



CONTRA COSTA COUNTY

AGENDA

Health Care for the Homeless

Wednesday, November 19, 2025

11:00 AM

YellowStone Room, 2500 Bates Ave.

St B., Concord, CA 94520

Zoom Webinar – Call In: (646) 518-9805,

ID: 924 0459 4598 Join Online:

<https://cchealth.zoom.us/j/92404594598>

Co-Applicant Governing Board

Chair: Rachna Pandya

Vice Chair: Daisy Gallegos

Agenda Items: Items may be taken out of order based on the business of the day and preference of the Committee

1. Roll Call and Introductions
2. CONSIDER approval of the September 17, 2025 Health Care for the Homeless Co-Applicant Governing Board meeting minutes. PROVIDE direction to staff as needed. [25-4879](#)
Attachments: [HCH GB Sept 17 2025 Draft Meeting Minutes](#)
3. RECEIVE an update on Health Care for the Homeless services from Nurse Program Manager Mia Fairbanks. [25-4880](#)
Attachments: [Presentation 11.19.2025](#)
4. REVIEW Project Director requests and updates and CONSIDER approval of the 2026 Annual Budget.
5. RECEIVE an update on HCH program productivity and grants status.
6. DISCUSS board member recruitment and training.
7. RECEIVE an update on the Consumer Advisory Board (CAB) from Breanna Lingenfelter (HCH QI Team).
8. DISCUSS future board meetings and all staff meetings.

9. DISCUSS any updates to Health Care for the Homeless services and programs.
10. CONSIDER discussing meeting time.
11. DISCUSS the next meeting's agenda and potential items of discussion.

The next meeting is currently scheduled for December 17, 2025 at 11:00 AM.

Adjourn

The Committee will provide reasonable accommodations for persons with disabilities planning to attend the Committee meetings. Contact the staff person listed below at least 72 hours before the meeting. Any disclosable public records related to an open session item on a regular meeting agenda and distributed by the County to a majority of members of the Committee less than 96 hours prior to that meeting are available for public inspection at 2500 Bates Ave. Suite B. Concord, CA 94520, during normal business hours. Staff reports related to items on the agenda are also accessible online at www.contracosta.ca.gov. If the Zoom connection malfunctions for any reason, the meeting may be paused while a fix is attempted. If the connection is not reestablished, the committee will continue the meeting in person without remote access. Public comment may be submitted via electronic mail on agenda items at least one full work day prior to the published meeting time.

For Additional Information Contact: Gabriella Quintana, at gabriella.quintana@cchealth.org



CONTRA COSTA COUNTY

1025 ESCOBAR STREET
MARTINEZ, CA 94553

Staff Report

File #: 25-4879

Agenda Date: 11/19/2025

Agenda #: 2.

Advisory Board: Health Care for the Homeless Co-Applicant Governing Board

Subject: Approval of the September 17, 2025 Meeting Minutes

Presenter: Rachna Pandya, Chair

Information:

Attached to this agenda item are the draft meeting minutes from the September 17, 2025 Health Care for the Homeless Co-Applicant Governing Board meeting.

Recommendation(s)/Next Step(s):

CONSIDER approval of the September 17, 2025 Health Care for the Homeless Co-Applicant Governing Board meeting minutes. PROVIDE direction to staff as needed.



Meeting Minutes - Draft

CONTRA COSTA COUNTY Health Care for the Homeless

Wednesday, September 17, 2025

11:00 AM

YellowStone Room, 2500 Bates Ave.
St B., Concord, CA 94520
Zoom Webinar – Call In: (646) 518-9805,
ID: 924 0459 4598 Join Online:
<https://cchealth.zoom.us/j/92404594598>

Co-Applicant Governing Board

Chair: Rachna Pandya

Vice Chair: Daisy Gallegos

The meeting was called to order at 11:00 AM.

Agenda Items: Items may be taken out of order based on the business of the day and preference of the Committee

1. Roll Call and Introductions

Board Members Present: Praneeti Parjan, Michael Callanan, Stephen Krank, Rachna Pandya, JR Wilson, Claude Battaglia, Curtis Gee

Absent: Mashal Kleven, Daisy Gallegos

Telephonic: Cayla Northrup

HCH Staff Attendance: Kim Cullom (Clinics Director), Jicara Collins (HCH Administrator), Mia Fairbanks (HCH Nurse Program Manager), Gabriella Quintana (HCH QI Team), Breanna Lingenfelter (HCH QI Team)

2. CONSIDER approval of the July 16, 2025 Health Care for the Homeless Co-Applicant Governing Board meeting minutes. PROVIDE direction to staff as needed.

A. Statement: I move to approve the minutes from July.

B. Motion Made by: Curtis Gee

C. Seconds the Motion: Praneeti Parjan

Roll Call Vote: Each voting member must verbally approve or oppose.

D. IN FAVOR: Claude Battaglia, Michael Callanan, Curtis Gee, Stephen Krank, Rachna Pandya, Praneeti Parjan, JR Wilson

E. OPPOSED: None

ABSTAINS: None

ABSENT: Mashal Kleven, Daisy Gallegos, Cayla Northrup

Motion Result : PASSED

3. RECEIVE an update on Health Care for the Homeless services from Nurse Program Manager Mia Fairbanks.

Lost a mobile clinic in West county – Thursday mornings. Potential site – old Richmond health center, working with real estate to see if the spot can be used. Staff considering options but must confirm van has appropriate space. Homeless encampments nearby so it seems to be a good option. Considering scheduling for Wednesday's at new location

4. RECEIVE an update on HCH program productivity including grants status and Community Health Quality Recognition badges from Gabriella Quintana (HCH QI Team).

1. *Grants Status*

- a. *Non-competing continuation application due to HRSA in October*

- b. *Application submitted to COPHRI (California Overdose Prevention & Harm Reduction Initiative)*

- i. *20 months for a substance abuse counselor (SAC)*

2. *Community Health Quality Recognition (CHQR) Badges*

- a. *CCH was awarded the following Quality Leader, Advancing HIT for Quality, Improving Health Care Access*

5. DISCUSS board member recruitment and training.

1. *New application received*

- a. *Board reviewed the application and discussed the candidate's qualifications, they would like to invite the individual for an interview*

2. *Curtis is working on recruiting someone from Probation Department – hopes to have updates in future*

3. *Rachna suggested that the board consider changing their meeting time/date to later in the day. She feels this may be a barrier to recruitment as some cannot attend meetings during our current time*

6. RECEIVE an update on the Consumer Advisory Board (CAB) from Breanna Lingenfelter (HCH QI Team).

1. CAB Members

- a. Still only three voting members, new guests joining meetings - three interested in joining CAB
- b. Voted to designate first meeting of the month for membership interviews/voting
- c. Due for elections – will do before end of year

2. Site Visit

- a. Site visit at Brookside 9/3 – eight surveys collected
- b. Next site visit at Concord shelter 9/29
 - a. Survey feedback - overall positive feedback, lack of clarity on which services are HCH – feedback for services that do not belong to us/conflicting responses: (states they have never received services from HCH but have received care from GRIP/outreach
 - i. All respondents stated they felt they were treated fairly or with respect and compassion by HCH providers
 - ii. “very helpful and if they did not have an answer for me they found an answer for me”
 - iii. “very timely with my appointments and if needed to reschedule there wasn’t a problem”
 - iv. “all of you are awesome and keep up the good work”
 - v. Suggestions for improvement: “setting up the rides a week in advance. A lot of my appointments are within a couple of days of each other. CCHP rides are a week, next day rides would be more convenient”

3. HCH Feedback

- b. Rodney– feels there should be a CHW or some kind of advocate present at hospitals/ED’s to connect discharged patients with resources and assistance to avoid them being dumped back on the streets. “You finally start to come down from that stuff and your mind is half there, you feel ready to make a change, but then it’s just right back into that stuff”; Jerome- resident of Brookside, agrees with Rodney - many people with mental health issues/addiction will be released from hospitals with no where to go – lack resources for help and the cycle of addiction/homelessness continues.
- c. Margaret discussed our ability to access records outside of our organization, not always able to see hospitalizations because we do not have access to that information unless the client opts to share that; she will talk to management and see how we can connect with these facilities and potentially have them send us referrals for at risk individuals experiencing homeless, addiction, or mental health issues.
- d. Board feedback: Curtis – very disappointing to hear because the goal of CalAim is to ensure individuals are not dumped to the streets; our program cannot access ED information without a referral. Board discussed where these care gaps are stemming from – lack of referral system – cannot help clients if unaware they need help. Resources may be provided before discharge and left to client to follow up which does not occur. Praneeti suggested having a social worker on mobile van clinics to assist with connecting to resources. Respite referral system already exists, but options can be limited depending on bed space – opt for warm hand off if housing cannot be secured

7. DISCUSS the next board meet up and take a poll to determine the date and location.

1. HCH Clinic Visit

- a. A poll was created to determine best dates, times, and locations for next visit
- b. Results will be tallied and most popular responses will be selected - October 14th at Antioch Showers

8. DISCUSS any updates to Health Care for the Homeless services and other programs.

1. Stand Down on the Delta

- a. Curtis felt the event went wonderfully – he was amazed to see people receiving all the care they needed all at once in the same place (medical, dental, prescriptions, vision, counseling, etc.)*
- b. A little over 500 veterans and their families served*
- c. Roughly 160 non-veterans served*
- d. Much more than just a resource fair – the comradery, the bonfires, the equine therapy; veterans serve their country and their community*

2. Antioch Kaiser – Senior Summit next Thursday

- a. Community organizations invited*

3. Resource fair at Antioch Showers on 9/25

- 9. DISCUSS the next meeting's agenda and potential items of discussion.

The next meeting is currently scheduled for October 15, 2025 at 11:00 AM.

Adjourn

For Additional Information Contact: Gabriella Quintana, at gabriella.quintana@cchealth.org

DRAFT



CONTRA COSTA COUNTY

1025 ESCOBAR STREET
MARTINEZ, CA 94553

Staff Report

File #: 25-4880

Agenda Date: 11/19/2025

Agenda #: 3.

Advisory Board: Health Care for the Homeless Co-Applicant Governing Board

Subject: November 19, 2025 Agenda PowerPoint Presentation

Presenter: Health Care for the Homeless Staff

Information:

Attached to this agenda item is a PowerPoint presentation for the November 19, 2025 Health Care for the Homeless Co-Applicant Governing Board meeting.

Recommendation(s)/Next Step(s):

RECEIVE an update on Health Care for the Homeless services from Nurse Program Manager Mia Fairbanks.

Health Care for the Homeless Co-Applicant Governing Board

WELCOME

Wednesday, November 19, 2025

11:00-12:30 PM



CONTRA COSTA
HEALTH

Agenda

1. Welcome & Introduction
2. Approve September Meeting Minutes
3. HCH Services Update
4. Budget Review
5. Quality Improvement
6. Recruitment/ Q&A
7. CAB Update
8. Field Trips
9. Community Updates
10. Future Matters
11. Next Meeting Time

ACTION ITEM

Request for Approval of September Meeting Minutes

Rachna Pandya, HCH Board Chair

Attachments: September Meeting Minutes



STANDING ITEM

HCH Services Update

Mia Fairbanks, HCH Nurse Program Manager



ACTION ITEM

Project Director Requests & Updates

Rachael Birch, Project Director

2026 Annual Budget

HRSA Non-Competing Continuation Grant

Continued Federal Funding of \$3,543,880

Budget Justification 2/1/2026-1/31/2027	Non-Federal	Federal
Personnel (Salaries for HCH and Choosing Change Teams)		
Total Personnel	\$1,156,416	\$3,539,855
Other Expenses		
National Health Care for the Homeless Council Annual Dues		\$4,025
Total		\$3,543,880

Total HCH Program Budget

Total Program Income of \$48,077,789

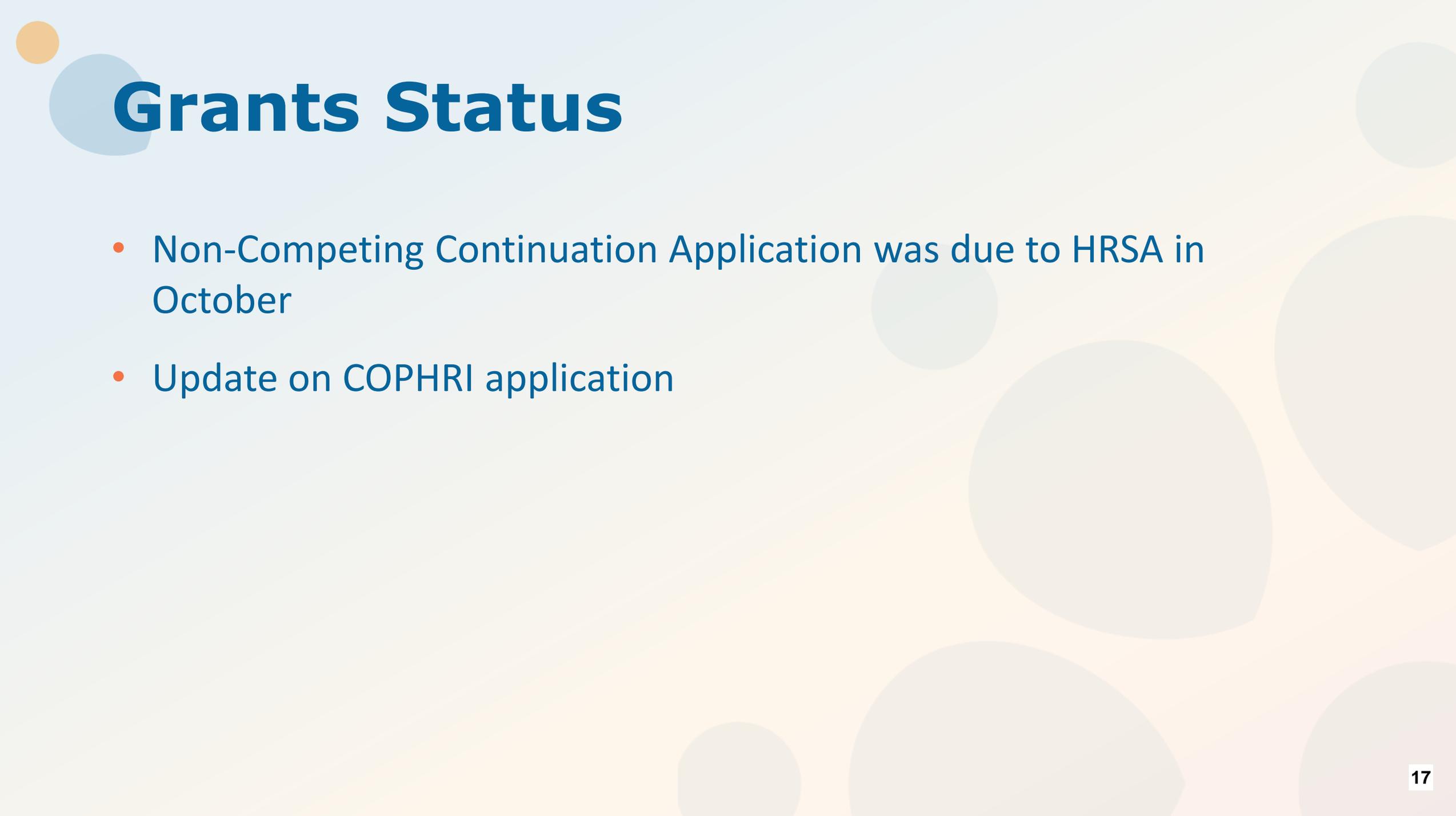
Budget Justification	2/1/2026-1/31/2027		
	Federal Grant Request	Non – Federal Resources	Total
Program Income	\$0	\$39,070,228	\$39,070,228
State Funds	\$0	\$1,201,985	\$1,201,985
Local Funds	\$0	\$163,907	\$163,907
Other Federal Funding	\$0	\$4,097,678	\$4,097,678
Funding Request	\$3,543,880	\$0	\$3,543,880
Total Revenue	\$3,543,880	\$44,533,798	\$48,077,678



STANDING ITEM

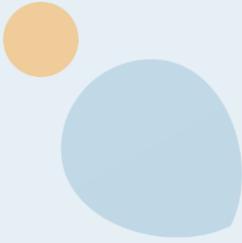
Quality Improvement & Assurance

Gabriella Quintana, HCH QI Team



Grants Status

- Non-Competing Continuation Application was due to HRSA in October
- Update on COPHRI application



STANDING ITEM

Board Member Recruitment & Training

All



STANDING ITEM

Consumer Advisory Board Update

Breanna Lingenfelter, HCH QI Team



CAB Report Out

- Membership
- Site Visits
- Surveys
- HCH Feedback
- Holiday Party

Demographics / Feedback

- 54% Male, 43% Female, 3% Prefer Not to Say
- 66% experiencing homelessness for more than 2 years
- 100% have insurance! (Medi-Cal & CCHP primarily)
- 87% found accessing care (medical, dental, MH) very easy/somewhat easy
- 97% felt they were treated fairly/with respect & compassion from HCH team
- 61% felt HCH providers understand the challenges they face being homeless
- Services used: 52% medical, 26% dental, 22% mental health

Feedback

Comments on if services were helpful:

Therapy - 1x monthly - I'm able to convey my stresses, vent out loud

thank you

respite very helpful, have appointment with adult mental health tomorrow

I have attended a couple of AOD classes. very helpful to me to hear and to understand a couple of situations that other persons go through

Feedback for any specific HCH staff

keep up the great work

Carmen is an angel! others - the nurse practitioners are fabulous too

time off with age, should be younger

you all kick ass!!

All are wonderful

Thank you for helping and caring about me and my daughter, I am grateful

It's all good, thank you

Parts of HCH experience that are helpful/working well:

medication and transportation

transportation to and from, and receiving medication and healthcare in general

It's really nice the clinic being onsite

very helpful to me

they help with rides and appointments very helpful

keeping me going to my appointments

ECM workers helping case management

so far all parts that I know are good

understanding and accepting my physical and mental challenges

I'm in Concord Respite and the services here helped me to get the most important things that I need

night or day, rain or shine - Monday they are here. They stay the whole time and frequently don't get thanked but serve us anyways



Feedback

What would make your healthcare experience with HCH better?

it's great how it is

don't know, first experience, they seem to cover a lot

currently Im satisfied with the services there. I've accomplished a few things, and Im waiting for more

some money

not much there the best

nothing to add. maybe turn off the engine of the van which is still fuming throughout idle (Trinity)

very good overall. Dental van, very thorough, Delta Landing always someone available

It's been real easy on me the clinic being onsite d/t not having a car

great people

any sorts of medical attention is recommended for all US citizens

from the moment I walked in, very kind even though I was a hot mess and embarassed

nurses were very fair doctors are nice and helpful with meds and appointments

they helped me with everything medical that I need and is good for me

very friendly individuals

1 person 1 time was a little rude and abrupt but no one is perfect. Everyone in this unit (Trinity mobile) are fabulous- especially Carmen- she will exit the van to reach out and follow up but all are terrific

nurses were very professional

still seeking antibiotics for gastro issues/cvs profile, and ingestion of caffeine diuretic issues, working

excellent. everyone rocks!!

Positive, very friendly & very helpful I recommend it to everybody

The ones I came across was very compassionate and they seemed they loved doing what they were doing (taking care of us). Treated us like we matter.



STANDING ITEM

Field Trips

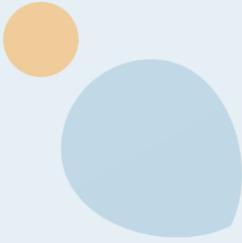
All



STANDING ITEM

Community Updates

All



STANDING ITEM

Future Matters



CONTRA COSTA
HEALTH



NEXT MEETING

Wednesday

December 17, 2025

11:00 – 12:30 PM

In Person