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Administrative Update

David Culberson, CEO
Contra Costa Regional Medical
Center and Clinics

November 24, 2025

CCRMC Update November 2025

- Leadership Team Member Update
- Baby Friendly Recognition
- Significant Capital Projects
- Contra Costa Health Plan Medicare D-SNP
- Ambulatory Care Volume
- House Resolution 1 (HR 1)
- Seismic Project Update
- Survey Readiness

Contra Costa Health Leadership Update

- Harmandeep Madra, RN, MSN Chief Nursing Officer November 17, 2025
- Rick Ortiz, Chief of Plant Operations, October 15, 2025
- Thanks to Helena Martey, MSN, Interim Chief Nursing Officer
 - Helena to return to Ambulatory Care Nursing Leadership Upon Harm Madra Joining CCRMC

Baby Friendly Redesignation

- CCRMC Has Been Redesignated as Baby Friendly By Baby Friendly - USA
- Criteria Established by WHO and UNICEF For Best Breastfeeding Support of Babies and Mothers
- Proven Improved Outcomes, Including Reduced Morbidity and Mortality
- Designation is from 2026-2031
- Thanks to the Entire OB, L&D, Post Partum, Nursery and Ambulatory Teams
- Special Thanks to Dr. Joan Roux For Coordinating Teams and Visits
- Congratulations!

Medicare Transforming Episode Accountability Model (TEAM)

- CCRMC Has Met Criteria For Mandatory Participation in Transforming Episode Accountability Model (TEAM) By CMS
- Inclusion in TEAM is Required For Hospitals In Core Based Statistical Areas (CBSAs)
- TEAM is Mandatory January 1, 2026 – December 31, 2030
- CCRMC is Required to Assume Responsibility for Cost and Quality of Care Beginning With Surgical Procedure and Continuing for the First 30 Days After the Medicare Beneficiary is Discharged From the Hospital
- Procedures at CCRMC Include: Lower Extremity Joint Replacement, Major Bowel Procedure, Surgical Hip/Femur Fracture Treatment and Spinal Fusion

Significant Capital Projects

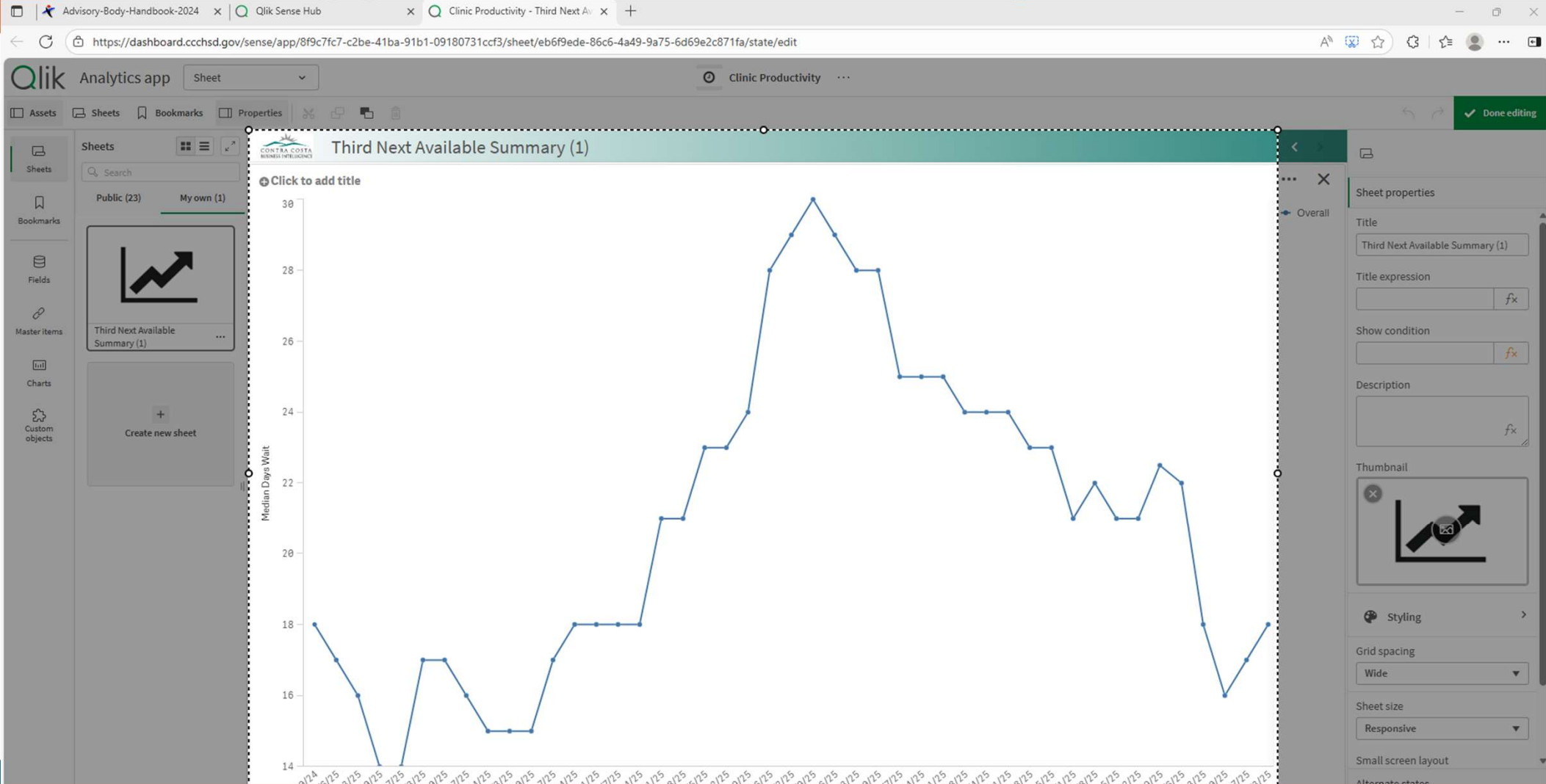
- Anesthesia Machines: Board Approval October 21
- Interventional Radiology: C-Arm in OR
 - Service Began October 26, 2025
 - Replacement Room in Diagnostic Imaging in Design Process
- Seismic Project: CCRMC Hospital and Food Service Building
- Nurse Call System: CCRMC Hospital: Currently Being Designed
- Washer/Disinfector: West County Health Center and Hospital SPD
- Parking Structure: CCRMC Martinez Campus: Parking Study Underway

Contra Costa Health Plan

- Contra Costa Health Plan (CCHP) Will Add a Medicare Dual Eligible-Special Needs Plan (D-SNP) in January 2026
- It Will Also Enroll Dual Eligible-Special Need Plan (D-SNP) Beginning January 2026
- D-SNP Will Require CCRMC to Modify Operations and Processes
 - Increased Focus on Member Satisfaction, Coding, and Utilization Management
 - D-SNP Eligible Members May Select Any Credentialed Provider From CCHP Roster
 - Open Enrollment Began in October and Runs Through December
 - CCHP Is Distributing Promotional Materials

Ambulatory Care Volume

CONTRA COSTA



Ambulatory Care Volume

CONTRA COSTA



Advisory-Body-Handbook-2024 x Qlik Sense Hub x Appointments - Primary Care Third x +

https://dashboard.ccchsd.gov/sense/app/9d2252a8-be68-4498-9506-0a6a1b67cc36/sheet/4e5a0b7c-346d-4bcd-b4c9-5d81a2670fe8/state/analysis

Qlik

Analytics app

Sheet



Appointments



Ask Insight Advisor

Assets Sheets Bookmarks Insight Advisor No selections applied



Duplicate



Primary Care Third Next Available Summary

Date Range: 05/01/2024 - 11/09/2025

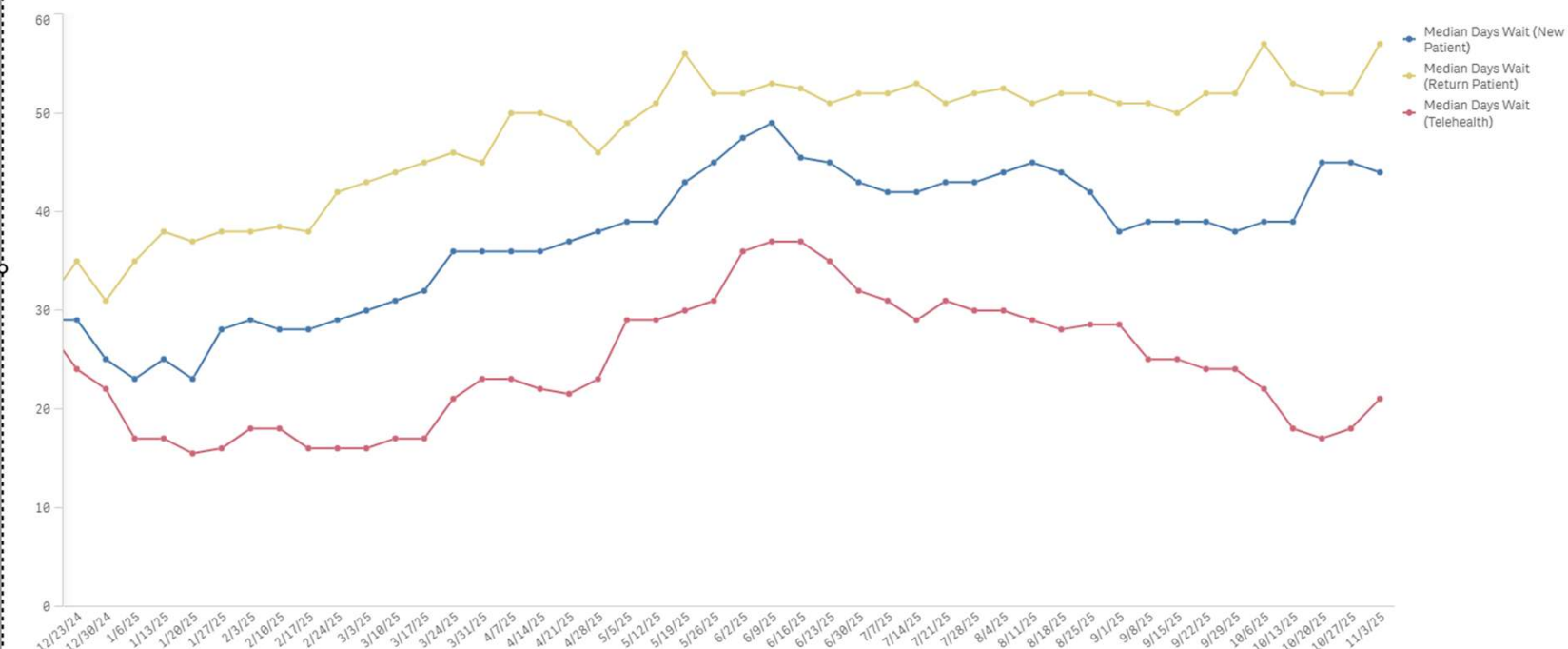
Specialty

Health Center

Department

Provider Type

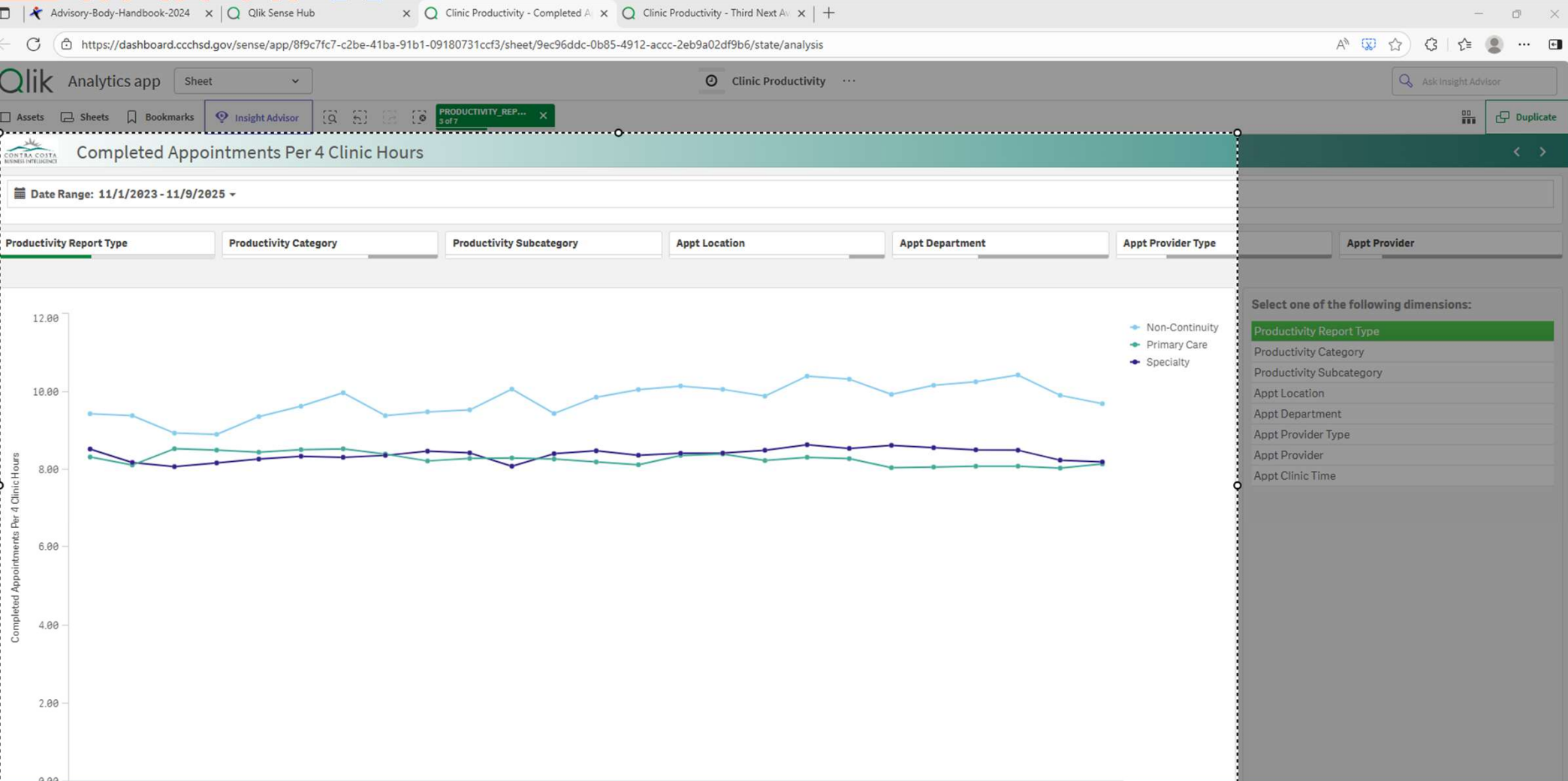
Provider



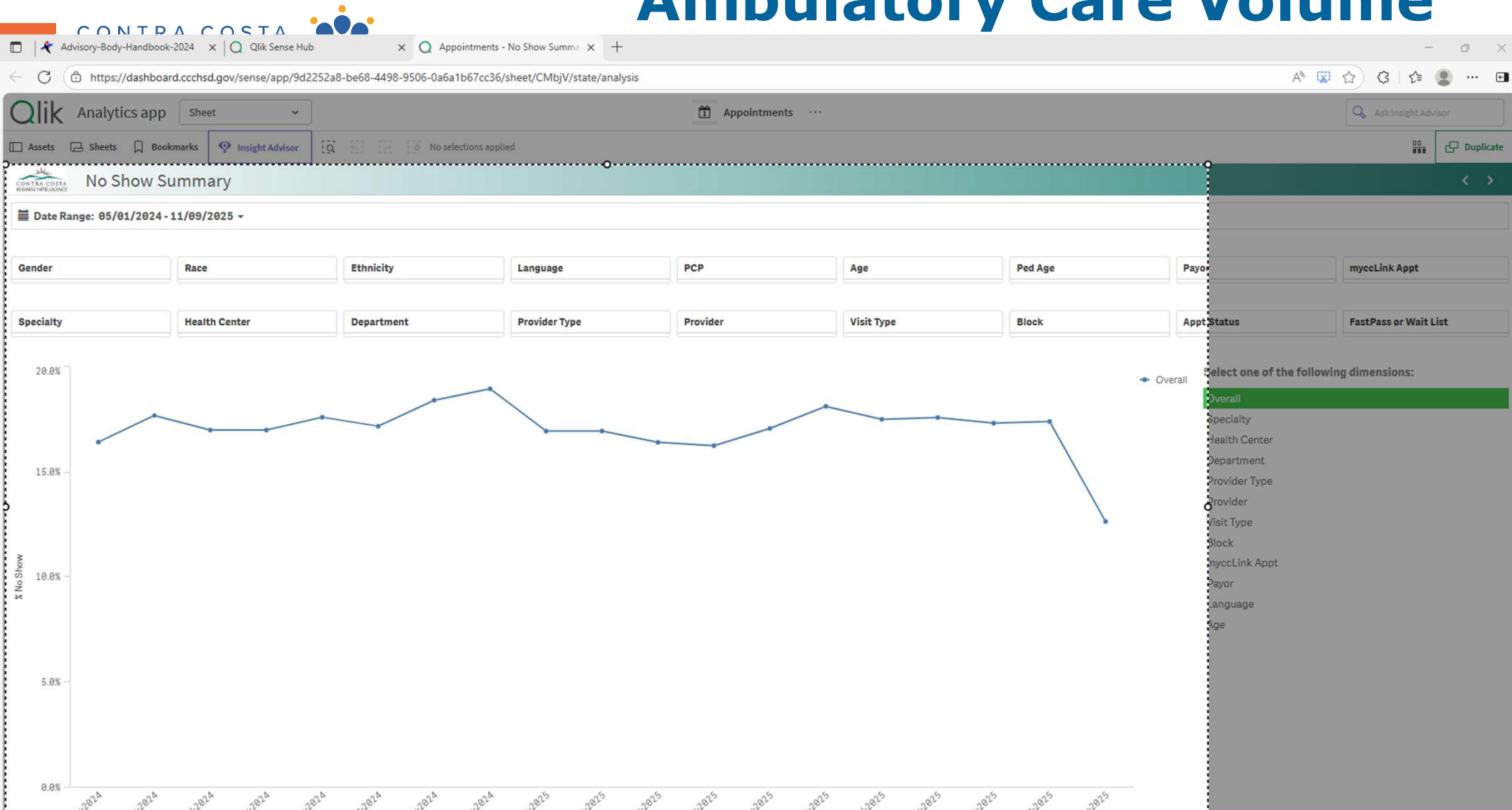
Metric for Chart

Display Median

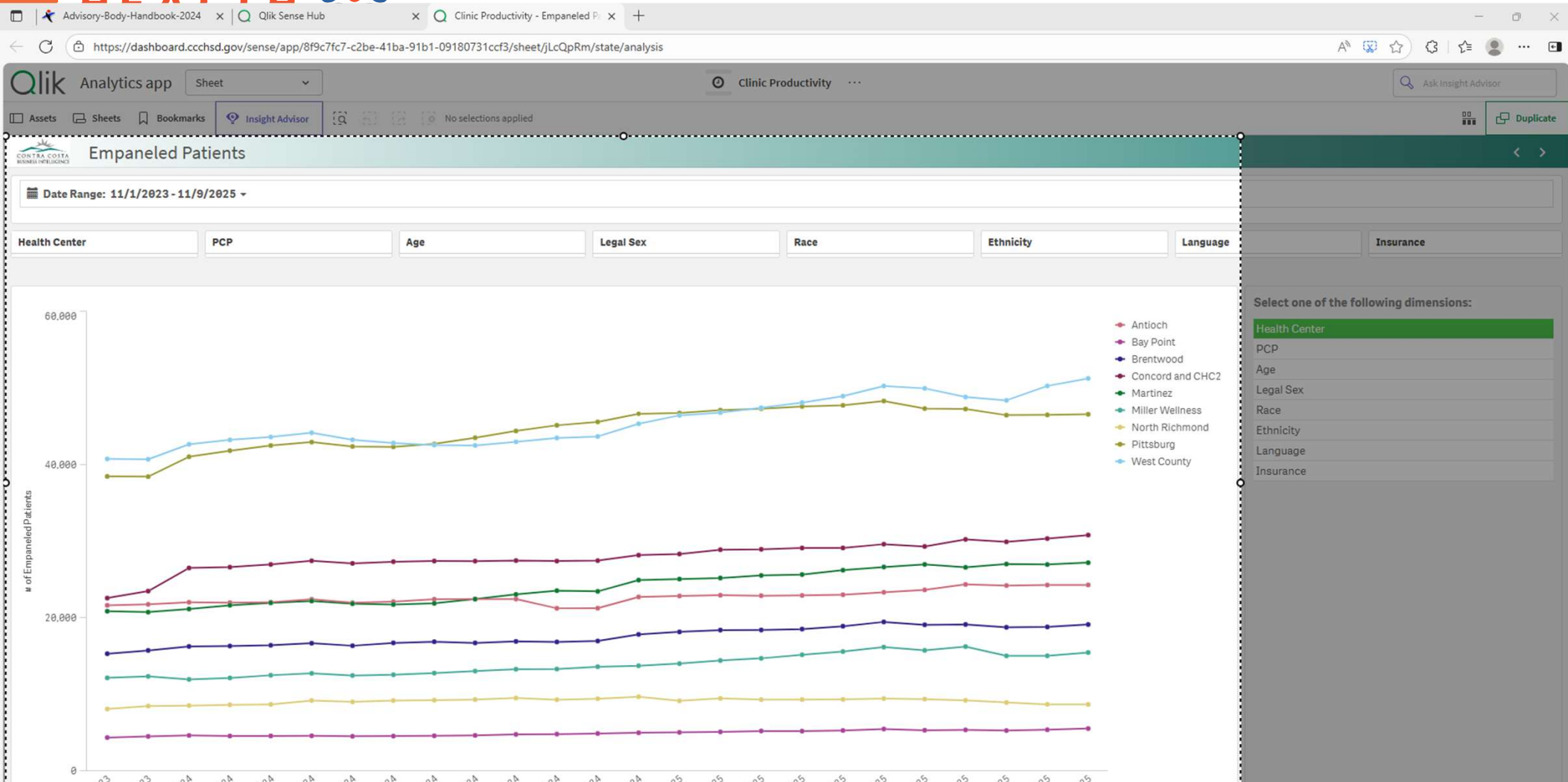
Ambulatory Care Volumes



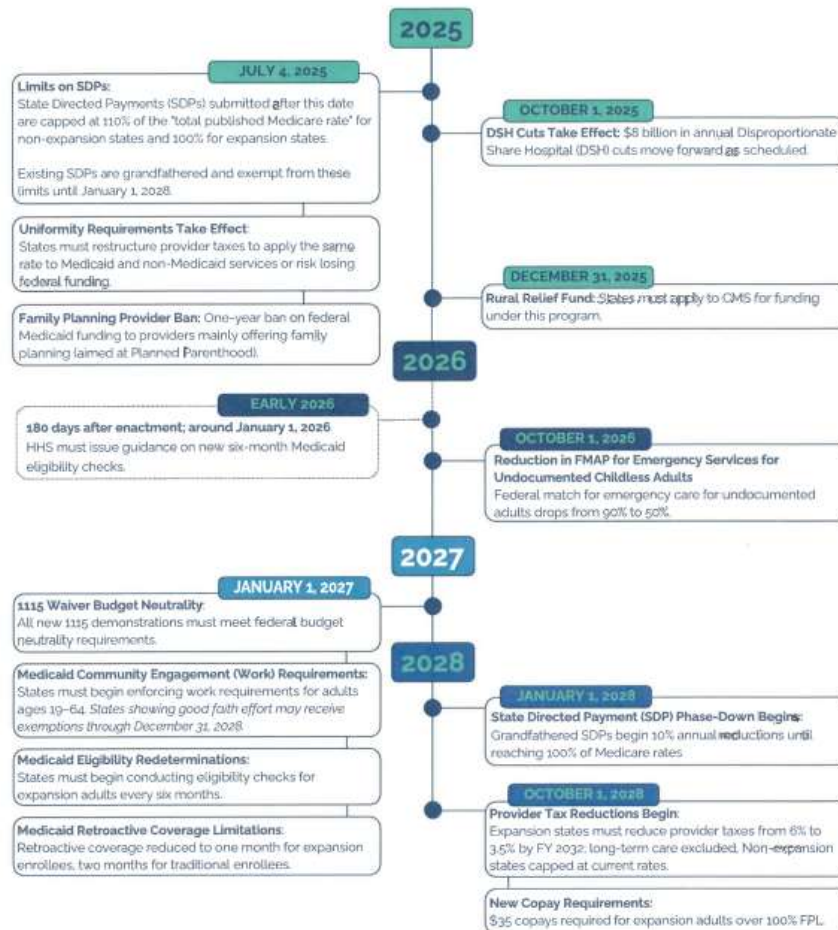
Ambulatory Care Volume



Ambulatory Care Volume



H.R. 1 IMPLEMENTATION TIMELINE



HR 1 Strategic Planning

- Evaluation of Current Inpatient and Ambulatory Care Volumes and Capacity
- Projection of Anticipated Changes to Volume and Revenue
- Estimation of Continued Medi-Cal Enrollment in CCHP
- Increased Linkage With CCHP For Inpatient and Ambulatory Services
- Development of Basic Health Plan for Newly Uninsured

HR 1 Operations Planning

- Performance Improvement Teams In Process
 - Facility Optimization
 - Facility Optimization: Clinical
 - Information Technology
 - Labor and Workforce
 - Pharmacy
 - Revenue Cycle
 - Service Optimization
 - Supply Chain

Seismic Project Update

- Seismic Compliance is Three Projects:
 - Replacement of Food Services Building
 - Bracing of Sprinkler Lines in Hospital and Lab Buildings
 - Creation of 72-Hour Storage for Potable Water and Wastewater
- Ward E Will Be Demolished (Projected Fall 2026)
- Kitchen Will Remain Operational During Construction
- New Building Will Be Three Stories with Kitchen and Cafeteria on First Floor

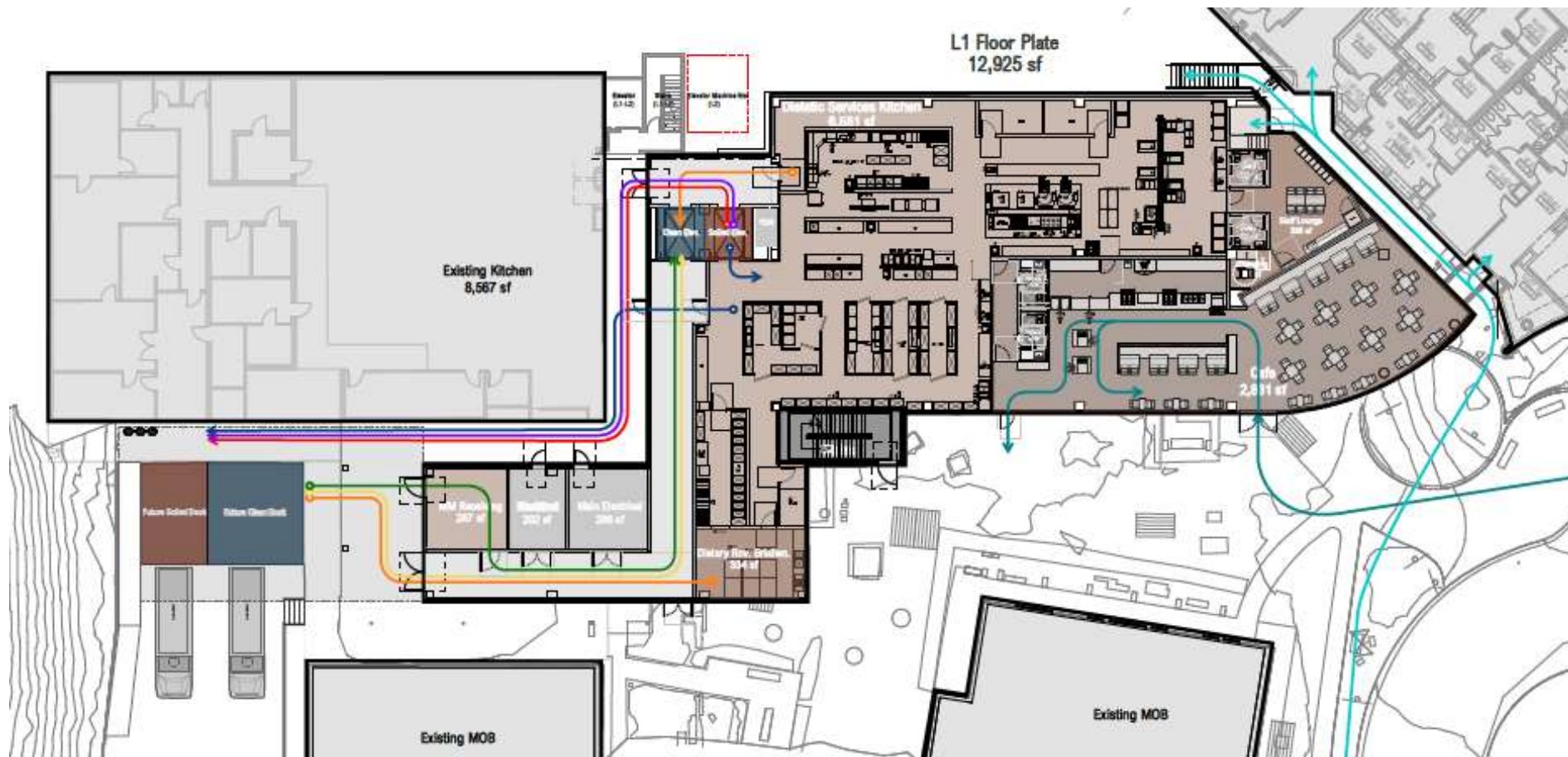
CCRMC New Cafeteria Building

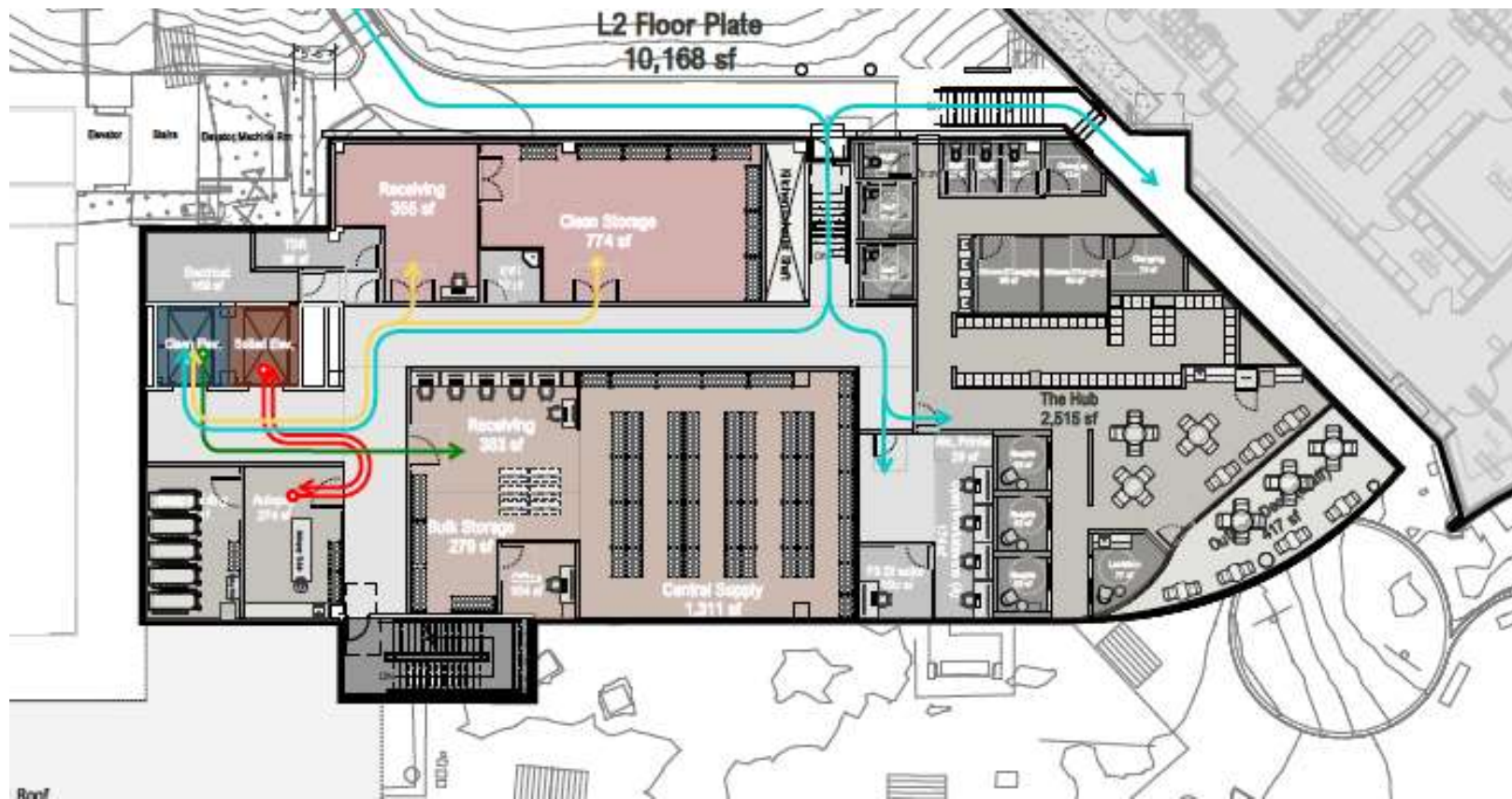
Coming soon!

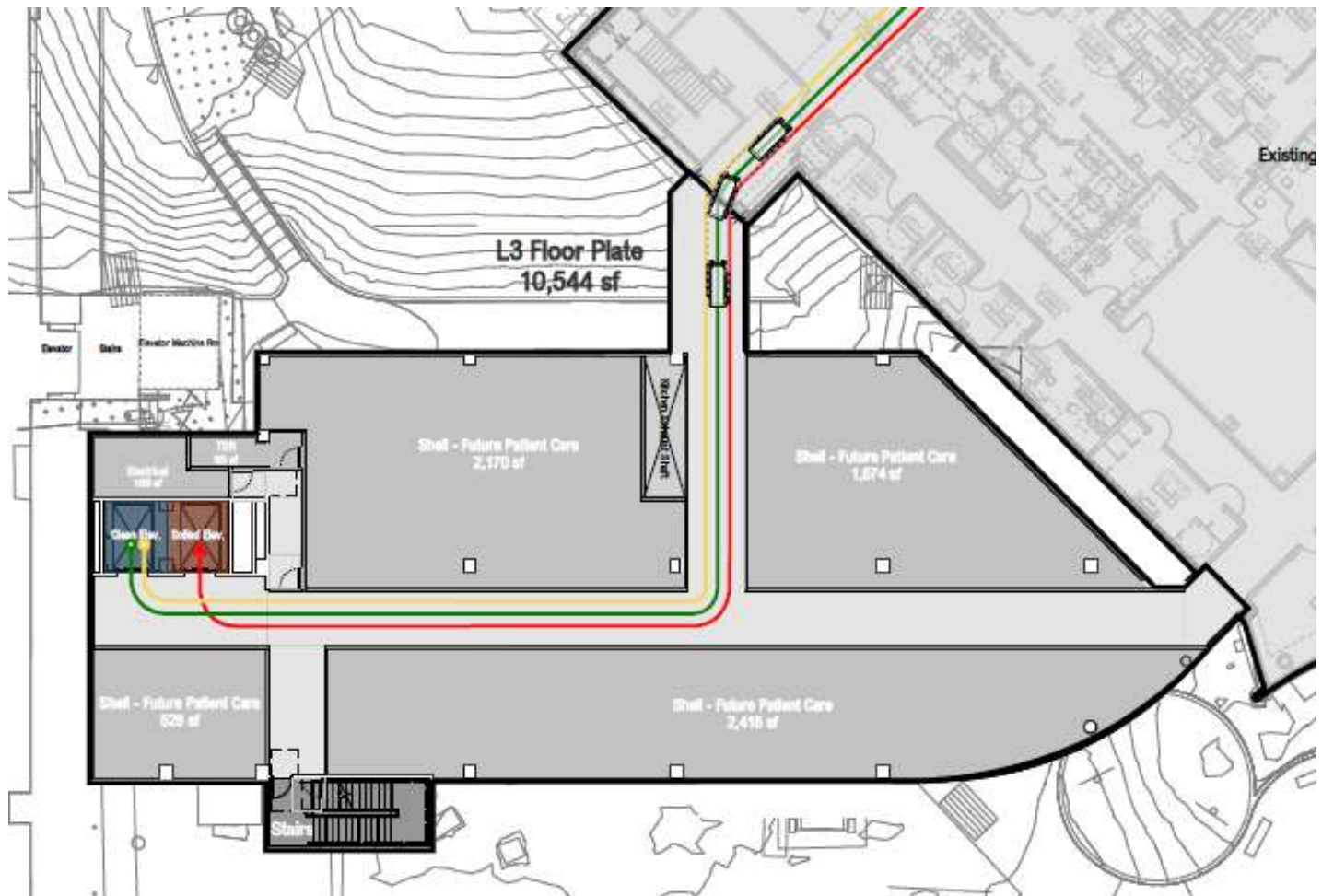












Survey Readiness

- General Acute Care Hospital (GACH) Survey by Department of Health Care Services Expected in 2025
- Next Joint Commission Triennial Survey Anticipated Early 2026
- Contra Costa Health Plan Surveys Anticipated Throughout 2025
- Survey Readiness Is Expected at All Times!
- Check for Outdates: Supplies and Medications
- Hand Hygiene: Wash and Gel Your Hands!



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Thank You