



## AGENDA

### CONTRA COSTA COUNTY Advisory Council on Aging

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Wednesday, January 21, 2026

12:00 PM

500 Ellinwood Way, Pleasant Hill, CA.  
Corner Conference Room

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Membership/Nominating Committee  
<https://cccouny-us.zoom.us/j/89149743965>

#### PUBLIC ACCESS AND PUBLIC COMMENT INSTRUCTIONS:

The public may attend this meeting in person at the above location. The public may also attend this meeting remotely via webinar. Login information is provided above. ACOA members will also be participating from the following locations: 14720 Byron Hwy #4, Byron | 849 Bridgeway Circle, El Sobrante | 1954 Pomar Way, Walnut Creek

12:15 Welcome – Jill Kleiner/Kathryn Monroy-Dexter, Membership Chair  
Roll Call / Introductions / Announcements

12:18 Approval of October 21, 2025 Minutes

Membership Meeting Minutes 10.15.25

[26-164](#)

12:20 ACOA Quorum /Attendance of ACOA Meetings, Committees & Workgroups

- ACOA Quorum
- Attendance Tracker
- Resignations
- Leave of Absence (LOA) Requests
- Membership Requirements Update (Brown Act, Ethics Training, and Implicit Bias)
- Buddy Program Updates
- Orientation Update/Tracker
- Filling Vacant Seats

12:30 ACOA Interview: Sean Barry

Barry, Sean (ACOA) 10-6-25 [D4]

[26-165](#)

12:50 ACOA Interview: Angela Owens

Butler Owens, Angela (ACOA) 09-24-25 [D2]

[26-166](#)

1:10 ACOA Interview: Hayley Park

Park, Hayley (ACOA) 11-16-25 [D2]\_

[26-167](#)

1:30 Break

1:40 Discuss ACOA Interview Candidates, Alternates, Waitlist, & Appoint Open MAL Position

1:55 Executive Committee Action Items

1:57 Public Comment

1:59 Next Meeting: February 18, 2026 from 12:15 – 2:00pm

Topic: Membership Requirements – Attendance Policy for Meetings

2:00 Adjourn

The Committee will provide reasonable accommodations for persons with disabilities planning to attend the Committee meetings. Contact the staff person listed below at least 72 hours before the meeting. Any disclosable public records related to an open session item on a regular meeting agenda and distributed by the County to a majority of members of the Committee less than 96 hours prior to that meeting are available for public inspection at 500 Ellinwood Way, Pleasant Hill during normal business hours. Staff reports related to items on the agenda are also accessible online at [www.contracosta.ca.gov](http://www.contracosta.ca.gov). If the Zoom connection malfunctions for any reason, the meeting may be paused while a fix is attempted. If the connection is not reestablished, the committee will continue the meeting in person without remote access. Public comment may be submitted via electronic mail on agenda items at least one full work day prior to the published meeting time.

For Additional Information Contact:

Jenny Lam at 925 655-0773 or [jlam@ehsd.cccounty.us](mailto:jlam@ehsd.cccounty.us)



# CONTRA COSTA COUNTY

## Staff Report

1025 ESCOBAR STREET  
MARTINEZ, CA 94553

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**File #:** 26-164

**Agenda Date:** 1/21/2026

**Agenda #:**

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# CONTRA COSTA COUNTY

## Committee Meeting Minutes - Draft

### Advisory Council on Aging

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Wednesday, October 15, 2025

12:15 PM

500 Ellinwood Way, Pleasant Hill, CA  
Corner Conference Room

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**Membership/Nominating Committee**  
**<https://cccouny-us.zoom.us/j/89149743965>**

#### PUBLIC ACCESS AND PUBLIC COMMENT INSTRUCTIONS:

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12:15 Welcome – Jill Kleiner, interim Membership Chair

#### Roll Call and Introductions

|                   |  |
|-------------------|--|
| <b>Present</b>    | Roger Boaz, Jill Kleiner, Thomas Lang, and Kathryn Monroy-Dexter |
| <b>Absent</b>     | Lorna Van Ackeren  |
| <b>Non-voting</b> | Deborah Wiener   |

12:18 Approval of September 2025 Minutes

|                |   |
|----------------|---|
| <b>Motion:</b> | <b>Monroy-Dexter</b>                          |
| <b>Second:</b> | <b>Lang</b>                                   |
| <b>Aye:</b>    | <b>Boaz, Kleiner, Lang, and Monroy-Dexter</b> |
| <b>Absent:</b> | <b>Van Ackeren</b>                            |
| <b>Result:</b> | <b>Passed</b>                                 |

Membership 09-17-25 DRAFT Minutes

**[25-4248](#)**

**Attachments:**      **[Membership 09-17-25 DRAFT Minutes](#)**

## 12:20 ACOA Quorum /Attendance of ACOA Meetings, Committees &amp; Workgroup

- ACOA Quorum:
  - 27 ACOA members were present, and quorum was established
- Attendance Tracker
  - Members with more than three absences discussed  
Jill to contact Cate Burkhart regarding deemed voluntary resignation (for missing 4 meetings in a calendar year) from City of Richmond Representative
- Resignations
  - None at this time
- Leave of Absence (LOA) Requests
  - Candace Evans – October 2025
  - Sarah Green – October 2025
- Membership Requirements Update (Brown Act, Ethics Training, and new Implicit Bias)
  - All trainings up to date.
- Buddy Program Updates
  - Buddies will be needed for all new members once they are approved by the Board of Supervisors (BOS)
- Orientation Update/Tracker
  - New members will require an orientation. Jenny will coordinate with Alicia to schedule.
- Filling Vacant Seats
  - Pending approval
    - > City of Pittsburg: Sonja Wright, Family Human Services Committee approved on 10/13. BOS approval required.
    - > City of Clayton: Sheila Driscoll, Family Human Services Committee approved on 10/13. BOS approval required.
    - > Member at Large (MAL) #9: Holly Frates, Family Human Services Committee approved on 10/13. BOS approval required.
    - > Alternate #3: Gerry La Londe-Berg: Family Human Services Committee approved on 10/13. BOS approval required.
    - > Alternate #4: Teresa Wright (Yanmei): Family Human Services Committee approved on 10/13. BOS approval required.
    - > Awaiting City action for the following positions:

- City of Antioch: Interested party applied to be the ACOA City of Antioch Representative. Currently pending City's appointment. Jenny to continue following up regarding status of appointment.

- City of Pinole: Zee Handoush awaiting appointment from City of Pinole (10/21). City Clerk will notify Jenny once Zee is officially appointed by the City.

- Town of Moraga: Susan Wright, Town of Moraga will interview candidate and consider appointment. Town Clerk will notify Jenny once Susan is officially appointed by Town Council.

- Vacant Seats
  - City of San Pablo  
Thomas Lang reached out to City Manager for a possible applicant
  - City of San Ramon

12:30 ACOA Interview: Ruthanne Williams

- Candidate interviewed

Williams Ruthanne (ACOA) D1 Redacted

[25-4249](#)

**Attachments:** [Williams Ruthanne \(ACOA\) D1 Redacted](#)

12:50 Break

1:00 ACOA Interview: Dorie Ofogh

- Candidate interviewed

Ofogh Dorie (ACOA) 09-09-25 D2\_Redacted

[25-4250](#)

**Attachments:** [Ofogh Dorie \(ACOA\) 09-09-25 D2\\_Redacted](#)

1:20 Discuss ACOA Interview Candidates.

ACOA Candidates discussed

Applications for both candidates will be kept on file for a year. Applicants are encouraged to attend meetings.

1:30 Review Draft Annual Report for Membership

Annual Report draft Membership 100525

[25-4251](#)

**Attachments:** [Annual Report draft Membership 100525](#)

1:45 Executive Committee Action Items

- Candace Evans – October 2025 Leave of Absence
- Sarah Green – October 2025 Leave of Absence

1:50 Public comment: None

Items for next meeting:

Membership Requirements (attendance policy for meetings)

Next Meeting: January 21, 2026 from 12:15 – 2:00pm

2:00 The meeting was adjourned at 1:55 p.m.

For Additional Information Contact:

Jenny Lam at 925 655-0773 or [jlam@ehsd.cccounty.us](mailto:jlam@ehsd.cccounty.us)

DRAFT



# CONTRA COSTA COUNTY

## Staff Report

1025 ESCOBAR STREET  
MARTINEZ, CA 94553

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**File #:** 26-165

**Agenda Date:** 1/21/2026

**Agenda #:**

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Contra  
Costa  
County

Please return completed applications to:  
Clerk of the Board of Supervisors  
1025 Escobar Street, 1st Floor  
Martinez, CA 94553  
or email to: ClerkofTheBoard@cob.cccounty.us

BOARDS, COMMITTEES, AND COMMISSIONS APPLICATION

|                                     |              |          |
|-------------------------------------|--------------|----------|
| First Name                          | Last Name    |          |
| Sean                                | Barry        |          |
| Home Address - Street               | City         | Zip Code |
|                                     | Walnut Creek | 94596    |
| Phone (best number to reach you)    | Email        |          |
|                                     |              |          |
| Resident of Supervisorial District: | IV           |          |

EDUCATION      Check appropriate box if you possess one of the following:

☒ High School Diploma      ☐ CA High School Proficiency Certificate      ☐ G.E.D. Certificate

| Colleges or Universities Attended  | Course of Study/Major | Degree Awarded  |
|------------------------------------|-----------------------|---|
| University of California, Berkeley | Political Science     | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |
|                                    |                       | <input type="checkbox"/> Yes <input type="checkbox"/> No            |
|                                    |                       | <input type="checkbox"/> Yes <input type="checkbox"/> No            |

Other Training Completed:

|                                     |           |
|-------------------------------------|-----------|
| Board, Committee or Commission Name | Seat Name |
| Advisory Council on Aging           | At-Large  |

Have you ever attended a meeting of the advisory board for which you are applying?

☒ No      ☐ Yes      If yes, how many?  Planning to attend 10/15 meeting

Please explain why you would like to serve on this particular board, committee, or commission.

I have spent time in Contra Costa County at multiple stages of my life and now live in Walnut Creek. My mom grew up in Orinda and my uncle was a longtime resident of Concord. My grandmother retired at Rossmoor. I was a day camp counselor for the City of El Cerrito. I was also a staffer for Mark DeSaulnier. My personal use of public transit and professional background led me to successfully seek appointment to the County Connection Advisory Committee. Supporting multiple travel users and mobility for people of all ages is a longtime goal.

My professional work for the last 12 years has been in health care at both the state and federal level. I strongly opposed the recent cuts to the Medicaid program and want to work locally to mitigate the effects. I also have specific experience supporting programs for older adults in Washington, DC, and would bring that perspective.

Describe your qualifications for this appointment. (NOTE: you may also include a copy of your resume with this application)

I have intimate knowledge of the health delivery system (including Medicare and Medicaid) in my role as Regional Executive for the American Hospital Association. John Muir Health, Contra Costa Regional Medical Center, San Ramon Regional Medical Center and Kaiser Permanente and all members of the AHA with whom I have worked closely in recent years. I have also worked with leaders from post-acute and long-term care facilities who serve many older adults.

While at the Office of the Deputy Mayor for Health and Human Services in Washington, DC, I organized a recognition with the World Health Organization and produced two progress reports on Age-Friendly DC initiatives. Mayor Muriel Bowser later appointed me to the Age-Friendly DC 2023 Task Force. Working with the DC Office on Aging, I launched and hosted a monthly telephone town hall to share resources and updates with the community.

I also served on several boards and commissions in my hometown of Berkeley and was twice elected to a leadership role by peers.

I am including my resume with this application:

Please check one:      ☒ Yes      ☐ No

I would like to be considered for appointment to other advisory bodies for which I may be qualified.

Please check one:      ☐ Yes      ☒ No

**Are you currently or have you ever been appointed to a Contra Costa County advisory board?**

Please check one: ☒ Yes ☐ No

**List any volunteer and community experience, including any boards on which you have served.**

County Connection Advisory Committee Member At-Large, July 25-Present  
Age-Friendly DC 2023 Task Force, Nov 2019-Dec 2023  
Berkeley Planning Commission, April 2014-Sept 2014  
Berkeley Community Health Commission, Nov 2013-Feb 2015 (Vice Chair, June 2014-Feb 2015)  
Berkeley Waterfront Commission - Feb 2007-Aug 2009 (Chair, Feb-Dec 2008)

**Do you have a familial relationship with a member of the Board of Supervisors?** (Please refer to the relationships listed below or Resolution no. 2011/55)

Please check one: ☐ Yes ☒ No

If Yes, please identify the nature of the relationship:

**Do you have any financial relationships with the county, such as grants, contracts, or other economic relationships?**

Please check one: ☐ Yes ☒ No

If Yes, please identify the nature of the relationship:

I CERTIFY that the statements made by me in this application are true, complete, and correct to the best of my knowledge and belief, and are made in good faith. I acknowledge and understand that all information in this application is publicly accessible. I understand and agree that misstatements and/or omissions of material fact may cause forfeiture of my rights to serve on a board, committee, or commission in Contra Costa County.

Signed: /Sean Barry Date: 10-6-25

**Submit this application to:** ClerkofTheBoard@cob.cccounty.us **OR** Clerk of the Board of Supervisors  
1025 Escobar Street, 1st Floor  
Martinez, CA 94553

*Questions about this application? Contact the Clerk of the Board at (925) 655-2000 or by email at ClerkofTheBoard@cob.cccounty.us*

**Important Information**

1. This application and any attachments you provide to it is a public document and is subject to the California Public Records Act (CA Government Code §6250-6270).
2. All members of appointed bodies are required to take the advisory body training provided by Contra Costa County.
3. Members of certain boards, commissions, and committees may be required to: 1) file a Statement of Economic Interest Form also known as a Form 700, and 2) complete the State Ethics Training Course as required by AB 1234.
4. Meetings may be held in various locations and some locations may not be accessible by public transportation.
5. Meeting dates and times are subject to change and may occur up to two (2) days per month.
6. Some boards, committees, or commissions may assign members to subcommittees or work groups which may require an additional commitment of time.
7. As indicated in Board Resolution 2011/55, a person will not be eligible for appointment if he/she is related to a Board of Supervisors member in any of the following relationships: mother, father, son, daughter, brother, sister, grandmother, grandfather, grandson, granddaughter, great-grandfather, great-grandmother, aunt, uncle, nephew, niece, great-grandson, great-granddaughter, first-cousin, husband, wife, father-in-law, mother-in-law, daughter-in-law, stepson, stepdaughter, sister-in-law, brother-in-law, spouse's grandmother, spouse's grandfather, spouse's granddaughter, and spouses' grandson, registered domestic partner, relatives of a registered domestic partner as listed above.
8. A person will not be eligible to serve if the person shares a financial interest as defined in Government Code §87103 with a Board of Supervisors Member.

# SEAN BATTLE BARRY

Walnut Creek, CA | 510-847-0591 | seanbbarry@gmail.com

Experienced communications and member relations professional with a background in health care, nonprofits and government; lifelong knowledge of Contra Costa County and active in civic affairs.

## WORK EXPERIENCE

### **American Hospital Association**

#### ***Regional Executive***

Feb 2023 — Present

- Serve as primary regional contact for 400 hospital and health system chief executives in California and five nearby states; key local accounts include Contra Costa Regional, John Muir Health, San Ramon Regional and Kaiser.
- Secured \$500,000 in new dues revenue through recruitment of non-member hospitals and systems.
- Maintained 99% average regional member retention annually and 100% during first year.
- Planned and organized eight Regional Policy Board 9 meetings that received average evaluation score of 4.8 out of 5; achieved 100% regional board participation in AHA political action committee three years in a row.
- Presented on AHA advocacy and resources at 30+ state hospital association board meetings and events.
- Received COVID service award from AHA CEO for contribution to 100 Million Mask Challenge.
- Aided member hospitals in crisis management following Change Healthcare cyberattack and IV solution shortage.

#### ***Senior Associate Director, Media Relations***

Mar 2019 — Feb 2023

- Led media strategies and advised senior leaders on high-profile issues affecting the hospital field, including rural health, price transparency, surprise billing, mergers and prior authorization abuse.
- Aided areas with high COVID hospitalization rates by promoting AHA Dynamic Ventilator Reserve.
- Built confidence in COVID vaccination by leading a federal grant-funded clinical ambassador program that reached millions of Americans with credible, geographically tailored messages.

### **DC Government, Office of Deputy Mayor for Health and Human Services**

Washington, DC

#### ***Communications Director***

Aug 2017 — Feb 2019

- Appointed by Mayor Muriel Bowser to oversee communications for nine health and human services agencies.
- Served on senior leadership team in deputy mayor's office, advised chief-of-staff and filled duties in his absence.
- Launched and hosted monthly Senior Telephone Town Hall to share resources with older DC residents.
- Produced two Age-Friendly DC progress reports and organized recognition event with World Health Organization.
- Helped lead interagency planning for DC's first Maternal and Infant Health Summit that drew 1,000 attendees.
- Led cross-government strategy to provide life-saving public health information about opioid use disorder.

### **Blue Cross Blue Shield Association**

Washington, DC

#### ***Director, Communications***

Jan 2017 — Aug 2017

- Prepared weekly legislative report and regular CEO updates; supervised online communications specialist.
- Led overhaul of inside-the beltway-focused website outlining federal advocacy agenda.

### **Blue Shield of California**

San Francisco, CA

#### ***Corporate Communications Manager***

Jul 2014 — Dec 2016

#### ***Media Relations Specialist***

Jun 2013 — Jul 2014

- Produced the first company-wide crisis plan, organized simulation exercises and launched crisis app.
- Hired, onboarded and supervised media relations specialist and managed millions in contracted work.

**Director of Media Relations, Arbor Day Foundation.** Lincoln, NE, Dec 2011 — Jun 2013

**Communications Associate, Transportation for America.** Washington, DC, Sept 2009 — Nov 2011

**Deputy Field Director, Mark DeSaulnier for Congress.** Walnut Creek, CA, Jul 2009 — Sept 2009

- Led team of ten field organizers focused on door-to-door canvass operation

## CIVIC/VOLUNTEER EXPERIENCE

- **County County Advisory Board Member At-Large.** Concord, CA, July 2025 — Present
- **Age-Friendly DC Task Force Member.** Washington, DC, Nov 2019 — Dec 2023
- **Founder/Organizer, Trash On Tuesdays.** Washington, DC, Jun 2020 — Dec 2021
- **Candidate for Berkeley City Council.** Berkeley, CA, Jun — Nov 2014

## EDUCATION

**University of California, Berkeley.** Bachelor of Arts, Political Science, City and Regional Planning Minor, May 2009



# CONTRA COSTA COUNTY

## Staff Report

1025 ESCOBAR STREET  
MARTINEZ, CA 94553

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**File #:** 26-166

**Agenda Date:** 1/21/2026

**Agenda #:**

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Application Form

Profile

Angela Butler Owens  
First Name Middle Initial Last Name

[Redacted] Suite or Apt  
Home Address  
Danville CA 94506  
City State Postal Code

Mobile: [Redacted]  
Primary Phone

[Redacted]  
Email Address

District Locator Tool

Resident of Supervisorial District:

☒ District 2

Employer Job Title

Length of Employment

Do you work in Contra Costa County?

☐ Yes ☒ No

If Yes, in which District do you work?

How long have you lived or worked in Contra Costa County?

Since 1991 - 34 years

Are you a veteran of the U.S. Armed Forces?

☐ Yes ☒ No

Board and Interest

Which Boards would you like to apply for?

Advisory Council on Aging: Submitted

Seat Name

**Have you ever attended a meeting of the advisory board for which you are applying?**

☐ Yes ☒ No

**If Yes, how many meetings have you attended?**

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## **Education**

**Select the option that applies to your high school education \***

☒ High School Diploma

### **College/ University A**

**Name of College Attended**

Golden Gate University

**Degree Type / Course of Study / Major**

Masters of Science/Telecommunications Management

**Degree Awarded?**

☒ Yes ☐ No

### **College/ University B**

**Name of College Attended**

Cogswell Polytechnical College

**Degree Type / Course of Study / Major**

Bachelors of Science/Electronics Engineering Technology

**Degree Awarded?**

☒ Yes ☐ No

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### **College/ University C**

**Name of College Attended**

**Degree Type / Course of Study / Major**

**Degree Awarded?**

☐ Yes ☐ No

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## **Other Trainings & Occupational Licenses**



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**Other Training A**

---

PMP

**Certificate Awarded for Training?**

---

☒ Yes ☐ No

---

**Other Training B**

---

ACP-PMI

**Certificate Awarded for Training?**

---

☒ Yes ☐ No

**Occupational Licenses Completed:**

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PMP, ACP-PMI, Stanford Advanced Program Management Certified

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**Qualifications and Volunteer Experience**

**Please explain why you would like to serve on this particular board, committee, or commission.**

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I have been a proud resident of Danville, CA (Contra Costa County) since August 1991, where I raised my two children and witnessed our town grow into a vibrant and thriving community. Throughout these years, I have remained deeply aware of community issues and needs, and while my professional career limited my availability to volunteer in the past, I am now in a position to give back through meaningful service. My 41-year technical career began in Sunnyvale and spanned decades in Silicon Valley, where I gained extensive leadership and management experience across highly complex projects. I currently run my own business and hold a Master of Science in Telecommunications Management from Golden Gate University and a Bachelor of Science in Electronics Engineering Technology from Cogswell Polytechnical College. In addition, I am PMP and ACP-PMI certified through the Project Management Institute, and I hold an advanced program management certification (SCPM) from Stanford University. With this strong foundation in leadership, strategy, and collaboration, I am eager to apply my skills in service to the community. I am particularly interested in volunteering for the Advisory Board of the African American Holistic Wellness and Resource Hub Transitional Community, where I believe my background in program management and community-focused problem-solving can directly support initiatives that strengthen equity, wellness, and access to resources. Additionally, I would welcome the opportunity to serve on the Advisory Council on Equal Employment Opportunity, the Affordable Housing Finance Committee, and the Advisory Council on Aging. Each of these areas represents critical issues facing Contra Costa County—ensuring fairness in employment, expanding access to affordable housing, and providing vital support for our aging population. I am motivated to contribute my experience, perspective, and dedication to advancing solutions that make a positive impact on individuals, families, and our broader community.



**Describe your qualifications for this appointment. (NOTE: you may also include a copy of your resume with this application)**

I have been a proud resident of Danville, CA (Contra Costa County) since August 1991, where I raised my two children and witnessed our town grow into a vibrant and thriving community. Throughout these years, I have remained deeply aware of community issues and needs, and while my professional career limited my availability to volunteer in the past, I am now in a position to give back through meaningful service. My 41-year technical career began in Sunnyvale and spanned decades in Silicon Valley, where I gained extensive leadership and management experience across highly complex projects. I currently run my own business and hold a Master of Science in Telecommunications Management from Golden Gate University and a Bachelor of Science in Electronics Engineering Technology from Cogswell Polytechnical College. In addition, I am PMP and ACP-PMI certified through the Project Management Institute, and I hold an advanced program management certification (SCPM) from Stanford University. With this strong foundation in leadership, strategy, and collaboration, I am eager to apply my skills in service to the community. I am particularly interested in volunteering for the Advisory Board of the African American Holistic Wellness and Resource Hub Transitional Community, where I believe my background in program management and community-focused problem-solving can directly support initiatives that strengthen equity, wellness, and access to resources. Additionally, I would welcome the opportunity to serve on the Advisory Council on Equal Employment Opportunity, the Affordable Housing Finance Committee, and the Advisory Council on Aging. Each of these areas represents critical issues facing Contra Costa County—ensuring fairness in employment, expanding access to affordable housing, and providing vital support for our aging population. I am motivated to contribute my experience, perspective, and dedication to advancing solutions that make a positive impact on individuals, families, and our broader community.

Upload a Resume

**Would you like to be considered for appointment to other advisory bodies for which you may be qualified?**

☒ Yes ☐ No

**Do you have any obligations that might affect your attendance at scheduled meetings?**

☐ Yes ☒ No

**If Yes, please explain:**

**Are you currently or have you ever been appointed to a Contra Costa County advisory board?**

☐ Yes ☒ No

**If Yes, please list the Contra Costa County advisory board(s) on which you are currently serving:**

**If Yes, please also list the Contra Costa County advisory board(s) on which you have previously served:**



**List any volunteer or community experience, including any advisory boards on which you have served.**

Castlemont High School Alumni Association - Board of Directors: Membership Chair

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**Conflict of Interest and Certification**

**Do you have a familial or financial relationship with a member of the Board of Supervisors? (Please refer to the relationships listed under the "Important Information" section below or Resolution No. 2021/234)**

☐ Yes ☒ No

**If Yes, please identify the nature of the relationship:**

**Do you have any financial relationships with the County such as grants, contracts, or other economic relationships?**

☐ Yes ☒ No

**If Yes, please identify the nature of the relationship:**

---

**Please Agree with the Following Statement**

**I CERTIFY that the statements made by me in this application are true, complete, and correct to the best of my knowledge and belief, and are made in good faith. I acknowledge and undersand that all information in this application is publicly accessible. I understand that misstatements and/or omissions of material fact may cause forfeiture of my rights to serve on a board, committee, or commission in Contra Costa County.**

☒ I Agree

---

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4. Meetings may be held in various locations and some locations may not be accessible by public transportation.
5. Meeting dates and times are subject to change and may occur up to two (2) days per month.
6. Some boards, committees, or commissions may assign members to subcommittees or work groups which may require an additional commitment of time.
7. As indicated in Board Resolution 2021/234, a person will not be eligible for appointment if he/she is related to a Board of Supervisors' member in any of the following relationships:
  - (1) Mother, father, son, and daughter;
  - (2) Brother, sister, grandmother, grandfather, grandson, and granddaughter;
  - (3) Husband, wife, father-in-law, mother-in-law, son-in-law, daughter-in-law, stepson, and stepdaughter;
  - (4) Registered domestic partner, pursuant to California Family Code section 297;
  - (5) The relatives, as defined in 1 and 2 above, for a registered domestic partner;
  - (6) Any person with whom a Board Member shares a financial interest as defined in the Political Reform Act (Gov't Code §87103, Financial Interest), such as a business partner or business associate.

## ANGELA V. BUTLER OWENS, PMP, PMI-ACP, CSM, CSP, SCPM

Email Address: [avbutler@gmail.com](mailto:avbutler@gmail.com)

Cell Number: 650-644-5686

<https://www.linkedin.com/in/angela-butler-mcdonald-pmp@-csm-scpm-pmi-acp@-3862239>

### OBJECTIVE

**Angela V. Butler Owens** is a certified and experienced **Senior Project Manager, Agile Coach, and Technical Program Manager** with a strong background in **hardware and software NPI projects, Agile/Waterfall methodologies, and cross-functional leadership**. She holds multiple certifications, including **PMP, PMI-ACP, CSM, CSP, and Stanford SCPM**.

Known for her **energetic, efficient management style**, she excels in **fast-paced, regulated environments (cGMP/GXP)**. Angela is proficient in a wide range of **project management and collaboration tools** such as MS Project, Smartsheet, Jira, Confluence, and Salesforce (admin cert pending). She has also received notable recognition, including **two CHSAA Hall of Fame inductions** and a nomination for **Black Engineer of the Year**.

### SKILLS

- \* Strong understanding of Agile/ (Define, Measure, Analyze, Improve and Control (DMAIC)) /SCRUM/Lean/Agile/Waterfall methodologies
- \* Proficiency with project management software tools such as Microsoft Office (Project & Excel), Smartsheet, Google (Google Suite: gMeet, gCAL, gDocs, gChat, gHangouts, gMail), WebEx, Visio, PlanisWare, Plainview, Slack, Zoom, Generative AI fundamentals

### AWARDS & RECOGNITION:

- \* Unprecedented 2x CHSAA Hall of Fame Recipient:
  - 2019: Inducted into Castlemont's Hall of Fame for Sports – received Hall of Fame Sports Award
  - 2019: Inducted into Castlemont's Hall of Fame for Academics – received the Distinguished Knight in Shining Armor Award – Recognized as one of our Local "Hidden Figures"
- \* Nominated by Black Engineer Magazine – Black Engineer of the Year

### PROFESSIONAL EXPERIENCE

#### **Board of Director – Castlemont High School Alumni Association**

*Castro Valley, CA | Dec. 2018 – Present*

- Serve as Board Member and Membership Chair for this 501(c)(3) nonprofit organization.
- Manage and maintain the organization's website and online presence.

#### **Owner/Founder – A. Vanea By Designs**

*Danville, CA | Dec. 2022 – Present*

- Property Manager for four residential units in the San Francisco Bay Area.
- Oversee remodeling, staging, and preparation for apartment rentals.

**TATA Consulting Services, Remote Location: Danville, CA**

**Technical Program Manager, Google – CAIIS Cloud AI & Industry Solutions (Remote) | Dec 2022 – Dec 2023**

- Led a cross-functional team (3–6 members) focused on advancing Large Language Models (LLMs), model fine-tuning, and AI-generated source code evaluation. Collaborated with engineers, scientists, and product teams to improve LLM capabilities for tasks such as translation, summarization, and code generation. Oversaw model garden fine-tuning strategies and developed robust methods to assess the safety and accuracy of AI-generated code. Drove alignment across stakeholders, managed high-impact projects to meet deadlines, and communicated key insights through technical discussions, reporting, and refinement of customer user journeys.

**Technical Program & Project Manager | Google | Humana | Kaiser Permanente | May 2020 – Dec 2022**

Experienced Technical Program Manager with a strong background in **business intelligence, cloud operations, AI/ML, and IT infrastructure**.

- At **Google Cloud Sales (BI CoE GTM)**, led end-to-end delivery of reporting, analytics, and dashboarding solutions. Managed cost forecasting, resource planning, and onboarding for onshore staff while implementing a streamlined candidate screening process that doubled placement success. Established training programs and built cross-functional SME engagement models to enhance operational throughput.
- At **Humana**, managed telephony systems and test lab environments to ensure timely delivery across AEP programs.
- At **Kaiser Permanente**, drove AI/ML initiatives supporting Nurse Triage and infrastructure projects within the ePIMS program. Led sprint planning, backlog grooming, and daily Agile ceremonies using Jira and Confluence. Delivered data models and dashboards, and ensured compliance through structured change management practices.
- Skilled in project tools including **Jira, Confluence, Tableau, Looker, PLX, GoogleSQL, SmartTrack, ServiceNow**, and **MS Project**, with a consistent record of improving delivery processes, operational efficiency, and team performance across enterprise healthcare and tech organizations.

**Sr. Project Manager – Device Technology Development, Laboratory Operations  
Genentech, South San Francisco, CA | Jan 2018 – Oct 2019**

- Led complex GXP/GMP-regulated device and lab operations projects within Genentech's Device Technology Development division. Spearheaded PMO-driven process

improvements supporting quality systems, design controls, and lab efficiency initiatives. Oversaw project planning, documentation, and stakeholder alignment, while managing equipment qualification, test method validation, and system upgrades.

- Acted as a key liaison between vendors, global Roche stakeholders, and internal lab teams to coordinate schedules, deliverables, and compliance activities. Maintained project repositories and created tools to improve project tracking and execution. Supported lab audit readiness, migration of electronic method files, and implementation of lab equipment enhancements—ensuring regulatory compliance and operational excellence.

**Sr. Project Manager – Integrated Quality Systems (IQS/PQS), Laboratory Information Systems  
Gilead Sciences, Foster City, CA | Apr 2017 – Dec 2017**

- Led Agile project delivery for key Quality and Laboratory Information Systems (LIS) initiatives aligned with Gilead's IQS roadmap. Oversaw full project lifecycle using Gilead's internal GPS methodology (Idea to Support), collaborating cross-functionally with Business Leads, QA, Validation, and IT to ensure compliance with GxP standards.
- Managed multiple work streams within the Pharmaceutical Development Management (PDM) group, providing project planning, risk mitigation, change control, and stakeholder communication. Facilitated Agile ceremonies, coached teams on Agile principles, and coordinated system validation and training. Delivered executive dashboards and ensured on-time, on-budget delivery with continuous improvement through post-implementation reviews.
- Directed Agile project delivery for pharmaceutical development and quality systems, focusing on LIS initiatives that enhanced lab efficiency and compliance. Partnered with cross-functional stakeholders to deliver validated, scalable solutions supporting drug development pipelines. Managed training, risk mitigation, and implementation in alignment with Gilead's IQS roadmap. Led project teams through all lifecycle phases, ensuring timely, cost-effective outcomes for core pharma operations.

**StubHub (An eBay Company), San Francisco, CA  
Technical Project Manager / Scrum Master – PMO | Jul 2016 – Mar 2017**

- Led three Agile software teams and a data migration team supporting seven critical initiatives within the Seller Ecosystem portfolio. Oversaw end-to-end delivery of major projects including e-commerce platform data migration and pricing optimization, resulting in measurable revenue growth. Facilitated all Agile ceremonies, managed cross-functional dependencies, and coached distributed teams (US/India) in Agile best practices. Organized quarterly release planning sessions with 40+ stakeholders, maintained team performance metrics, and supported enterprise-wide Agile transformation efforts. Trained in GMP/GDP compliance and recognized for proactive leadership and problem-solving.

**OncoCyte, LLC, Alameda, CA  
Director, Project Manager Consultant – Project Management Group | Nov 2015 – Jul 2016**

- Led end-to-end project management for a complex Pharma R&D program, overseeing planning, execution, and product launch readiness using both Agile and Waterfall methodologies. Developed and maintained structured project plans and schedules, identified critical path dependencies, and drove cross-functional collaboration. Served as the core PM liaison for the R&D

team, proactively managing program risks and implementing mitigation strategies to ensure timely and effective delivery.

**Fresenius Medical Care North America, Concord, CA**

**Engineering Project Manager – PD Production/Packaging R&D | Mar 2015 – Sep 2015**

- Led cross-functional R&D programs from planning through production readiness using both Agile and Waterfall approaches. Developed and managed detailed project schedules, identified and mitigated key risks, and ensured delivery of high-quality outcomes. Acted as a core R&D team representative in broader program teams, driving scope, objectives, and resource planning. Built strong stakeholder relationships and supported product launch efforts, including marketing and packaging initiatives.

**Bio-Rad Laboratories, Hercules, CA**

**Sr. Project Manager / Scrum Master – Gene Expression Division, Life Sciences | Sep 2013 – Feb 2015**

- Led cross-functional teams in the development of complex system-level life sciences products, integrating hardware, software, consumables, and reagents. Managed full product lifecycle from initiation through commercialization, using Agile/Scrum (via TFS) and PLM/PDM tools. Oversaw project planning, critical path management, team coordination, and interdepartmental collaboration across R&D, QA, Marketing, Tech Support, and Manufacturing. Ensured timely delivery by maintaining detailed documentation, meeting facilitation, and regular status tracking.

**Abbott Laboratories, Santa Clara, CA**

**Software Project Manager / Scrum Master – Hematology Diagnostics Division**

*(Sep. 2011 – Jul. 2013)*

- Led cross-functional Agile/Scrum teams through full product lifecycle (NPI) for client-server hematology diagnostic systems. Coordinated efforts across R&D, Quality, Marketing, Regulatory, and Manufacturing to deliver compliant, market-ready software products. Managed sprint cycles and requirements using **Jira** and **DOORS**, facilitated team meetings, tracked deliverables, and ensured on-time completion of all milestones within defined schedules.

**PMI – Project Management Institute, Santa Clara, CA**

**Project Management Professional (PMP) Certification** *(Oct. 2009 – Dec. 2011)*

Completed formal training in project management and agile methodologies; earned **PMP Certification** (License #1476759). Gained in-depth knowledge of project lifecycle frameworks, risk management, and stakeholder engagement. Certification valid through **Dec. 2017**.

**Varian Medical Systems, Inc., Palo Alto, CA**

**Program Manager, Oncology Information Systems (OIS)** *(Aug. 2002 – Sep. 2009)*

- Led development and delivery of OIS applications and medical device projects, including EMR capabilities, managing cross-functional and international teams of 8–35 members. Oversaw both new product development and continuation engineering releases. Acted as liaison across engineering, QA, marketing, and manufacturing to ensure program success. Successfully transitioned R&D projects to production while meeting evolving marketing needs. Supported FDA

inspections and internal audits as engineering lead.

### **Microsoft Corp., Mountain View, CA**

#### **Sr. Program Manager – Deployment/Packaging NPI** (*Dec. 2001 – Aug. 2002*)

- Led development and deployment of MSN TV services and upgrades via Set-Top Boxes, focusing on integrated communications and entertainment. Created functional specs, managed project documentation under the Microsoft Solutions Framework (MSF), and coordinated cross-functional teams across engineering, QA, operations, and support to ensure on-time service releases.

### **AOL/Time Warner, Mountain View, CA**

#### **Sr. Program Manager** (*Jan. 2000 – Sep. 2001*)

- Led Netscape Communicator 4.7x and Netscape 6.1 browser projects, managing cross-functional teams through full release cycles. Oversaw deliverables, tracked progress to release milestones, and implemented SOA technology using customer data for product customization. Managed schedules, facilitated team communications, created tracking metrics, and conducted post-mortems—consistently delivering on time and within expectations.

### **Digital Market, Inc., Sunnyvale, CA**

#### **Program Manager** (*Sep. 1999 – Dec. 1999*)

- Served as the sole Program Manager at a pre-IPO B2B eCommerce startup, driving on-time delivery of a leading eProcurement product. Collaborated with product marketing and engineering to define release strategies, manage resources, track milestones, and resolve issues across the development lifecycle.

### **Clarify, Inc., San Jose, CA**

#### **Sr. Project Manager** (*Mar. 1998 – Aug. 1999*)

- Led cross-functional teams in delivering complex software projects focused on enhancing Clarify's CRM client/server applications, including web-enabling core architecture and Sales Force Automation (SFA) modules. Oversaw full project lifecycle including planning, risk management, process improvement, executive reporting, and resolution of technical issues.

### **Apple Computer, Inc., Cupertino, CA**

#### **Engineering Project Manager / Project Lead** (*Apr. 1995 – Mar. 1998*)

- Led software development and quality assurance for CPU System Software Engineering, managing complex SW/HW integration projects from planning through delivery. Oversaw cross-functional teams, vendor relationships, and third-party software bundling, with a strong focus on risk mitigation, branding, and marketing strategy. Successfully drove high-volume desktop product launches and resolved critical technical and schedule-impacting issues.

## **EDUCATION & CERTIFICATIONS**

- **Master's Degree**, Telecommunications Management – *Golden Gate University*
- **Bachelor's Degree**, Electronics Engineering Technology – *Cogswell Polytechnical College*
- **Stanford Certified Project Manager (SCPM®)** – *Stanford University*
- **Project Management Professional (PMP®)** – *PMI*
- **Agile Certified Practitioner (ACP®)** – *PMI*
- **Certified Scrum Master (CSM®)** and **Certified Scrum Professional (CSP®)** – *Scrum Alliance*
- **Salesforce CRM Administrator Certification** – *Pending*, San Francisco, CA

## PROFESSIONAL MEMBERSHIPS & AFFILIATIONS

- **Project Management Institute (PMI)** – PMP® License #1476759
- **Scrum Alliance, Inc.** – CSM® License #000183132
- **Society of Women Engineers (SWE)** – ID# 363515
- **National Society of Black Engineers (NSBE)** – ID# 252186
- **Institute of Electrical and Electronics Engineers (IEEE)** – ID# 92787700
  - IEEE Women in Engineering, IEEE Consumer Electronics
- **Women in Technology International (WITI)** – ID# 44215
- **Lean In Circle**, Palo Alto Charter Member
- **Alpha Kappa Alpha Sorority, Inc.**, Rho Delta Omega Chapter, Palo Alto, CA
- **Disabled American Veterans (DAV) Auxiliary**, Lifetime Member – Unit #7, Oakland, CA
- **Jack and Jill of America**, Contra Costa Chapter – Lifetime Member, Former President/Co-Chair (FW-CCC-14742)
- **Castlemont High School Alumni Association (CHSAA)** – Lifetime Member, Board of Directors, Website Admin, Membership Chair





# CONTRA COSTA COUNTY

## Staff Report

1025 ESCOBAR STREET  
MARTINEZ, CA 94553

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**File #:** 26-167

**Agenda Date:** 1/21/2026

**Agenda #:**

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## Application Form

### Profile

Hayley

First Name

Park

Last Name

Middle  
Initial

Home Address

Suite or Apt

Moraga

City

CA

State

94556

Postal Code

Primary Phone

Email Address

### [District Locator Tool](#)

#### Resident of Supervisorial District:

☒ District 2

Kaiser Permanente

Employer

Vice President, NCAL  
Pharmacy Services

Job Title

#### Length of Employment

6 years

#### Do you work in Contra Costa County?

☐ Yes ☒ No

#### If Yes, in which District do you work?

#### How long have you lived or worked in Contra Costa County?

3 years

#### Are you a veteran of the U.S. Armed Forces?

☐ Yes ☒ No

### Board and Interest

#### Which Boards would you like to apply for?

Advisory Council on Aging: Submitted

**Seat Name**

Consumer

**Have you ever attended a meeting of the advisory board for which you are applying?**

☐ Yes ☒ No

**If Yes, how many meetings have you attended?**

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**Education**

**Select the option that applies to your high school education \***

☒ High School Diploma

**College/ University A**

**Name of College Attended**

University of Toronto

**Degree Type / Course of Study / Major**

PharmD

**Degree Awarded?**

☒ Yes ☐ No

**College/ University B**

**Name of College Attended**

Northwestern University

**Degree Type / Course of Study / Major**

MBA

**Degree Awarded?**

☒ Yes ☐ No

**College/ University C**

**Name of College Attended**

**Degree Type / Course of Study / Major**

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**Degree Awarded?**

☐ Yes ☐ No

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**Other Trainings & Occupational Licenses****Other Training A****Certificate Awarded for Training?**

☐ Yes ☐ No

**Other Training B****Certificate Awarded for Training?**

☐ Yes ☐ No

**Occupational Licenses Completed:**

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**Qualifications and Volunteer Experience**

**Please explain why you would like to serve on this particular board, committee, or commission.**

I am seeking to serve on a health-related board in Contra Costa County because I believe deeply in advancing equitable, accessible, and coordinated care for our communities. Having spent my career in pharmacy leadership and integrated health-system transformation, I have seen firsthand how strategic governance, strong community partnerships, and aligned leadership can meaningfully improve health outcomes. Contra Costa County is at a pivotal moment, with significant opportunities to strengthen behavioral health, chronic disease management, preventive care, and community-based support.

**Describe your qualifications for this appointment. (NOTE: you may also include a copy of your resume with this application)**

I have previously served on the prescription drug affordability stakeholder council in Maryland.

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Upload a Resume

**Would you like to be considered for appointment to other advisory bodies for which you may be qualified?**

☒ Yes ☐ No

**Do you have any obligations that might affect your attendance at scheduled meetings?**

☒ Yes ☐ No



**If Yes, please explain:**

I work full time and may have some conflicts but I will make every effort to attend all meetings.

**Are you currently or have you ever been appointed to a Contra Costa County advisory board?**

☐ Yes ☒ No

**If Yes, please list the Contra Costa County advisory board(s) on which you are currently serving:**

**If Yes, please also list the Contra Costa County advisory board(s) on which you have previously served:**

**List any volunteer or community experience, including any advisory boards on which you have served.**

Maryland prescription drug affordability stakeholder council

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### **Conflict of Interest and Certification**

**Do you have a familial or financial relationship with a member of the Board of Supervisors? (Please refer to the relationships listed under the "Important Information" section below or Resolution No. 2021/234)**

☐ Yes ☒ No

**If Yes, please identify the nature of the relationship:**

**Do you have any financial relationships with the County such as grants, contracts, or other economic relationships?**

☐ Yes ☒ No

**If Yes, please identify the nature of the relationship:**

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### **Please Agree with the Following Statement**

**I CERTIFY that the statements made by me in this application are true, complete, and correct to the best of my knowledge and belief, and are made in good faith. I acknowledge and understand that all information in this application is publicly accessible. I understand that misstatements and/or omissions of material fact may cause forfeiture of my rights to serve on a board, committee, or commission in Contra Costa County.**

☒ I Agree

## Important Information

1. This application and any attachments you provide to it is a public document and is subject to the California Public Records Act (CA Government Code §6250-6270).
2. All members of appointed bodies are required to take the advisory body training provided by Contra Costa County.
3. Members of certain boards, commissions, and committees may be required to: (1) file a Statement of Economic Interest Form also known as a Form 700, and (2) complete the State Ethics Training Course as required by AB 1234.
4. Meetings may be held in various locations and some locations may not be accessible by public transportation.
5. Meeting dates and times are subject to change and may occur up to two (2) days per month.
6. Some boards, committees, or commissions may assign members to subcommittees or work groups which may require an additional commitment of time.
7. As indicated in Board Resolution 2021/234, a person will not be eligible for appointment if he/she is related to a Board of Supervisors' member in any of the following relationships:
  - (1) Mother, father, son, and daughter;
  - (2) Brother, sister, grandmother, grandfather, grandson, and granddaughter;
  - (3) Husband, wife, father-in-law, mother-in-law, son-in-law, daughter-in-law, stepson, and stepdaughter;
  - (4) Registered domestic partner, pursuant to California Family Code section 297;
  - (5) The relatives, as defined in 1 and 2 above, for a registered domestic partner;
  - (6) Any person with whom a Board Member shares a financial interest as defined in the Political Reform Act (Gov't Code §87103, Financial Interest), such as a business partner or business associate.

## Hayley Y. Park, Pharm.D, MBA

Moraga, CA | h.park@me.com | 312.758.7223 (cell) | [www.linkedin.com/in/parkhayley](http://www.linkedin.com/in/parkhayley)

### Summary

Strategic, people-centered pharmacy executive with over 20 years of progressive leadership across acute care, outpatient, mail order, call center pharmacy settings and pharmacy benefit management. Known for translating complexity into clarity and executing high-impact strategies that advance quality, access, and affordability within an integrated care and coverage system.

Recognized for building effective strategies that align regional execution with national priorities – leveraging deep operational expertise, data-driven insights, and a human-centered approach to scale innovation. Collaborator who cultivates relationships with physician leaders, labor partners, operational executives, and frontline teams to co-create solutions and deliver results that last.

### Experience

#### Kaiser Permanente, Oakland, CA

*Vice President, Pharmacy Operations, Northern California (NCAL)* 2022 to present

- **Architected a regionally led, locally executed strategic plan** to expand medication care services across 14 services areas, achieving a 5-Star CMS rating in adherence, medication therapy management and statin use in persons with diabetes by aligning operational execution with enterprise quality goals.
- **Improved team engagement and culture of health** year over year for a workforce of 5,000+ pharmacy team members, driving inclusive leadership, well-being, and performance across inpatient, ambulatory, retail and specialty settings.
- **Partnered with The Permanente Medical Group** to exceed drug utilization savings targets, integrating pharmacy strategy with clinical care pathways and financial stewardship to improve outcomes and affordability.

*Executive Director, Pharmacy Operations, Mid-Atlantic States (MAS)* 2019 to 2022

- **Led KPMAS transformation of pharmacy benefit design** in collaboration with health plan product team, national pharmacy and Executive Medical Director, MAPMG:
  - Standardized the Rx benefit exception process to rationalize the number of plans available.
  - Increased reimbursement revenue through carve-out pricing strategies that leveraged non-member rate
  - Optimized external pharmacy network to internalize prescription volume
  - Restructured formulary tiers to drive utilization of preferred drugs
  - Aligned Medicare Part B cost-sharing to market benchmarks
  - Implemented clinical prior authorizations for high-cost therapies to improve utilization management and affordability.
- Delivered superior drug trend performance: -0.9% (2020), 4.4% (2021), and 3.1% (2022) – outperforming the KP national average and demonstrating sustainable cost containment through strategic benefit redesign.

#### Walgreens Boots Alliance, San Mateo, CA

*Director of Pharmacy and Retail Operations* 2017 to 2019

*Regional Healthcare Director* 2013 to 2019

- **Expanded leadership scope** from Regional Healthcare Director to Director of Pharmacy and Retail Operations in a Fortune 50 company, demonstrating readiness for enterprise leadership.

Oversaw **full store operations for 65 pharmacy and retail locations** (\$600M+ revenue, 2000+ employees) with P&L responsibility, driving pharmacy performance, exceeding revenue targets, and achieving top-quartile leadership effectiveness (88% People Pulse Survey).

- **Broadened operational and strategic acumen** by leading large-scale change in pharmacies across multi-state markets (Northern California, Hawaii, Reno) **spanning 650 stores and \$2B in revenue**. Directed 10+ cross functional teams focused on clinical quality, regulatory readiness, labor efficiency, specialty pharmacy, and workflow optimization – elevating pharmacy performance in test stores by 17% in 6 months.
- **Spearheaded integrated business and clinical strategies** through strategic partnerships with health systems, FQHCs, and payers; launched 5 specialty sites, closed \$2M+ in acquisitions, and scaled 340B and managed care initiatives. Championed frontline engagement (+11% YoY) and created a scalable model for pharmacy transformation aligned to care delivery, access, and affordability.

## Experience

### St. Anthony's Hospital, Lakewood, CO

*Director of Pharmacy*

2010 to 2012

- **Transformational pharmacy leader** reporting to the Chief Medical Officer, led pharmacy operations for a 350-bed, Level 1 trauma hospital pharmacy department with 100+ staff and a \$10M budget, overseeing relocation to a new facility, driving workflow redesign, automation, and quality initiatives that reduced preventable errors by 40%, achieved TJC accreditation, and implemented a decentralized clinical pharmacy model.

### Safeway, Denver, CO

*Regional Pharmacy Manager*

2008 to 2010

- **Multi-site operations leader** with P&L accountability for 29 Safeway pharmacy departments and 150+ FTEs, launching a KPI dashboard to exceed performance goals and expanding community outreach through immunization programs and partnerships with urgent care, senior, and long-term care facilities.

### McKesson

2005 to 2008

*Director of Outcomes, Superior, CO*

2006 to 2008

*Pharmacy Director, Chicago, IL*

2005 to 2006

*Assistant Pharmacy Director, Merrillville, IN*

2005 to 2005

- **Established and led a cross-functional team** responsible for driving clinical outcomes across \$100M+ Medicaid diseases management contracts, supporting over **700 call center nurses nationwide**.
- **Secured NCQA accreditation** by deploying Six Sigma quality initiatives and developing robust analytics/reporting infrastructure to measure and sustain performance.
- Championed a **data-driven culture** by integrating outcomes measurement into operational workflows, elevating population health management and care coordination for vulnerable members.



## Deloitte, Chicago, IL

### Senior Consultant

2004 to 2005

- Outlined and launched operational reengineering and cost savings strategies for environmental, patient care, and contract services departments. Generated \$22M in system-wide savings by implementing a 5% reduction in force.

## Policy & Advisory Leadership

- Member, **Maryland Prescription Drug Affordability Stakeholder Council** (2022-2025): Appointed to a 26-member council advising the Maryland Prescription Drug Affordability Board (PDAB), the nation's first state-level entity dedicated to reducing prescription drug costs. Contributed to policy development and affordability strategies impacting statewide medication access.
- Member, **Medication Therapy Management (MTM) Advisory Group**, Pharmacy Quality Alliance: Collaborated with national stakeholders to enhance MTM service quality and measurement, focusing on Medicare Part D programs. Engaged in initiatives to standardize documentation, improve patient-centered care, and integrate health information technology.

## Education & Licenses

- **Education:** **Master of Business Administration degree**, Northwestern University, Kellogg School of Management, Evanston, Illinois. **Fellowship in Pharmacoeconomics**, University of Illinois at Chicago, and Walgreens Health Initiatives (Pharmacy Benefit Management) Chicago, Illinois. **Doctor of Pharmacy degree**, University of Toronto, Toronto, Ontario. **Bachelor of Science degree in Pharmacy**, University of Toronto, Toronto, Ontario.
- **Licenses:** Registered Pharmacist: California, expires 2026; Illinois, expires 2026; Ontario, expires 2025.