



## Meeting Minutes - Final

# CONTRA COSTA COUNTY Health Care for the Homeless

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Wednesday, September 17, 2025

11:00 AM

YellowStone Room, 2500 Bates Ave.  
St B., Concord, CA 94520  
Zoom Webinar – Call In: (646) 518-9805,  
ID: 924 0459 4598 Join Online:  
<https://cchealth.zoom.us/j/92404594598>

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### Co-Applicant Governing Board

**Chair: Rachna Pandya**

**Vice Chair: Daisy Gallegos**

*The meeting was called to order at 11:00 AM.*

Agenda Items: Items may be taken out of order based on the business of the day and preference of the Committee

1. Roll Call and Introductions

*Board Members Present: Praneeti Parjan, Michael Callanan, Stephen Krank, Rachna Pandya, JR Wilson, Claude Battaglia, Curtis Gee*

*Absent: Mashal Kleven, Daisy Gallegos*

*Telephonic: Cayla Northrup*

*HCH Staff Attendance: Kim Cullom (Clinics Director), Jicara Collins (HCH Administrator), Mia Fairbanks (HCH Nurse Program Manager), Gabriella Quintana (HCH QI Team), Breanna Lingenfelter (HCH QI Team)*

2. CONSIDER approval of the July 16, 2025 Health Care for the Homeless Co-Applicant Governing Board meeting minutes. PROVIDE direction to staff as needed.

*A. Statement: I move to approve the minutes from July.*

*B. Motion Made by: Curtis Gee*

*C. Seconds the Motion: Praneeti Parjan*

*Roll Call Vote: Each voting member must verbally approve or oppose.*

*D. IN FAVOR: Claude Battaglia, Michael Callanan, Curtis Gee, Stephen Krank, Rachna Pandya, Praneeti Parjan, JR Wilson*

*E. OPPOSED: None*

*ABSTAINS: None*

*ABSENT: Mashal Kleven, Daisy Gallegos, Cayla Northrup*

*Motion Result : PASSED*

3. RECEIVE an update on Health Care for the Homeless services from Nurse Program Manager Mia Fairbanks.

*Lost a mobile clinic in West county – Thursday mornings. Potential site – old Richmond health center, working with real estate to see if the spot can be used. Staff considering options but must confirm van has appropriate space. Homeless encampments nearby so it seems to be a good option. Considering scheduling for Wednesday's at new location*

4. RECEIVE an update on HCH program productivity including grants status and Community Health Quality Recognition badges from Gabriella Quintana (HCH QI Team).

1. *Grants Status*

- a. *Non-competing continuation application due to HRSA in October*

- b. *Application submitted to COPHRI (California Overdose Prevention & Harm Reduction Initiative)*

- i. *20 months for a substance abuse counselor (SAC)*

2. *Community Health Quality Recognition (CHQR) Badges*

- a. *CCH was awarded the following Quality Leader, Advancing HIT for Quality, Improving Health Care Access*

5. DISCUSS board member recruitment and training.

1. *New application received*

- a. *Board reviewed the application and discussed the candidate's qualifications, they would like to invite the individual for an interview*

2. *Curtis is working on recruiting someone from Probation Department – hopes to have updates in future*

3. *Rachna suggested that the board consider changing their meeting time/date to later in the day. She feels this may be a barrier to recruitment as some cannot attend meetings during our current time*

6. RECEIVE an update on the Consumer Advisory Board (CAB) from Breanna Lingenfelter (HCH QI Team).

### 1. CAB Members

- a. Still only three voting members, new guests joining meetings - three interested in joining CAB
- b. Voted to designate first meeting of the month for membership interviews/voting
- c. Due for elections – will do before end of year

### 2. Site Visit

- a. Site visit at Brookside 9/3 – eight surveys collected
- b. Next site visit at Concord shelter 9/29
  - a. Survey feedback - overall positive feedback, lack of clarity on which services are HCH – feedback for services that do not belong to us/conflicting responses: (states they have never received services from HCH but have received care from GRIP/outreach
    - i. All respondents stated they felt they were treated fairly or with respect and compassion by HCH providers
    - ii. “very helpful and if they did not have an answer for me they found an answer for me”
    - iii. “very timely with my appointments and if needed to reschedule there wasn’t a problem”
    - iv. “all of you are awesome and keep up the good work”
  - v. Suggestions for improvement: “setting up the rides a week in advance. A lot of my appointments are within a couple of days of each other. CCHP rides are a week, next day rides would be more convenient”

### 3. HCH Feedback

- b. Rodney– feels there should be a CHW or some kind of advocate present at hospitals/ED’s to connect discharged patients with resources and assistance to avoid them being dumped back on the streets. “You finally start to come down from that stuff and your mind is half there, you feel ready to make a change, but then it’s just right back into that stuff”; Jerome- resident of Brookside, agrees with Rodney - many people with mental health issues/addiction will be released from hospitals with no where to go – lack resources for help and the cycle of addiction/homelessness continues.
- c. Margaret discussed our ability to access records outside of our organization, not always able to see hospitalizations because we do not have access to that information unless the client opts to share that; she will talk to management and see how we can connect with these facilities and potentially have them send us referrals for at risk individuals experiencing homeless, addiction, or mental health issues.
- d. Board feedback: Curtis – very disappointing to hear because the goal of CalAim is to ensure individuals are not dumped to the streets; our program cannot access ED information without a referral. Board discussed where these care gaps are stemming from – lack of referral system – cannot help clients if unaware they need help. Resources may be provided before discharge and left to client to follow up which does not occur. Praneeti suggested having a social worker on mobile van clinics to assist with connecting to resources. Respite referral system already exists, but options can be limited depending on bed space – opt for warm hand off if housing cannot be secured

7. DISCUSS the next board meet up and take a poll to determine the date and location.

### 1. HCH Clinic Visit

- a. A poll was created to determine best dates, times, and locations for next visit
- b. Results will be tallied and most popular responses will be selected - October 14th at Antioch Showers

8. DISCUSS any updates to Health Care for the Homeless services and other programs.

*1. Stand Down on the Delta*

- a. Curtis felt the event went wonderfully – he was amazed to see people receiving all the care they needed all at once in the same place (medical, dental, prescriptions, vision, counseling, etc.)*
- b. A little over 500 veterans and their families served*
- c. Roughly 160 non-veterans served*
- d. Much more than just a resource fair – the comradery, the bonfires, the equine therapy; veterans serve their country and their community*

*2. Antioch Kaiser – Senior Summit next Thursday*

- a. Community organizations invited*

*3. Resource fair at Antioch Showers on 9/25*

- 9. DISCUSS the next meeting's agenda and potential items of discussion.

The next meeting is currently scheduled for October 15, 2025 at 11:00 AM.

Adjourn

For Additional Information Contact: Gabriella Quintana, at [gabriella.quintana@cchealth.org](mailto:gabriella.quintana@cchealth.org)