

# **PARTNERING FOR A CLEANER FUTURE:**

**UNDERSTANDING WASTEWATER  
MANAGEMENT AND COMPLIANCE**

**12/2/2025**

**I&P DEPARTMENT**



**WEST COUNTY  
WASTEWATER**



# AGENDA

- Purpose of Sewer Lateral Compliance
- About West County Wastewater
  - Service Area
  - Responsible Wastewater Management
- Sewer Lateral Compliance
- Incentive program
- Contact Information

# PURPOSE OF THE SEWER LATERAL COMPLIANCE PROGRAM



Protect public health



Environmental stewardship



Maintain private sewer laterals compliance to protect our environment



Preventing spills



Keeping waterways clean



Ensuring a reliable wastewater system for the future.

# SERVICE AREA

[https://www.wcwg.org/about-us/#\\_service-area](https://www.wcwg.org/about-us/#_service-area)



# RESPONSIBLE WASTEWATER MANAGEMENT

- 249 miles of gravity sewer pipelines
- 17 lift stations,
- 6 miles of pressure force mains,
- Processing of 12.5 million gallons per day (mgd), average dry weather flow.

**Water Quality and Resource Recovery Plant**





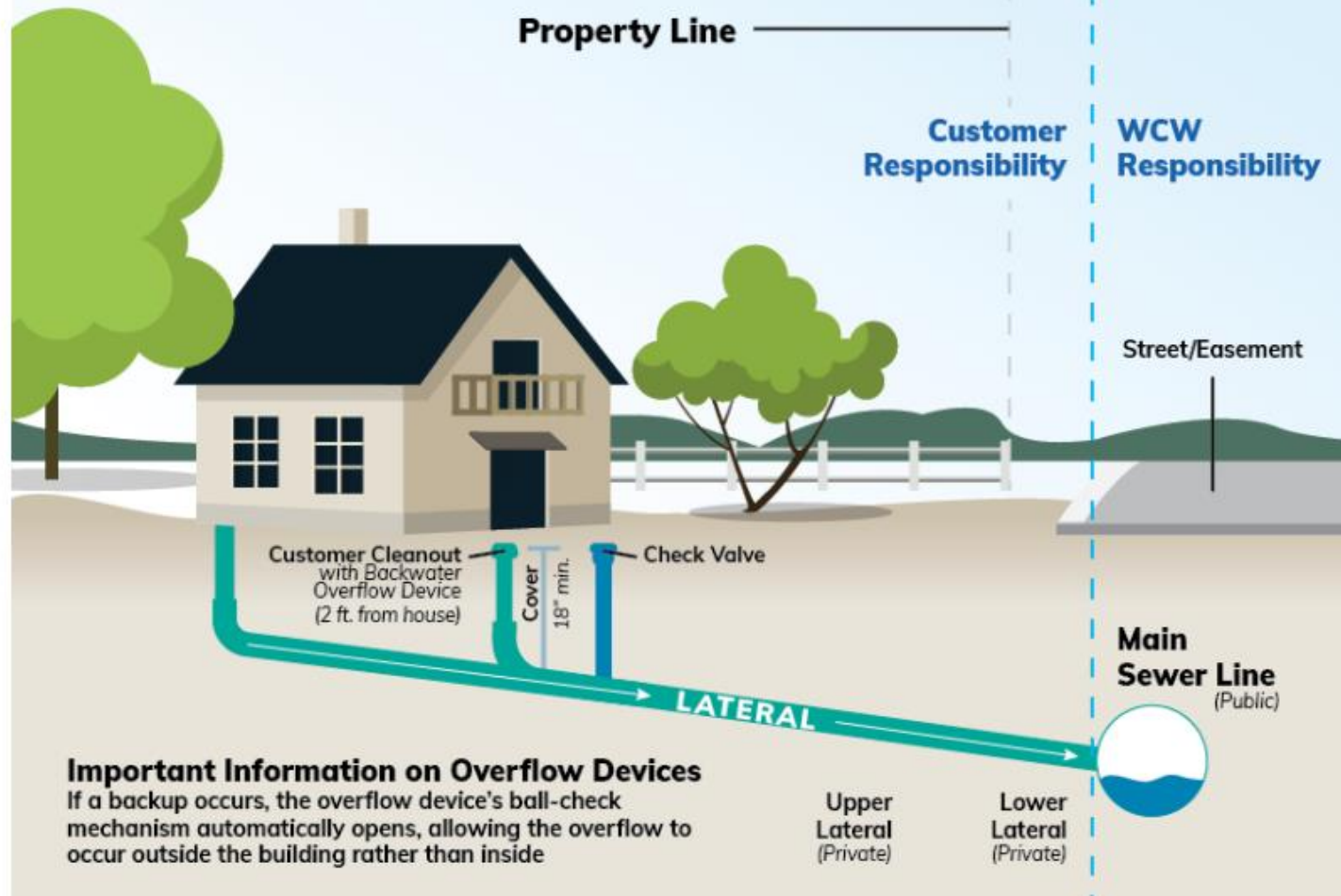
# **WHAT NOT TO FLUSH: PROTECTING PLUMBING AND ENVIRONMENT**



F.O.G: Fat, Oil, Grease



## TYPICAL HOUSE SEWER CONNECTION



### WHO IS RESPONSIBLE?

WCW maintains its sewer mains located within public streets or easements, as well as the pipes, pumps and other components that make up the sewage collection, treatment and disposal system. Customers are responsible for the internal plumbing and sewer lateral up to the point of connection with the public sewer main, including the portion under the sidewalk and street. A WCW sewer permit is required for all sewer work that takes place outside of a building.

#### SEWER REPAIRS & PERMITS

### WHAT IS A SEWER LATERAL?

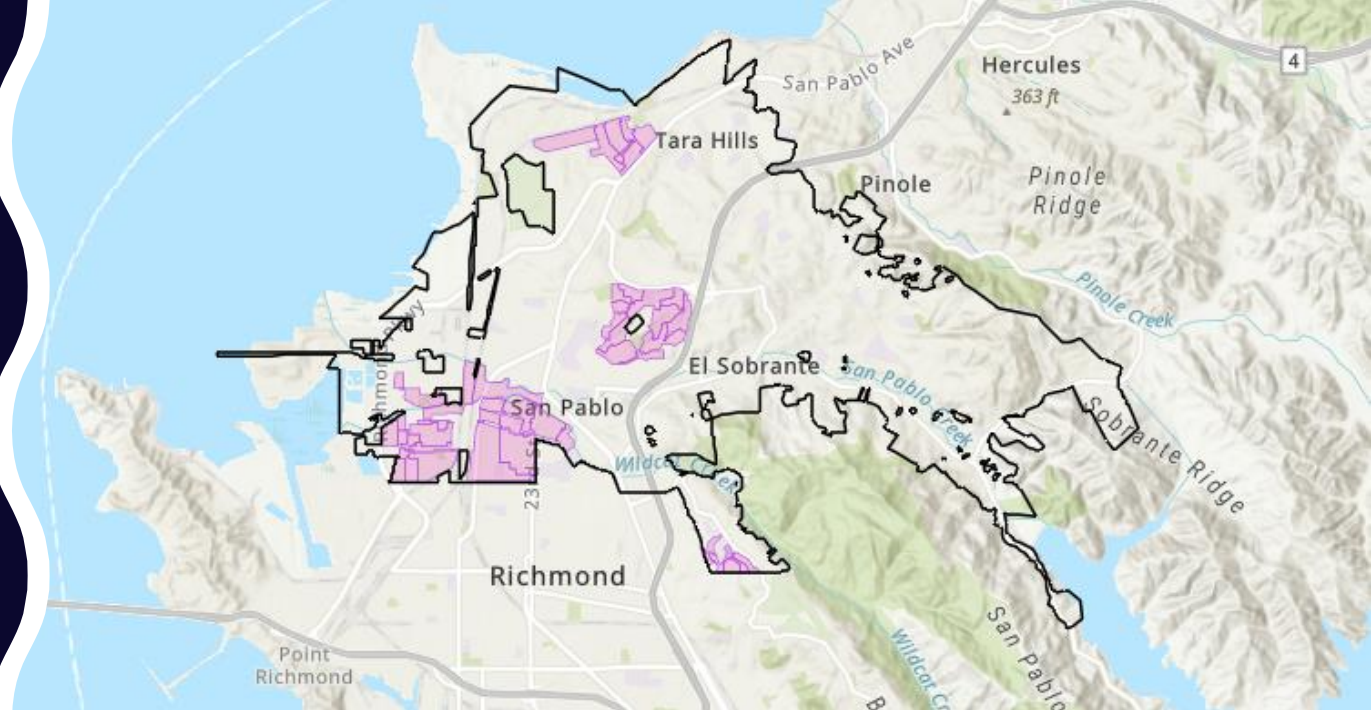
A sewer lateral pipe connects your property to the public sewer. Property owners are responsible for the care and maintenance of laterals. When buying or selling a house, you need a certificate of sewer lateral compliance from WCW.

### HOW CAN I PREVENT BACKUPS?

Most overflows and backups are caused by FOG (fats, oils and grease) that clog drains and pumps or by inappropriate items, like wipes, floss or hygiene products that get flushed down the toilet. You can prevent backups by throwing these items in the trash and keeping them out of your drains and pipes. Property owners are also required to install a backwater overflow prevention device.

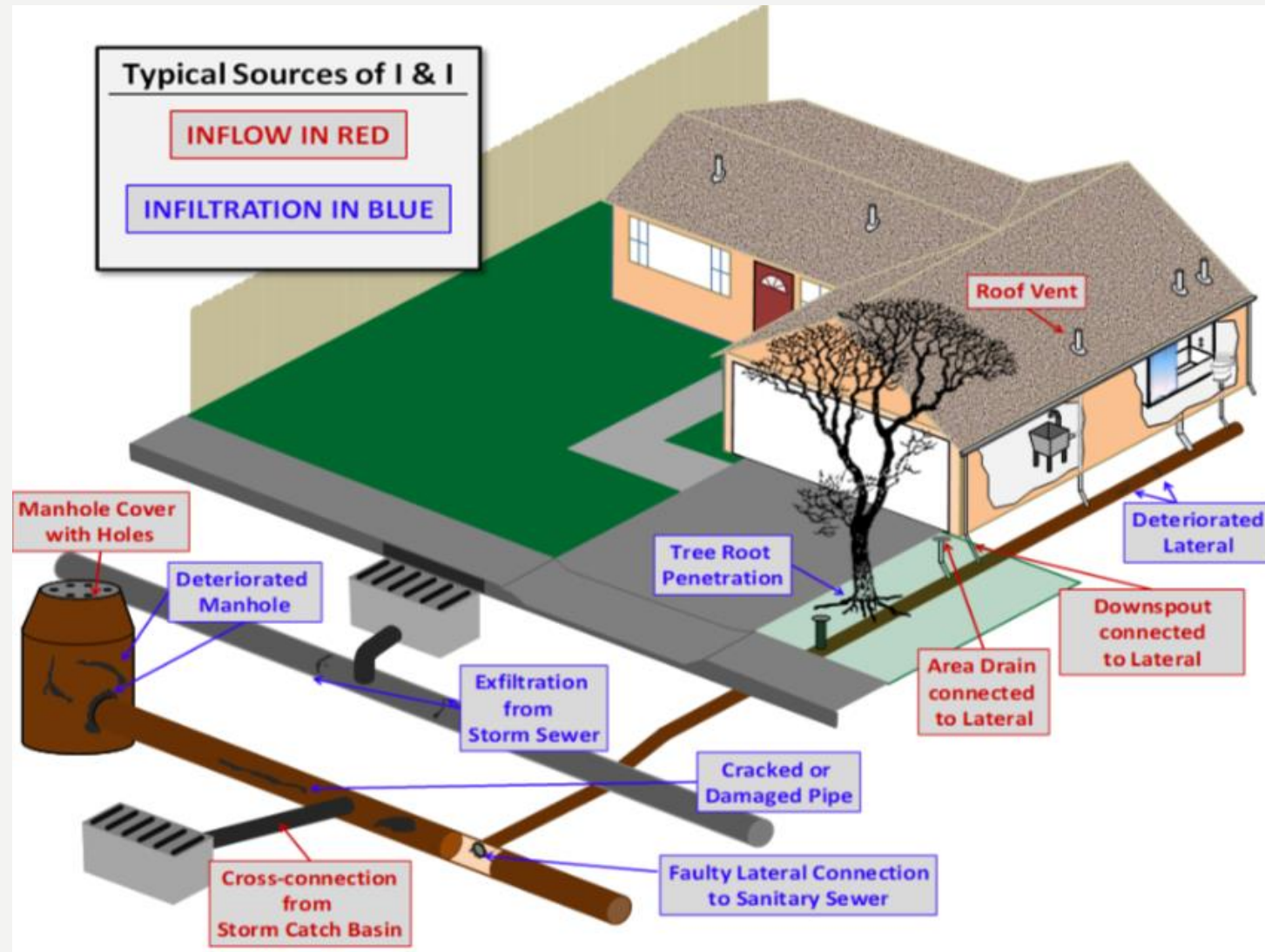


# HIGH INFLOW & INFILTRATION (I&I)





# INFLOW & INFILTRATION



# PIPES PROGRAM

THE PUBLIC INCENTIVE PROGRAM FOR EFFICIENCY OF SEWERS (PIPES)

## HIGH INFLOW & INFILTRATION AREAS

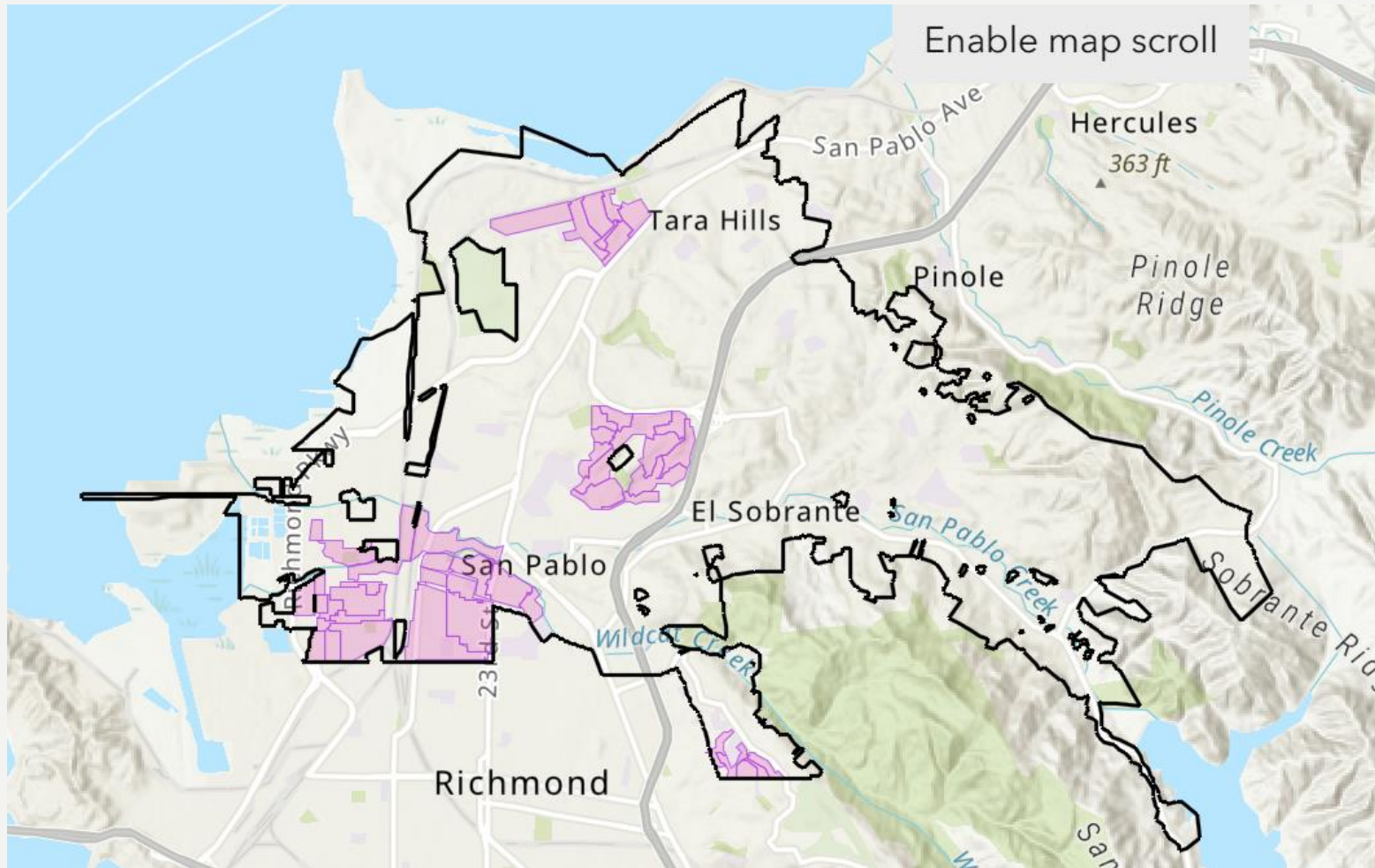
REBATE TYPE	MAXIMUM REBATE
Lateral replacement longer than 100 feet or deeper than 10 feet	\$4,500
Lateral replacement all other pipelines	\$3,000
Lateral repair all	\$1,000

## ALL OTHER AREAS

REBATE TYPE	MAXIMUM REBATE
Lateral replacement longer than 100 feet or deeper than 10 feet	\$3,000
Lateral replacement all other pipelines	\$1,500
Lateral repair all	\$500

# PIPES PROGRAM

THE PUBLIC INCENTIVE PROGRAM FOR EFFICIENCY OF SEWERS (PIPES)





## **OUTREACH STRATEGIES**

Social Media

Mail Correspondence


In-Person Engagement





# SEWER LATERAL COMPLIANCE OUTREACH

- Social Media Outreach

**West County Wastewater District**  
October 24, 2024 · 🌐

Buying or selling your home? Did you know? Any real estate transaction in West County requires a Certificate of Compliance for the building's sewer lateral. 🏠


It's an important requirement that helps keep our sewer infrastructure safe, sound, and flowing. 💧

Talk with your real estate agent before buying or selling a home in West County to ensure a proper sewer lateral inspection and a certificate of compliance (COC) have been obtained. 🏠

The seller is responsible for working with WCW to obtain this certificate! #westcounty #wcwpipesprogram

See if your property is in WCW's service area at <https://www.wc wd.org/about-us/#service>

EMBRACING THE FUTURE BY PLANNING TODAY.



**CERTIFICATE OF COMPLIANCE**  
ORDINANCE NO. 2023-03

ADDRESS: \_\_\_\_\_

PARCEL NUMBER: \_\_\_\_\_


The sewer lateral system for this parcel has been tested, and the Check Valve and Backwater Overflow Device (BOD) have been installed in compliance with West County Wastewater Ordinance.


Authorized Signature: \_\_\_\_\_ Date: \_\_\_\_\_





West County Wastewater



☐ Video Inspection / Other OK

☐ BOD / Check Valve OK



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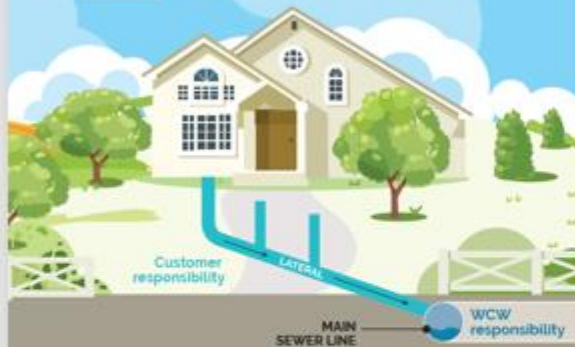
 Like  Comment  Send  Share

 Write a comment... 

# SEWER LATERAL COMPLIANCE OUTREACH

- Mail Correspondence Outreach

**GET REBATES  
UP TO \$4,500\***  
for Sewer Repairs with PIPES



**Repair, Replace, Rebate**

The Public Incentive Program for Efficiency of Sewers (PIPES) provides rebates to residential and commercial property owners within the West County Wastewater area to repair or replace damaged sewer laterals. Sewer laterals are the pipes that connect homes and businesses to public sewer mains.

To improve the environmental quality of our community and reduce the financial impact on property owners, PIPES provides rebates covering half the cost to replace damaged laterals  
- up to \$4,500\*!

The program also covers 50% of the cost of repairing damaged laterals  
- up to \$1,000\*.

 **West County Wastewater**  
2910 Hilltop Drive  
Richmond, CA 94806

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Standard  
US Postage  
PAID  
Adsphere Inc

**Why PIPES?**

Left unrepaired, damaged sewer lateral lines can create local contamination issues, damage the environment, and allow excess water to enter and potentially overwhelm the wastewater treatment system.

**Don't let this opportunity go down the drain!**

Learn more on our website.  
[wcwd.org/pipes](http://wcwd.org/pipes)

Contact Us  
[pipesprogram@wcwd.org](mailto:pipesprogram@wcwd.org)  
510-222-6700, Option 3



Scan to learn more.

# SEWER LATERAL COMPLIANCE OUTREACH





# CONTACT

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Website: <https://www.wcwd.org>

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Inspection email:  
[Inspections@wcwd.org](mailto:Inspections@wcwd.org)

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Permits Email: [Permits@wcwd.org](mailto:Permits@wcwd.org)

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PIPES Email:  
[PIPESProgram@wcwd.org](mailto:PIPESProgram@wcwd.org)

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Phone: 510 222-6700 Option 3



# Q&A



**THANK YOU**