

Profile

Angela

First Name

Butler Owens

Last Name

Middle
Initial

Home Address

Suite or Apt

Danville

City

CA

94506

State

Postal Code

Mobile: [REDACTED]

Primary Phone

Email Address

District Locator Tool

Resident of Supervisorial District:

District 2

Employer

Job Title

Length of Employment

Do you work in Contra Costa County?

Yes No

If Yes, in which District do you work?

How long have you lived or worked in Contra Costa County?

Since 1991 - 34 years

Are you a veteran of the U.S. Armed Forces?

Yes No

Board and Interest

Which Boards would you like to apply for?

Advisory Council on Aging: Submitted

Seat Name

Have you ever attended a meeting of the advisory board for which you are applying?

Yes No

If Yes, how many meetings have you attended?

Education

Select the option that applies to your high school education *

High School Diploma

College/ University A

Name of College Attended

Golden Gate University

Degree Type / Course of Study / Major

Masters of Science/Telecommunications Management

Degree Awarded?

Yes No

College/ University B

Name of College Attended

Cogswell Polytechnical College

Degree Type / Course of Study / Major

Bachelors of Science/Electronics Engineering Technology

Degree Awarded?

Yes No

College/ University C

Name of College Attended

Degree Type / Course of Study / Major

Degree Awarded?

Yes No

Other Trainings & Occupational Licenses

Angela Butler Owens

Other Training A

PMP

Certificate Awarded for Training?

Yes No

Other Training B

ACP-PMI

Certificate Awarded for Training?

Yes No

Occupational Licenses Completed:

PMP, ACP-PMI, Stanford Advanced Program Management Certified

Qualifications and Volunteer Experience

Please explain why you would like to serve on this particular board, committee, or commission.

I have been a proud resident of Danville, CA (Contra Costa County) since August 1991, where I raised my two children and witnessed our town grow into a vibrant and thriving community. Throughout these years, I have remained deeply aware of community issues and needs, and while my professional career limited my availability to volunteer in the past, I am now in a position to give back through meaningful service. My 41-year technical career began in Sunnyvale and spanned decades in Silicon Valley, where I gained extensive leadership and management experience across highly complex projects. I currently run my own business and hold a Master of Science in Telecommunications Management from Golden Gate University and a Bachelor of Science in Electronics Engineering Technology from Cogswell Polytechnical College. In addition, I am PMP and ACP-PMI certified through the Project Management Institute, and I hold an advanced program management certification (SCPM) from Stanford University. With this strong foundation in leadership, strategy, and collaboration, I am eager to apply my skills in service to the community. I am particularly interested in volunteering for the Advisory Board of the African American Holistic Wellness and Resource Hub Transitional Community, where I believe my background in program management and community-focused problem-solving can directly support initiatives that strengthen equity, wellness, and access to resources. Additionally, I would welcome the opportunity to serve on the Advisory Council on Equal Employment Opportunity, the Affordable Housing Finance Committee, and the Advisory Council on Aging. Each of these areas represents critical issues facing Contra Costa County—ensuring fairness in employment, expanding access to affordable housing, and providing vital support for our aging population. I am motivated to contribute my experience, perspective, and dedication to advancing solutions that make a positive impact on individuals, families, and our broader community.

Describe your qualifications for this appointment. (NOTE: you may also include a copy of your resume with this application)

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Upload a Resume

Would you like to be considered for appointment to other advisory bodies for which you may be qualified?

Yes No

Do you have any obligations that might affect your attendance at scheduled meetings?

Yes No

If Yes, please explain:

Are you currently or have you ever been appointed to a Contra Costa County advisory board?

Yes No

If Yes, please list the Contra Costa County advisory board(s) on which you are currently serving:

If Yes, please also list the Contra Costa County advisory board(s) on which you have previously served:

List any volunteer or community experience, including any advisory boards on which you have served.

Castlemont High School Alumni Association - Board of Directors: Membership Chair

Conflict of Interest and Certification

Do you have a familial or financial relationship with a member of the Board of Supervisors? (Please refer to the relationships listed under the "Important Information" section below or Resolution No. 2021/234)

Yes No

If Yes, please identify the nature of the relationship:

Do you have any financial relationships with the County such as grants, contracts, or other economic relationships?

Yes No

If Yes, please identify the nature of the relationship:

Please Agree with the Following Statement

I CERTIFY that the statements made by me in this application are true, complete, and correct to the best of my knowledge and belief, and are made in good faith. I acknowledge and understand that all information in this application is publicly accessible. I understand that misstatements and/or omissions of material fact may cause forfeiture of my rights to serve on a board, committee, or commission in Contra Costa County.

I Agree

Important Information

1. This application and any attachments you provide to it is a public document and is subject to the California Public Records Act (CA Government Code §6250-6270).
2. All members of appointed bodies are required to take the advisory body training provided by Contra Costa County.
3. Members of certain boards, commissions, and committees may be required to: (1) file a Statement of Economic Interest Form also known as a Form 700, and (2) complete the State Ethics Training Course as required by AB 1234.
4. Meetings may be held in various locations and some locations may not be accessible by public transportation.
5. Meeting dates and times are subject to change and may occur up to two (2) days per month.
6. Some boards, committees, or commissions may assign members to subcommittees or work groups which may require an additional commitment of time.
7. As indicated in Board Resolution 2021/234, a person will not be eligible for appointment if he/she is related to a Board of Supervisors' member in any of the following relationships:
 - (1) Mother, father, son, and daughter;
 - (2) Brother, sister, grandmother, grandfather, grandson, and granddaughter;
 - (3) Husband, wife, father-in-law, mother-in-law, son-in-law, daughter-in-law, stepson, and stepdaughter;
 - (4) Registered domestic partner, pursuant to California Family Code section 297;
 - (5) The relatives, as defined in 1 and 2 above, for a registered domestic partner;
 - (6) Any person with whom a Board Member shares a financial interest as defined in the Political Reform Act (Gov't Code §87103, Financial Interest), such as a business partner or business associate.

ANGELA V. BUTLER OWENS, PMP, PMI-ACP, CSM, CSP, SCPM

Email Address: avbutler@gmail.com

Cell Number: 650-644-5686

<https://www.linkedin.com/in/angela-butler-mcdonald-pmp®-csm-scpm-pmi-ACP®-3862239>

OBJECTIVE

Angela V. Butler Owens is a certified and experienced **Senior Project Manager, Agile Coach, and Technical Program Manager** with a strong background in **hardware and software NPI projects, Agile/Waterfall methodologies, and cross-functional leadership**. She holds multiple certifications, including **PMP, PMI-ACP, CSM, CSP, and Stanford SCPM**.

Known for her **energetic, efficient management style**, she excels in **fast-paced, regulated environments (cGMP/GXP)**. Angela is proficient in a wide range of **project management and collaboration tools** such as MS Project, Smartsheet, Jira, Confluence, and Salesforce (admin cert pending). She has also received notable recognition, including **two CHSAA Hall of Fame inductions** and a nomination for **Black Engineer of the Year**.

SKILLS

- * Strong understanding of Agile/ (Define, Measure, Analyze, Improve and Control (DMAIC)) /SCRUM/Lean/Agile/Waterfall methodologies
- * Proficiency with project management software tools such as Microsoft Office (Project & Excel), Smartsheet, Google (Google Suite: gMeet, gCAL, gDocs, gChat, gHangouts, gMail), WebEx, Visio, PlanisWare, Plainview, Slack, Zoom, Generative AI fundamentals

AWARDS & RECOGNITION:

- * Unprecedented 2x CHSAA Hall of Fame Recipient:
2019: Inducted into Castlemont's Hall of Fame for Sports – received Hall of Fame Sports Award
- 2019: Inducted into Castlemont's Hall of Fame for Academics – received the Distinguished Knight in Shining Armor Award – Recognized as one of our Local “Hidden Figures”
- * Nominated by Black Engineer Magazine – Black Engineer of the Year

PROFESSIONAL EXPERIENCE

Board of Director – Castlemont High School Alumni Association

Castro Valley, CA | Dec. 2018 – Present

- Serve as Board Member and Membership Chair for this 501(c)(3) nonprofit organization.
- Manage and maintain the organization's website and online presence.

Owner/Founder – A. Vanea By Designs

Danville, CA | Dec. 2022 – Present

- Property Manager for four residential units in the San Francisco Bay Area.
- Oversee remodeling, staging, and preparation for apartment rentals.

TATA Consulting Services, Remote Location: Danville, CA

Technical Program Manager, Google – CAIIS Cloud AI & Industry Solutions (Remote) | Dec 2022 – Dec 2023

- Led a cross-functional team (3–6 members) focused on advancing Large Language Models (LLMs), model fine-tuning, and AI-generated source code evaluation. Collaborated with engineers, scientists, and product teams to improve LLM capabilities for tasks such as translation, summarization, and code generation. Oversaw model garden fine-tuning strategies and developed robust methods to assess the safety and accuracy of AI-generated code. Drove alignment across stakeholders, managed high-impact projects to meet deadlines, and communicated key insights through technical discussions, reporting, and refinement of customer user journeys.

Technical Program & Project Manager | Google | Humana | Kaiser Permanente | May 2020 – Dec 2022

Experienced Technical Program Manager with a strong background in **business intelligence, cloud operations, AI/ML, and IT infrastructure**.

- At **Google Cloud Sales (BI CoE GTM)**, led end-to-end delivery of reporting, analytics, and dashboarding solutions. Managed cost forecasting, resource planning, and onboarding for onshore staff while implementing a streamlined candidate screening process that doubled placement success. Established training programs and built cross-functional SME engagement models to enhance operational throughput.
- At **Humana**, managed telephony systems and test lab environments to ensure timely delivery across AEP programs.
- At **Kaiser Permanente**, drove AI/ML initiatives supporting Nurse Triage and infrastructure projects within the ePIMS program. Led sprint planning, backlog grooming, and daily Agile ceremonies using Jira and Confluence. Delivered data models and dashboards, and ensured compliance through structured change management practices.
- Skilled in project tools including **Jira, Confluence, Tableau, Looker, PLX, GoogleSQL, SmartTrack, ServiceNow, and MS Project**, with a consistent record of improving delivery processes, operational efficiency, and team performance across enterprise healthcare and tech organizations.

Sr. Project Manager – Device Technology Development, Laboratory Operations
Genentech, South San Francisco, CA | Jan 2018 – Oct 2019

- Led complex GXP/GMP-regulated device and lab operations projects within Genentech's Device Technology Development division. Spearheaded PMO-driven process

improvements supporting quality systems, design controls, and lab efficiency initiatives. Oversaw project planning, documentation, and stakeholder alignment, while managing equipment qualification, test method validation, and system upgrades.

- Acted as a key liaison between vendors, global Roche stakeholders, and internal lab teams to coordinate schedules, deliverables, and compliance activities. Maintained project repositories and created tools to improve project tracking and execution. Supported lab audit readiness, migration of electronic method files, and implementation of lab equipment enhancements—ensuring regulatory compliance and operational excellence.

Sr. Project Manager – Integrated Quality Systems (IQS/PQS), Laboratory Information Systems
Gilead Sciences, Foster City, CA | Apr 2017 – Dec 2017

- Led Agile project delivery for key Quality and Laboratory Information Systems (LIS) initiatives aligned with Gilead's IQS roadmap. Oversaw full project lifecycle using Gilead's internal GPS methodology (Idea to Support), collaborating cross-functionally with Business Leads, QA, Validation, and IT to ensure compliance with GxP standards.
- Managed multiple work streams within the Pharmaceutical Development Management (PDM) group, providing project planning, risk mitigation, change control, and stakeholder communication. Facilitated Agile ceremonies, coached teams on Agile principles, and coordinated system validation and training. Delivered executive dashboards and ensured on-time, on-budget delivery with continuous improvement through post-implementation reviews.
- Directed Agile project delivery for pharmaceutical development and quality systems, focusing on LIS initiatives that enhanced lab efficiency and compliance. Partnered with cross-functional stakeholders to deliver validated, scalable solutions supporting drug development pipelines. Managed training, risk mitigation, and implementation in alignment with Gilead's IQS roadmap. Led project teams through all lifecycle phases, ensuring timely, cost-effective outcomes for core pharma operations.

StubHub (An eBay Company), San Francisco, CA
Technical Project Manager / Scrum Master – PMO | Jul 2016 – Mar 2017

- Led three Agile software teams and a data migration team supporting seven critical initiatives within the Seller Ecosystem portfolio. Oversaw end-to-end delivery of major projects including e-commerce platform data migration and pricing optimization, resulting in measurable revenue growth. Facilitated all Agile ceremonies, managed cross-functional dependencies, and coached distributed teams (US/India) in Agile best practices. Organized quarterly release planning sessions with 40+ stakeholders, maintained team performance metrics, and supported enterprise-wide Agile transformation efforts. Trained in GMP/GDP compliance and recognized for proactive leadership and problem-solving.

OncoCyte, LLC, Alameda, CA
Director, Project Manager Consultant – Project Management Group | Nov 2015 – Jul 2016

- Led end-to-end project management for a complex Pharma R&D program, overseeing planning, execution, and product launch readiness using both Agile and Waterfall methodologies. Developed and maintained structured project plans and schedules, identified critical path dependencies, and drove cross-functional collaboration. Served as the core PM liaison for the R&D

team, proactively managing program risks and implementing mitigation strategies to ensure timely and effective delivery.

Fresenius Medical Care North America, Concord, CA

Engineering Project Manager – PD Production/Packaging R&D | Mar 2015 – Sep 2015

- Led cross-functional R&D programs from planning through production readiness using both Agile and Waterfall approaches. Developed and managed detailed project schedules, identified and mitigated key risks, and ensured delivery of high-quality outcomes. Acted as a core R&D team representative in broader program teams, driving scope, objectives, and resource planning. Built strong stakeholder relationships and supported product launch efforts, including marketing and packaging initiatives.

Bio-Rad Laboratories, Hercules, CA

Sr. Project Manager / Scrum Master – Gene Expression Division, Life Sciences | Sep 2013 – Feb 2015

- Led cross-functional teams in the development of complex system-level life sciences products, integrating hardware, software, consumables, and reagents. Managed full product lifecycle from initiation through commercialization, using Agile/Scrum (via TFS) and PLM/PDM tools. Oversaw project planning, critical path management, team coordination, and interdepartmental collaboration across R&D, QA, Marketing, Tech Support, and Manufacturing. Ensured timely delivery by maintaining detailed documentation, meeting facilitation, and regular status tracking.

Abbott Laboratories, Santa Clara, CA

Software Project Manager / Scrum Master – Hematology Diagnostics Division

(Sep. 2011 – Jul. 2013)

- Led cross-functional Agile/Scrum teams through full product lifecycle (NPI) for client-server hematology diagnostic systems. Coordinated efforts across R&D, Quality, Marketing, Regulatory, and Manufacturing to deliver compliant, market-ready software products. Managed sprint cycles and requirements using **Jira** and **DOORS**, facilitated team meetings, tracked deliverables, and ensured on-time completion of all milestones within defined schedules.

PMI – Project Management Institute, Santa Clara, CA

Project Management Professional (PMP) Certification (Oct. 2009 – Dec. 2011)

Completed formal training in project management and agile methodologies; earned **PMP Certification** (License #1476759). Gained in-depth knowledge of project lifecycle frameworks, risk management, and stakeholder engagement. Certification valid through **Dec. 2017**.

Varian Medical Systems, Inc., Palo Alto, CA

Program Manager, Oncology Information Systems (OIS) (Aug. 2002 – Sep. 2009)

- Led development and delivery of OIS applications and medical device projects, including EMR capabilities, managing cross-functional and international teams of 8–35 members. Oversaw both new product development and continuation engineering releases. Acted as liaison across engineering, QA, marketing, and manufacturing to ensure program success. Successfully transitioned R&D projects to production while meeting evolving marketing needs. Supported FDA

inspections and internal audits as engineering lead.

Microsoft Corp., Mountain View, CA

Sr. Program Manager – Deployment/Packaging NPI (Dec. 2001 – Aug. 2002)

- Led development and deployment of MSN TV services and upgrades via Set-Top Boxes, focusing on integrated communications and entertainment. Created functional specs, managed project documentation under the Microsoft Solutions Framework (MSF), and coordinated cross-functional teams across engineering, QA, operations, and support to ensure on-time service releases.

AOL/Time Warner, Mountain View, CA

Sr. Program Manager (Jan. 2000 – Sep. 2001)

- Led Netscape Communicator 4.7x and Netscape 6.1 browser projects, managing cross-functional teams through full release cycles. Oversaw deliverables, tracked progress to release milestones, and implemented SOA technology using customer data for product customization. Managed schedules, facilitated team communications, created tracking metrics, and conducted post-mortems—consistently delivering on time and within expectations.

Digital Market, Inc., Sunnyvale, CA

Program Manager (Sep. 1999 – Dec. 1999)

- Served as the sole Program Manager at a pre-IPO B2B eCommerce startup, driving on-time delivery of a leading eProcurement product. Collaborated with product marketing and engineering to define release strategies, manage resources, track milestones, and resolve issues across the development lifecycle.

Clarify, Inc., San Jose, CA

Sr. Project Manager (Mar. 1998 – Aug. 1999)

- Led cross-functional teams in delivering complex software projects focused on enhancing Clarify's CRM client/server applications, including web-enabling core architecture and Sales Force Automation (SFA) modules. Oversaw full project lifecycle including planning, risk management, process improvement, executive reporting, and resolution of technical issues.

Apple Computer, Inc., Cupertino, CA

Engineering Project Manager / Project Lead (Apr. 1995 – Mar. 1998)

- Led software development and quality assurance for CPU System Software Engineering, managing complex SW/HW integration projects from planning through delivery. Oversaw cross-functional teams, vendor relationships, and third-party software bundling, with a strong focus on risk mitigation, branding, and marketing strategy. Successfully drove high-volume desktop product launches and resolved critical technical and schedule-impacting issues.

EDUCATION & CERTIFICATIONS

- **Master's Degree**, Telecommunications Management – *Golden Gate University*
- **Bachelor's Degree**, Electronics Engineering Technology – *Cogswell Polytechnical College*
- **Stanford Certified Project Manager (SCPM®)** – *Stanford University*
- **Project Management Professional (PMP®)** – *PMI*
- **Agile Certified Practitioner (ACP®)** – *PMI*
- **Certified Scrum Master (CSM®)** and **Certified Scrum Professional (CSP®)** – *Scrum Alliance*
- **Salesforce CRM Administrator Certification** – *Pending*, San Francisco, CA

PROFESSIONAL MEMBERSHIPS & AFFILIATIONS

- **Project Management Institute (PMI)** – PMP® License #1476759
- **Scrum Alliance, Inc.** – CSM® License #000183132
- **Society of Women Engineers (SWE)** – ID# 363515
- **National Society of Black Engineers (NSBE)** – ID# 252186
- **Institute of Electrical and Electronics Engineers (IEEE)** – ID# 92787700
 - IEEE Women in Engineering, IEEE Consumer Electronics
- **Women in Technology International (WITI)** – ID# 44215
- **Lean In Circle**, Palo Alto Charter Member
- **Alpha Kappa Alpha Sorority, Inc.**, Rho Delta Omega Chapter, Palo Alto, CA
- **Disabled American Veterans (DAV) Auxiliary**, Lifetime Member – Unit #7, Oakland, CA
 - **Jack and Jill of America**, Contra Costa Chapter – Lifetime Member, Former President/Co-Chair (FW-CCC-14742)
 - **Castlemont High School Alumni Association (CHSAA)** – Lifetime Member, Board of Directors, Website Admin, Membership Chair