



## AGENDA

### CONTRA COSTA COUNTY Contra Costa Council on Homelessness

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Thursday, August 21, 2025

11:30 AM

Virtual Only:

<https://homebaseccc.zoom.us/join/9876543210>  
v6TuzAce

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#### Oversight Committee Work Group

8.21.25 Oversight Committee Work Group agenda and slides and minutes from [25-3400](#)  
6.26.25

**Attachments:** [06.26.25 Oversight Cmte. Meeting Minutes](#)  
[08.21.25 Oversight Slides PDF](#)  
[08.21.25 Oversight Work Group Agenda](#)

Agenda Items: Items may be taken out of order based on the business of the day and preference of the Committee

1. Roll Call and Introductions
2. Public comment on any item under the jurisdiction of the Committee and not on this agenda (speakers may be limited to two minutes).
3. 2025 Meeting Logistics  
Wayne Earl, CoH
4. Announcements  
Courtney Pal, CoH and Members of the public
5. June Meeting Recap  
Courtney Pal, COH
6. CES Updates  
Mary Juarez-Fitzgerald, H3 and Chela Shuster, Focus Strategies
7. YAB Update  
Juno Hedrick, CoH/YAB and Anastasia Lockwood, YAB

8. Q2 Accountability Corner

Jamie Schecter, H3

9. Program Models & Performance Standards Updates

Shelby Ferguson, H3

10. Closing

Juno Hedrick, CoH/YAB

The next meeting is currently scheduled for October 16, 2025 HYBRID

Adjourn

The Committee will provide reasonable accommodations for persons with disabilities planning to attend the Committee meetings. Contact the staff person listed below at least 72 hours before the meeting. Any disclosable public records related to an open session item on a regular meeting agenda and distributed by the County to a majority of members of the Committee less than 96 hours prior to that meeting are available for public inspection at 2400 Bisso Lane, D2, Concord during normal business hours. Staff reports related to items on the agenda are also accessible online at [www.contracosta.ca.gov](http://www.contracosta.ca.gov). If the Zoom connection malfunctions for any reason, the meeting may be paused while a fix is attempted. If the connection is not reestablished, the committee will continue the meeting in person without remote access. Public comment may be submitted via electronic mail on agenda items at least one full work day prior to the published meeting time.

For Additional Information Contact: Council on Homelessness: [contracostacoc@cchealth.org](mailto:contracostacoc@cchealth.org)



# CONTRA COSTA COUNTY

1025 ESCOBAR STREET  
MARTINEZ, CA 94553

## Staff Report

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**File #:** 25-3400

**Agenda Date:** 8/21/2025

**Agenda #:**

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Advisory Board: Contra Costa Council on Homelessness Oversight Committee Work Group

Subject: 8.21.25 Oversight Committee Work Group agenda and slides

Presenter:

Contact:

Information:

Referral History and Update:

Recommendation(s)/Next Step(s):



# CONTRA COSTA COUNCIL ON HOMELESSNESS OVERSIGHT COMMITTEE MEETING

## IN-PERSON COMMITTEE MEETING MINUTES

**Thursday June 26, 2025, 11:30AM – 1:30PM**

[2400 Bisso Lane, Concord \(suite #D2\)](#)

### COMMITTEE PURPOSE:

The purpose of the Oversight Committee is to review and assess the development, implementation, and improvement of the CoC, Coordinated Entry System, HMIS Database, and system outcomes.

### HOW TO JOIN THE MEETING VIA ZOOM:

Link to register: <https://homebaseccc.zoom.us/meeting/register/tZcsf-2urDssGdzVjZhCYrYEYtBPv6TuzAce>

How to Join the Meeting Via Call-In: 1- 669-900-6833 / Meeting ID: 831 8462 0638

TIME	AGENDA ITEM	PRESENTERS
11:30am (10 min)	<b>Welcome, Introductions, &amp; CoH Roll Call</b> a. Welcome b. Review agenda c. Introductions & CoH Roll Call d. Mentimeter - Who's in the Room?	- Wayne Earl, <i>CoH</i> - Juno Hedrick, <i>CoH</i> - Alex Michel, <i>HB</i> - Jamie Schecter, <i>H3</i>
Notes: • Intros, welcomes, roll call, and Mentimeter activity • No comments		
11:40am (5 min)	<b>2025 Meeting Logistics</b>	- Wayne Earl, <i>CoH</i>
Notes: • Provided overview of meeting logistics • No comments		
11:45am (5min)	<b>Public Comment</b> a. Open period for public comment on items not listed on the agenda.	- Courtney Pal, <i>CoH</i> - Members of the public
Notes: • No comments		
11:50am (5 min)	<b>Review February 20, 2025 Mtg. Key Takeaways &amp; Approve Meeting Minutes</b> a. Key takeaways from the February 20,2025 meeting: • Approved October 17, 2024 meeting minutes • Identified Oversight Committee Co-chairs • Approved 2025 Oversight Workplan	- Alex Michel, <i>HB</i>



## CONTRA COSTA COUNCIL ON HOMELESSNESS OVERSIGHT COMMITTEE MEETING

	<ul style="list-style-type: none"> <li>• Heard presentation on CoC/CES 101</li> <li>• Update on CES Assessment Tool Redesign</li> <li>• Update on Participant Satisfaction Survey results</li> <li>• Reviewed Accountability Corner</li> </ul> <p><b>ACTION ITEM:</b> Approve the meeting minutes from February 20, 2025</p>	
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**Notes:**

- Roll call vote to approve Feb. 20, 2025 meeting minutes
  - Leslie motioned
  - Mia second
  - All members voted yes
  - Motion passed!

11:55am (30min)	<p><b>Coordinated Entry Updates</b></p> <ul style="list-style-type: none"> <li>a. Prevention Screening Tool updates</li> <li>b. Assessment tool redesign updates</li> </ul>	<ul style="list-style-type: none"> <li>- Mary Juarez-Fitzgerald, H3</li> <li>- Chela Shuster, <i>Focus Strategies</i></li> </ul>
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**Notes:**

**Prevention Screening Tool updates**

- Question: how are we managing determining if a caller is from Contra Costa County or from another County?
  - JS: when they call 211, callers are connected to location where they are currently located, and screening should happen during the call with 211 so that callers are connected to the appropriate county
  - MJF: Additionally, if/when callers are enrolled in CES, their location is captured; with that said, we don't see it often that people are coming in from different locations.
- Question: Do callers know that their info is being recorded on HMIS?
  - MJF: Yes
- Question: Will alternative resources still being triaged through 211 for those that prevention triage may not be appropriate?
  - MJF: Yes, 211 will still be able to provide info on other community resources that are available
  - JS: Also, if providers haven't seen their 211 listing in awhile, they can submit changes themselves, so it is a good idea for providers to check to ensure the info is up to date.
- Question: Regarding the equity piece, when a caller calls, are they being asked their racial identity, otherwise how is this measured? This can be a triggering point and could be a barrier or deter the person calling.
  - MJS: It is asked in the assessment; also the assessments asks about other identities as well, not just racial identity, and persons can decline to share
  - JS: this is a HUD requirement, so we have to ask



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- Question: Could the identifying information collected disqualify them for any resources they apply for?
  - MJF: No
- Question: Thinking about the work we did last year around points of contacts, and how we may need to shift it this year with these new initiatives. Specifically, how do we prepare for school-related interventions so that we have this correct information so that we are funneling people to the appropriate services and so that we don't create redundancy.
  - JS: I think on our outreach things won't change too drastically. To access these resources people can call 211, 211 will then do assessment and route them to the appropriate services depending on need. We still want to be providing the same information regarding access; remove redundancy and also target the resources that people need.

### Assessment tool redesign updates

- Question: What is the rationale for having the different thresholds for the two different household types?
  - Claire: Our analysis we are looking at the two household types separately, and thus are building two predictive models, one for adult only households, and one for families; the purpose of setting the thresholds differently is because we are aiming to get about 25% of each of the household types meeting 1 or the other criteria so that the type of predictive analysis were using works effectively. If you have too few or too many people who meet the criteria then the model doesn't make good predictions. After some analysis we found that these thresholds meet the criteria for what we are aiming for.
  - JS: clarify that for example if the threshold for families was lower, the number of families would have been too low and thus the predictions wouldn't have been as effective; this makes it comparable.
  - Chela: Additionally, in our stakeholder engagement, we found that there are distinct vulnerabilities between household types and it's important that we look at them separately
- Question: Can you define disability status? What are the various disabilities you're looking at?
  - Claire: Here we are just looking at whether someone has 1 or more of the various disability conditions listed in HMIS, however when we do the assessment tool, we may sparse out the different disability conditions and treat them differently depending on the data.
  - JS: for reference the disabling conditions include: physical, development, chronic health condition, HIV/AIDS, substance use, mental health
  - V: Is this self-identifying?
    - JS: Yes, this self identifying
- Comment: The housing assessment is the triggering event that produced the data, but it has been my experience in the field that those suffering with these conditions often are not connected and do



## CONTRA COSTA COUNCIL ON HOMELESSNESS OVERSIGHT COMMITTEE MEETING

not have these assessments because they are actively struggling with these disabilities, and thus they are not captured in this data so it seems that the data is likely skewed.

- Claire: Yes, and in predictive model we are looking at inputs that are from HMSI and other data (emergency system utilization, etc.) to try to better capture the systems that households are using but not being tracked necessarily through HMIS to try to build those gaps
- Comment: Because it is self-reported data, a lot of it is likely skewed, for example data around sexual orientation and gender identity.
  - Claire: Yes, absolutely and we'll talk about some of that data shortly
- Question: If you reduce the threshold, does it equalize between the two racial identity groups, because this could be a cliff issue; have you played with lowering the threshold?
  - Claire: Yes, we've tinkered with threshold, but we settled on 12 for adults, 6 for families because the distribution was fairly equitable across groups at those thresholds, and it was easier to conceptualize with these clean round numbers; the distribution of the numbers doesn't have a clear cliff or cutoff, it is messier
- Question: can you clarify what you mean by female heads of household - is that single female household or families lead by female?
  - Claire: In this analysis we are looking at people who are in adult only and family household types - so it includes households where there is only one person who identifies as a female and also households that have 2 adults but who is head of household identified as female, and it includes when a female is assigned head of household w/ children whether there is another adult in the household or not
- Question: Sounds like you're taking considerations in monitoring the gender identity data, what do those considerations look like? Interested because a lot of folks don't self-report.
  - Claire: Gender-based identities are self-report and they may or may not disclose their gender identity. For the analyst, we are looking people who identify with each gender category separately; right now in HMIS people can identify as various identities and are therefore being captured in both categories; it's safe to say gender identities are under counted because not everyone feels safe to disclose; we only have the data that we have, if folks aren't sharing that identity, we can't monitor how they are self-identifying
  - JS: we are working to get more robust data set to try to capture some of these discrepancies
- Question: post-period is individual for each head of household?
  - Claire: Yes, post period starts the day after they complete housing needs assessment
- Question: clarifying number of clients, via head of households, include clients with families?
  - Claire: yes
- Question: number for household w/ disability?
  - Claire: heads of households in the client cohort is 62% reported 1 or more disabling conditions



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<ul style="list-style-type: none"> <li>○ JS: lower than PIT count, HMIS includes a lot of different types of programs; not everyone is experiencing chronic homelessness and not everyone is experiencing unsheltered homelessness</li> <li>○ Comment: disclosing of disabilities could be less reported because of social connotations associated with these conditions.</li> </ul>		
12:25pm (15min)	<b>Program Models &amp; Performance Standards Updates</b>  Link to <a href="#">Program Models &amp; Performance Standards</a>	- Shelby Ferguson, <i>H3</i>
Notes <ul style="list-style-type: none"> <li>● <b>skipped this section and will save for the August 2025 Oversight work group</b></li> </ul>		
12:40pm (10min)	<b>2024 NOFO Application Debrief</b>	- Jamie Schecter, <i>H3</i>
Notes: <ul style="list-style-type: none"> <li>● JS reviewed 2024 NOFO application debrief</li> <li>● Question: What does the number (score) actually represent? How are point deductions decided?               <ul style="list-style-type: none"> <li>○ JS: Each section of application is worth certain points, so if there is something that does not meet the expectation for that section then we get the point deductions</li> </ul> </li> <li>● Question: For the third area where we lost points on - who is responsible or aligned to help improve that?               <ul style="list-style-type: none"> <li>○ JS: It's us, H3 and CoC to ensure that we are building these connections; some of it is a capacity issue as well. We're hoping to build capacity so we can get all the important partners into this work!</li> </ul> </li> </ul>		
12:50pm (5min)	<b>YAB Update</b>	- Juno Hedrick, <i>CoH</i>
Notes: <ul style="list-style-type: none"> <li>● Provided an update on YAB activities that occurred during the month of May</li> <li>● Also update on activities for YAB in the coming months</li> <li>● JS: it has been amazing to see many YAB members going into different community spaces as individuals (not as YAB) and it great to see!</li> </ul>		
12:55pm (5min)	<b>PIT &amp; Annual Report Update</b>	- Jamie Schecter, <i>H3</i>
Notes: <ul style="list-style-type: none"> <li>● JS provide brief update</li> <li>● No comments</li> </ul>		
1:00pm (15min)	<b>2025 Monitoring Process Update</b>	- Michele Byrnes, <i>HB</i> - Alex Michel, <i>HB</i>
Notes: <ul style="list-style-type: none"> <li>● Provided update on 2025 monitoring process</li> <li>● No comments</li> </ul>		





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1:15pm (5min)	<b>Accountability Corner</b> a. Review 2025 Q2	- Jamie Schecter, <i>H3</i>
Notes: <ul style="list-style-type: none"> <li>skipped this section and will save for the August 2025 Oversight work group</li> </ul>		
1:20pm (5 min)	<b>Adjourn</b> a. Review next steps b. Overview of upcoming meetings	- Courtney Pal, <i>CoH</i>
Notes: <ul style="list-style-type: none"> <li>Reviewed next steps</li> <li>No comments</li> </ul>		

Acronym	Definition
APR	Annual Performance Report (for HUD homeless programs)
CARE	Coordinated Assessment and Resource
CCYCS	Contra Costa Youth Continuum of Services
CDBG, CDBG-CV	Community Development Block Grant (federal and state programs) and the federal Community Development Block Grant CARES Act coronavirus allocation.
CES	Coordinated Entry System
CESH	California Emergency Solutions and Housing program (state funding)
Continuum of Care (CoC)	Continuum of Care approach to assistance to the homeless. Federal grant program promoting and funding permanent solutions to homelessness.
Con Plan	Consolidated Plan, a locally developed plan for housing assistance and urban development under CDBG.
CORE	Coordinated Outreach Referral, Engagement program
COVID-19	Coronavirus
DOC	Department Operations Center
EHSD	(Contra Costa County) Employment and Human Services Division
EOC	Emergency Operations Center
ESG and ESG-CV	Emergency Solutions Grant (federal and state program) and the federal Emergency Solutions Grant CARES Act coronavirus allocation.
ESG-CV	Emergency Solutions Grant CARES
FMR	Fair Market Rent (maximum rent for Section 8 rental assistance/CoC grants)
HCD	Housing and Community Development (State office)
HEAP	Homeless Emergency Aid Program (State funding)
HEARTH	Homeless Emergency and Rapid Transition to Housing (HEARTH) Act of 2009
HHAP	Homeless Housing and Assistance Program
HMIS	Homeless Management Information System
HOME	Home Investment Partnerships (CPD program)
HUD	U.S. Department of Housing and Urban Development (federal)



## CONTRA COSTA COUNCIL ON HOMELESSNESS OVERSIGHT COMMITTEE MEETING

MHSA	Mental Health Services Act
NOFA	Notice of Funding Availability
PHA	Public Housing Authority
PUI	Persons Under Investigation
SAMHSA	Substance Abuse & Mental Health Services Administration
SRO	Single-Room Occupancy housing units
SSDI	Social Security Disability Income
SSI	Supplemental Security Income
TA	Technical Assistance
TAY	Transition Age Youth (usually ages 16-24)
VA	Veterans Affairs (U.S. Department of)
VASH	Veterans Affairs Supportive Housing
VI-SPDAT	Vulnerability Index – Service Prioritization Decision Assistance Tool

### EQUITY DEFINITIONS

(adapted from C4 Innovations and approved by COH on 8.3.23)

Term	Definition
<b>Individual Racism</b>	A person's beliefs and actions that serve to perpetuate racial oppression. This can be conscious and unconscious. This may be externalized or internalized
<b>Institutional Racism</b>	Policies and practices at the organization (or "sector") level that perpetuate oppression. It involves unjust policies, practices, procedures, and outcomes that work better for white people than people of color, whether intentional or not.
<b>Interpersonal Racism</b>	The interactions between people - both within and across racial groups
<b>Microaggressions</b>	Brief, everyday exchanges that send denigrating messages to certain individuals because of their group membership
<b>Race</b>	A social construct created in the 17th century by white Europeans to justify the enslavement of Africans and the spread of colonialism. Understanding of race as a concept has changed over time, but the outcomes of discrimination based on race remain entrenched in our systems.
<b>Race Equity Lens</b>	A way of viewing the world in an integrated and holistic manner, taking into account past and present racial injustices and seeking to address them through more equitable practices and structures.
<b>Racial Bias</b>	Implicit and/or explicit bias that reinforces discriminatory attitudes and behaviors when interacting with people or situations



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<b>Racial Equity</b>	The condition where one's racial identity does not predict their social, health, or economic outcomes. Racial equity is a process of eliminating racial disparities and improving outcomes for everyone. It is the intentional and continual practice of changing practices, systems, and structures by prioritizing the measurable change in the lives of people of color.
<b>Racism</b>	A system of institutional, systemic oppression, and practices of individuals and society that shape cultural beliefs and values that support racist policies and practices.
<b>Structural Racism</b>	How these effects interact and accumulate across institutions and across history. Structural racism highlights how racism operates as a system of power with multiple interconnected, reinforcing, and self-perpetuating components which result in racial inequities across all indicators for success.
<b>Systemic Racism</b>	infrastructure of rulings, ordinances or statutes adopted by a sovereign government or authoritative entity, whereas such ordinances and statutes entitles one racial group in a society certain rights and privileges, while denying other groups in that society these same rights and privileges because of long-established cultural prejudices, religious prejudices, fears, myths, and Xenophobia's held by the entitled group
<b>White Fragility</b>	White fragility refers to feelings of discomfort a white person experiences when they witness or engage in discussions around racial inequality and injustice. Their engagement in conversations about racism may trigger a range of defensive actions, feelings, and behaviors, such as anger, fear, and silence. These reactive behaviors reinforce continued white dominant culture.

	Member	Affiliation	Attended y/n virtual/in- person	Approve Feb 2025 Meeting Minutes
1	Alejandra Chamberlain (she/her)	Education and Vocational Services Representative	y, in-person	yes
2	Courtney Pal	Affordable Housing Developer Representative	y, virtual	yes
3	Juno Hedrick	Lived Experience Advisor #1	y, virtual (later in person)	yes
4	Leslie Gleason (she/her)	CoC/ESG Program Grantee Representative	y, in-person	motion, yes
5	Mia Fairbanks	Health Care Representative (Healthcare for the Homeless)	y, in-person	motion, yes



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HOMELESSNESS  
**OVERSIGHT COMMITTEE MEETING**

6	Verneda Clapp	Workforce Development Representative	y, in-person	yes
7	Wayne Earl (he/him)	Faith Community Representative (Rock Harbor Christian Fellowship)	y, in-person	yes

**Oversight Committee CoH Member Roll Call & Voting Record (6/26/2025)**

Y = Yes (specify if virtual or in person) // N = No // A = Abstain // Quorum = 4



## OVERSIGHT COMMITTEE WORK GROUP

August 21, 2025 from 11:30 – 1:00 p.m.

# WELCOME

Wayne Earl, *CoH*

# Agenda

1. Welcome & Introductions
2. 2025 Meeting Logistics
3. Announcements
4. June 2025 Meeting Recap
5. CES Updates – Assessment Tool Redesign Updates
6. YAB Update
7. Accountability Corner Q2
8. Contra Costa Health Change Agent Fellowship Overview
9. Closing – 1:30pm

# INTRODUCTIONS



Jamie Schechter, *Homeless Services Chief*

Mary Juarez-Fitzgerald, *Coordinate Entry Manager*

Shelby Ferguson, *CoC Administrator*

Email: [contracostacoc@cchealth.org](mailto:contracostacoc@cchealth.org)



Riley Meve, *Policy Analyst*

Tania Morales, *Project Coordinator*

Email: [contracosta@homebaseccc.org](mailto:contracosta@homebaseccc.org)



1. What part of the following geographic areas do you spend the most time in?
2. Do you have lived experience of homelessness?
3. What best describes your racial identity?

## MENTIMETER: WHO'S IN THE ROOM

# 2025 MEETING LOGISTICS

Wayne Earl, *CoH*

# WEBINAR VS MEETING FORMAT

- Due to Zoom Bombing, the virtual component of COH meetings have moved from Meeting to Webinar format.

## What's Different?

- Participants will join WITHOUT the ability to unmute or be seen on camera
- Host can give participants ability to unmute or be seen on camera as needed

## What's the Same?

- Participants can raise hand
- Participants can share in the chat

# COMMITTEE vs WORKGROUP

There will be two types of meetings held throughout the year, each with a different structure.

## Committee Meeting

- Every other meeting, starting in Feb
- In-person CoH member attendance required (with exemptions)
- Activities include voting to approve/adopt minutes and other items as needed

## Workgroup Meetings

- Every other meeting, starting in April
- Fully virtual
- Activities include hearing presentations, hearing from stakeholders and partners, and developing updates and other content



Date	Time	Location
February 20	11:30am – 1:30pm	<b>In-person/hybrid</b> 2400 Bisso Lane, Concord (suite #D2) ( <a href="#">hybrid Zoom link</a> )
April 17	11:30am – 1:30pm	<b>Virtual only</b> ( <a href="#">Zoom registration link</a> )
June 26	11:30am – 1:30pm	<b>In-person/hybrid</b> 2400 Bisso Lane, Concord (suite #D2) ( <a href="#">hybrid Zoom link</a> )
★ August 21	11:30am – 1:30pm	<b>Virtual only</b> ( <a href="#">Zoom registration link</a> )
October 17	11:30am – 1:30pm	<b>In-person/hybrid</b> 2400 Bisso Lane, Concord (suite #D2) ( <a href="#">hybrid Zoom link</a> )
December 18	11:30am -1:30pm	<b>Virtual only</b> ( <a href="#">Zoom registration link</a> )

## 2025 MEETING SCHEDULE

# ANNOUNCEMENTS

Courtney Pal, *CoH*

# JUNE 2025 MEETING RECAP

Courtney Pal, *CoH*

# RECAP

The following items were covered during the 2025 June Oversight Cmte meeting:

- ✓ Review & Approve February 20, 2025 Meeting Minutes – ACTION ITEM
- ✓ Coordinated Entry Updates
  - ✓ Prevention Screening Tool Updates
  - ✓ Assessment Tool Redesign Updates
- ✓ 2024 NOFO Application Debrief
- ✓ YAB Updates
- ✓ PIT & Annual Report Update
- ✓ 2025 Monitoring Process Update

*Note that meeting minutes will be reviewed for approval during the October meeting*



# COORDINATED ENTRY SYSTEM UPDATES – ASSESSMENT TOOL REDESIGN UPDATE


Mary Juarez-Fitzgerald, *H3*  
Chela Shuster, Focus Strategies



FOCUS  
*strategies*

# MACHINE LEARNING PRELIMINARY FINDINGS

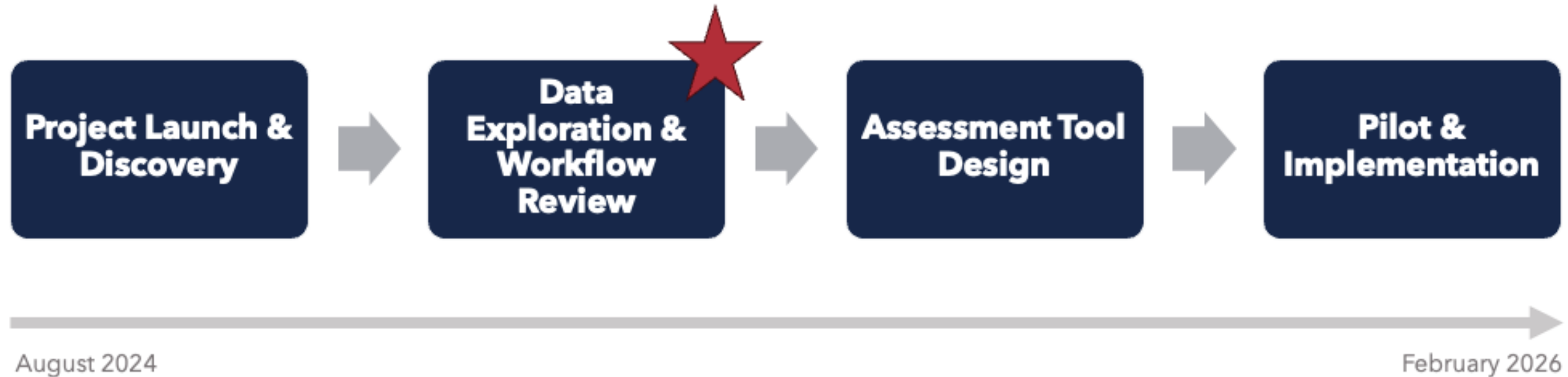
CONTRA COSTA COUNTY H3  
OVERSIGHT COMMITTEE

 (916) 436-1836

 [FocusStrategies.net](http://FocusStrategies.net)

 440 N Barranca Ave #1815, Covina, CA 91723

# HNA Redesign Project Timeline & Activities



# Agenda

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Methodology



Findings



Next Steps

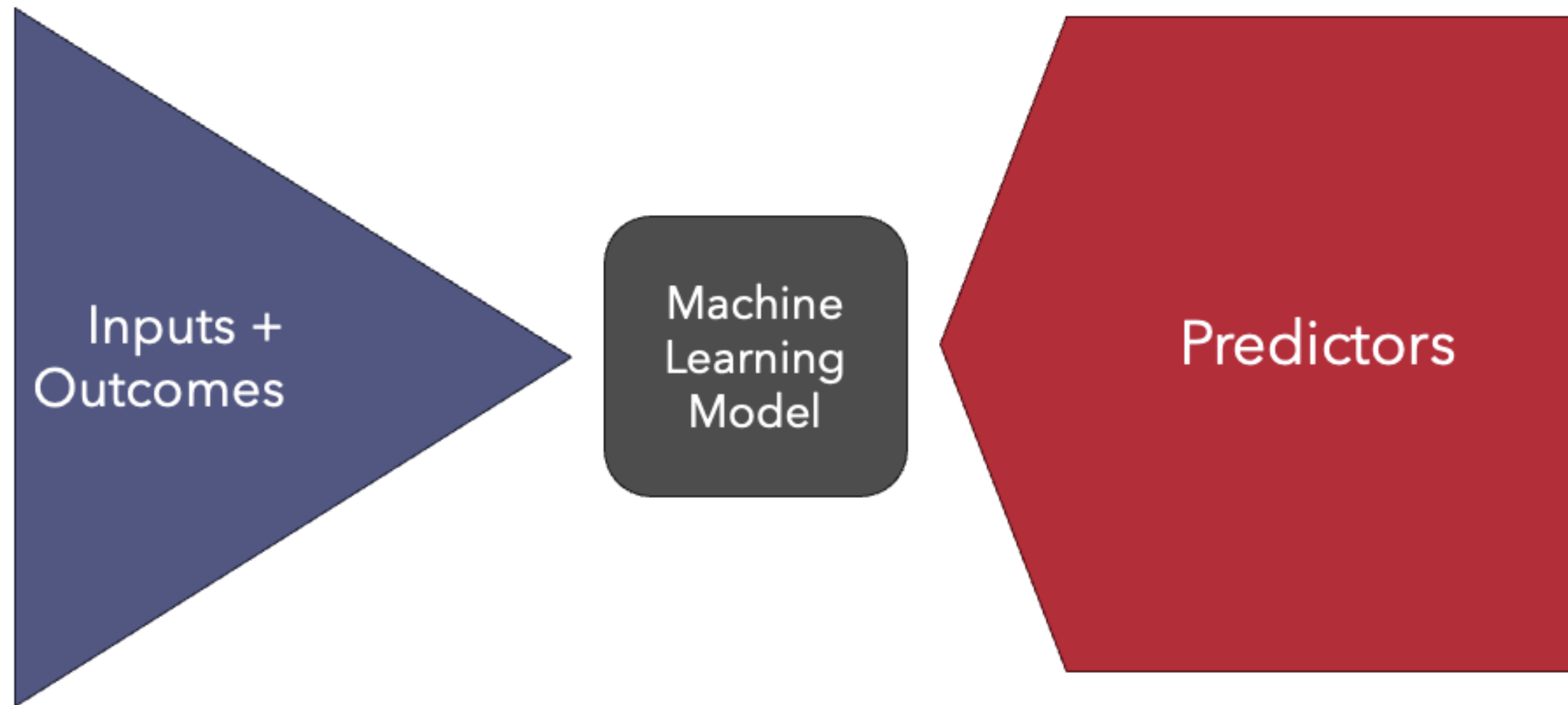


**FOCUS**  
*strategies*

# Methodology

1. Define "prolonged homelessness" and factors that may predict prolonged homelessness
  - Long-term homelessness OR
  - Repeated episodic homelessness
2. Train, calibrate and run machine learning model
3. Interpret findings

# Identifying Predictors with Machine Learning



# Limitations

- **Self-report nature of Coordinated Entry data**

- Most of the data elements included in this preliminary machine learning analysis are self-report

- **Data availability**

- Data included in this preliminary machine learning analysis is exclusive to HMIS and the data mart, which is derived from HMIS
- Future machine learning analyses will include CCHS data





**FOCUS**  
*strategies*

# Findings

# Strongest Predictors of Prolonged Homelessness

## Employment and Income

- All Households
  - Total income
  - Hours worked in the prior week
- Adult-Only Households
  - Earned income

## Health Condition(s)

- All Households
  - Physical disability limiting housing access or independent living
- Adult-Only Households
  - HIV
- Family Households
  - Mental health condition

# Strongest Predictors of Prolonged Homelessness



## Homelessness History

- All Households
  - Prior episodes of homelessness
- Adult-Only Households
  - Exits from services to homelessness
- Family Households
  - Length of time homeless



## Causes of Homelessness

- All Households
  - Abuse and/or trauma
- Adult-Only Households
  - Domestic violence
  - Religious or cultural differences (data for TAY only)
- Family Households
  - Parole
  - Rent increase
  - Substance abuse

# Strongest Predictors of Prolonged Homelessness



## System Involvement

- All Households
  - Justice system involvement
- Adult-Only Households
  - Pre-high school highest education
- Family Households
  - Foster care history



## Service Utilization

- All Households
  - Emergency service utilization
- Adult-Only Households
  - Enrollments in shelter and/or street outreach programs
- Family Households
  - Hospitalizations

### **Staying in Transitional Housing programs is a predictor of prolonged homelessness**

- This is likely due to the relationship between average length of stay in these programs and the way that the "prolonged homelessness" outcome is defined

### **Unknown responses (e.g. *Does Not Know, Refused, Data Not Collected*) to several current HNA questions are predictors of prolonged homelessness**

- This may indicate that a client's lack of responsiveness or other possible disconnects between client and assessor may be an indicator of continued homelessness risk



**FOCUS**  
*strategies*

## **Next Steps**



## What We've Learned So Far...

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**Several key predictors are emerging across both adult-only and family households and can be used as a basis to begin drafting new HNA questions:**

- Total household income
- Physical disability that limits housing options or makes independent living hard
- Utilization of emergency services
- Abuse or trauma
- Justice system involvement

# Next Steps

## Cross-reference quantitative analysis findings with stakeholder engagement insights

What is standing out in both sources that should be included in the HNA?

What do we want more information on or want to discuss further with the steering committee?

## Analyze responses to predictor data elements by key demographic groups

Youth ages 18-24

Racial/ethnic groups

Other subpopulations

## Analyze and incorporate CCHS data\*

## Begin Developing HNA Questions

\*Focus Strategies is working with H3 to access CCHS data. This process is iterative and may occur before and during HNA development.



# Developing the HNA

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## **Draft and refine HNA questions to be piloted based on:**

- Strength of predictors, including CCHS data
- Stakeholder input
- Best practice research

## **Refine and pilot the new HNA**

## **Develop scoring methodology based on:**

- Strength of predictors
- Stakeholder input
- Pilot results

## **Finalize and implement**

- Finalize and implement the new HNA

# YOUTH ADVISORY BOARD (YAB) UPDATES

Juno Hedrick, *CoH Lived Experience Advisor  
and Vice Chair, YAB Coordinator*

Anastasia Lockwood, *YAB Member*

# YAB JULY MEETINGS

YAB Subcommittees  
Meetings:  
Communications, Data  
& Research (**NEW**), and  
Outreach & Retention

Oversight Committee  
Meeting

CES Housing Needs  
Assessment (HNA)  
Committee

Bimonthly hybrid YAB  
Meetings at H3 Offices  
in Concord and RYSE  
Center in Richmond

Youth & Young Adult  
(YYA) Community  
Strategic Planning:  
Core and Workgroup  
Meetings

**NEW:** RFP Panel for  
Transitional Housing for  
TAY

# YYA STRATEGIC PLANNING WORKGROUPS



**Resources (Action 1.2):** Get a handle on the resources we have and provide a toolkit that helps different stakeholders access resources

- **Facilitator:** Matthew Aronson, Matthew Aronson Consulting
- **YAB Member:** Ramon



**Outreach (Action 1.5):** Create and implement an outreach plan

- **Facilitator:** Jamie Schechter, H3
- **YAB Member:** Leon



**Safety & Liberation (Action 4.3):** Understand how well current partners are welcoming and supporting LGBTQIA+ and BIPOC YYA

- **Facilitators:** Juno Hedrick, YAB & Caroline Miller, H3
- **YAB Member:** Anastasia L.

# YAB JULY ACTIVITIES



- YAB-only peer spaces
- Community-building: celebrated YAB member with a sprinkle party.

# NEXT STEPS

Complete review  
and scoring of  
applicants of  
RFP Panel for  
Transitional  
Housing for TAY.

Data & Research  
subcommittee to  
begin planning for  
Youth Point-in-  
Time Count.

Communications  
subcommittee to  
begin planning for  
Homeless  
Awareness Month  
and webpage  
updates.

Participate in YYA  
Homelessness &  
Adultism Train-the-  
Trainer sessions with the  
MAC team in August

Prepare for HUD Youth  
Homeless  
Demonstration Program  
FY 2024 NOFO to be re-  
released soon!

# CONNECT WITH YAB!

Are you—or do you know—a young person with lived experience of homelessness or housing instability who wants to create change?

RSVP to join a meeting as a guest to learn more!

For more information, email:

[ContraCostaYAB@cchealth.org](mailto:ContraCostaYAB@cchealth.org)





QUESTIONS?



## Q2 ACCOUNTABILITY CORNER

Jamie Schechter, *H3*

# 2025 WORKPLAN – QUARTER 2

## Goals

- Updates on Program Models and Coordinated Entry

## Activities

- Program Models and Performance Standards
- CE updates including CES Assessment redesign
- Update on 2025 monitoring
- HIC Update
- Update on Participant Satisfaction Survey
- Accountability corner

# ACCOUNTABILITY CORNER – QUARTER 2

## What was accomplished?

- Update on Coordinated Entry Housing Needs Assessment in April and June
- Program Models & Performance Standards Updates – update on satisfaction surveys and CARE Center program model
- YAB update
- CoC monitoring update

## What was not accomplished?

- Program model discussion on transitional housing and bridge housing

# CONTRA COSTA HEALTH CHANGE AGENT FELLOWSHIP OVERVIEW

Shelby Ferguson, *H3*

# CHANGE AGENT FELLOWSHIP OVERVIEW

- Cross-disciplinary, 8-month program designed to support emerging and experienced leaders throughout Contra Costa Health to lead transformational change in health services
- Goal is to gain practical skills in **improvement science, operational management, systems thinking, and change leadership**
- Develop a project focused on **equity**
- Led by a Program Sponsor

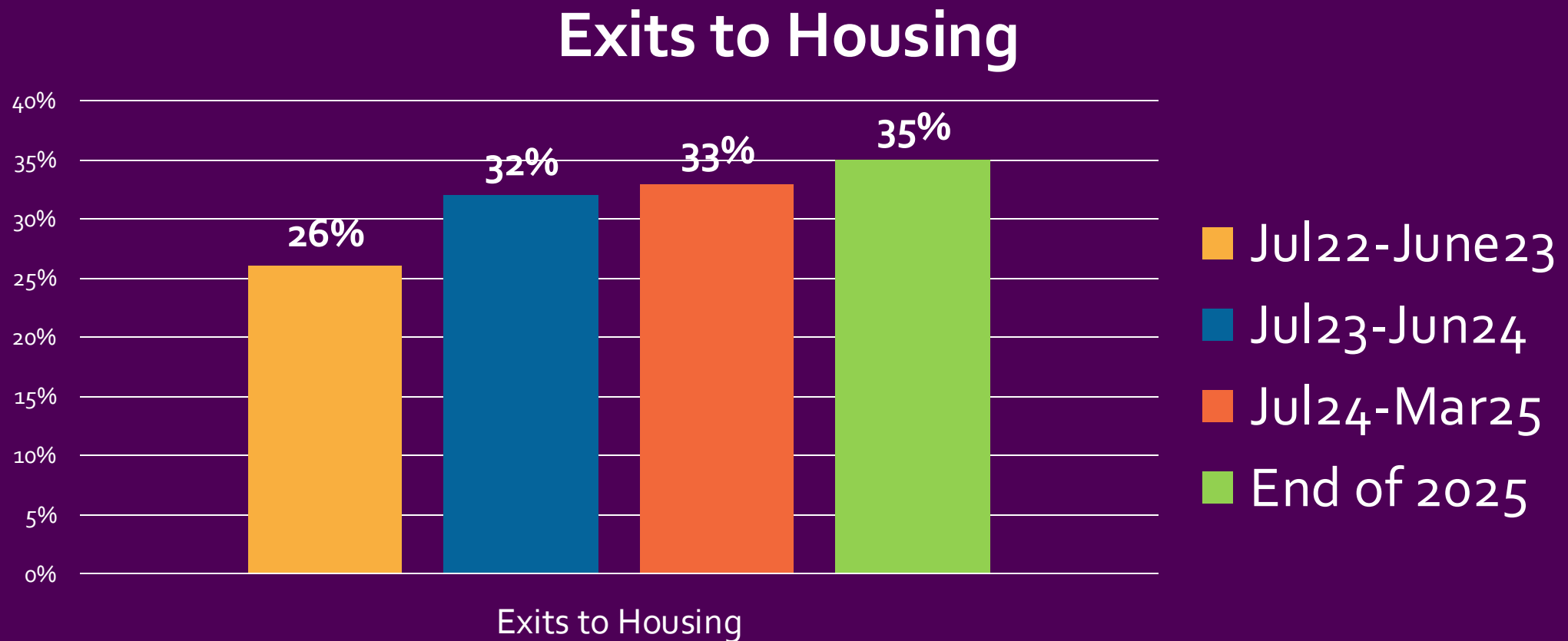


# MY IMPROVEMENT PROJECT

- Increasing participants exits to housing at our CARE Centers
- Focus on equity across program models
- Included a training series and manual for case management staff to:
  - Increase their knowledge
  - Increase their skills

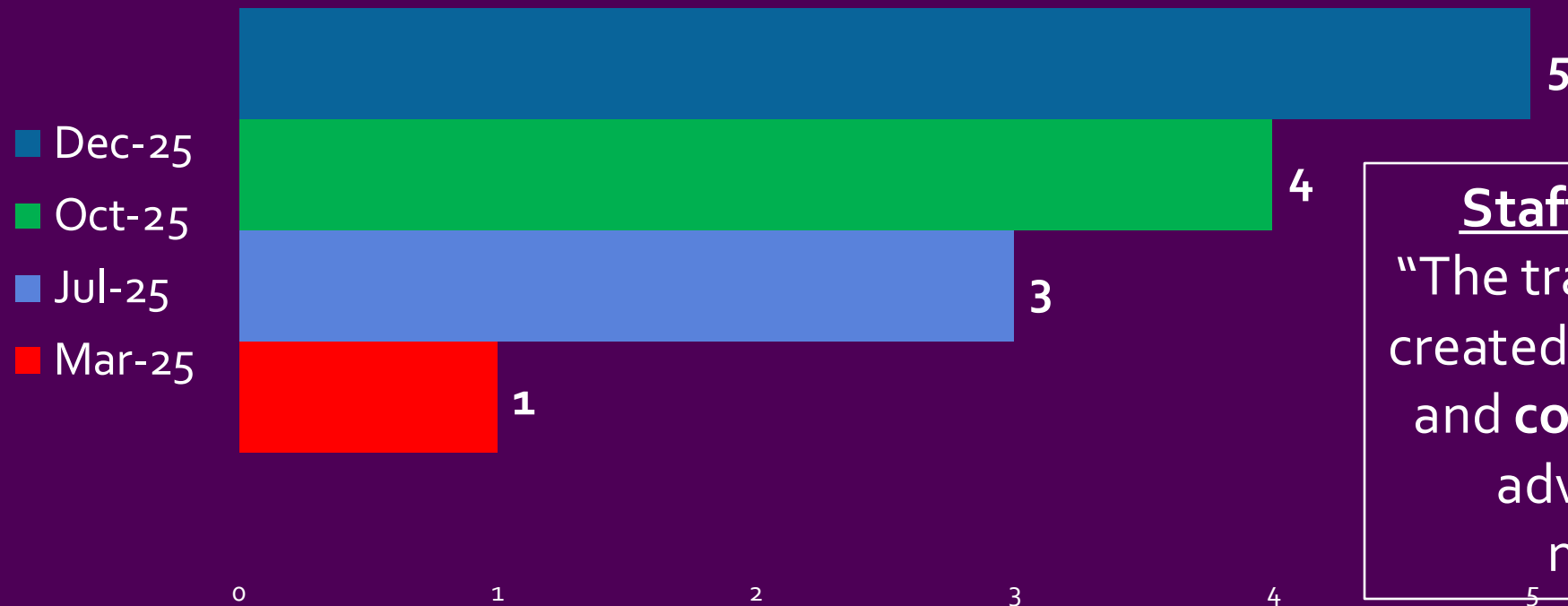


# PARTICIPANT EXIT RATE DATA



# STAFF KNOWLEDGE DATA

## Staff Knowledge of Housing Focused Case Management



### Staff Testimonial

"The training series has created more **efficiency** and **confidence** in the advice I give to members"



# NEXT STEPS



Continue implementing training series and training manual



Expand training series and training manual to other programs like shelters



QUESTIONS?

# WRAP-UP

Juno Hedrick, *CoH/YAB*

# NEXT STEPS

Next meeting:

- October 16<sup>th</sup>, 11:30am – 1:30pm

# UPCOMING MEETINGS

CoH/Cmte	Date/Time	Location	Zoom Link
Homeless Awareness Month Committee Work Group	August 27, 2 – 4pm	VIRTUAL ONLY	<a href="https://www.google.com/url?q=https%3A%2F%2Fhomebaseccc.zoom.us%2Fmeeting%2Fregister%2FZVZx8BObRIKn46V2R5Ajlw">https://www.google.com/url?q=https%3A%2F%2Fhomebaseccc.zoom.us%2Fmeeting%2Fregister%2FZVZx8BObRIKn46V2R5Ajlw</a>
COH Meeting	September 4, 1 – 3pm	1025 Escobar, Martinez (IN-PERSON)	<a href="https://homebaseccc.zoom.us/j/83882491530">https://homebaseccc.zoom.us/j/83882491530</a>
HMIS Policy	September 9, 12 – 1:30pm	2400 Bisso Lane (Suite D2), Concord, Venti Conference Room	<a href="https://homebaseccc.zoom.us/meeting/register/tZYlceCtrT MtHdbB-xg-MAoMopNG39MNJMIN">https://homebaseccc.zoom.us/meeting/register/tZYlceCtrT MtHdbB-xg-MAoMopNG39MNJMIN</a>
Equity Committee Meeting	September 9, 2 – 4pm	VIRTUAL ONLY	<a href="https://homebaseccc.zoom.us/meeting/register/tZctcOCuqz ItGNaAB8uy-JVxgiXIKuxUWPYX">https://homebaseccc.zoom.us/meeting/register/tZctcOCuqz ItGNaAB8uy-JVxgiXIKuxUWPYX</a>
Homeless Service Provider Meeting	September 11, 8:30 – 9:30am	VIRTUAL ONLY	<a href="https://homebaseccc.zoom.us/meeting/register/tZlqc-mvqDwoE9PPYaR8_6COhfChAJ1vuFED">https://homebaseccc.zoom.us/meeting/register/tZlqc-mvqDwoE9PPYaR8_6COhfChAJ1vuFED</a>
Homeless Awareness Month Committee Work Group	September 25, 2 – 4pm	VIRTUAL ONLY	<a href="https://www.google.com/url?q=https%3A%2F%2Fhomebaseccc.zoom.us%2Fmeeting%2Fregister%2FZVZx8BObRIKn46V2R5Ajlw">https://www.google.com/url?q=https%3A%2F%2Fhomebaseccc.zoom.us%2Fmeeting%2Fregister%2FZVZx8BObRIKn46V2R5Ajlw</a>
COH Meeting	October 2, 1 – 3pm	1025 Escobar, Martinez (IN-PERSON)	<a href="https://homebaseccc.zoom.us/j/83882491530">https://homebaseccc.zoom.us/j/83882491530</a>

# UPCOMING MEETINGS

CoH/Cmte	Date/Time	Location	Zoom Link
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PATH Committee	October 16, 9:30 – 11am	2400 Bisso Lane (Suite D2), Concord, Venti Conference Room	<a href="https://us02web.zoom.us/join/mtg/mtg/register/tZErdemqqTs oE90m6dcFxsS5rdtyuo4x2Dj9#/registration">https://us02web.zoom.us/join/mtg/mtg/register/tZErdemqqTs oE90m6dcFxsS5rdtyuo4x2Dj9#/registration</a>
Oversight Committee Meeting	October 16, 11:30 – 1:30pm	2400 Bisso Lane (Suite D2), Concord (IN-PERSON)	<a href="https://homebaseccc.zoom.us/join/mtg/mtg/register/tZcsf-2urDssGdzVjZhCYrYEYtBPv6TuzAce#/registration">https://homebaseccc.zoom.us/join/mtg/mtg/register/tZcsf-2urDssGdzVjZhCYrYEYtBPv6TuzAce#/registration</a>



# CONTRA COSTA COUNCIL ON HOMELESSNESS OVERSIGHT COMMITTEE WORKING GROUP

## VIRTUAL WORKING GROUP AGENDA

Thursday August 21, 2025, 11:30AM – 1:00PM

### COMMITTEE PURPOSE:

The purpose of the Oversight Committee is to review and assess the development, implementation, and improvement of the CoC, Coordinated Entry System, HMIS Database, and system outcomes.

### HOW TO JOIN THE MEETING VIA ZOOM:

**Working Group (VIRUTAL ONLY)** Link to register:

<https://homebaseccc.zoom.us/meeting/register/tZcsf-2urDssGdzVjZhCYrYtBPv6TuzAce>

How to Join the Meeting Via Call-In: 1- 669-900-6833 / Meeting ID: 831 8462 0638

TIME	AGENDA ITEM	PRESENTERS
11:30am (10 min)	<b>Welcome &amp; Introductions</b> a. Welcome b. Review agenda c. Introductions d. Mentimeter - Who's in the Room?	- Wayne Earl, <i>CoH</i> - Jamie Schechter, <i>H3</i> - Riley Meve, <i>HB</i>
11:40am (5 min)	<b>2025 Meeting Logistics</b> a. Cmte vs. Work Group Mtg b. 2025 Meeting Schedule Update	- Wayne Earl, <i>CoH</i>
11:45am (5min)	<b>Announcements</b> a. Open period for announcements on items not listed on the agenda.	- Courtney Pal, <i>CoH</i> - Members of the public
11:50am (5 min)	<b>June Meeting Recap</b> a. Provide June meeting recap; June meeting minutes will be approved during October 2025 meeting	- Courtney Pal, <i>CoH</i>
11:55am (35min)	<b>CES Updates</b> a. Coordinated Entry Housing Needs Assessment Replacement & Redesign, Project Update  Link to <a href="#">Coordinated Entry Policies &amp; Procedures</a>	- Mary Juarez-Fitzgerald, <i>H3</i> - Chela Shuster, <i>Focus Strategies</i>
12:30pm (10min)	<b>YAB Update</b>	- Juno Hedrick, <i>CoH/YAB</i> - Anastasia Lockwood, <i>YAB</i>



## CONTRA COSTA COUNCIL ON HOMELESSNESS OVERSIGHT COMMITTEE WORKING GROUP

12:40pm (5 min)	<b>Q2 Accountability Corner</b>	- Jamie Schechter, <i>H3</i>
12:45pm (15min)	<b>Program Models &amp; Performance Standards Updates</b> a. Contra Costa Health, Change Agent Fellowship  Link to <a href="#">Program Models &amp; Performance Standards</a>	- Shelby Ferguson, <i>H3</i>
1pm (2 min)	<b>Closing</b> a. Review next steps b. Overview of upcoming meetings	- Juno Hedrick, <i>CoH/YAB</i>

Acronym	Definition
APR	Annual Performance Report (for HUD homeless programs)
CARE	Coordinated Assessment and Resource
CCYCS	Contra Costa Youth Continuum of Services
CDBG, CDBG-CV	Community Development Block Grant (federal and state programs) and the federal Community Development Block Grant CARES Act coronavirus allocation.
CES	Coordinated Entry System
CESH	California Emergency Solutions and Housing program (state funding)
Continuum of Care (CoC)	Continuum of Care approach to assistance to the homeless. Federal grant program promoting and funding permanent solutions to homelessness.
Con Plan	Consolidated Plan, a locally developed plan for housing assistance and urban development under CDBG.
CORE	Coordinated Outreach Referral, Engagement program
COVID-19	Coronavirus
DOC	Department Operations Center
EHSD	(Contra Costa County) Employment and Human Services Division
EOC	Emergency Operations Center
ESG and ESG- CV	Emergency Solutions Grant (federal and state program) and the federal Emergency Solutions Grant CARES Act coronavirus allocation.
ESG-CV	Emergency Solutions Grant CARES
FMR	Fair Market Rent (maximum rent for Section 8 rental assistance/CoC grants)
HCD	Housing and Community Development (State office)
HEAP	Homeless Emergency Aid Program (State funding)
HEARTH	Homeless Emergency and Rapid Transition to Housing (HEARTH) Act of 2009
HHAP	Homeless Housing and Assistance Program
HMIS	Homeless Management Information System
HOME	Home Investment Partnerships (CPD program)
HUD	U.S. Department of Housing and Urban Development (federal)





## CONTRA COSTA COUNCIL ON HOMELESSNESS OVERSIGHT COMMITTEE WORKING GROUP

MHSA	Mental Health Services Act
NOFA	Notice of Funding Availability
PHA	Public Housing Authority
PUI	Persons Under Investigation
SAMHSA	Substance Abuse & Mental Health Services Administration
SRO	Single-Room Occupancy housing units
SSDI	Social Security Disability Income
SSI	Supplemental Security Income
TA	Technical Assistance
TAY	Transition Age Youth (usually ages 16-24)
VA	Veterans Affairs (U.S. Department of)
VASH	Veterans Affairs Supportive Housing
VI-SPDAT	Vulnerability Index – Service Prioritization Decision Assistance Tool

### EQUITY DEFINITIONS

(adapted from C4 Innovations and approved by COH on 8.3.23)

Term	Definition
<b>Individual Racism</b>	A person's beliefs and actions that serve to perpetuate racial oppression. This can be conscious and unconscious. This may be externalized or internalized
<b>Institutional Racism</b>	Policies and practices at the organization (or "sector") level that perpetuate oppression. It involves unjust policies, practices, procedures, and outcomes that work better for white people than people of color, whether intentional or not.
<b>Interpersonal Racism</b>	The interactions between people - both within and across racial groups
<b>Microaggressions</b>	Brief, everyday exchanges that send denigrating messages to certain individuals because of their group membership
<b>Race</b>	A social construct created in the 17th century by white Europeans to justify the enslavement of Africans and the spread of colonialism. Understanding of race as a concept has changed over time, but the outcomes of discrimination based on race remain entrenched in our systems.
<b>Race Equity Lens</b>	A way of viewing the world in an integrated and holistic manner, taking into account past and present racial injustices and seeking to address them through more equitable practices and structures.
<b>Racial Bias</b>	Implicit and/or explicit bias that reinforces discriminatory attitudes and behaviors when interacting with people or situations



## CONTRA COSTA COUNCIL ON HOMELESSNESS OVERSIGHT COMMITTEE WORKING GROUP

<b>Racial Equity</b>	The condition where one's racial identity does not predict their social, health, or economic outcomes. Racial equity is a process of eliminating racial disparities and improving outcomes for everyone. It is the intentional and continual practice of changing practices, systems, and structures by prioritizing the measurable change in the lives of people of color.
<b>Racism</b>	A system of institutional, systemic oppression, and practices of individuals and society that shape cultural beliefs and values that support racist policies and practices.
<b>Structural Racism</b>	How these effects interact and accumulate across institutions and across history. Structural racism highlights how racism operates as a system of power with multiple interconnected, reinforcing, and self-perpetuating components which result in racial inequities across all indicators for success.
<b>Systemic Racism</b>	infrastructure of rulings, ordinances or statutes adopted by a sovereign government or authoritative entity, whereas such ordinances and statutes entitles one racial group in a society certain rights and privileges, while denying other groups in that society these same rights and privileges because of long-established cultural prejudices, religious prejudices, fears, myths, and Xenophobia's held by the entitled group
<b>White Fragility</b>	White fragility refers to feelings of discomfort a white person experiences when they witness or engage in discussions around racial inequality and injustice. Their engagement in conversations about racism may trigger a range of defensive actions, feelings, and behaviors, such as anger, fear, and silence. These reactive behaviors reinforce continued white dominant culture.