



Emergency Medical Care Committee 2024 Annual Report

Annual Report for 2024

Advisory Body Name: Emergency Medical Care Committee (EMCC)

Advisory Body Meeting Time/Location: 11:00 a.m. - 12:30 p.m. on the second Tuesday of March, June, September, and December, unless otherwise noted. The public may attend in person or remotely via Zoom or call-in.

Chair: James Lambert (December 2021 – Present)

Staff Person: Rachel Morris (January 2017 – Present), Health Services, Emergency Medical Services

Reporting Period: January 1, 2024 – December 31, 2024

I. Activities:

The EMCC, over three (3) regular meetings in the past year, was involved in or kept its membership informed about the following:

- The Board of Supervisors recognized May 19-25th as National EMS Week, and May 22nd as EMS for Children Day.
- Treatment guidelines and policies updated for 2025 are finalized. Implementation is January 1st, 2025.
- Continued discussion on adverse impacts on 9-1-1 ambulance providers and patient care associated with prolonged ambulance patient offload delays (APOT).
- CCCEMSA continues the III phase process via consultant (FITCH) to perform an EMS System evaluation that will result in an exclusive award to provide emergency ambulance services in ERAs I, II, and V.
- CCCEMSA is expanding the Buprenorphine LOSOP. All Contra Costa County EMS service transporting providers will participate effective January 1st, 2025.

II. Accomplishments

- Approval of EMCC 2023 Annual Report.
- Successful nominations and establishing of new EMCC membership for the 2024-2026 term.
- Based on a 6-year CCCEMSA study of 911 ambulance transports and critical ALS interventions administered for each MPDS sub-determinant, BLS Tiered response was launched in East and Central County September 19th, 2023.
 - Provider has reported better than expected system impact.
- Published updated Public Safety First Aid policies to support Law Enforcement AED and Narcan programs and to support volunteer agency personnel who are integrated into EMS system.
- Creation and implementation of contract position “EMS Specialist”. The position is focused on performing ambulance inspections and supporting CCCEMSA internal Ambulance Ordinance processes and compliance.
- CCCEMSA and San Ramon Valley Fire Protection District received the American Heart Association’s Mission: Lifeline® regional STEMI achievement award for commitment to rapid, research-based care to people across the region experiencing the most severe form of heart attack.
- Resolved outstanding 2017/2018 EMS Plan appeal with EMSA; submitted subsequent EMS Plans to bring Contra Costa current.

III. Attendance/Representation

The EMCC is a multidisciplinary committee with membership consisting of representation of specific EMS stakeholder groups and organizations plus one (1) consumer member nominated by each Board of Supervisor member. There are twenty-four (24) authorized, voting seats, and two (2) non-voting, ex-officio seats on the advisory body. At the end of the 2022-2024 term, on September 30, 2024, there were eighteen (18) voting member seats, and two (2) ex-officio seats filled; six (6) seats were unfilled. So far for the 2024-2026 term, beginning October 1, 2024, eighteen (18) voting member seats and two (2) ex-officio seats are filled; six (6) seats are unfilled. A quorum was achieved at three (3) of the four (4) regular EMCC meetings in 2024.

IV. Training/Certification

Each new EMCC representative was given a copy of the Advisory Body Handbook and copies of the “The Brown Act and Better Government Ordinance Training Video,” “Ethics for Local Government Officials” video offered by the Fair Political Practices Commission, and Implicit Bias training during their two (2) year term. Members are given three (3) months from appointment to complete the three required trainings. For the 2022-2024 term, certification forms were received from 16 of the 18 representatives. For the 2024-2026 term, certification forms have been received from four (4) of the 18

representatives so far. The four (4) certificates received this year are attached to this report.

V. Focused Objectives for Next Year

- Continue to refine EMS Emergency Quality Improvement Plan (EQIP) and support stakeholder processes related to Quality Assurance and Quality Improvement:
 - Stakeholder Education
 - Stakeholder support in building relevant, achievable, and sustainable Quality Improvement Plans that align with the CCEMSA EQIP, CA Regulation and State ‘core measure’ deliverables.
- Support opportunities for more efficient response and transport model to include:
 - Tiered response monitoring and refinement
 - Supporting behavioral health models that shunt non-medical calls away from EMS system or lessen the current burden on the EMS system.
 - Improve triage of EMS calls for service generated by law enforcement.
 - Shunting non-emergent 911 calls to RN advice line.
- Support emergency ambulance provider and community hospitals efforts to reduce patient transfer of care extended delays that impact the availability of ambulances for the next 9-1-1 call.

VI. Expected 2025 Reports, Updates, and Continued Support Items

- Continue to support stakeholder opportunities and efforts to procure sustainable funding for EMS System emergency communications, dispatch, and data infrastructure enhancements to optimize patient care in day-to-day and disaster conditions.
- Support Public Health Medical Health Disaster Coalition preparedness and engagement as it pertains to the EMS System. Continue to monitor and report on EMS System impacts due to changing economics and health care reform.
- Support EMS System program (STEMI, Stroke, Cardiac Arrest, EMSC, Quality/Patient Safety and Trauma) initiatives.
- Support and sustain community education and outreach.
- Support appropriate use of 9-1-1, CPR Anytime, and Automatic External Defibrillator (AED) programs through partnerships with Law Enforcement, CERT, fire first responders, and community coalitions.
- Receive updates on treatment guidelines and policies for 2025.

Training Certification for Members of County Advisory Bodies



Members of Contra Costa County's independent and advisory bodies are required to take three trainings.

Instructions:

- Brown Act & Better Government Ordinance Training:** Brown Act and Better Government Ordinance Training must be completed within three months of appointment. This training is available as a video and materials packet, or as an in-person training. Contact the Clerk of the Board at ClerkoftheBoard@cob.cccounty.us or (925) 655-2000 to find out about opportunities for in-person training.
- Ethics Training:** Ethics training, also referred to as AB 1234 Local Government Official Training, is provided by the Fair Political Practices Commission (FPPC). To complete this training, please create an account and retain the certificate generated from the FPPC at the end of the training. Advisory body members who receive compensation, salary, stipend, or expense reimbursement must complete AB 1234 ethics training every two years. All other advisory body members should complete this training once within the first three months of appointment.
- Implicit Bias Training:** Implicit Bias Training is provided by the Kirwan Institute through an online module course or a materials packet. Alternatively, if you have received a certificate for completing an implicit bias training course through your employer or other civic organization, that can be accepted in lieu. This training is required to be completed within the first three months of appointment and every two years thereafter.

Certification

By signing below, I certify that on 11/08/24 (date), I have watched or attended the entire training: "**The Brown Act and Better Government Ordinance.**"

By signing below, I certify that on 12/01/24 (date), I completed the Fair Political Practices Commission (FPPC) training: "**Ethics for Local Government Officials.**" I have received the certificate of completion from the FPPC.

By signing below, I certify that on 12/01/24 (date), I completed the Kirwan Institute "**Implicit Bias Training**" OR have completed an alternative implicit bias training program through my employer or other civic organization.

EMERGENCY MEDICAL CARES COMMITTEE
(Name of Advisory Body)

MICHAEL GREGORY
(Name of Member)

12/01/2024
(Date)

Return this Certification to staff of your advisory body. Your training completion status will be included in your advisory body's annual report to the Contra Costa County Board of Supervisors. The chair or staff to your advisory body must keep all certifications on file.

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Certification

By signing below, I certify that on 11/9/24 (date), I have watched or attended the entire training: "**The Brown Act and Better Government Ordinance.**"

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Contra Costa Emergency Medical Care Committee
(Name of Advisory Body)

Kat Lewis
(Name of Member)

11/14/24
(Date)

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Certification

By signing below, I certify that on 12/3/24 (date), I have watched or attended the entire training: "**The Brown Act and Better Government Ordinance.**"

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EMERGENCY MEDICAL CARE COMMITTEE
(Name of Advisory Body)

WAYNE REPARD
(Name of Member)

12/18/2024
(Date)

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By signing below, I certify that on 11-12-24 (date), I completed the Kirwan Institute **"Implicit Bias Training"** OR have completed an alternative implicit bias training program through my employer or other civic organization.

CONTRA COSTA EMERGENCY MEDICAL CARE COMMITTEE
(Name of Advisory Body)

SCOTT VERMILION
(Name of Member)

11-12-24
(Date)

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