

MENTAL HEALTH COMMISSION
QUALITY OF CARE COMMITTEE MEETING MINUTES
April 18th, 2024 - FINAL

Agenda Item / Discussion	Action /Follow-Up
<p>I. Call to Order / Introductions Quality of Care Committee Chair, Cmsr. Barbara Serwin, called the meeting to order @3:44 pm (Community meeting until Quorum was met @4:16pm).</p> <p><u>Members Present:</u> Chair - Cmsr. Barbara Serwin, District II Cmsr. Vanessa Rogers, District IV *(JC) Cmsr. Rhiannon Shires, District II <4:16> Cmsr. Gina Swirsding, District I</p> <p><u>Presenters:</u> Priscilla Aguirre, Quality Management Program Coordinator* Steve Hahn_Smith, Director Quality and Infomatics Katy white, Chief of Managed Care</p> <p><u>Other Attendees:</u> Cmsr. Laura Griffin, District V* Angela Beck Y'Anad Burrell John Dante, Recovery Homes* Jen Quallick, Supv. Andersen's Ofc.* *on-line (Zoom)</p>	<p>Meeting was held at: 1340 Arnold Drive, Ste 126 Martinez, CA and via Zoom platform</p>
II. PUBLIC COMMENTS: None	
III. COMMISSIONERS COMMENTS: None	
IV. CHAIR COMMENTS: None	
<p>V. APPROVE minutes from the February 15th, 2024 Quality-of-Care Committee Meeting. Cmsr. G. Swirsding moved to approve the minutes. Seconded by Cmsr. R. Shires.</p> <ul style="list-style-type: none"> • Vote: 4-0-0 <p>Ayes: B. Serwin (Chair), V. Rogers, R. Shires and G. Swirsding. Abstain: none</p>	<p>Agendas and minutes can be found at: https://contra-costa.legistar.com/Calendar.aspx</p>
<p>VI. REVIEW External Quality Review Organization (EQRO) 2022-23 questions prepared by the Quality of Care Committee for Behavioral Health Services Quality Improvement/Quality Assurance (QI/QA), Priscilla Aguirre, Quality Management Program Coordinator</p> <p>In reference to the questions prepared by the Quality of Care committee for Behavioral Health Services (BHS) Quality Improvement/Quality Assurance (QI/QA) team. The majority of the meeting was committed to reviewing and answering these questions.</p> <p><i>Please reference Attachment A 'Quality of Care questions for 2022-2023 EQRO Report' and the EQRO Report</i> (https://www.cchealth.org/home/showpublisheddocument/28588/638333969768052065)></p>	<p>Documentation on this agenda are included as handouts in the meeting packet available on the County Agenda Meeting Calendar page: https://contra-costa.legistar.com/Calendar.aspx</p>

<p>Responses will be provided in the document as question and answer attached to the final meeting minutes</p>	
<p>VII. REVIEW Student Behavioral Health Incentive Program (SBHIP) December 2023 (bi-annual) reports from SBHIP school districts</p>	<p><i>Due to time constraints, item was moved to next month's agenda</i></p>
<p>VIII. DISCUSS 2024 goals and priorities – complete previous discussion</p>	<p><i>Due to time constraints, item was moved to next month's agenda</i></p>
<p>IX. Adjourned at 5:08 pm.</p>	<p>ZOOM recording available at: https://zoom.us/rec/share/d0PEHnu4ZKfQliJD_AKhC9svrHI9ol7gryAhE3TRfZtAZKh2rBs1QoQ5vboGD_Cv6.JA5eXeGkl7f0Cio5 [zoom.us] Passcode: 9GV3b@P#</p>