

CONTRA COSTA COUNTY

EMPLOYMENT & HUMAN SERVICES

Building Brighter Futures Together

March 2023 – February 2024

CalFresh Report

April 15, 2024

Angela Bullock-Hayes, Workforce Services Director

info@ehsd.cccounty.us | 925-608-4800

Table of Contents

- Community Need
- Client Diversity
- Customer Service
- Legislation

Building Brighter Futures Together

Community Need

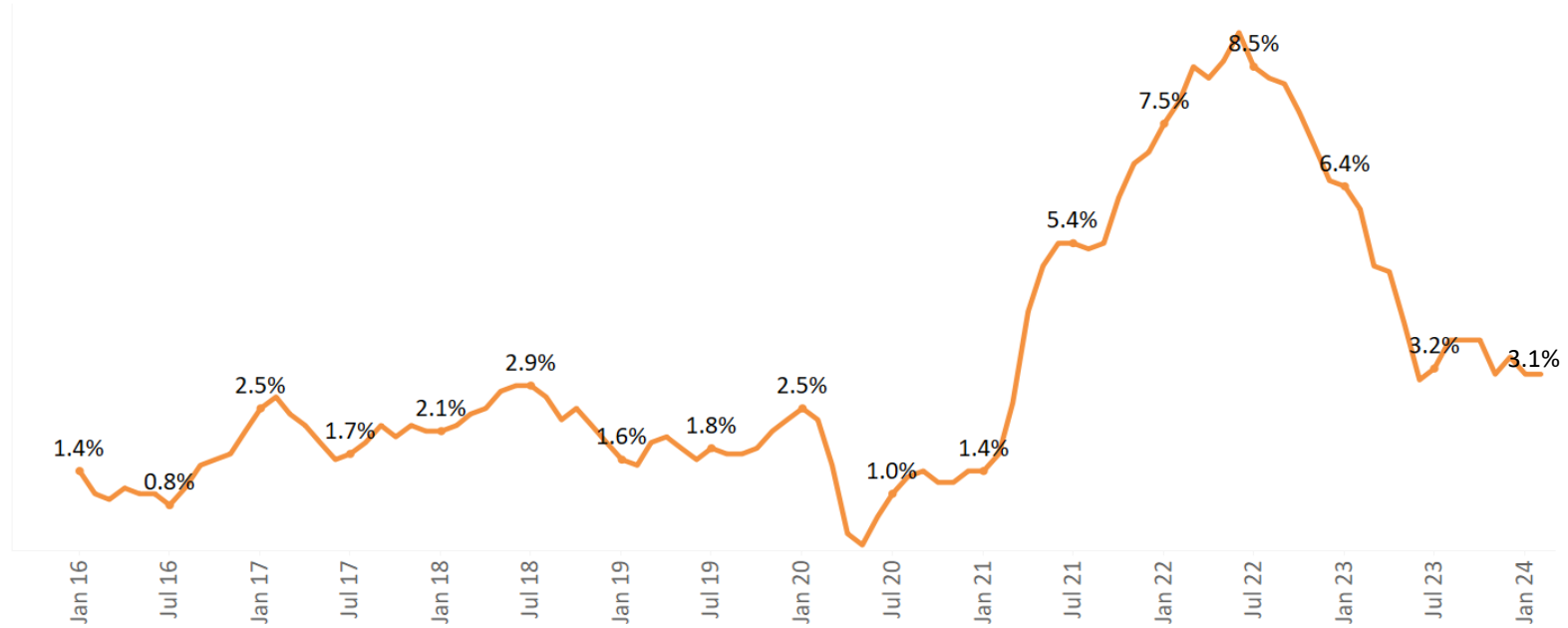
CONTRA COSTA COUNTY

EMPLOYMENT & HUMAN SERVICES

Consumer Price Index

January 2016 to February 2024

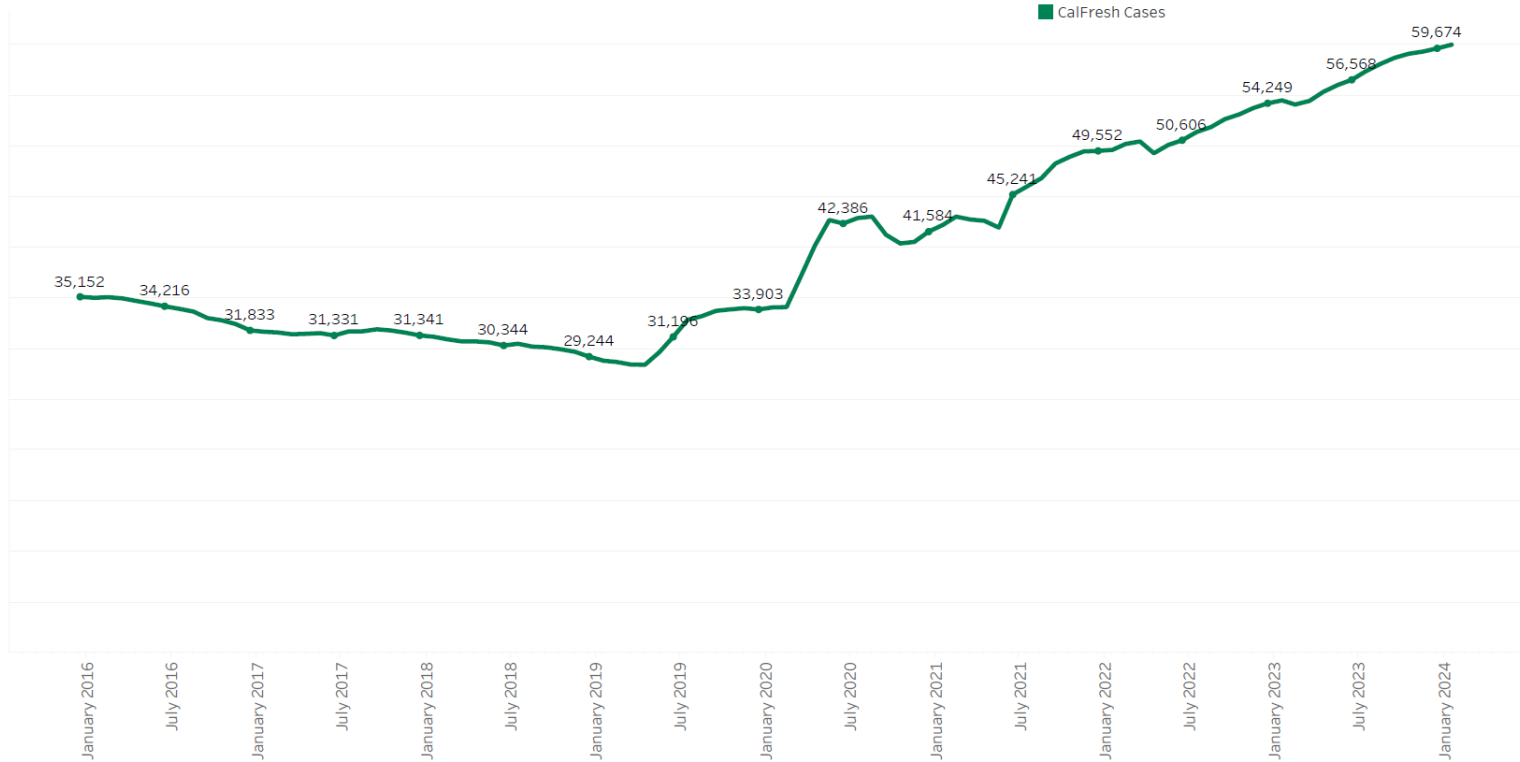
12-month Percentage Change in Consumer Price Index, All Items,
January 2016 to February 2024



CONTRA COSTA COUNTY

EMPLOYMENT & HUMAN SERVICES

CalFresh Cases

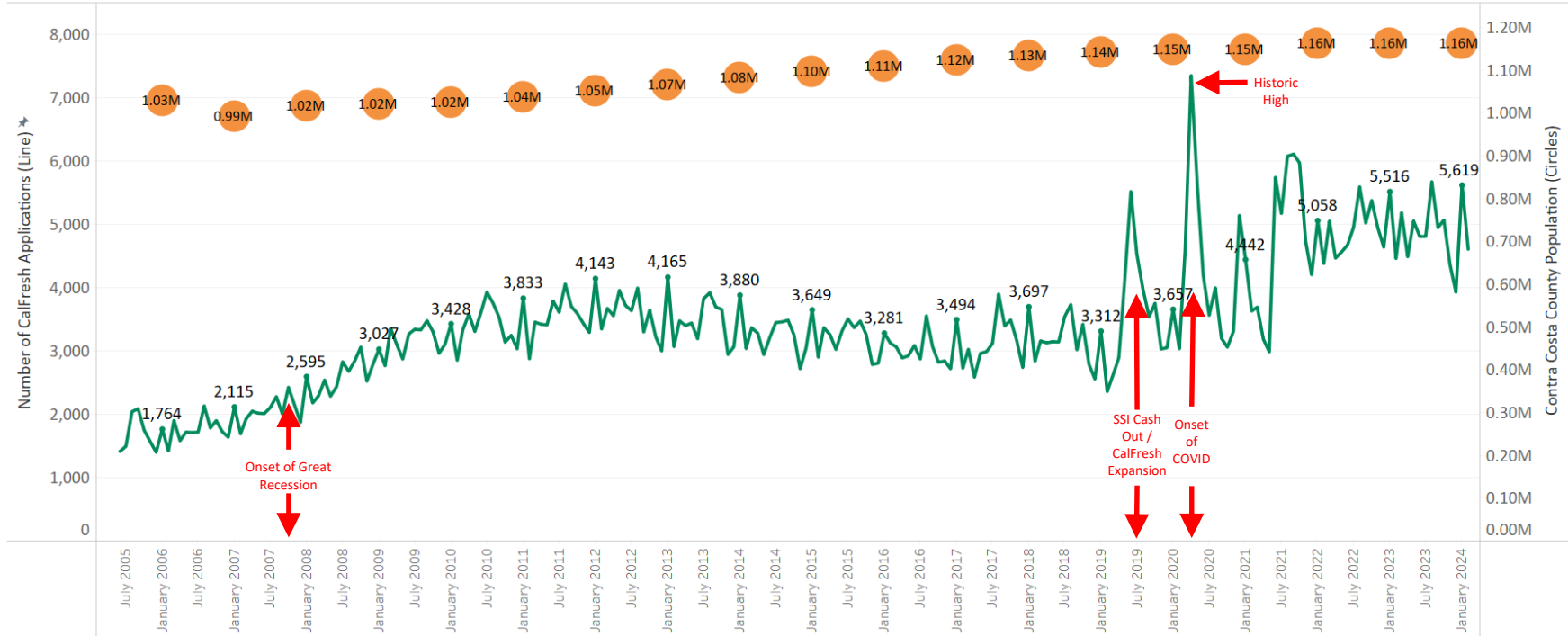


CONTRA COSTA COUNTY

EMPLOYMENT & HUMAN SERVICES

Application Trends July 2005 – February 2024

Contra Costa CalFresh Application versus Population Trend: July 2005 to Feb 2024

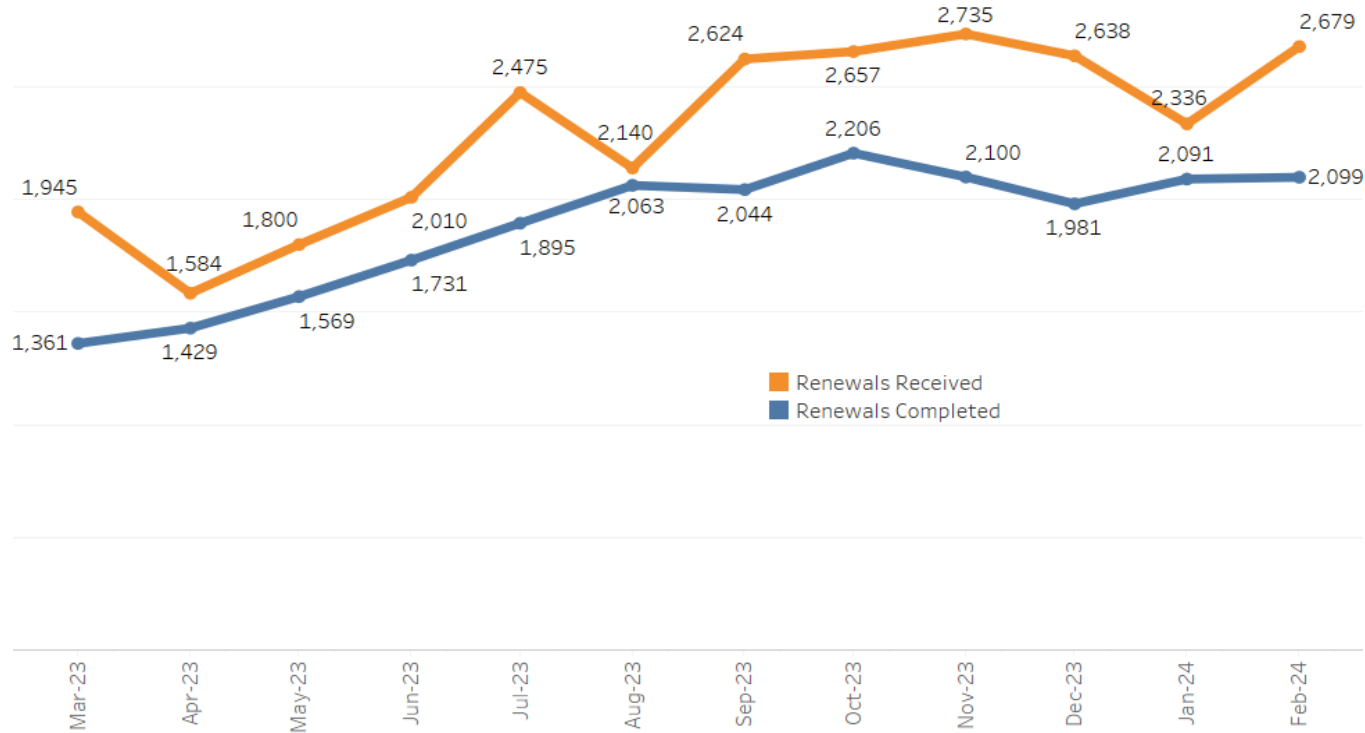


CONTRA COSTA COUNTY

EMPLOYMENT & HUMAN SERVICES

Renewals Processing

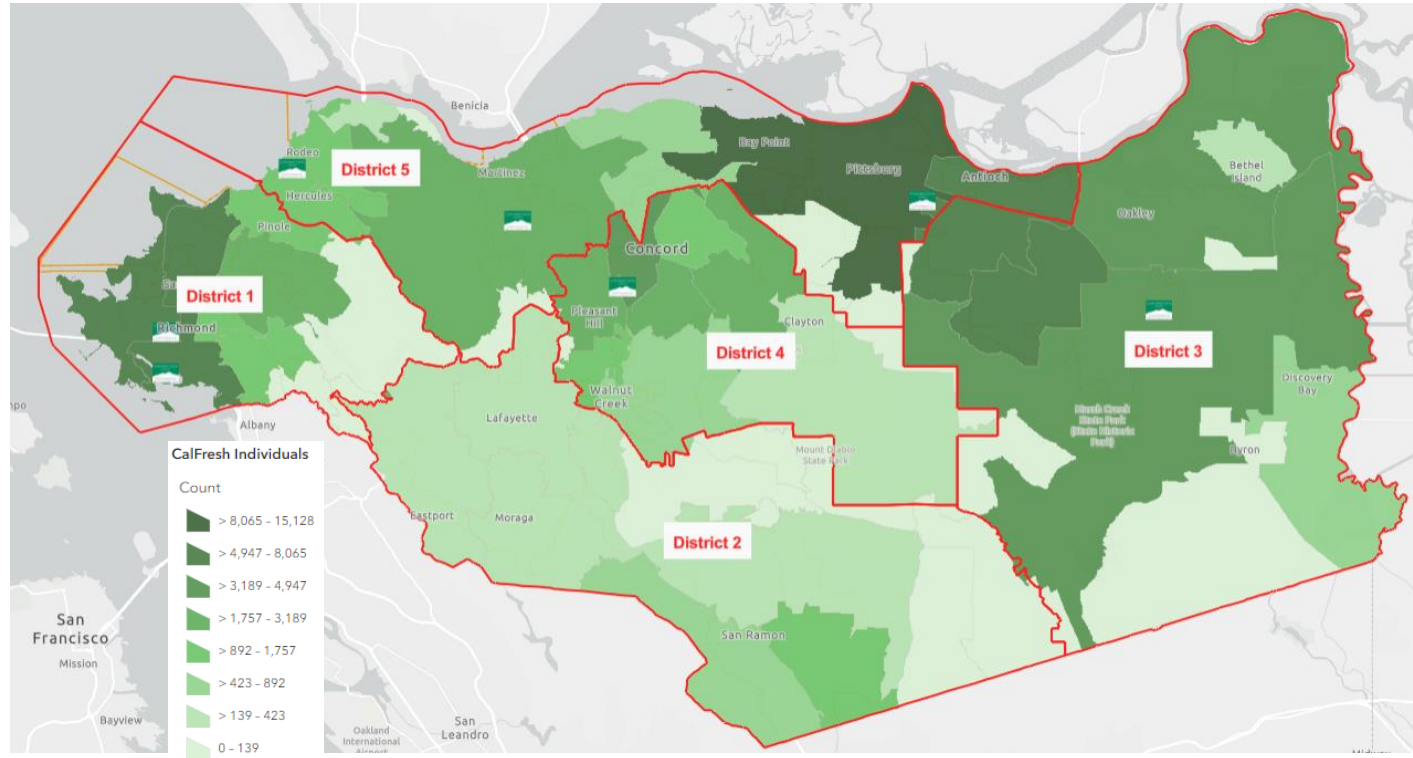
March 2023 - February 2024



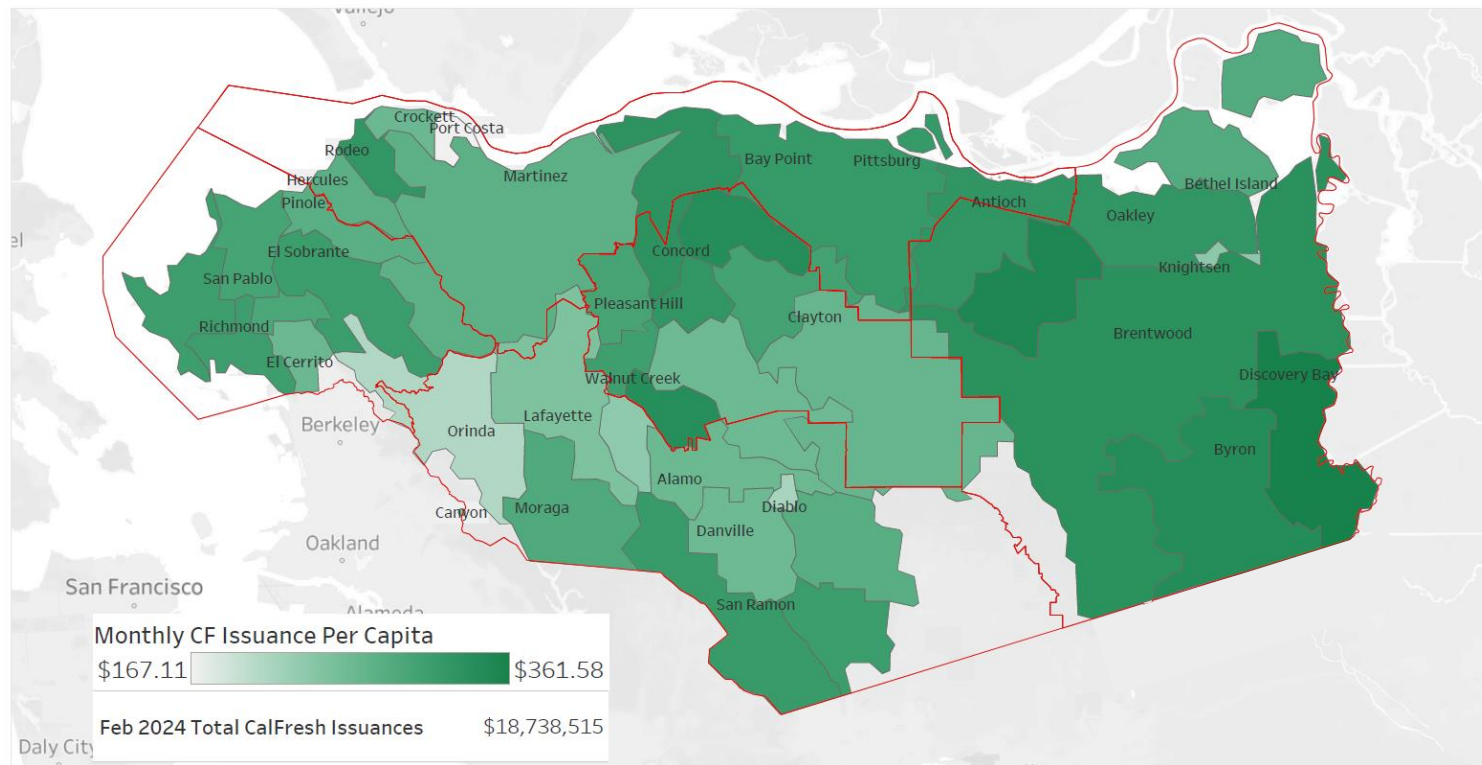
CONTRA COSTA COUNTY

EMPLOYMENT & HUMAN SERVICES

Individuals by District December 2023

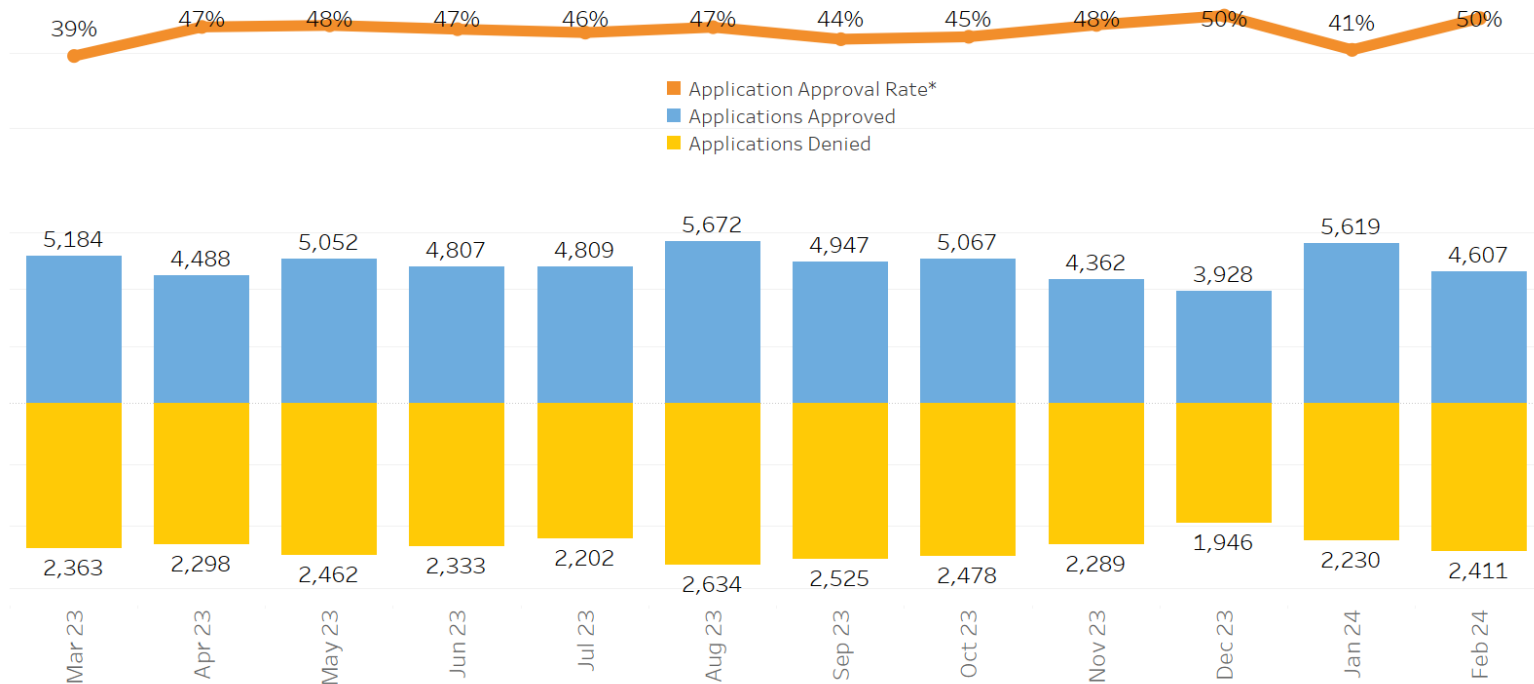


Issuances by District February 2024



Application Approval Rate

March 2023 - February 2024

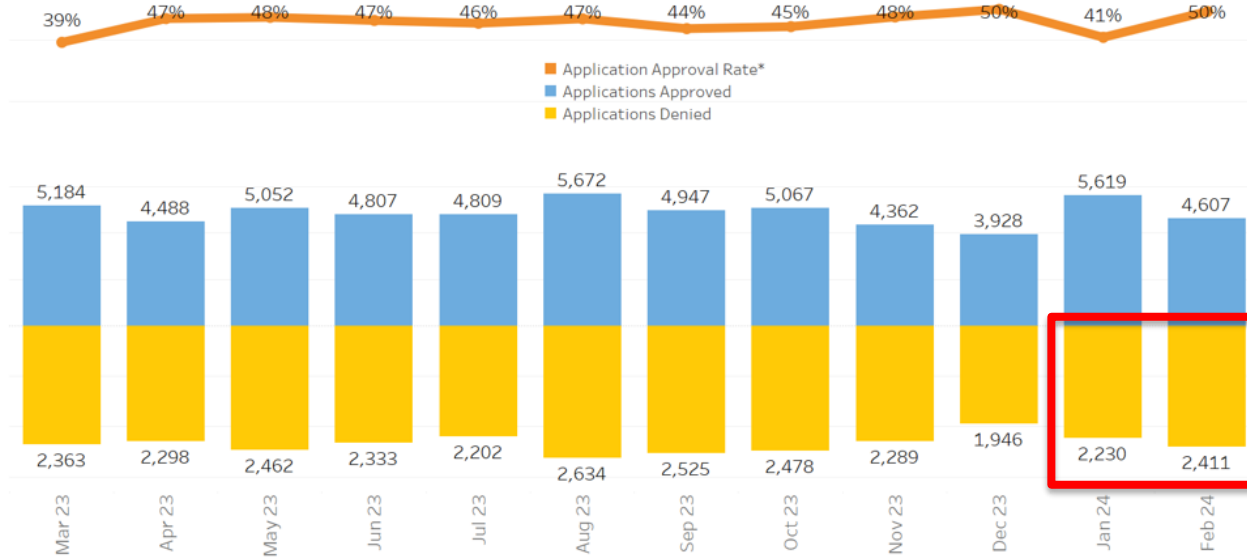


CONTRA COSTA COUNTY

EMPLOYMENT & HUMAN SERVICES

Top Denial Reasons

March 2023 - February 2024



**Top Denial Reasons
January and February 2024**

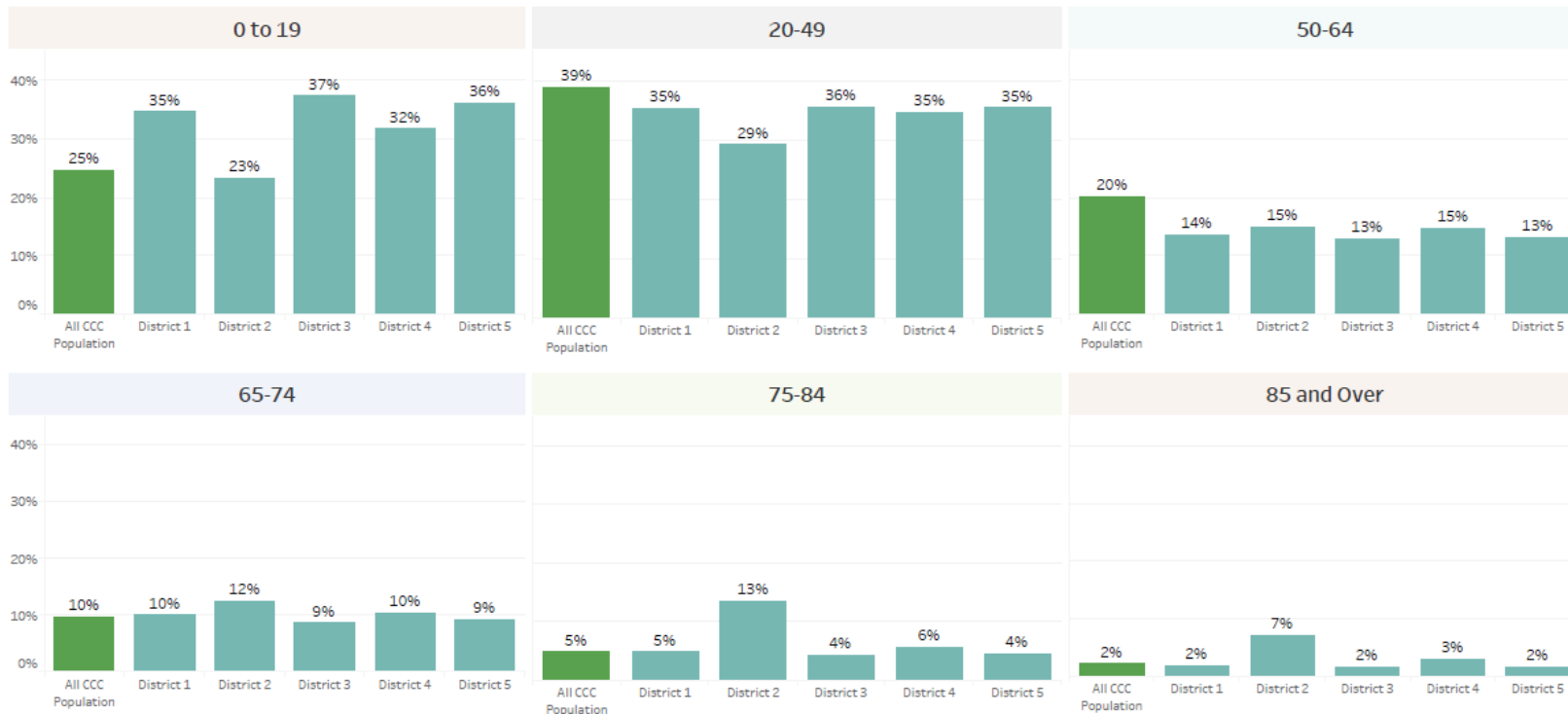
Category	Jan 2024	Feb 2024
Missed CF Application Interview	620 (29%)	728 (31%)
Over Income	436 (20%)	437 (19%)
Failed to Complete Determination	322 (15%)	388 (16%)
Verbal Withdrawal	245 (12%)	243 (10%)
No Eligible Member	221 (10%)	211 (9%)

Client Diversity

CONTRA COSTA COUNTY

EMPLOYMENT & HUMAN SERVICES

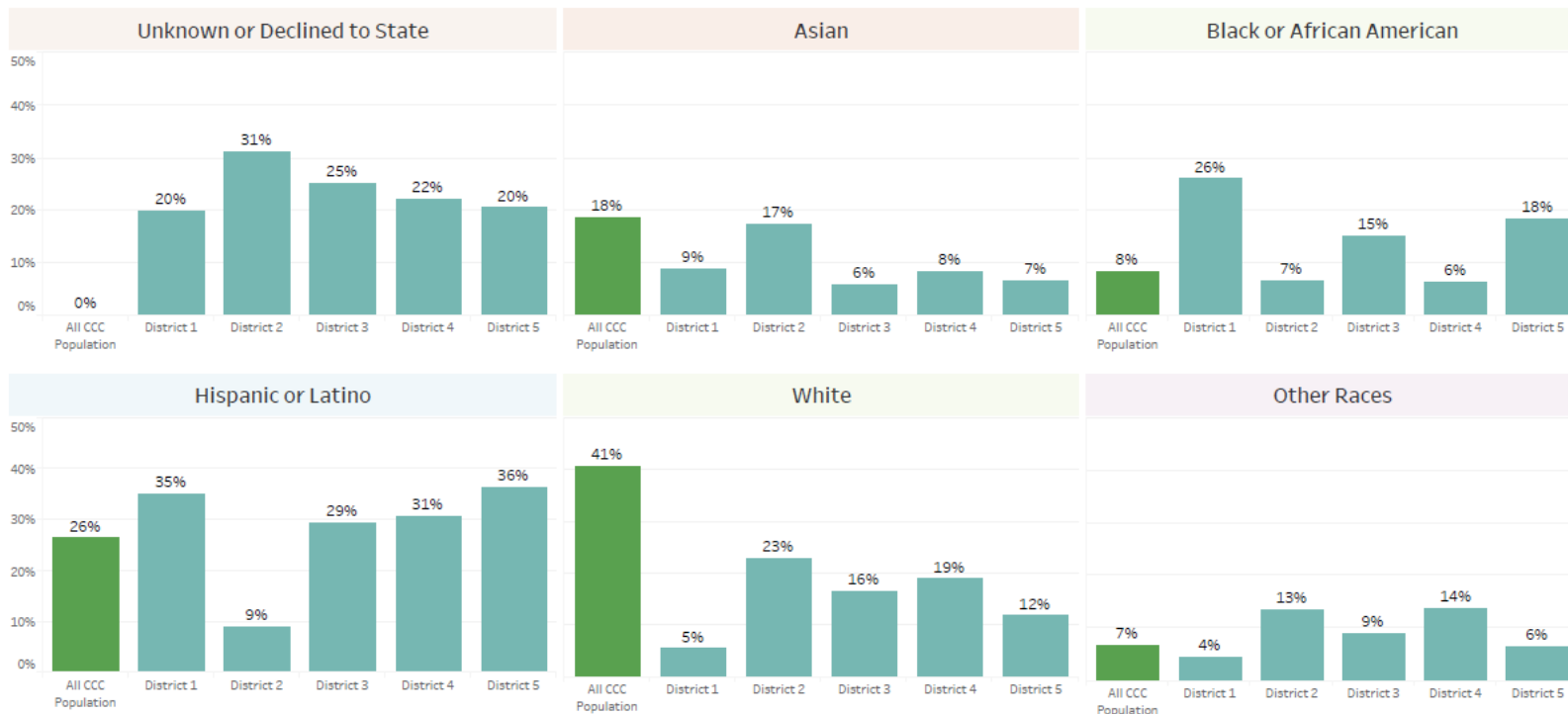
Age: CalFresh Individuals February 2024



CONTRA COSTA COUNTY

EMPLOYMENT & HUMAN SERVICES

Race: CalFresh Individuals February 2024



CONTRA COSTA COUNTY

EMPLOYMENT & HUMAN SERVICES

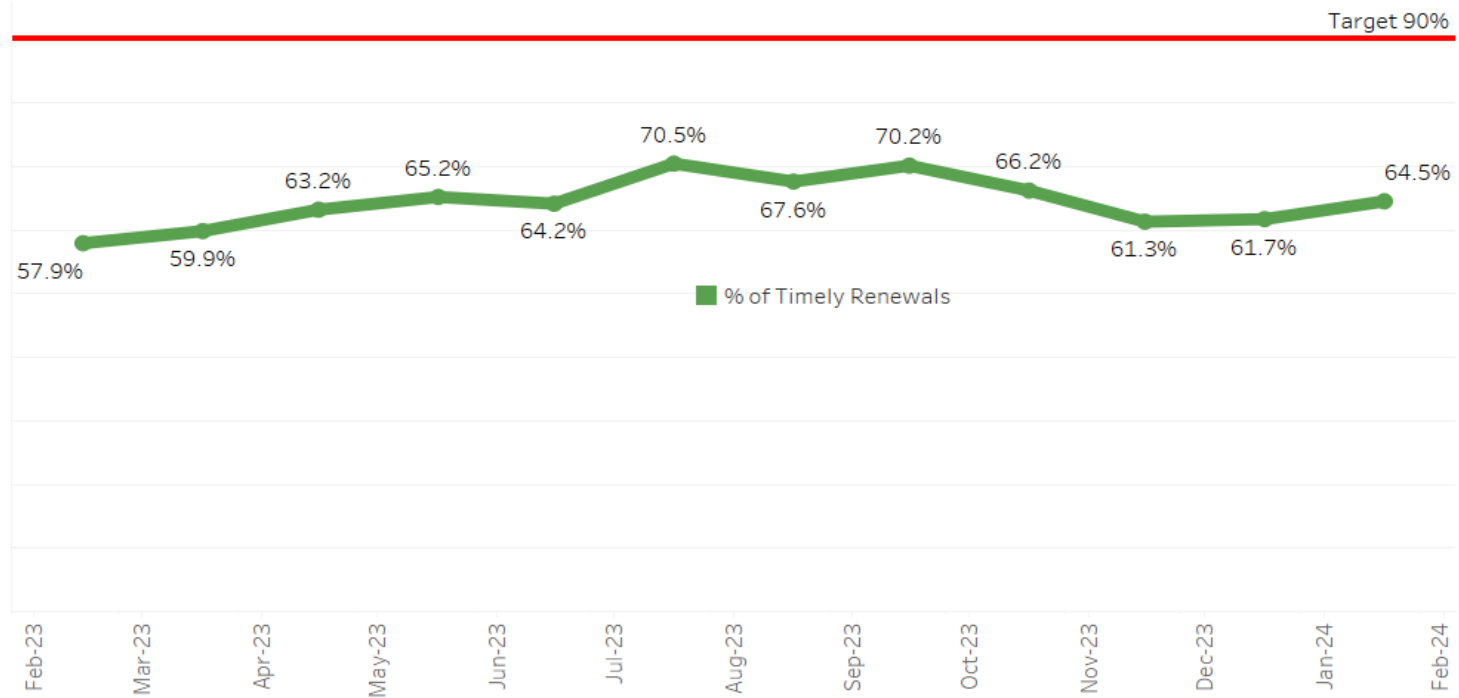
Customer Service

CONTRA COSTA COUNTY

EMPLOYMENT & HUMAN SERVICES

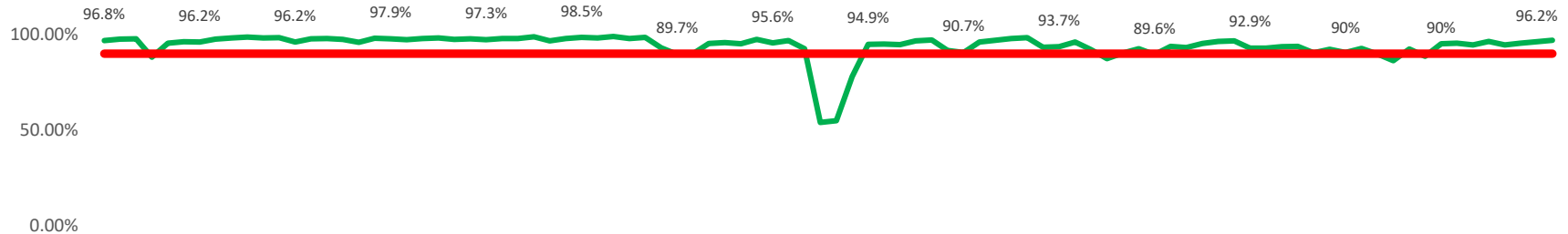
Renewals Processing Timeliness

March 2023 - February 2024

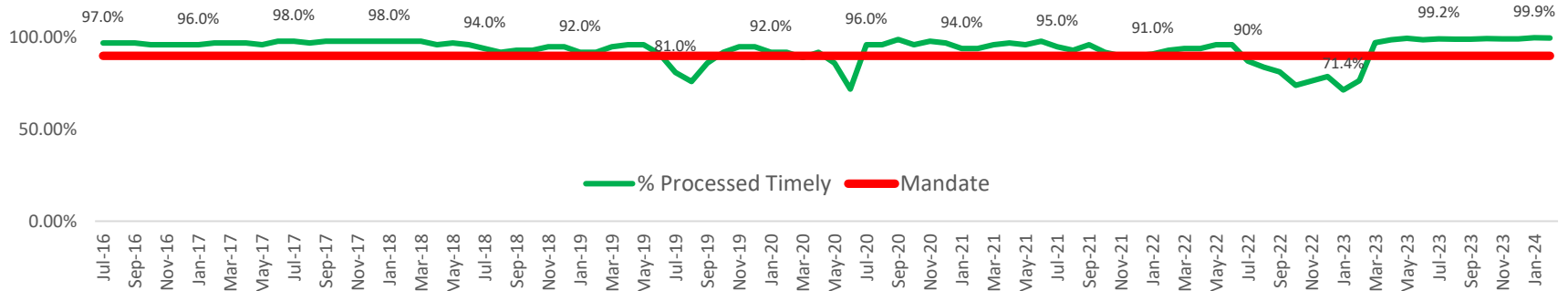


CalFresh Applications Processing July 2016 - February 2024

Percent of Expedited CalFresh Benefits Processed in 3 Days



Percent of CalFresh Applications Processed in 30 Days



— % Processed Timely — Mandate

CONTRA COSTA COUNTY

EMPLOYMENT & HUMAN SERVICES

Higher Learning Institution Liaisons

AB 1326 required EHSD to designate a liaison to serve as a point of contact for any institutions of public higher education located within Contra Costa County

EHSD
participated in
workgroup to
write statewide
implementation
policy (ACIN
I-85-22)

EHSD Staff
Liaison
established

Direct contact
with higher
learning
institutions for
questions or
other support
needed

Partner with
Los Medanos
College, Diablo
Valley College,
and Contra
Costa College

Legislation

CONTRA COSTA COUNTY

EMPLOYMENT & HUMAN SERVICES

Legislation

1. Fiscal Responsibility Act (FRA) of 2023: “Debt Ceiling Bill” H.R. 3746

SNAP (CalFresh) Provisions. All sunset
October 1, 2030.

- Limits Exemptions for Able Bodied Adults without Dependents (ABAWDs) Subject to Work Requirements:
- Adds Exemptions for 3 New Groups
- Limits State Exemptions

2. Farm Bill Reauthorization 2023

- The current bill was extended through September 30, 2024.

CONTRA COSTA COUNTY

EMPLOYMENT & HUMAN SERVICES

Building Brighter Futures Together

Discussion

March 2023 – February 2024 CalFresh Report, April 15, 2024

Angela Bullock-Hayes, Workforce Services Director
info@ehsd.cccounty.us | 925-608-4800