

CONTRA COSTA COUNTY

EMPLOYMENT & HUMAN SERVICES

*Building Brighter Futures Together*

# CalFresh Report

May 12, 2025

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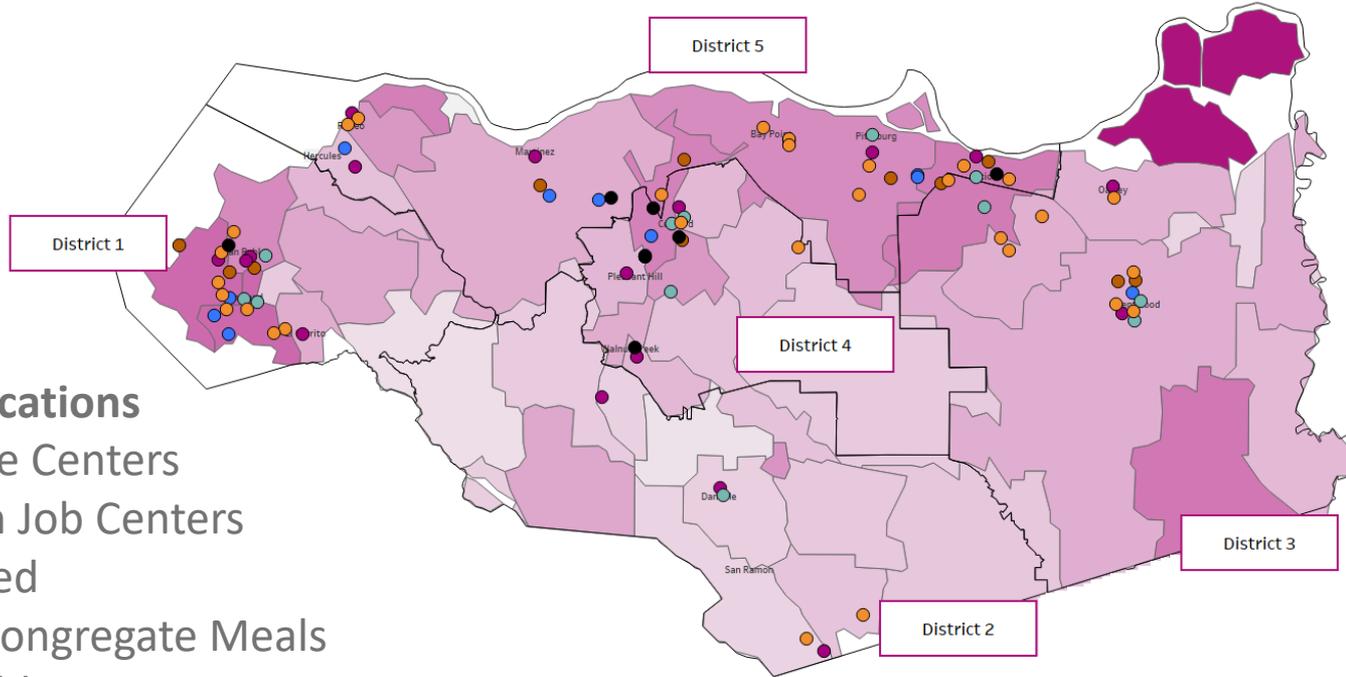
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# Community Need

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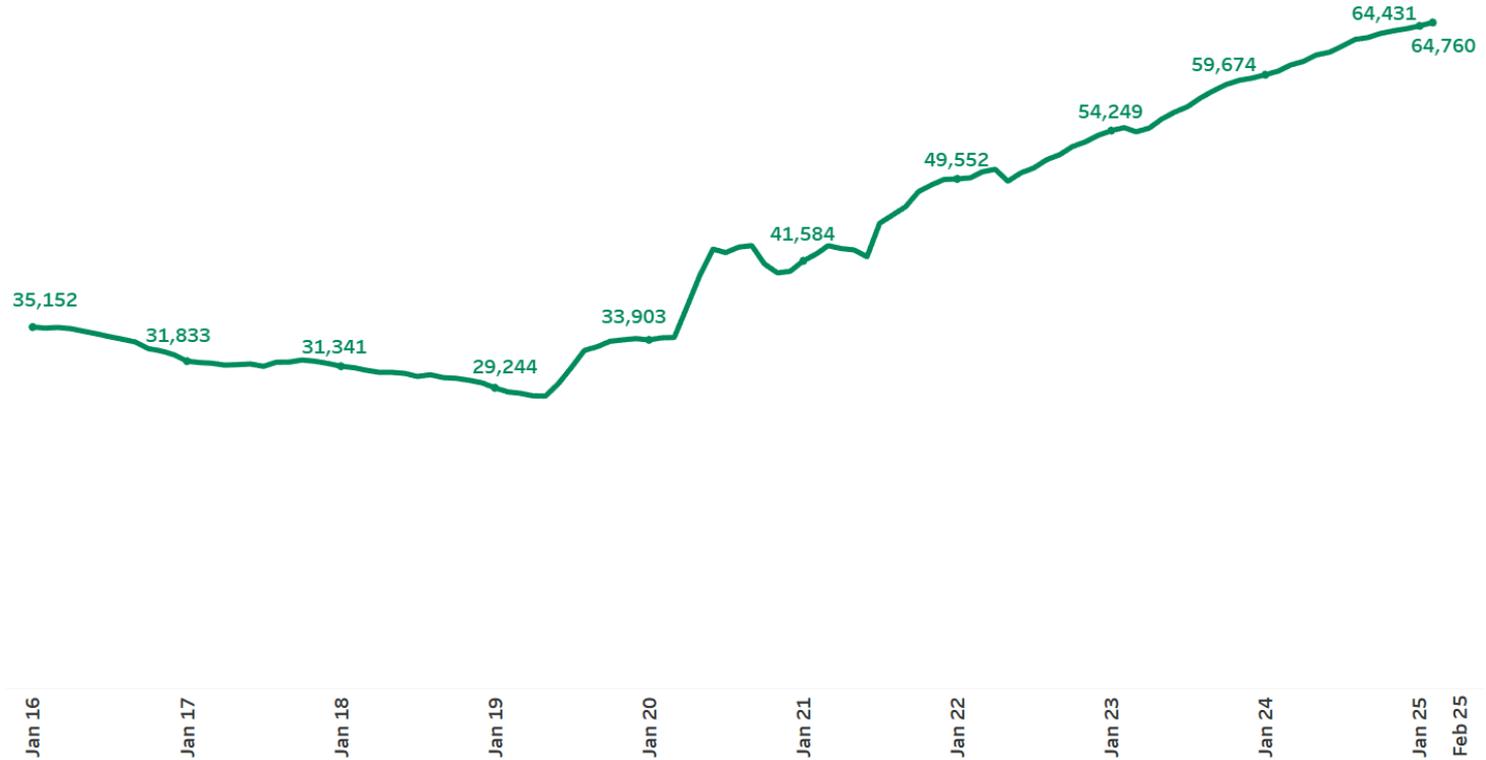
# Uneven Poverty Distribution



## 90 EHS Locations

- Child Care Centers
- American Job Centers
- Co-Located
- Seniors Congregate Meals
- Public Lobbies
- Administrative Offices

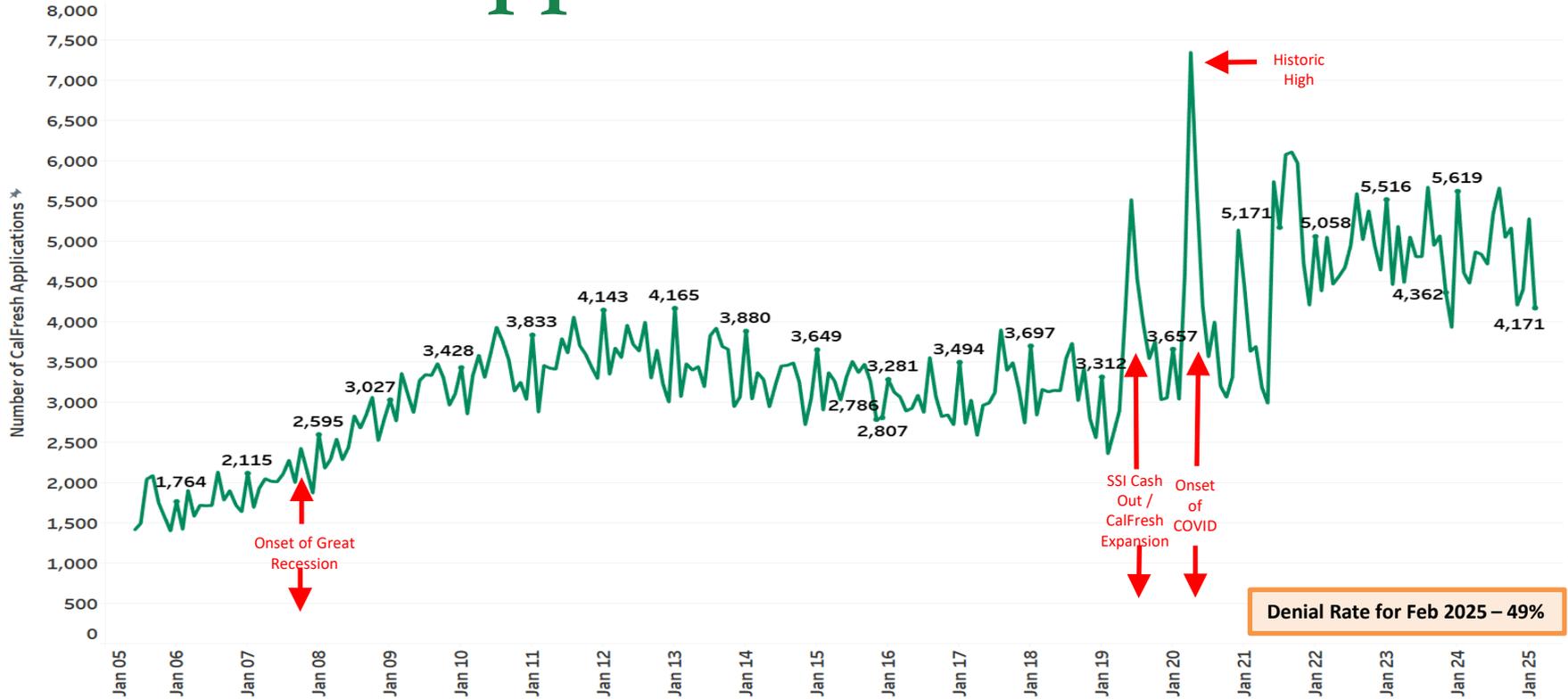
# Active Households



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# Application Trends



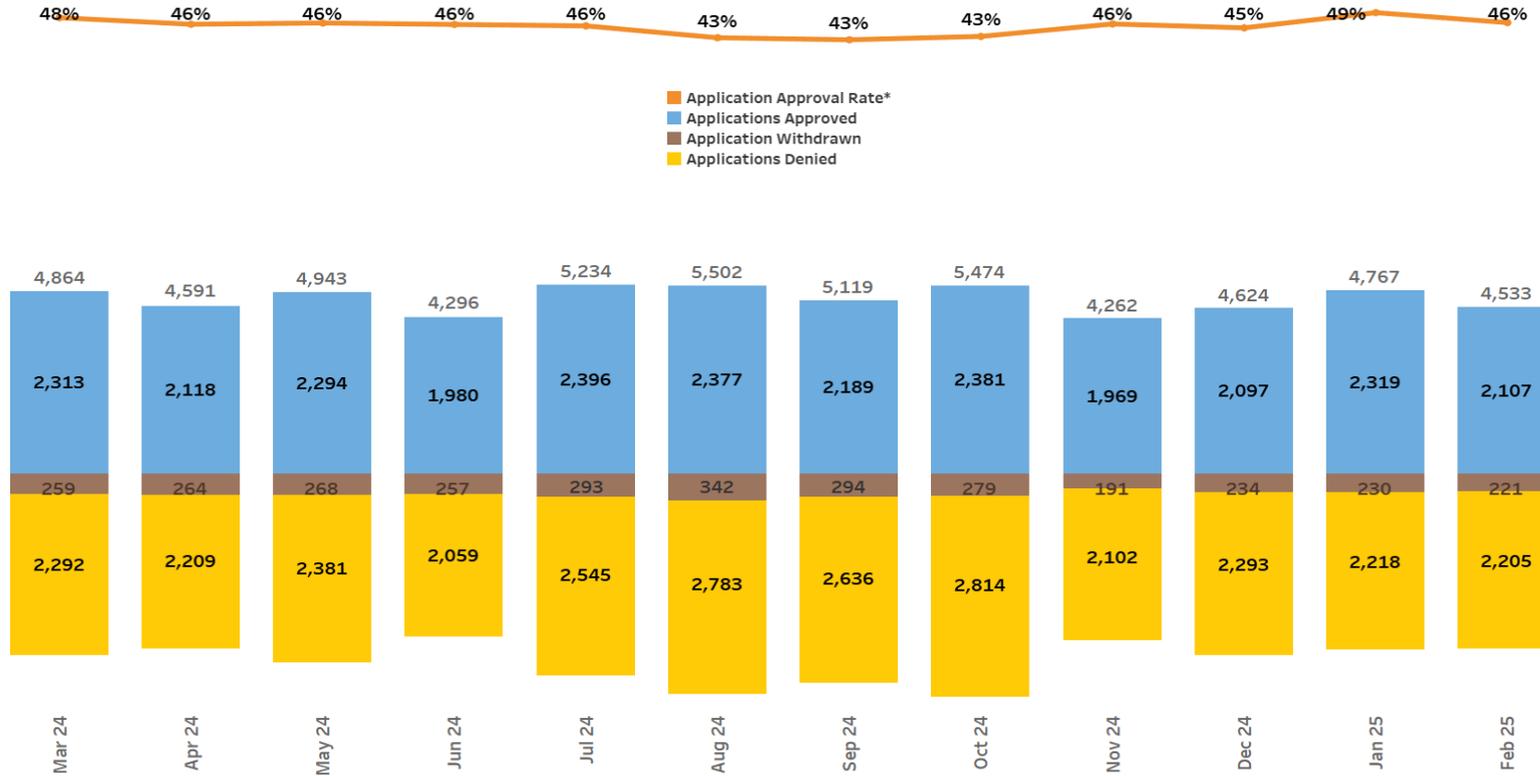
**Denial Rate for Feb 2025 - 49%**

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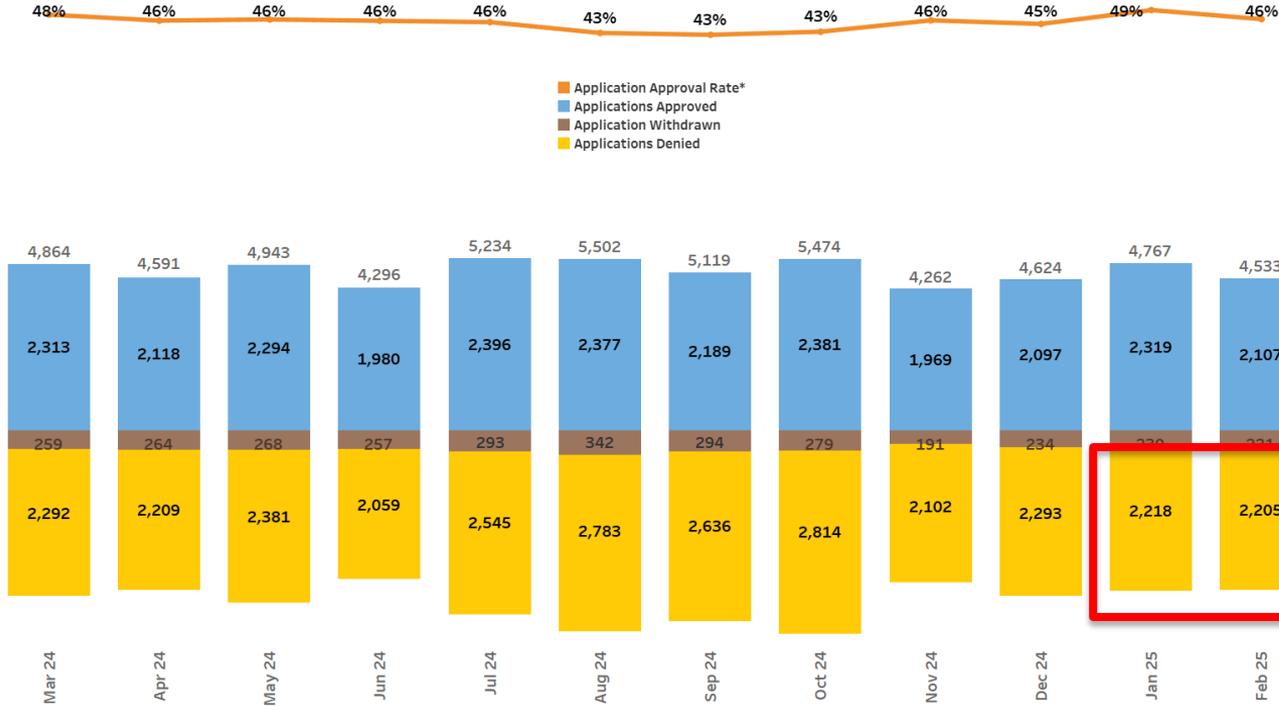
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Data Source: CalSAWS; Census ACS 5-Year Table DP05 for Contra Costa population counts; Population counts for) used for 2022, 2023, and 2024. Denial Rate is the number of CalFresh applications denied divided by the number of CalFresh applications disposed during the month.

# Application Approval Rate



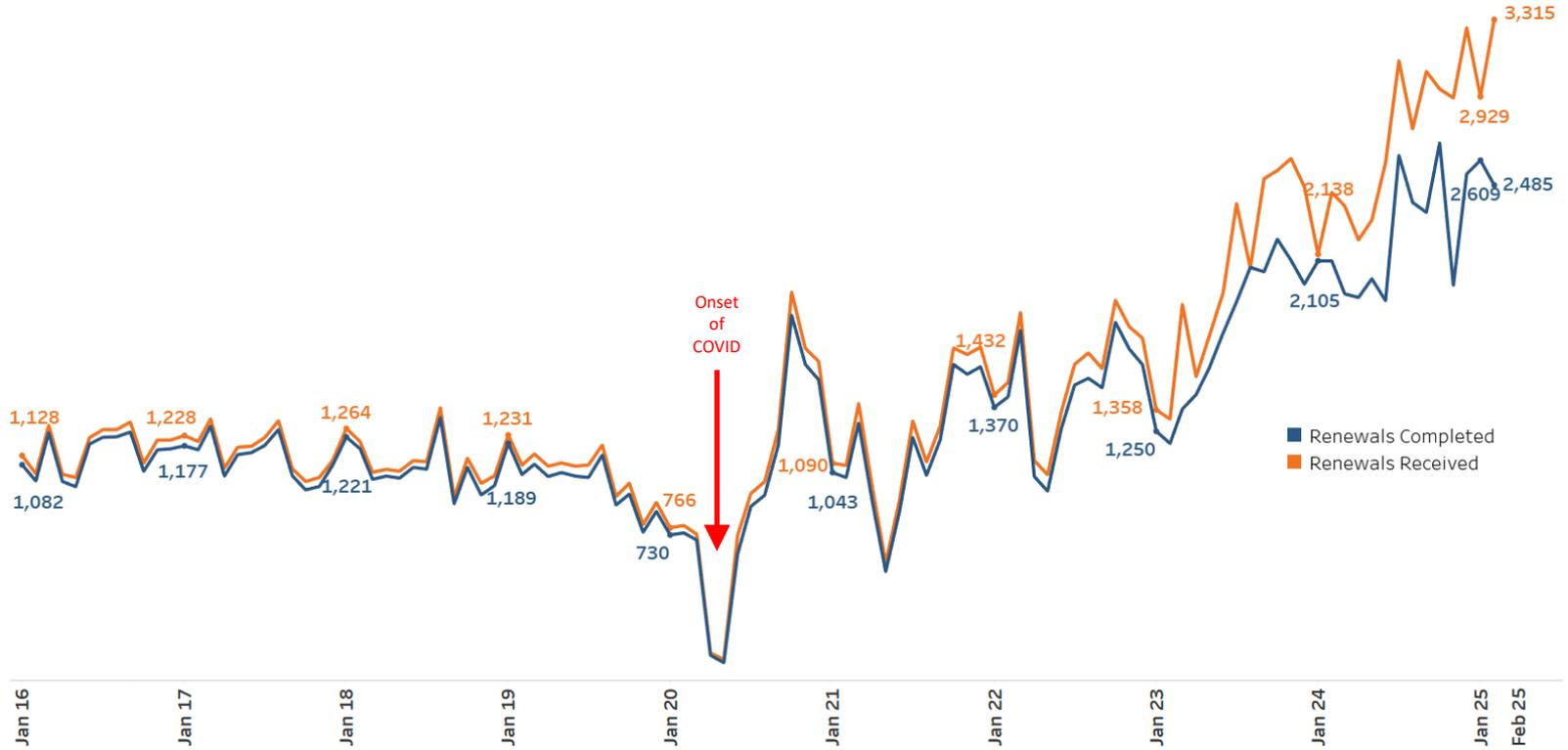
# Top Denial Reasons



### Top Denial Reasons January and February 2025

Category	Jan 2025	Feb 2025
Missed CF Application Interview	654 (29%)	668 (30%)
Over Income	376 (17%)	380 (17%)
Failed to Complete Application	358 (16%)	350 (16%)
Verbal Withdrawal	216 (10%)	205 (9%)
No Eligible Household Member	209 (9%)	185 (8%)

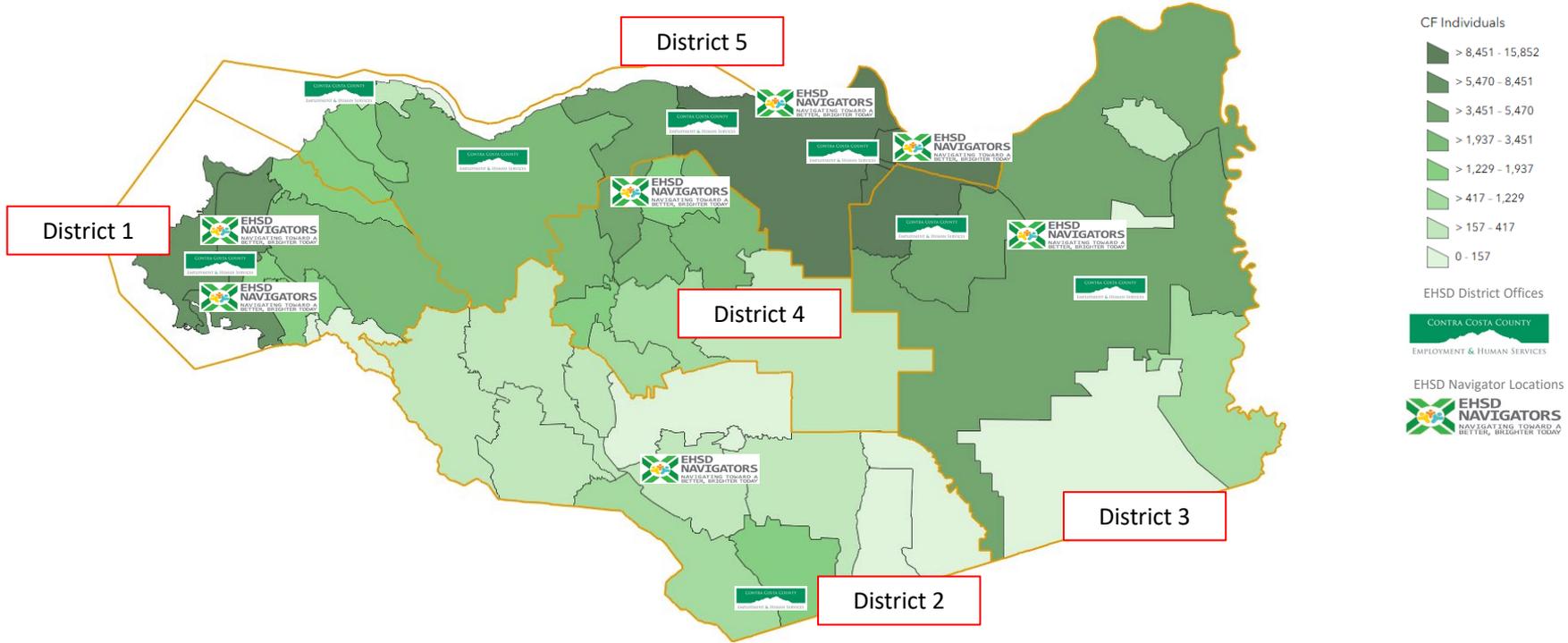
# Renewals



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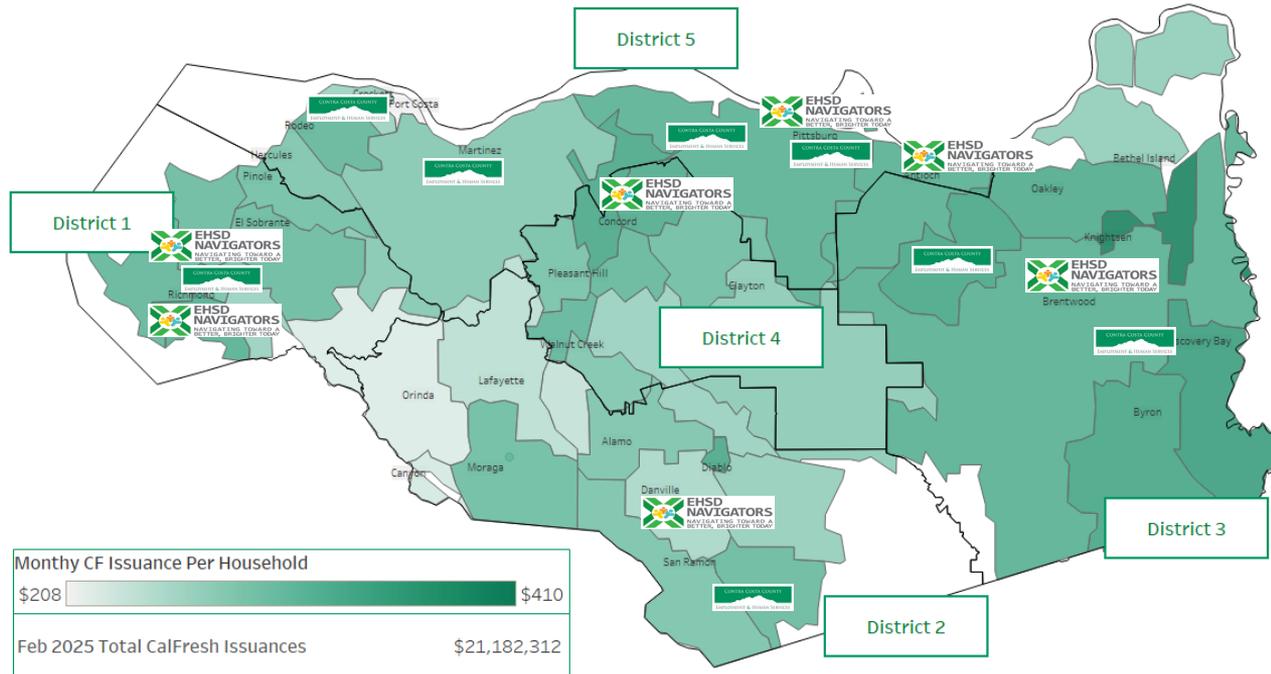
# Individuals by District February 2025



# February 2025 CalFresh Individuals

District	# of CF Individuals	% of CF Individuals	# of CF Households	% of CF Households	% of District Population
1	28,657	26%	17,463	27%	13%
2	4,787	4%	3,161	5%	2%
3	26,016	24%	14,214	22%	12%
4	17,382	16%	10,368	16%	7%
5	31,182	28%	18,508	29%	14%
Other	1,892	2%	918	1%	0%
<b>Total</b>	<b>109,916</b>	<b>100%</b>	<b>64,632</b>	<b>100%</b>	<b>10%</b>

# Issuances by District February 2025



EHSD District Offices  
**CONTRA COSTA COUNTY**  
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EHSD Navigator Locations  
**EHS NAVIGATORS**  
 NAVIGATING TOWARD A BETTER, BRIGHTER TODAY

Monthly CF Issuance Per Household	
\$208	\$410
Feb 2025 Total CalFresh Issuances	
\$21,182,312	

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# February 2025 CalFresh Issuances

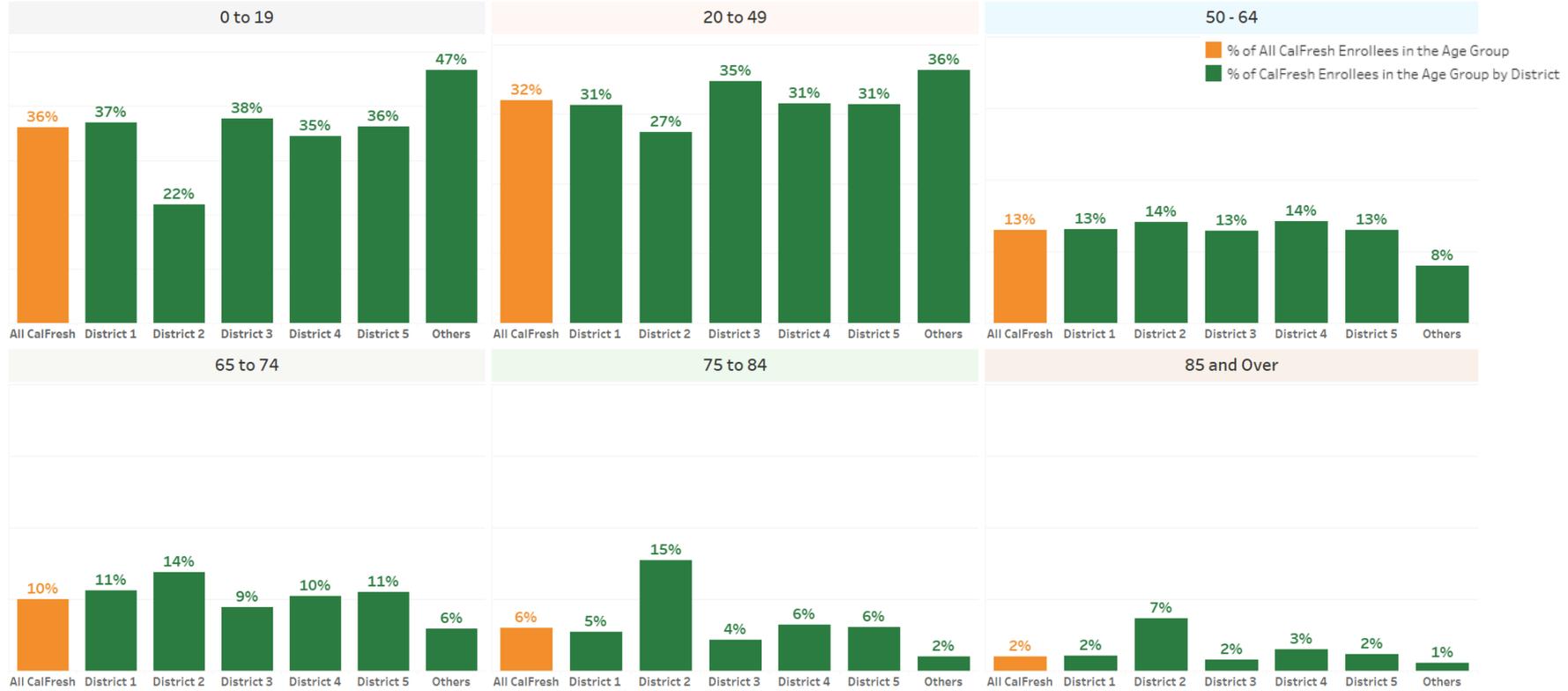
District	# of Issuances	Total	# of HH	Average	# of HH	% of HH
		Issuances in \$	Receiving	Issuance per HH	in District	Receiving
1	17,152	\$5,201,402	16,158	\$322	79,837	20%
2	3,335	\$902,885	3,146	\$287	99,826	3%
3	19,282	\$6,175,069	18,217	\$339	80,448	23%
4	11,665	\$3,570,451	10,967	\$326	87,448	13%
5	15,070	\$4,564,880	14,158	\$322	61,823	23%
Other	2,440	\$767,625	2,282	\$336		0%
<b>Total</b>	<b>68,944</b>	<b>\$21,182,312</b>	<b>64,928</b>	<b>\$326</b>	<b>409,382</b>	<b>16%</b>

# Client Portfolio

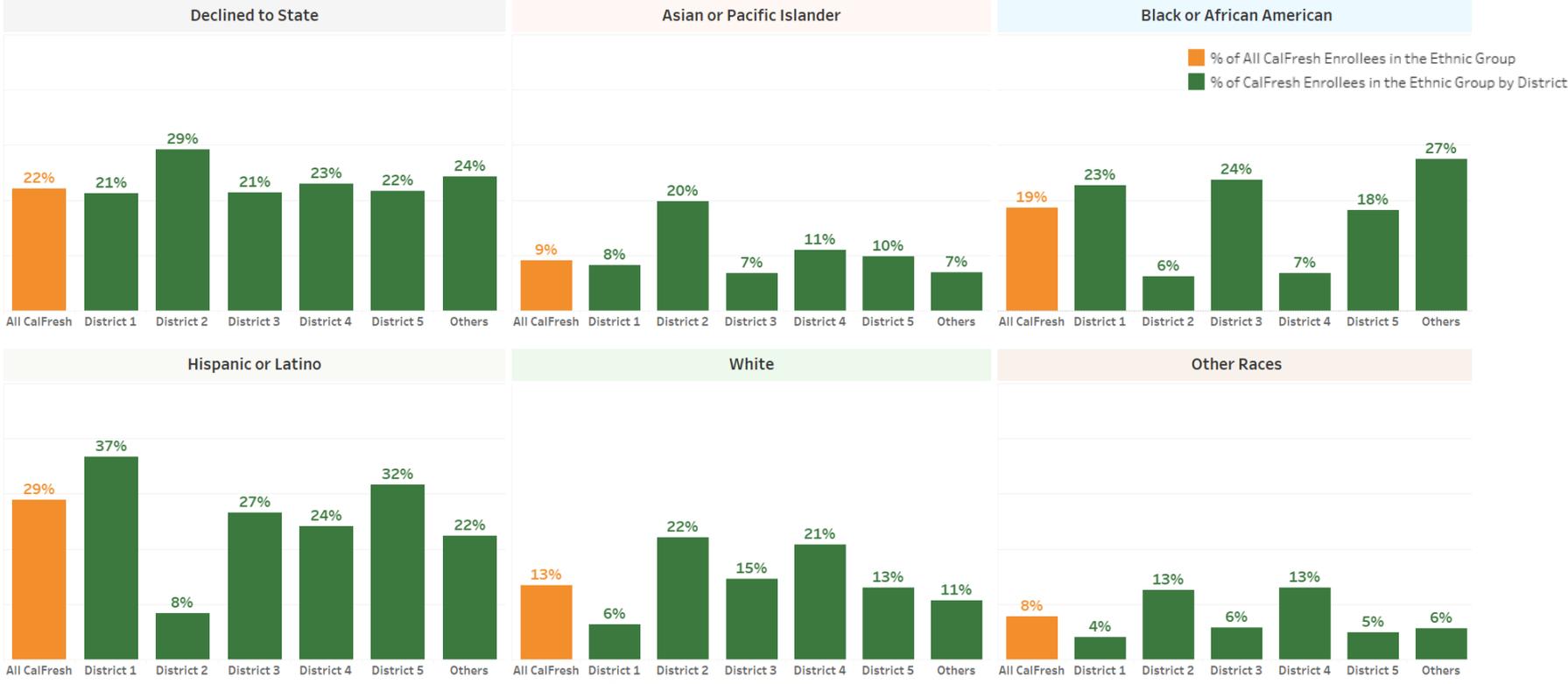
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# Age: CalFresh Individuals February 2025



# Race: CalFresh Individuals February 2025



# Client Experience

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# Customer Access



**2024**

**6**  
Average Days to  
Schedule  
CalFresh Intake  
Appointment

**101,512**  
CalFresh Calls to  
Medi-Cal  
CalFresh Service  
Center (MCSC)

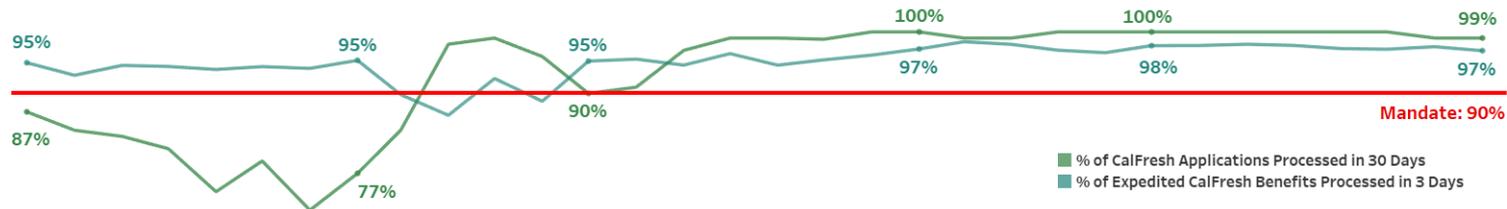
**53:48**  
Average Wait  
Time  
for  
CalFresh MCSC  
Callers

**32:15**  
Average Wait  
Time  
for  
All Programs

**56%**  
Calls Assisted  
through Self-  
Service for All  
Programs

# CalFresh Applications Processing

## July 2022 - February 2025



Region	CF Participation Rate
Contra Costa County	65%
State	68%
Nation	56%

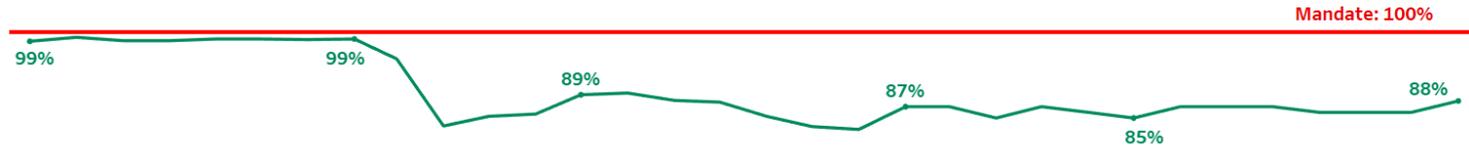
Jul 22 Aug 22 Sep 22 Oct 22 Nov 22 Dec 22 Jan 23 Feb 23 Mar 23 Apr 23 May 23 Jun 23 Jul 23 Aug 23 Sep 23 Oct 23 Nov 23 Dec 23 Jan 24 Feb 24 Mar 24 Apr 24 May 24 Jun 24 Jul 24 Aug 24 Sep 24 Oct 24 Nov 24 Dec 24 Jan 25 Feb 25



Data Source: CalFresh Applications Processed: July 2022- Feb 2023 – CalWIN; March 2023 – eXemplar. CalFresh ES processed in 3 Days: July 2022 – Feb 2025 – CF 296 State Report. Source for CF Participation Rate: Options to Preserve the Safety Net, October 2024

# Renewals Processing Timeliness

## July 2022 - February 2025



Jul 22 Aug 22 Sep 22 Oct 22 Nov 22 Dec 22 Jan 23 Feb 23 Mar 23 Apr 23 May 23 Jun 23 Jul 23 Aug 23 Sep 23 Oct 23 Nov 23 Dec 23 Jan 24 Feb 24 Mar 24 Apr 24 May 24 Jun 24 Jul 24 Aug 24 Sep 24 Oct 24 Nov 24 Dec 24 Jan 25 Feb 25

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# Legislation

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# Legislation

## 1. Senate Bill (SB) 1254 CalFresh

- SB1254 - CalFresh pre-enrollment of incarcerated individuals prior to their release from State prison or County jail.
- Effective for a period of four years beginning October 1, 2026, through September 30, 2030.

## 2. Federal Budget FY 2025-26

- **Budget reconciliation plan: \$230 billion in cuts to SNAP through 2034**
  - This would represent more than 20 percent of current funding
- **Cuts may include:**
  - Increased work requirements
  - Increased income reporting requirements
  - Reduced benefits
  - Cost sharing with states

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# Discussion

CalFresh Report, May 12, 2025

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