Profile				
Holly First Name	Middle Initial	Frates Last Name		
Home Address			Pleasant H	Hill Senior Center
PLEASANT HILL City			CA State	94523 Postal Code
Home: Primary Phone				
Email Address				
District Locator Tool Resident of Supervisoria	l District:			
None Selected				
Pleasant Hill Recreation & Park District	Senior S	Services Manager		
Length of Employment				
18 years				
Do you work in Contra Co	osta Coun	ty?		
€ Yes ⊜ No				
If Yes, in which District d	lo you wo	rk?		
4				
How long have you lived	or worke	d in Contra Co	sta County?	
18 years				
Are you a veteran of the	U.S. Arm	ed Forces?		
C Yes € No				
Board and Interest				-
Which Boards would you	like to ap	oply for?		
Advisory Council on Aging: Su	bmitted			

Seat Name	
at large	
Have you ever attended a meeting of the advisory board for wapplying?	hich you are
○ Yes ⊙ No	
If Yes, how many meetings have you attended?	
Education	
Select the option that applies to your high school education st	
College/ University A	
Name of College Attended	
Western Kentucky University	
Degree Type / Course of Study / Major	
Undergrad: Recreation Admin-Major, Gerontology, Minor	
Degree Awarded?	
⊙ Yes ○ No	
College/ University B	
Name of College Attended	
San Francisco State Univerisity	
Degree Type / Course of Study / Major	
Masters of Public Administration, Public Admin with emphasis in Manageme	ent
Degree Awarded?	
© Yes ○ No	
College/ University C	
Name of College Attended	

De	gree Awarded?
0 1	'es ∩ No
Oth	er Trainings & Occupational Licenses
Oth	er Training A
Sup	ervisor training from National Recreation & Park Association (NRPA)
Cer	tificate Awarded for Training?
e 1	′es ∩ No
Oth	er Training B
Cer	tificate Awarded for Training?
c \	es o No
Occ	cupational Licenses Completed:
CPR	/First Aid
	ase explain why you would like to serve on this particular board, nmitee, or commission.
diffe com	the Manager for the Pleasant Hill Senior Center and believe I could offer a new and erent viewpoint for the board. I see thousands of seniors that have different needs in our imunity. There are barriers, whether it is transportation, financial, housing, mental lth, language, etc. I would love to help make a larger difference.
	scribe your qualifications for this appointment. (NOTE: you may also ude a copy of your resume with this application)
viev Prog serv	my years of working at the Senior Center in varying capacities, I can offer a different worked with the needs of the aging seniors. I have worked with the County Nutrition gram, planned fitness & educational classes, worked with many agencies to bring vices into our building that our seniors desperately need-like the Food Bank Senior Food gram.
Uploa	d a Resume
	uld you like to be considered for appointment to other advisory bodies for ich you may be qualified?
0 1	′es ⊙ No

Do you have any obligations that might affect your attendance at scheduled meetings? Yes ○ No If Yes, please explain: Current job may have requirements, but I will try my best to make everything work. Are you currently or have you ever been appointed to a Contra Costa County advisory board? c Yes @ No If Yes, please list the Contra Costa County advisory board(s) on which you are currently serving: If Yes, please also list the Contra Costa County advisory board(s) on which you have previously served: List any volunteer or community experience, including any advisory boards on which you have served. Coaching boys basketball, CA Recreation & Park District 3 Aging Section Representative Board member. I work with the community and volunteers on a daily basis at my job, this includes overseeing an advisory board for the Senior Center. **Conflict of Interest and Certification** Do you have a familial or financial relationship with a member of the Board of Supervisors? (Please refer to the relationships listed under the "Important Information" section below or Resolution No. 2021/234) o Yes o No If Yes, please identify the nature of the relationship: Do you have any financial relationships with the County such as grants, contracts, or other economic relationships?

Yes ○ No

If Yes, please identify the nature of the relationship:

The Senior Center has a CDBG grant for our Care Management Program through the County.

Please Agree with the Following Statement

I CERTIFY that the statements made by me in this application are true, complete, and correct to the best of my knowledge and belief, and are made in good faith. I acknowledge and undersand that all information in this application is publicly accessible. I understand that misstatements and/or omissions of material fact may cause forfeiture of my rights to serve on a board, committee, or commission in Contra Costa County.

✓ I Agree

Important Information

- 1. This application and any attachments you provide to it is a public document and is subject to the California Public Records Act (CA Government Code §6250-6270).
- All members of appointed bodies are required to take the advisory body training provided by Contra Costa County.
- Members of certain boards, commissions, and committees may be required to: (1)
 file a Statement of Economic Interest Form also known as a Form 700, and (2)
 complete the State Ethics Training Course as required by AB 1234.
- Meetings may be held in various locations and some locations may not be accessible by public transportation.
- 5. Meeting dates and times are subject to change and may occur up to two (2) days per month.
- Some boards, committees, or commissions may assign members to subcommittees or work groups which may require an additional commitment of time.
- 7. As indicated in Board Resolution 2021/234, a person will not be eligible for appointment if he/she is related to a Board of Supervisors' member in any of the following relationships:
 - (1) Mother, father, son, and daughter;
 - (2) Brother, sister, grandmother, grandfather, grandson, and granddaughter;
 - (3) Husband, wife, father-in-law, mother-in-law, son-in-law, daughter-in-law, stepson, and stepdaughter;
 - (4) Registered domestic partner, pursuant to California Family Code section 297;
 - (5) The relatives, as defined in 1 and 2 above, for a registered domestic partner;
 - (6) Any person with whom a Board Member shares a financial interest as defined in the Political Reform Act (Gov't Code §87103, Financial Interest), such as a business partner or business associate.

Hollis (Holly) Frates

Experience

APRIL 2022-PRESENT

Senior Services Manager / Pleasant Hill Recreation & Park District, Pleasant Hill, CA

- Manage a 27,000 square foot Senior Center for the community of Pleasant Hill.
- Manage and lead 3 full-time and 1 part-time staff members of the Senior Center.
- Prepare, present, and manage multiple grants of \$1,000-\$20,000 per year for various programs.
- Manage a budget of \$1.3 million for the Senior Center.
- Establish and build relationships with businesses and nonprofits to maximize connections in the senior community.
- Handles potentially difficult Senior Center patrons with de-escalation protocols.
- Chair of the PHRPD DEIB Committee.
- Attended 2 years of NRPA's Supervisor Management School in Oglebay, WV (2023-2024)

APRIL 2007 - APRIL 2022

Program Supervisor / Pleasant Hill Recreation & Park District, Pleasant Hill, CA

- Plan, implement and evaluate programs and special events for 10-2,000+ diverse populations including seniors and adults with developmental disabilities.
- Create, promote, manage, and evaluate education and fitness classes for seniors and adults.
- Prepare, present, and manage multiple grants of \$1,000-\$20,000 per year for various programs.
- Manage over 250 senior volunteers. This includes onboarding, training, evaluating and constant improvement to the program.
- Oversee the Pleasant Hill County Nutrition Program site for senior citizens.
- Manage multiple budgets.
- Responsible for adapting programs during COVID to provide a lifeline to vulnerable senior population.
- Direct seniors to resources for housing, food, mental health services, caregiving, transportation, and other essential needs.

Education

MAY 2011

Masters in Public Administration with Management focus/San Francisco State University, San Francisco, CA

MAY 2007

B.S. in Recreation with Gerontology Focus / Western Kentucky Univ., Bowling Green, KY

Graduated with Magna Cum Laude honors, Gerontology Student of the Year 2007

Skills

- Proficient in Microsoft Applications
- Emotional Management
- Active Listening
- Flexibility

- Customer Service
- Institutional Knowledge of the Senior Industry
- Proficient on other computer applications: ie: Canva, Constant Contact