

# Goals and Outcomes of Probation

AB109

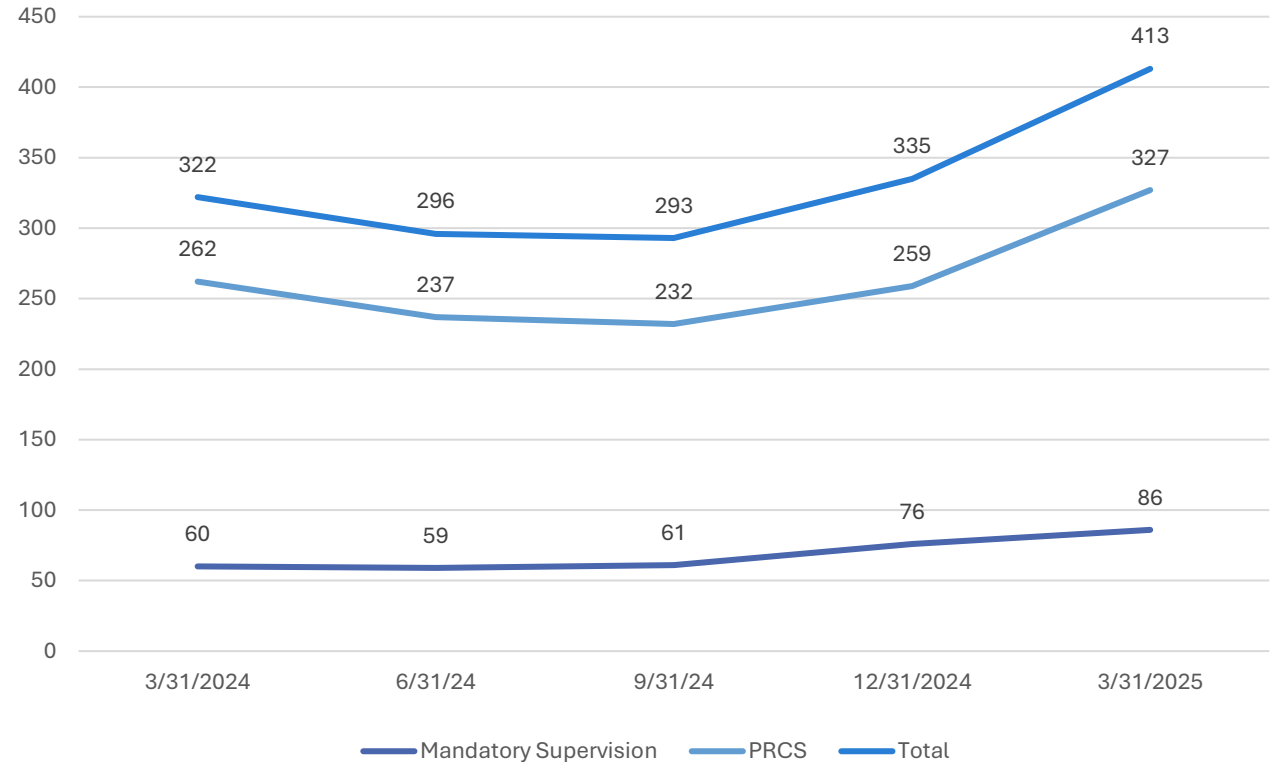
# Target Population

Clients placed on Post Release  
Community Supervision or Mandatory  
Supervision

- Released from custody
- Transfer-ins from other counties
  - How are they managed?
- Transfers from Parole

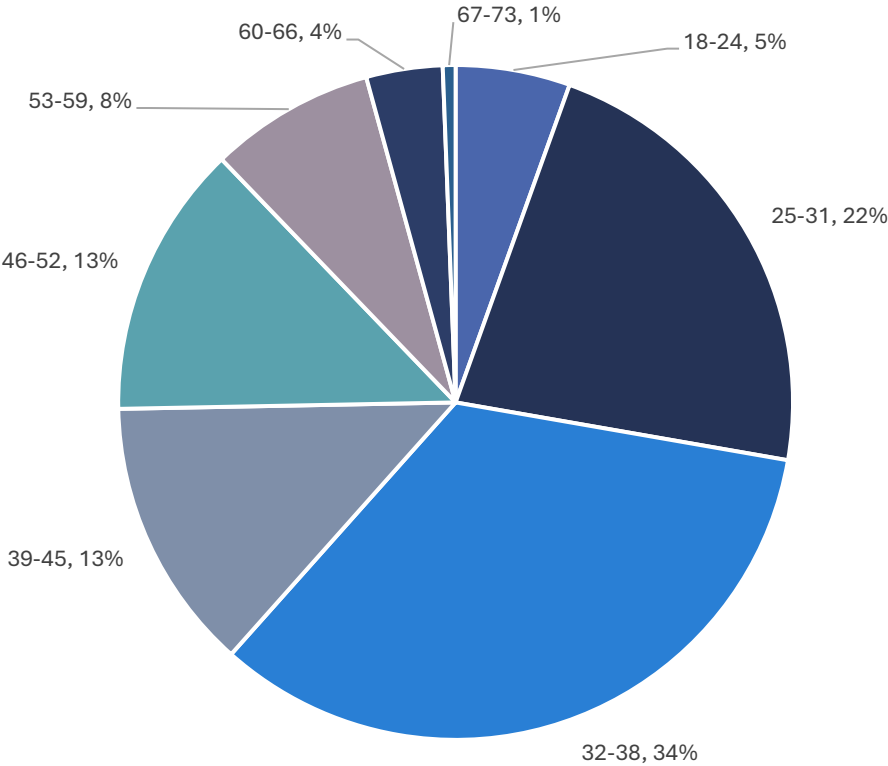
Prop 36 = Projected to effect caseload numbers

Number of Clients at End of Each Quarter



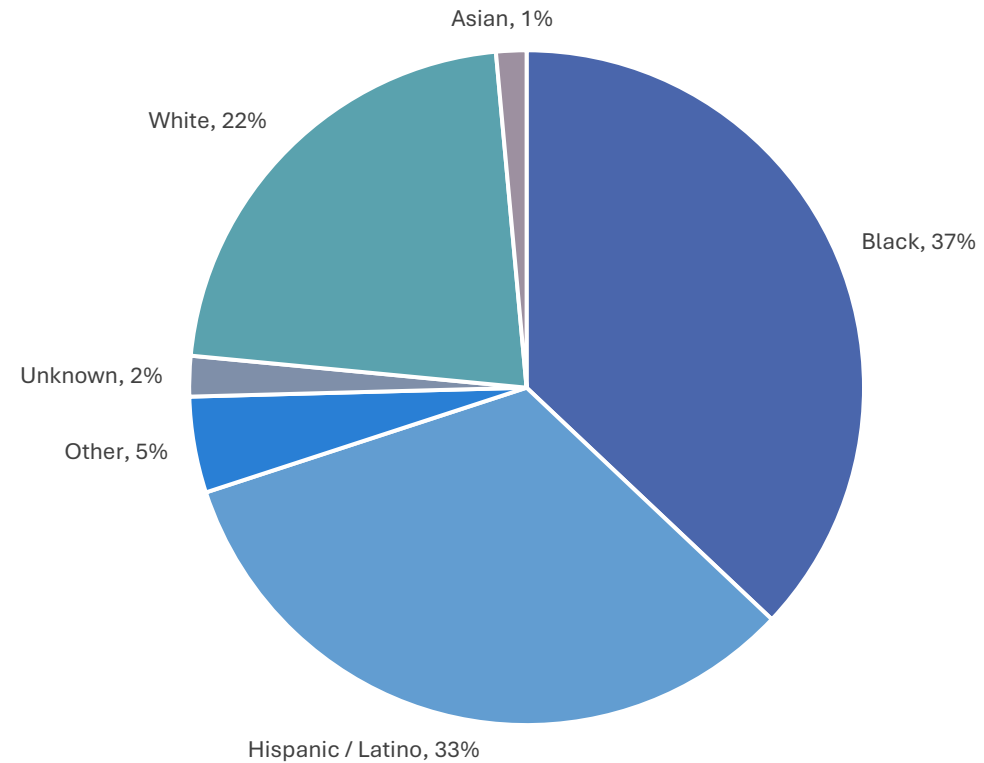
# Population Demographics

Age of Clients by Percentage



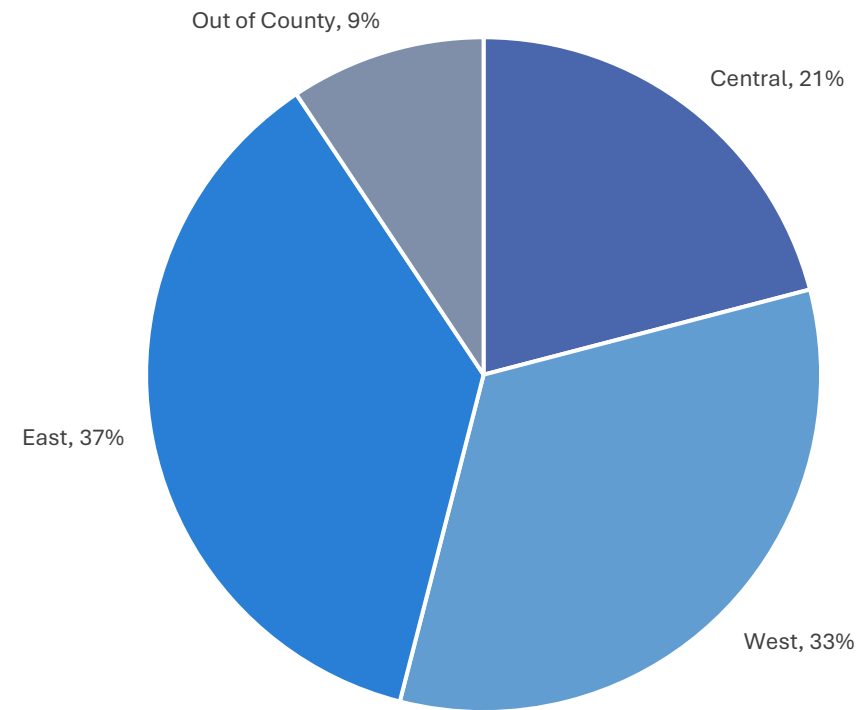
# Population Demographics

Race / Ethnicity of Client by Percentage



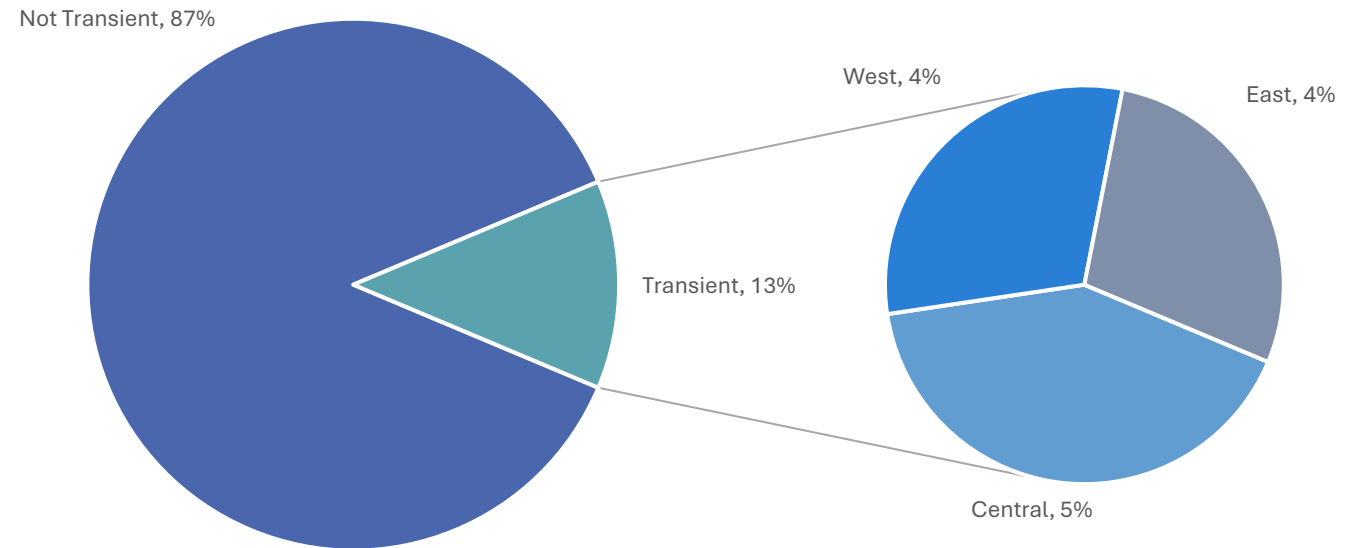
# Population Demographics

Region of Client Residency by Percentage



# Population Demographics

Transient Population by Region and Percentage



# Personnel Caseload Size Specializations

## Personnel

- 2 Supervisors
  - Region East
  - Region Central & West
- Deputy Probation Officers
  - East - 6 DPOs
  - Central - 5 DPOs
  - West - 2 DPOs / 2 vacancies

## Average size of Caseload

- East - 29 clients
- West - 52 clients
- Central - 34 clients

## Specializations

- Gender Responsive
- Transient Population
- Firearm caseload
- Pre-Release
- Human Trafficking
- TAY Population
- Gang caseload

# Training Staff

## Mandatory

- Verbal De-Escalation
- Legal Update
- Prison Rape Elimination Act
- Thinking for a Change\*\*
- Core Correctional Practices
- Ohio Risk Assessment System (ORAS)

## Additional

- Gang Trainings
- Human Trafficking
- Implicit Bias



# Ohio Risk Assessment System - ORAS

Developed by the University of Cincinnati

Dynamic risk/needs assessment tool used in the criminal justice system

Shall be completed no later than 30 days of case assignment, release from custody or treatment program

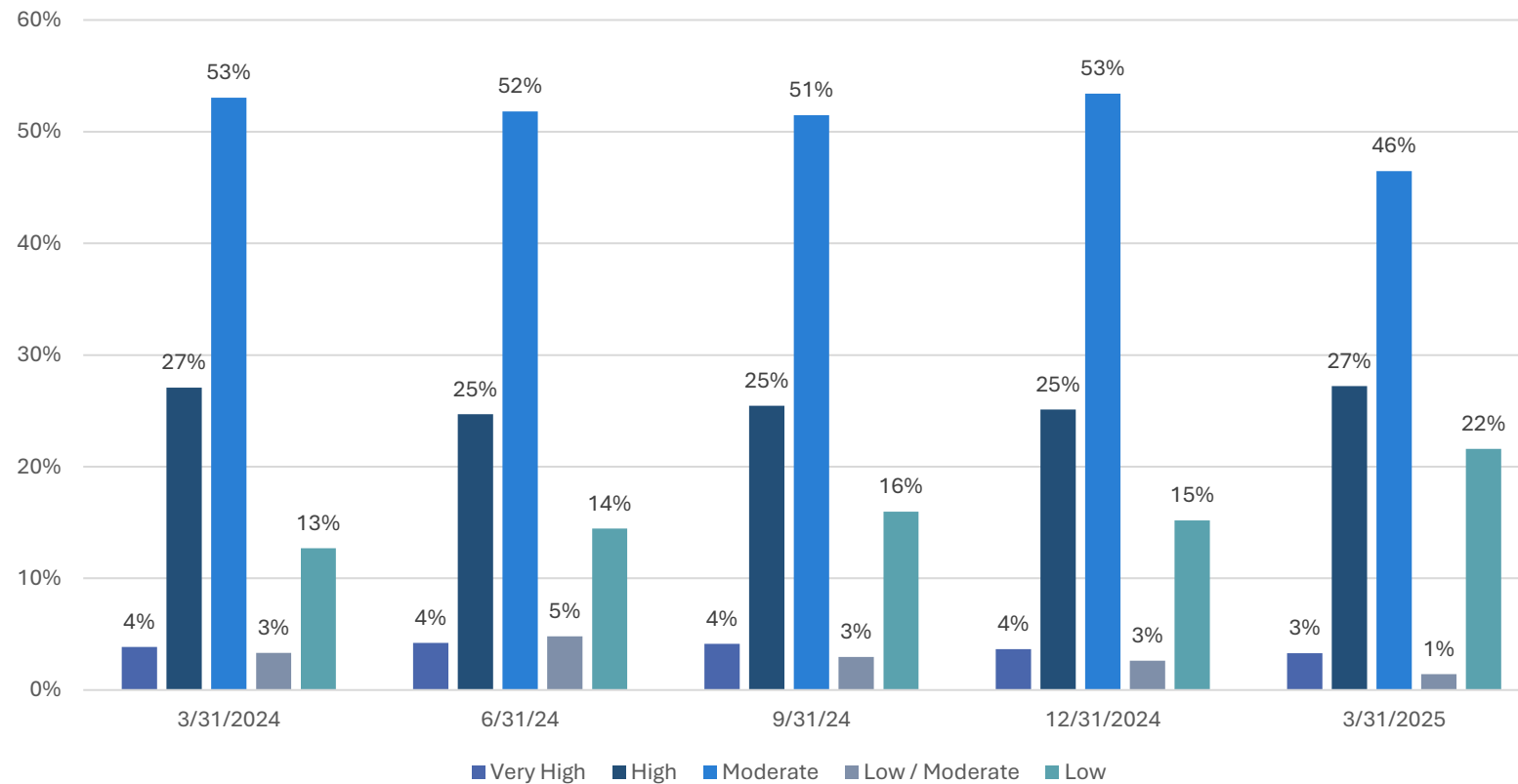
# ORAS

Designed to be used with the clients in the community, the instrument is administered through file review, a structured interview, self-report questionnaire and collateral information.

1. Criminal History
2. Education, Employment, and Financial Situation
3. Family and Social Support
4. Neighborhood Problems
5. Substance Use
6. Peer Associations
7. Criminal Attitudes and Behavioral Patterns

# ORAS Outcomes

ORAS Outcome by Percentage



# Data-Driven



**In 2023 Contra Costa County partnered with Enterprise Supervision for case management**



## **Benefits:**

Increased efficiency / productivity by automating tasks, centralizing data, providing real-time information, reducing delays, digitizing information

Improved collaboration between staff and other agencies, departments, stakeholders etc.

Increased better decision making for small and large scale factors using data. Influences future policies, procedures, and practices

Supporting past decisions made via data

Improved transparency and accountability

# External Partnerships



## Increased Quality of Communication

Between Probation and CBOs  
Between CBOs and Clients



## Increased CBO Trainings

04/25 Bay Area Legal Aid  
01/25 Rubicon



## Increased Participation in Community Events

05/25 HR 360 Resource Fair



## Increased Collaboration with ORJ

Participation with RFPs  
Supporting agendas  
Providing feedback regarding CBOs  
Maintaining appropriate referrals



## Increased Client Contact with Other Departments

Home contacts with Forensic Mental Health  
Proposed request with AODS

# Referral Process

## Workflow

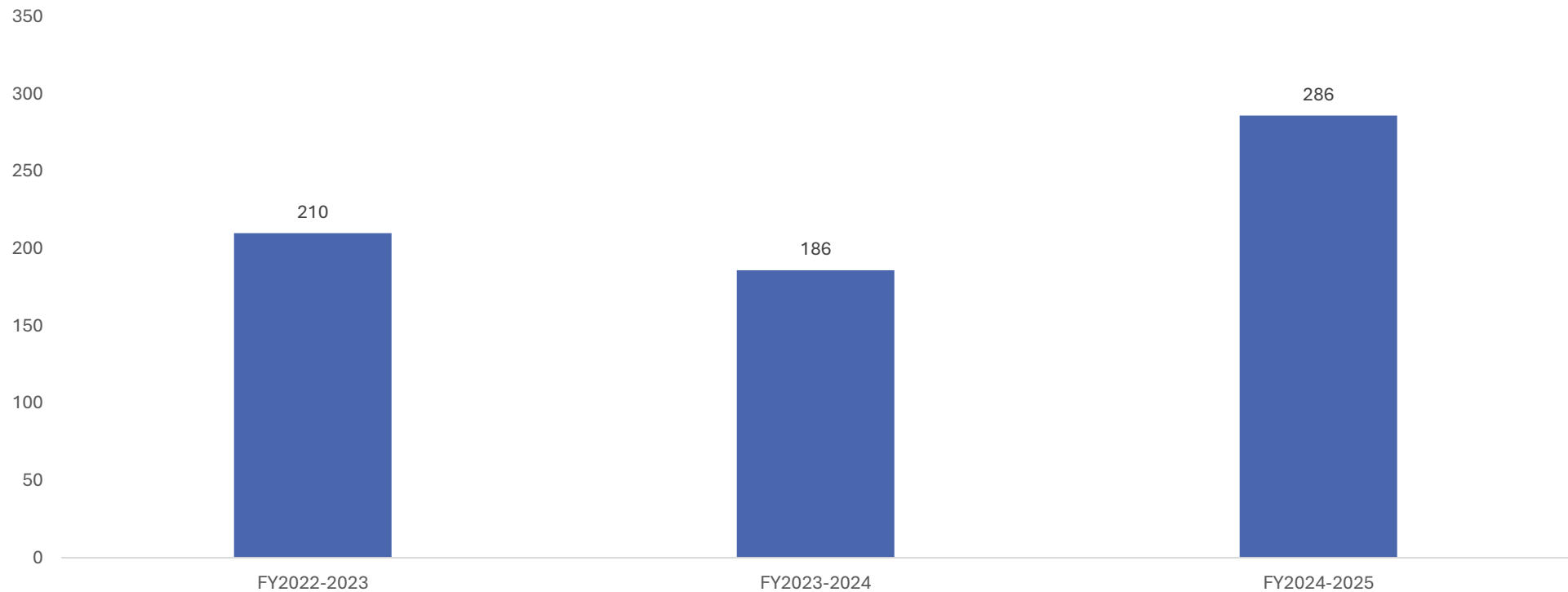
- Based on needs of client
- Initiated by client, Court, Probation or CBO
- Referral submitted via email, to include information about client, reasons for referral, risk level and release of information document

## Upcoming changes

- Standard template for all referral forms
- Portal within Probation's Case Management System
  - Access demographic information of client
  - Communicate to DPO via portal
  - Provide updates to client's progress within program

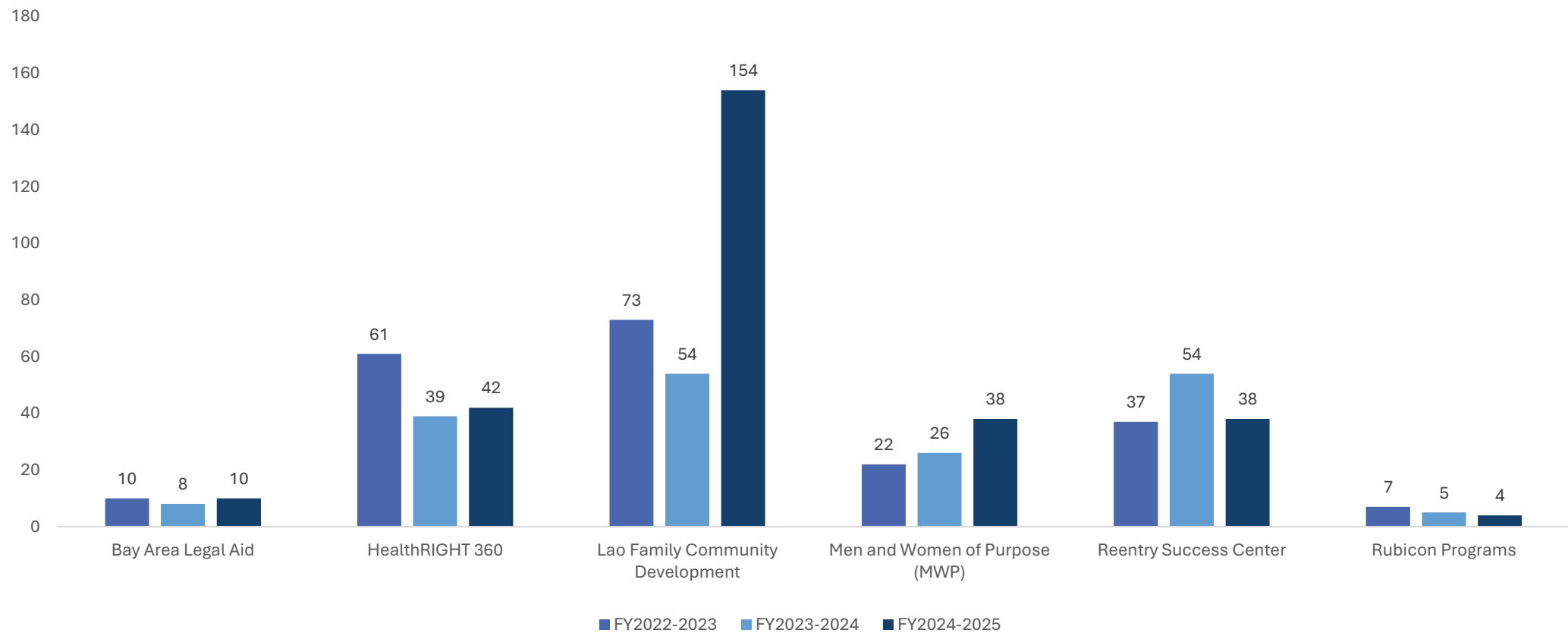
# Programs and Services

Probation Referrals to Contracted AB109 Providers by Fiscal Year



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Probation Referrals to Contracted AB109 Providers by Fiscal Year

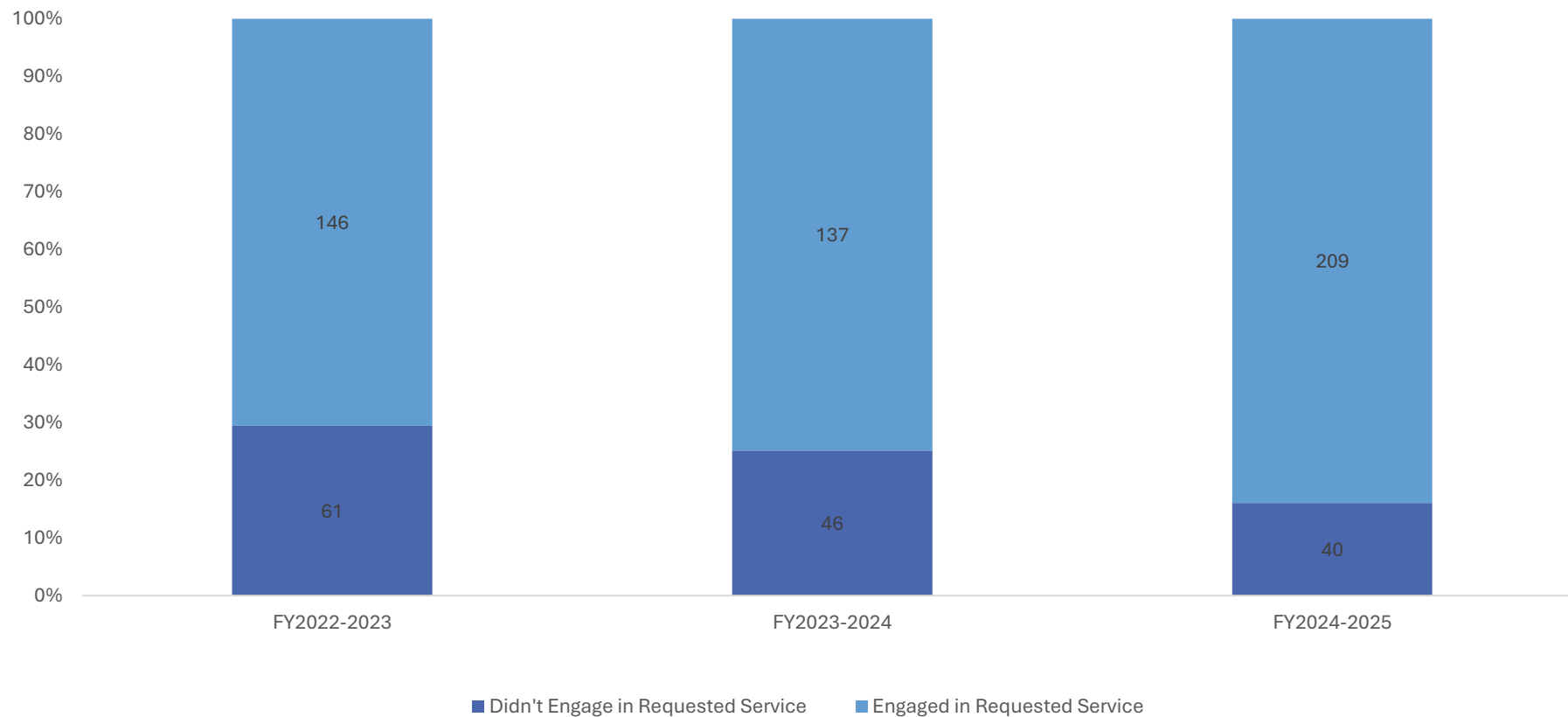


N = 682



# Programs and Services

Outcomes of Probation Referrals by Fiscal Year



N = 682

# Service Gaps



KNOWLEDGE GAP  
NEW STAFF

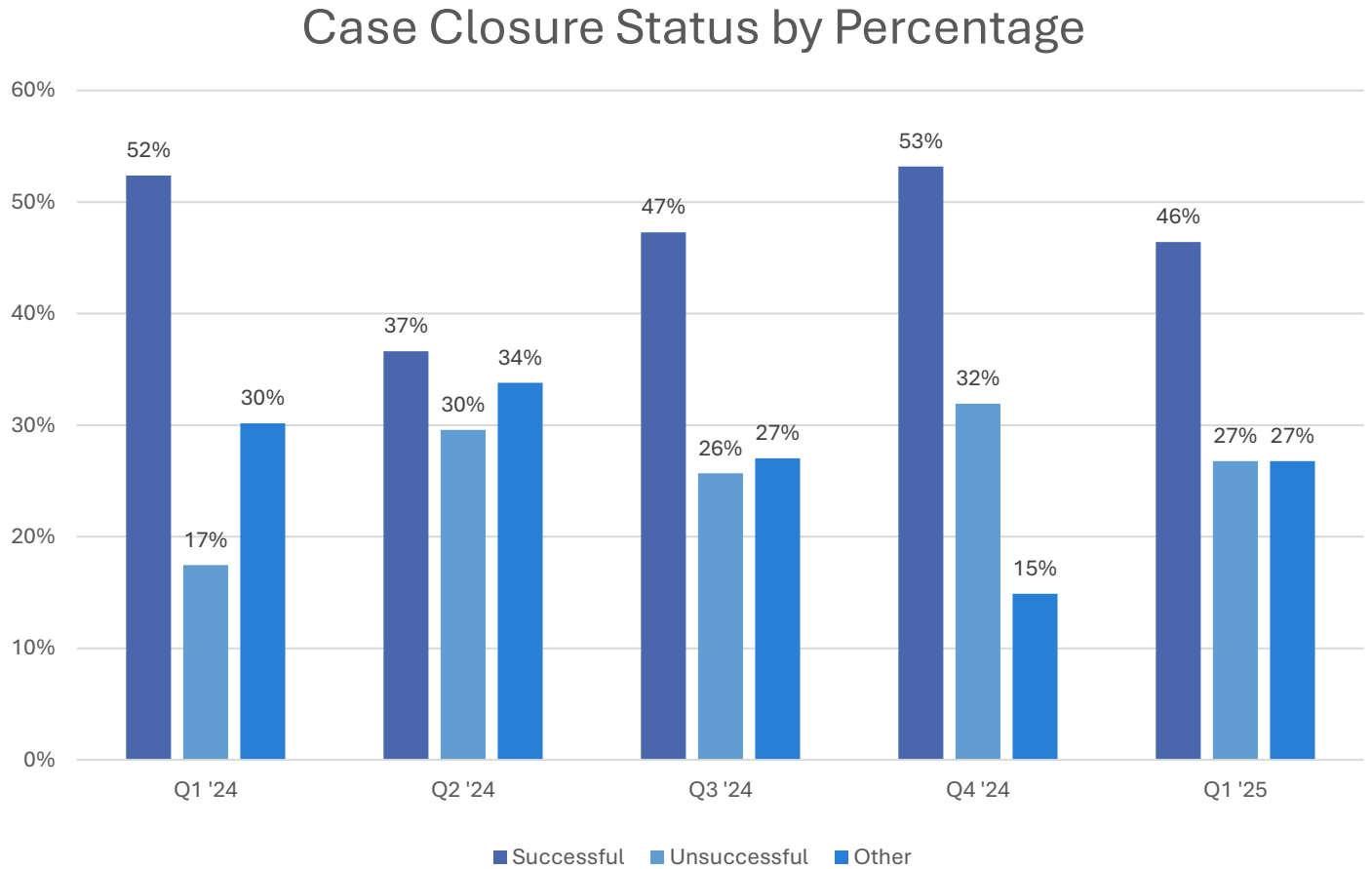


COMMUNICATION GAP  
PROMISED VS ACTUAL



PERCEIVED VS ACTUAL SERVICE  
CLIENT SATISFACTION SURVEY

# Case Closure Results



## 2024 / 2025 AB109 Reimbursement Request

AB109 General Funds Operating Costs				
Office Expense	\$ 10,000.00		\$ -	0%
Communication Costs	\$ 5,000.00		\$ 457.04	9%
Minor Furniture/Equipment	\$ 5,000.00		\$ 2,416.48	48%
Minor Computer Equipment	\$ 10,000.00		\$ 5,263.00	53%
Food	\$ 5,000.00		\$ 874.62	17%
Client Expenses/Incentives	\$ 10,000.00		\$ -	0%
Contracts	\$ 35,000.00		\$ 20,302.00	58%
Data Processing Services/Supplies	\$ 15,000.00		\$ 20,120.15	134%
Travel/Training	\$ 10,000.00		\$ 3,996.29	40%
Stabilization Resources	\$ 50,000.00		\$ 37,888.41	76%
New Vehicles	\$ 140,000.00		\$ 108,931.00	78%
Annual Vehicle Operating Expenses (ISF)	\$ 110,000.00		\$ 81,422.39	74%
<b>AB109 Operating Costs Subtotal</b>	<b>\$ 405,000.00</b>		<b>\$ 281,671.38</b>	<b>70%</b>