### **AGENDA**



### CONTRA COSTA COUNTY Contra Costa Council on Homelessness

Thursday, April 17, 2025

9:30 AM

Virtual Only:

 $https://us02web.zoom.us/meeting/register\\/tZErdemqqTsoE90m6dcFxsS5rdtyuo4x$ 

2Dj9#/

#### **PATH Innovations Committee Work Group**

PATH Innovations Committee Work Group 4.17.25 agenda, slide deck and minutes

**25-1477** 

Attachments: PATH Innovations Committee Working Group Agenda 04172025

PATH Innovations Committee Working Group Slide Deck 04172025

PATH Innovations Committee Meeting Minutes 02202025

Agenda Items: Items may be taken out of order based on the business of the day and preference of the Committee

1. Roll Call and Introductions

Matt Lemon, Focus Strategies

2. Public comment on any item under the jurisdiction of the Committee and not on this agenda (speakers may be limited to two minutes).

Matt Lemon, Focus Strategies

- 3. Point-In-Time (PIT) Count Update Update on survey data collection and extension of timeline Janel Fletcher, H3
- 4. Conference Updates Reflections on the recent Housing California Conference and National Alliance to End Homelessness Conference

Attachments: 5.08 Early Lessons from California's ERF & the Unsheltered NOFO

Jamie Schecter, H3; Shelby Ferguson, H3; Mary Juarez-Fitzgerald, H3

5. Federal Changes and HUD Updates – Update on SNOFO technical assistance and other federally funded programs

Jamie Schecter, H3 and Shelby Ferguson, H3

6. Data Integration Project – Background on PATH CITED application to improve data sharing for care coordination

Kim Thai, H3 and Ryan Rae Tapia, H3

7. Stakeholder Spotlight: Youth Action Board (YAB) – Presentation on the Youth Empowerment Summit

Juno Hedrick, Lived Experience Advisor and Vice Chair and YAB Lead and Lean Saelee, YAB Lead

8. Announcements

All

9. Next Steps

Matt Lemon, Focus Strategies

The next meeting is currently scheduled for Thursday, May 15, 2025.

#### Adjourn

The Committee will provide reasonable accommodations for persons with disabilities planning to attend the Committee meetings. Contact the staff person listed below at least 72 hours before the meeting. Any disclosable public records related to an open session item on a regular meeting agenda and distributed by the County to a majority of members of the Committee less than 96 hours prior to that meeting are available for public inspection at 2400 Bisso Lane, D2, Concord during normal business hours. Staff reports related to items on the agenda are also accessible online at www.contracosta.ca.gov. If the Zoom connection malfunctions for any reason, the meeting may be paused while a fix is attempted. If the connection is not reestablished, the committee will continue the meeting in person without remote access. Public comment may be submitted via electronic mail on agenda items at least one full work day prior to the published meeting time.

For Additional Information Contact: contracostacoc@cchealth.org



### **CONTRA COSTA COUNTY**

1025 ESCOBAR STREET MARTINEZ, CA 94553

### Staff Report

Advisory Board: Contra Costa Council on Homelessness PATH Innovations Committee WG Subject: PATH Innovations Committee WG 4.17.25 agenda and slide deck Presenter: Contact:

Information:

Referral History and Update:

Recommendation(s)/Next Step(s):



### **WORKING GROUP AGENDA**

**DATE:** Thursday, April 17<sup>th</sup>, 2025, 9:30 am – 11:00 am

#### **PUBLIC ACCESS:**

The public may attend this meeting remotely via Zoom or call-in. Login information and call-in information are provided below.

#### HOW TO JOIN THE MEETING VIA ZOOM:

https://us02web.zoom.us/webinar/register/WN\_snPLrBTdRpqyeF24XDpisw

#### **HOW TO JOIN THE MEETING VIA CALL-IN:**

1-669-900-6833 Webinar ID: 856 2027 0299 Passcode: 377720

Time	Agenda Item	Presenter/Facilitator
9:30	Welcome and Introductions	- Matt Lemon, Focus Strategies
	Working Group Meeting Norms	- Matt Lemon, Focus Strategies
9:45	<u>Point-In-Time (PIT) Count Update</u> – Update on survey data collection and extension of timeline	- Janel Fletcher, H3
9:50	<u>Conference Updates</u> – Reflections on the recent Housing California Conference and National Alliance to End Homelessness Conference	<ul><li>Jamie Schecter, H3</li><li>Shelby Ferguson, H3</li><li>Mary Juarez-Fitzgerald, H3</li></ul>
10:00	<u>Federal Changes and HUD Updates</u> – Update on SNOFO technical assistance and other federally funded programs	- Jamie Schecter, H3 - Shelby Ferguson, H3
10:15	<u>Data Integration Project</u> – Background on PATH CITED application to improve data sharing for care coordination	- Kim Thai, H3 - Ryan Rae Tapie, H3
10:30	Stakeholder Spotlight: Youth Action Board (YAB) — Presentation on the Youth Empowerment Summit	<ul> <li>Juno Hedrick, Lived Experience Advisor</li> <li>and Vice Chair and YAB Lead</li> <li>Lean Saelee, YAB Lead</li> </ul>
10:50	<u>Announcements</u>	- All
10:55	Next Steps	- Matt Lemon, Focus Strategies



#### **HOW TO PROVIDE PUBLIC COMMENT:**

Persons who wish to address the Council on Homelessness during public comment on matters within the jurisdiction of the Council on Homelessness that are not on the agenda, or who wish to comment with respect to an item on the agenda, may comment in person, via Zoom, or via call-in. Those participating in person should stand where they are sitting when called upon. Those participating via Zoom should indicate they wish to speak by using the "raise your hand" feature in the Zoom app. Those calling in should indicate they wish to speak by dialing \*9 on their phone. All public comments will be limited to 2 minutes per speaker.

For assistance with remote access contact: <a href="mailto:contracostacoc@cchealth.org">contracostacoc@cchealth.org</a> or call 925-608-6700

Public comments may also be submitted before the meeting by email at <a href="mailto:contracostacoc@cchealth.org">contracostacoc@cchealth.org</a> or by voicemail at 925-608-6700. Comments submitted by email or voicemail will be included in the record of the meeting but will not be read or played aloud during the meeting.

Any disclosable public records related to an open session item on a regular meeting agenda and distributed by the Contra Costa Council on Homelessness to a majority of members less than 72 hours prior to that meeting are available for public inspection at 2400 Bisso Lane, Building D, 2nd Floor, Concord, CA 94520 during normal business hours. Public comment may be submitted via electronic mail on agenda items at least one full workday prior to the published meeting time. The Contra Costa Council on Homelessness will provide reasonable accommodations for persons with disabilities planning to attend meetings. Contact the H3 office at least 72 hours before the meeting: Phone: (925) 608-6700; Email: cchomelesscouncil@cchealth.org



#### **Commonly Used Acronyms and Terms**

Acronym	Definition
APR	Annual Performance Report (for HUD homeless programs)
BOS	Board of Supervisors (Contra Costa County)
BCSH	California Business Consumer, Services and Housing Agency
CARE	Coordinated Assessment and Resource
CCACS/CCYCS	Contra Costa Adult Continuum of Service/ Contra Costa Youth Continuum of Services (H3 programs)
CDBG,	Community Development Block Grant (federal and state programs) and the federal Community
CDBG-CV	Development Block Grant CARES Act coronavirus allocation.
CESH	California Emergency Solutions and Housing program (state funding)
СОН	Council on Homelessness
Continuum of Care (CoC)	Continuum of Care approach to assistance to the homeless. Federal grant program promoting and funding permanent solutions to homelessness.
Con Plan	Consolidated Plan, a locally developed plan for housing assistance and urban development under CDBG.
CES/CE	Coordinated Entry
CNWS	Concord Naval Weapons Station
CORE	Coordinated Outreach Referral, Engagement program
COVID-19	Coronavirus
DCD	Contra Costa Department of Conservation and Development
DOC	Department Operations Center
CDSS	California Department of Social Services
EHSD	(Contra Costa County) Employment and Human Services Division
EOC	Emergency Operations Center
ESG and ESG-	Emergency Solutions Grant (federal and state program) and the federal Emergency Solutions Grant CARES
CV	Act coronavirus allocation.
FMR	Fair Market Rent (maximum rent for Section 8 rental assistance/CoC grants)
HCD	Housing and Community Development (State office)
HCFC	Housing Coordinating and Financing Council (state governing board under BCSH)
HEAP	Homeless Emergency Aid Program (state funding)
HEARTH	Homeless Emergency and Rapid Transition to Housing (HEARTH) Act of 2009
ННАР	Homeless Housing and Assistance Program (state funding);
HMIS	Homeless Management Information System
HOME	Home Investment Partnerships (CPD program)
Homekey	California funding to support development of interim and permanent housing
HUD	U.S. Department of Housing and Urban Development (federal)
MHSA	Mental Health Services Act



Acronym	Definition
NOFO	Notice of Funding Opportunity
PHA	Public Housing Authority
Project Roomkey	COVID-related State funding program to support de-congregating homeless shelters using hotels/motels.
PSH	Permanent Supportive Housing
PUI	Persons Under Investigation
RFP/RFQ/LOI	Request for Proposal/Request for Qualifications/Letter of Intent related to funding opportunities
RRH	Rapid Rehousing
SAMHSA	Substance Abuse & Mental Health Services Administration
SRO	Single-Room Occupancy housing units
SSDI	Social Security Disability Income
SSI	Supplemental Security Income
TA	Technical Assistance
TAY	Transition Age Youth (usually ages 16-24)
VA	Veterans Affairs (U.S. Department of)
VASH	Veterans Affairs Supportive Housing
VI-SPDAT	Vulnerability Index – Service Prioritization Decision Assistance Tool



April 17th, 2025, 9:30 — 11:00 am

## WELCOME & INTRODUCTIONS

Matt Lemon, Focus Strategies

PATH Innovations Committee is comprised of a diverse group of community stakeholders and CoC partners who monitor projects related to the countywide goal of reducing unsheltered homelessness in Contra Costa County in alignment with the <u>Regional Action Plan</u>.

## INTRODUCTIONS

PATH Committee Members
H<sub>3</sub> Staff
Focus Strategies
Stakeholders

## WORKGROUP MEETING NORMS

Matt Lemon, Focus Strategies

## **WORKGROUP MEETING NORMS**

- 1. Raise your hand (virtually) before speaking
- 2. <u>Say your name and if you're a Committee member</u> before speaking
- Maintain a <u>safe and respectful</u> environment, even when disagreeing
- 4. <u>Make and take space</u> consider your privilege and other voices who are in and not in the room

## **WORKGROUP MEETING NORMS**

An individual may be asked to leave should they behave in a manner that threatens the safety of the group or does not honor these meeting norms.

## POINT-IN-TIME (PIT) COUNT UPDATE

Janel Fletcher, H<sub>3</sub>

## POST PIT SURVEYS

 After the observational count, the CoC collects community surveys to learn about the demographics, needs, and causes of unsheltered homelessness from people experiencing unsheltered homelessness in our community

 The survey collection period started on February 24<sup>th</sup> and ended March 21<sup>st</sup>

Volunteers collected over 430 surveys!

### **NEXT STEPS**

 Results from the Post PIT surveys will be used to estimate the demographics, needs, and causes of homelessness for individuals and sleep settings identified during the observational count on January 29<sup>th</sup>

PIT Data are submitted to HUD for review and approval (TBD)

Once approved, final results are shared with the COH community

## THANK YOU!

### HUGE THANK YOU TO VOLUNTEERS FOR THEIR SUPPORT!

**BARM** 

H<sub>3</sub> Programs

- Concord Service Center
- CORE Outreach

Contra Costa College

**GRIP** 

RYSE

SHELTER, INC.

STAND! For Families

Free of Violence

The Share Community

Trinity Center

## CONFERENCE UPDATES

Jamie Schecter, H<sub>3</sub>

Shelby Ferguson, H<sub>3</sub>

Mary Juarez-Fitzgerald, H<sub>3</sub>

## HOUSING CALIFORNIA

Annual Conference hosted by Housing California

Emphasis on affordable housing development and ending homelessness



Nearly 3,000 attendees

## HOUSING CALIFORNIA – CONTRA COSTA SPOTLIGHTS



Offices to Homes – session presented by H<sub>3</sub>, Hope Solutions, and Overaa Construction about the development of El Portal Place Getting Creative with Funding: Leveraging Legal System Funds for Housing and Supportive Services – session presented by Homebase, Nicole Green, and Brilliant Corners

From the Ground Up: Residents
United Network Leading the Charge
on Housing Solutions – session
presented by leaders from RUN,
including Hope Solutions Board
Member, William Goodwin

## NATIONAL ALLIANCE TO END HOMELESSNESS (NAEH) CONFERENCE



H<sub>3</sub> presentation on Encampment Resolution Funding (ERF)



Focus on unsheltered homelessness



Creating safe and low barrier shelter settings



Leveraging Lived Experience and Peer Support



Connecting Health/Public Health and Homeless Services



**Centering Equity** 

## FEDERAL CHANGES & HUD UPDATES

Jamie Schecter, H<sub>3</sub> Shelby Ferguson, H<sub>3</sub>

## CHANGES TO TECHNICAL ASSISTANCE

Effective February 25<sup>th</sup>, 2025, HUD technical assistance for the Special NOFO was terminated

The Special NOFO projects Contra Costa was receiving Technical Assistance for:

- CoC Planning H<sub>3</sub>
- HMIS H<sub>3</sub>
- Thrive CCC SHELTER, Inc.

H<sub>3</sub> will continue to offer support and technical assistance to SHELTER, Inc. as needed

## DATA INTEGRATION PROJECT

Kim Thai and Ryan Rae Tapia, H<sub>3</sub>

## DATA INTEGRATION PROJECT

This project expands bi-directional data sharing between HMIS and EPIC to improve care coordination and reduce service duplication for at-risk individuals and those experiencing homelessness. It involves integrating CalAIM/CHW data, creating high-risk notifications, and enhancing communication through in-basket messaging, with training and documentation for all impacted users.

### DATA INTEGRATION GOALS

- Expand bi-directional data sharing in HMIS and EPIC to improve care coordination and reduce service duplication.
- Build on existing infrastructure (daily ETL) from Whole Person Care for integration.
- Provide Community Supports and CHW services in 2025 to address the needs of at-risk individuals and those experiencing homelessness.

## DATA INTEGRATION FLOW

### HMIS Data loaded into EPIC

 Program Contact Info (static table)

### Future state would include:

- CalAIM assessments/services/notes
  - Vital docs/pdfs
- Program Contact Info to be dynamic

### **EPIC Data loaded into HMIS**

- CCHP effective date
- CalAIM authorization status and dates
- Limited Case Manager info

### Future state would include:

- Expanded care team
  - High risk flag

### WHERE ARE WE NOW?

- Significant portions of this project is still in the discovery phase, with key elements and workflows being refined and finalized.
- Expanding our capabilities to increase visibility of information and enhance care team information sharing between systems.

 High Risk Notifications – When a H<sub>3</sub> client is seen in an ED/IP/Detention, a High Risk Event flag is added to their HMIS profile, triggering H<sub>3</sub> staff follow-up on discharge planning, transportation, and referrals to ensure post-discharge support.

## STAKEHOLDER SPOTLIGHT: YOUTH ACTION BOARD (YAB)

Juno Hedrick, Lived Experience Advisor and Vice Chair and YAB Lead

Leon Saelee, YAB Lead

## YOUTH EMPOWERMENT SUMMIT (YES)

- Annual event hosted by the California Coalition for Youth in Sacramento.
- Brought together young people, community leaders, and youth service providers from around California to explore, learn, share, advocate, and work collectively to prevent, intervene, and end youth homelessness.
- X YAB and RYSE Center represented Contra Costa County!







### YES DAY 1:

Focused on the plans and structure for the Legislative Meetings at the Capitol.

- Reviewing the agenda and workshops
- & Learning about Advocacy 101
- & How to network with providers
- & Structure and guideline for capital meeting



# YES DAY 2: DEVELOPMENTAL SKILLS FOR YOUNG PEOPLE, COMMUNITY LEADERS, & SERVICE PROVIDERS

Trauma-Informed
Care: Shelter
Programs, Support for
Foster Youth

Suicide Prevention/ 988

Community Care
Licensing: Hot Topics
for Youth
Homelessness
Prevention Centers

Leadership: How You Lead is How You Succeed, Power in Our Hands

R.A.P Rhythm and Poetry and Public Speaking Housing for Health with California Department of Health Care Services Wellness: Decompress with a Game, Mindful Movement & Outdoor Mindfulness, and more!

Keynote speaker, Stephani Ellison, and award luncheon

## YES DAY 3: RALLY AND LEGISLATIVE VISITS

- Walked and chanted together in support of policies that affect youth experiencing homelessness.
- Met with local assembly members, senators and staff to discuss goals and policies.
- Worked in collaboration with other YABs to advocate as well as strengthen connections.







## KEYTAKEAWAYS

- Advocacy and support in collaboration with peers and adult allies
- Uplifting community connections, being present in our work and creating space for joy
- Skill building and professional development







## **NEXT STEPS FOR YAB**

### Informing Contra Costa YAB

Using information gathered during summit to create awareness upon updates and current sources

### Using Guidelines and Workshops

& Building structure and team bonding

### Continuing Advocacy

Expanding resources and programs to advocate upon policies for homeless youth

Plans to return to 2026 YES Conference!



## **ANNOUNCEMENTS**

## **NEXT STEPS**

Matt Lemon, Focus Strategies

## UPCOMING MEETINGS

- May 15, 2025 (Committee Meeting)
- June 19, 2025 (Working Group Meeting)
- July 17, 2025 (Working Group Meeting)



### COMMITTEE MEETING MINUTES

**DATE:** Thursday, February 20<sup>th</sup>, 2025, 9:30 am – 11:00 am

### **RECORDING OF MEETING:**

https://us02web.zoom.us/rec/share/rP9ayLJKO-6KU9rDZ KEdyb K6moaemcgWEONIP7zvGebW9Y HpcmWEf1isFyi-2.dBhVxd1aMSkL0CsS?startTime=1740072830000

### PASSCODE:

@U7bXQp!

Time	Agenda Item	Presenter/Fac	cilitator
9:30	Welcome and Introductions	Matt Lemon, Focu	s Strategies
	Hybrid Meeting Norms	Matt Lemon, Focu	s Strategies
	Review and Approval of Minutes	Matt Lemon, Focu	s Strategies
	<u>Public Comment</u> – Open Period for public comment on items discussed or not listed on the agenda.	Members of the pu	ublic
9:55	<u>Point in Time Count Update</u> – Update on count completed in January 2025	Jamie Schecter, H3	3
10:00	<u>Unsheltered Data Dashboard</u> – Quarterly review of unsheltered metrics	Jamie Schecter, H3	}
10:15	<u>Coordinated Entry Highlight: Program Referrals From</u> <u>Unsheltered Status</u> – Update on recent referrals to new PSH  Projects from Unsheltered Status	Mary Juarez-Fitzge	erald, H3
10:30	Stakeholder Spotlight: Housing Consortium of the East Bay (HCEB) – Next Step Interim Housing Program	Darin Lounds, HCE Chaeanna William Mary Juarez-Fitzge	s, HCEB
10:50	<u>Announcements</u>	All	
10:55	Next Steps	Matt Lemon, Focu	s Strategies



### Welcome and Introductions

Committee Members in Attendance: Shawn Ray, Leanne Matthews, Juno Hedrick, Wayne Earl

<u>Staff and Consultants</u>: Jamie Schecter (H3), Mary Juarez-Fitzgerald (H3), Janel Fletcher (H3), Stephanie Bodisco (H3), Matt Lemon (FS), Claire Burrus (FS)

<u>Additional Attendees</u>: Giovanni Velasco Morales, Chaeana Williams, Brianna Ramos, Camille Cooley, Carmen Cano, Lynna Magnuson, Marichelle Alcantara, Olivia Henderson, Kristin Kane, Darin Lounds

### **Hybrid Meeting Norms**

Matt Lemon described hybrid meetings norms including a recommendation to wear masks in person, practicing social distancing, raising your hand, saying your name before speaking and maintaining a safe and respectful environment. Individuals who behave in a manner that threatens the safety of the group or that does not honor meeting norms may be asked to leave.

### **Review and Approval of Minutes**

Wayne Earl made a motion to approve the minutes from December 19, 2024. Shawn Ray seconded the motion. There was no discussion. The motion passed unanimously with four votes in favor and zero votes against.

### **Public Comment**

No public comment was offered.

### **Point in Time Count Update**

Jamie Schecter shared a few photos from the unsheltered Point in Time Count and offered appreciation to the San Pablo Police Department, Contra Costa Health, the Brentwood Police Department, the Contra Costa Department of Information Technology, and the over 150 volunteers who participated in the count. Jamie Schecter noted that Point in Time Count surveys would be administered in the upcoming week and that data would be released in Spring 2025. She also noted that H3 received positive feedback from surveys collected from volunteers.

### **Unsheltered Data Dashboard**

Jamie Schecter presented data several quarterly metrics, including data on prevention, evictions, and Rapid Exit. Jamie Schecter shared that between October and December 2024, 99% of households exiting prevention services exited to temporary or permanent housing. She noted that Catholic Charities accounts for a majority of prevention services in this quarter due to acquisition of new funding. Jamie Schecter shared that between October and December 2024, 273 eviction notices were served – a decrease from the prior quarter. Jamie Schecter shared that 100% of 38 people exited from rapid exit



programs exited successfully between October and December 2024. She noted that the only current provider of rapid exit programs is Hope Solutions.

Juno Hedrick inquired about the Hope Solutions rapid exit program. Jamie Schecter shared that the program uses the Keep People Housed program and prioritizes participants based on several vulnerability factors including eviction history and health conditions. She noted that funding for this program goes quickly.

Wayne Earl noted that although eviction data can serve as a useful upstream indicator for people with leases, many people who enter homelessness in the community are not recent lease holders. He inquired as to whether any other upstream indicators might be considered to more comprehensively cover the various circumstances of people at risk of homelessness in the community. Jamie Schecter recommended that the Committee review insights from a recent UCSF report about homelessness in California for more information. Mary Juarez-Fitzgerald noted that the upcoming prevention tool pilot would collect data on whether applicants were lease holders, and that data collected with the tool could be reviewed by the Committee in the near future.

### **Coordinated Entry Highlight: Program Referrals From Unsheltered Status**

Mary Juarez-Fitzgerald shared recent referral data for three Permanent Supportive Housing programs in the community. She reviewed the number of referrals made to each program and the shelter status of each individual referred to the program. She shared that 54 referrals were made to El Portal Place, 13 to Rick Judd Commons, and 15 to Valor Village. The percentage of participants referred from unsheltered status ranged from 40 to 54%, with the remainder of referrals for people in shelter.

Wayne Earl noted that El Portal Place took four years to develop. He encouraged the group to consider the array of services available to people experiencing homelessness while Permanent Supportive Housing developments are built. Janel Fletcher recommended that the group review data for scattered-site Rapid Rehousing programs through a similar lens looking at sheltered status prior to referral.

Leanne Matthews inquired whether there is a waiting list for the programs. Mary Juarez-Fitzgerald specified that Permanent Supportive Housing programs receive referrals through the Coordinated Entry System, which generates and maintains a dynamic prioritization list. She clarified that referrals are not pulled on a first-come-first serve basis and as such Coordinated Entry is not conceptualized as a waiting list. Jamie Schecter reminded the group that individual properties may have waitlists separate from the Coordinated Entry System for units not specifically dedicated to Coordinated Entry referrals.

Leanne Matthews shared that she knows a few people who have recently moved into El Portal Place and were able to be housed next door to one another. She shared that being housed alongside people they already knew was helpful for their transition process.

Wayne Earl inquired about the options available in the County for people who are not able to selfresolve but are also not considered to have high enough vulnerability to be prioritized for Permanent



Supportive Housing and Rapid Rehousing programs. He expressed interest in learning more from Bay Area Community Services about the services they provide. Jamie Schecter indicated interest in discussing the potential service gap further and reviewing more of the other service types available, such as bridge to PSH, Rapid Rehousing, and Shallow Subsidy programs. She also noted that the system has focused many resources on prevention to try to address homelessness in a more upstream manner. Wayne Earl noted that the longer people experience homelessness, the more trauma is incurred.

Shawn Ray inquired about the cost effectiveness of Permanent Supportive Housing programs such as El Portal Place, which Jamie Schecter noted cost \$400,000 per door to build. He asked what happens when residents no longer require the level of care that Permanent Supportive Housing provides. Jamie Schecter shared that "move on" programs have been used to support people to exit Permanent Supportive Housing programs with vouchers such as Emergency Housing Vouchers. She noted that many participants maintain service needs indefinitely, however. Mary Juarez-Fitzgerald shared that many people prioritized for Permanent Supportive Housing are seniors or people with disabilities living on fixed incomes or those who may benefit from aging in place.

### Stakeholder Spotlight: Housing Consortium of the East Bay

Chaeanna Williams and Marichelle Alcantara with the Housing Consortium of the East Bay (HCEB) provided a presentation alongside Mary Juarez-Fitzgerald from H3 on the Next Step Interim Housing Program recently launched by HCEB.

Marichelle Williams shared that HCEB provides services to extremely low-income individuals with developmental disabilities, serious mental illnesses, other special needs, and histories of homelessness. The services that HCEB provides for people experiencing homelessness include safe parking, a tiny home village, shelter, street outreach, and resource centers. All the services provided by HCEB are low barrier, offer individualized support, and are focused on long-term stability and well-being.

Chaeanna Williams provided a brief presentation on the Next Step Interim Housing Program, a pilot program offered in partnership between HCEB and H3 operating out of Concord. She shared that the program launched on January 1, 2025, and has already reached full capacity across 38 rooms. The purpose of the program is to provide trauma-informed, safe interim housing to facilitate the transition of individuals from homelessness to permanent housing.

Mary Juarez-Fitzgerald shared that eligibility for the interim housing program is limited to people experiencing homelessness with an identified housing solution. The first group prioritized for the pilot are people enrolled in emergency shelter, to promote flow through the system. She shared that the program has no maximum length of stay, however each household's stay is reassessed every 30 days. She shared a few success stories from the program.



Wayne Earl asked whether the program residents were already receiving support from other programs prior to enrolling in the interim housing program. Mary Juarez-Fitzgerald shared that some were and some were not already connected with other services.

Juno Hedrick inquired about the temporary nature of the Next Step program for participants who lose the housing opportunity they had identified when they entered the program. They asked whether people in these circumstances might stay at Next Step indefinitely. Mary Juarez-Fitzgerald shared that the priority is to ensure that people in these circumstances do not exit to unsheltered homelessness, and that participants and HCEB staff will discuss alternative housing options in a best effort to exit to housing. Chaeanna Williams noted that HCEB meets not only with clients but also with landlords and property management companies to match clients with the best options available for them, which helps promote flow through the program.

Juno Hedrick asked how the Next Step program is introduced to prospective participants. Jamie Schecter indicated that a shelter case manager can bring the program up as an option in a case management meeting. Juno Hedrick raised the potential risk of individual staff members' judgements playing a role in who is and is not offered the program. They shared a bit of their lived experience regarding opportunities like this being used as an incentive or reward for certain types of behavior in shelter settings. Mary Juarez-Fitzgerald specified that only people in shelter with already identified housing solutions would be eligible for the program. She shared that shelters have been directed to offer Next Step openings, when available, to all shelter residents with a housing solution identified. She also shared that some people may opt to stay in shelter given that there is a higher level of care available in shelter and based on individual preferences and circumstances. For example, Next Step does not provide transportation support that shelters may. This could be a determining factor for some residents.

### **Announcements**

No announcements were made.

### **Next Steps**

Matt Lemon stated that the next scheduled meetings are a Working Group meeting on March 20, 2025, a Working Group meeting on April 17, 2025, and a Committee meeting on May 15, 2025.

The meeting adjourned at 10:30 a.m.



### **CONTRA COSTA COUNTY**

1025 ESCOBAR STREET MARTINEZ, CA 94553

### Staff Report

File #: 25-1478 **Agenda Date:** 4/17/2025 Agenda #: 4.

Advisory Board: Contra Costa Council on Homelessness PATH Innovations Committee 4.17.25 WG

Subject: Conference Updates

Presenter: Jamie Schecter, H3; Shelby Ferguson, H3; Mary Juarez-Fitzgerald, H3

Contact:

Information: Reflections on the recent Housing California Conference and National Alliance to End Homelessness

Conference

Referral History and Update:

Recommendation(s)/Next Step(s): Receive information

## 5.08 Early Lessons from California's ERF & the Unsheltered **NOFO**









### Mike Savara

Oregon Housing and Community Services

### **Jenny Robbins**

Contra Costa Health Services

### **Kimberly Barnette**

LA County Chief Executive Office

It is increasingly important for CoCs to proactively respond to encampments with housing and services. Learn from communities that have received federal and state funding for these efforts. See how they put these funds to use, what outcomes resulted, and what they will do to further improve their efforts.





cchealth.org

# Encampment Resolution Solutions: Contra Costa County

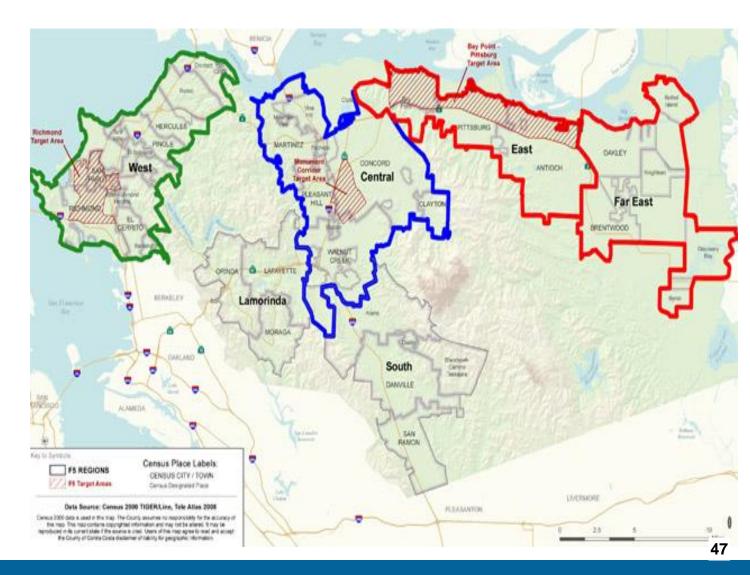
Jenny Robbins, LCSW Chief of Programs Contra Costa Health





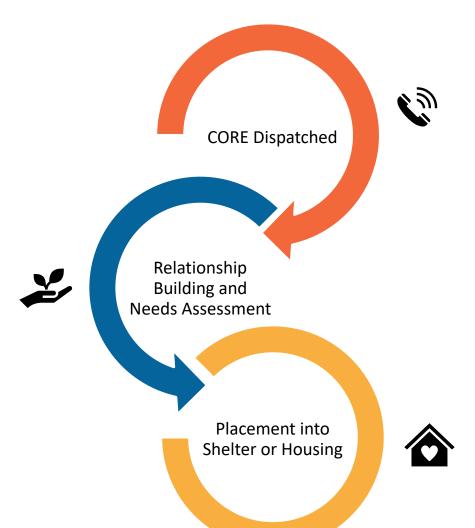
## Sonoma Napa Solano Contra Costa San Francisco Alameda San Mateo Santa Clara

### **Get to Know Contra Costa**





## **CORE Team**







### What We Do

cchealth.org





Linkages to health and behavioral health



Direct placement into shelter & warming center



Encampment abatement support



Transportation to appointments



Connection to Community Resources (benefits, legal services, employment)



Housing placement



## **City/County Partnership**













**American Red Cross** 









# **Encampment Resolution Contra Costa Model**











### **Contra Costa ERF Awards**

ERF 1 Richmond \$4.8M ERF 2R Richmond \$8.6M

ERF 3
Contra Costa
\$5.7M

ERF 3 Antioch \$6.8M

Total ERF to Contra Costa \$25.9 Million

ERF 1 City of Richmond – Castro St.



ERF 2 City of Richmond, CalTrans

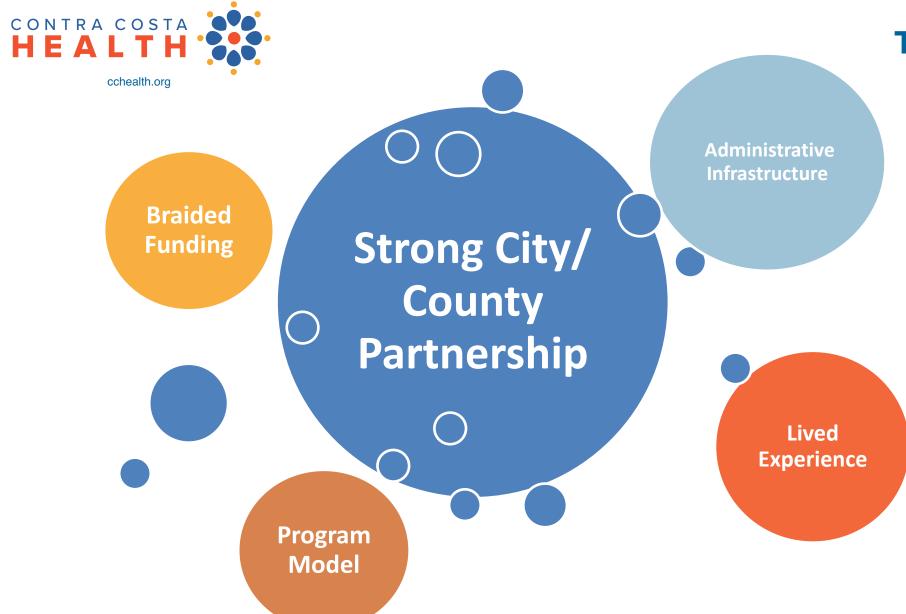


ERF 3 Contra Costa County, San Pablo



ERF 3 City of Antioch, Sunset Ave

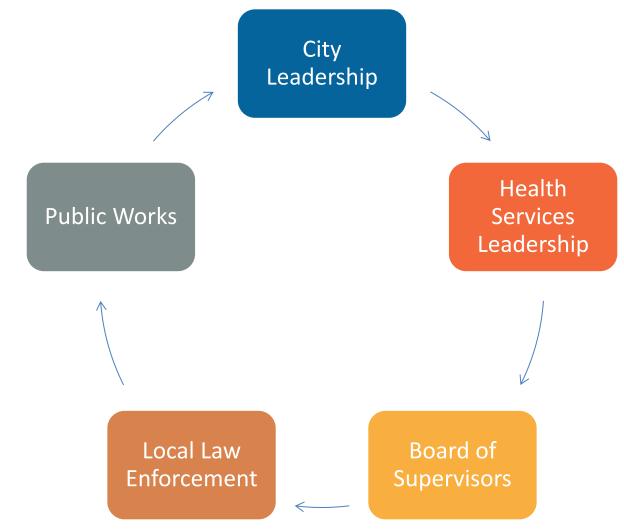




### **The Foundation**

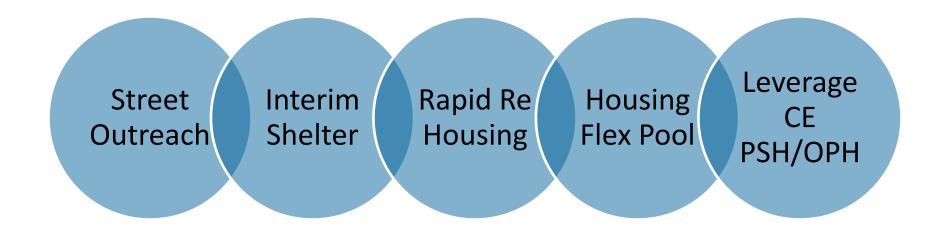


## It Takes a Village





### **Foundation of Model**





## **Meet the Team**













# **Contra Costa ERF Administrative Support Team**

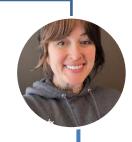


Chief of Programs





Data Administrator



Program Administrator



Data Analyst



Contracts Administrator



## **Person-Centered Housing**

### **Interim Housing**



## **Trauma Informed Spaces**



### **Permanent Housing**





## **Leveraging Resources**

HUD/CoC

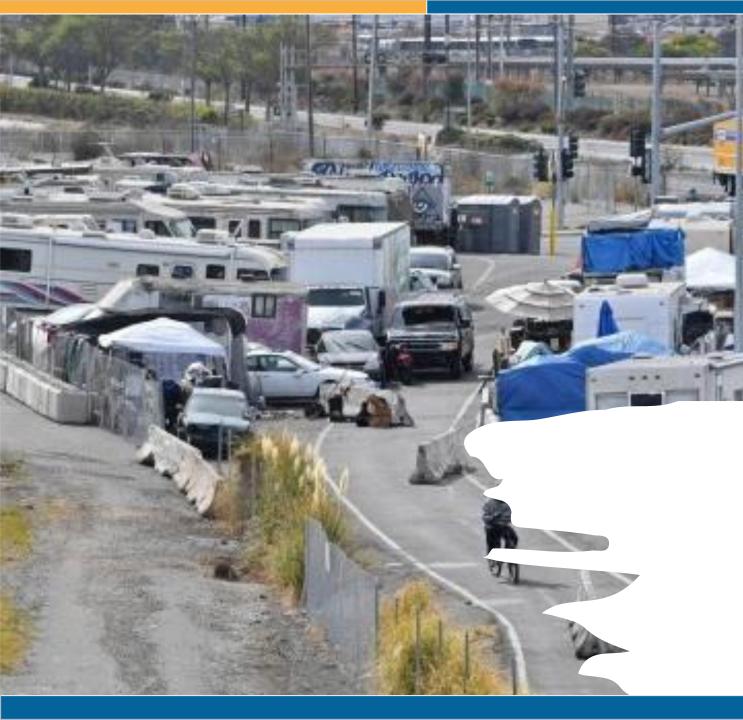
City Investment

Measure X

CalAIM

State Funding

**SNOFO** 





**ERF 1 Castro St., Richmond, CA** 





## 100+ individuals on location

20 RVs; 30 Cars

COVID Abatement
Moratorium

**Animal Control** 

Neighborhood impact

Criminal Activity

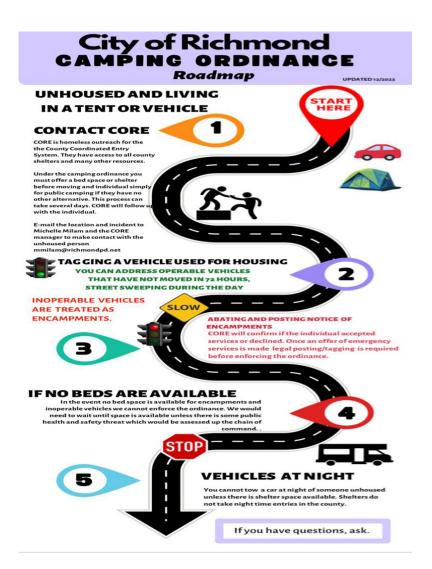
Health and Safety



cchealth.org



### **ERF 1 Partnership**





## **Castro Street Encampment**

## Richmond clears Castro encampment

July 13, 2023 

● 975 ■ 0



Curl lauded the work of government, nonprofit and private organizations for efforts to "sunset this encampment in a thoughtful way."







106 Individuals Served

98% Enrolled in Transition Care Program

### **Outcomes**

63 (60%) Exits to Stable Housing 98% Maintained Housing

1 Return to Homelessness

## Services Provided

198 Housing Navigation Services

183 Case Management Services

101 Months of Rental Assistance



### **ERF 2-R Richmond Model**









# **ERF 2-R Richmond: A Shift in Approach**

**Project Management** 

**H3 Contracted Project Manager** 

**CORE** 

**2 Street Outreach Teams** 

Motel & Contracted Shelter Beds

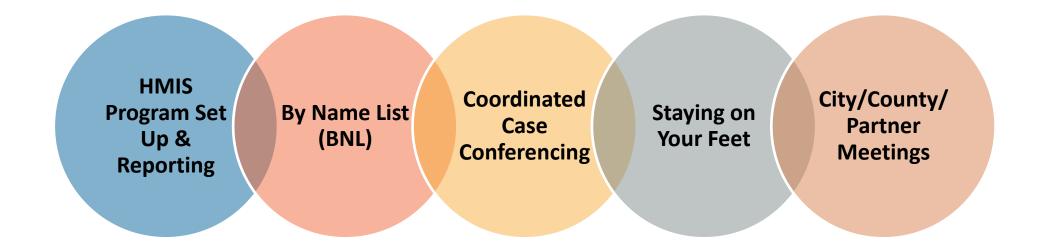
55 motel rooms & 5 contracted shelter beds for CORE placement

**Rapid Re-Housing** 

**25 Rapid Re Housing Placements** 



## **Key Ingredients**





### **ERF 3-R: San Pablo**









# **Encampment Landscape**







## **ERF 3-R: Encampment Background**

30-50 individuals

Behavioral Health Chronically Homeless



Generational homelessness

Hard to reach





# **ERF Funded Intervention Types**

**Street Outreach** 

**Modular shelter** 

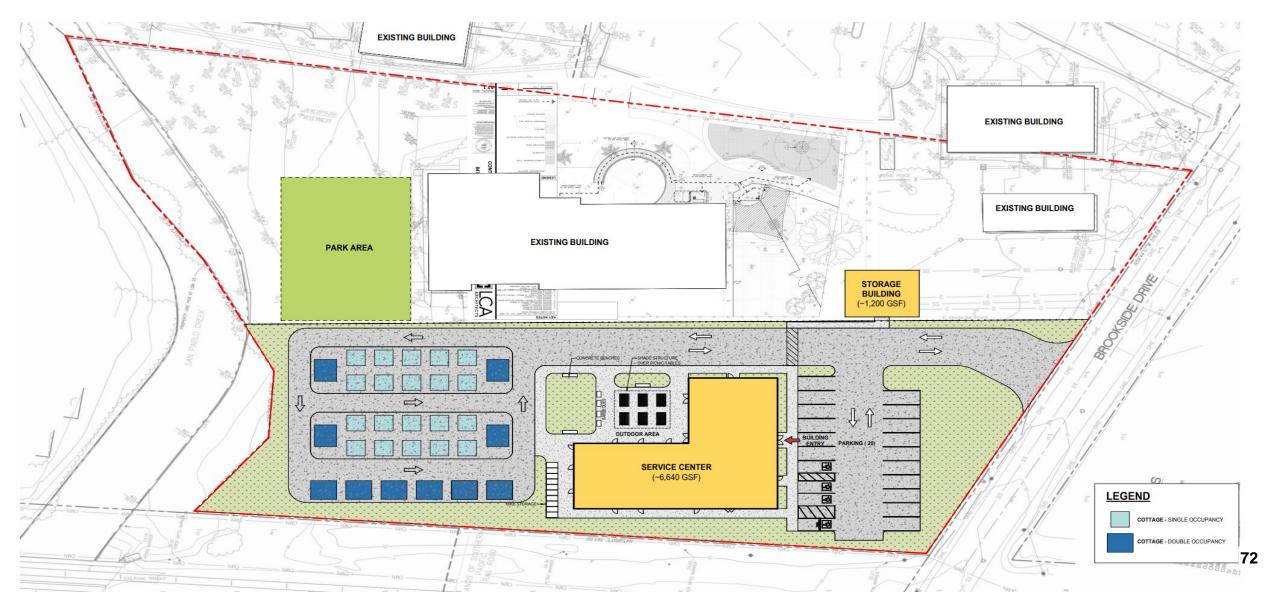
Rapid
Rehousing +
Shallow Subsidy

Housing Flex Fund

Workforce Development



## **Expansion of Non-Congregate**Shelter beds





### **ERF 3-R: Antioch Sunset**

Motel
Transformation
- ERF Interim
Housing

Rapid Rehousing (RRH)

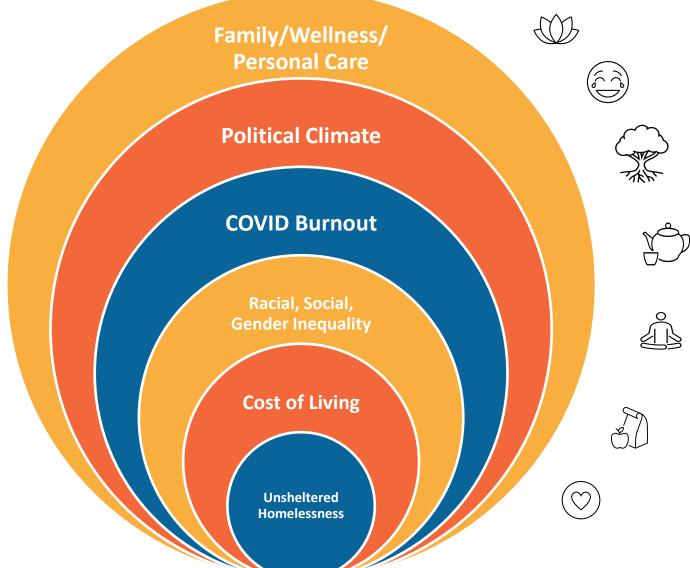
CORE Street
Outreach Team

Project Management





### **Thank you**









# PATHWAY HOME ENCAMPMENT RESOLUTION

Kimberly Barnette, Principal Analyst

# **AGENDA**

- 1 What is Pathway Home?
  - 2 Centralize Coordination
  - Pathway Home Interim Housing Model
- 4 Data

76

# What is Pathway Home?

- A bold approach to reducing unsheltered homelessness in LA County:
- Pathway Home is a housing-focused, encampment-resolution program launched as part of LA County's homeless emergency response.
- The program uses Measure H/A and now State Encampment Resolution Fund (ERF) resources
  to mobilize a coordinated response to prioritized encampments.
- It helps people living on the streets to come indoors, receive the supportive services they need, and ultimately move into permanent housing.
- The program also returns public areas to clean and usable community spaces.

### A full-circle solution focused on housing stability:

87 Cities and Unincorporated Areas

# **Encampment Resolution**

Unhoused individuals voluntarily choose to leave the encampment.

### Interim Housing Options

Every individual is guaranteed placement into interim housing.

# **Connection** to Services

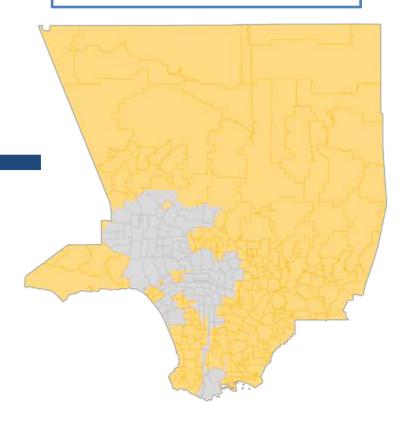
Individuals receive connections to County services to increase income, benefits, and wellness.

# **Housing Navigation**

Life Skills, Case Management, and Housing Navigation are offered to help people achieve housing stability.

### Funded Permanent Housing

People are offered fully-funded, permanent housing.



2

# Why Here? Why Now?



**January 2023**: LA County declared a homeless emergency, unlocking new authorities to resolve encampments

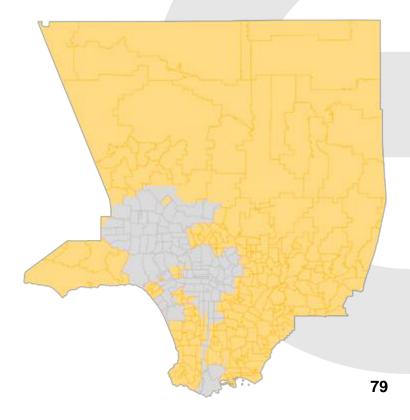
August 2023: Pathway Home launched to prioritize encampments in communities that have been disproportionately impacted by homelessness & poverty.

**Nov 2023**: CA Department of Housing and Community Development (HCD) releases a Notice of Funding for the 3rd round of the Encampment Resolution Funding (ERF) Program.

**April 2024:** LA County receives State award to resolve encampments in communities that have been disproportionately impacted by homelessness & poverty

**February – July 2025:** LA County is now offering unhoused residents in Countywide Jurisdictions and ERF3 Zones entry into the Pathway Home program.

# 87 Cities and Unincorporated Areas



# 2

## Who is involved?

#### **Local Jurisdictions**

- LA County Board of Supervisors
- Incorporated LA County
   Jurisdictions
- CalTrans
- Other Government Agencies

#### **Service Providers**

· CBO's

#### **Motel Partners**

### Los Angeles Homeless Services Authority (LAHSA)

### **LA County Departments**

- Animal Care & Control
- Chief Executive Office HI
- Chief Executive Office RED
- Department of Health Services
- Department of Public Health
- Department of Public Works
- Department of Mental Health
- LA Sherriff's Department HOST
- LA County Fire Department

Completed Operations								
UI Lennox / Inglewood	August 2023	West Rancho Dominguez (RV)	November 2023					
Hawthorne	October 2023	Lynwood	December 2023					
Pomona	November 2023	Florence/Firestone & Walnut Park (RV)	December 2023					
Tropical Storm Hilary	December 2023	Long Beach	January 2024					
Compton	January 2024	Signal Hill / Long Beach	March 2024					
Santa Monica	February 2024	Palmdale	July – August, 2024					
Monrovia / Duarte	June 2024	El Monte	November 2024					
Inglewood / UI SD 2	October 2024	RFK Inspiration Park	December 2024					
Florence / Firestone	November 2024	ERF Zones 1 & 2	January 2025					
ERF Zone 1 – Santa Fe Springs	December 2024	ERF Zone 5 – Rosa Parks/Willowbrook	January 2025					
East Gardena (RV)	August 2023	SD 1 UI East LA	January 2025					
Planned Operations								
ERF Zone 4 – Lynwood		ERF Zone 6 #2						
ERF Zone 5 & 6		Unincorporated East Gardena (RV)						



Leveraging powers under the state of emergency on homelessness declared by the Board of Supervisors in January 2023, Los Angeles County has launched **Pathway Home**, a major expansion of its ongoing efforts to resolve encampments countywide in partnership with local jurisdictions and unincorporated communities.

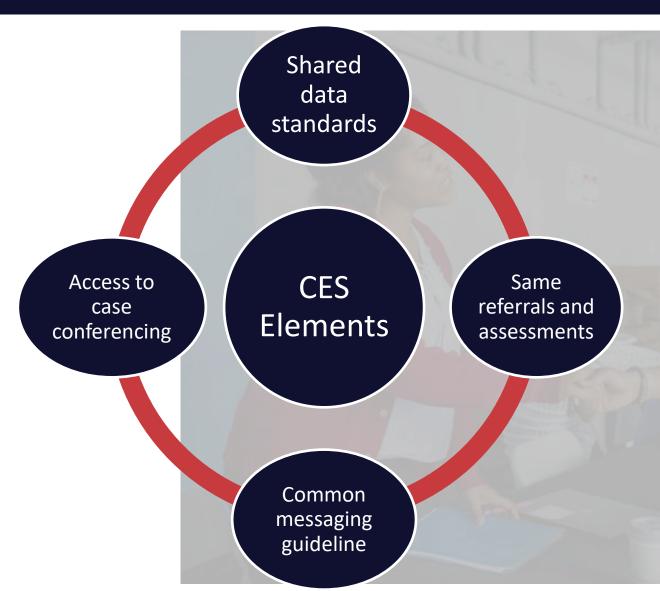
With Pathway Home, the County will reduce unsheltered homelessness by helping people living on the streets come indoors, receive supportive services they need to achieve housing stability, and ultimately move into permanent housing. These encampment resolutions also seek to restore public spaces to their intended use.

https://homeless.lacounty.gov/pathway-home



# **Coordinated Entry System & Outreach Coordination**

# Leveraging CES for Encampment Resolution



Pathway Home uses the existing Coordinated Entry System infrastructure of the Los Angeles Continuum of Care to integrate with existing system flow and avoid duplication of efforts.

### The CES elements we rely on are:

- Shared Data all outreach uses the same definitions for 'Contact' and 'Service', and logs all these in HMIS,
- Same Referrals & Assessments encampment residents access the same resources regardless of what agency their outreach Point of Contact comes from,
- Common Messaging all outreach teams work under the same approach of what information is shared when,
- 4) Access to Case Conferencing only CES-affiliated homeless services staff contribute client information during case conferencing.

# Outreach Approach and Coordination

# Existing, Ongoing Outreach

- The outreach system already has an existing footprint at an encampment
- Our first step is identifying these teams, and their depth of engagement

# By-Name List (BNL) Management

- A designated BNL Manager for the operation who is responsible for a unified BNL
- Organizes both collaborative outreach times and BNL huddles

### Partner Integration

- CEO-HI takes lead on integrating outreachadjacent Departments and jurisdictions into BNL creation
- Serves as bridge between homeless services (HMIS participating) and other entities

### Operation Day Deployment

- Outreach deploys in a 'zoned' approach,
- Uses BNL
   Manager as
   information
   pivot for
   updates on
   client status:
   located, packing,
   ready for
   transport, etc.

# Outreach and Messaging Timeline

Street Outreach teams supporting Pathway Home use a Messaging Guide to ensure consistent information across each phase of the Encampment Resolution.

### **Planning Phase**

- Outreach teams
   assess service needs
   and interest in
   various IH options;
- Teams communicate that resources discussed will be specific to this encampment

### **Response Phase**

- 'Soft' Messaging: clients informed that resources are being dedicated to this encampment
- 'Hard' Messaging:
   clients assigned a 1:1
   relationship with a
   bed/room and informed
   they're confirmed for a
   resource

## **Mitigation Phase**

 Outreach teams engage clients remaining or newly arrived to encampment informing them of non-Pathway Home resources.

# Street Base Medical and Mobile Teams Response to Encampment Resolution



- Aligning with <u>local</u> and <u>Federal</u> best practices, Pathway Home leads with outreach and incorporates Field Medicine teams into the planning process
- Collaborating with field-based medical and behavioral health partners ensures the most vulnerable participants receive the low-barrier supportive services and care they need, from the encampments to Interim Housing and beyond.

### **LA County Multi Jurisdictional Supports**

LA County's Collaborative Encampment Resolution Strategy
The Homeless Initiative, under the County's emergency declaration, coordinates with 88 cities, unincorporated areas, and state/federal partners. Our success hinges on:

Intentional City Engagement:
Consistent outreach and
communication with city officials
pre-, during, and post-Pathway
Home.

- •Through this, we act as a concierge for City leaders, conduct site tours, work to address negative barriers and views of encampment resolution efforts and troubleshoot concerns that may arise after operations are conducted, and collaborative planning across departments and municipalities.
- Regular data tracking for jurisdictions, reporting and quarterly updates on Pathway Home progress for each jurisdiction.

Targeted Encampment Coordination and By-Name list creation:

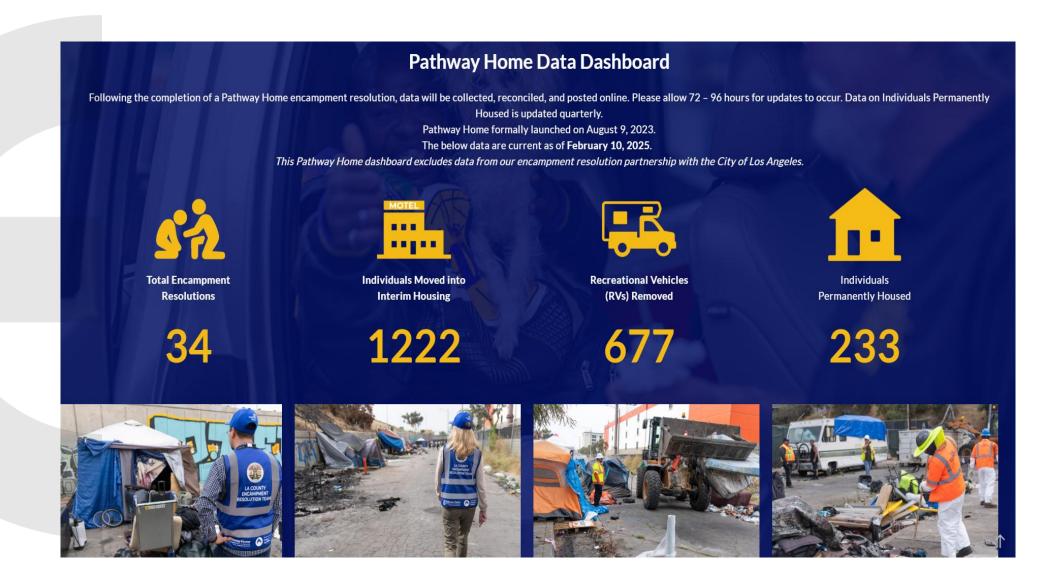
- •We work with that jurisdictions respective Outreach teams, utilize heat maps, and prioritize that regions high-acuity and high priority participants
- Jurisdictional input is central, working closely with County Supervisors and city elected officials.

Regional Collaboration:

- •Multi-jurisdictional partnerships within subregional clusters to maximize resources are pivotal as no one jurisdiction can solve this on their own or may not have the resources to do so.
- •We coordinate within subregional clusters and leverage regional outreach teams, deployment sites, and interim housing to facilitate operations.



# **Data**



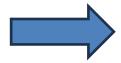
# **Data Integration**

### **Planning Stage**

Use **ARDI Equity Explorer** tool to inform how we prioritize regions based on community need

Outreach Coordination creates a **hotspot map** noting all recent outreach contacts to help us build our BNL for region we're looking to address

Leverage HMIS and outreach staff to collect demographic, pet, medical vulnerabilities, and location to populate BNL to plan for Interim Housing and long-term needs



#### **Post-Resolution**

Migrate clients into **participant database** to be able to track participant throughput and do data analyses to continuously improve the program.

Utilize County databases to track connections to vital county services post Service Connect Event.

Send municipal partners quarterly reports to promote transparency

# Data Analysis: Racial/Ethnic Equity

### Pathway Home: Share of Race/Ethnicity by SPA

SPA	African American	American Indian, Alaskan		Data not collected	Latino/a/	Native Hawaiian		Grand Total
JI A	American	IVative	Asiaii	conecteu	C/ X	ilawallali	vviiite	Total
1	35.50%	1.00%	0.50%	1.00%	24.50%	1.50%	36.00%	100.00%
3	11.59%	3.86%	1.45%	1.45%	49.76%	0.00%	31.88%	100.00%
4	22.22%	0.00%	11.11%	11.11%	33.33%	0.00%	22.22%	100.00%
5	31.11%	0.00%	4.44%	2.22%	15.56%	0.00%	46.67%	100.00%
6	39.13%	1.45%	1.45%	5.07%	36.23%	0.00%	16.67%	100.00%
7	22.02%	2.98%	0.60%	10.12%	50.00%	0.00%	14.29%	100.00%
8	39.76%	1.18%	0.00%	2.36%	35.43%	1.97%	19.29%	100.00%
CEO Approved Placements	33.33%	0.00%	0.00%	0.00%	66.67%	0.00%	0.00%	100.00%
Grand Total	29.71%	1.94%	0.97%	3.59%	38.06%	0.78%	24.95%	100.00%
Variation from Actual racial/ethnic								
share by region	-2%	0%	-1%		4%	0%	-5%	

#### Findings:

- Overall, we're doing a good job!
- 2. We must be mindful during refill efforts
  - 3. We sometimes struggle with replacing relinquishments with similar folks

# **LA County Pathway Home – Service Connection**

The County's Service Connection Day aims to support encampment resolution clients in Interim Housing toward permanent housing solutions and supports.

- Occurs at interim housing the site 2-3 weeks after move-in day
- It is an opportunity to:
  - Mobilize various County departments to activate a centralized day of resource navigation at the site where PEH are newly housed
  - 2. Get people document-ready so they can be connected to permanent housing resources.
- It's facilitated by CEO-HI with robust collaboration across multiple County Departments and partner agencies.





# **Questions**

# Thank you.

# Kim Barnette kbarnette@ceo.lacounty.gov





