

Application Form

Profile

Delisha

First Name

Copeland

Last Name

Middle Initial

Suite or Apt

Antioch

City

CA

State

94509

Postal Code

Email Address

District Locator Tool

Resident of Supervisorial District:

☒ District 4

Hope Solutions

Employer

Re-Entry Manager

Job Title

Length of Employment

4 and half years

Do you work in Contra Costa County?

☒ Yes ☐ No

If Yes, in which District do you work?

4

How long have you lived or worked in Contra Costa County?

4 years

Are you a veteran of the U.S. Armed Forces?

☐ Yes ☒ No

Board and Interest

Which Boards would you like to apply for?

African American Holistic Wellness and Resource Hub Transitional Community Advisory Board: Submitted

Seat Name

African America Wellness Advisory Board

Have you ever attended a meeting of the advisory board for which you are applying?

☐ Yes ☒ No

If Yes, how many meetings have you attended?

Education

Select the option that applies to your high school education *

☒ High School Diploma

College/ University A

Name of College Attended

Sonoma State University

Degree Type / Course of Study / Major

B.A in Criminal Justice and Criminology

Degree Awarded?

☒ Yes ☐ No

College/ University B

Name of College Attended

Degree Type / Course of Study / Major

Degree Awarded?

☐ Yes ☐ No

College/ University C

Name of College Attended

Degree Type / Course of Study / Major

Degree Awarded?

☐ Yes ☐ No

Delisha Copeland

Other Trainings & Occupational Licenses

Other Training A

Certificate Awarded for Training?

☐ Yes ☐ No

Other Training B

Certificate Awarded for Training?

☐ Yes ☐ No

Occupational Licenses Completed:

Qualifications and Volunteer Experience

Please explain why you would like to serve on this particular board, committee, or commission.

I want to serve on the committee because I want to make an community Impact as a African American. I want to be a voice in addressing health disparities that affect African American communities. I believe in promoting education, resources, and awareness around wellness, mental health, nutrition, and preventive care. Representation and advocacy are important to me. I want to make sure African American voices and perspectives are included when decisions about health initiatives are made. I care about building trust between the community and healthcare providers/organizations. I have a personal connection to this from personal experience regarding health challenges in my family or community that motivates me to advocate for better wellness. I feel passionate about uplifting others and removing barriers to access. I want to collaborate with leadership and want to work with like-minded leaders to bring innovative ideas and culturally relevant solutions. I see this as a way to contribute to my skills, experiences, and passion to improve the well-being of the community.

Describe your qualifications for this appointment. (NOTE: you may also include a copy of your resume with this application)

I am a leader with strong communication, organizational, and problem-solving skills. I am experienced in managing teams, developing staff, and implementing strategies that improve performance and efficiency. I adept at building positive workplace culture, resolving conflicts, and ensuring goals are met through effective leadership and collaboration."

[Upload a Resume](#)

Would you like to be considered for appointment to other advisory bodies for which you may be qualified?

☒ Yes ☐ No

Do you have any obligations that might affect your attendance at scheduled meetings?

☐ Yes ☒ No

If Yes, please explain:

Are you currently or have you ever been appointed to a Contra Costa County advisory board?

☐ Yes ☒ No

If Yes, please list the Contra Costa County advisory board(s) on which you are currently serving:

If Yes, please also list the Contra Costa County advisory board(s) on which you have previously served:

List any volunteer or community experience, including any advisory boards on which you have served.

Conflict of Interest and Certification

Do you have a familial or financial relationship with a member of the Board of Supervisors? (Please refer to the relationships listed under the "Important Information" section below or Resolution No. 2021/234)

☐ Yes ☒ No

If Yes, please identify the nature of the relationship:

Do you have any financial relationships with the County such as grants, contracts, or other economic relationships?

☒ Yes ☐ No

If Yes, please identify the nature of the relationship:

I oversee several contracts from the county through the Contra Costa County Probation Department.

Please Agree with the Following Statement

I CERTIFY that the statements made by me in this application are true, complete, and correct to the best of my knowledge and belief, and are made in good faith. I acknowledge and understand that all information in this application is publicly accessible. I understand that misstatements and/or omissions of material fact may cause forfeiture of my rights to serve on a board, committee, or commission in Contra Costa County.

☒ I Agree

Important Information

1. This application and any attachments you provide to it is a public document and is subject to the California Public Records Act (CA Government Code §6250-6270).
2. All members of appointed bodies are required to take the advisory body training provided by Contra Costa County.
3. Members of certain boards, commissions, and committees may be required to: (1) file a Statement of Economic Interest Form also known as a Form 700, and (2) complete the State Ethics Training Course as required by AB 1234.
4. Meetings may be held in various locations and some locations may not be accessible by public transportation.
5. Meeting dates and times are subject to change and may occur up to two (2) days per month.
6. Some boards, committees, or commissions may assign members to subcommittees or work groups which may require an additional commitment of time.
7. As indicated in Board Resolution 2021/234, a person will not be eligible for appointment if he/she is related to a Board of Supervisors' member in any of the following relationships:
 - (1) Mother, father, son, and daughter;
 - (2) Brother, sister, grandmother, grandfather, grandson, and granddaughter;
 - (3) Husband, wife, father-in-law, mother-in-law, son-in-law, daughter-in-law, stepson, and stepdaughter;
 - (4) Registered domestic partner, pursuant to California Family Code section 297;
 - (5) The relatives, as defined in 1 and 2 above, for a registered domestic partner;
 - (6) Any person with whom a Board Member shares a financial interest as defined in the Political Reform Act (Gov't Code §87103, Financial Interest), such as a business partner or business associate.

Re-Entry Housing & Services Manager

Summary

A professional Program Manager with extensive experience in criminal justice, case management, and housing services, specializing in supporting underrepresented and homeless populations. Skilled in coordinating probation and pretrial services, advocating for clients, and building partnerships with landlords and community organizations to expand housing opportunities. Committed to leading multidisciplinary teams, implementing best practices, and making a lasting impact on the lives of those facing housing and justice-related challenges.

Core Competencies

Criminal Justice System Expertise | Case Management | Housing Navigation | Advocacy & Mediation | Community Partnerships | Program Development & Implementation | Leadership & Team Management | Client Empowerment & Motivation | Crisis Intervention | Public Speaking & Outreach | Strategic Planning & Problem-Solving | Compliance & Documentation.

Work Experience

RE-ENTRY HOUSING & SERVICES MANAGER | Hope Solutions | Oct 2023 – Present

Leadership

- Oversee Case Managers, Housing Navigators, Employment and Education Specialist, including PHP and Pre-Trial staff providing supervision of caseloads and individual client plans and goals.
- Participate in Management Team meetings and collaboration and contribute to strategic decision-making and organizational development.
- Provide relationship building with key stakeholders, including County leadership and community partners.

Client Support

- Assist staff within PHP and Pre-trial programs including housing navigators, case managers, and education/employment specialist, with client caseloads to stabilize transitional and permanent housing placement, partner resources, address individual barriers, and short- and long-term employment goals and plans.
- Guide clients to supportive mental health interventions and mental health crises ensuring referrals and resources for client access and stabilization.
- Coordinate with outside agencies and providers and collaborate with landlords and property managers to support clients' qualification for habitable housing ensuring rent payments on time and within budget.

Outreach and Engagement

- Contribute to community events, deliver presentations to community organizations, and attend community stakeholder meetings.
- Assessed housing barriers and connect eligible individuals and families experiencing homelessness with appropriate staff for direct services and management.
- Provide mediation and advocacy with landlords and property managers to help clients secure and maintain stable housing, addressing conflicts and ensuring transitional and long-term housing solutions.
- Facilitate communication and coordination between tenants, landlords, service providers, and community agencies to enhance housing stability and streamline service delivery.

SENIOR CASE MANAGER | Hope Solutions | Feb 2021 - Oct 2023

- Maintained contact and communication with all clients in caseload, conducted in-person visits.
- Developed and monitored clients' progress on individual service plans and goals.

- Assisted clients with housing opportunities/resources, working on breaking down financial barriers.
- Provided case management, budgeting, assessment, benefits, services, supporting housing stability.
- Guided clients to supportive mental health interventions and mental health crises, addiction/recovery.
- Coordinated with outside agencies and providers involved in a client's service plan.
- Collaborated with landlords and property managers to support clients' qualification for habitable housing.
- Assisted with consumer certification/verification paperwork if needed.

FACILITOR & COUNSELOR | San Quentin State Prison | Jan 2019 - March 2020

- Facilitated small groups of 12 inmates in family relations, anger management and criminal thinking.
- Conducted one on one counseling sessions with program inmates.
- Managed case files of all inmates enrolled in program.

CASE MANAGER | Tenderloin Housing Clinic | Aug 2017 - Jan 2019

- Managed a caseload of 60-90 units of homeless single adults, clients of mental health disabilities, substance abuse issues, medical issues.
- Establish rapport in effort to optimize outreach including initial and ongoing assessment.

ADMIN ASSISTANT | Advent Properties | Jan 2017 - July 2017

- Scheduled interviews with new vendors, process paperwork for vendors orders.
- Responded to tenant invoices, work orders, and appointments with property owners.

SITE SUPERVISOR | Universal Protection Service | Sept 2010 - Dec 2016

- Supervised and oversaw staff, onboarding new staff hires.
- Maintained scheduling, call offs and payroll for all staff members.
- Greeted incoming visitors and vendors.
- Organized weekly meetings with management, ensured tenant safety and building modifications.
- Conducted inventory of all needed equipment.

Education

BACHELOR OF ARTS DEGREE, Criminal Justice – Criminology, Sonoma State University, Rohnert Park, CA

Coursework, Working to Promote Social Justice, Bay Area Legal Aid of Sonoma County, Sonoma County, CA