



OVERSIGHT COMMITTEE MEETING

February 19, 2026 from 11:30 – 1:30 p.m.

WELCOME

Alex Michel, *Homebase*

Agenda

1. Welcome, Introductions, & CoH Roll Call
2. 2026 Meeting Logistics
3. Public Comment
4. Review & Approve December 2025 Meeting Minutes – ACTION ITEM
5. Oversight Committee Overview & 2026 Oversight Cmte. Workplan – ACTION ITEM
6. Identify Oversight Committee Chair/Co-Chairs – ACTION ITEM
7. CoC / Coordinated Entry 101
8. Presentation on New Coordinated Entry Housing Needs Assessment
9. Review & Approve New Coordinated Entry Housing Needs Assessment – ACTION ITEM
10. Program Models & Performance Standards Updates
11. 2026 Monitoring Process Update
12. Yab Updates
13. Adjourn – 1:30 PM

INTRODUCTIONS AND ROLL CALL

Presenter:

Alex Michel, *Homebase*

Role of Oversight Committee Members:

introduce yourself during Roll Call

(name, pronouns, what part of the County do you represent)

Role of Community Members:

introduce yourself in the chat

(name, pronouns, what part of the County do you represent)

INTRODUCTIONS



Jamie Schechter, *Homeless Services Chief*

Janel Fletcher, *Research and Evaluation Manager*

Mary Juarez-Fitzgerald, *Coordinate Entry Manager*

Email: contracostacoc@cchealth.org



Alex Michel, *Senior Policy Analyst II*

Email: contracosta@homebaseccc.org

COH & COMMUNITY MEMBER INTRODUCTIONS

CoH Members Roll Call

Name, pronouns, seat, organization

1. Alejandra Chamberlain
2. Courtney Pal
3. Donnie Diego
4. Juno Hedrick
5. Ralph Payton
6. Shawn Ray
7. Wayne Earl

Community Members (*in chat*)

Name, pronouns, organization

MENTIMETER: WHO'S IN THE ROOM?

2026 MEETING LOGISTICS

Jamie Schechter, *H3*

MEETING LOGISTICS

In-Person/Hybrid Meetings

- As of March 1, 2023, all Council on Homelessness Meetings and CoH Committee meetings are required to convene in person or in a hybrid format
- All CoH members must attend in person unless using a “just cause” exemption

Virtual Attendance Exemption

- Just Cause
- Emergency Circumstances

HYBRID MEETING NORMS

1. Masking is recommended but not required (masks are available)
2. Social distancing – red pen = please keep safe distance, black = ask first
3. Raise your hand (actual or virtual) before speaking
4. Say your name before speaking and try to speak as clearly as you can
5. Make and take space – consider your privilege and the other voices who are in and not in the room
6. Sign-in if you are in-person so we can track attendance
7. Maintain a safe and respectful environment, even when disagreeing
8. This meeting is being recorded
9. If in-person meeting is interrupted for an emergency, the meeting will be suspended or cancelled, case-by-case basis.

An individual may be asked to leave should they behave in a manner that threatens the safety of the group or does not honor these meeting norms.

COMMITTEE vs WORKGROUP

There will be two types of meetings held throughout the year, each with a different structure.

Committee Meeting

- Every other meeting, starting in Feb
- In-person attendance required (with exemptions)
- Activities include voting to approve/adopt minutes and other items as needed

Workgroup Meetings

- Every other month, starting in April
- Fully virtual
- Activities include hearing presentations, hearing from stakeholders and partners, and developing updates and other content

Date	Time	Location
February 19	11:30am – 1:30pm	In-person 2400 Bisso Lane, D2, Concord (Zoom link)
April 16	11:30am – 1:30pm	Virtual only (Zoom link)
June 18	11:30am – 1:30pm	In-person Location TBD (Zoom link)
August 20	11:30am – 1:30pm	Virtual only (Zoom link)
October 15	11:30am – 1:30pm	In-person Location TBD (Zoom link)
December 17	11:30am -1:30pm	Virtual only (Zoom link)

2026 MEETING SCHEDULE

PUBLIC COMMENT

Presenter:

Alex Michel, Homebase

Role of Oversight Committee Members:

listen

Role of Community Members:

provide a public comment

HOW TO PROVIDE PUBLIC COMMENT

- In-person: stand where you are sitting when called upon.
- Via Zoom: indicate they wish to speak by using the “raise your hand” feature in the Zoom app.
- Calling in: indicate you wish to speak by pushing “9” on the phone.
- All public comments will be limited to 2 minutes per speaker. For assistance with remote access contact:
contracostacoc@cchealth.org or call 925-608-6700.
- Public comments may also be submitted before the meeting by email at contracostacoc@cchealth.org or by voicemail at 925-608-6700. Comments submitted by email or voicemail will be included in the record of the meeting but will not be read or played aloud during the meeting.

ACTION ITEM-
APPROVE
12/18/2025
MEETING
MINUTES

Presenter:

Alex Michel, Homebase

Role of Oversight Committee Members:

vote on the action item

Role of Community Members:

listen & ask questions

12/18/2025 OVERSIGHT CMTE. MEETING TAKEAWAYS

The following items were covered during the 2025 December Oversight Committee meeting:

- Coordinated Entry Updates
- Annual Report Updates
- Yab Update
- Reviewed Accountability Corner
- Discussion of 2026 Oversight Committee Workplan

ACTION ITEM

- Approve the December 18, 2025 Meeting Minutes



OVERSIGHT
COMMITTEE
OVERVIEW & 2026
WORKPLAN

Presenter:

Jamie Schechter, *H3*

Role of Oversight Committee Members:

listen & ask questions

Role of Community Members:

listen & ask questions

WHAT IS THE OVERSIGHT COMMITTEE?

Purpose: To guide and support the development, implementation, and continuous improvement of the homelessness response system by reviewing data, monitoring system performance, and providing input on policies, programs, and strategic initiatives.

Annual Priorities

1. Monitor system performance
2. Support system learning
3. Provide input on policy and planning
4. Review and advise on tools and processes
5. Track progress on strategic initiatives
6. Contribute to annual planning

Membership: Council on Homelessness members and community members (open to the public)

Q1 GOALS + ACTIVITIES

Goals

1. Establish committee structure and direction
2. Build foundational knowledge of the homelessness response system
3. Initiate 2026 system monitoring process
4. Review and receive update on major projects

Key Activities

1. Review committee purpose, annual priorities, and membership
2. Approve 2026 Workplan
3. Elect Chair and Co-Chair
4. Presentations on Coordinated Entry, Program Models, and CoC structure
5. Coordinated Entry Updates
6. YAB Updates
7. Initiate 2026 Monitoring Process

Q2 GOALS + ACTIVITIES

Goals

1. Deepen understanding of system performance through review of Coordinated Entry, program models, and PIT/HIC data.
2. Provide input on mid-year planning and policy updates, including the Annual Report and governance revisions.
3. Engage with community partners and monitor implementation of prevention tools, housing strategies, and system innovations.

Key Activities

1. Coordinated Entry Updates
2. CoC Program Models and Performance Standards Updates
3. System Performance Updates
4. YAB Updates
5. Review PIT/HIC Count insights
6. Input on Youth Count Survey
7. Review updates based on system-level changes/transitions due to HUD changing priorities, as needed

Q3 GOALS + ACTIVITIES

Goals

1. Assess system performance and progress through review of annual reports, dashboards, and performance measures.
2. Support planning and recruitment by providing input on committee nominations and upcoming priorities.
3. Engage with stakeholders and monitor innovations including encampment resolution efforts and prevention strategies.

Key Activities

1. Coordinated Entry Updates
2. CoC Program Models and Performance Standards Updates
3. System Performance Updates
4. YAB Updates
5. Review PIT/HIC Count insights
6. Review updates on population specific housing programs
7. Update on 2026 monitoring process
8. Review updates based on system-level changes/transitions due to HUD changing priorities, as needed

Q4 GOALS + ACTIVITIES

Goals

1. Review system progress and finalize year-end reporting through dashboards, performance data, and stakeholder feedback.
2. Develop and adopt the 2027 Work Plan based on insights from the year and emerging system needs.
3. Reflect on committee process and impact to inform improvements for the next year.

Key Activities

1. Coordinated Entry Updates
2. CoC Program Models and Performance Standards Updates
3. System Performance Updates
4. YAB Updates
5. Launch nomination recruitment process and materials
6. Annual Report Updates
7. Input 2027 PIT methodology
8. Approve 2027 Oversight Committee Workplan
9. Review updates based on system-level changes/transitions due to HUD changing priorities, as needed

ACTION ITEMS

- Approve 2026 Oversight Cmte. Work Plan



ACTION ITEM -
IDENTIFYING
CHAIR / CO-CHAIR

Presenter:

Jamie Schechter, *H3*

Role of Oversight Committee Members:

consider volunteering to be the Chair/Co-Chair
or nominate another member

vote on the action item

Role of Community Members:

listen & ask questions

ROLE OF THE OVERSIGHT COMMITTEE CHAIR/CO-CHAIR

- **Must be a current member** of the Oversight Committee (preferably a CoH member)
- **Participate in a 1-hour planning call** before each meeting (6 total/year)
 - Provide feedback on proposed materials and approaches
 - Suggest agenda items
- **Lead agenda items** during Oversight Committee meetings (for example: Welcome & Roll Call, voting on action items)
- Occasionally, **make time-sensitive decisions** on behalf of the Oversight Committee (at the discretion of the Committee)

Homebase and H3 staff will be available to answer any questions and provide support!

ACTION ITEM #3

- Approve the Chair/Co-Chairs of the Oversight Committee



CONTINUUM OF
CARE &
COORDINATED
ENTRY 101

Presenter:

Jamie Schechter, *H3*

Mary Juarez-Fitzgerald, *H3*

Role of Oversight Committee Members:

listen & ask questions

Role of Community Members:

listen & ask questions

COC SYSTEM OVERVIEW

CONTEXT



Workers need to earn **\$43.63/hour** to afford a 2-bedroom apartment in Contra Costa.



Cost of housing is the biggest factor in a community's rate of homelessness



2,118 people **experiencing homelessness** were counted in the 2025 Contra Costa PIT Count



SYSTEM OVERVIEW – HOUSEHOLDS SERVED

(2024 ANNUAL REPORT DATA)

**9,995
Households
Served
(14,245
Individuals)
A 40%
increase
from 2020**

1,845 households with children served in 2024, a 79% increase since 2020.

Transition Age Youth (TAY), ages 18-24 made up 7% of the CoC served, a increase by 55% since 2020.

Black/African American/African households and people with Multiple Races were 3 & 4 times overrepresented across the CoC

68% of households served in had a member with at least one disabling condition.

85% of households accessing Crisis Response had at least one household member who had experienced domestic violence.

3% of adults served in Crisis Response identified as LGBTQIA+ & 22% of the LGBTQIA+ population served in Crisis Response were between the ages of 18 and 24.

912 veterans were served in 2024 (8%) of all adults. Veterans made up 34% of all households in PH programs

CONTEXT: BRINGING SERVICES TOGETHER

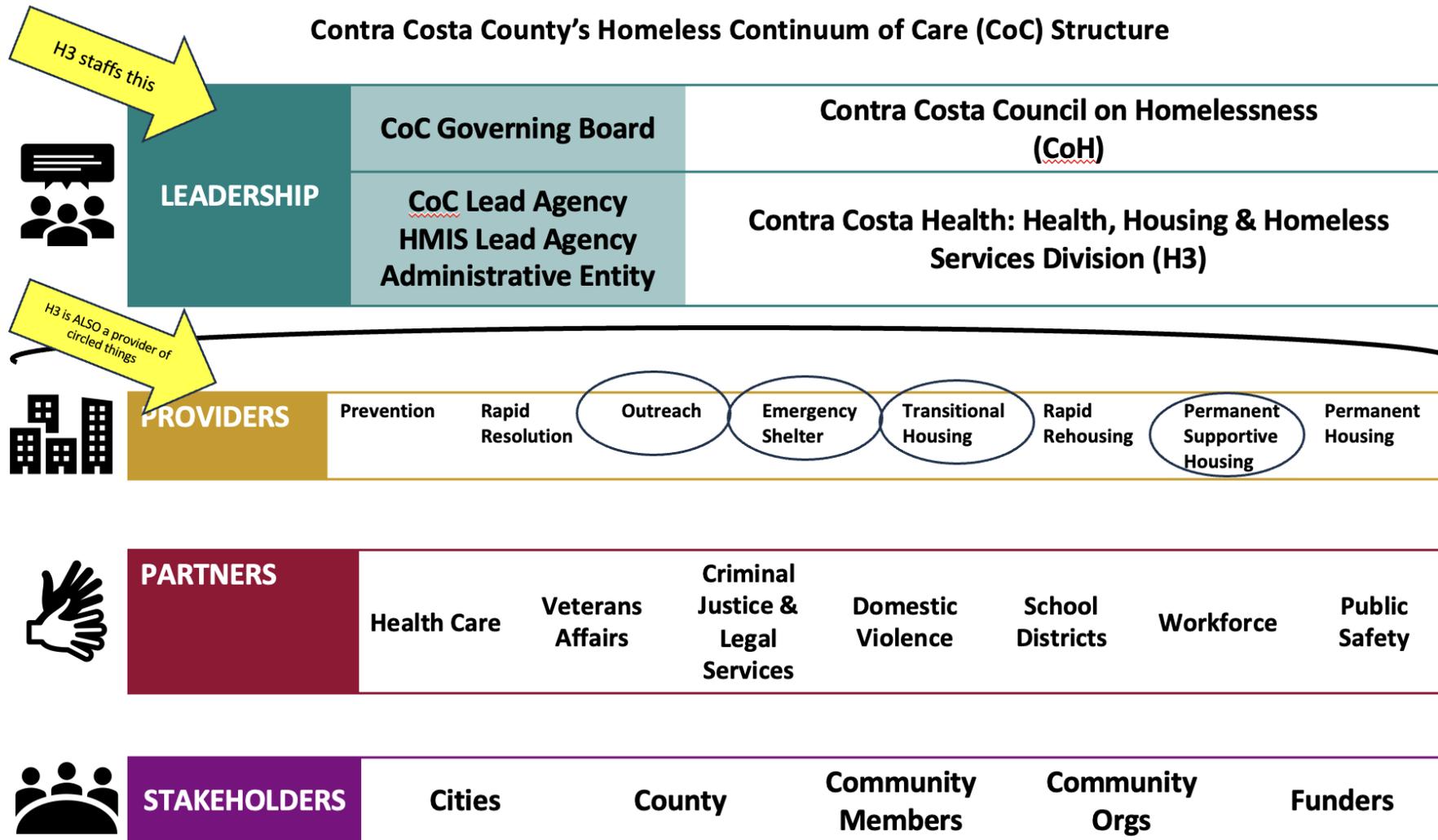
What is a “Continuum of Care?”

- Designed to assist individuals and families experiencing a housing crisis by providing the housing and/or services needed to help households retain housing or move into permanent housing, with the goal of long term stability.
- CoCs are comprised of *multiple partners and service providers*, with a single lead-agency that provides administrative and coordination support CCH’s Health, Housing & Homeless Services is **Contra Costa’s LEAD CoC Agency**
- CCH’s Health, Housing & Homeless Services is **Contra Costa’s LEAD CoC Agency**
- We also operate & oversee the **Coordinated Entry System!**

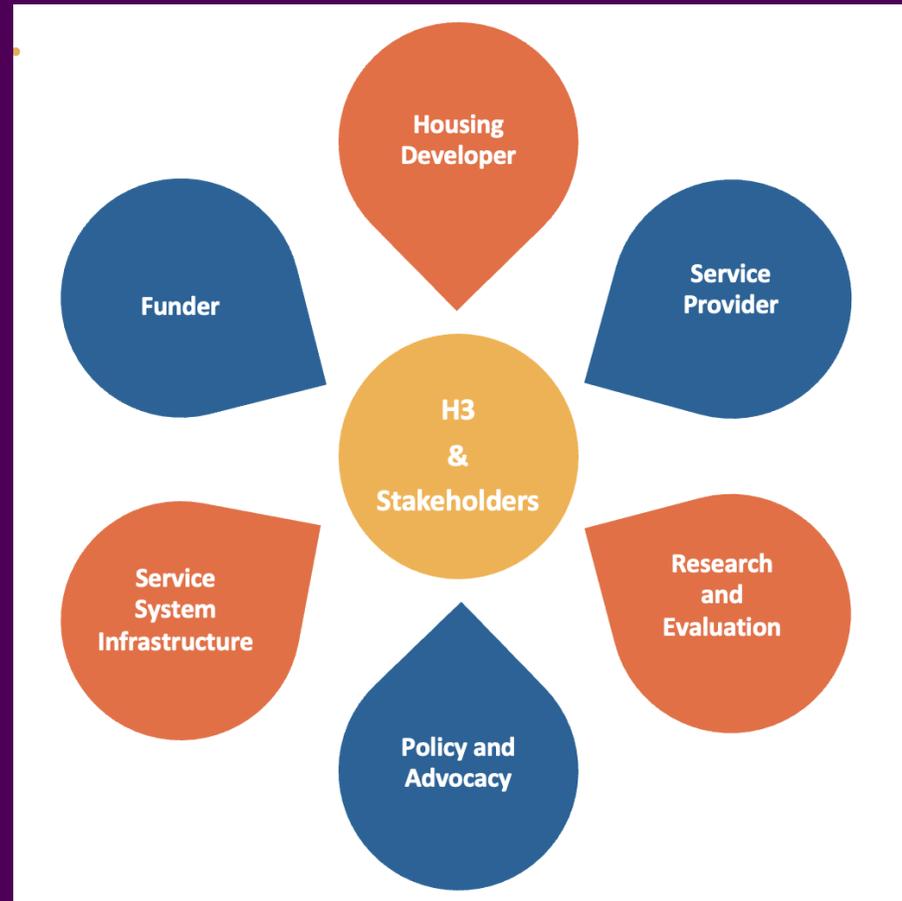
ABOUT HEALTH, HOUSING & HOMELESS SERVICES (H₃)

- Is the CoC, HMIS & Coordinated Entry Lead Agency
- Integrates housing and homeless services across the health system, county government, and in the community.
- Provide the following to a network of community-based agencies to respond to homelessness:
 - Provide Technical Assistance
 - Strategic Guidance
 - Funding

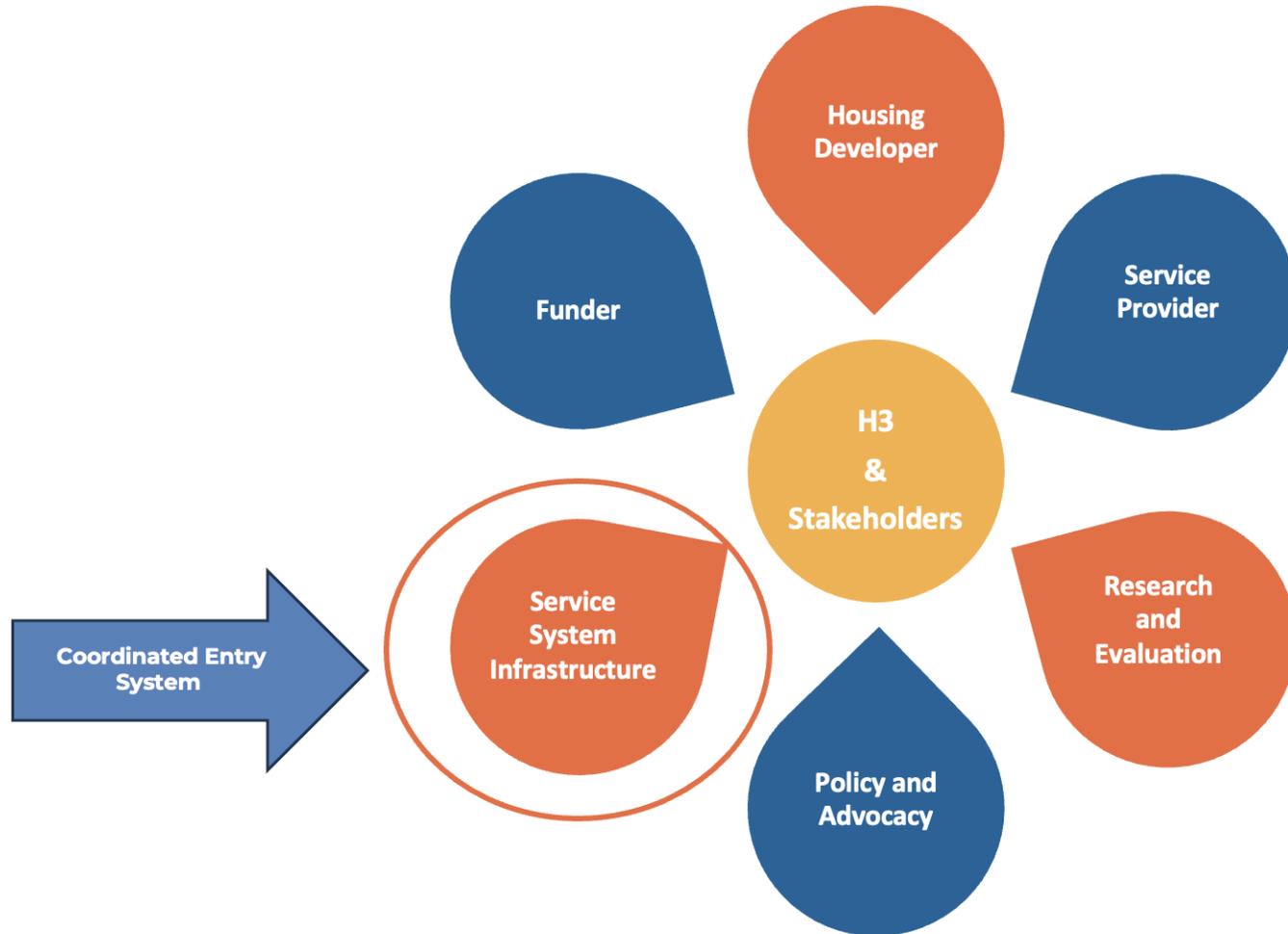
Contra Costa County's Homeless Continuum of Care (CoC) Structure



Context: Roles of H3



CONTEXT: THE ROLES OF H3



PROGRAM MODELS

CoC Program Models

Prevention

Rapid Exit

Outreach

CARE Centers & CARE Center Case Management

Emergency Shelter

Rapid Rehousing

Permanent Supportive Housing

COORDINATED ENTRY OVERVIEW

WHAT IS COORDINATED ENTRY?

Coordinated Entry:
A system-wide process to quickly & equitably **identify, assess, & connect** people experiencing a housing crisis to available housing resources & services within the CoC.



Provides infrastructure to system of care by acting as a centralized entity to connect and prioritize the **most vulnerable** people for the limited resources & services that are available



Serves as the "**Front Door**" for Connecting people experiencing a housing crisis to Homeless Services



Promotes equity & efficiency of the local Homelessness Response System



Ensures fairness in how housing & services are allocated

CORE ELEMENTS OF COORDINATED ENTRY

ACCESS:

The engagement / entry point for persons experiencing a housing crisis

ASSESSMENT:

Method / Tool to assess the person's housing needs, preferences, and vulnerability.

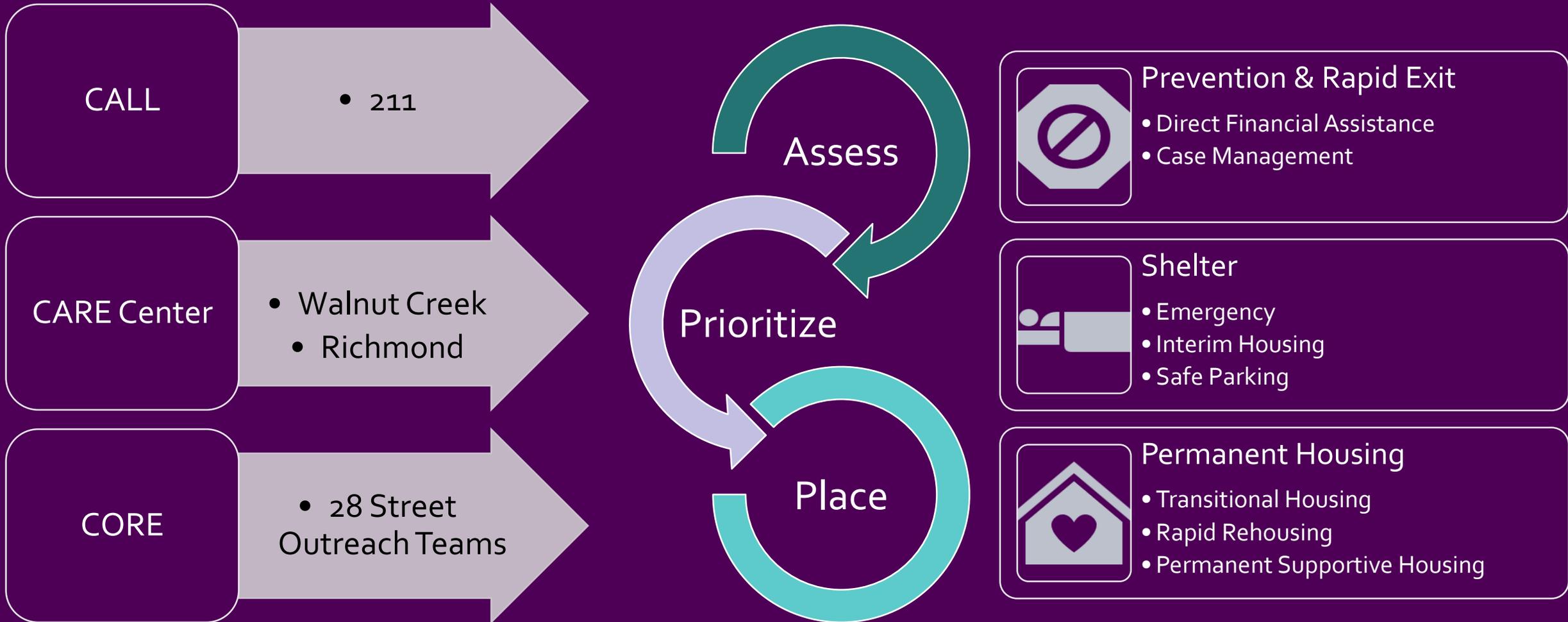
PRIORITIZATION:

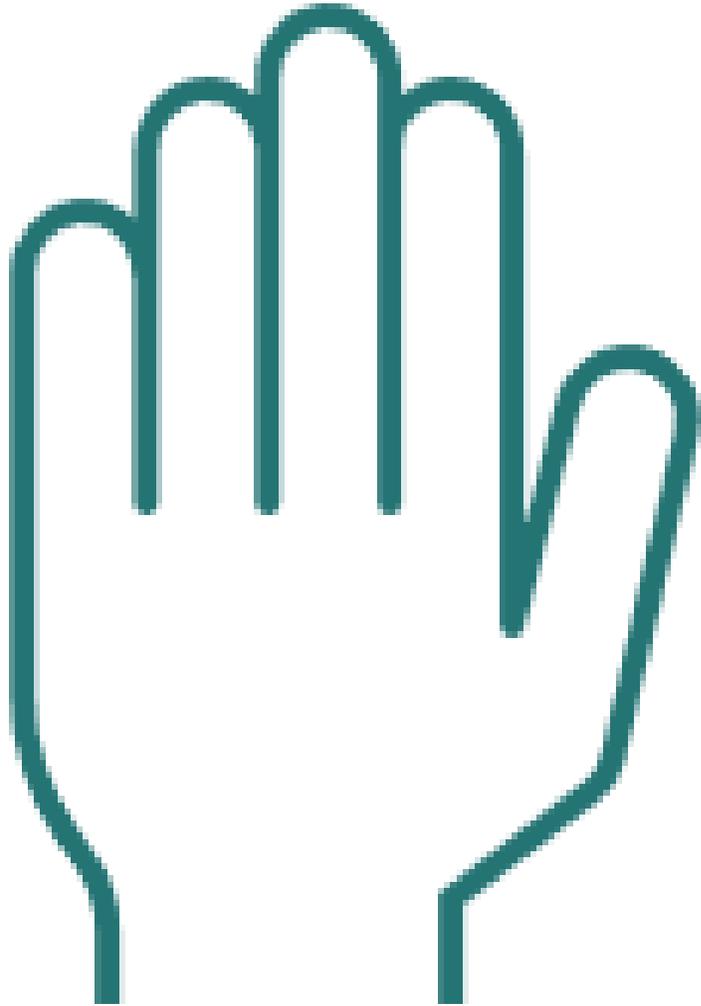
Helps CoC manage inventory of housing resources & services. *HUD mandates we prioritize persons experiencing chronic homelessness.

REFERRAL:

Final element of Coordinated Entry; persons are referred to housing resources according to prioritization guidelines.

COORDINATED ENTRY IN CONTRA COSTA





QUESTIONS?

COORDINATED
ENTRY HOUSING
NEEDS
ASSESSMENT

Presenter:

Mary Juarez-Fitzgerald, *H3*

Claire Burrus, *Focus Strategies*

Allison Mabb, *Focus Strategies*

Role for Oversight Committee Members:

listen & ask questions

Vote on Action Item

Role for Community Members:

listen & ask questions



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**COORDINATED ENTRY HOUSING NEEDS
ASSESSMENT (HNA)
REDESIGN PROJECT**

**PROPOSAL TO THE OVERSIGHT COMMITTEE:
APPROVE NEW CONTRA COSTA HOUSING NEEDS
ASSESSMENT**

FEBRUARY 19, 2026

Agenda

Assessment Redesign Process

New Housing Needs Assessment (HNA) Tool

Next Steps for Launch





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strategies

Needs Assessment Redesign Process

Assessment Redesign Purpose

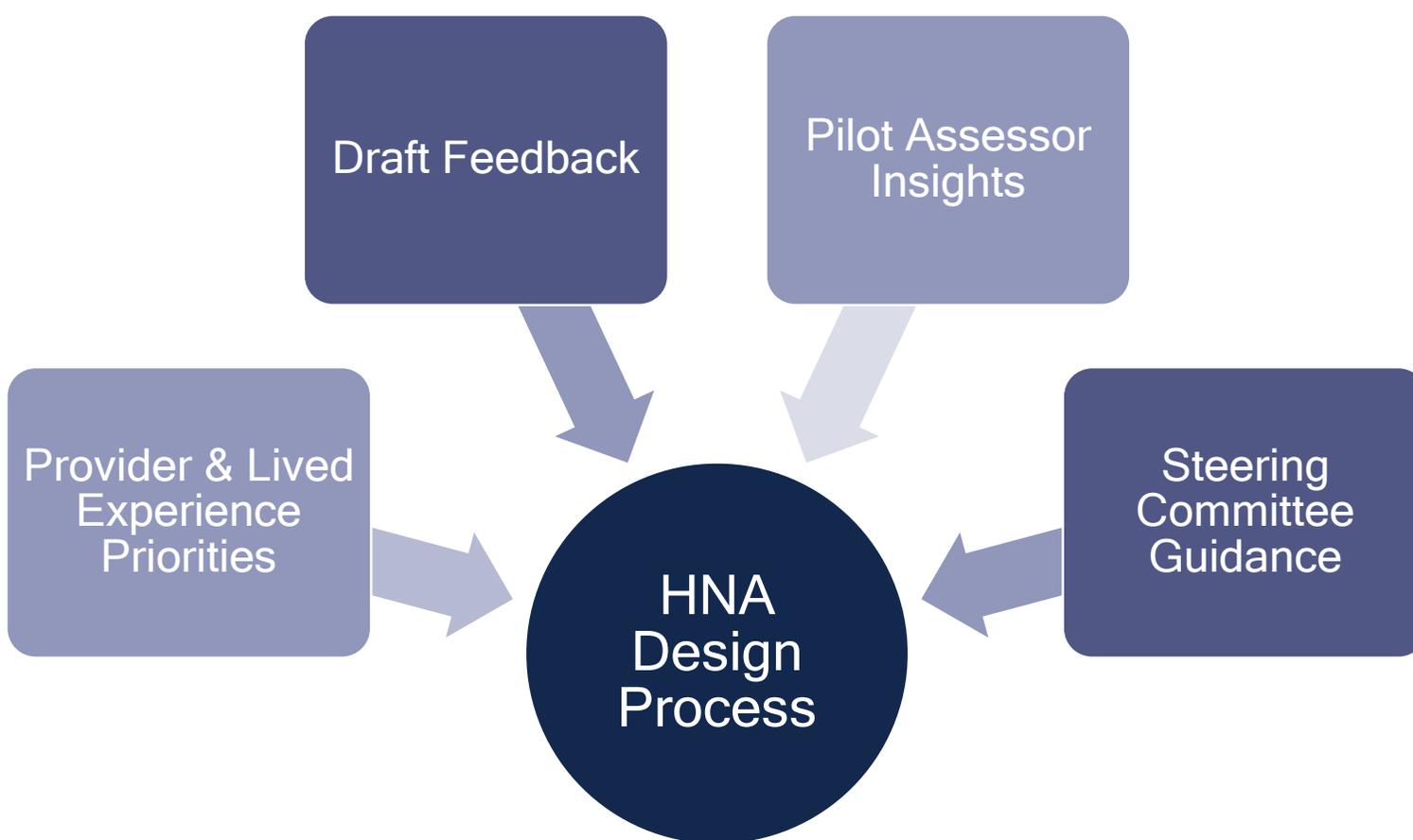
- In 2022, Contra Costa County conducted a Coordinated Entry Evaluation and replacing the VI-SPDAT was a key recommendation.

- Nationally, the VI-SPDAT as an assessment tool has been found to perpetuate inequitable outcomes.

In response, the County launched a redesign effort to develop a **customized assessment** that is:

- trauma-informed,
- leveraging empirical data,
- grounded in local experience,
- prioritizing households at-risk of prolonged homelessness, *and*
- furthering fairness in the CES.

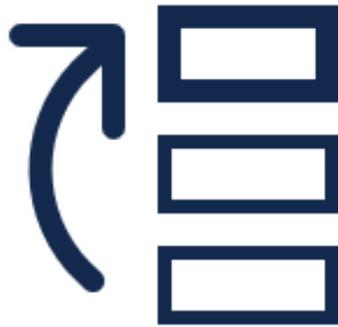
Tool Redesign Process Grounded in Stakeholder Feedback



Key Insights:

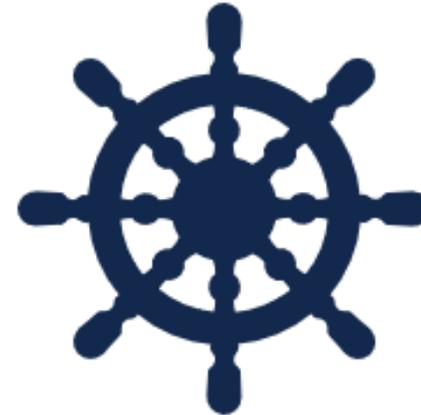
- Priorities for HNA design
- Practical implementation and interpretation considerations

Key Insights from Stakeholders Informing New HNA



Priorities for HNA Design

- Base the tool on predictors of prolonged homelessness
- Capture the severity of conditions and experiences



Practical Implementation & Interpretation Considerations

- Minimize the number of questions asked
- Ensure questions are understandable and minimally invasive

Leveraging HMIS & CCHS Data in HNA Design

Focus Strategies used Homeless Management Information System (HMIS) and Contra Costa Health System (CCHS) data to identify **predictors of prolonged homelessness** for people accessing the CES.

These factors were used to design the HNA to prioritize households with the greatest likelihood of prolonged homelessness without housing support.



- Local data surfaced the key characteristics linked to prolonged homelessness
- These insights guided which topics the HNA covers and how much weight each receives in the final score

Piloting the Draft CC-HNA



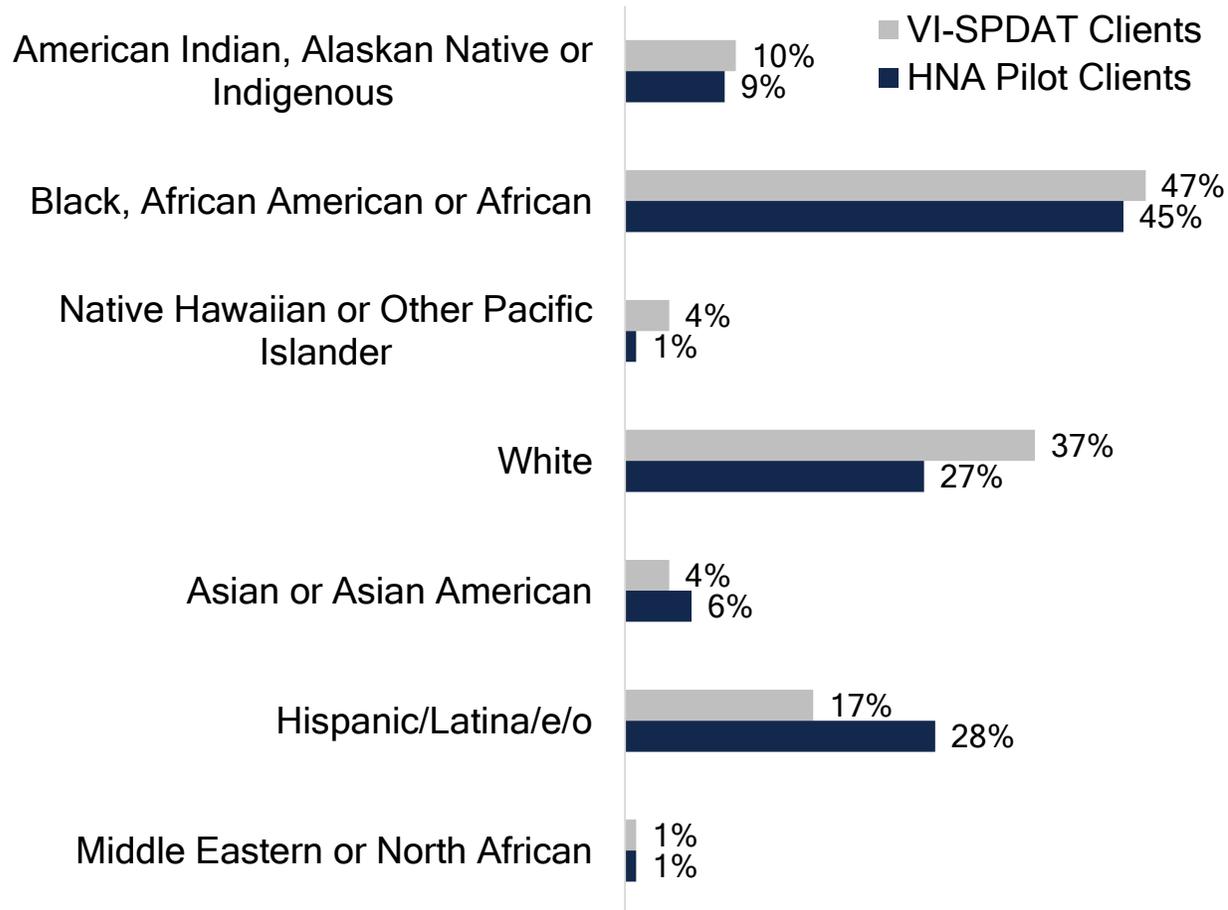
In December 2025 & January 2026, H3 piloted a draft CC-HNA in the community.

- 15 current Coordinated Entry assessment staff participated
- 109 pilot assessments were completed
- Pilot participants were compensated with \$25 gift cards

Key Insights:

- Pilot participants were overall **demographically representative** of the population served by the CES
- Participant feedback reflected high rates of **understanding** and **comfort** with the assessment questions
- Staff indicated that the pilot tool was **clear** and **trauma-informed**

Pilot HNA Respondents by Race and Ethnicity



Key Insights:

- Pilot participants were overall **demographically representative** of the population served by the CES
- Participant feedback reflected high rates of understanding and comfort with the assessment questions
- Staff indicated that the pilot tool was clear and trauma-informed

Pilot HNA Participant Feedback Survey Results



94%

understood what the questions were asking

94%

understood why the questions were being asked

89%

felt comfortable answering the questions honestly

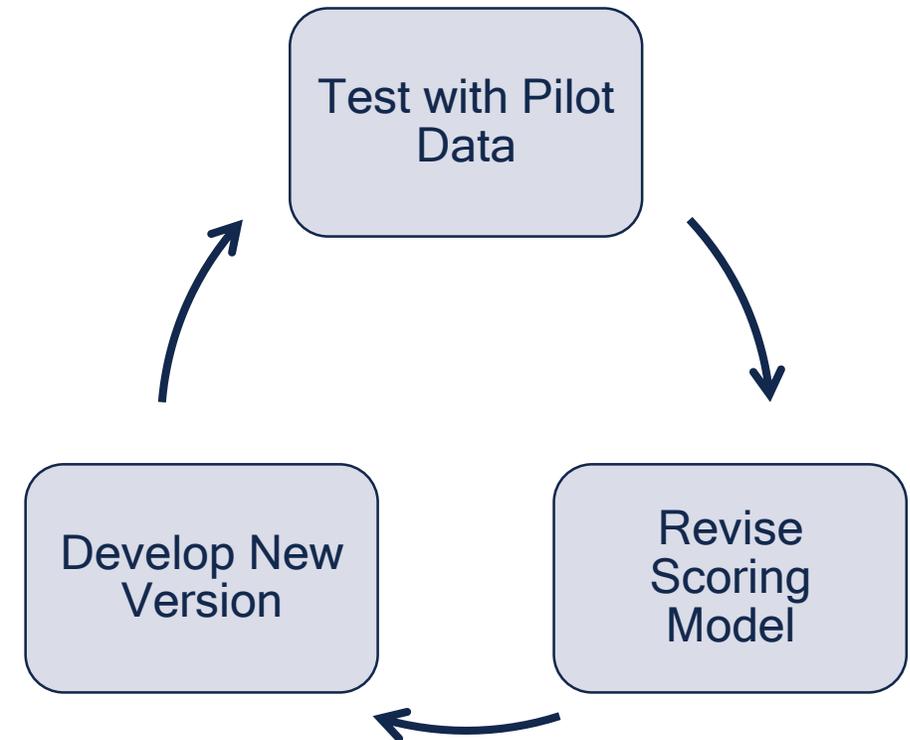
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Developing a Fair and Locally-Driven Scoring Model

Developed through 5 rounds of testing and iteration, the final CC-HNA scoring model:

- Prioritizes households at highest risk of prolonged homelessness
- Does not show bias toward or against any racial or ethnic group
- Reflects input from people experiencing homelessness and the providers working directly with them





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The NEW Contra Costa Housing Needs Assessment (CC-HNA)

Overview of the CC-HNA

-  The CC-HNA contains **19 questions** and requires **~15-30 minutes**
 - Responses to 7 of the 19 questions are **pre-populated** for most households completing the assessment based on prior information collected in HMIS intake, and are **confirmed by assessors** rather than being asked again
-  Questions in the CC-HNA are grouped into five key areas, each of which contribute to a household's **risk of prolonged homelessness** without the support of a housing resource through the CES

CC-HNA Collects and Weighs Information in 5 Key Areas

1



History of Housing and Homelessness

2



Income and Employment

3



Disabilities and Health

4



Experiences with Services and Other Systems of Care

5



Experiences Impacting Wellbeing

History of Housing and Homelessness



Item	Weight
1 - Episodes of Homelessness	Medium
2 - Total Time Homeless	Medium
3 - Lack of Rental History	Medium
3b - Negative Rental History	Medium
4 - Housing Loss Due to Gender, Cultural, Religious or Sexual Identity	Medium

Income and Employment



Item	Weight
5 - Zero or Fixed Income	High
5b - Inability to Increase Income	Medium

Disabilities and Health Conditions



Item	Weight
6 - Number of Disabling Conditions in the Household	High
6b - Severity of Disabling Conditions in the Household	High

Experiences with Services and Other Systems of Care



Item	Weight
7 - Inability to Access / Avoidance of Care	Low
8-11 - Utilization of Emergency Services	High (overall)
12 - Law Enforcement Encounters	High
13 - History of Incarceration	Low
14-15 - History with Child Welfare or Juvenile Justice Systems	Low
16 - Level of Education	Low

Experiences Impacting Well-Being



Item	Weight
17 - Fleeing Domestic Violence	High
18 - History of Abuse	Medium
19 - Homelessness and Abuse	Medium



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Questions?



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Adoption & Next Steps

Action Item:

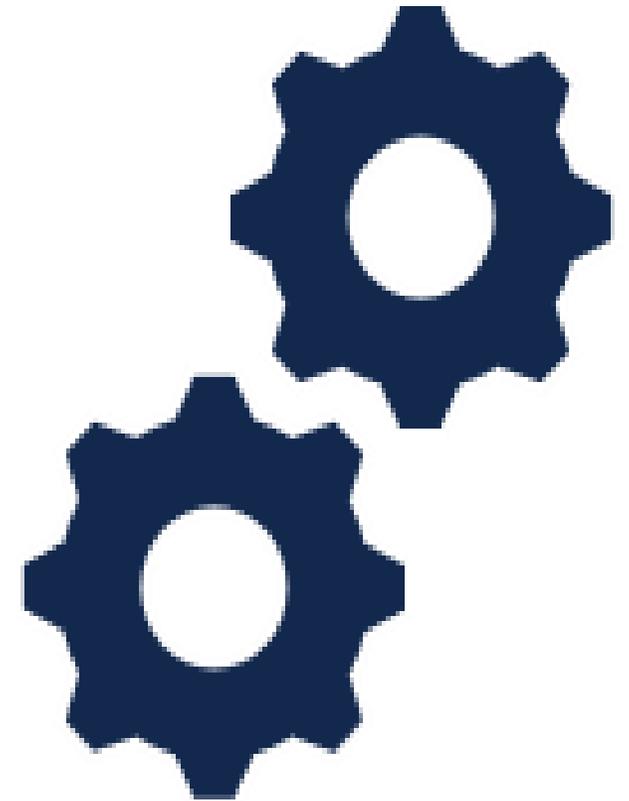
Approve adoption of the CC-HNA for use in the CES

Next Steps

Over the coming months, H3 will implement the CC-HNA.

Key steps include:

- Communicate CC-HNA launch to stakeholders
- Train assessors on the CC-HNA
- Update CES policies and workflows
- Officially launch the CC-HNA & retire the VI-SPDAT
- Monitor CC-HNA data over time





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THANK YOU!

For Questions:

H3

Mary Juarez-Fitzgerald at Mary.Fitzgerald@cchealth.org

Focus Strategies

Claire Burrus at Claire@focusstrategies.net

Allison Mabbs at Allison@focusstrategies.net

ACTION ITEM #4

- Approve the new Contra Costa Coordinated Entry Housing Needs Assessment



PARTICIPANT FEEDBACK SURVEY UPDATE

Presenter:

Janel Fletcher, *H3*

Role for Oversight Committee Members:

listen & ask questions

Role for Community Members:

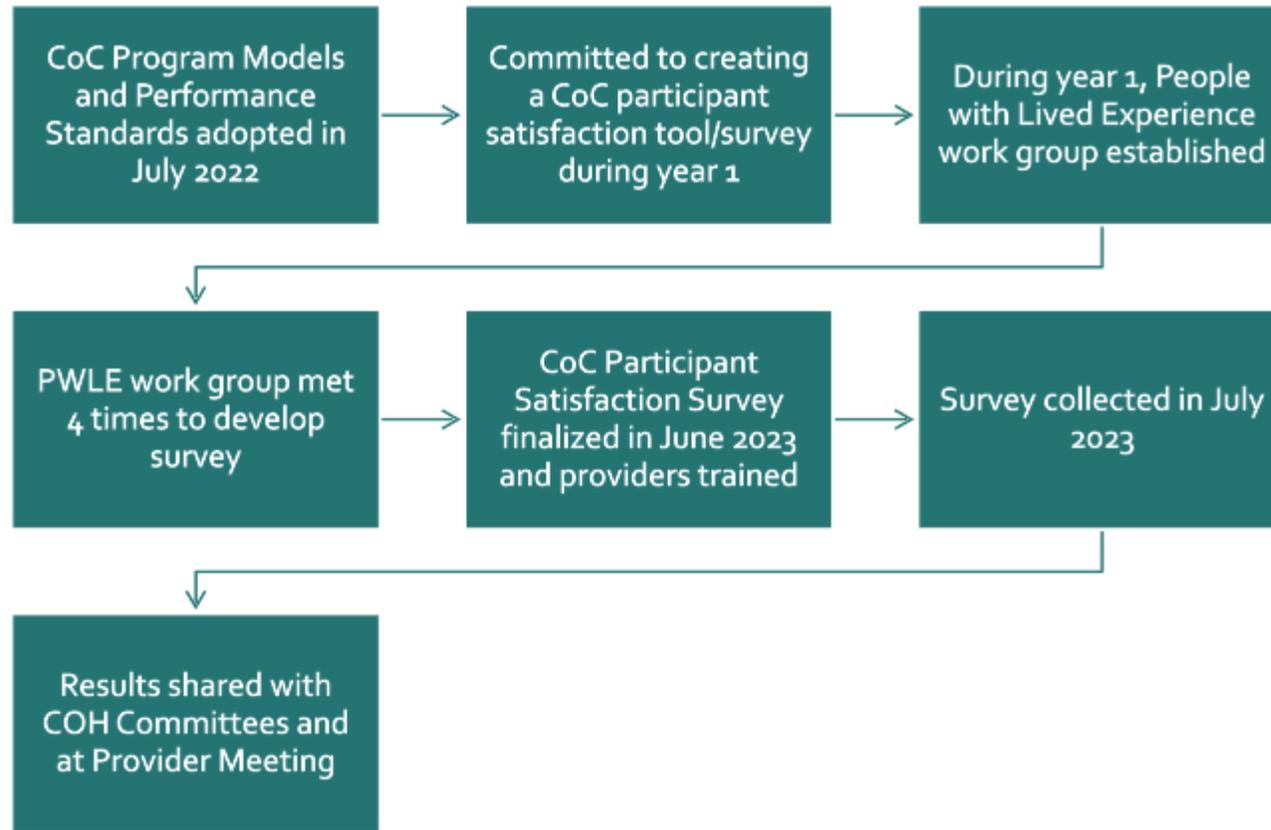
listen & ask questions

UPDATE

The purpose of the Participant Satisfaction Survey is to gather feedback about the experience of people accessing services across our system of care

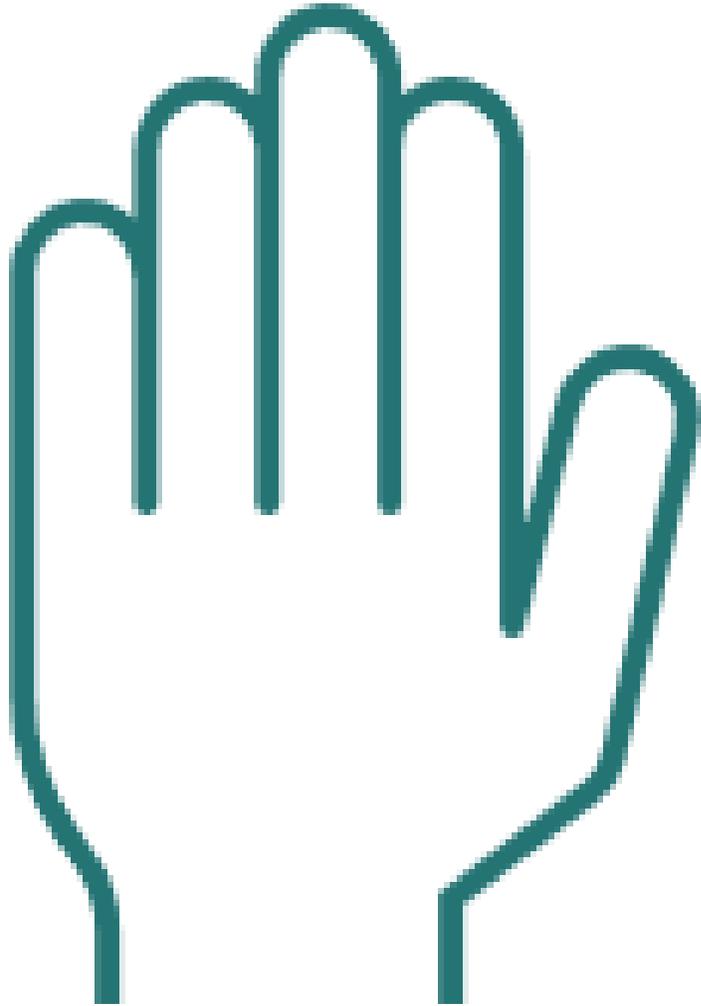
- CoC wide survey across all 7 program models
- Completed on an annual basis
- Required by our CoC Program Models

BACKGROUND



NEXT STEPS

- Review of the Participant Satisfaction Survey by the Oversight Committee.
- Approval of the Participant Satisfaction Survey by the Council on Homelessness.
- Provider Training starts week of March 16th. Dates TBD.
- Survey Collection Period April 1, 2026- April 30, 2026.



QUESTIONS??

Email: janel.fletcher@cchealth.org

2026
COMPLIANCE
MONITORING
PROCESS

Presenter:

Michele Byrnes, *Homebase*

Alex Michel, *Homebase*

Role for Oversight Committee Members:

listen & ask questions

Role for Community Members:

listen & ask questions

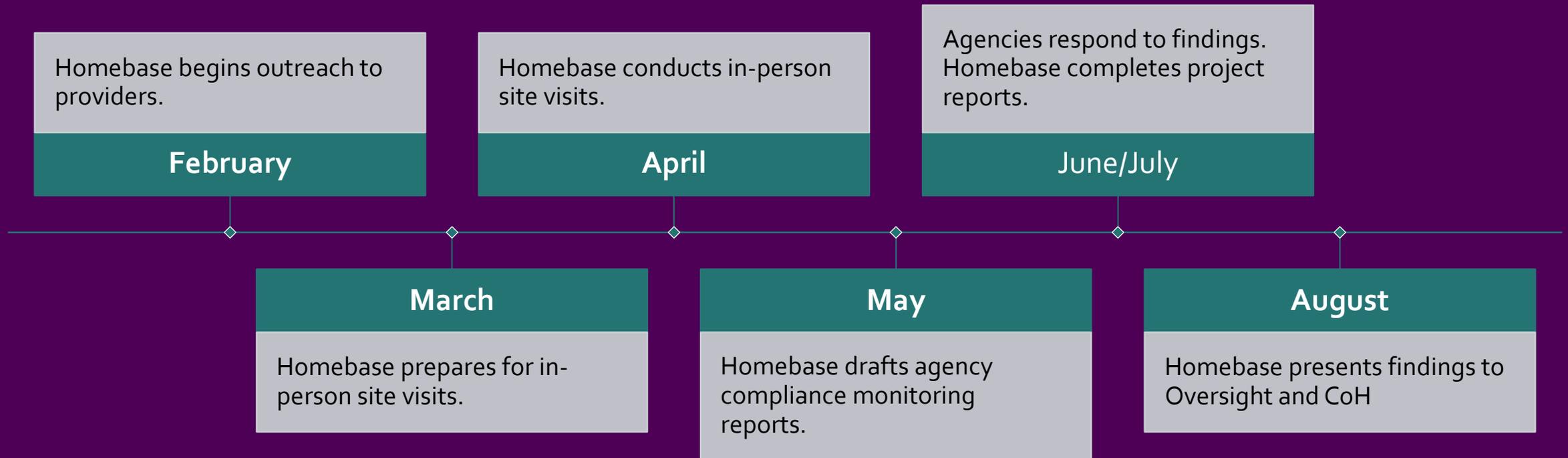
PURPOSE OF COMPLIANCE MONITORING

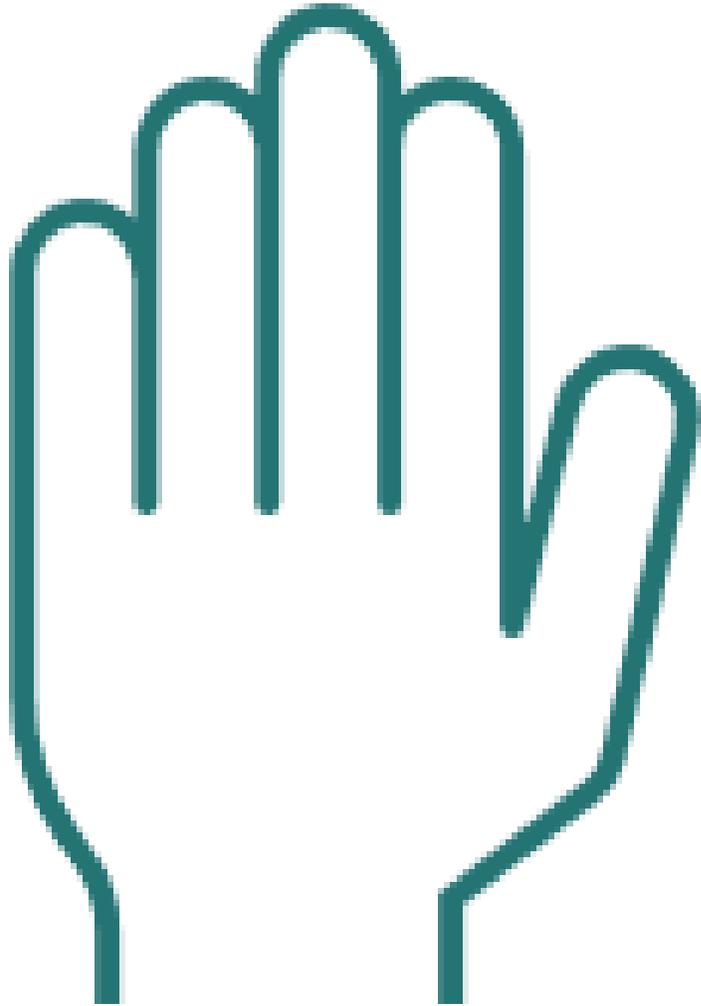
- Improve **system performance** by identifying barriers to effective program performance;
- Increase **knowledge** among CoC-funded agencies regarding CoC compliance and financial management;
- Help agencies **prepare for audits or monitoring** from HUD; and
- Identify opportunities and gaps for **additional technical assistance, trainings, or one-on-one meetings** regarding areas of compliance impacting multiple agencies.

APPROACH – PERFORMANCE STANDARDS

- Performance categories
 - Verification of participant eligibility
 - Low-barrier, person-centered services
 - Documentation of case management
 - Grievance Procedures
 - VAWA Compliance
- Review three participant files per project (2 current, 1 exited/post- subsidy client)
- 22 projects, including:
 - PSH, DV RRH, Care Centers, Homeless Prevention/Rapid Exit, 211

COMPLIANCE MONITORING TIMELINE





QUESTIONS?!

YAB UPDATES

Presenter:

Juno Hedrick, *CoH*

Role for Oversight Committee Members:

listen & ask questions

Role for Community Members:

listen & ask questions

WRAP UP

Presenter:

Alex Michel, *Homebase*

Role for Oversight Committee Members:

listen & share announcements

Role for Community Members:

listen & share announcements

UPCOMING MEETINGS

CoH/Cmte	Date/Time	Location	Zoom Link
COH	March 5, 1 – 3pm	1025 Escobar, Martinez (IN-PERSON)	
HMIS Policy Committee	March 10, 12 - 1:30pm	IN-PERSON	https://homebaseccc.zoom.us/meeting/register/K2bnCCCuS20818IPi6wtRA#/registration
Governance Committee	March 18, 1-3pm	VIRTUAL ONLY	https://homebaseccc.zoom.us/meeting/register/_noksld2SjytL4c1bg6VdA#/registration
COH	April 2, 1 – 3pm	2120 Diamond Blvd, Concord (McMorrow Training Room) (IN-PERSON)	https://homebaseccc.zoom.us/webinar/register/WN_uUokWYJLT9qdDIKT4Q2F7w
Homeless Services Provider Meeting	April 9, 8:30 – 9:30am	VIRTUAL ONLY	https://homebaseccc.zoom.us/meeting/register/tZlqc-mvqDwoEgPPYaR8_6COhfChAJ1vuFED#/registration
Governance Committee	April 15, 1-3pm	Venti Conference Room (IN-PERSON)	https://homebaseccc.zoom.us/meeting/register/_noksld2SjytL4c1bg6VdA
Oversight Committee (WORKING GROUP)	April 16, 11:30 am – 1:30pm	VIRTUAL ONLY	https://homebaseccc.zoom.us/meeting/register/ZPCubvY7RNihEWuJOeusFg