

Attachment B - Non-Housing Survey



Needs Assessment for Non-Housing Community Needs in Contra Costa County

2025 - 2030 Non-Housing Community Needs Survey

The Cities of Antioch, Concord, Pittsburg, Walnut Creek, and the County of Contra Costa (on behalf of all the other towns and cities in Contra Costa) receive federal Community Development Block Grant (CDBG), HOME Investment Partnership Program (HOME), and Emergency Solutions Grant (ESG) funding. Over a five-year period, these funds are expected to total over \$60 million!!

This non-housing survey will include questions related to general services for low-income person, and public facilities and infrastructure. It will **NOT** ask questions about affordable housing or homelessness, which is a separate survey.

NOTICE: Reasonable accommodation or other assistance and/or support services needed to complete this survey may be provided upon request. Please call 925-779-7037 to request reasonable accommodations.

All of your responses to this survey are confidential and no identifying information will be shared.

This survey will take around 10 - 20 minutes, so please be prepared to give it your thoughtful consideration. THANK YOU for caring about your community by providing feedback to help direct the funding.

Introduction

Your demographic information will remain confidential. No personal identifying information or contact information will be collected or shared with third parties.

1. How did you hear about this survey? *Check all that apply.*

- | | |
|---|--|
| <input type="checkbox"/> Newspaper | <input type="checkbox"/> Social media |
| <input type="checkbox"/> Website | <input type="checkbox"/> Non-profit organization |
| <input type="checkbox"/> Email | <input type="checkbox"/> Next Door |
| <input type="checkbox"/> Word of mouth / friend | <input type="checkbox"/> Other _____ |

2. How are you connected to Contra Costa County? *Check all that apply.*

- I'm a resident of Contra Costa County
- I work for a non-profit agency, including affordable housing developers serving Contra Costa County
- I work in Contra Costa County
- I work for a local government in Contra Costa County
- I am an elected government official in Contra Costa County
- I am a current consumer or client of affordable housing or social services in Contra Costa County
- I am a former consumer or client of affordable housing or social services in Contra Costa County
- Other _____

3. What city or town are you going to be making comments on today? *Select one only.*

- | | |
|---|--|
| <input type="radio"/> City of Antioch | <input type="radio"/> City of Walnut Creek |
| <input type="radio"/> City of Concord | <input type="radio"/> Urban County (all other communities) |
| <input type="radio"/> City of Pittsburg | |

4. If you selected Urban County above, please check the specific cities, towns, or communities that you will be commenting on. *Check all that apply.*

- Alamo
- Bay Point
- Bethel Island
- Blackhawk/ Diablo/
Tassajara Valley
- Brentwood
- Byron
- Clayton
- Clyde
- Crockett
- Danville

- Discovery Bay
- El Cerrito
- El Sobrante
- Hercules
- Kensington
- Knightsen
- Lafayette
- Martinez
- Moraga
- North Richmond
- Oakley

- Orinda
- Pacheco/Vine Hill
- Pinole
- Port Costa
- Pleasant Hill
- Richmond
- Rodeo
- San Pablo
- San Ramon
- Other _____

Quality of Life in Your Community

Please rate each of the following aspects about the of life in your community.

5. Your city/town as a place to live

- Excellent
- Good
- Fair
- Poor
- Don't Know

6. Level of Safety

- Excellent
- Good
- Fair
- Poor
- Don't Know

7. Access to public transportation

-

- Excellent
- Good
- Fair
- Poor
- Don't Know

8. Ease of Active Transportation (e.g. walking, bicycling, etc.)

- Excellent
- Good
- Fair
- Poor
- Don't Know

9. Access to groceries and produce

- Excellent
- Good
- Fair
- Poor
- Don't Know

Seniors and Persons with Disabilities

10. Overall, how would you rate services for older adults in your community?

- Excellent
- Good
- Fair
- Poor
- Don't Know

11. Does your community have a senior center?

Yes

No

Don't Know

12. Which services do you believe are especially needed in your community for older persons and those with disabilities? *Please select at most 5 options.*

Outreach/information & referral/socialization to help answer questions, find and connect them with resources so they get the help they need.

Legal services to help seniors and disabled persons retain housing, prevent/address abuse and neglect, and other health and safety issues.

Grocery & food programs to reduce the cost of food, bring meals to their home, and ensure good nutrition

Senior Center-based programs/services which reduce isolation, provide classes and exercise, and meals

Adult Day health care which provides rest for caregivers and activities for homebound persons with profound disabilities and dementia to keep them from becoming institutionalized.

Advocacy/investigation in nursing homes and care facilities to reduce abuse for persons who can no longer live at home and provide advance care directives and complaint resolution.

Care management and assessment

Transportation to help them get to doctor appointments and shopping

Wellness calls and home visits to ensure health and safety and reduce isolation

Independent living skills training/aids to help persons with disabilities adapt to vision or other loss and remain safely at home, reducing institutionalization

Other

Families and Youth

13. Overall, how would you rate services provided to youth in your community?

Excellent

Good

Fair

- Poor
- Don't Know

14. Which services do you believe are especially needed in your community for youth and families? *Please select at most 5 options.*

- | | |
|--|--|
| <input type="checkbox"/> Violence intervention & prevention for youth | <input type="checkbox"/> After School Educational Programs (like tutoring) |
| <input type="checkbox"/> Services for at-risk youth | <input type="checkbox"/> Childcare that is affordable and high quality |
| <input type="checkbox"/> Mental health and support services for youth and families | <input type="checkbox"/> Transportation |
| <input type="checkbox"/> Recreation, sports, classes, camps, arts for youth | <input type="checkbox"/> Services for LGBTQ+ youth |
| <input type="checkbox"/> After School Recreation Programs | <input type="checkbox"/> Other |

15. What services are most needed in your community for those that are experiencing abuse and family violence? *Please select at most 3 options.*

- Services for child victims of sexual assault
- Services for child victims of family violence
- Services for foster children who have been abused/neglected and are wards of the court
- Services for adult victims of family violence
- Family violence prevention and counseling services
- Other

Community Health

16. Please select the health-related services most needed by members of your community; especially those who are lower-income and may not have health insurance. *Please select at most 3 options.*

- Physical Health Services
- Dental Services
- Mental Health Services
- Drug abuse / addiction services (including alcohol)

- Cancer support services
- HIV / AIDS support services
- Healthy homes testing & remediation (lead-based paint, carbon monoxide, etc.)

General Services

17. Which general public services are most needed in your community? *Please select at most 4 options*

- Crisis intervention / emergency services
- Information & referral (connecting people with resources)
- Food & Hunger (like food banks and feeding programs)
- Credit Counseling
- Crime awareness / prevention
- English literacy training (teaching adults how to read)
- Services for migrant farm workers
- Other

18. Do you have high-speed internet / broadband at home?

- Yes No

19. If not, can you please tell us why?

- I can't afford high speed internet
- High speed internet is available, but not reliable
- High speed internet is not available
- I use high speed internet somewhere else (friend, library, café, etc.)
- I do not need high speed internet

Resilience, Hazard Mitigation, and Climate Change

20. If applicable, do you feel that your home is comfortable? (e.g. adequate heating, sufficient power, etc.)

- Yes
- No

21. In response to extreme weather and hazard events, do you feel that you have access to communal space for refuge? (e.g. phone charging, air conditioning, etc.)

- Yes
- No
- Not Sure

Public Facilities and Infrastructure

22. Which type of public facilities do you believe your community needs more of and/or needs renovation/improvement? Please select at most 5 options.

- Senior Center
- Youth Center
- Childcare Centers/Preschool Daycare
- Community Centers
- Parks and Recreation Facilities
- Library
- Nonprofit facilities
- Facilities for persons with disabilities
- Improve the accessibility to public facilities for persons who are disabled
- Other public facility improvements

23. What is the general condition of the streets and sidewalk accessibility in your community?

- Excellent
- Good
- Fair
- Poor
- Don't Know

24. What are the greatest infrastructure needs in your community? *Please select at most 5 options.*

- | | |
|---|--|
| <input type="checkbox"/> Street Improvements | <input type="checkbox"/> Attractive downtown business district |
| <input type="checkbox"/> Street Lighting | <input type="checkbox"/> Accessibility / Safety for disabled persons |
| <input type="checkbox"/> Sidewalk improvements or curb cuts | <input type="checkbox"/> Stormwater runoff / drainage systems |
| <input type="checkbox"/> Beautification / enhanced public space | <input type="checkbox"/> Agricultural preservation |
| <input type="checkbox"/> Historic preservation | <input type="checkbox"/> Other |

Economic Development

25. What is your employment status?

- Employed full-time
- Self-employed
- Employed part-time at (1) job
- Employed part-time at (2) or more jobs
- Unemployed and looking for paid work
- Unemployed and not looking for paid work
- Retired

26. Which Economic Development activities are most needed in your community?

- | | |
|--|---|
| <input type="radio"/> Job training with placement services and follow-up | <input type="radio"/> Banking/lending for commercial development |
| <input type="radio"/> Technical assistance to small businesses | <input type="radio"/> Retail development |
| <input type="radio"/> Training for small business owners / start-ups | <input type="radio"/> Small business loans |
| <input type="radio"/> Job development and creation | <input type="radio"/> Storefront improvements in low-income areas |
| | <input type="radio"/> Pollution/property cleanup |
| | <input type="radio"/> Other |

Demographic Information (Optional)

The following questions are optional. These questions are being asked to ensure we are reaching out to various populations in the County, especially underserved, bipoc, gender, etc. Should you decide to continue, the information that you provide will remain confidential. No personal identifying information or contact information will be collected.

27. What gender do you identify with?

- Woman
- Man
- Non-binary
- Prefer not to say
- Other

28. What race/ethnicity do you identify as? Check all that apply.

- American Indian or Alaska Native
- Asian
- Multiracial
- Black or African American
- Hispanic or Latino/a/x
- Native Hawaiian or Other Pacific Islander
- White
- A race not listed

29. How many people, including yourself, live in your household?

- 1 person
- 2 people
- 3 people
- 4 people
- 5 or more people

30. What best describes your current housing situation?

- Renter, comfortable with current housing situation
- Renter, difficulty with current housing costs
- Owner, comfortable with current housing costs
- Owner, difficulty with current housing costs
- Living with friends and/or family
- No fixed address, access to shelter
- No fixed address, unsheltered
- Formerly homeless
- Other

31. Please describe your household make up. Check all that apply

- Single-person household
- Couple
- Family with minor children
- Single-parent household
- Multigenerational family
- Related adults living together
- Disabled household
- Seniors (age 62+) household
- Unaccompanied youth (14-24)
- Unrelated adults living together

Other

Please mail or drop off your survey to any of these locations:

City of Antioch Public Safety & Community Resources Dept. c/o Teri House 4701 Lone Tree Way 94531 OR 200 H Street, Antioch, CA 94509	City of Concord Community & Economic Development Dept. c/o Leng Power 1950 Parkside Dr. MS/10A Concord, CA 94519	City of Pittsburg Community Access Dept. c/o Ishani Rasanayagam 65 Civic Ave. Pittsburg, CA 94565
City of Walnut Creek Community & Economic Development Dept. c/o Stefanie Brynen 1666 N. Main St., Flr 2 Walnut Creek, CA 94596	Contra Costa County Dept. of Conservation & Development c/o Kristin Sherk 30 Muir Rd. Martinez, CA 94553	Contra Costa Health, Housing & Homeless Services c/o Jaime Jenett 2400 Bisso Lane, Suite D, 2nd Flr Concord, CA 94520