Roll Call for Library Commission 9/19/24 Meeting

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MEETING OF THE LIBRARY COMMISSION <u>A G E N D A</u>

DATE:

Thursday, September 19, 2024

TIME:

6:00 p.m. LIBRARY COMMISSION MEETING

LOCATION:

The Meeting will be held at the County Administration Building, 1025 Escobar Street,

Room 110A in Martinez and virtually via Zoom.

LINK TO JOIN

https://us06web.zoom.us/j/82292423390?pwd=aZedToxVRfTEy9sVk6dvBLEuLkeaea.

VIA ZOOM:

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HOW TO JOIN

Meeting passcode is 656276

VIA CALL-IN:

You may also dial in using this number: 1(669)-900-9128

Meeting I.D.: 822 9242 3390

Please enter your full name when you log in

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- Hard copy agenda packets are available for viewing at each Contra Costa County Library
- The Library Commission will provide reasonable accommodations for persons with disabilities planning to attend Library Commission meetings who contact Library Administration at least 72 hours before the meeting, at (925) 608-7730. After 72 hours prior, accommodations will be on a best-efforts basis.

Any disclosable public records related to an open session item on a regular meeting agenda and distributed by the Contra Costa County Library Commission to a majority of members of the Library Commission less than 96 hours prior to that meeting are available for public inspection at Contra Costa County Library Administration, 777 Arnold Drive, Suite 210, Martinez, CA 94553.

Library Commissioners, please **call Library Administration**, at (925) 608-7700 by 5 p.m. **Wednesday**, **September 18, 2024**, **if you will NOT be at the meeting**. A quorum must be established **in-person** before a meeting can be held. A record is maintained of Commissioner's attendance.

1. 6:00 p.m.

CALL THE MEETING TO ORDER / ROLL CALL

(5 mins.)

The Library Commission Chair will call the meeting to order. Alison will do a roll call to determine a quorum of attendees.

The meeting was called to order at 6:00 p.m.

Roll call was taken by Nina Braithwaite and a quorum was met.

2. 6:05 p.m. (5 mins.)

WELCOME & INTRODUCTIONS

Visitors will have an opportunity to introduce themselves; self-introductions are voluntary.

- The welcome was done.
- Emily Bergfeld (Moraga) and Barry Koops (El Cerrito) have stepped down from the Library Commission.
- Marina Hsieh introduced herself as the new Library Commissioner representing the City of San Ramon.

3. 6:10 p.m. (5 mins.)

PUBLIC COMMENT

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No public comments were made.

4. 6:15 p.m. Action (5 mins.)

ACCEPTANCE OF MINUTES – attachment 1

Commissioners will approve or amend the minutes from the May 16, 2024, meeting. There were no changes to the Minutes from May 16, 2024.

Antonio Medrano moved to accept the minutes as written. Sue Hamill seconded. Marina Hsieh abstained. The minutes were approved.

5. 6:20 p.m. Information (10 mins.)

COUNTY LIBRARIAN REPORT - attachment 2

County Librarian Alison McKee will submit a written report on items of interest to Commissioners.

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- Community Meeting for New Bay Point Library Plans The meeting is 9/24/24
 at 6:00 p.m. at the current Bay Point Library. Architects will present their designs
 for the new library and asking members of the community for their input and
 feedback. Library Commissioners are welcome and encouraged to attend.
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 Sunday
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Alison was asked if she had any flyers to share about the Bay Point community meeting. She will send them to the Commissioners after the meeting.

6. 6:30 p.m. Information (5 mins.)

AGENDA SETTING FOR NEXT MEETING and FUTURE TOPICS Commissioners will suggest items for future meetings.

There were no suggestions made.

PRESENTATIONS

7. 6:35 p.m. Presentation (30 Minutes)

Self-Service Sundays - Kimberli Buckley, Gia Paolini, Yemila Alvarez

A presentation was given explaining Self-Service Sunday. (See attached Presentation)

Follow-up Questions:

What is the start date? The tentative start date is 12/1/24, but that is contingent on the installation of the equipment being done on time.

If you are over 18 can you bring in as many minors as are in your family group? Yes. If another adult accompanies the family they will have to have their own access card.

Where did the idea come from? A lot of people used the library on Sunday prior to Covid. Sunday was a high usage time. We're the only library system in the Bay area that is not open on Sundays.

Can volunteers be at the library during this time? We can't have volunteers in the library without library staff to direct them.

When will sign-up for orientation begin? We will start taking sign-ups around the beginning of November.

is there any budget allocated for this project? We have a small budget allocated for the software and hardware needed and for the security guards.

If this program is popular, is there the possibility of adding staffing? While this is a complicated issue, adding staff is not possible at this time. If the pilot is successful the priority will be to expand Self-Service Sundays to other locations.

How come there has to be an orientation? The city owns the facility so we need to make sure we do everything we can to honor that relationship and set expectations for the people who will be coming in. This was one of the best practices for other groups that use the self-service model.

What is the cost differential between having two security guards and staffing normally as we would for open hours? We haven't done the analysis for that because security guards are hourly, and staff are not. They are salaried and benefited, they are 20-, 32- or 40-hour staff.

Is there a capacity limit? This was discussed and at this time we have not set a capacity limit. We're curious to see what the response will be and reevaluate, if necessary.

Will not having computer access diminish the attractiveness of the open hours? Is that something that will be considered in the future? Most people who use our public computers also want to print and often need staff help. Since there will not be any staff on site to help, we will not be offering this service to start with.

With staffing being difficult, is that due to the inability to ask people to work on Sunday? And if so, how do other counties do that? Every county has a different model. The primary difficulty is funding. Other counties don't rely on staff picking up extra shifts when they feel like it. Their staff is assigned to those hours. If we were to assign people to Sunday that would mean we were taking the

existing number of staff we have and spreading them out thinner and we can't do that because we're already staffed very thinly.

Do we have a way to measure the theft of items on Sundays? Is there a baseline? Kara didn't know if there was a way to pinpoint theft because the way we track lost materials is as we discover it. She would have to see if there was a way to pinpoint a date, but she doesn't think so. If there is a spike in items missing from the shelves in Concord that would be a direct correlation.

Will the orientations be site specific or if you've done one at Concord does that count toward other locations? Each location will need their own orientation so that the patron understands where everything is and how it functions for each location. As the pilot goes along we will be able to determine if the differences between libraries make a difference.

What will define success for Concord in order to open other locations? We will be tracking usage, the frequency the library is being used, the hours it is being used to determine the highest use times and theft rate.

Is there a minimum number of people coming in order to keep it open? Not at this point.

8. 7:05 p.m. Presentation (20 Minutes)

Updated Collection Development – Kara Sheetz

Kara Sheetz provided the details on how and why the Collection Development Plan was updated. (**See attached presentation**)

Questions:

In terms of the intent of the Plan did you make any changes? No. The intent of the Plan is to support the values of the Library, which haven't changed. It just became more refined.

9. 7:20 p.m. Discussion (10 Minutes)

Annual Report for 2024 & 2025 Work Plan (Working Committee) – Tommy Smith Attachments – 2023 & 2024 Annual Reports

Fred Paige, Richard Means, and Marina Hsieh volunteered to help Tommy Smith assemble the 2024/25 Annual Report.

CONTINUED BUSINESS

10. 7:30 p.m. Information (10 mins.)

WORKING COMMITTEE REPORTS

- A. Commissioner Dozier will report to the Commission on legislative matters. (3 minutes)
- According to the ALA next week is Banned Books Week. Tagline is Freed Between the Lines.
- AB1825, sponsored by Muratsuchi, Freedom to Read Act would prohibit libraries from banning books that deal with topics like race or sexuality, require libraries to create policies on book acquisitions and provide ways for the public to challenge library materials. This bill has passed both the assembly and senate and is on the governor's desk. While Newsom has stated he is a strong supporter of the Freedom to Read Act, he has also shown that bills that require funds outside the state budget, which this is, are being vetoed. The California Library Assn. will let their members know if there will be a letter writing campaign to the governor.
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- to a restricted area where they can only be checked out with parental permission.
- Huntington Beach has created a citizen committee to review children's library books with opponents collecting signatures to repeal the review board.
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- Engaging with a consultant to develop a strategic plan that aligns with the county libraries and also enfolds a development plan into it and then overall building deeper branch funder and community relationships around specific programs and organizational priorities.
- C. Commissioners Hamill & Hildreth will report to the Commission on Advocacy Ad Hoc business. (3 minutes)

Sue Hamill – This Committee was restructured due to member limitations. We fall under the same rules as the full commission and have to have published meetings that take place in a public place and allow the public to attend. We have been working through that and we will have a meeting on 9/20/24, at the Walnut Creek Library.

OTHER BUSINESS

11. 7:40 p.m. Action Item (5 Minutes)

Formation of a Nominating Committee for Library Commission Officers – Nicole Gemmer

If the Commission cares to proceed in the same manner as last year, a motion will be required to form an ad hoc Nominating Committee of three commissioners to meet twice for the purpose of identifying and contacting Commissioners to determine their interest in serving as the Chair and Vice-Chair of the Commission for 2025. A slate of candidates will be presented at the November commission meeting as well as accepting nominations from the floor. As a point or order, anyone serving on the ad hoc Nominating Committee should not be one of the nominees. Keeping this in mind, volunteers for the committee will be accepted.

Matt DeFraga, Jacalyn Ferree and Heather Lurvey agreed to be on the Nominating Committee. The first meeting will be scheduled by Nina Braithwaite.

12. 7:45 P.M. ACTION (5 mins.)

CORRESPONDENCE

Commissioners will review commission correspondence.

No correspondence was received.

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COMMISSIONER ANNOUNCEMENTS

Commissioners can use this time to share upcoming events, book sales and any other library-related information.

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 - Non-Profit Board Training November 9, from 9:00-4:00 @ Los Medonos College

14. 8:00 P.M.

ADJOURNMENT to the November 21, 2024, LIBRARY COMMISSION MEETING.

The meeting was adjourned at 7:32 p.m.

ITEMS TO CALENDAR

- 2024 FF&LC Forum, October 5, 2024, 8:30 Noon
- Commission Meeting, Thursday, November 21, 2024, 6:00 pm
- Commission Meeting, Thursday, January 16, 2024, 6:00 pm
- Commission Meeting, Thursday, March 20, 2024, 6:00 pm

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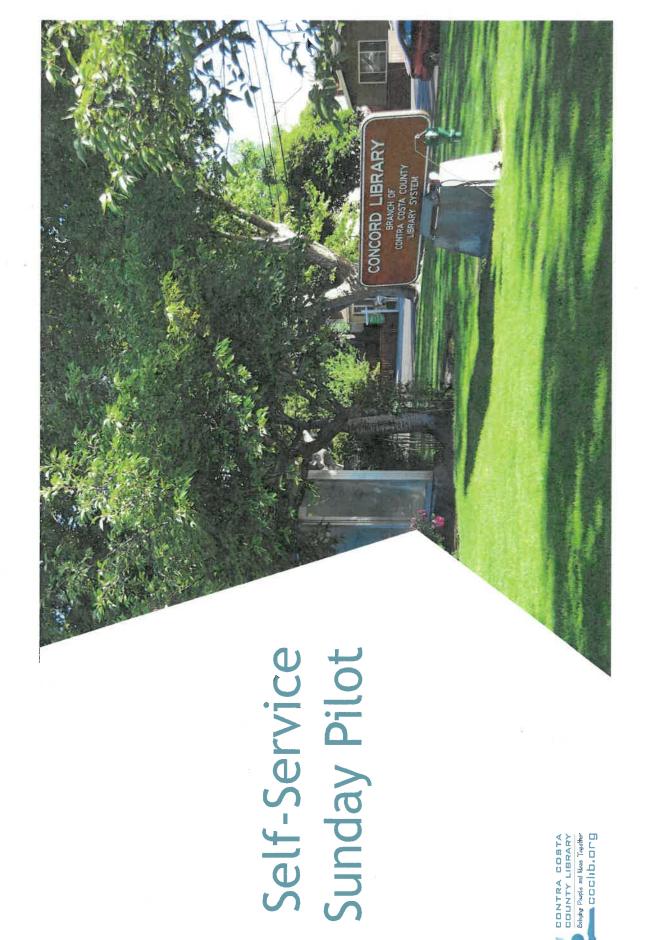
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ITEMS TO CALENDAR

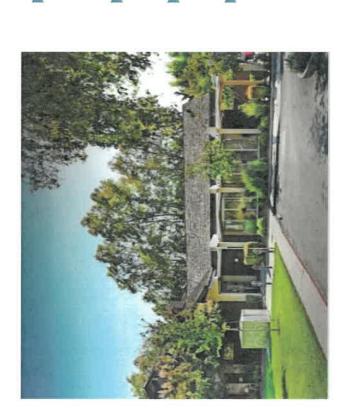
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What is Self-Service Sunday?



- A new pilot service that allows patrons to have access to the Concord Library on Sundays
- The library is unstaffed in this model.
- Two security guards will be present to monitor the building.
- Open 12 p.m. 4 p.m.





Services not available



Computers, printing,scanning or photocopying

Reference help



Restrooms

Community Room



No book donations

LINK+ pickups or returns



How to sign-up

Must be 18 years or older

Library card in good standing

No incident reports or suspensions within one year

Attend in-person orientation

Read and sign the user agreement



How does it work?

- Request a self-service access card
- Complete sign-up process
- Visit during self-service hours
- Scan card and enter PIN number at the entrance





Receive an overview of the program and review the available services

Learn how to access the building

Read and sign the user agreement

Tour the library

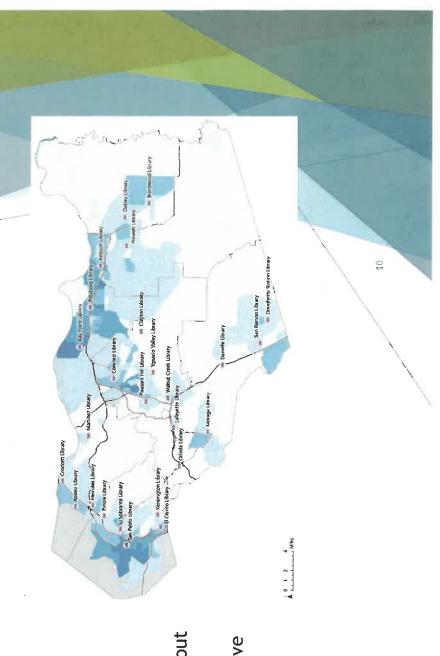
Policies



- Self-Service Sunday cardholders are asked to follow the library's policies to keep the space safe and enjoyable for everyone.
- Violating library policy could impact the cardholder's access or other library privileges.
- Minors must be accompanied by an adult, over the age of 18, who is already registered for the service and remain under adult supervision at all times.

Follow-up Details

- Pilot will last six months, during which assessments and adjustments may be necessary
- If the pilot is successful, conversations will begin with supervisors and city partners about adding additional sites
- Ultimately, the goal is to have five or six sites evenly distributed throughout the county



COLLECTION DEVELOPMENT PLAN

GROUP EFFORT

- Collection Development Committee
- Librarian Specialists
- Juvenile Hall
- Adult and Youth Services
- Project Second Chance
- Adult Literacy Program
- Accessibility Committee



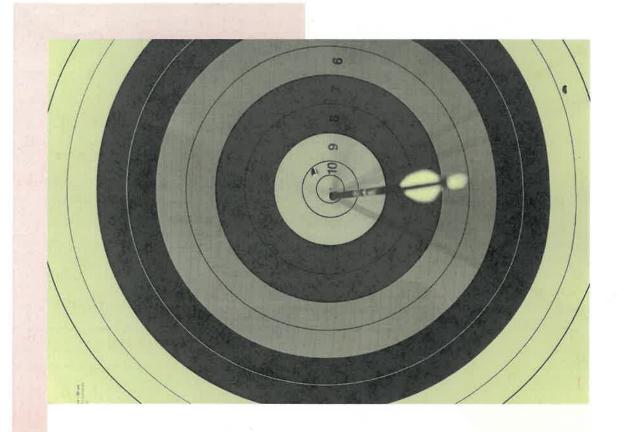
REVISION TIMELINE 2011-2024

Began 2021

Resumed 2023

Completed 2024

Published June, 2024



GOALS

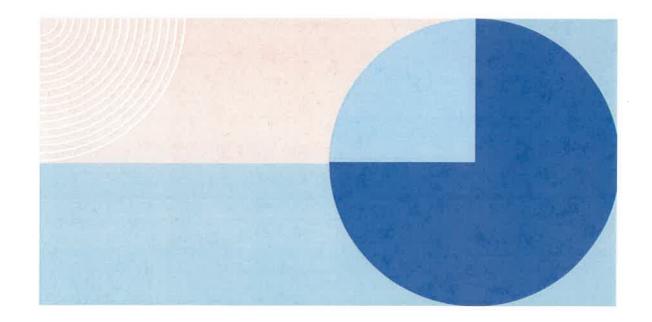
Accuracy Accessibility Inclusivity

WHAT WE DID

- Removed outdated practices/information
- Revised language to be more evergreen
- Clarified policy language to be less passiveReviewed terms to be more inclusive
- Eye on Intellectual Freedom
- Chose brevity
- Maintained transparency

EXAMPLES

How we did it



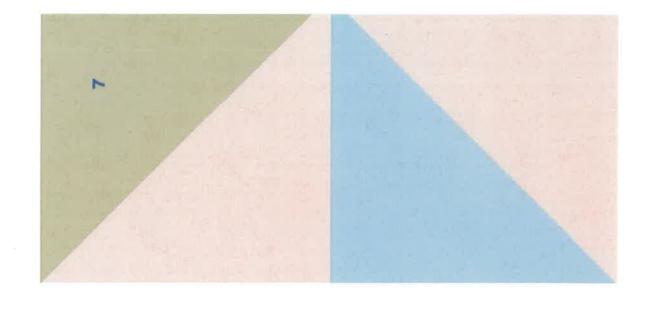
ACCURACY

Removed outdated information

- Orin Allen
- Appendices
- Dated References

Revised old practices

- Gov Docs
- Local Author
- Retention Schedule
- Reconsiderations



CIRCA 411

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CIRCA '24

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Chapter 1: Library and Collection Overview

The Contra Costa County Library-Past and Present

The Contia Costa County Library has a rich tradition of library savies, it was founded in 1913, the first year of a new committeent to countywide library service. By the 1920s, there were over forty community libraries and service to skip-your public schools as well.

Durling the years following World War II, the Binary began in critarye in reflect the newly developing submolain native of the county it served. The way first beared libraries stared working in the Ecritor Library in 1949, Serve to school libraries stopped in 1950.

The suburban profile of the county fed to an amblitious building program that began in the 1856s, which restincted in the construction of miss of the laberay buildings in use today. The passage of Proposition is in 1878 put an end to this tapd expansion.

The Conta Costa Courny Board of Supervisors serves as the governing board for the costs of sorts Courny Labers, in 1897, the Library was divided into the registrar based on geographical board on Cournal, Est. Lamolfichi, Sorth, and West), as casted in the perpartic A. Board of Supervisors secue and the Supervisor of the Courny Labers perpartic A. Board of Supervisors secue of 1898 of 1898.

The Collection

Individual community library collections contribute to the total scope of the county library's holdings, their primary role is to feature current, high-demand, and high-interest materials to variety of formars for all ages, in addition to some rettospective tales, periodicials, and reference support.

The scope of the collection changes over time as the needs and makeup of its users change. Financial initiations must be addroweded with as fittle deprivation to community needs as possible. A materials budget must respond to the addition of new formats and the evolving needs of underserved population.

General Collections

The Contra Costa County Library collection is composed predominantly of cliculaling ficing and non-fiction materials which meet the exemptional, educational, and instructional needs of the community, set parcoase of electing library resources for its patrons, the library recognizes three distinct age-levels.

- The Children's Collection of defined as recoveres that serve a population from blith through indiget school and their each carepine as the serve a population from The bround skull collection defined as resources that serve a population from middle school integral play school. The serve is population from The dath to Cliection is defined as resources that appeal to any reader beyond the children's and Young Adult collections.

Every community library has adult, young adult, and children's materials that comprise a acceleration. The zone oblection consists of those metales had replect to that meet the fundamental altoration needs of the community. One collections findse crutading and non-circulation materials in all formats, including access to electronic resources. Core collections are designed to appeal to broweers as well as to partons that enter the library looking for specific material.

This core collection can also be described as demand-based and actively used. One decidents are maintained and refrinced as port if the original collection development process. Statistical analyses of circulation patterns, such as furnover rate, are considered during the annual review of what constitutes a core collection.

Centralized selection ensures that each community library meets its minimum core collection event. It is recognized that maintaining the balance of these collections is an on-playing process.

Special Collections

Occasionally, a community fibrary that serves a unique population will maintain a special section. The determination to build and maintain was special order in resist is carefully considered. Sectors include community interest, available and sustainable dotal funding, considered, sectors include community interest, available and sustainable dotal funding. Activity space a valuable, the existence of a scessible specialized resources in other area libraries, and the resisties of budget finitations.

Interlibrary Loan through LINK+

LINK (LINK Plus) is a cooperative project among participathing public and academic there in california and hereaft, this provides public of costs cowary. Ubsay with access to books and and hereafts that may be usuate of the coope of the Libbary's the control or offerbuse uneahibity for explicition. The service is the and allows pations it directly search for and request ferries with third control Costs County Libery and.

Budget Allocation

best output finded for patients and libest to seasons and a season that the particular and particular and

LANGUAGE

1. Evergreen

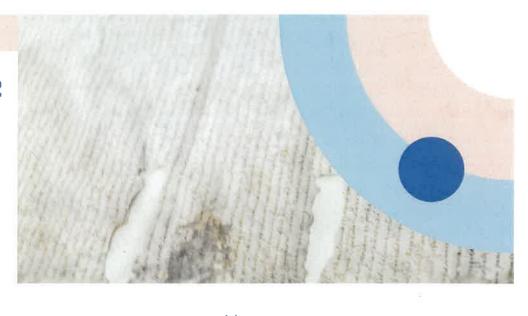
2. Clear and Direct

3. Inclusive

Removed specific references

Simplified mission statement

Easy Reader / Early Reader



INTELLECTUAL FREEDOM

- Strengthened supporting statements
- Added Freedom to Read Statement

ACCESSIBILITY

- Reduced overall size
- Moved away from technical terms
- Relocated internal procedures



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CONCLUSION

Accurate Accessible Inclusive Functional



QUESTIONS