



AGENDA

CONTRA COSTA COUNTY Advisory Council on Aging

Tuesday, May 5, 2026

10:00 AM

500 Ellinwood Way, Pleasant Hill, CA
Corner Conference Room

Planning Committee

<https://cccouny-us.zoom.us/j/81809281017>

PUBLIC ACCESS AND PUBLIC COMMENT INSTRUCTIONS:

The public may attend this meeting in person at the above location. The public may also attend this meeting remotely via webinar. Login information is provided above. The public may attend this meeting in person at the above location.

10:00 Welcome, Announcements, Roll call – Jill Kleiner

10:05 Approval of April 2026 Minutes

Planning Committee Meeting Minutes 04-07-26

[26-1856](#)

10:10 Updates from Area Agency on Aging- Cristina Ugaitafa

- AAA Manager position vacancy
- IIIB RFP

10:30 Casey Costa and Al Gibson, EHSD Navigators- Present their work, with a focus on community outreach efforts

Navigators Presentation

[26-1860](#)

10:55 Discuss Community Based Outreach Sessions – Debbie Card

- I&A Focus Group Revisit for Danville (Sept 2026)
- Medi-Cal changes
- Other potential topics

11:10 Break

11:20 Status of CBO site visits

- Q2 2026: MOWDR (May 22nd at 2:00 pm) sign-ups
- Determine Q3 2026 potential site: PACE/CEI, Trinity Center, Loaves & Fishes, White Pony Express, St. Vincent de Paul

11:40 Area Plan Update 2026/2027

- August General Meeting: ACOA progress on 2026/2027 objectives

11:50 Public Comment

Next Planning Committee Meeting:

- Tuesday, June 2, 2026, 10:00AM – 12:00PM

12:00 Adjourn

The Committee will provide reasonable accommodations for persons with disabilities planning to attend the Committee meetings. Contact the staff person listed below at least 72 hours before the meeting. Any disclosable public records related to an open session item on a regular meeting agenda and distributed by the County to a majority of members of the Committee less than 96 hours prior to that meeting are available for public inspection at 500 Ellinwood Way, Pleasant Hill during normal business hours. Staff reports related to items on the agenda are also accessible online at www.contracosta.ca.gov. If the Zoom connection malfunctions for any reason, the meeting may be paused while a fix is attempted. If the connection is not reestablished, the committee will continue the meeting in person without remote access. Public comment may be submitted via electronic mail on agenda items at least one full work day prior to the published meeting time.

For Additional Information Contact:

Cristina Ugaitafa at 925 655-0775 or cugaitafa@ehsd.cccounty.us



CONTRA COSTA COUNTY

1025 ESCOBAR STREET
MARTINEZ, CA 94553

Staff Report

File #: 26-1856

Agenda Date: 5/5/2026

Agenda #:

Advisory Council on Aging:

Planning Committee Meeting Minutes 04-07-2026



CONTRA COSTA COUNTY

Committee Meeting Minutes - Draft

Advisory Council on Aging

Tuesday, April 7, 2026

10:00 AM

500 Ellinwood Way, Pleasant Hill, CA
Corner Conference Room

Planning Committee

<https://cccounty-us.zoom.us/j/81809281017>

PUBLIC ACCESS AND PUBLIC COMMENT INSTRUCTIONS:

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10:00 Welcome, Announcements, Roll call – Jill Kleiner

- Call to Order: Jill Kleiner called the meeting to order at 10:00 a.m.

Present Chalo Buckman, Deborah Card, Cesar Court, Jill Kleiner, Richard Morisky, and Dennis Yee

Absent Kevin Donovan, and Candace Evans

10:05 Approval of March 2026 Minutes

Motion: Card

Second: Morisky

Aye: Buckman, Card, Court, Kleiner, Morisky, and Yee

Absent: Donovan, and Evans

Result: Passed

Planning Committee Meeting Minutes 03.03.26

[26-1331](#)

10:10 Updates from Area Agency on Aging- Cristina Ugaitafa

- AAA Program Position: Large pool of candidates. We hope to schedule interviews in the next couple of weeks
- IIB, VII, and Measure X RFP- update by Glenda
 - The number of panels isn't known yet (potentially 3)
 - Need two people from ACOA per panel as reviewers- Jill and Dennis, Jim offered if he's allowed, Kevin usually volunteers
 - Glenda can ask for reviewers at ACOA General, if needed
 - Dates: Orientation 4/29 from 2:00-3:30, Review panel 5/11 from 1-4, 5/12 from 9-12, 5/13 from 9-12:00 pm
 - Conflict of interest- can assign the reviewer to another panel
 - Total amount is approximately \$1,300,000
- CDA Monitoring Visit: AAA did exceptionally well with only two findings. No findings in the Administration, which includes staffing, Council, RFP, Contract management etc.

10:30 Brian O'Toole, Esq. - Medi-Cal Review 2026

- Brian O'Toole presented "Medi-Cal Review 2026" and answered questions
- Questions for next month's presenters on Medi-Cal:
 - Does the county get fined if redetermination dates aren't met?
- Handout shared online (attached to April meeting documents)

2026 ACOA Medi-Cal Seminar

[26-1332](#)

10:55 Discuss Community Based Outreach Sessions – Debbie Card

- Discuss Community Based Outreach Sessions – continue to discuss Medi-Cal topic after May Planning Committee presentation; Jill to ask Brian O'Toole if interested in participating in Medi-Cal outreach presentations.
- Updates on scheduling I&A Focus Group Revisit for Danville (Sept 2026)

11:10 Break

11:20 Status of CBO site visits

- Q2 2026: MOWDR on May 22nd at 2:00 pm – can accommodate 20 attendees, sign-ups at April & May General meetings
- Discuss Q3 potential sites: PACE/CEI, Trinity Center, Loaves & Fishes, White Pony Express, St. Vincent de Paul

11:40 Area Plan Update 2026/2027

- Mid-year timing for ACOA progress, by Committee chairs, on 2026/2027 objectives at ACOA General for August

11:50 Public Comment

- Cristina checked with Tracy if MPA updates can be given at Planning Committee meetings and she stated she can't give monthly updates. Cristina to check with Tracy if there can be semi-annual updates along with budget updates or annually to whole ACOA

Next Planning Committee Meeting:

- Tuesday, May 5, 2026, 10:00AM – 12:00PM

12:00 Adjourn

- Meeting adjourned at 11:47 am

For Additional Information Contact:

Cristina Ugaitafa at 925 655-0775 or cugaitafa@ehsd.cccounty.us

DRAFT



CONTRA COSTA COUNTY

1025 ESCOBAR STREET
MARTINEZ, CA 94553

Staff Report

File #: 26-1860

Agenda Date: 5/5/2026

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Advisory Council on Aging:

Casey Costa and Al Gibson, EHSD Navigators- Present their work, with a focus on community outreach efforts



EHSD NAVIGATORS

**NAVIGATING TOWARD A
BETTER, BRIGHTER TODAY**



Revised 4/2026

EHSD Navigator Vision Statement

To empower families and individuals to create their own paths to healthy independence. Using a “whole person” approach, our Navigators create a warm welcoming environment by streamlining access to resources and enabling participants to be their own advocates moving forward.



Who are EHSD Navigators

Community-based support professionals

Assist individuals and families with access to vital services

Provide guidance and referrals

Located in various community settings



Objective

- To deliver holistic, participant-led support experience that expands access to critical services for:
 - Individuals
 - Families
 - Community members

- Some partners Involved:
 - Contra Costa County Employment & Human Services Dept.
 - Community-based organizations
 - Non-profits
 - Faith-based institutions



What We do

- Curate resources based on individual needs
- Guide customers through form completion and the application process
- Support people through a range of approaches
- Coordinate the delivery of benefits
- Collaborate with schools to expand resource access
- Share resources at public events

How Navigators Support Participants

Individual assessment of needs

Address barriers

Resource navigation

Holistic support and advocacy



How you can support us & how we can support you

We meet with families to assess their needs and determine the type of support that will best help each client. We provide individualized, high-level support services, focusing on unique situations and strong community connections.

Our team can assist with applications such as Season of Sharing (SOS) and help guide clients through complex processes. Home visits are available in special or unique circumstances when additional support is needed.

We also offer ongoing support and resource coordination to ensure clients stay connected to the services they need.



Key Barriers We Help Address

Language

Access

Housing

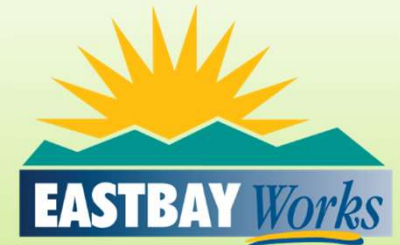
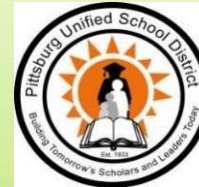
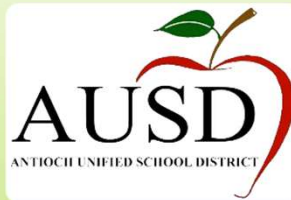
Aging and
Disabled

Food
Insecurity

Legal Aid



Community Partners & Collaborations



Engagement Strategies



Strong community presence



Trust-building



Translation services



EHSD Navigator Success Story

An Employment & Human Services Department (EHSD) Navigator recently assisted an older adult facing challenges meeting her daily needs due to limited CalFresh benefits that did not fully cover her monthly food expenses. Recognizing the urgency of her situation, the Navigator conducted a comprehensive assessment and connected her with in-home support services to help maintain her safety and independence. In addition, the Navigator provided referrals to local food pantries and community-based meal programs to supplement her nutrition. Through this coordinated approach, the older adult was able to stabilize her food access and receive the in-home care necessary to remain safely housed, significantly improving her overall well-being and quality of life.



Service Demand Over Time

- May 2022: 5,751 services provided
- January 2026: 20,635 services provided
- Demand has increased significantly, alongside greater case complexity



Key Message

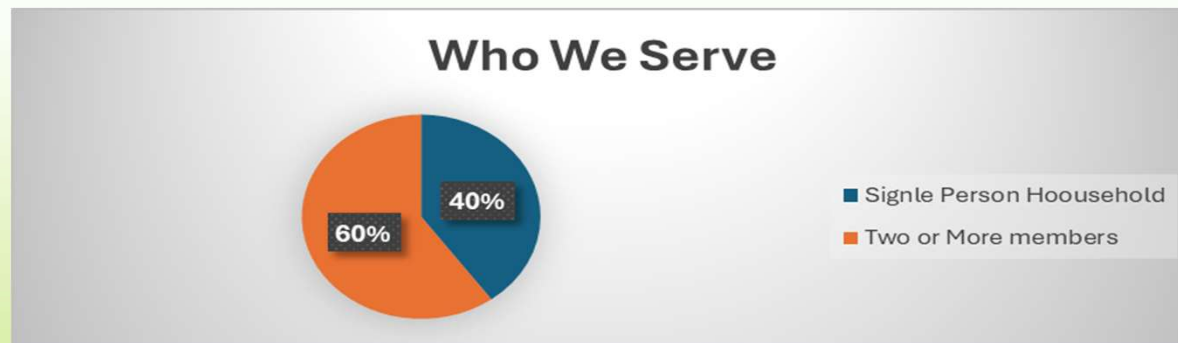
Service interactions have grown rapidly, reflecting rising community needs and increasingly complex client situations



Who We Serve

▶ Household Composition

- 40%: Single-person households
- 60%: Households with two or more members



Insight

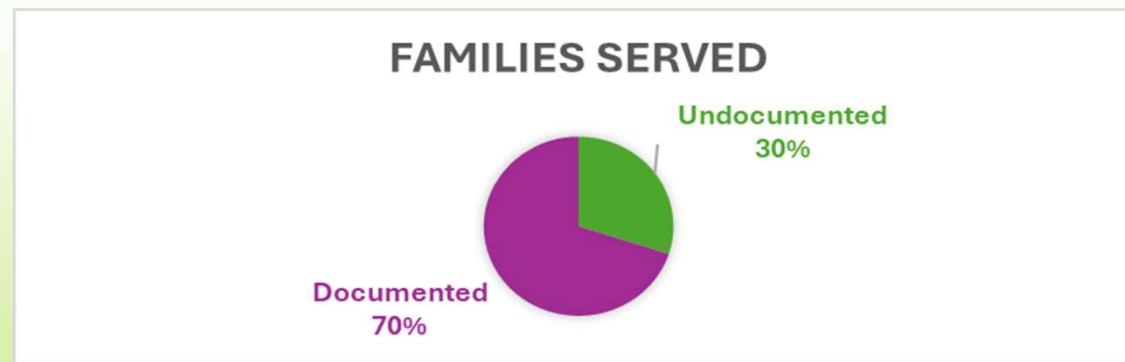
Service delivery must remain flexible to effectively support both individuals and families.



Who We Serve

Implications for Service Access

- 30%: Undocumented
- 70%: Documented



Insight

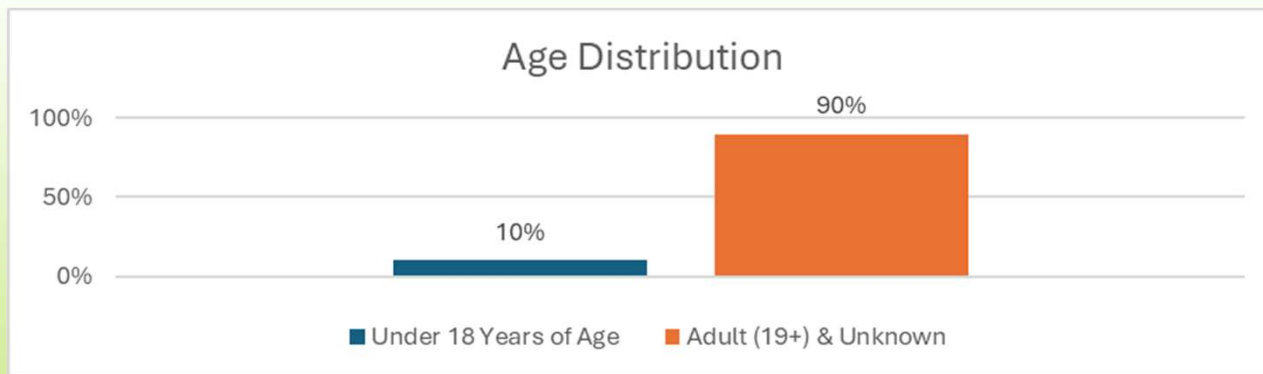
A substantial portion of clients may face barriers to accessing traditional systems and services.



Who We Serve

Age Distribution

- 10%: under 18 years of age (Minor Consent) assisted
- 90%: Adults (19+) & Unknown were assisted



Insight

While most services target adults, there is a smaller but critical need among youth populations.



Who We Serve

➤ Bottom Line

- Community needs are increasing and becoming more complex
“Demand continues to rise across all service areas”



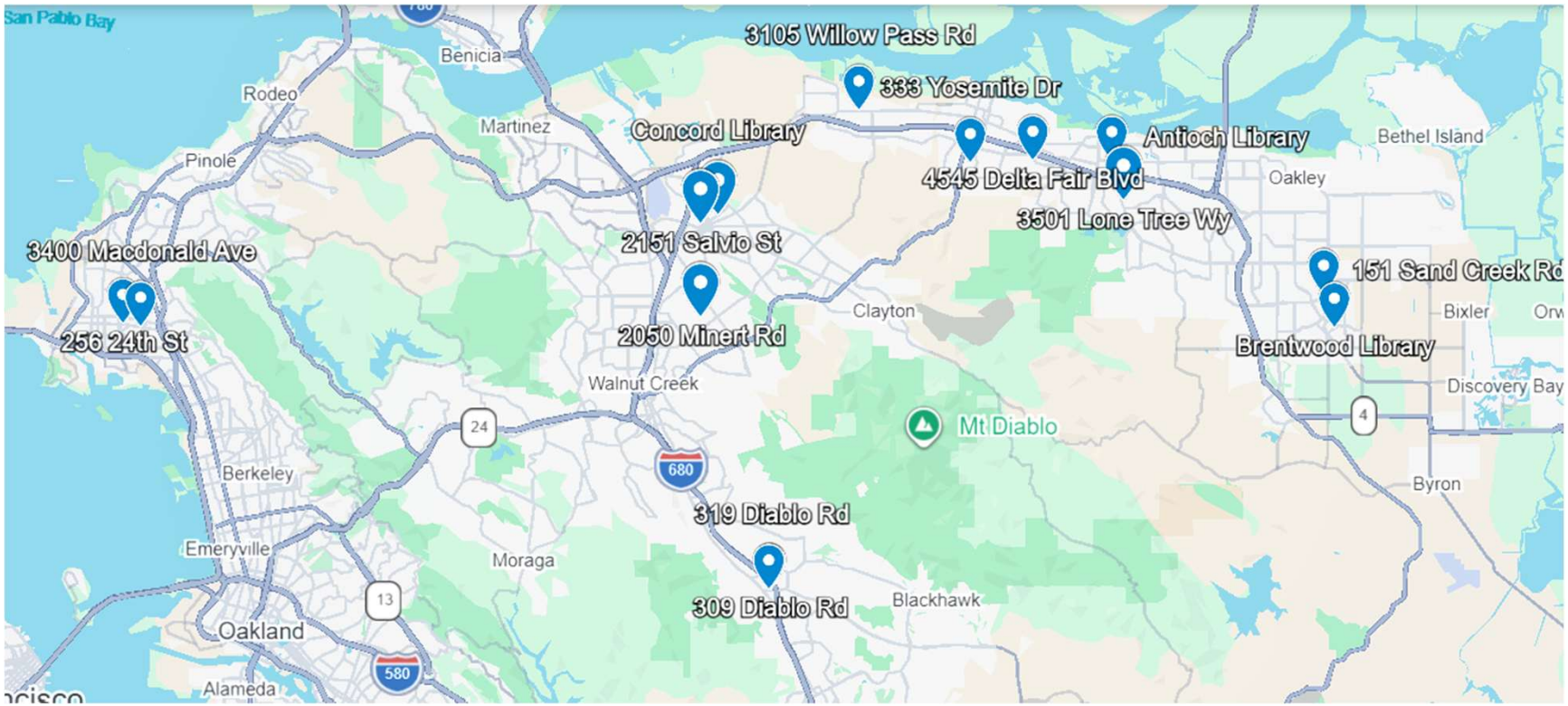
Locations

EHSD Antioch- 4545 Delta Fair Blvd.
EHSD Brentwood -151 Sand Creek Rd.
Spark Point Bay Point- 3105 Willow Pass Rd.

FJC Richmond- 256 24th Street
FJC Concord-2151 Salvio Street Ste. 201
FJC Antioch- 3501 Lone Tree Way Ste. 4
FJC Danville - 319 Diablo Road, Ste. 103

Antioch Library – 501 W 18 St. Antioch
Brentwood Library - 104 Oak St, Brentwood
Concord Library - 2900 Salvio St, Concord
San Pablo Library – 13751 San Pablo Avenue, San Pablo
De Jean Middle School (District 1) – 3400 Macdonald Ave., Richmond
Board of Supervisor Office (District 2) – 309 Diablo Rd, Danville
Board of Supervisor Office (District 3) – 3361 Walnut Blvd, Brentwood
Oak Grove Middle School (District 4) – 2050 Minert Rd., Concord
Hillview Junior High (District 5) – 333 Yosemite Dr., Pittsburg





Ways to connect

Call the EHSD NAVIGATORS general phone line (925) 608-5979

Email to EHSDNavigators@ehsd.cccounty.us

Direct referral

Walk-in: Designated locations



EHSD Navigator Contact Information

Lloyd Amog (Tagalog & English)
WFS (925) 608-5703
lamog@ehsd.cccounty.us

Bhupinder Singh (English, Punjabi, Hindi & Urdu)
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Questions?



Building Brighter Futures Together