



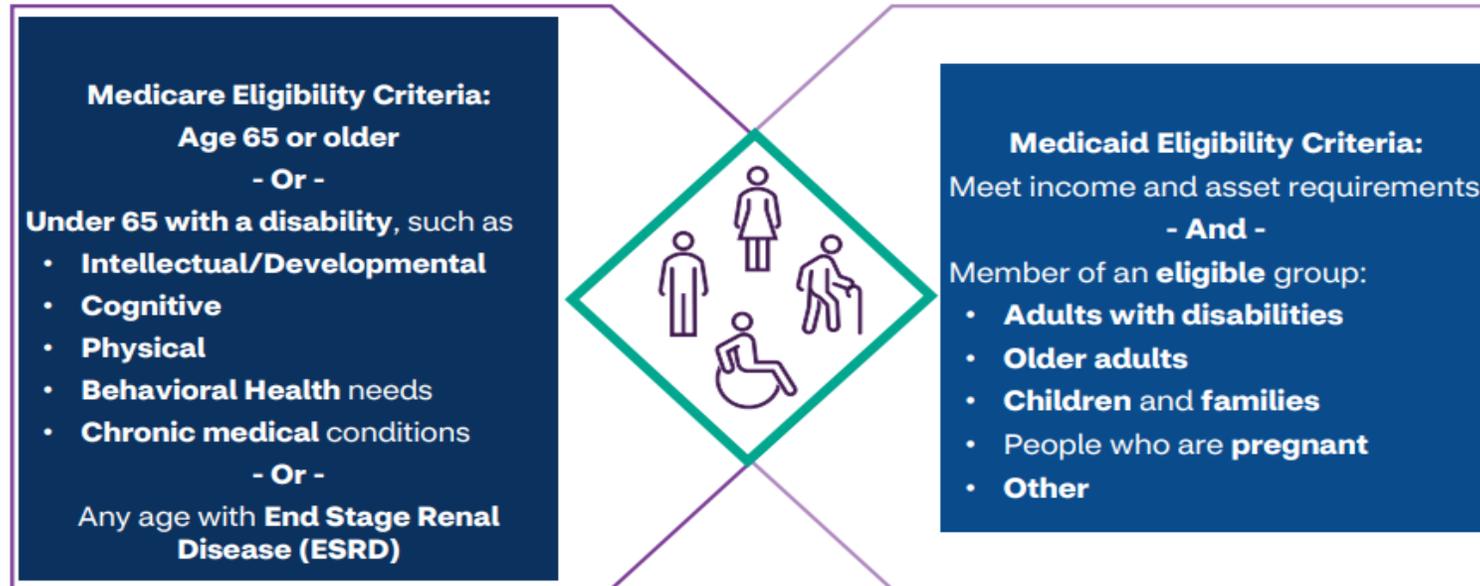
D-SNP Status – High Level Overview of Project Plan/Strategy

Dual Eligible Special Needs Plan (D-SNP)

- A SNP is a Medicare Advantage coordinated care plan, called a "Special Needs Plan"
- SNPs were established by the Medicare Modernization Act (MMA) of 2003 and first offered in 2006
- SNPs are specifically designed to provide targeted care to individuals with special needs
- "Special needs individuals" are:
 - Institutionalized individuals
 - Dual eligible individuals
 - Individuals with severe or disabling chronic conditions
 - Individuals living in the community and requiring institutional level of care
- In 2026, CCHP will be offering a Dual Special Needs Plan (D-SNP)



- To be eligible for a D-SNP, an individual must meet the dual eligibility requirements for both Medicare and Medi-Cal:
 - Exclusions for enrollment in CCHP D-SNP include:
 - Partial Duals (those without full scope Medi-Cal or Medicare Part A or B)
 - Children under the age of 21



Benefits to Members

Members receive expanded benefits under a D-SNP.

These expanded benefits include:

- Care coordination services provided to all members – including a designated care manager.
- Coordinated Medicare and Med-Cal benefits.
- Prescription drug coverage (Medicare Part D).
- Single health plan point of contact and ID card.
- Supplemental benefits like expanded vision.

Benefits to Providers

Providers will experience the following benefits under a D-SNP.

These expanded benefits include:

- Additional services for members like care management.
- Coordination of authorizations and services.
- Single payment and claims processing.
- Patient-centered approach to care.
- Enhanced collaboration with health care providers on care planning.
- Focus on prevention, quality, and outcomes.



CONTRA COSTA HEALTH CARE PLUS (HMO-DSNP)

Creation of a member-centered D-SNP Plan

- Membership Analysis
- Benefit Plan Design
- Formulary Design
- Supplemental Benefits Design
- Model of Care Creation
- Provider Network Development
- Enrollment Strategy and Outreach
- Member Support and Services

Cultivate a Multidisciplinary/Team Approach

- Staff Training and Development
 - Case Management Enhancement
 - Establishment of a Marketing and Sales team
 - Redesign the Provider Relations Department
 - Education/Training
- Collaboration with CCHP Provider Network
 - Education/Training
 - Enhance/maintain relationships: Providers, Community Partners
 - Leverage Contra Costa Health Services Integrated Delivery System
- Technology and Data Integration
- Quality Monitoring and Continuous Improvement

D-SNP Implementation Milestones

MILESTONE	DEADLINE	STATUS	DETAILS
Notice of Intent to Apply	November 11, 2024	Completed	
Medicare Advantage (MA), Part D, and SNP Application Submission, including Model of Care and Provider Network	February 12, 2025	Completed	<ul style="list-style-type: none"> • Awaiting Application Review/Feedback by CMS • Awaiting NCQA Review of MOC
Model of Care Submission to DHCS	February 12, 2025	Completed	<ul style="list-style-type: none"> • DHCS found zero deficiencies with State-related MOC
MA Bid and Formulary Submission	June 2, 2025	In Progress	
D-SNP State Medicaid Agency Contracts (SMAC) Submission	July 2025	In Progress	
Medicare Advantage Contract Execution with CMS	August 31, 2025	In Progress	
Annual Enrollment Period	October 2025 – December 2025	In Progress	
D-SNP Launch	January 1, 2026	In Progress	

Monitoring and Oversight

- D-SNP Steering Committee
 - Interim Chief Executive Officer
 - Chief Financial Officer
 - Chief Medical Officer
 - Chief Information Officer
 - Chief Operations Officer
 - Pharmacy Director
 - Quality Director
 - Compliance Officer

EPIC Implementation Workgroups

- Standing
 - Medical Management
 - Case Management and Population Health
 - Call Management (CRM, Appeals and Grievances, Membership CRMs)
 - Membership and Enrollment
 - Claims
- Ad-Hoc
 - Provider Relations
 - Integrated Referrals
 - Finance

Operational Implementation Workgroups

- Appeals and Grievances
- Bid/Finance
- Sales
- Enrollment
- Marketing
- Customer Service
- Quality
- Claims
- Utilization Management
- Case Management
- Pharmacy
- Information Technology/Reporting
- Provider Network
- Compliance

