

ABOUT US

Office of Accessibility and Equity

Haleema Bharoocha, Programs Manager
Contra Costa Transportation Authority





Our Vision

We envision a future where older adults and people with disabilities experience seamless, accessible, and dignified transportation enabling them to live independently and fully participate in their communities.



Coordinate

Connect providers, agencies, and partners



Inform

Make services easier to find and use



Expand

Grow options and close mobility gaps

About the Office of Accessibility and Equity

We work to improve accessible transportation for older adults, people with disabilities, and veterans across Contra Costa County through funding, coordination, partnerships, and strategic programs.

Central Info Hub

Provide clear, consolidated information about accessible transportation services countywide

System Coordination

Connect providers, nonprofits, agencies, and local governments to strengthen partnerships

Needs Assessment

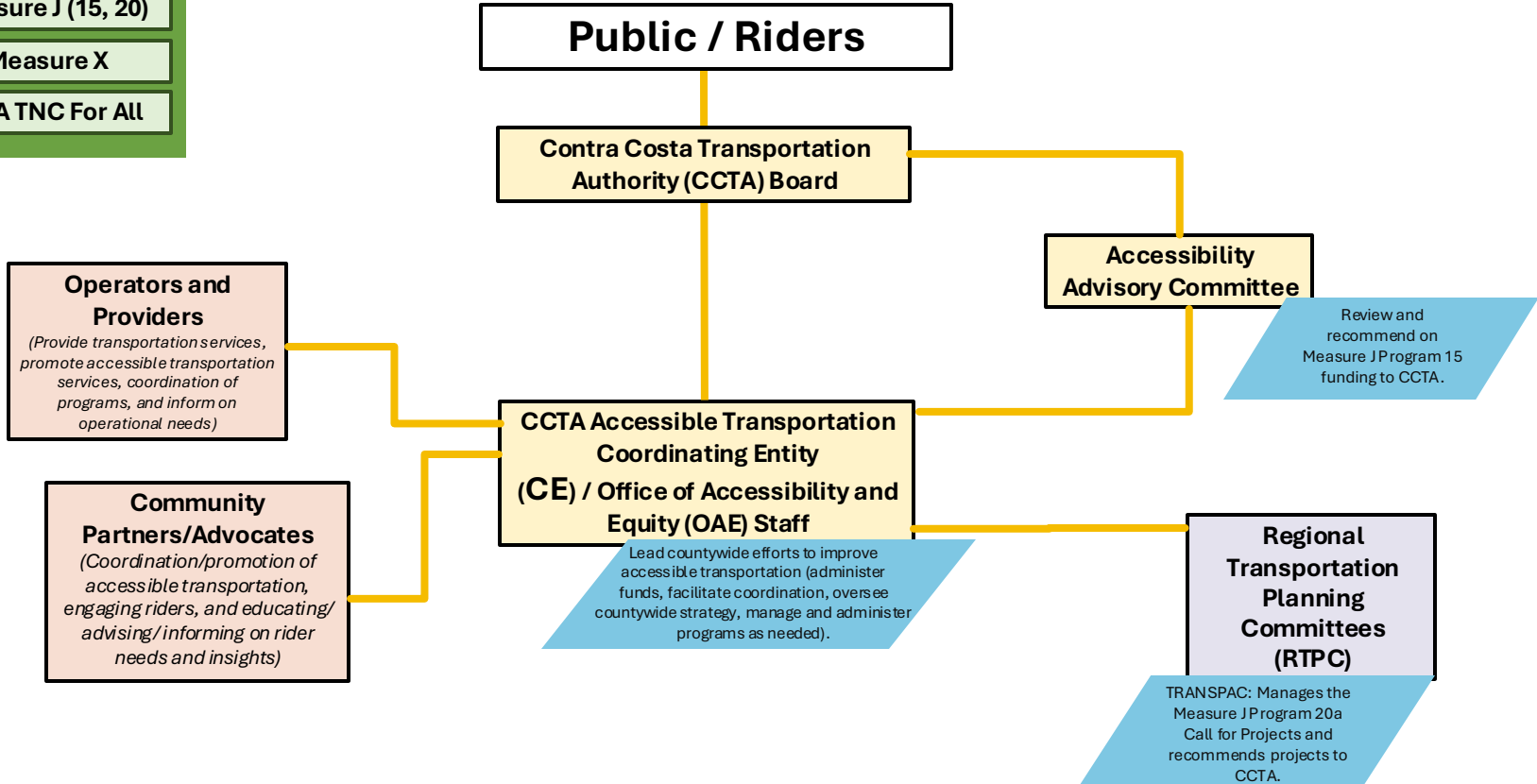
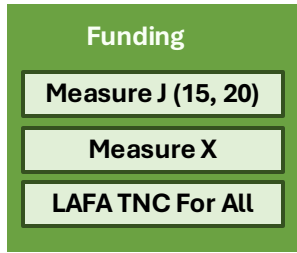
Evaluate gaps, monitors challenges, and identifies opportunities to improve services

Program Development

Help develop programs that improve service quality and expand transportation options

Mobilize Resources

Pursue funding and coordinates resources to support accessible transportation initiatives



Who We Serve

24+

transportation
organizations
coordinated
countywide

Transit agencies · Cities · Nonprofits
Social service providers



Older Adults

Seniors who need accessible rides to medical appointments, errands, and community activities



People with Disabilities

Individuals who use paratransit or need accommodations to travel safely and independently



Veterans

Veterans accessing transportation to VA services, healthcare, and community programs



Caregivers & Families

People who help loved ones navigate transportation and access the right services



Programs & Services



Low Income Fare Equity (LIFE)

ACTIVE

Free monthly paratransit tickets for low-income riders — 10 one-way trips per month, valued at \$30–\$50.



One Seat Ride

ACTIVE

Direct paratransit trips across 4 agency service areas, no transfers required. Call 925-680-2134.



One Call / One Click

COMING SOON

A single number to find all accessible transportation options in real time. Free info & referral service.



TNC Access for All

ACTIVE

Subsidized wheelchair-accessible on-demand rides. The next funding cycle is Spring 2027.



OPTIMAT

COMING SOON

The "Google Maps of accessible transit." An information tool for riders, caregivers, and providers.



Mobility Training

COMING SOON

Hands-on program teaching older adults and people with disabilities to ride public transit independently.

Questions?



Thank You

Stay Connected



Website:

ccta.ca.gov/accessibility



Email:

accessibility@ccta.ca.gov



**Advisory
Committee:**

Third Monday | Monthly | 2 PM
Open to Public | Virtual or In Person



**Office
Hours:**

5:30 PM | Virtual |
Weekly on Wednesday

