



Emergency Medical Care Committee 2025 Annual Report

Contra Costa County
EMERGENCY MEDICAL CARE COMMITTEE

Annual Report for 2025

Advisory Body Name: Emergency Medical Care Committee (EMCC)

Advisory Body Meeting Time/Location: 11:00 a.m. - 12:30 p.m. on the second Tuesday of March, June, September, and December, unless otherwise noted. The public may attend in person or remotely via Zoom or call-in.

Chair: James Lambert (December 2021 – November 2025); Lance Maples (December 2025 – Present)

Staff Person: Rachel Morris (January 2017 – Present), Health Services, Emergency Medical Services

Reporting Period: January 1, 2025 – December 31, 2025

I. Activities:

The EMCC, over four (4) regular meetings in the past year, was involved in or kept its membership informed about the following:

- The Board of Supervisors recognized May 18-24th as National EMS Week, and May 21st as EMS for Children Day.
- Treatment guidelines and policies updated for 2026 are finalized. Implementation is January 1st, 2026.
- Continued discussion on adverse impacts on 9-1-1 ambulance providers and patient care associated with prolonged ambulance patient offload delays (APOT).
- CCCEMSA continues the RFP process for a competitive procurement of emergency ambulance service in ERAs I, II, and V. The RFP was approved by the CCC Board of Supervisors on February 4, 2025 and submitted to the California State EMS Authority on February 5, 2025. CCCEMSA is awaiting formal EMSA approval.
- EMS policy change and ongoing law enforcement engagement and education to standardize law enforcement requests for ambulances that include relevant information necessary for patient centric triage of ambulance deployment.

II. Accomplishments

- Approval of EMCC 2024 Annual Report.
- Successful nominations and establishing of new EMCC executive committee for the 2025-2027 term.
- BLS tiered response extended into Zone B (all of West County excepting Zone A = Richmond).
- Published updated Public Safety First Aid policies to support Law Enforcement AED and Narcan programs and to support volunteer agency personnel who are integrated into EMS system.
- Fully staffed contract position “EMS Specialist”. The position is focused on performing ambulance inspections and supporting CCCEMSA internal Ambulance Ordinance processes and compliance as well as providing specialized EMS administrative support to CCCEMSA program staff.
- AMR and San Ramon Valley Fire Protection District received the American Heart Association’s Mission: Lifeline®-EMS Achievement Award for their commitment to rapid, research-based care to people within Contra Costa County experiencing a stroke or a STEMI, the most severe form of heart attack.
- CCCEMSA received the American Heart Association EMS Mission Lifeline Regional Award for adherence and commitment to quality performance standards among STEMI Receiving Centers, 911 EMS agencies, and other supporting participants of the system of care for Contra Costa County.
- As of January 1, 2025, all paramedic providers in the EMS system have been trained in our Medicated Assisted Treatment for Opioid Use Disorder patients using Buprenorphine to initiate treatment in the field.
- Successful implementation of “Nurse Navigator” program that shunts low acuity non-urgent 911 calls to RN help and provides RN support and for alternative transport outside of EMS system.

III. Attendance/Representation

The EMCC is a multidisciplinary committee with membership consisting of representation of specific EMS stakeholder groups and organizations plus one (1) consumer member nominated by each Board of Supervisor member. There are twenty-four (24) authorized, voting seats, and two (2) non-voting, ex-officio seats on the advisory body. In 2025, twenty-two (22) voting member seats and two (2) ex-officio seats were filled; two (2) seats were unfilled. A quorum was achieved at four (4) of the four (4) regular EMCC meetings in 2025.

IV. Training/Certification

Each new EMCC representative was given a copy of the Advisory Body Handbook and copies of the “The Brown Act and Better Government Ordinance Training Video,” “Ethics for Local Government Officials” video offered by the Fair Political

Practices Commission, and Implicit Bias training during their two (2) year term. Members are given three (3) months from appointment to complete the three required trainings. For the 2024-2026 term, certification forms have been received from four (4) representatives so far. The four (4) certificates received this year are attached to this report.

V. Focused Objectives for Next Year

- Continued refinement to LEMSA policy making process to include preemptive stakeholder engagement and standardized publishing cadence and conventions.
- Support continued opportunities for more efficient response and transport model to include:
 - Tiered response monitoring and refinement
 - Supporting behavioral health models that shunt non-medical calls away from EMS system or lessen the current burden on the EMS system.
- Continued support emergency ambulance provider and community hospitals efforts to reduce patient transfer of care extended delays that impact the availability of ambulances for the next 9-1-1 call.

VI. Expected 2026 Reports, Updates, and Continued Support Items

- Continue to support stakeholder opportunities and efforts to procure sustainable funding for EMS System emergency communications, dispatch, and data infrastructure enhancements to optimize patient care in day-to-day and disaster conditions.
- Support Public Health Medical Health Disaster Coalition preparedness and engagement as it pertains to the EMS System. Continue to monitor and report on EMS System impacts due to changing economics and health care reform.
- Support EMS System program (STEMI, Stroke, Cardiac Arrest, EMSC, Quality/Patient Safety and Trauma) initiatives.
- Support and sustain community education and outreach.
- Support appropriate use of 9-1-1, CPR Anytime, and Automatic External Defibrillator (AED) programs through partnerships with Law Enforcement, CERT, fire first responders, and community coalitions.
- Receive updates on treatment guidelines and policies for 2026.

AB 1234 Ethics Education Proof of Participation Certificate

Participant Name:

Course Date & Time: February 26, 2025 6:00 pm-8:00 pm

Location: Town Meeting Hall

Eligible Credit: 2 Hours (Requires Attendance for Entire Session)

This course is an overview course on all public service ethics issues necessary to satisfy the requirements of Article 2.4 of Chapter 2 of Part 1 of Division 2 of Title 5 of the Government Code, including the following:

- Laws relating to personal financial gain by public servants, including, but not limited to, laws prohibiting bribery and conflict-of-interest laws.
- Laws relating to claiming perquisites ("perks") of office, including, but not limited to, gift and travel restrictions, prohibitions against the use of public resources for personal or political purposes, prohibitions against gifts of public funds, mass mailing restrictions, and prohibitions against acceptance of free or discounted transportation by transportation companies.
- Government transparency laws, including, but not limited to, financial interest disclosure requirements and open government laws.
- Laws relating to fair processes, including, but not limited to, common law bias prohibitions, due process requirements, incompatible offices, competitive bidding requirements for public contracts, and disqualification from participating in decisions affecting family members; and
- General ethical principles relating to public service.

The Town of Danville affirms that this course satisfies the guidelines issued by the Fair Political Practices Commission and Attorney General for course sufficiency and accuracy.



To be completed by participant:

By signing below, I certify that I signed in at this session, participated in the activity described above and am entitled to claim 2.0 ethics education credit hour(s).



Participant Signature

NOTE TO PARTICIPANT: Please provide a copy of this proof of participation to the custodian for such records at your agency. In addition, we recommend you make a copy of this proof of participation for your own records to retain for at least five years. **These certificates are only available at this program; duplicates will not be issued.**

Training Certification for Members of County Advisory Bodies



Members of Contra Costa County's independent and advisory bodies are required to take three trainings.

Instructions:

1. **Brown Act & Better Government Ordinance Training:** Brown Act and Better Government Ordinance Training must be completed within three months of appointment. This training is available as a video and materials packet, or as an in-person training. Contact the Clerk of the Board at ClerkoftheBoard@cob.cccounty.us or (925) 655-2000 to find out about opportunities for in-person training.
2. **Ethics Training:** Ethics training, also referred to as AB 1234 Local Government Official Training, is provided by the Fair Political Practices Commission (FPPC). To complete this training, please create an account and retain the certificate generated from the FPPC at the end of the training. Advisory body members who receive compensation, salary, stipend, or expense reimbursement must complete AB 1234 ethics training every two years. All other advisory body members should complete this training once within the first three months of appointment.
3. **Implicit Bias Training:** Implicit Bias Training is provided by the Kirwan Institute through an online module course or a materials packet. Alternatively, if you have received a certificate for completing an implicit bias training course through your employer or other civic organization, that can be accepted in lieu. This training is required to be completed within the first three months of appointment and every two years thereafter.

Certification

By signing below, I certify that on 1/10/25 (date), I have watched or attended the entire training: "The Brown Act and Better Government Ordinance."

By signing below, I certify that on 1/10/25 (date), I completed the Fair Political Practices Commission (FPPC) training: "Ethics for Local Government Officials." I have received the certificate of completion from the FPPC.

By signing below, I certify that on 1/10/25 (date), I completed the Kirwan Institute "Implicit Bias Training" OR have completed an alternative implicit bias training program through my employer or other civic organization.

EMCC
(Name of Advisory Body)

Ken Burris
(Name of Member)

1/10/25
(Date)

Return this Certification to staff of your advisory body. Your training completion status will be included in your advisory body's annual report to the Contra Costa County Board of Supervisors. The chair or staff to your advisory body must keep all certifications on file.

Public Service Ethics Education Online Proof of Participation Certificate

Date of Completion: Jan 10, 2025

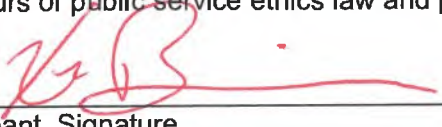
Training Time*: 1 hr. 47 min.

This course is an overview course on all public service ethics issues necessary to satisfy the requirements of Article 2.4 of Chapter 2 of Part 1 of Division 2 of Title 5 of the Government Code, including the following:

- Laws relating to personal financial gain by public servants, including, but not limited to, laws prohibiting bribery and conflict-of-interest laws.
- Laws relating to claiming perquisites ("perks") of office, including, but not limited to, gift and travel restrictions, prohibitions against the use of public resources for personal or political purposes, prohibitions against gifts of public funds, mass mailing restrictions, and prohibitions against acceptance of free or discounted transportation by transportation companies.
- Government transparency laws, including, but not limited to, financial interest disclosure requirements and open government laws.
- Laws relating to fair processes, including, but not limited to, common law bias prohibitions, due process requirements, incompatible offices, competitive bidding requirements for public contracts, and disqualification from participating in decisions affecting family members; and
- General ethical principles relating to public service.

The Fair Political Practices Commission and Attorney General have reviewed this course for course sufficiency and accuracy.

By signing below, I certify that I fully reviewed the content of the entire online AB 1234 course approved by the Attorney General and Fair Political Practices Commission and am entitled to claim two hours of public service ethics law and principles credit.


Participant Signature

Xon Burris

Participant Name

Contra Costa County FPD

Agency Name

NOTE TO PARTICIPANT: Please provide a copy of this proof of participation to the custodian for such records at your agency. In addition, we recommend you make a copy of this proof of participation for your own records to retain for at least five years. To preserve the integrity of the online certification process; **these certificates are only available upon completing the online session.** * To satisfy AB 1234 requirements, this certificate must reflect that the public official spent two hours or more reviewing the materials presented in the online course. If the certificate reflects less than two hours, the participant should have on file additional certificates demonstrating that the official has satisfied the entire two hour requirement.

Certificate of Completion

AWARDED TO

Xon Burris

For the completion of four Implicit Bias Training modules
As recognized by the Kirwan Institute for the Study of Race & Ethnicity

January 10, 2025



**THE OHIO STATE
UNIVERSITY**

KIRWAN INSTITUTE FOR THE
STUDY OF RACE AND ETHNICITY

Training Certification for Members of County Advisory Bodies



Contra Costa County's independent and advisory body members are required to take three trainings.

Instructions:

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3. **Implicit Bias Training:** Implicit Bias Training is provided by the UCLA Office of Equity, Diversity and Inclusion through an [online video series playlist](#) (click the white "Play all" button on the left side of the webpage). Alternatively, if you have received a certificate for completing an implicit bias training course through your employer or other civic organization, that can be accepted in lieu. This training is required to be completed within the first three months of appointment and every two years thereafter.

Certification

By signing below, I certify that on 3/9/2025 (date), I have watched or attended the entire training: "**The Brown Act and Better Government Ordinance.**"

By signing below, I certify that on 3/9/2025 (date), I completed the Fair Political Practices Commission (FPPC) training: "**Ethics for Local Government Officials.**" I have received the certificate of completion from the FPPC.

By signing below, I certify that on 3/9/2025 (date), I watched the seven videos in the UCLA "**Implicit Bias Video Series**" OR have completed an alternative implicit bias training program through my employer or other civic organization.

Emergency Medical Care Committee

(Name of Advisory Body)

Melinda (Mindy) S. Elayda

(Name of Member)

March 9, 2025

(Date)

Return this certification to staff for your advisory body. Your training completion status will be included in your advisory body's annual report to the Contra Costa County Board of Supervisors. The chair or staff to your advisory body must keep all certifications on file.

Public Service Ethics Education Online Proof of Participation Certificate

Date of Completion: Mar 09, 2025

Training Time*: 0 hr. 40 min.

This course is an overview course on all public service ethics issues necessary to satisfy the requirements of Article 2.4 of Chapter 2 of Part 1 of Division 2 of Title 5 of the Government Code, including the following:

- Laws relating to personal financial gain by public servants, including, but not limited to, laws prohibiting bribery and conflict-of-interest laws.
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- General ethical principles relating to public service.

The Fair Political Practices Commission and Attorney General have reviewed this course for course sufficiency and accuracy.



By signing below, I certify that I fully reviewed the content of the entire online AB 1234 course approved by the Attorney General and Fair Political Practices Commission and am entitled to claim two hours of public service ethics law and principles credit.


Participant Signature

Mindy Elayda
Participant Name

EMCC
Agency Name

*NOTE TO PARTICIPANT: Please provide a copy of this proof of participation to the custodian for such records at your agency. In addition, we recommend you make a copy of this proof of participation for your own records to retain for at least five years. To preserve the integrity of the online certification process; **these certificates are only available upon completing the online session.** * To satisfy AB 1234 requirements, this certificate must reflect that the public official spent two hours or more reviewing the materials presented in the online course. If the certificate reflects less than two hours, the participant should have on file additional certificates demonstrating that the official has satisfied the entire two hour requirement.*

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3. **Implicit Bias Training:** Implicit Bias Training is provided by the UCLA Office of Equity, Diversity and Inclusion through an [online video series playlist](#) (click the white "Play all" button on the left side of the webpage).

Alternatively, evidence of completion of comparable training from other jurisdictions within the most recent two years can be accepted and will satisfy of the County's training requirement for any of the above courses.

Certification

By signing below, I certify that on 10/13/25 (date), I have watched or attended the entire training titled "**The Brown Act And Better Government Ordinance**" OR have completed an alternative training program.

By signing below, I certify that on 10/13/25 (date), I completed the Fair Political Practices Commission (FPPC) training "**Ethics for Local Government Officials**." I have received the certificate of completion OR have completed an alternative training program.

By signing below, I certify that on 10/13/25 (date), I watched the seven videos in the UCLA "**Implicit Bias Video Series**" OR have completed an alternative training program.

EMCC

(Name of Advisory Body)

Rebecca Pfeifer-Rosenblum

(Name of Member)

10/13/25

(Date)

****RETURN THIS CERTIFICATION TO STAFF FOR YOUR ADVISORY BODY****

Your training completion status will be included in your advisory body's Annual Report and Triennial Review to the Contra Costa County Board of Supervisors. The chair or staff to your advisory body must keep all certifications on file.