

Desired Results Parent Survey - Infants & Toddlers (CDSS-CCTR)

	Program Year 2025-2026	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Unsure
1	The program clearly explained the process for enrolling my child in the program.	112	5	0	0	0
2	The program clearly explained all their safety policies and procedures regarding illness, medication , emergencies, etc.	112	5	0	0	0
3	The program shares information on the curriculum and learning activities with me.	108	8	1	0	0
4	The program gives updates on the daily experiences of my child as appropriate (fore example, if my child was injured, what they ate, napping, toileting. Etc.).	105	10	1	0	0
5	The program explains my child's ongoing development to me through progress reports, parent conferences, and informal conversations.	107	8	0	0	1
6	The program provides me with resources and suggestions for how I can support my child's learning and development at home.	112	7	0	1	0
7	When needed, the program helps me get referrals to social and/or health services in my community, such as an assessment to diagnose a disability, provide behavioral supports, or other referrals.	111	7	0	1	0
8	The program communicates with me in my home language, including translating materials (if I speak a language other than English).	109	3	1	0	4
9	The program engages with my family to ensure learning experiences, books, and materials reflect my child's race, home language, and cultural background.	108	6	1	1	1
10	The program encourages me to engage in family events, parent committees, opportunities to volunteer, and other family engagement opportunities.	108	9	0	0	1
11	The program makes me feel welcome and treats me like a valued partner in my child's learning.	115	3	0	0	0
12	I receive answers and resolutions from the program in a timely manner when I have questions or concerns.	113	4	0	0	0
13	The program provides healthy meals and snacks that reflect my child's culture.	112	4	0	0	0
14	The program supports my child in learning healthy habits, such as handwashing and personal hygiene.	114	2	0	0	0
15	The program provides developmentally appropriate learning activities that help my child's individual school readiness skills, such as math and literacy.	112	5	0	0	1
16	The program provides my child with support in their social and emotional skills, such as how to play with friends and process emotions.	114	4	0	0	0
17	The program provides a balance of indoor and outdoor movement activities to support my child's individual physical development.	114	3	0	0	0

18	The program supports my child's home language skills as well as English.	108	5	1	0	1
19	The program provided me with information on their current suspension and expulsion policies and procedures.	105	6	2	0	3
20	The program provides me with information on local elementary schools when my child is ready for kindergarten.	100	3	1	0	9
21	Has your child's participation in the program helped you get a job, keep your job, or attend school?	105	7	0	0	6
Please answer questions 22 and 23 if your child has an identified disability with an IFSP or IEP:						
22	My child is included in activities with other children in the program.	18	1	0	0	0
23	The program effectively meets my child's individual needs aligned to their IFSP or IEP goals.	14	0	0	0	0

Survey given to families in December 2025

CCTR December Enrollment: 148

Number of completed surveys returned 119

Response Rate 80%

		% of responses
Strongly Agree	2336	94%
Somewhat Agree	115	5%
Somewhat Disagree	8	0.3%
Strongly Disagree	0	0.0%
Unsure	27	1.1%
Total responses	2486	

Summary:

The vast majority of our families are happy with our program and either Strongly Agree or Somewhat Agree with all the statements on the survey. The two questions (attached), that requested a written response were also overwhelmingly positive. There were a few responses regarding the food served at the centers. That was heard and corrected; we changed our food service and the children are now loving the food.

1. What is one thing you love most about the program? (Please use the back or additional sheet for additional comments)	2. What is one thing you would like to see improved about the program? (Please use the back or additional sheet for additional comments)
<ul style="list-style-type: none"> • Ms. Maria and other teachers communicate well. They are very friendly and explain the program well. They also treat Sophia with love and respect, they are so sweet and they listen to every concern. • I like the services that my child receives. My child will receive Speech therapy/help. • Ms. Shamim is helpful, patient and caring. My son had a difficult start (attachment issues) but teacher made transition less difficult. Activities, books, social skills. • The Staff is very friendly and supportive and provides the positive environment for the kids. The teacher is very welcoming and very enthusiastic for the student. • Learn different activities, discipline, Teacher is very nice and teach different good things. • I like the program. • I am very happy for the program as my child has advanced rapidly through it. • The love, respect, structure, growth and child development. • Well I like the program as my children have learned top be more independent and slowly but surely they have learned more things. • The teacher and staff. I am reassured of how welcoming and caring teacher and staff are by how my child and family is greeted and the constant feedback and sharing my child's day with me. • I would say the program is good on all sides. • Teachers help a lot to our parents. The environment for the kids is great. • I like everything • I like the teachers, and projects for my son to bring home. 	<ul style="list-style-type: none"> • All teachers in the room be more helpful at dropping off time. Introduce themselves to child and parent. Not only general ED teacher. When child is having a tough drop off more teachers (Helpers sorry don't know the title) Get more involved to help the busy teacher (General Ed. Teacher). Academic speaking. I'm very happy with the program. • More food choices for the kids. • More extended time and food. • Everything is great. Perhaps would like for my child to share more with friends, But I am truly happy with my child's progress through the program. • Totally satisfied! • I would like them to emphasize more writing activities and other things that benefit the children. But I like the program a lot, they teach children the basics. • Not at this time. I ask that teachers continue to feel supported to pour back into our children and the staff • Help my kid like school more. • More Pay for teachers and holidays! • The contracted hours. • Food and more family days • I think everything they have in this program is already complete for the little kids and for me. • Need more extended time. • Something he can take home and practice more with his speech. • More work on social questions. • Just keep up the good work

- The care that they put in every child and this one makes all the kids seeing as family
- Discipline, positive environment, teacher is very nice
- My child is speaking more clearer. Thank you.
- I love the teachers, very patient and supportive and loveable.
- My daughter's participation and interaction with the other children in the program.
- I appreciated that my child's speech was assisted and the transition to leaving the diaper was easier.
- She's more confident and verbal and she's patiently waits for anything
- Inclusiveness for IEP students and family style breakfast/lunch & Handwashing and brush teeth.
- My child is more open and engages a lot more.
- I love everything in the program best teachers.
- I like this program in a few weeks he shows an integrate side