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To: Joint Conference Committee (JCC) Members

From: Irene Lo, MD; Executive Director

Date: March 6, 2026

Report Title: Minutes from Key CCHP Committees

RECOMMENDATIONS

ACCEPT the minutes from Key CCHP Committees

FISCAL IMPACT

N/A

BACKGROUND

In an effort to strengthen the Joint Conference Committee's oversight of both Clinical and Business Operations at Contra Costa Health Plan (CCHP), we are committed to increasing transparency and providing regular updates from our internal and external-facing committees. This approach not only supports informed decision-making but also reinforces the important advisory role of the JCC in guiding CCHP's strategic priorities and operational execution.

This staff report provides a summary of the consent items being submitted for review and introduces key CCHP committees—particularly those that include collaboration with external partners or play a significant role in oversight and improvement efforts.

The following meeting minutes are included:

- Quality and Health Equity Council
- Community Advisory Committee
- Compliance Committee

Overview of CCHP Committees: The major standing committees at CCHP that inform policy, guide operations, and ensure accountability:

- **Quality and Health Equity Council**
Serves as the primary body for monitoring and improving the quality of care delivered to CCHP members. Focus areas include Health Equity, HEDIS performance, patient safety, quality



improvement projects, and clinical outcomes. The Council provides input on the annual Quality Improvement Work Plan and Evaluation.

- **Community Advisory Committee (CAC)**

A forum for Medi-Cal members, community-based organizations, and advocates to provide input on CCHP operations. The CAC advises on member communications, benefits, access, grievances, and areas for improvement.

- **Compliance Committee**

Oversees organizational adherence to federal, state, and local regulatory requirements. Reviews compliance reports, audit findings, fraud/waste/abuse monitoring, and privacy practices. Includes representation from CCHP departments and executive leadership.

CONSEQUENCE OF NEGATIVE ACTION

If this action is not accepted, it could lead to noncompliance under the federal and state regulations.