



CONTRA COSTA COUNTY

AGENDA

Health Care for the Homeless

Wednesday, March 18, 2026

11:00 AM

YellowStone Room, 2500 Bates Ave.
St B., Concord, CA 94520

Zoom Webinar – Call In: (646) 518-9805,

ID: 924 0459 4598 Join Online:

<https://cchealth.zoom.us/j/92404594598>

Co-Applicant Governing Board

Chair: Rachna Pandya

Vice Chair: Daisy Gallegos

Agenda Items: Items may be taken out of order based on the business of the day and preference of the Committee

1. Roll Call and Introductions
2. CONSIDER approval of the February 18, 2026 Health Care for the Homeless Co-Applicant Governing Board meeting minutes. [26-1120](#)
Attachments: [HCH GB February 18 2026 Draft Meeting Minutes](#)
3. RECEIVE an update on Health Care for the Homeless services from Nurse Program Manager Mia Fairbanks. [26-1121](#)
Attachments: [Presentation 3.18.2026](#)
4. REVIEW the 2026 Project Director Evaluation and discuss goals. [26-1122](#)
Attachments: [2026 Project Director Evaluation](#)
5. RECEIVE an update on HCH program productivity and grant status.
6. DISCUSS board member recruitment and training.
7. RECEIVE an update on the Consumer Advisory Board (CAB) from Breanna Lingenfelter (HCH QI Team).
8. DISCUSS future board meetings and all staff meetings.

9. DISCUSS any updates to Health Care for the Homeless services and other programs.
10. DISCUSS the next meeting's agenda and potential items of discussion.

The next meeting is currently scheduled for April 15, 2026 at 11:00 AM..

Adjourn

The Committee will provide reasonable accommodations for persons with disabilities planning to attend the Committee meetings. Contact the staff person listed below at least 72 hours before the meeting. Any disclosable public records related to an open session item on a regular meeting agenda and distributed by the County to a majority of members of the Committee less than 96 hours prior to that meeting are available for public inspection at 2500 Bates Ave. Suite B. Concord, CA 94520, during normal business hours. Staff reports related to items on the agenda are also accessible online at www.contracosta.ca.gov. If the Zoom connection malfunctions for any reason, the meeting may be paused while a fix is attempted. If the connection is not reestablished, the committee will continue the meeting in person without remote access. Public comment may be submitted via electronic mail on agenda items at least one full work day prior to the published meeting time.

For Additional Information Contact: Gabriella Quintana, at gabriella.quintana@cchealth.org



CONTRA COSTA COUNTY

1025 ESCOBAR STREET
MARTINEZ, CA 94553

Staff Report

File #: 26-1120

Agenda Date: 3/18/2026

Agenda #: 2.

Advisory Board: Health Care for the Homeless Co-Applicant Governing Board

Subject: Approval of February 2026 Meeting Minutes

Presenter: Rachna Pandya, Chair

Information:

Attached to this agenda item are the draft meeting minutes from the February 18, 2026 Health Care for the Homeless Co-Applicant Governing Board meeting.

Recommendation(s)/Next Step(s):

CONSIDER approval of the February 18, 2026 Health Care for the Homeless Co-Applicant Governing Board meeting minutes.



Meeting Minutes - Draft

CONTRA COSTA COUNTY Health Care for the Homeless

Wednesday, February 18, 2026

11:00 AM

YellowStone Room, 2500 Bates Ave.
St B., Concord, CA 94520
Zoom Webinar – Call In: (646) 518-9805,
ID: 924 0459 4598 Join Online:
<https://cchealth.zoom.us/j/92404594598>

Co-Applicant Governing Board

Chair: Rachna Pandya

Vice Chair: Daisy Gallegos

The meeting was called to order at 11:10 AM.

Agenda Items: Items may be taken out of order based on the business of the day and preference of the Committee

1. Roll Call and Introductions

Board Members Present: Praneeti Parjan, Rachna Pandya, JR Wilson, Daisy Gallegos, Michael Callanan, O'Neill Fernandez, Alex Riggs, Curtis Gee

Board Members Absent: Mashal Kleven, Claude Battaglia

HCH Staff Attendance: Breanna Lingenfelter (HCH QI Team), Jicara Collins (HCH Administrator)

Public Present Online: Jill Ray, Serene Terrazaz

2. CONSIDER approval of the January 21, 2026 Health Care for the Homeless Co-Applicant Governing Board meeting minutes.

The board members present unanimously voted to approve the January 21, 2026 Health Care for the Homeless Co-Applicant Governing Board meeting minutes.

Motion: Daisy Gallegos

Second: Alex Riggs

3. RECEIVE an update on Health Care for the Homeless services from program management.

1. *Public health vending machines began rolling out roughly 1 month ago*
 - a. *Include kits for Naloxone, hygiene, menstrual hygiene, safer sex, fentanyl test strips, wound care, pregnancy tests, and socks*
 - b. *Brookside has received theirs and it is up and running*
 - c. *CCRMC has received theirs but are awaiting some repairs*
 - d. *Delta Landing is waiting on delivery of theirs*
 - e. *Staff say they have been used so far, contracted with HepPack*

2. *Board member questions: what is the cost of these items? Are these being advertised to non-shelter residents? What are the most popular items? Staff responses below:*
 - a. *All items are free. Goal is to keep machines as low barrier as possible.*
 - b. *As of now, they are not advertised but they are available to anyone in need. There are also sharp exchange programs available*
 - c. *Most popular item so far has been socks, will restock as needed. Will review popularity of items in future to better understand what is highest in demand*
 - d. *Board member O'Neill tried using one himself, said it was very easy to use.*

4. RECEIVE an update on HCH program productivity and grants status.
 1. *Grants Status*
 - a. *UDS report was submitted last week 2/13*
 - b. *Will provide board members with updates regarding site visit*

5. DISCUSS board member recruitment and training and CONSIDER voting to add a designated Consumer Advisory Board seat.
 1. *So far this year we have removed two board members and added two new board members*

 2. *Discuss designating a board member seat for the CAB – any voting member can attend as the CAB seat, not specific to a single individual. Tentatively effective upon final acceptance from CAB – need to rework schedules before committing*
 - a. *Michael Callanan made a motion to create a designated seat CAB seat on the governing board tentative upon acceptance from CAB.*

Second: Rachna Pandya

All board members present voted to accept the motion

 3. *Daisy has a lead on someone from the police department, but the meeting schedule may pose as a barrier for attending in person.*

6. RECEIVE an update on the Consumer Advisory Board (CAB) from Breanna Lingenfelter (HCH QI Team).

1. Membership

- a. Still currently 5 members, new faces have been attending meetings regularly
- b. Review PIT counts – want our CAB to reflect similar demographics
- c. CAB blurb is being added to after visit summary for HCH visits – hope is that this will help with recruitment as well as making folks aware the CAB exists

2. Site Visit/Feedback

- a. Want to focus outreach and recruitment efforts in west and central county, CAB has been very Delta Landing heavy
- b. Site visit at Bay Point was scheduled for 2/17, but was rescheduled due to heavy rain
- c. Other sites for future visits being considered are Fulton and GRIP

Board member suggestions for outreach: Offered suggestions for CAB recruitment, come to SOS events to table/share resources

3. HCH Feedback

a. Rodney – expressed concerns around the number of lives that have been lost since his time staying at Delta Landing; multiple suicides in the past year. He says it feels really heavy there, each one takes a toll on all of the residents. Lauren and Margaret took time to acknowledge his concerns and provide support. The group had a moment of silence to honor those who have lost their lives.

b. Rodney: On a separate positive note, he went to respite dental appointment and was sent home due to his blood pressure being too high (upset given recent loss). He went back the next week was able to complete his appointment since his BP had improved, he is very happy with the service at respite and very impressed with both their medical and dental care. He did not feel like he could list any negatives regarding his last few visits at respite.

c. Michaela: Expressed frustrations with her dental experiences. States they will only do part of her mouth at a time versus completing all in one visit. Cited examples of coming in multiple times to complete a single cleaning, also states she was told she would have to come in 4 separate times to address her 4 cavities (1 tooth per visit). She wants to better understand why their process is this way. Lauren will follow up with dental team on this. {Ellie, dental manager will come to next CAB meeting}

d. Gina: is very happy with the mental health services offered through HCH, says Margaret is the best thing for her head, has seen her many times

Board member feedback: Rachna expressed concerns around education. Is there sufficient time to address education gaps during appointments? Is there additional support staff outside of dental team? Curtis emphasized that this is a common occurrence, has seen it in the past; suggested limited time frame to complete work during appointments as a contributing factor.

7. DISCUSS future board meetings and all staff meetings.

1. HCH Clinic Visit

- a. El Portal -early summer*
- b. Brookside - sometime in spring*

2. Check in with Mia regarding dates that would be best for a visit

8. DISCUSS any updates to Health Care for the Homeless services and other programs.

1. New Life Dream Center submitted an applicant for a grant to help them house veterans, fingers crossed!

2. Serene – they have 40 beds throughout Contra Costa County. They are looking to provide assistance to those who are domestic violence survivors, those with pets, released from jail, etc. Working to join CoC!

9. DISCUSS the next meeting's agenda and potential items of discussion.

The next meeting is currently scheduled for March 18, 2025 at 11:00 AM..

Adjourn

The meeting was adjourned at 12:25 PM.

For Additional Information Contact: Gabriella Quintana, at gabriella.quintana@cchealth.org



CONTRA COSTA COUNTY

1025 ESCOBAR STREET
MARTINEZ, CA 94553

Staff Report

File #: 26-1121

Agenda Date: 3/18/2026

Agenda #: 3.

Advisory Board: Health Care for the Homeless Co-Applicant Governing Board

Subject: March 18, 2026 Agenda PowerPoint Presentation

Presenter: Health Care for the Homeless Staff

Information:

Attached to this agenda item is the PowerPoint presentation for the March 18, 2026 Health Care for the Homeless Co-Applicant Governing Board meeting.

Recommendation(s)/Next Step(s):

RECEIVE an update on Health Care for the Homeless services from Nurse Program Manager Mia Fairbanks.

Health Care for the Homeless Co-Applicant Governing Board

WELCOME

Wednesday, March 18, 2026

11:00-12:30 PM



CONTRA COSTA
HEALTH

Agenda

1. Welcome & Introduction
2. Approve February Meeting Minutes
3. HCH Services Update
4. Project Director Evaluation
5. Quality Improvement
6. Recruitment
7. CAB Update
8. Field Trips
9. Community Updates
10. Future Matters
11. Next Meeting Time

ACTION ITEM

Request for Approval of February Meeting Minutes

Rachna Pandya, HCH Board Chair

Attachments: February Meeting Minutes



STANDING ITEM

HCH Services Update

HCH Management



ACTION ITEM

Project Director Evaluation

Rachael Birch, Project Director

STANDING ITEM

Quality Improvement & Assurance

- *Grants/UDS Updates*

Gabriella Quintana, HCH QI Team

STANDING ITEM

Board Member Recruitment & Training

- *Designated CAB member seat*

All



STANDING ITEM

Consumer Advisory Board Update

Breanna Lingenfelter, HCH QI Team



CAB Report Out

- Membership
- Site Visits
- HCH Feedback
- Outreach & Recruitment



STANDING ITEM

Field Trips

All



STANDING ITEM

Community Updates

All



STANDING ITEM

Future Matters

CONTRA COSTA
HEALTH



NEXT MEETING

Wednesday

April 15, 2026

11:00 – 12:30 PM

In Person



CONTRA COSTA COUNTY

1025 ESCOBAR STREET
MARTINEZ, CA 94553

Staff Report

File #: 26-1122

Agenda Date: 3/18/2026

Agenda #: 4.

Advisory Board: Health Care for the Homeless Co-Applicant Governing Board

Subject: 2026 Project Director Evaluation

Presenter: Health Care for the Homeless Staff

Information:

Attached to this agenda item is the Project Director Evaluation for 2026.

Recommendation(s)/Next Step(s):

REVIEW the 2026 Project Director Evaluation and discuss goals.

Health Care for the Homeless Co-Applicant Governing Board

2026 Project Director Evaluation

Project Director: Rachael Birch

Date: March 18, 2026

2025 Project Director Achievements

Goals Completed:

1. Implement monthly high acuity case rounds for patients with decreased capacity in collaboration with H3.
2. Maintain regular communication within HCH team through bi-monthly all staff meetings and online discussion board to promote transparency and discuss successes, challenges, and barriers.
3. Discuss care coordination challenges and barriers at all staff meeting quarterly.
4. Maintain monthly updates from programs and board member HCH outreach to programs.

Goals Ongoing:

1. Annually review & identify priority clinical measures.
2. Bring identified program updates and action plan to Public Health Director quarterly.
3. Increase awareness, transparency, and access to program services through care collaboration both within CCH and with the community to increase continuity and quality of care.
4. Implement quarterly roadshows of HCH Services and access points to share with both internal and external partners including PES, local hospitals, BH, and age specific service providers.
5. Review submitted data requests quarterly with the HCH Quality Improvement Team and confirm priorities for the next quarter.
6. Complete annual patient interviews and satisfaction surveys to gather consumer feedback.
7. Perform a health equity data analysis of HCH clinical measures bi-annually to identify disparities in health outcomes between population groups (e.g. race/ethnicity, insurance, age, gender, etc.).
8. Apply for any applicable HRSA grant opportunities to support and augment current services.
9. Maintain monthly trauma informed care and motivational interviewing trainings for all staff.
10. Review standardized procedures and core competencies bi-annually to identify and address any outstanding needs.
11. Provide staff continued education and maintain staff competencies related to program and system operations.

Project Director Board Requests

New/Ongoing Goals:

1. Increase recruitment efforts for the Governing Board.
2. Maintain Medi-Cal enrollment for currently enrolled patients.
3. Improve system-wide efforts to support Medi-Cal renewals and enrollment.
4. Stay up to date on all executive level changes impacting homelessness (including but not limited to LGBTQ, abortion rights, DEI, etc.)