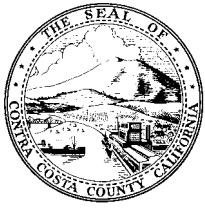
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**EMPLOYMENT & HUMAN SERVICES DEPARTMENT (EHSD)
Aging and Adult Services (AAS) Bureau
(Organizational) Capacity Building**

REQUEST FOR PROPOSAL (RFP) 1212

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**EMPLOYMENT & HUMAN SERVICES DEPARTMENT (EHSD)
Aging and Adult Services (AAS) Bureau
(Organizational) Capacity Building**

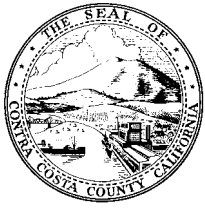
REQUEST FOR PROPOSAL (RFP) 1212

SECTION 1: LEGAL NOTICE

The Contra Costa County Employment and Human Services Department, Aging and Adult Services (AAS) Bureau announces the issuance of **Request for Proposal (RFP) 1212** seeking applicants to apply for Organizational Capacity Building funds to serve seniors and adults with disabilities. Applicants can be public or nonprofit organizations or groups who provide services to seniors and/or adults with disabilities. Total funding through this RFP is **\$1,700,000**. Applicants may apply for more than one project but funding will not exceed \$250,000 per project. Agreements are expected to begin March, 2025.

Submission of bids in response to RFP 1212 is due on Friday, December 6, 2024 by 5:00 p.m. PST, without exception.

For complete RFP details, virtual Bidders Conference registration instruction, submission requirements, and a copy of the RFP, visit the Employment & Human Services Department website at: <https://ehsd.org/overview/contracting-opportunities/>



**EMPLOYMENT & HUMAN SERVICES DEPARTMENT (EHSD)
Aging and Adult Services (AAS) Bureau
(Organizational) Capacity Building**

REQUEST FOR PROPOSAL (RFP) 1212

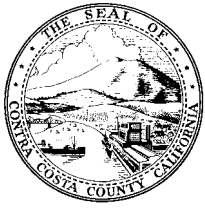
RFP 1212 TIMELINE

<u>Event/Location</u>	<u>Date*</u>
Legal Notice Released and RFP Posted on Website	Thursday, November 7, 2024
Question Submittal period Submit questions to: contractbid@ehsd.cccounty.us	Friday, November 8, 2024, through close of Bidders' Conference
Virtual Bidder's Conference (optional)	Friday, November 22, 2024
Responses to RFP Questions Published by EHSD	Wednesday, November 27, 2024
RFP Proposal Response Submission Due Date	Friday, December 6, 2024 By 5:00PM PST
EHSD Compliance Review and Evaluation	Completed by Thursday, December 12, 2024
EHSD Fiscal Review and Evaluation	Completed by Monday December 23, 2024
AAS Bureau Review and Evaluation	Tuesday, December 24, 2024 – Thursday, January 16, 2025
Award Notification	Friday, January 17, 2025
Appeal Period (10 business days)	Friday, January 31, 2025
Contract Negotiation & Processing	February 1, 2025 – February 15, 2025
Board of Supervisors' Authorization of Contracts over \$200,000	March 2025
Projected Contract(s) Start	March 2025

*All dates are subject to change as deemed in the best interest of EHSD.

Contact (RFP Process only): EHSD Contracts Unit
 Contact Phone: (925) 608-4969
 Contact Email: contractbid@ehsd.cccounty.us
 Virtual Bidders Conference: Friday, November 22, 2024
 2:00 pm – 4:00 pm

The optional virtual Bidder's Conference requires pre-registration. Please register for it at:
<https://attendee.gotowebinar.com/register/1416124140336196953>
 After registering, you will receive a confirmation email containing information about joining the webinar.



**EMPLOYMENT & HUMAN SERVICES DEPARTMENT (EHSD)
Aging and Adult Services (AAS) Bureau
(Organizational) Capacity Building**

REQUEST FOR PROPOSAL (RFP) 1212

SECTION 3: REQUEST FOR PROPOSAL 1212 GENERAL INFORMATION

3.1 Issuing Agency

Contra Costa County partners with the community to deliver quality services to ensure access to resources that support, protect, and empower individuals and families. **RFP 1212** is issued by the Contra Costa County Employment & Human Services Department (EHSD), Aging and Adult Services (AAS) Bureau, which oversees the Area Agency on Aging (AAA), Adult Protective Services (APS), General Assistance Program, In-Home Support Services (IHSS), and IHSS Public Authority.

3.2 About Measure X

Measure X is a countywide 20-year, ½ cent sales tax approved by Contra Costa County voters on November 3, 2020. Collection of the tax began on April 1, 2021. The intent of Measure X is “to keep Contra Costa’s regional hospital open and staffed; fund community health centers, emergency response; support crucial safety-net services; invest in early childhood services; protect vulnerable populations; and for other essential county services.”

The Contra Costa County Board of Supervisors awarded funding to the Employment and Human Services Department to provide Capacity Building Support to Community Based Organizations serving seniors, adults with disabilities, and their caregivers. Building the capacity of Contra Costa’s service provider network is critical to meeting the challenges of a population that is rapidly aging and becoming increasingly diverse.

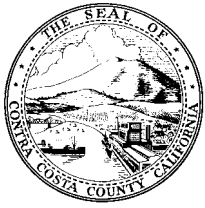
3.3 Solicitation

RFP 1212 is issued to increase the ability of agencies to improve their services to seniors, adults with disabilities, and their caregivers.

Improving the capacity of organizations can lead to better client outcomes and a more sustainable and stable organizations. RFP 1212 defines organizational capacity building as strategies, practices, and frameworks that address specialized management, leadership, operational, and service approaches that can lead to a more robust, efficient, effective, and equity-minded organization.

RFP 1212 solicits proposals from agencies seeking funding to improve, innovate, and sustain their programs, services, operations, and leadership. Funding to implement pilot programs, replicate model approaches from other communities/agencies, or to develop proof of concept of a promising practice may be sought through this RFP.

Contracts secured through this RFP will be managed and monitored by the Area Agency on Aging, a division of EHSD’s Aging & Adult Services Bureau. Proposals shall clearly demonstrate how the funding can build, enhance, or sustain the organization’s capacity to serve Contra Costa’s seniors,



**EMPLOYMENT & HUMAN SERVICES DEPARTMENT (EHSD)
Aging and Adult Services (AAS) Bureau
(Organizational) Capacity Building**

REQUEST FOR PROPOSAL (RFP) 1212

adults with disabilities, and family caregivers.

3.4 Bidders' Conference

An optional, virtual Bidders' Conference webinar is scheduled for **Friday, November 22, 2024 from 2:00 pm – 4:00 pm PST**. Participation in the Bidders' Conference webinar is optional and not required for a proposal to be considered.

To attend the recommended Bidders' Conference webinar, please register at: <https://attendee.gotowebinar.com/register/1416124140336196953>. After registering, you will receive a confirmation email containing information about joining the webinar. All attendees will be in listen mode only.

You can register at any time. Upon registration approval, you can test our system in advance. You will need a sound-enabled PC to hear the discussion. All questions will be entered via the keyboard.

If you have problems logging in, please contact the support page at www.gotowebinar.com

If you have not used a GoToMeeting or GoToWebinar before, access a 4 ½ minute YouTube video that can help guide you.

www.youtube.com/watch?v=IQ3Xwwgbd8Y&t=5s

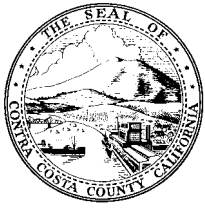
Remember to use your computer audio for access during the webinar.

Questions formulated prior to the Bidders' Conference can be submitted to contractbid@ehsd.cccounty.us and will be answered at the Bidders' Conference. All questions and answers submitted prior to and at the Bidders' Conference will be posted on the ehSD.org website by **Wednesday, November 27, 2024. No programmatic questions will be responded to after the close of the Bidders' Conference.**

3.5 Qualified Bidders

Eligible Bidders are agencies, on their own or in collaboration with other organizations, that have adequate controls, personnel, and capability to provide the services sought in this RFP. Collaborative proposals are highly encouraged, but one agency must submit the proposal as the applicant and will act as the fiduciary and contractor with the County. Preference is given to 501(c)(3) organizations.

By submitting an application, the applicant agrees to be bound by all the terms and conditions of the County's standard contract if selected. Proposals submitted by the successful applicant shall become part of the contract service plan, unless negotiated, amended, or modified by the County. Two authorized representatives of the successful applicant shall be required to sign the County standard agreement.



**EMPLOYMENT & HUMAN SERVICES DEPARTMENT (EHSD)
Aging and Adult Services (AAS) Bureau
(Organizational) Capacity Building**

REQUEST FOR PROPOSAL (RFP) 1212

3.6 Ex-Parte Communication

The County will enforce the prohibition on *ex-parte* communication during this RFP process. The *ex-parte* communication restricts RFP Bidders from contacting County staff or members of the Advisory Council on Aging (ACOA), except as specified and expressly authorized under the terms of this RFP. During the period from the issuance of this RFP and the award of the contract to a successful applicant(s), contact regarding the specific subject of this RFP between potential or actual applicant(s), County staff, and ACOA members is restricted under the terms of this section. A documented instance of such contact by an actual or potential applicant shall be grounds for disqualification from the process. County staff shall be defined as any County employees, agents, or contractors involved in or connected with this RFP process.

3.7 Questions and Comments

Questions about RFP content must be submitted via email to contractbid@ehsd.cccounty.us by the "Question Submittal Period" referenced in Section 2, RFP Timeline.

Responses to questions will be posted on the EHSD website at <https://ehsd.org/overview/contracting-opportunities/> under this RFP by the Responses to RFP Questions date referenced in Section 2, RFP Timeline.

Upon conclusion of the "Question Submittal Period" referenced in Section 2, RFP Timeline, only RFP *process* related questions will be accepted and can be sent via email to contractbid@ehsd.cccounty.us. Emails should include "RFP 1212" in the subject line.

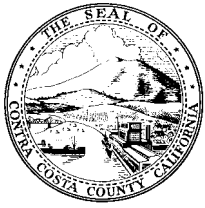
3.8 Right to Cancel or Amend

EHSD reserves the right to delay, amend, or cancel all or any part of this RFP at any time without prior notice. EHSD also reserves the right to modify the RFP process and timeline or terminate the process and elect to operate by other means as is deemed necessary. This RFP does not commit EHSD to award a contract or to procure a contract for services. This RFP is in no way an agreement, obligation, or contract between EHSD and any applicant. This RFP does not commit EHSD to accept any proposal, nor is EHSD responsible for any costs incurred by Bidders in the preparation of responses to this RFP.

The EHSD reserves the right to reject any or all proposals, to accept or reject any or all items in the proposal and to award contracts in whole or in part as is deemed to be in the best interest of the County. The EHSD reserves the right to split the award in any manner deemed most advantageous to the County, as well as to increase or decrease the award amount.

3.9 Restrictions and Disclosures

Any information deemed confidential or proprietary by the Bidder must be clearly marked and identified by the Bidder as such and include an explanation of why such information is exempt from



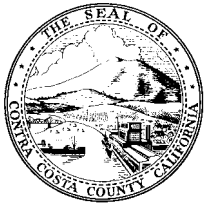
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disclosure under applicable law. Such clearly marked and identified confidential or proprietary information will be protected and treated with confidentiality only to the extent permitted by law. Information not protected from disclosure by law will be considered a public record.

Proposals will be received, maintained, and may be disclosed to the public consistent with the California Public Records Act and the Freedom of Information Act. Proposals will be exempt from disclosure until the evaluation and selection process has been completed. Bidders should be aware that the County is required by law to make its records available for public inspection and copying, with certain exceptions (see California Public Records Act, California Government Code Section 6250 et seq. and the Freedom of Information Act - 5 U.S.C. Section 552).

EHSD will not notify Bidder of requests for release of information or that EHSD released data unless the EHSD receives a request for information previously marked and identified by Bidder as confidential or proprietary. If the EHSD receives a request for release of such previously marked and identified confidential or proprietary information, the EHSD will notify Bidder of such request to allow Bidder to challenge such request consistent with applicable law.



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SECTION 4: PROGRAM SPECIFICATIONS, FUNDING, & CONTRACT PERIOD

4.1 Estimated Funding and Contract Period

Total funding through this RFP is **\$1,700,000**. Applicants may apply for more than one project but funding will not exceed \$250,000 per project.

Contracts will be awarded for up to a 24-month period.

Proposal narratives must be accompanied by a clear, concise, and reasonable budget for the contract period of up to two years using the budget template provided in this RFP (**FORM #4**).

Awarded Bidders will be required to enter into a Standard County Contract for the procured service(s).

4.2 Eligible Populations

For this RFP 1212, Bidder must serve Contra Costa County seniors, adults with disabilities, and/or their caregivers

4.3 Program Monitoring and Evaluation

The Area Agency on Aging (AAA) will monitor activities funded through this RFP conducted by the successful Bidder. At a minimum, the contracted agency will be expected to:

1. Performing all services without material deviation from an agreed-upon Service Plan, which includes program goals, metrics, deliverables, and client outcomes.
2. Fulfill and comply with the requirements specified in the County's standard contract General Conditions. A copy of County General Conditions (Section 10) is attached to this RFP packet and incorporated herein by reference.
3. Maintain adequate records of services provided, individuals served, fiscal expenditures, document compliance with Service Plan, as appropriate.
4. As appropriate, report services provided and individuals served in GetCare database or other reporting method on a monthly basis as determined by the AAA. Service data must be consistent with monthly fiscal demands.
5. Submit monthly demands itemizing fiscal expenditures and providing appropriate documentation for reimbursement by County.
6. Cooperate with the collection of fiscal, administrative, and service/project data as requested by the AAA, which may require active collaboration and cooperation with other agencies providing similar services.



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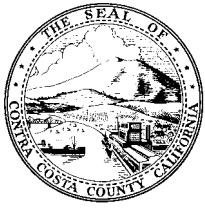
7. Participate in program monitoring by the AAA and other County entities, as appropriate, which will include a collaborative review of documents reflecting progress towards meeting project outcomes. The monitoring may include a review of progress and goals.
8. Participate in fiscal monitoring which may include review of agency budget, cost allocation plan and procedures, audited financial statements, fiscal policy manual, supporting documentation for selected invoices, and any other related fiscal data that County may request.

4.4 Insurance Requirements

During the entire term of the Contract and any extension or modification thereof, the Contractor shall keep in effect insurance policies meeting the County General Conditions (as per Section 10 Appendices). Contractors are responsible for renewing coverage and updating written certificates during the contract period. Failure to keep current certification(s) on file will delay payments and could result in contract cancellation.

Contractors must provide evidence of insurance at the coverage levels required by the County. Following are the County's insurance requirements:

- a. **Commercial General Liability Insurance.** For all contracts where the total payment limit of the contract is \$500,000 or less, Contractor will provide commercial general liability insurance, including coverage for business losses and for owned and non-owned automobiles, with a minimum combined single limit coverage of \$500,000 for all damages, including consequential damages, due to bodily injury, sickness or disease, or death to any person or damage to or destruction of property, including the loss of use thereof, arising from each occurrence. Such insurance must be endorsed to include County and its officers and employees as additional insureds as to all services performed by Contractor under this Contract. Said policies must constitute primary insurance as to County, the state and federal governments, and their officers, agents, and employees, so that other insurance policies held by them or their self-insurance program(s) will not be required to contribute to any loss covered under Contractor's insurance policy or policies. Contractor must provide County with a copy of the endorsement making the County an additional insured on all commercial general liability policies as required herein no later than the effective date of this Contract. For all contracts where the total payment limit is greater than \$500,000, the aforementioned insurance coverage to be provided by Contractor must have a minimum combined single limit coverage of \$1,000,000.
- b. **Workers' Compensation.** Contractor must provide workers' compensation insurance coverage for its employees.
- c. **Certificate of Insurance.** The Contractor must provide County with (a) certificate(s) of insurance evidencing liability and worker's compensation insurance as required herein no later than the effective date of this Contract. If Contractor should renew the insurance policy(ies) or

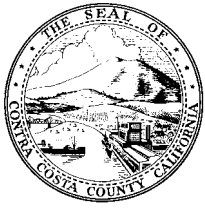


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acquire either a new insurance policy(ies) or amend the coverage afforded through an endorsement to the policy at any time during the term of this Contract, then Contractor must provide (a) current certificate(s) of insurance.

- d. **Additional Insurance Provisions.** No later than five days after Contractor's receipt of: (i) a notice of cancellation, a notice of an intention to cancel, or a notice of a lapse in any of Contractor's insurance coverage required by this Contract; or (ii) a notice of a material change to Contractor's insurance coverage required by this Contract, Contractor will provide Department a copy of such notice of cancellation, notice of intention to cancel, notice of lapse of coverage, or notice of material change. Contractor's failure to provide Department the notice as required by the preceding sentence is a default under this Contract.



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SECTION 5: BIDDER REQUIREMENTS

5.1 Bidder's Instructions

Bidder will submit a proposal for a organizational capacity-building project. Failure to respond to any of the components in the RFP may result in disqualification. Read the entire RFP and complete the proposal as follows:

1. The recommended Bidders' Conference webinar will be held on Friday, November 22, 2024, 2:00 pm – 4:00 pm. Webinar registration is required prior to being admitted. To register, please visit: <https://attendee.gotowebinar.com/register/1416124140336196953>
2. Submit questions about this RFP to contractbid@ehsd.cccounty.us with "RFP 1212" in the subject line. Questions must be submitted by Friday, November 22, 2024 by 4:00PM PST. Inquiries received through any other means will not be accepted.

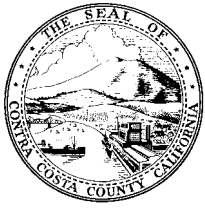
Responses to questions will be posted on the EHSD website at <https://ehsd.org/overview/contracting-opportunities/> under this RFP on Wednesday, November 27, 2024.

3. Complete proposal by responding clearly and thoroughly to each of the requested components in Section 6 RFP Required Proposal Format.
4. Complete and submit all required Fiscal attachments, including the Program Budget using the template provided in this RFP (**FORM #4**). Section 9.4 Form #4 Budget of Estimated Program Expenditures (page 33).
5. Assemble a proposal packet for each project for which you are seeking funding. The Proposal Check List is Referenced in Section 8 (page 27).

5.2 Bidder's Requirements

The requirements described in this section are mandatory for all Bidders. Failure to comply will deem the applicant unresponsive and the proposal incomplete. EHSD reserves the right to waive any nonmaterial variation.

1. As a component of the Financial Proposal package, Bidder must submit **one (1) copy of the organization's most recent audited financial statements**. If not available, a review or compilation of the financial statements prepared by a Certified Public Accountant (CPA) must be submitted in lieu of audited financial statements if the latter is not available. A copy of the latest filed tax return must be submitted if a review or compilation of the financial statements prepared by a CPA is not available. Submitted financial statements will be part of the evaluation of the proposal and will be scored according to solvency, internal controls, program budget, and overall rating.



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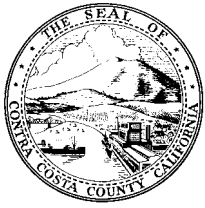
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2. Proposals and required attachments shall be submitted as specified herein and signed by an authorized agency representative who can bind the Bidder to the proposal submitted and the provisions of this RFP.
3. The AAS may cancel the RFP at any time without prior written notice if deemed in the best interest of the AAS, EHSD, or the County
4. A proposal may be withdrawn in person by a Bidder's authorized representative prior to the RFP Proposal Response Submission Due Date as reflected in Section 2, RFP Timeline. If withdrawing a Proposal, the Bidder's authorized representative must provide appropriate identification (i.e. driver's license) and sign a receipt attesting to withdrawal of the Proposal.
5. Programmatic responses must be clear and in the order in which they appear on the Proposal Checklist. Proposals must set forth accurate and complete information as required in this RFP. Unclear, incomplete, and/or inaccurate documentation may not be considered for contract award. Falsification of any information may result in disqualification.
6. The selected proposal will be made a part of the awarded contract but is subject to negotiated modifications or revisions by the County to assure that necessary program requirements are covered before the contract is signed.
7. Proposals received are considered the property of the County and will not be returned.
8. All costs of proposal preparation shall be borne by the Bidder. The County shall not be liable for any pre-contractual expenses incurred by Bidders in the preparation and/or submission of the proposals. Proposals shall not include any such expenses as part of the proposed budget.

5.3 RFP 1212 Projects Sought

RFP 1212 defines organizational capacity building as strategies, practices, and frameworks that address specialized management, leadership, operational, and service approaches that can lead to a more robust, efficient, effective, and equity-minded organization. RFP 1212 solicits proposals from agencies seeking funding to improve, innovate, and sustain their programs, services, operations, and leadership. Funding to implement pilot programs, replicate model approaches from other communities/agencies, or to develop proof of concept of a promising practice may be sought through this RFP.

Agencies are invited to submit a proposal for Organizational Capacity Building under RFP 1212. Total funding through this RFP is **\$1,700,000**. Applicants may apply for more than one project but funding will not exceed \$250,000 per project.



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Organizational capacity building projects and activities may include, but are not limited to, the following examples:

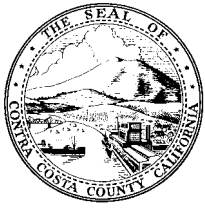
- Facilitating website compliance with the Americans with Disabilities Act
- Purchase, upgrade, or rental of technology solutions, data systems, or equipment
- Purchase, upgrade, or refurbishing of infrastructure for the production, distribution, improvement, or expansion of service offerings for eligible client population described in this RFP
- Planning/development of a new program (not to include ongoing program support)
- Providing services to new populations or geographic regions
- Staff development and training
- Board development
- Strategic and business planning
- Program collaborations
- Volunteer recruitment
- Intergenerational programming
- Peer learning/networking
- Emergency preparedness activities
- Funding collaboratives of services to seniors to provide/increase services for seniors

Requests for capital improvement projects may only include items that are not under the agency's building lease. Documentation of such exclusion must be included in the Bidder's application packet.

Funds may not be used for:

- Capital improvement projects of items covered in the facility lease.
- Additions, improvements, modifications, replacements, rearrangements, reinstallations, renovations, or alterations to capital assets that materially increase their value or useful life.
- Supplementing staff salaries

Bidders must clearly identify the need for the proposed project, ways the funding is going to improve the capacity of the organization, and the metrics to demonstrate success. Proposals shall also articulate how the project will advance person-centered, data informed, and equity-focused approaches and practices.



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SECTION 6: REQUIRED PROPOSAL FORMAT

The Bidder requirements outlined in this section are mandatory. The proposal must clearly demonstrate the Bidder's ability to conduct the proposed project. Proposal must set forth accurate and complete information as required. Falsification of any information may result in disqualification. Response templates are provided and a list of items should be included in the proposal packet is described in section 9 of this RFP to ensure complete submission of the required documentation.

Submit a separate and complete set of proposal packet for each project being proposed.

6.1 General Submittal Requirements

Electronic Submission – RFP Proposal Submissions are only accepted via **EHSD.org website** at <https://ehsd/overview/contracting-opportunities/>

Submissions **must be separated into two (2) files** – first file for the Bidder's proposal and the second file for the Bidder's financial documents.

- **File #1:** Save as "RFP 1212 -*Bidder Name*-Proposal". This file must contain the Bidder's proposal and all required attachments as specified in the RFP and must be signed by officials authorized to bind the Bidder to the provisions of the RFP.
- **File #2:** Save as "RFP 1212 -*Bidder Name*-Financials". This file must contain all required financial documents as specified in the RFP.

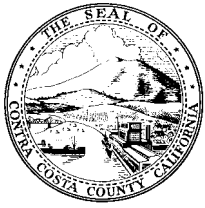
Once the files have been uploaded, please select the "Submit Bid" button at the bottom of the proposal announcement page. Complete the required fields on each screen and upload the two files when prompted to do so. Once you hit submit bid, a notification will inform you that your bid has been sent. An email confirming receipt of the bid will be sent to the provided email address. **DO NOT** email files to EHSD.

To ensure EHSD has received proper notification of your RFP submission, you must call: (925) 957-5645 and follow the instructions provided after you submit your proposal.

Any proposal received after the deadline will be rejected. Mail-in, hand-delivery, and faxed submissions are not acceptable.

Proposals and required attachments must be submitted as specified and must be signed by officials authorized to bind the Bidder to the provisions of the RFP.

A proposal may be withdrawn in person by a Bidder's authorized representative prior to **12:00PM PST on Friday, December 6, 2024**. If withdrawing a proposal, the Bidder's authorized representative must provide appropriate identification (i.e. driver's license) and sign a receipt attesting to withdrawal



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of the proposal.

Programmatic responses must be clear and in the order in which they appear on the Proposal Checklist (Section 8). Proposals must set forth accurate and complete information as required in this RFP. Unclear, incomplete, and/or inaccurate documentation may not be considered for contract award. Falsification of any information may result in disqualification.

Proposals received are considered the property of the County and will not be returned.

All costs of proposal preparation shall be borne by the bidder. The County shall not be liable for any pre-contractual expenses incurred by bidders in the preparation and/or submission of the proposals. Proposals shall not include any such expenses as part of the proposed budget.

RFP submission deadline is Friday, December 6, 2024, by 5:00PM PST, with no exceptions.

EHSD reserves the right to reject any proposal and negotiate any terms as best serves the County. All proposals become the property of the County, without obligation to the Bidder.

The RFP process may be cancelled at any time without written notice.

6.2 Formatting Requirements

Submissions in response to this RFP must be in the form of a Proposal package containing the complete Proposal and all the required supporting information and documents.

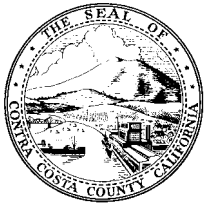
EHSD requires electronic submission of proposals as previously referenced. Each Bidder must **Submit a separate and complete set of proposal packet for each project being proposed.**

All narrative materials are to be single-spaced, 8 1/2" X 11" page size, with no less than 1" margins on each side of the page. Proposals are to use a typeface no less than size 12-point font and be easily readable.

The total proposal should not exceed twenty (20) pages excluding cover statement, table of contents, budget/budget narrative, fiscal attachments, and addendums.

Proposals should be **without** expensive artwork, unusual printing, or other materials not requested or essential to the utility and clarity of the Proposal.

All pages should be numbered consecutively with each section identified by an appropriate number.



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6.3 Required Documents

All information and templates included in the proposal package must be presented in the order outlined in the Proposal Checklist and numbered sequentially (excluding the Fiscal Addendums).

Electronic templates of required forms are described in Section 9 of this RFP and posted on the EHSD website under RFP 1212 at <https://ehsd.org/overview/contracting-opportunities/>.

6.4 Proposal Outline

Assemble and arrange each proposal in the order reflected on the Proposal Checklist and address all required content/questions. **The order in which items are presented is important**, as proposal reviewers will follow this order in looking for specific areas to evaluate.

6.4.1 Proposal Cover Statement (Form #1)

Complete the Proposal Cover Page template (**FORM #1**) provided in this RFP. This form must be completed, signed in blue ink, and will serve as the first page/cover of the agency's proposal. Officials authorized to bind the entity must sign. Do not place anything in front of this page.

6.4.2 Table of Contents

Proposal must include a Table of Contents that clearly identifies each project you propose.

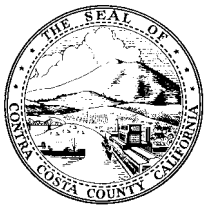
6.4.3 Project Narrative Response

Submit a separate and complete application packet for each service you are proposing to serve.

Respond to the following questions clearly and concisely. **The total proposal should not exceed twenty (20) pages** excluding cover statement, table of contents, budget/budget narrative, fiscal attachments, and addendums. If the total number of pages exceeds the parameters stated herein, **the additional pages will not be reviewed**.

A. AGENCY OVERVIEW AND ORGANIZATIONAL CAPACITY (6 pages max, 20 possible points)

1. Describe the organization's history, mission, purpose, programs/services, and number of years the agency has been in business under the present or prior business name. Include as an addendum in your proposal a list of the organization's Board of Directors (**FORM #3**), and the agency's IRS tax exempt letter.
2. Provide a summary of the organization's experience serving seniors, adults with disabilities, and caregivers. If applicable, provide the name of the agency with whom the Bidder has a contract for the relevant or similar service being proposed. If this population is a new to your agency, discuss how you identified the need for the proposed service.



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B. PROJECT DESIGN AND APPROACH (10 pages max, 50 possible points)

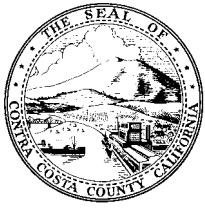
1. Describe the capacity building **need** you want to address:
 - a. What is the need for the project?
 - b. How was the need determined?
 - c. How will the proposed project enhance and strengthen services for older adults, adults with disabilities, and/or caregivers in Contra Costa County.
 - d. List the collaborating agencies participating in the project, if appropriate.
 - e. If submitting a collaborative proposal, describe the nature and roles of relationship(s) with program partners, agreements among partner agencies.
2. Describe the overall **goals** of the proposed project. Identify specific measurable outcome-based **objectives**, with **timelines**, that will support the fulfillment of the established project goals.
 - a. Describe the goals and objectives of your proposed project.
 - b. Describe the project design and methodology.
 - c. What data will you collect and evaluate in order to determine success?
 - d. Will internal staff be responsible for project management or will you hire an outside consultant to manage the project?
 - e. How will you adjust the project if things don't go as planned?
3. Describe how the proposed project will address the need you describe.
 - a. How will you know if the project has been successful?
4. Describe the methods for which the organization will evaluate program impact and outcomes. Identify ways the agency will measure its performance in reaching the overall goals and objectives identified above in #3 and the methods for collecting the information.

C. PROGRAM ADMINISTRATION (4 pages max, 30 possible points)

1. Describe the agency that will lead the project. Describe the staff positions that will support the project. Describe their roles and responsibilities in relation to the project.

If a collaborative project, also include description of staff from partner agencies and their role/responsibilities to the proposed project.

2. Using the enclosed Program Budget template and justification (**FORM #4**) describe the budget for the proposed project.



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6.4.4 Fiscal Documentation, Narrative and Budget

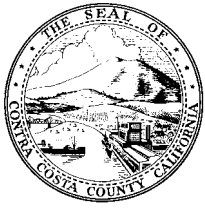
The Bidder's fiscal information will be used to determine whether adequate financial and other resources are available to support the proposed project. Include an addendum with the submission if more space is needed to provide the requested information. If any item is not applicable, please note on the form. Response to this section will be used for the Fiscal Review of the application and will determine whether the proposal will advance to the Bureau Review by scoring 70% or higher in this section.

A. Complete and attach the Budget of Estimated Program Expenditures (**FORM #4**), showing the amount and purpose of requested funds, and the other resources, including in-kind, available to the agency to support this proposed project. Budgets should reflect common business practices and be adequate to ensure the success of the proposed project and include a narrative explanation of the line item amounts.

1. The indirect cost/overhead line item is intended to cover costs that are necessary to conduct the contract but are not readily identified as direct program expenses (e.g. reporting costs, payroll processing, fund development, insurance, other administrative costs.) Indirect costs are limited to **10%** of personnel and operating costs and must be described in the budget narrative.

B. Provide a Fiscal Management Narrative which includes:

1. A brief description of the lead agency's accounting system and internal controls.
2. Explain how the lead agency's fiscal system is administered and by whom. Include responsibilities of Board of Directors, Executive Director and fiscal staff in fiscal management. Describe experience and qualifications of fiscal staff. Complete Board of Directors Form (**FORM #3**) and include as an addendum as referenced in the Proposal Submission Checklist.
3. Describe internal fiscal management and control systems.
4. State any additional sources of income and their amounts that have been or will be added to support the proposed project.
5. Describe how the agency will plan for the long-term sustainability of the proposed project, if appropriate.
6. Describe the line items included in the budget and the justification for each line item in the budget including what the specific item is, how the specific line item relates to the program and how the amount shown in the budget was arithmetically determined.



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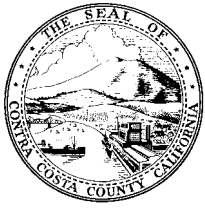
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- C. If applicable, complete a Line Item Program Budget for each participating partner showing the amount and purpose of requested funds. This should include a budget narrative describing all line items included in the subcontractor budget and the justification for each line item in the budget.

- D. Submit one (1) copy of the Bidder's most recent audit including any applicable corrective action plans, in the Addendum section referenced in the Proposal Submission Checklist.
 - 1. A review or compilation of the financial statements prepared by a CPA may be submitted in lieu of an audit/audited financial statements if the latter are not available. A copy of the latest filed tax return must be submitted if a review or compilation is not available.

- E. Submit one (1) copy of current Agency Operating Budget with revenues and expenses indicated.

- F. Describe fiscal procedures and policies or attach a manual of fiscal procedures and policies in the Addendum section as referenced in the Proposal Submission Checklist.



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SECTION 7: EVALUATION PROCESS AND CONTRACT AWARD

7.1 Evaluation Process

No proposals will be opened until after the submission deadline identified in the RFP.

All proposals complete three (3) stages of evaluation: Compliance Review, Fiscal Review, and Bureau Panel Review. The proposal evaluation stages are as follows:

7.2 Compliance Review

Compliance Review will be performed by the EHSD Contracts and Grants Unit for adherence with RFP submission requirements. This will be evaluated on a **pass/fail** standard based on adherence to deadlines and submission requirements. Applications that pass Compliance Review will be advanced for Fiscal Review.

7.3 Fiscal Review

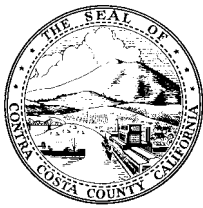
Fiscal Review will be performed by the EHSD Employment and Human Services Department, Fiscal Division. Submitted financial statements described in section 6.4.4 will be evaluated and scored according to program budget, solvency, and internal controls. Each proposal must receive a **minimum score of 70%** of the total available 100 points on the Fiscal Review to be forwarded to the Bureau Evaluation Panel for consideration.

7.4 Bureau Committee Review

Proposals that successfully complete the Compliance and Fiscal Reviews (referenced above) will be submitted for Bureau Committee Review. The review will be performed by a Panel that may include Employment and Human Services Department and other County department staff, technical experts outside the County, consumers, and members of the Contra Costa County Advisory Council on Aging. The Panel will evaluate and score the proposals using the scoring methodology below.

7.5 Scoring Methodology

Program elements will be weighted as follows with a maximum score of 100 points using the following criteria guidelines. **Proposals that do not attain an average of 70 points from the Bureau Review Committee are unlikely to be eligible for further consideration for funding.**



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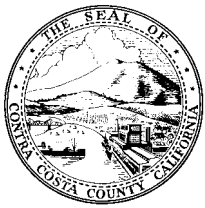
Program Elements and Possible Score

A. Agency Overview and Organizational Capacity – 20 Points, maximum 6 pages

Evaluation Criteria	Max Points
1. Describe the organization's history, mission, purpose, programs/services, and number of years the agency has been in business under the present or prior business name. Include as an Addendum in your proposal a list of the organization's Board of Directors (FORM #3), and the agency's IRS tax exempt letter.	10
2. Provide a summary of the organization's experience serving seniors, adults with disabilities, and caregivers. If applicable, provide the name of the agency with whom the Bidder has a contract for the relevant or similar service being proposed. If this population is new to your agency, discuss how you identified the need for the proposed service.	10

B. Program Design and Approach – 50 Points, 10 pages maximum

Evaluation Criteria	Max Points
1. Describe the capacity building need you want to address: <ol style="list-style-type: none"> a. What is the need for the project? b. How was the need determined? c. How will the proposed project enhance and strengthen services for older adults, adults with disabilities, and/or caregivers in Contra Costa County. d. List the participating agencies if appropriate. e. If submitting a collaborative proposal, describe the nature and roles of relationship(s) with program partners, agreements among partner agencies. 	10
2. Describe the overall goals of the proposed project. Identify specific measurable outcome-based objectives, with timelines, that will support the fulfillment of the established project goals. <ol style="list-style-type: none"> a. Describe the goals and objectives of your proposed project. b. Describe the project design and methodology. 	20



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<ul style="list-style-type: none"> c. What data will you collect and evaluate in order to determine success? d. Will internal staff be responsible for project management or will you hire an outside consultant to manage the project? e. How will you adjust the project if things don't go as planned? 	
<p>3. Describe how the proposed project will address the need you describe.</p> <ul style="list-style-type: none"> a. How will you know if the project has been successful? 	10
<p>4. Describe the methods for which the organization will evaluate program impact and outcomes. Identify ways the agency will measure its performance in reaching the overall goals and objectives identified above in #3 and the methods for collecting the information.</p>	10

C. PROGRAM ADMINISTRATION – 30 Points, 4 pages maximum

Evaluation Criteria	Max Points
<p>1. Describe the agency that will lead the project. Describe the staff positions that will support the project. Describe their roles and responsibilities in relation to the project.</p> <p>If a collaborative project, also include description of staff from partner agencies and their role/responsibilities to the proposed project.</p>	15
<p>2. Using the Program Budget template and justification (FORM #4) describe the budget for the proposed project.</p>	15

Maximum Possible Points

100 points



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7.6 Appeals Process

All Bidders will receive an emailed notification from EHSD informing them of the selection decisions.

Only Bidders submitting a proposal in accordance with this RFP shall have an opportunity to appeal the funding decision of EHSD. **Proposals disqualified for not meeting the deadline for submission are not eligible for appeal.**

An appeal will only be considered valid if there has been a violation of one of the following criteria:

1. The procurement process as outlined by the RFP was violated in some manner; and/or
2. Federal, state, and/or EHSD procurement guidelines have been violated.

If a Bidder wishes to appeal the selection or award decision, the bidder must submit a written appeal request stating:

1. Area(s) of contention.
2. How the alleged issue detrimentally effects the appellant; and
3. A recommended solution.

An appeal would not be allowed to contest individual scores, the rating system, or dissatisfaction with the evaluation results unless there is a violation of the process as outlined above.

Letters of appeal must be sent to:

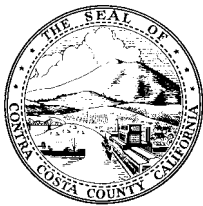
**ATTN: RFP Appeals
EHSD Director
40 Douglas Drive
Martinez, CA 94553**
or via email to: contractbid@ehsd.cccounty.us

Letters of appeal must be sent and received no later than 5:00 p.m. by the tenth (10) business day from the date email is sent of the award status.

The appeal will be conducted in accordance with the EHSD process.

Notification of a final decision on an appeal shall be made in writing to the bidder.

The County's appeal decision is final. Notification of a final decision on an appeal shall be made in writing to the appellant.



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7.7 Contract Award and Negotiation

The successful Bidder(s) will be expected to promptly enter into contract negotiation with EHSD. This may result in mutually agreed upon changes in plans or activities identified in the Proposal. As a result of this negotiation, the actual contract may include other agreements and clarifications of activities, consistent with the intent of this RFP.

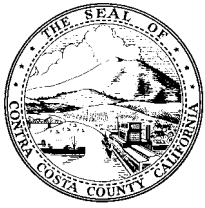
The project will begin upon the signing of a contract according to a mutually agreed upon start-up schedule. The County is not liable for any cost incurred by contractor prior to the effective date of any contract.

EHSD will negotiate contract terms and agreements with the successful Bidder(s).

Selected Contractor(s) will be responsible for all projects offered in their RFP Bid, whether or not Contractor(s) perform the project directly or through subcontractors in multiple agency collaboration.

7.8 Contract Term and Litigation Warranty

Bidders, by submitting a Proposal, warrant that they are not currently involved in litigation or arbitration concerning their performance as it relates to the same or similar services to be supplied pursuant to the referenced contract and that no judgments or awards have been made against the Bidder on the basis of their performance in supplying the same or similar services, unless such fact is disclosed to EHSD in the Proposal. Disclosure will not automatically disqualify the Bidder; however, EHSD reserves the right to evaluate proposal(s) on the basis of facts surrounding such litigation or arbitration. These will be reviewed and decided upon at the discretion of EHSD.



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SECTION 8: PROPOSAL CHECKLIST

All items listed below shall be completed and included in submittal package at time of submission to County as per the RFP. This list is intended to assist responding organizations. It is the sole responsibility of each responding organization to ensure that their proposal conforms to the requirements of the RFP.

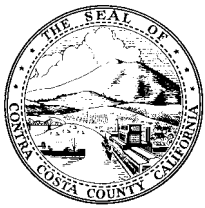
Electronic templates are described in Section 9 of this RFP and posted on the EHSD website under RFP 1212 at <https://ehsd.org/overview/contracting-opportunities/>

File #1 Proposal File:

- Proposal Cover Statement (Form #1)**
- Table of Contents**
- Program Narrative**
 - Agency Overview and Organizational Capacity (20 points)
 - Project Design and Approach (50 points)
 - Program Administration (30 points)
- Proposal Addendums**
 - Statement of Qualifications (Form #2** with original signatures must accompany original proposal), completed and signed by Agency Executive Director/CEO and President of Agency Board of Directors.
 - Organizational Chart**
 - Job Descriptions and/or Resumes of Executive Director/CEO and Key Program and Fiscal Staff**
 - 1** copy of Bidder's IRS 501(c)(3) determination letter attached to original proposal copy (if agency is a non-profit organization).
 - Letter confirming Fiscal Agent (if appropriate)**

File #2 Fiscal File:

- Fiscal Management Narrative**
- Board of Directors Form (Form #3)**
- Budget and Budget Narrative (Form #4; Excel Workbook)**
- Fiscal Addendums**
 - 1** copy of Bidder's manual of fiscal procedures and policies, if available, attached to original proposal copy (reference Section 8.4.4).
 - 1** copy of Bidder's last audited financial statement attached to original proposal copy. (Reference Section 6.2 for alternate submission requirements if audited financial statements are not available).
 - 1** copy of current Agency Budget with revenues and expenses indicated (reference Section 8.4.4).



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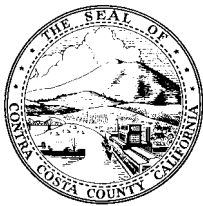
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SECTION 9: REQUIRED FORMS

Electronic templates are described below in this section of this RFP and posted on the EHSD website under RFP 1212 at <https://ehsd.org/overview/contracting-opportunities/>

All forms must be completed and attached to submitted proposals

	<u>Form #</u>	<u>Form Title</u>
9.1	#1	Proposal Cover Statement
9.2	#2	Statement of Qualifications
9.3	#3	Board of Directors
9.4	#4	Budget of Estimated Program Expenditures with Narrative

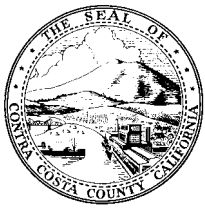


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9.1 FORM #1: Proposal Cover Statement

PROPOSAL COVER STATEMENT – RFP 1212	
BIDDER ORGANIZATION NAME	
ADDRESS	Bidder Phone
	Bidder Fax
	Web Address
CONTACT PERSON	Contact Phone
	Contact E-mail
	Contact Fax
ADDRESS OF PROGRAM (if different than above)	
PROPOSED PROGRAM TITLE Organizational Capacity	
COLLABORATIVE PARTNERS/SUBCONTRACTORS (If applicable)	
AMOUNT OF FUNDING REQUEST	
TOTAL AMOUNT REQUESTED \$ _____	
FEDERAL EMPLOYER NUMBER	501(C)(3) EXEMPTION _____
AGENCY PRIOR YEAR NET OPERATING BUDGET \$ _____	
AUTHORIZATION	
<p><i>We submit the attached response to the Notice of Request for Proposal No. ___ dated _____ and all attachments and declare that: If this Response is accepted by the Board of Supervisors of Contra Costa County, I will enter into a standard contract with Contra Costa County to provide all work specified herein at the costs, which I have proposed, or in accordance with modifications required by Contra Costa County. Funds obtained through this contract will not be used to supplant or augment funding for other programs operated by the bidder/contractor unless stipulated within the proposal and accepted by the County.</i></p>	
AUTHORIZED REPRESENTATIVES: (two signatures required)	
Name: _____	Title: Executive Director
Signature: _____	Date: _____
Name: _____	Title: Board President
Signature: _____	Date: _____



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9.2 FORM #2: Statement of Qualifications

1. List any licenses or certifications held by the agency, with expiration dates.

2. a) Who administers the agency's fiscal system?
Name: _____
Phone: _____
Title: _____
Email: _____
Work Schedule: _____
- b) What CPA firm prepares the agency's annual audit?
Name: _____
Phone: _____
Address _____
Email: _____
3. Number of years' bidder operated under the present business name. List related prior business names, if any and timeframe for each.
4. Has bidder failed or refused to complete any contract? Yes _____ No _____
If yes, briefly explain.
5. Is there any past, present or pending litigation in connection with contracts for services involving the bidder or any principal officer of the agency? Yes _____ No _____
If yes, briefly explain.
6. Does bidder have a controlling interest in any other firm(s)? Yes _____ No _____
7. Does bidder have commitments or potential commitments that may impact assets, lines of credit or otherwise affect agency's ability to fulfill this RFP? Yes _____ No _____
If yes, specify below.
8. Supply names, addresses and phone numbers of two references, one each in the areas of financial/administrative management and social service delivery to substantiate experience and qualifications.



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FORM #2, Continued

Bidder attests, under penalty of perjury, that all information provided herein is complete and accurate. Bidder agrees to provide to County other information the County may request as necessary for an accurate determination of bidder's qualifications to perform proposed services.

Signature

Date

Printed Name and Title (Executive Director/CEO)

Signature

Date

Printed Name and Title (Board President)

Note: When more than one agency will collaborate in providing services(s), above signatures are required of only the lead agency. Lead agency will certify that each member of the agency consortium will meet service and fiscal requirements.



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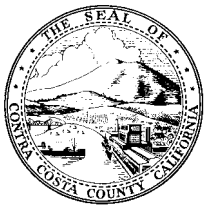
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9.3 FORM #3: Board of Directors

1. Number of Board members required by agency's bylaws: _____
2. Number of members on current Board: _____
3. When and how often does the Board meet: _____
4. List current Board members below (or attach Board List in this format):

Member Name	Address	Occupation/ Affiliation	Board Position	# Years on Board

5. Describe key roles and responsibilities of the Board: _____



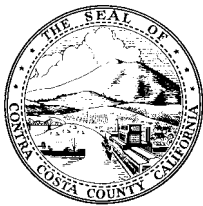
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9.4 FORM #4: Budget of Estimated Program Expenditures and Narrative

Entity Legal Name:		
Term Start Date:		
Term End Date:		
Total Contract Amount:		
DESCRIPTION	TOTAL	BUDGET NARRATIVE
PERSONNEL AND FRINGE BENEFITS	\$ -	
OPERATING COSTS	\$ -	
OTHER COSTS	\$ -	
PARTICIPANT COSTS	\$ -	
INDIRECT, OVERHEAD, AND/OR ADMINISTRATIVE	\$ -	
TOTAL	\$ -	

* The indirect cost/overhead line item is intended to cover costs that are necessary to conduct the contract but are not readily identified as direct program expenses (e.g. reporting costs, payroll processing, fund development, insurance, other administrative costs.) Indirect costs are limited to 10% of personnel and operating costs and must be described in the budget narrative.



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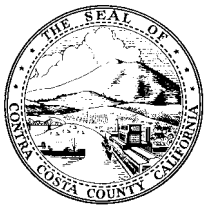
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SECTION 10: APPENDICES

10.1 GENERAL CONDITIONS

1. **Compliance with Law**. Contractor is subject to and must comply with all applicable federal, state, and local laws and regulations with respect to its performance under this Contract, including but not limited to, licensing, employment, and purchasing practices; and wages, hours, and conditions of employment, including nondiscrimination.
2. **Inspection**. Contractor's performance, place of business, and records pertaining to this Contract are subject to monitoring, inspection, review and audit by authorized representatives of the County, the State of California, and the United States Government.
3. **Records**. Contractor must keep and make available for inspection and copying by authorized representatives of the County, the State of California, and the United States Government, the Contractor's regular business records and such additional records pertaining to this Contract as may be required by the County.
 - a. **Retention of Records**. Contractor must retain all documents pertaining to this Contract for five years from the date of submission of Contractor's final payment demand or final Cost Report; for any further period that is required by law; and until all federal/state audits are complete and exceptions resolved for this Contract's funding period. Upon request, Contractor must make these records available to authorized representatives of the County, the State of California, and the United States Government.
 - b. **Access to Books and Records of Contractor, Subcontractor**. Pursuant to Section 1861(v)(1) of the Social Security Act, and any regulations promulgated thereunder, Contractor must, upon written request and until the expiration of five years after the furnishing of services pursuant to this Contract, make available to the County, the Secretary of Health and Human Services, or the Comptroller General, or any of their duly authorized representatives, this Contract and books, documents, and records of Contractor necessary to certify the nature and extent of all costs and charges hereunder.

Further, if Contractor carries out any of the duties of this Contract through a subcontract with a value or cost of \$10,000 or more over a twelve-month period, such subcontract must contain a clause to the effect that upon written request and until the expiration of five years after the furnishing of services pursuant to such subcontract, the subcontractor must make available to the County, the Secretary, the Comptroller General, or any of their duly authorized representatives, the subcontract and books, documents, and records of the subcontractor necessary to verify the nature and extent of all costs and charges thereunder.

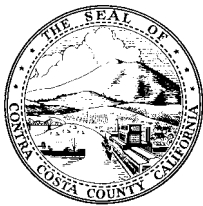


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This provision is in addition to any and all other terms regarding the maintenance or retention of records under this Contract and is binding on the heirs, successors, assigns and representatives of Contractor.

4. **Reporting Requirements** Pursuant to Government Code Section 7550, Contractor must include in all documents and written reports completed and submitted to County in accordance with this Contract, a separate section listing the numbers and dollar amounts of all contracts and subcontracts relating to the preparation of each such document or written report. This section applies only if the Payment Limit of this Contract exceeds \$5,000.
5. **Termination and Cancellation.**
 - a. **Written Notice.** This Contract may be terminated by either party, in its sole discretion, upon thirty-day advance written notice thereof to the other, and may be cancelled immediately by written mutual consent.
 - b. **Failure to Perform.** County, upon written notice to Contractor, may immediately terminate this Contract should Contractor fail to perform properly any of its obligations hereunder. In the event of such termination, County may proceed with the work in any reasonable manner it chooses. The cost to County of completing Contractor's performance will be deducted from any sum due Contractor under this Contract, without prejudice to County's rights to recover damages.
 - c. **Cessation of Funding.** Notwithstanding any contrary language in Paragraphs 5 and 11, in the event that federal, state, or other non-County funding for this Contract ceases, this Contract is terminated without notice.
6. **Entire Agreement.** This Contract contains all the terms and conditions agreed upon by the parties. Except as expressly provided herein, no other understanding, oral or otherwise, regarding the subject matter of this Contract will be deemed to exist or to bind any of the parties hereto.
7. **Further Specifications for Operating Procedures.** Detailed specifications of operating procedures and budgets required by this Contract, including but not limited to, monitoring, evaluating, auditing, billing, or regulatory changes, may be clarified in a written letter signed by Contractor and the department head, or designee, of the county department on whose behalf this Contract is made. No written clarification prepared pursuant to this Section will operate as an amendment to, or be considered to be a part of, this Contract.
8. **Modifications and Amendments.**
 - a. **General Amendments.** In the event that the total Payment Limit of this Contract is less than \$100,000 and this Contract was executed by the County's Purchasing Agent, this Contract may be modified or amended by a written document executed by Contractor and the County's Purchasing Agent or the Contra Costa County Board of Supervisors, subject to any required

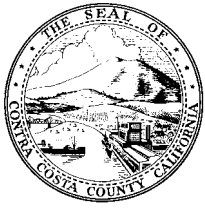


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state or federal approval. In the event that the total Payment Limit of this Contract exceeds \$100,000 or this Contract was initially approved by the Board of Supervisors, this Contract may be modified or amended only by a written document executed by Contractor and the Contra Costa County Board of Supervisors or, after Board approval, by its designee, subject to any required state or federal approval.

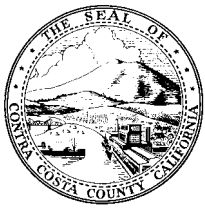
- b. **Minor Amendments**. The Payment Provisions and the Service Plan may be amended by a written administrative amendment executed by Contractor and the County Administrator (or designee), subject to any required state or federal approval, provided that such administrative amendment may not increase the Payment Limit of this Contract or reduce the services Contractor is obligated to provide pursuant to this Contract.
9. **Disputes**. Disagreements between County and Contractor concerning the meaning, requirements, or performance of this Contract shall be subject to final written determination by the head of the county department for which this Contract is made, or his designee, or in accordance with the applicable procedures (if any) required by the state or federal government.
10. **Choice of Law and Personal Jurisdiction**.
 - a. This Contract is made in Contra Costa County and is governed by, and must be construed in accordance with, the laws of the State of California.
 - b. Any action relating to this Contract must be instituted and prosecuted in the courts of Contra Costa County, State of California.
11. **Conformance with Federal and State Regulations and Laws**. Should federal or state regulations or laws touching upon the subject of this Contract be adopted or revised during the term hereof, this Contract will be deemed amended to assure conformance with such federal or state requirements.
12. **No Waiver by County**. Subject to Paragraph 9. (Disputes) of these General Conditions, inspections or approvals, or statements by any officer, agent or employee of County indicating Contractor's performance or any part thereof complies with the requirements of this Contract, or acceptance of the whole or any part of said performance, or payments therefor, or any combination of these acts, do not relieve Contractor's obligation to fulfill this Contract as prescribed; nor is the County thereby prevented from bringing any action for damages or enforcement arising from any failure to comply with any of the terms and conditions of this Contract.
13. **Subcontract and Assignment**. This Contract binds the heirs, successors, assigns and representatives of Contractor. Prior written consent of the County Administrator or his designee, subject to any required state or federal approval, is required before the Contractor may enter into subcontracts for any work contemplated under this Contract, or before the Contractor may assign this Contract or monies due or to become due, by operation of law or otherwise.



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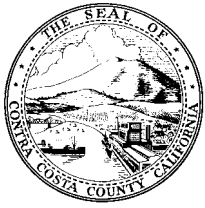
14. **Independent Contractor Status.** The parties intend that Contractor, in performing the services specified herein, is acting as an independent contractor and that Contractor will control the work and the manner in which it is performed. This Contract is not to be construed to create the relationship between the parties, or between County and any Contractor employee, of agent, servant, employee, partnership, joint venture, or association. Neither Contractor, nor any of its employees, is a County employee. This Contract does not give Contractor, or any of its employees, any right to participate in any pension plan, workers' compensation plan, insurance, bonus, or similar benefits County provides to its employees. In the event that County exercises its right to terminate this Contract, Contractor expressly agrees that it will have no recourse or right of appeal under any rules, regulations, ordinances, or laws applicable to employees.
15. **Conflicts of Interest.** Contractor covenants that it presently has no interest and that it will not acquire any interest, direct or indirect, that represents a financial conflict of interest under state law or that would otherwise conflict in any manner or degree with the performance of its services hereunder. Contractor further covenants that in the performance of this Contract, no person having any such interests will be employed by Contractor. If requested to do so by County, Contractor will complete a "Statement of Economic Interest" form and file it with County and will require any other person doing work under this Contract to complete a "Statement of Economic Interest" form and file it with County. Contractor covenants that Contractor, its employees and officials, are not now employed by County and have not been so employed by County within twelve months immediately preceding this Contract; or, if so employed, did not then and do not now occupy a position that would create a conflict of interest under Government Code section 1090. In addition to any indemnity provided by Contractor in this Contract, Contractor will indemnify, defend, and hold the County harmless from any and all claims, investigations, liabilities, or damages resulting from or related to any and all alleged conflicts of interest. Contractor warrants that it has not provided, attempted to provide, or offered to provide any money, gift, gratuity, thing of value, or compensation of any kind to obtain this Contract.
16. **Confidentiality.** To the extent allowed under the California Public Records Act, Contractor agrees to comply and to require its officers, partners, associates, agents and employees to comply with all applicable state or federal statutes or regulations respecting confidentiality, including but not limited to, the identity of persons served under this Contract, their records, or services provided them, and assures that no person will publish or disclose or permit or cause to be published or disclosed, any list of persons receiving services, except as may be required in the administration of such service. Contractor agrees to inform all employees, agents and partners of the above provisions, and that any person knowingly and intentionally disclosing such information other than as authorized by law may be guilty of a misdemeanor.
17. **Nondiscriminatory Services.** Contractor agrees that all goods and services under this Contract will be available to all qualified persons regardless of age, gender, race, religion, color, national origin, ethnic background, disability, or sexual orientation, and that none will be used, in whole or in part, for religious worship.



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(Organizational) Capacity Building**

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18. **Indemnification**. Contractor will defend, indemnify, save, and hold harmless County and its officers and employees from any and all claims, demands, losses, costs, expenses, and liabilities for any damages, fines, sickness, death, or injury to person(s) or property, including any and all administrative fines, penalties or costs imposed as a result of an administrative or quasi-judicial proceeding, arising directly or indirectly from or connected with the services provided hereunder that are caused, or claimed or alleged to be caused, in whole or in part, by the negligence or willful misconduct of Contractor, its officers, employees, agents, contractors, subcontractors, or any persons under its direction or control. If requested by County, Contractor will defend any such suits at its sole cost and expense. If County elects to provide its own defense, Contractor will reimburse County for any expenditures, including reasonable attorney's fees and costs. Contractor's obligations under this section exist regardless of concurrent negligence or willful misconduct on the part of the County or any other person; provided, however, that Contractor is not required to indemnify County for the proportion of liability a court determines is attributable to the sole negligence or willful misconduct of the County, its officers and employees. This provision will survive the expiration or termination of this Contract.
19. **Insurance**. During the entire term of this Contract and any extension or modification thereof, Contractor shall keep in effect insurance policies meeting the following insurance requirements unless otherwise expressed in the Special Conditions:
- a. **Commercial General Liability Insurance**. For all contracts where the total payment limit of the contract is \$500,000 or less, Contractor will provide commercial general liability insurance, including coverage for business losses and for owned and non-owned automobiles, with a minimum combined single limit coverage of \$500,000 for all damages, including consequential damages, due to bodily injury, sickness or disease, or death to any person or damage to or destruction of property, including the loss of use thereof, arising from each occurrence. Such insurance must be endorsed to include County and its officers and employees as additional insureds as to all services performed by Contractor under this Contract. Said policies must constitute primary insurance as to County, the state and federal governments, and their officers, agents, and employees, so that other insurance policies held by them or their self-insurance program(s) will not be required to contribute to any loss covered under Contractor's insurance policy or policies. Contractor must provide County with a copy of the endorsement making the County an additional insured on all commercial general liability policies as required herein no later than the effective date of this Contract. For all contracts where the total payment limit is greater than \$500,000, the aforementioned insurance coverage to be provided by Contractor must have a minimum combined single limit coverage of \$1,000,000.
 - b. **Workers' Compensation**. Contractor must provide workers' compensation insurance coverage for its employees.
 - c. **Certificate of Insurance**. The Contractor must provide County with (a) certificate(s) of insurance evidencing liability and worker's compensation insurance as required herein no later than the effective date of this Contract. If Contractor should renew the insurance policy(ies) or acquire either a new insurance policy(ies) or amend the coverage afforded through an



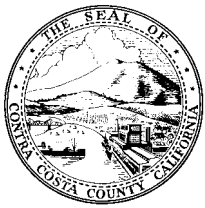
EMPLOYMENT & HUMAN SERVICES DEPARTMENT (EHSD)
Aging and Adult Services (AAS) Bureau
(Organizational) Capacity Building

REQUEST FOR PROPOSAL (RFP) 1212

endorsement to the policy at any time during the term of this Contract, then Contractor must provide (a) current certificate(s) of insurance.

- d. **Additional Insurance Provisions.** No later than five days after Contractor's receipt of: (i) a notice of cancellation, a notice of an intention to cancel, or a notice of a lapse in any of Contractor's insurance coverage required by this Contract; or (ii) a notice of a material change to Contractor's insurance coverage required by this Contract, Contractor will provide Department a copy of such notice of cancellation, notice of intention to cancel, notice of lapse of coverage, or notice of material change. Contractor's failure to provide Department the notice as required by the preceding sentence is a default under this Contract.

20. **Notices.** All notices provided for by this Contract must be in writing and may be delivered by deposit in the United States mail, postage prepaid. Notices to County must be addressed to the head of the county department for which this Contract is made. Notices to Contractor must be addressed to the Contractor's address designated herein. The effective date of notice is the date of deposit in the mails or of other delivery, except that the effective date of notice to County is the date of receipt by the head of the county department for which this Contract is made.
21. **Primacy of General Conditions.** In the event of a conflict between the General Conditions and the Special Conditions, the General Conditions govern unless the Special Conditions or Service Plan expressly provide otherwise.
22. **Nonrenewal.** Contractor understands and agrees that there is no representation, implication, or understanding that the services provided by Contractor under this Contract will be purchased by County under a new contract following expiration or termination of this Contract, and Contractor waives all rights or claims to notice or hearing respecting any failure to continue purchasing all or any such services from Contractor.
23. **Possessory Interest.** If this Contract results in Contractor having possession of, claim or right to the possession of land or improvements, but does not vest ownership of the land or improvements in the same person, or if this Contract results in the placement of taxable improvements on tax exempt land (Revenue & Taxation Code Section 107), such interest or improvements may represent a possessory interest subject to property tax, and Contractor may be subject to the payment of property taxes levied on such interest. Contractor agrees that this provision complies with the notice requirements of Revenue & Taxation Code Section 107.6, and waives all rights to further notice or to damages under that or any comparable statute.
24. **No Third-Party Beneficiaries.** Nothing in this Contract may be construed to create, and the parties do not intend to create, any rights in third parties.
25. **Copyrights, Rights in Data, and Works Made for Hire.** Contractor will not publish or transfer any materials produced or resulting from activities supported by this Contract without the express written consent of the County Administrator. All reports, original drawings, graphics, plans, studies and other data and documents, in whatever form or format, assembled or prepared by



**EMPLOYMENT & HUMAN SERVICES DEPARTMENT (EHSD)
Aging and Adult Services (AAS) Bureau
(Organizational) Capacity Building**

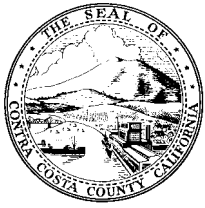
REQUEST FOR PROPOSAL (RFP) 1212

Contactor or Contractor's subcontractors, consultants, and other agents in connection with this Contract are "works made for hire" (as defined in the Copyright Act, 17 U.S.C. Section 101 et seq., as amended) for County, and Contractor unconditionally and irrevocably transfers and assigns to Agency all right, title, and interest, including all copyrights and other intellectual property rights, in or to the works made for hire. Unless required by law, Contractor shall not publish, transfer, discuss, or disclose any of the above-described works made for hire or any information gathered, discovered, or generated in any way through this Agreement, without County's prior express written consent. If any of the works made for hire is subject to copyright protection, County reserves the right to copyright such works and Contractor agrees not to copyright such works. If any works made for hire are copyrighted, County reserves a royalty-free, irrevocable license to reproduce, publish, and use the works made for hire, in whole or in part, without restriction or limitation, and to authorize others to do so.

26. **Endorsements.** In its capacity as a contractor with Contra Costa County, Contractor will not publicly endorse or oppose the use of any particular brand name or commercial product without the prior written approval of the Board of Supervisors. In its County-contractor capacity, Contractor will not publicly attribute qualities or lack of qualities to a particular brand name or commercial product in the absence of a well-established and widely accepted scientific basis for such claims or without the prior written approval of the Board of Supervisors. In its County-contractor capacity, Contractor will not participate or appear in any commercially produced advertisements designed to promote a particular brand name or commercial product, even if Contractor is not publicly endorsing a product, as long as the Contractor's presence in the advertisement can reasonably be interpreted as an endorsement of the product by or on behalf of Contra Costa County. Notwithstanding the foregoing, Contractor may express its views on products to other contractors, the Board of Supervisors, County officers, or others who may be authorized by the Board of Supervisors or by law to receive such views.

27. **Required Audit.**

- a. If Contractor expends \$750,000 or more in federal grant funds in any fiscal year from any source, Contractor must provide to County, at Contractor's expense, an audit conforming to the requirements set forth in the most current version of Code of Federal Regulations, Title 2, Part 200, Subpart F.
- b. If Contractor expends less than \$750,000 in federal grant funds in any fiscal year from any source, but the grant imposes specific audit requirements, Contractor must provide County with an audit conforming to those requirements.
- c. If Contractor expends less than \$750,000 in federal grant funds in any fiscal year from any source, Contractor is exempt from federal audit requirements for that year except as required by Code of Federal Regulations, Title 2, Part 200, Subpart F. Contractor shall make its records available for, and an audit may be required by, appropriate officials of the federal awarding agency, the General Accounting Office, the pass-through entity and/or the County. If an audit is required, Contractor must provide County with the audit.



**EMPLOYMENT & HUMAN SERVICES DEPARTMENT (EHSD)
Aging and Adult Services (AAS) Bureau
(Organizational) Capacity Building**

REQUEST FOR PROPOSAL (RFP) 1212

- d. With respect to the audits specified in sections (a), (b) and (c) above, Contractor is solely responsible for arranging for the conduct of the audit, and for its cost. County may withhold the estimated cost of the audit or 10 percent of the contract amount, whichever is greater, or the final payment, from Contractor until County receives the audit from Contractor.
28. **Authorization**. Contractor, or the representative(s) signing this Contract on behalf of Contractor, represents and warrants that it has full power and authority to enter into this Contract and to perform the obligations set forth herein.
29. **No Implied Waiver**. The waiver by County of any breach of any term or provision of this Contract will not be deemed to be a waiver of such term or provision or of any subsequent breach of the same or any other term or provision contained herein.



CONTRA COSTA COUNTY

1025 ESCOBAR STREET
MARTINEZ, CA 94553

Staff Report

File #: 24-3350

Agenda Date: 10/16/2024

Agenda #:

ACOA Committee Assignments as of 10/2/2024

Last	First	Health	Housing	Legislative	Technology	Transportation	Executive	Membership	Planning
Benavides	Francisco	x							
Boaz	Roger		x			x			
Bolliger	Jarrold								
Britz	Eric								
Burkhart	Cate				x				
Card	Deborah								x
Donnelly	James					x	x	x	x
Donovan	Kevin		x			x	x		x
Evans	Candace						x		x
Goldhammer	Alan	alt							
Fowler	Marilyn		x						
Hayes	Michelle		x						
Kalm	Denise				alt	x			
Kehoe	Carol				x				
Kleiner	Jill				x		x	x	x
Krohn	Shirley			x			x		
Lang	Thomas	x							
Lipson	Steve			x	x		x		
Lopez	Nikki		alt					x	
Magistrado	Lori								
Morisky	Richard								
Ortega	Julie						x	x	
O'Toole	Brian	x							
Rigsby	Michael								
Robertson	Logan		x				x	x	
Sakai-Miller	Sam				x				
Schaefer	Carol	x							
Tobey	Terri	x					x		
Van Ackeren	Lorna			x					
Wener	Michael	x					x		
Yee	Dennis	x							x
Non ACOA Members:									
Uwahemu	Uche		x						
Juster	Rikki					alt			
Perry	Deanna					x			
COUNT of Members (not Alternates)		7	6	3	5	5	10	5	6



CONTRA COSTA COUNTY

1025 ESCOBAR STREET
MARTINEZ, CA 94553

Staff Report

File #: 24-4460

Agenda Date: 12/18/2024

Agenda #:

CONTRA COSTA COUNTY ADVISORY COUNCIL ON AGING ANNUAL REPORT

JANUARY 2024 – DECEMBER 2024



CONTACT:

**Alicia Espinoza, Division Manager
(925) 655-0771
aespinoza@ehsd.cccounty.us**

CONTRA COSTA COUNTY ADVISORY COUNCIL ON AGING

ACOA Officers:

- | | | |
|-----------------|---------------------|----------|
| ▪ Jill Kleiner | President | 2nd Term |
| ▪ Jim Donnelly | Vice President | 2nd Term |
| ▪ Candace Evans | Secretary/Treasurer | 2nd Term |

Current Roster of Members as of November 23, 2024:

Francisco Benavides	Thomas Lang
Roger Boaz	Nicola Lopez
Eric Britz	Steve Lipson
Cate Burkhart	Lori Magistrado
Deborah Card	Richard Morisky
James Donnelly	Julie Ortega
Kevin Donovan	Brian O'Toole
Candace Evans	Michael Rigsby
Marilyn Fowler	Sam Sakai-Miller
Michelle Hayes	Carol Schaefer
Denise Kalm	Terri Tobey
Carol Kehoe	Lorna Van Ackeren
Jill Kleiner	Michael Wener
Shirley Krohn	Dennis Yee

Advisory Council Objectives

The Council shall provide a means for countywide planning, cooperation and coordination for individuals and groups interested in improving and developing services and opportunities for older residents of this county. The Council provides leadership and advocacy on behalf of older people and serves as a channel of communication and information on aging issues.

The Council advises each: the Area Agency on Aging on the development of its Area Plan, the Bureau of Aging and Adult Services, Employment and Human Services and the Board of Supervisors. The basis of the Area Agency on Aging Area Plan is on unmet needs and priorities experienced by older people, as determined by assessments and input from the senior network throughout the County.

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The Advisory Council on Aging (ACOA) had another active year. Currently we have 28 active members compared to 26 active members as of December 2023. The demographics of ACOA active members reflect 80% to be over 60 years of age, 80% White, 12% Black, 8% Asian/Pacific Islander, and 4% Other. Vacant seats include the senior nutrition seat, five Member at Large seats, and six city seats in Antioch, Clayton, Hercules, Pittsburg, San Pablo, and San Ramon.

During 2024, the ACOA focused on refreshing the ACOA bylaws and will be pleased to present them in early 2025 for the Board of Supervisors' approval.

The ACOA Legislative workgroup re-introduced to the California Senior Legislature (CSL) SP6 (now renumbered to SP4), The Brown Act Teleconferencing Proposal, to allow older adults, caregivers, people with disabilities, and the poor to work remotely with advisory councils, commissions, committees, and their attendant workgroups. For the second time, the proposal was voted #2 out of the top 10 CSL legislative proposals.

The ACOA continued to participate in the Implementation of the Master Plan for Aging in Contra Costa Together (IMPACCT) Stakeholders Committee. The ACOA was pleased that the Board of Supervisors approved the Contra Costa County Master Plan for Aging (MPA) on October 8, 2024.

Key activities for each of our Committees and Workgroups are highlighted below:

- The Planning committee supported the AAA, as requested, with contract monitoring and RFP processes. To support the needs of the community, the Planning committee finalized the approach to onsite follow-up visits for Fiscal Year 2024-2025. In addition, the Planning committee provided input to the development of the Area Plan for 2024-2028, providing updates to the Area Plan objectives for 2025.
- The Membership committee continued recruitment efforts to increase diversity in the ACOA and assisted in finding applicants for vacancies on the council. The Membership committee created a new welcome to the ACOA packet.
- The Housing workgroup created and successfully presented on a trial basis the “No Place to Call Home” infographic and slide deck that utilizes current housing and income statistics to describe housing and homeless issues impacting seniors.
- The Health workgroup made health-related presentations at three Senior Centers.

- The Legislative workgroup continued tracking Assembly and Senate bills dealing with issues of importance to seniors and informing all workgroups of bills important for them.
- The Transportation workgroup provided advocacy on accessible transportation for senior and disabled adults through state legislation that supports, preserves, and encourages senior mobility programs.
- The Technology workgroup participated in the Bay Area Digital Inclusion Coalition, provided recommendations to the ACOA website, identified non-county resources for CoCoElders411.net, supported the AAA in the execution of technology programming grants, provided input for SP4 (formerly SP6), a California Senior Legislative proposal to revise the Brown Act and allow teleconferencing, and monitored AI (Artificial Intelligence) technologies and their impact on older adults.

Training/Certifications

Members of the ACOA are required to complete three training courses (the Brown Act & Better Government Ordinance, Ethics for Local Government Officials, and Implicit Bias Training Course) upon appointment. In addition, ACOA members are required to complete the Ethics and Implicit Bias training courses every two years. Over the course of the year, 28 ACOA members completed 49 training courses to include Ethics, Implicit Bias and Brown Act.

Recommendations

It is recommended that the Board of Supervisors:

- Fund Senior Services – allocate resources necessary to fund senior services as Contra Costa County moves forward with implementing the Master Plan for Aging (MPA).
- Support Brown Act Teleconferencing Revision – advocate and support the movement of CSL SP4 to a senate or assembly bill to allow older adults, caregivers, people with disabilities, and the poor to work remotely with ADVISORY councils, commissions, committees, and their attendant workgroups.

It has been my honor to serve as President of the ACOA these past two years. I look forward to continuing to volunteer with the ACOA in the years ahead.

Jill Kleiner

Executive Committee Chair
Advisory Council on Aging President

Planning Committee Roster

- Candace Evans (Chair)
- Debbie Card
- James Donnelly
- Kevin Donovan
- Jill Kleiner
- Dennis Yee

EHSD staff members Tracy Murray, Alicia Espinoza, Jennifer Gomes-Figueira, and Jenny Lam strongly supported the Committee throughout 2024.

Committee’s Role

The Committee has four primary roles:

- Work with the Area Agency on Aging (AAA) staff and the Advisory Council on Aging (ACOA) Committees to develop and provide an annual review and updates of the four-year Area Plan for Contra Costa County.
- Participate in the Request for Proposals (RFP) review process.
- Support the AAA in monitoring of contractors.
- Provides support to the AAA as requested.

Accomplishments

- Provided input to the development of the Area Plan for 2024-2028.
- Supported the AAA with monitoring of contractors.
- Reviewed proposals for Capacity Building.
- Supported staff on Focus Group Deliverables (iPads/Emergency Backpacks).
- Finalized Approach to onsite follow-up visits for Fiscal Year 2024-2025.

2025 Work Plan

- The Committee will conduct four Focus Group onsite follow up visits by June 2025.
- The Committee will review and provide comments on the Annual Area Plan update for the March Public Hearing.
- The Committee will support the AAA with Request for Proposal (“RFP”) processes.
- The Committee will support the AAA with the annual Contractor Monitoring process.

Candace Evans

Planning Committee Chair

Membership Committee Roster (Includes Nominating Committee Roster)

- | | | |
|------------------------------|--------------|---------------------------------|
| • Debbie Card | District V | Nominating Committee |
| • Jim Donnelly | District II | Membership Committee |
| • Carol Kehoe | District I | Nominating Committee |
| • Jill Kleiner | District II | Membership Committee |
| • Niki Lopez | District III | Membership/Nominating Committee |
| • Richard Morisky | District II | Nominating Committee |
| • Julie A. Ortega (Co-Chair) | District II | Membership/Nominating Committee |
| • Logan Robertson (Co-Chair) | District IV | Membership/Nominating Committee |

EHSD staff member Jenny Lam and Jennifer Gomes-Figueira strongly supported the Committee throughout 2024.

Committee's Role

To recruit and select Contra Costa County residents to serve as members on the Advisory Council on Aging. Conduct ten monthly meetings per year to review membership requirements, attendance, and recruitment activities. Form a Nominating Committee to prepare a slate of 2024 officer candidates for consideration. Assign and maintain a list of mentors for new members.

Accomplishments

We began the year with a strong focus on recruitment and refreshing our processes. This included updating our orientation training materials to better support new members. A new welcome package was developed, featuring an updated "Welcome to Membership" letter, and revised interview questions to improve the onboarding experience. Regardless of challenges from resignations and ongoing vacancies, we maintained a quorum based on a full 40-seat count. We only failed to meet a quorum once, during the October 2024 meeting. Through these obstacles, the council demonstrated resilience, showing consistent dedication and adaptability during this transitional period. This year, the Membership Committee successfully welcomed ten new members across various Member-at-Large (MAL) and local city seats. The Committee updated interview questions to better clarify the responsibilities associated with membership. District 1 representation within Contra Costa County has improved, though Districts 3 and 5 still require additional members. Current vacancies include five MAL seats, six local/city seats (Pittsburg, San Pablo, Hercules, San Ramon, Antioch, and Clayton), and one Nutrition Council representative.

2025 Work Plan

- Recruit to fill Member-at-Large (MAL) vacancies and support recruitment efforts for local and city seats.
- Encourage meeting attendance to ensure a quorum for conducting council business.
- Monitor and manage membership requirements, providing regular updates to the Executive Committee and general membership.

Julie A. Ortega

Membership Committee Co-Chair

Logan Robertson

Membership Committee Co-Chair

Housing Workgroup Roster

Kevin Donovan (Co-Chair)

Roger Boaz

Marilyn Fowler

Michelle Hayes

Uche Uwahemu (Co-Chair, Center for Elders' Independence)

Logan Robertson

Victoria Snyder (Contra Costa County Senior Legal Services)

EHSD staff member Nhang Long strongly supported the Committee throughout 2024.

Workgroup's Role

The Workgroup has two primary roles:

- Provide a forum for the discussion of affordable housing and homelessness issues.
- Advocate for actions that promote affordable housing and support those experiencing homelessness.

Accomplishments

2024's Workgroup focus was on continuing to provide a venue for the discussion of current housing trends, challenges impacting housing availability and affordability as well as the ongoing issue of homelessness. Additionally, the Workgroup provided advocacy for pending legislation and information to increase community awareness of the challenges facing low-income seniors and the disabled.

The Workgroup created the "No Place to Call Home" infographic and slide deck that utilizes current housing and income statistics to describe housing and homeless issues impacting seniors.

Workgroup meetings became a venue for housing focused groups, representatives of state legislators and county staff to share information and advocate for specific programs that could favorably impact housing affordability, availability and homelessness. During 2024 ten presentations were made to the Workgroup.

2025 Work Plan

The "No Place to Call Home" infographic and slide deck have been completed and successfully presented on a trial basis. The primary goal of the 2025 work plan will be to present them to groups throughout the county. We will continue to provide a forum for the discussion of housing and homeless issues and will be an active supporter of the MPA Impact Committee's local playbook.

Kevin Donovan

Housing Workgroup Co-Chair

Uche Uwahemu

Housing Workgroup Co-Chair

Health Workgroup Roster

- Brian O’Toole
- Dennis Yee
- Francisco Benavides
- Thomas Lang
- Carol Schaefer
- Alan Goldhammer
- Terri Tobey (Co-Chair)
- Michael Wener (Co-Chair)

The Workgroup’s hybrid meetings and activities required the support of EHSD staff Cristina Ugaitafa, Glenda Pacha, and Jennifer Gomes-Figueira.

Workgroup’s Role

Review current and health-related programs and systems (physical, mental, and long-term care) that affect older adults who are residents of Contra Costa County. Advocate for and educate about quality, suitability, accessibility of these programs and systems.

Accomplishments

- Continued to evaluate/edit a brochure to be used by consumers entitled “Aging in Place in Contra Costa County.” The brochure is intended to assist all county seniors in planning and determining the appropriate location to age, safely and successfully in Contra Costa County.
- HWG members made health-related presentations at three Senior Centers.
- Continued hosting speakers from the community to address specific health issues/services at each meeting including PACE, IHSS, Senior Peer Counseling, SHARE, Senior Solutions, and MOWDR.
- Continued with provision of updates by members on specific health topics at each meeting.
- Assist with edits for finalizing 2024 – 2028 Area Plan.

2025 Work Plan

- Distribute Health Workgroup brochures to the public and agencies.
- Expand HWG to include speakers on elder abuse prevention topics.
- Edit for final approval in order to distribute “Aging in Place” brochure.
- Assist with implementation of the Master Plan for Aging goals as requested

Terri Tobey

Housing Workgroup Co-Chair

Michael Wener

Housing Workgroup Co-Chair

Legislative Workgroup Roster

- Shirley Krohn (Chair)
- Steve Lipson
- Lorna Van Ackeren

Workgroup's Role

- Review legislation and legislative issues that are important to older adults and people with disabilities in Contra Costa County.
- Develop letters of support/opposition concerning proposed and potential legislation.
- Identify potential legislative ideas for consideration by the California Senior Legislature (CSL).

Accomplishments

- Re-introduced CSL's SP6 (now renumbered to SP4), The Brown Act Teleconferencing Proposal, to allow older adults, caregivers, people with disabilities, and the poor to work remotely with advisory councils, commissions, committees, and their attendant workgroups. The proposal continued to be voted #2 out of the top 10 CSL legislative proposals.
- Workgroup members wrote letters supporting additional CSL proposals in areas including health, housing, and transportation.
- During the ACOA general meetings, briefed members on the process for reviewing bills and bill progress.

2025 Work Plan

- Ongoing support and promotion of CA Senior Legislature's SP6 with the goal of seeing it sponsored and subsequently enacted into law.
- The development of additional legislative proposals for promotion by the CSL.
- Educational outreach to all ACOA Workgroups to increase legislative ideas and advocacy throughout the ACOA.
- Additional outreach to nonprofits and service organizations that address the needs of older adults and people with disabilities.
- Meet from January through July to coincide with State Legislative schedule.

Shirley Krohn

Legislative Advocacy Workgroup Chair

Transportation Workgroup Roster

- Jim Donnelly (Chair)
- Kevin Donovan
- Denise Kalm
- Jennifer Cannon (Contra Costa Office of Emergency Services)
- John Cunningham (Contra Costa Dept. Conservation & Development)
- Riki Juster (Lamorinda Spirit Van)
- Rashida Kamara (CCTA)
- Rosa Noya (County Connection)
- Deanna Perry (ECC Transit Authority)
- Debbie Toth (Choice in Aging)
- Elaine Welch (Mobility Matters)

EHSD staff member Alicia Espinoza, and Jennifer Gomes-Figueira strongly supported the Workgroup in 2024.

Workgroup’s Role

To address transportation barriers and gaps in service experienced by Contra Costa older adults through education, advocacy and the promotion of effective coordination of services and mobility management that enhances the autonomy and independence of older adults in Contra Costa County.

Accomplishments

2024 Presentations from:

- Fully Integrated Solutions for Public Mobility- Via
- Tri Delta transit- Tri My Ride (micro-Transit Service)- Deanna Perry
- Alborg Denmark- Public All Electric Regional Bus System- Jim Donnelly
- CCTA Accessible transportation Workshop- Rashida Kamara
- Contra Costa MPA Road Map- Transportation Strategies
- CCTA Richmond Paratransit Audit Report & Follow-up- Rashida Kamara
- OES Transportation Plan Update- Jennifer Cannon

Provided advocacy for:

- Mobility Management in Contra Costa City-based transportation programs.
- Attended community meetings and trainings that provided information on the Master Plan for Aging, CCTA and Regional Transportation Organizations.
- Participated in the Paratransit Coordinating Council, DACLAC, and the Task Force for the Implementation of the Accessible Transportation Strategic Plan.
- Supported further development of the Master Plan for Aging.
- Provided updates of services for older adults in need of transportation services.

2025 Work Plan

- Review survey data and report on COVID 19 Impacts on Accessible Transportation Services.
- Schedule six presentations in 2025 from transportation service providers and educators in Contra Costa County.

- Participate in the Paratransit Coordinating Council, DACLAC, Accessible Transportation Task Force, and Regional Transportation Organization meetings.
- Participate in Master Plan for Aging local implementation, ensuring senior transportation and people with disabilities' issues are addressed.
- Participate in CCC's Accessible Transportation Strategic Plan implementation.

Jim Donnelly

Transportation Workgroup Chair

Technology Workgroup Roster

- Cate Burkhart
- Jim Donnelly
- Candace Evans
- Jill Kleiner
- George Lee
- Julie A. Ortega
- Carol Kehoe
- Justin Lola (Center for Elders Independence)
- Denise Kalm
- Sam Sakai – Miller
- Steve Lipson (Chair)

EHSD staff members Ana Bagtas, Alicia Espinoza, Jenny Lam, and Jennifer Gomes-Figueira provided strong support to the workgroup throughout 2024.

Workgroup’s Role

To support the Advisory Council on Aging (ACOA) by identifying and recommending ways to improve access and use of technologies for both the Contra Costa County older adult community-at-large as well as ACOA members. The workgroup activities include:

- Held Regular Monthly Meetings.
- Attended Bay Area Digital Inclusion Coalition as a Contra Costa County representative. Facilitated Speakers/Educational Presentations.
- Provided ACOA Website Recommendations Edits/Updates/Additions.
- Identified non-county web resources (e.g. OATS /AARP) for use by CoCoElders411.net an unaffiliated digital resource.
- Supported the AAA in the execution of technology programming grants.
- Coordinated with the Legislative Workgroup on technology specific legislative proposals.
- Monitored AI (Artificial Intelligence) technologies and their impact on older adults.

Accomplishments

In 2024, the Technology Workgroup participated in the Bay Area Digital Inclusion Coalition; provided recommendations to the ACOA website, identified non-county resources for CoCoElders411.net (an unaffiliated website for older adults); supported the AAA in the execution of technology programming grants; provided input for SP-6, a California Senior Legislative proposal to revise the Brown Act and allow teleconferencing; Prepared and advised on SP-3 and SP-4 for the CSL and monitored AI (Artificial Intelligence) technologies and their impact on older adults; and advised the AAA in the implementation of federal, state and local technology funding programs including Digital Connections, CHAT, Access to Technology and Measure X.

2025 Work Plan

- Review new technology-centric proposals for the California Senior Legislature.
- Provide recommendations to the AAA regarding technology-related funding.
- Continue to monitor AI issues as they relate to older adults and the disabled.

- Identify Educational Pathways for Older Adult Technology Training.
- Explore Advisory Technology Partnerships with other agencies.
- Continue to identify non-county resources for CoCoElders411.net.
- Identify and support new programming that addresses goal 3 of the Master Plan for Aging local Playbook, Inclusion & Equity, and Not Isolation.

Steve Lipson

Technology Workgroup Chair



CONTRA COSTA COUNTY

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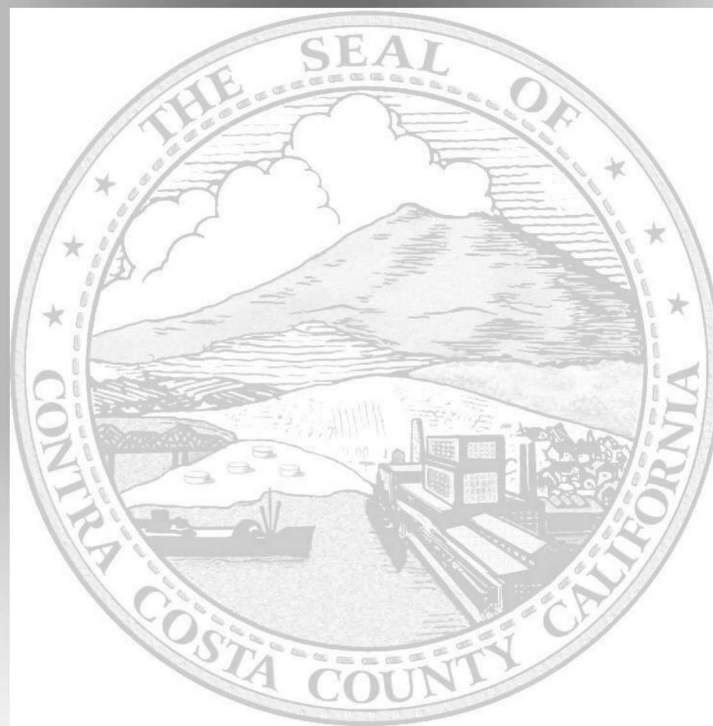
Staff Report

File #: 24-2919

Agenda Date: 9/20/2024

Agenda #:

CONTRA COSTA COUNTY ADVISORY COUNCIL ON AGING



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CONTRA COSTA COUNTY ADVISORY COUNCIL ON AGING

BYLAWS

DATE:xxxxApril 30, 2020

PREAMBLE

In recognition of age-related issues unique effecting to the problems of the older people of Contra Costa County and the need for concerted community action to help resolve these problems issues, this non-sectarian, non-partisan organization was formed in 1962.

ARTICLE I - NAME

- 1.1 The name of this organization shall be "CONTRA COSTA COUNTY ADVISORY COUNCIL ON AGING", which shall hereinafter be referred to as "The Council". *

**The Board of Supervisors sanctioned the Council as the County-wide Coordinating Committee in 1969. Under the Older Americans Act (Title III of the Older Americans Comprehensive Services Amendment of 1973), the Contra Costa Area Agency on Aging was established October 1, 1975, with the Advisory Council on Aging as the representative group which advises the Board of Supervisors on the Contra Costa Area Plan and its implementation.*

ARTICLE II - PURPOSE

- 2.1 Planning for Older Residents
The Council shall provide a means for county-wide planning, cooperation and coordination for individuals and groups interested in improving and developing services and opportunities for Contra Costa residents 60 and older. the older residents of this County.
- 2.2 Leadership and Advocacy
The Council shall provide leadership and advocacy on behalf of older persons and serve as a channel of communication and information on aging.
- 2.3 Advise on Area Plan
The Council shall advise the Area Agency on Aging ~~(AAA)~~, the Aging and Adult Services Bureau of the Contra Costa County Employment and Human Services Department (hereinafter referred to as "Aging —and Adult Services") and the Board of Supervisors on an the Four Year Area Plan. ~~This is~~ based on the unmet needs and priorities of older persons as determined by surveys of local committees (commissions) and coalitions on aging, and results of public hearings held in conjunction with Aging and Adult Services.

2.4 Reviewing and Commenting

The Council shall advise the Area Agency on Aging relative to reviewing and commenting on community policies, programs and actions which affect older persons and family caregivers with the intent of assuring maximum coordination and responsiveness to older persons.

ARTICLE III - MEMBERSHIP

3.1 Composition of Council

Including the officers, the Council shall have not more than ~~39~~ 40 members. These members shall consist of the designated representatives of the local municipalities [nineteen (19)], and ~~one (1) Senior Nutrition Program Council representative.~~ The remainder will be Members-at-Large (20.) The Council will strive to achieve membership that reflects the ethnic, economic and geographic distribution balance of the senior population of the County. The Council will make every effort to achieve a membership where one-fourth of the Council is made up of actual consumers of services under the Area Plan, and at least one member will represent the interests of people with disabilities. The Council ACOA may recommend for appointment up to four (4) alternate Member-at-Large (MAL) members, who shall serve and vote in place of members (City representatives or MAL) who are absent from, or who are disqualifying themselves from participating in a meeting of the ACOA.

Alternates must meet the same requirements as a regular member-at-large. Alternates may also be reimbursed for travel expenses.

3.2 Membership Status

Members-at-large are recommended for appointment by the Council and are appointed by The County Board of Supervisors ~~appoints Members-at-large seat,~~ following their standard policies and procedures for such appointments. Local municipalities ~~and the Senior Nutrition Program Council~~ select a representative as their designated liaison to the Council and are appointed by County Board of Supervisors following their standard policies and procedures for such appointments.

3.3 Members' Terms of Office

The County Board of Supervisors shall approve members for an approximate two (2) year term. All terms expire on September 30th. Accordingly, an appointment made on a date other than October 1 will have a term adjusted to expire on the September 30 prior to the two-year anniversary date. When applicable, any vacant seat shall be filled for the unexpired term remaining for that seat.

- 3.4 Residency and Age Requirement
All members, including alternates, shall reside in Contra Costa County. Change of residence to outside of Contra Costa County will automatically terminate membership on the Council. All members shall be at least eighteen (18) years of age. The Council shall be made up of more than 50 percent older persons, including minority individuals who are participants or who are eligible to participate in programs under the Older Americans Act.
- 3.5 Ex-Officio Members
Contra Costa County members of the California Commission on Aging, the California Senior Legislature and representatives of other groups from Contra Costa County concerned with aging may be invited by the Council to join it as ex-officio, non-voting members. Such ex-officio memberships shall be outside of, and in addition to the number of regular memberships established by Section 3.1 of these bylaws.
- 3.6 Past Council Presidents
All past presidents who are no longer members of the Advisory Council on Aging shall be considered ~~members~~ ex-officio ~~members~~ after their terms of office have been completed. Such memberships shall be non-voting.
- 3.7 Emeritus Members
To honor past exemplary service to the Council, any member of the Council may nominate, and a majority of the members may vote to appoint an Emeritus Member. ~~Emeritus Members will be appointed upon a majority vote of a quorum.~~ Such appointment is an honorary lifetime title. Emeritus members may not vote, nor does their membership factor into the quorum determination.
- 3.8 Appointments of Members
When a vacancy₇ for a Member-at-large₇ occurs, the Membership Committee shall recommend a replacement for approval by the Council and possible appointment by the Board of Supervisors. When a vacancy₇ for a municipal representative occurs, the Membership Committee shall inform the municipality and request a replacement.
- 3.9 Attendance
For the purposes of attendance, a membership year is January through December. Due to the inability of the Council to carry out its business when a quorum is not met, attendance at all required meetings is of the utmost importance.

All members are required to attend meetings on a regular basis.

A member who is absent from four (4) regularly scheduled meetings in a membership year shall be deemed to have voluntarily resigned from the Council. If that occurs, the former Council member's status will be noted at the next scheduled Council meeting and shall be recorded in the Council's minutes. The President shall, without further direction from the Executive Committee, inform the Board of Supervisors of the member's resignation and request the appointment of a replacement.

3.10 Leaves of Absence

~~When unable to attend a meeting due to a valid reason, a~~ member may request a Leave of Absence. Requests for a Leave of Absence must be in writing and: (1) include the beginning date; (2) the anticipated ending date; and (3) the reason for the leave request. Examples of valid acceptable reasons for a Leave of Absence include bereavement, family and medical leaves, jury and witness duty. A Leave of Absence is not intended to cover normal medical/dental/business appointments or vacations. ~~or a personal leave for an other reason.~~ The Executive Committee will determine if the leave is granted or denied and the President will notify the member. If approved, the member's attendance will not be tallied during the leave period and their seat will not be declared vacant.

3.11 Resignation

All members must submit a written resignation when vacating membership. The President shall then submit the resignation to the Board of Supervisors.

3.12 Removal of Members

After three meetings following appointment to the Council, each member shall be subject to removal for cause. Any member who believes a member should be removed from the Council must provide a written request to the Membership Committee for evaluation and recommendation to the Executive Committee. The Executive Committee shall determine if the issue proceeds to the full Council for a vote on the removal request. In the case of municipal appointments, a recommended removal may also occur at any time the municipality withdraws their approval or sponsorship. As the Contra Costa County Board of Supervisors is the appointing authority for the Advisory Council on Aging, recommended removals are subject to the ratification of the Board of Supervisors.

ARTICLE IV - MEMBERSHIP MANDATES

4.1 Commitment

Incoming members are to be active, contributing members as evidenced by, but not limited to, attendance at the regular monthly Council

meetings. ~~and~~ Each member is also required to participate in the activities of at least one of the Council's committees ~~or designated work groups~~. All members must choose a committee ~~or work group~~ within six (6) months of appointment and notify Membership Chair and Staff of that choice. Any subsequent change requires the same notification. A member must also satisfy the attendance requirements of any organization which they have been assigned to represent the Council.

4.2 Ethics Training

All members, including alternates, of the Advisory Council on Aging are required to take Brown Act and Better Governance, Implicit Bias and Ethics for Local Government training within three months of their appointment and thereafter formal ethics training must be completed every two years. ~~(AB1234) every two (2) years. New members have up to three (3) months to fulfill their obligation for the first training.~~ Verification of completion must be provided immediately to Staff. Members not in compliance ~~will be referred to the Membership Committee. If needed,~~ may be referred to the Board of Supervisors for appropriate action.

4.3 Disclosure of Financial Interests

All ~~Advisory~~ Council members, including alternates, must annually complete and file California Form 700 - Statement of Economic Interests and also upon leaving the Council. The members are only required to disclose those financial interests that are set forth in the Employment and Human Services Department Conflict of Interest Code. Members not ~~in~~ compliance ~~may will~~ be referred ~~to the Membership Committee. If needed, may be referred~~ to the Board of Supervisors for appropriate action.

4.4 Perception of Conflict

The ~~Advisory~~ Council has developed its own document addressing the perception of conflict. Its purpose is to strongly encourage all members to recuse themselves from any discussion or vote which could be interpreted as constituting a conflict of interest, be construed as a clash of loyalties or be perceived as self-serving in any way.

ARTICLE V - OFFICERS

5.1 Council Officers

Officers of the Advisory Council on Aging shall be as follows: ~~_____~~ President, Vice-President, and Secretary/Treasurer.

5.2 Officers' Terms of Office

The above-named officers shall hold office for one (1) year or until their successors are elected or appointed. The mentioned officers may serve

no more than two (2) consecutive terms of one year each in the same position.

5.3 Officers' Duties

The duties of the respective officers shall be those regularly associated with such titles except that the President may assign special duties to a specific officer at any time.

5.4 Representation on TACC

The President of the Contra Costa County Advisory Council on Aging, as chair of the ~~Advisory~~ Council, shall be the Council's representative to the Triple A Council of California (TACC.) The Vice President serves as a TACC alternate director (member.)

5.5 Succession Protocol - President

In the event that the President does not complete his/her term, the Vice-President shall move into the presidency and serve out the unexpired term. The newly appointed President with the assistance of the Nominating Committee (or Membership Committee as applicable) shall ~~nominate select~~ a member of the Council to serve the unexpired term of the Vice-President and present to the Council for approval. ~~The President can choose to request input from the Nominating Committee (or Membership Committee as applicable).~~

5.6 Succession Protocol - All Other Officers

Vacancy in mid-term of the Vice President or Secretary/Treasurer will be filled by the Nominating Committee (or Membership Committee if Nominating is not in session) recommending to the Council the name of a Council Member. If, however, the vacated officer's position has less than three (3) months duration remaining, the President shall appoint a member of the current Council to serve the unexpired balance of the term. In either case, the Council shall approve or disapprove the appointments.

5.7 Termination of Officers

Officers may be removed for just cause by a majority vote of the full Advisory Council on Aging when 90% of all appointed members are present, or at a special meeting convened for that purpose at which a quorum is present. Any officer removed ceases to hold the office once the vote has been tallied and announced. Succession shall be as outlined in Sections 5.5 and 5.6.

5.8 Director of Aging & Adult Services

The Director of Aging and Adult Services shall serve as a consultant to the Council. The Director, or designated representative, shall submit a monthly report to the Council at the regular meetings. Special reports may be given at the December annual meeting.

ARTICLE VI - MEETINGS, COMMITTEES, WORK GROUPS

6.1 Regular Meetings

There shall be at least eight (8) meetings a year, at such time and place as agreed upon.

6.2 Special Meetings

The President shall call a special meeting of the Council at any time upon the written request of at least five (5) members of the Council. Also, the President may call a special meeting of the Council at any time an emergency meeting is felt to be imperative.

6.3 Executive Committee

There shall be an Executive Committee of the Council composed of the elected officers, the immediate past president, chair of governing standing committees and chairs of designated work committees ~~county wide work groups~~ (designated by the Council), if they are also members of the ~~Advisory~~ Council. Only members of the Executive Committee shall have voting rights at Executive Committee. Other members of the ~~Advisory~~ Council may be invited to give reports or recommendations at the Executive Committee meetings.

6.4 Annual Meeting

At the December meeting, the council will render to the public a report of the Council's activities and accomplishments of the past year and shall install new officers for the coming year.

6.5 Committee ~~and Work Group~~ Structure

The President of the Council, upon taking office, shall appoint the Chairs of each Committee ~~and Work Group~~. ~~Work Group Chairs or one of the two Co-Chairs, shall be members of the Council. Chairs of Work Groups who are also Council members are also voting members of the Executive Committee.~~ On an annual basis the President of the Council will determine the number of seats and alternate seats of each of the Committees. On an annual basis the President will appoint the Governing Committee's members and each Work Committee Chair will appoint the members of the Work Committees, including appointing new members as resignations occur. Work Committee Chairs or one of the two Co-Chairs, shall be members of the Council.

Committees may take action consistent with the Advisory Council on Aging's policies and procedures. ~~Work Groups must bring action items to the Executive Council for determination if the item will move forward for final action of the Council in full.~~

6.6 Committee Quorums

A majority of a ~~the seats on a~~ committee shall constitute a quorum. The act of a majority of the members present at a meeting at which a quorum is present shall be the act of the committee. Unless otherwise provided in the resolution of the ~~Advisory Council on Aging, work groups and~~ ad hoc committees shall act under the direction of their respective Chairs without any requirement for a quorum.

6.7 Committees and Work Groups

Each committee ~~or work group~~ shall have a chairperson. ~~The President of the Advisory Council shall be an ex-officio member of all committees of the Advisory Council and shall be notified of all meetings.~~ ~~Committee and work group~~ meeting notices, agendas and minutes shall be distributed in compliance with County requirements. mailed, e-mailed, and/or personally given, approximately one work week in advance of the meeting date to all members of the committee. ~~The Council staff person~~ Each committee and work group Chair shall maintain a list of Council members, and their attendance, for each meeting. ~~and copies given to the Advisory Council staff person.~~ The President of the Council shall be an ex-officio member of all committees of the Council and shall be notified of all meetings.

6.8 Task Force or Ad Hoc Committees

In the implementation of the Area Plan, the Council shall develop task forces or ad hoc committees, where needed, in the accomplishment of specific objectives. The President Chair of the ~~Advisory~~ Council may designate or solicit participation for ad hoc committees. Ad hoc committees are not subject to the Brown ~~Act, but~~ Act but are subject to the County's Better Government Ordinance (C.C.C. Ord. Code, § 25-2.)

6.9 Governing Standing Committees and Work Committees Groups

The following shall be the Governing Standing Committees and Work Groups of the Council: Executive Committee, Planning Committee, Membership Committee, and Nominating Committee. Governing Committee members must be members of the Council. The following shall be the Work Committees of the Council: Health and Elder Abuse Prevention Committee, Work Group, Housing Committee, Work Group, Legislative Committee Work Group, Technology Committee Marketing Work Group and Transportation Committee. Work Committee members may include Council members and non-council members. Work Group.

ARTICLE VII - CONDUCT OF MEETINGS

7.1 Order of Business

The President or a majority vote of the Council may change the order of business as may be required.

7.2 Council Quorum

A quorum ~~shall be the for the transaction of business by the Council shall consist of a majority (one more than half) of the number of Council positions, total number of seats of the Council. Membership of the Council shall be evidenced by the list of authorized seats approved by the Board of Supervisors at the time of roll call.~~ A "majority" of the Council positions means a majority of the ~~seats approved~~ by the Board of Supervisors whether or not all of the Council positions have been filled. Because the Council has thirty-nine (39) authorized positions, a quorum exists when at least twenty (20) Council members are present. Ex-officio or emeritus members of the Council under sections 3.5, 3.6 and 3.7 shall not be counted when establishing a quorum under this section.

7.3 Quorum Declaration

After a quorum is declared to exist, all transactions of business can proceed, ~~regardless whether enough attendees leave to decrease the members present below the quorum requirement. In such an event, any motions for action will be determined by a majority vote of the members then present.~~

7.4 — Meetings in the Absence of a Quorum

~~A quorum is not required in order to conduct a meeting, with the exception that no motions may be introduced or voted upon. Discussion can take place, with the item carried forward to the next meeting. All other non-action items of business of the Council may proceed without a quorum present. If sufficient members arrive after roll call to make up a quorum, the meeting may proceed without restrictions.~~

ARTICLE VIII - NOMINATING COMMITTEE

8.1 The nominating committee shall ~~normally~~ be chosen ~~after installation of new officers but~~ no later than August of each year. The Nominating Committee is a Sub-Committee of the Membership Committee.

8.2 The nominating committee shall be chosen annually for the purpose of presenting an annual slate of officers for election or filling vacant officer positions that occur while the Nominating Committee is in session.

8.3 The nominating committee shall have five members elected by caucus of ~~A~~ A advisory ~~C~~ Council members from each of the five supervisorial districts.

8.4 The nominating committee shall present a slate of officers at a council meeting prior to the Annual Meeting in December and will also request

