



## AGENDA

### CONTRA COSTA COUNTY Contra Costa Council on Homelessness

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Thursday, April 17, 2025

11:30 AM

Register:

<https://homebaseccc.zoom.us/j/92812345678>  
v6TuzAce#/registration

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#### Oversight Committee Work Group

Oversight Committee 4.17.25 Work Group Agenda and slides and minutes from 2.20.25 [25-1488](#)

**Attachments:** [2.20.25 Oversight Cmte. Meeting Minutes](#)  
[04.17.25 Oversight Slides PDF](#)  
[04.17.25 Oversight Work Group Agenda](#)

Agenda Items: Items may be taken out of order based on the business of the day and preference of the Committee

1. Welcome, Introductions, & CoH Roll Call: a. Welcome; b. Review agenda; c. Introductions; d. Mentimeter - Who's in the Room?

Wayne Earl, CoH; Jamie Schechter, H3; Alex Michel, HB

2. Public comment on any item under the jurisdiction of the Committee and not on this agenda (speakers may be limited to two minutes).

3. 2025 Meeting Logistics: a. Cmte vs. Work Group Mtg b. 2025 Meeting Schedule Update

Wayne Earl, CoH

4. Announcements

Courtney Pal, CoH and Members of the Public

5. February Meeting Recap: a. Provide February meeting recap; meeting minutes will be approved during June 2025 meeting

Alex Michel, HB

6. CES Updates: a. Coordinated Entry Housing Needs Assessment Replacement & Redesign, Project Update

Mary Juarez-Fitzgerald, H3 and Chela Shuster, Focus Strategies

7. Program Models & Performance Standards Updates a. Participant Satisfaction Survey Updates  
Shelby Ferguson, H3

8. YAB Update  
Juno Hedrick, CoH/YAB

9. Closing: a. Review next steps b. Overview of upcoming meetings  
Alex Michel, HB

The next meeting is currently scheduled for June 26, 2025

### **Adjourn**

The Committee will provide reasonable accommodations for persons with disabilities planning to attend the Committee meetings. Contact the staff person listed below at least 72 hours before the meeting. Any disclosable public records related to an open session item on a regular meeting agenda and distributed by the County to a majority of members of the Committee less than 96 hours prior to that meeting are available for public inspection at 2400 Bisso Lane, D2, Concord during normal business hours. Staff reports related to items on the agenda are also accessible online at [www.contracosta.ca.gov](http://www.contracosta.ca.gov). If the Zoom connection malfunctions for any reason, the meeting may be paused while a fix is attempted. If the connection is not reestablished, the committee will continue the meeting in person without remote access. Public comment may be submitted via electronic mail on agenda items at least one full work day prior to the published meeting time.

For Additional Information Contact: [contracostacoc@cchealth.org](mailto:contracostacoc@cchealth.org)



# CONTRA COSTA COUNTY

1025 ESCOBAR STREET  
MARTINEZ, CA 94553

## Staff Report

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**File #:** 25-1488

**Agenda Date:** 4/21/2025

**Agenda #:**

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Advisory Board: Contra Costa Council on Homelessness

Subject: Oversight Committee 4.17.25 Work Group Agenda and slides

Presenter:

Contact:

Information:

Referral History and Update:

Recommendation(s)/Next Step(s):



## CONTRA COSTA COUNCIL ON HOMELESSNESS OVERSIGHT COMMITTEE MEETING

### IN-PERSON COMMITTEE MEETING MINUTES

**Thursday February 20, 2025, 11:30AM – 1:30PM**

[2400 Bisso Lane, Concord \(suite #D2\)](#)

#### *COMMITTEE PURPOSE:*

The purpose of the Oversight Committee is to review and assess the development, implementation, and improvement of the CoC, Coordinated Entry System, HMIS Database, and system outcomes.

#### *HOW TO JOIN THE MEETING VIA ZOOM:*

Link to register: <https://homebaseccc.zoom.us/join/2urDssGdzVjZhCYrYEYtBPv6TuzAce>

How to Join the Meeting Via Call-In: 1- 669-900-6833 / Meeting ID: 831 8462 0638

#### **Attendees**

##### CoH Members:

1. Alejandra Chamberlain - present (arrived late), virtual
2. Courtney Pal - present, virtual
3. Juno Hedrick - present, in-person
4. Leslie Gleason - present, in-person
5. Mia Fairbanks - present (arrived late), virtual
6. Verneda Clapp - present, in-person
7. Wayne Earl - present, in-person

##### Community Members:

- Angela Corona
- Anastasia Lockwood
- Cynthia Chavez

TIME	AGENDA ITEM	PRESENTERS
11:30am (10 min)	<b>Welcome, Introductions, &amp; CoH Roll Call</b> a. Welcome b. Review agenda c. Introductions & CoH Roll Call d. Mentimeter - Who's in the Room?	- Alex Michel, <i>HB</i> - Jamie Schecter, <i>H3</i>
Notes: <ul style="list-style-type: none"><li>● no comments</li></ul>		



## CONTRA COSTA COUNCIL ON HOMELESSNESS OVERSIGHT COMMITTEE MEETING

11:40am (5 min)	<b>2025 Meeting Logistics</b>	- Jamie Schechter, <i>H3</i>
Notes: <ul style="list-style-type: none"> <li>• Question – possible to align in-person meetings with PATH?</li> <li>• AM will follow up with Jaime Jenett to potentially adjust schedule</li> </ul>		
11:45am (5min)	<b>Public Comment</b> a. Open period for public comment on items not listed on the agenda.	- Alex Michel, <i>HB</i> - Members of the public
Notes: <ul style="list-style-type: none"> <li>• No comments</li> </ul>		
11:50am (5 min)	<b>Review October 17, 2024 Mtg. Key Takeaways &amp; Approve Meeting Minutes</b> a. Key takeaways from the October 17, 2024 meeting: <ul style="list-style-type: none"> <li>• Approved June 20, 2024 meeting minutes</li> <li>• Program Models &amp; Performance Standards Updates</li> <li>• Reviewed &amp; Approved CES Policies &amp; Procedures Revisions Recommendations to CoH</li> <li>• Update on CES Assessment Tool Redesign</li> <li>• Reviewed &amp; Approved Written Standards Revisions Recommendations to CoH</li> <li>• Reviewed Accountability Corner</li> </ul> <b><u>ACTION ITEM:</u></b> Approve the meeting minutes from October 17, 2024	- Alex Michel, <i>HB</i>
Notes: <ul style="list-style-type: none"> <li>• <b>Roll call vote</b> <ul style="list-style-type: none"> <li>○ Leslie makes motion</li> <li>○ Juno second</li> <li>○ No discussion</li> <li>○ Motion passes - October 17, 2024 meeting minutes are approved</li> </ul> </li> </ul>		
11:55am (5min)	<b>Oversight Committee Overview</b> a. Brief overview of the Oversight Committee	- Jamie Schechter, <i>H3</i>
Notes: <ul style="list-style-type: none"> <li>• Question – confirmation whether grievances through the CoC procedure are still brought to a non-conflicted subset Oversight cmte member               <ul style="list-style-type: none"> <li>○ Confirmed: yes</li> </ul> </li> </ul>		
12pm (10min)	<b>Identify &amp; Approve Oversight Cmte. Chair/Co-Chairs</b> Review the purpose and responsibilities of the Chair position <b><u>ACTION ITEM:</u></b> Approve a chair/co-chair of the Oversight Committee.	- Jamie Schechter, <i>H3</i>



## CONTRA COSTA COUNCIL ON HOMELESSNESS OVERSIGHT COMMITTEE MEETING

### Notes:

- Courtney P., Juno H., Wayne E. volunteered as co-chairs
- **Roll Call Vote**
  - Verneda makes motion
  - Leslie second
  - No discussion
  - Motion passes - approval of co-chairs passed!

12:10pm (10min)	<b>Review &amp; Approve 2025 Oversight Cmte. Workplan</b> Committee to review the proposed 2025 Oversight Cmte. workplan. <b>ACTION ITEM:</b> Approve 2025 Oversight Cmte workplan	- Jamie Schecter, H3
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### Notes:

- Question – because of priority with VI-SPDAT replacement, can we propose to meet monthly instead of bi-monthly?
  - JS – Committee could decide later on depending on how things play out with redesign
  - MJF – right now the project is a little slow, so it may not make sense right now but could revisit later
  - MJF – can share more data with committee at a later time
- Comment – unclear about Oversight and HMIS policy committee
  - JS – HMIS policy cmte is more focused on HMIS policies and procedures, they're not necessarily looking at content of proposal just how to make changes to HMIS system to align
  - Comment - same question with equity cmte
  - JS – working side by side with them on this, they provide feedback but project will be carried with oversight cmte
- Question – how does this project fit with PATH interim housing strategy
  - MJF – if it involves a program model, then would need to go through that process
- **Roll Call Vote**
  - Wayne made motion
  - Mia second
  - No discussion
  - Motion passes - 2025 Oversight Committee work plan is approved

12:20pm (25min)	<b>Continuum of Care / Coordinated Entry 101</b> Link to <a href="#">Coordinated Entry Policies &amp; Procedures</a> Link to <a href="#">Program Models &amp; Performance Standards</a>	- Mary Juarez-Fitzgerald, H3 - Jamie Schecter, H3
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### Notes:

- CoC report data
  - JS – Regarding 81% increase for minors, good sign when we see numbers increase coinciding with expansion of youth serving programs
  - Comment – disability aspect affects income, disability further exacerbates gap
- Program models



## CONTRA COSTA COUNCIL ON HOMELESSNESS OVERSIGHT COMMITTEE MEETING

- Comment – all of these program models created over many years, interventions were developed but people were operating differently, not always a comfortable process to come to these standards but very important to ensure quality experiences
- MJF – agreed, also increased accountability
- CES
  - Question - Why is VI-SPDAT being replaced?
  - MJF – tool has been identified as having racial biases and exacerbating disparities, in Contra Costa a past evaluation identified priority of replacing tool, HUD mandates a CES system in every community and VI-SPDAT was identified as a tool that many communities used, many communities have been replacing the tool and have even developed their own tool
  - Question - Will we definitely be replacing the tool? Even with federal government approach?
    - JS – Yes, HUD doesn't necessarily care which tool we use but that it's standardized and prioritizes most vulnerable as identified by our community
  - Question – What about 24-hour street outreach team in communities that don't have a walk-in CARE center?
    - JS – yes, there are many different teams operating in different communities, launching team in Antioch soon
    - MJF – Outreach across all areas of the County; designed to cover the entire geographic area of Contra Costa County
    - Comment – looking for additional resources to pass along to clients in workforce development
    - MJF – challenge that there isn't a walk-in site in East county; but there are other ways to connect folks to services
  - Question – do we still have the BART line teams covering East County?
    - JS – yes we do, they go to East County
    - MJF – there are various teams that cover East County
  - JS – council membership relationship with wider system of care - CoC working to make sure there is collaboration across system of care and various interacting systems (i.e. behavioral health, health, etc.)
    - in chat: [CES English flyer](#); [CES Spanish flyer](#)
  - Question – How are housing providers accounted for in CES?
    - JS and MJF – There are programs funded a particular way that are mandated to get referrals through CES. There are other resources available and can be offered based on assessment results.

12:45pm  
(10min)

### Coordinated Entry Updates

- a. Transfer policy implementation
- b. Assessment tool redesign
- c. Other updates

[Link to February 6, 2025 CoH Agenda & Materials Packet](#)

- Mary Juarez-Fitzgerald, H3



## CONTRA COSTA COUNCIL ON HOMELESSNESS OVERSIGHT COMMITTEE MEETING

Notes:		
<ul style="list-style-type: none"> <li>Comment – love to hear that the transfer policy has had a good impact!</li> </ul>		
12:55pm (10min)	<b>Program Models &amp; Performance Standards Updates</b> Hear presentation on Participant Satisfaction Survey Results Link to <a href="#">Program Models &amp; Performance Standards</a>	- Jamie Schechter, <i>H3</i>
Notes:		
<ul style="list-style-type: none"> <li>Comment – shared experience with internal satisfaction survey, asked question about whether there are staff who can analyze responses in Spanish</li> <li>Comment – had the opportunity to take part in this survey as a peer and it was a good experience to be able to reaffirm that the survey is intended to help improve experience of service recipients</li> <li>Question – will demographics questions be at the end again and people can opt out? <ul style="list-style-type: none"> <li>JS – yes</li> </ul> </li> </ul>		
1:05pm (5min)	<b>Accountability Corner</b> a. Review 2025 Q1	- Jamie Schechter, <i>H3</i>
Notes:		
<ul style="list-style-type: none"> <li>Needs that arose from this meeting <ul style="list-style-type: none"> <li>Timely detailed updates on housing needs assessment</li> <li>Need for more frequent meetings</li> <li>Shifting federal environment</li> </ul> </li> </ul>		
1:10pm (5 min)	<b>Adjourn</b> a. Review next steps b. Overview of upcoming meetings	- Alex Michel, <i>HB</i>
Notes:		
<ul style="list-style-type: none"> <li>no comments</li> </ul>		

	Member	Seat / Affiliation	Attended y/n virtual or in-person	Approve Oct, 2024 Meeting Minutes	Approve Oversight Cmte. Chair/Co- Chairs	Approve 2025 Oversight Cmte. Workplan
1.	Alejandra Chamberlain (she/her)	Education and Vocational Services Representative (CoCo Office of Education)	arrived late; virtual	absent for vote	absent for vote	y
2.	Courtney Pal	Affordable Housing Developer Representative	virtual	y	y	y
4.	Juno Hedrick	Lived Experience Advisor	y	y	y	y





## CONTRA COSTA COUNCIL ON HOMELESSNESS OVERSIGHT COMMITTEE MEETING

		(YAC Member)				
5.	Leslie Gleason (she/her)	CoC/ESG Program Grantee Representative (Trinity Center)	y	y	second, y	y
6.	Mia Fairbanks	Health Care Representative (Healthcare for the Homeless)	virtual- arrived late	absent for vote	y	second, y
7.	Verneda Clapp	Workforce Development Representative	y	abstain	motion, y	y
8.	Wayne Earl (he/him)	Faith Community Representative (Rock Harbor Christian Fellowship)	y	y	y	motion, y

Acronym	Definition
APR	Annual Performance Report (for HUD homeless programs)
CARE	Coordinated Assessment and Resource
CCYCS	Contra Costa Youth Continuum of Services
CDBG, CDBG-CV	Community Development Block Grant (federal and state programs) and the federal Community Development Block Grant CARES Act coronavirus allocation.
CES	Coordinated Entry System
CESH	California Emergency Solutions and Housing program (state funding)
Continuum of Care (CoC)	Continuum of Care approach to assistance to the homeless. Federal grant program promoting and funding permanent solutions to homelessness.
Con Plan	Consolidated Plan, a locally developed plan for housing assistance and urban development under CDBG.
CORE	Coordinated Outreach Referral, Engagement program
COVID-19	Coronavirus
DOC	Department Operations Center
EHSD	(Contra Costa County) Employment and Human Services Division
EOC	Emergency Operations Center
ESG and ESG- CV	Emergency Solutions Grant (federal and state program) and the federal Emergency Solutions Grant CARES Act coronavirus allocation.
ESG-CV	Emergency Solutions Grant CARES
FMR	Fair Market Rent (maximum rent for Section 8 rental assistance/CoC grants)
HCD	Housing and Community Development (State office)



## CONTRA COSTA COUNCIL ON HOMELESSNESS OVERSIGHT COMMITTEE MEETING

HEAP	Homeless Emergency Aid Program (State funding)
HEARTH	Homeless Emergency and Rapid Transition to Housing (HEARTH) Act of 2009
HHAP	Homeless Housing and Assistance Program
HMIS	Homeless Management Information System
HOME	Home Investment Partnerships (CPD program)
HUD	U.S. Department of Housing and Urban Development (federal)
MHSA	Mental Health Services Act
NOFA	Notice of Funding Availability
PHA	Public Housing Authority
PUI	Persons Under Investigation
SAMHSA	Substance Abuse & Mental Health Services Administration
SRO	Single-Room Occupancy housing units
SSDI	Social Security Disability Income
SSI	Supplemental Security Income
TA	Technical Assistance
TAY	Transition Age Youth (usually ages 16-24)
VA	Veterans Affairs (U.S. Department of)
VASH	Veterans Affairs Supportive Housing
VI-SPDAT	Vulnerability Index – Service Prioritization Decision Assistance Tool

### EQUITY DEFINITIONS

(adapted from C4 Innovations and approved by COH on 8.3.23)

Term	Definition
<b>Individual Racism</b>	A person's beliefs and actions that serve to perpetuate racial oppression. This can be conscious and unconscious. This may be externalized or internalized
<b>Institutional Racism</b>	Policies and practices at the organization (or "sector") level that perpetuate oppression. It involves unjust policies, practices, procedures, and outcomes that work better for white people than people of color, whether intentional or not.
<b>Interpersonal Racism</b>	The interactions between people - both within and across racial groups
<b>Microaggressions</b>	Brief, everyday exchanges that send denigrating messages to certain individuals because of their group membership
<b>Race</b>	A social construct created in the 17th century by white Europeans to justify the enslavement of Africans and the spread of colonialism. Understanding of race as a concept has changed over time, but the outcomes of discrimination based on race remain entrenched in our systems.



## CONTRA COSTA COUNCIL ON HOMELESSNESS OVERSIGHT COMMITTEE MEETING

<b>Race Equity Lens</b>	A way of viewing the world in an integrated and holistic manner, taking into account past and present racial injustices and seeking to address them through more equitable practices and structures.
<b>Racial Bias</b>	Implicit and/or explicit bias that reinforces discriminatory attitudes and behaviors when interacting with people or situations
<b>Racial Equity</b>	The condition where one's racial identity does not predict their social, health, or economic outcomes. Racial equity is a process of eliminating racial disparities and improving outcomes for everyone. It is the intentional and continual practice of changing practices, systems, and structures by prioritizing the measurable change in the lives of people of color.
<b>Racism</b>	A system of institutional, systemic oppression, and practices of individuals and society that shape cultural beliefs and values that support racist policies and practices.
<b>Structural Racism</b>	How these effects interact and accumulate across institutions and across history. Structural racism highlights how racism operates as a system of power with multiple interconnected, reinforcing, and self-perpetuating components which result in racial inequities across all indicators for success.
<b>Systemic Racism</b>	infrastructure of rulings, ordinances or statutes adopted by a sovereign government or authoritative entity, whereas such ordinances and statutes entitles one racial group in a society certain rights and privileges, while denying other groups in that society these same rights and privileges because of long-established cultural prejudices, religious prejudices, fears, myths, and Xenophobia's held by the entitled group
<b>White Fragility</b>	White fragility refers to feelings of discomfort a white person experiences when they witness or engage in discussions around racial inequality and injustice. Their engagement in conversations about racism may trigger a range of defensive actions, feelings, and behaviors, such as anger, fear, and silence. These reactive behaviors reinforce continued white dominant culture.



## OVERSIGHT COMMITTEE WORK GROUP

April 17, 2024 from 11:30 – 1:00 p.m.

# WELCOME

Wayne Earl, *CoH*

# Agenda

1. Welcome & Introductions
2. 2025 Meeting Logistics
3. Announcements
4. February 2025 Meeting Recap
5. CES Updates
6. Program Models & Performance Standards Updates
7. YAB Update
8. Closing — 1:00pm

# INTRODUCTIONS



Jamie Schechter, *Homeless Services Chief*

Mary Juarez-Fitzgerald, *Coordinate Entry Manager*

Shelby Ferguson, *CoC Administrator*

Email: [contracostacoc@cchealth.org](mailto:contracostacoc@cchealth.org)



Alex Michel, *Senior Policy Analyst*

Email: [contracosta@homebaseccc.org](mailto:contracosta@homebaseccc.org)

1. What part of the following geographic areas do you spend the most time in?
2. Do you have lived experience of homelessness?
3. What best describes your racial identity?

## MENTIMETER: WHO'S IN THE ROOM



# 2025 MEETING LOGISTICS

Wayne Earl, *CoH*

# COMMITTEE vs WORKGROUP

There will be two types of meetings held throughout the year, each with a different structure.

## Committee Meeting

- Every other meeting, starting in Feb
- In-person CoH member attendance required (with exemptions)
- Activities include voting to approve/adopt minutes and other items as needed

## Workgroup Meetings

- Every other meeting, starting in April
- Fully virtual
- Activities include hearing presentations, hearing from stakeholders and partners, and developing updates and other content



Date	Time	Location
February 20	11:30am – 1:30pm	<b>In-person/hybrid</b> 2400 Bisso Lane, Concord (suite #D2) ( <a href="#">hybrid Zoom link</a> )
April 17	11:30am – 1:30pm	<b>Virtual only</b> ( <a href="#">Zoom registration link</a> )
June 26	11:30am – 1:30pm	<b>In-person/hybrid</b> 2400 Bisso Lane, Concord (suite #D2) ( <a href="#">hybrid Zoom link</a> )
August 21	11:30am – 1:30pm	<b>Virtual only</b> ( <a href="#">Zoom registration link</a> )
October 17	11:30am – 1:30pm	<b>In-person/hybrid</b> 2400 Bisso Lane, Concord (suite #D2) ( <a href="#">hybrid Zoom link</a> )
December 18	11:30am -1:30pm	<b>Virtual only</b> ( <a href="#">Zoom registration link</a> )

# 2025 MEETING SCHEDULE

# ANNOUNCEMENTS

Courtney Pal, *CoH*

# FEBRUARY 2025 MEETING RECAP

Alex Michel, *Homebase*

# RECAP

The following items were covered during the 2025 February Oversight Cmte meeting:

- ✓ Reviewed & Approved October 17, 2024 meeting minutes
- ✓ Presentation on Oversight Committee
- ✓ Identified 2025 Oversight Cmte. Co-chairs
- ✓ Reviewed & Approved 2025 Oversight Cmte. Workplan
- ✓ Presentation on Continuum of Care and Coordinated Entry 101
- ✓ Reviewed Coordinated Entry Updates
- ✓ Reviewed Program Models & Performance Standards Updates
- ✓ Reviewed Accountability Corner

# COORDINATED ENTRY SYSTEM UPDATES

Mary Juarez-Fitzgerald, *H3*  
Chela Shuster, Focus Strategies

# GENERAL CES UPDATES



# PLACEHOLDER

- placeholder

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QUESTIONS?



**FOCUS**  
*strategies*

COORDINATED ENTRY HOUSING NEEDS ASSESSMENT

REDESIGN PROJECT UPDATE

# OVERSIGHT COMMITTEE MEETING

April 17<sup>th</sup>, 2025

# Who We Are



**Focus Strategies is a nationally recognized consulting and technical assistance firm based in California. Our mission and sole area of practice is to help communities develop and improve strategies to reduce homelessness.**

**Focus Strategies is working with Contra Costa County H3 to support the redesign of the community's Coordinated Entry Housing Needs Assessment (HNA) tool.**



# Why is Contra Costa County redesigning the community's Housing Needs Assessment (HNA) tool?

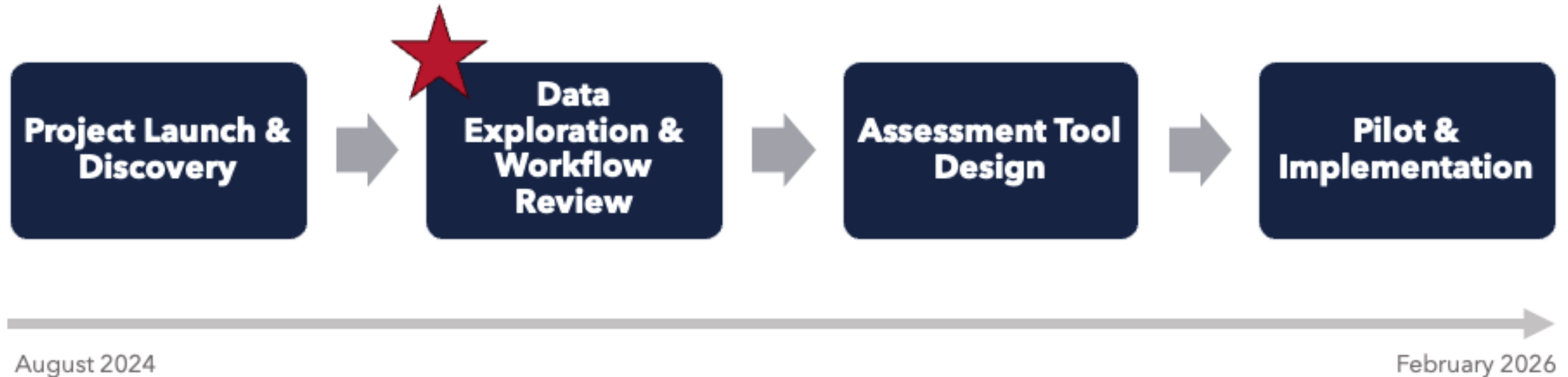
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**VI-SPDAT found to  
perpetuate  
inequitable  
outcomes  
nationally**

**Coordinated Entry  
evaluation in 2022  
recommended  
replacing VI-SPDAT**

**Need a custom  
assessment tool  
that is trauma-  
informed,  
objective,  
promotes equity**

# HNA Redesign Project Timeline & Activities



# Initial Stakeholder Engagement

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**HNA Steering  
Committee**



**Homeless  
Services  
Providers**



**Coordinated  
Entry Access  
Point Staff**



**Youth Action  
Board**



**System  
Utilizers**

# Stakeholder Engagement Themes - Improvements to the HNA

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**Data-informed assessment design**



**Minimized bias in assessment responses**



**Trauma-informed and easy-to-understand assessment**



**Increased transparency with clients**

# Stakeholder Engagement Themes

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**Systemic racism is a  
significant barrier to housing**

**Groups overrepresented in  
homelessness should be  
prioritized for resources**

# Stakeholder Engagement Themes

## Barriers to obtaining and maintaining housing



- **Experiences of abuse, trauma, and victimization**
- **Severity and prevalence of disabling conditions**
- **Legal system engagement**
- **Credit and rental history**

# Expanded Data Exploration

**Based on stakeholder feedback and initial analysis, the project plan has been expanded to include:**

**1**

**Coordinated  
Entry  
workflow  
mapping**

**2**

**Data sharing  
and  
exploration**

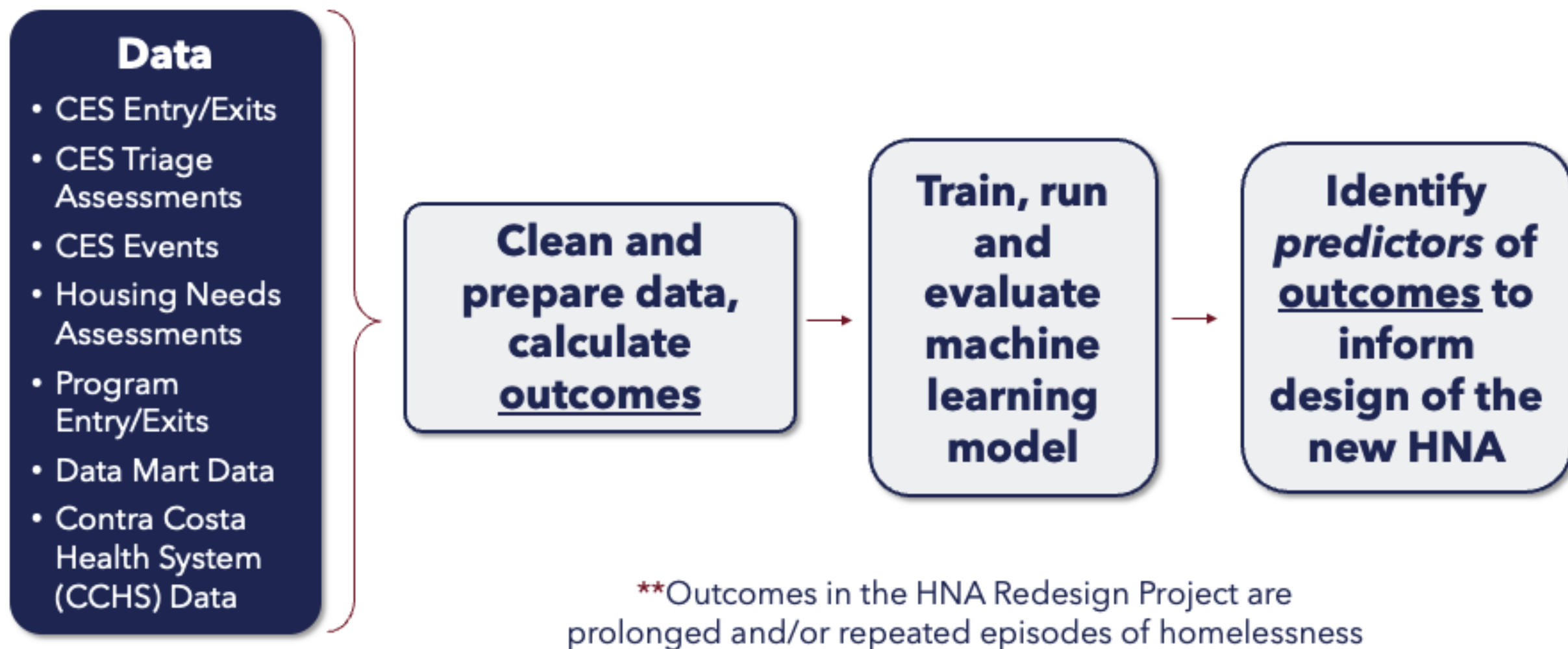
**3**

**Predictive  
analysis**

**4**

**Applying  
learnings to  
tool design**

# Predictive Analysis





# Prioritization - Dynamic Inventory-based Threshold Setting

## Understanding Dynamic Inventory-based Threshold Setting



**The Housing Needs Assessment (HNA) generates a score for each household.**



**A cutoff score or "threshold" is determined based on resource availability and system capacity.**



**Households scoring above the threshold are prioritized for housing.**

# Benefits of an Inventory-based Threshold Approach



## For people seeking services

- **Increases transparency for clients**
- **Includes housing problem solving in system design**
- **Avoids a “list-to-nowhere”**



## For the system

- **Creates a more realistic, manageable housing list/ queue**
- **Targets housing navigation resources efficiently**
- **Responds to changes in inventory**

# HNA Redesign Project Next Steps

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- **Work with H3 on data sharing and exploration**
- **Plan future state CE Workflows**
- **Use stakeholder engagement and data analysis findings to inform the new HNA**

## **Questions on the HNA Redesign Project?**

- Stakeholder Engagement
- Data Exploration & Machine Learning
- Inventory Based Threshold Approach

# THANK YOU!

**Need to reach out directly?**

Focus Strategies: Chela Schuster at [chela@focusstrategies.net](mailto:chela@focusstrategies.net)  
Claire Burrus at [claire@focusstrategies.net](mailto:claire@focusstrategies.net)  
Allison Mabbs at [allison@focusstrategies.net](mailto:allison@focusstrategies.net)

H3: Mary Juarez-Fitzgerald at [mary.fitzgerald@cchealth.org](mailto:mary.fitzgerald@cchealth.org)

# PROGRAM MODELS & PERFORMANCE STANDARDS UPDATES

Shelby Ferguson, *H3*

# PLACEHOLDER

# PLACEHOLDER



# PLACEHOLDER

# PLACEHOLDER

# PLACEHOLDER



QUESTIONS?

# YAB UPDATES

Juno Hedrick, *CoH/YAB*

# YAB MARCH MEETINGS

YAB Subcommittees  
Meetings:  
Communications and  
Outreach & Retention.

YYA Community  
Strategic Planning:  
Core and  
Implementation  
Committees.

CE Housing Needs  
Assessment Redesign  
Steering Committee.

Bimonthly hybrid YAB  
Meetings at H3 Offices  
in Concord and RYSE  
Center in Richmond.

# YAB MARCH ACTIVITIES

California Coalition for Youth, Youth Empowerment Summit on March 2-4.

Rainbow Community Center partnership and site visit on 3/31 for Trans Day of Visibility.

Participated in Homebase training for CoH/YAB, *Impact of Stipends on Taxes and Public Benefits* on 3/5.

Collaboration with Alameda County YAB and shadowing on 3/20.

YAB Bylaws final draft completed on 3/31.

YAB-only spaces, restorative work, community building—mini golf!

# YAB 1-YEAR CELEBRATION AND COMMUNITY BUILDING!

- 🔗 On March 14, 2024, the first YAB meeting, *Introduction to YAB*, was hosted at RYSE.
- 🔗 Lots of reflection and celebration on 1-year anniversary!





# NEXT STEPS

Introduce and utilize SMART goals within each YAB Committee.

Continued collaboration with Rainbow for workshop development and YAB meeting space.

Meeting with Contra Costa Health, Community, Education, and Information to support Communications Committee and social media presence.

Continued participation in the Housing Needs Assessment Committee, Housing RFP Panel, and Strategic Planning Core and Implementation Committees.

Improve collaboration with CoH Oversight Committee with YAB report out at each meeting.

Wait for HUD Youth Homeless Demonstration HDP FY 2024 NOFO to be re-released!



QUESTIONS?

# WRAP-UP

Alex Michel, *Homebase*

# NEXT STEPS

Next meeting:

- June 26<sup>th</sup>, 11:30am – 1:30pm

# UPCOMING MEETINGS

CoH/Cmte	Date/Time	Location	Zoom Link
COH Meeting	May 1, 1 – 3pm	1025 Escobar, Martinez (IN-PERSON)	<a href="https://homebaseccc.zoom.us/j/83882491530">https://homebaseccc.zoom.us/j/83882491530</a>
Homeless Service Provider Meeting	May 8, 8:30 – 9:30am	VIRTUAL ONLY	<a href="https://homebaseccc.zoom.us/meeting/register/tZlqc-mvqDwoE9PPYaR8_6COhfChAJ1vuFED">https://homebaseccc.zoom.us/meeting/register/tZlqc-mvqDwoE9PPYaR8_6COhfChAJ1vuFED</a>
Equity Committee Meeting	May 13, 2 – 4pm	2400 Bisso Lane (Suite D2), Concord (IN-PERSON)	<a href="https://homebaseccc.zoom.us/meeting/register/tZctcOCuqzItGNaAB8uy-JVxgiXlKuxUWPYX">https://homebaseccc.zoom.us/meeting/register/tZctcOCuqzItGNaAB8uy-JVxgiXlKuxUWPYX</a>
PATH Committee	May 15, 9:30 – 11am	2400 Bisso Lane (Suite D2), Concord (IN-PERSON)	<a href="https://us02web.zoom.us/meeting/register/tZErdemqqTs_oE90m6dcFxsS5rdtyuo4x2Dj9#/registration">https://us02web.zoom.us/meeting/register/tZErdemqqTs_oE90m6dcFxsS5rdtyuo4x2Dj9#/registration</a>
COH Meeting	June 5, 1 – 3pm	1025 Escobar, Martinez (IN-PERSON)	<a href="https://homebaseccc.zoom.us/j/83882491530">https://homebaseccc.zoom.us/j/83882491530</a>

# UPCOMING MEETINGS

CoH/Cmte	Date/Time	Location	Zoom Link
HMIS Policy	June 10, 12 – 1:30pm	VIRTUAL ONLY	<a href="https://homebaseccc.zoom.us/join/mtHdbB-xg-MAoMopNG3gMNJMIN">https://homebaseccc.zoom.us/join/mtHdbB-xg-MAoMopNG3gMNJMIN</a>
Equity Committee Work Group	June 10, 2 – 4pm	VIRTUAL ONLY	<a href="https://homebaseccc.zoom.us/join/ltGNaAB8uy-JVxgiXlKuxUWPYX">https://homebaseccc.zoom.us/join/ltGNaAB8uy-JVxgiXlKuxUWPYX</a>
Homeless Service Provider Meeting	June 12, 8:30 – 9:30am	VIRTUAL ONLY	<a href="https://homebaseccc.zoom.us/join/mvqDwoE9PPYaR8_6COhfChAJ1vuFED">https://homebaseccc.zoom.us/join/mvqDwoE9PPYaR8_6COhfChAJ1vuFED</a>
PATH Committee	June 19, 9:30 – 11am	VIRTUAL ONLY	<a href="https://us02web.zoom.us/join/oE90m6dcFxsS5rdtyuo4x2Dj9#/registration">https://us02web.zoom.us/join/oE90m6dcFxsS5rdtyuo4x2Dj9#/registration</a>
Oversight Committee Meeting	June 26, 11:30 – 1:30pm	2400 Bisso Lane (Suite D2), Concord (IN-PERSON)	<a href="https://homebaseccc.zoom.us/join/2urDssGdzVjZhCYrYEYtBPv6TuzAce#/registration">https://homebaseccc.zoom.us/join/2urDssGdzVjZhCYrYEYtBPv6TuzAce#/registration</a>



# CONTRA COSTA COUNCIL ON HOMELESSNESS OVERSIGHT COMMITTEE WORKING GROUP

## VIRTUAL WORKING GROUP AGENDA

Thursday April 17, 2025, 11:30AM – 1:00PM

### COMMITTEE PURPOSE:

The purpose of the Oversight Committee is to review and assess the development, implementation, and improvement of the CoC, Coordinated Entry System, HMIS Database, and system outcomes.

### HOW TO JOIN THE MEETING VIA ZOOM:

**Working Group (VIRUTAL ONLY)** Link to register:

<https://homebaseccc.zoom.us/joining/register/tZcsf-2urDssGdzVjZhCYrYtBPv6TuzAce>

How to Join the Meeting Via Call-In: 1- 669-900-6833 / Meeting ID: 831 8462 0638

TIME	AGENDA ITEM	PRESENTERS
11:30am (10 min)	<b>Welcome, Introductions, &amp; CoH Roll Call</b> a. Welcome b. Review agenda c. Introductions d. Mentimeter - Who's in the Room?	- Wayne Earl, <i>CoH</i> - Jamie Schechter, <i>H3</i> - Alex Michel, <i>HB</i>
11:40am (3 min)	<b>2025 Meeting Logistics</b> a. Cmte vs. Work Group Mtg b. 2025 Meeting Schedule Update	- Wayne Earl, <i>CoH</i>
11:43am (5min)	<b>Announcements</b> a. Open period for announcements on items not listed on the agenda.	- Courtney Pal, <i>CoH</i> - Members of the public
11:48am (2 min)	<b>February Meeting Recap</b> a. Provide February meeting recap; meeting minutes will be approved during June 2025 meeting	- Alex Michel, <i>HB</i>
11:50am (30min)	<b>CES Updates</b> a. Coordinated Entry Housing Needs Assessment Replacement & Redesign, Project Update  Link to <a href="#">Coordinated Entry Policies &amp; Procedures</a>	- Mary Juarez-Fitzgerald, <i>H3</i> - Chela Shuster, <i>Focus Strategies</i>
12:20pm (20min)	<b>Program Models &amp; Performance Standards Updates</b> a. Participant Satisfaction Survey Updates  Link to <a href="#">Program Models &amp; Performance Standards</a>	- Shelby Ferguson, <i>H3</i>



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12:40pm (15min)	<b>YAB Update</b>	- Juno Hedrick, <i>CoH/YAB</i>
12:55pm (5 min)	<b>Closing</b> a. Review next steps b. Overview of upcoming meetings	- Alex Michel, <i>HB</i>

Acronym	Definition
APR	Annual Performance Report (for HUD homeless programs)
CARE	Coordinated Assessment and Resource
CCYCS	Contra Costa Youth Continuum of Services
CDBG, CDBG-CV	Community Development Block Grant (federal and state programs) and the federal Community Development Block Grant CARES Act coronavirus allocation.
CES	Coordinated Entry System
CESH	California Emergency Solutions and Housing program (state funding)
Continuum of Care (CoC)	Continuum of Care approach to assistance to the homeless. Federal grant program promoting and funding permanent solutions to homelessness.
Con Plan	Consolidated Plan, a locally developed plan for housing assistance and urban development under CDBG.
CORE	Coordinated Outreach Referral, Engagement program
COVID-19	Coronavirus
DOC	Department Operations Center
EHSD	(Contra Costa County) Employment and Human Services Division
EOC	Emergency Operations Center
ESG and ESG- CV	Emergency Solutions Grant (federal and state program) and the federal Emergency Solutions Grant CARES Act coronavirus allocation.
ESG-CV	Emergency Solutions Grant CARES
FMR	Fair Market Rent (maximum rent for Section 8 rental assistance/CoC grants)
HCD	Housing and Community Development (State office)
HEAP	Homeless Emergency Aid Program (State funding)
HEARTH	Homeless Emergency and Rapid Transition to Housing (HEARTH) Act of 2009
HHAP	Homeless Housing and Assistance Program
HMIS	Homeless Management Information System
HOME	Home Investment Partnerships (CPD program)
HUD	U.S. Department of Housing and Urban Development (federal)
MHSA	Mental Health Services Act
NOFA	Notice of Funding Availability
PHA	Public Housing Authority
PUI	Persons Under Investigation





## CONTRA COSTA COUNCIL ON HOMELESSNESS OVERSIGHT COMMITTEE WORKING GROUP

SAMHSA	Substance Abuse & Mental Health Services Administration
SRO	Single-Room Occupancy housing units
SSDI	Social Security Disability Income
SSI	Supplemental Security Income
TA	Technical Assistance
TAY	Transition Age Youth (usually ages 16-24)
VA	Veterans Affairs (U.S. Department of)
VASH	Veterans Affairs Supportive Housing
VI-SPDAT	Vulnerability Index – Service Prioritization Decision Assistance Tool

### EQUITY DEFINITIONS

(adapted from C4 Innovations and approved by COH on 8.3.23)

Term	Definition
<b>Individual Racism</b>	A person's beliefs and actions that serve to perpetuate racial oppression. This can be conscious and unconscious. This may be externalized or internalized
<b>Institutional Racism</b>	Policies and practices at the organization (or "sector") level that perpetuate oppression. It involves unjust policies, practices, procedures, and outcomes that work better for white people than people of color, whether intentional or not.
<b>Interpersonal Racism</b>	The interactions between people - both within and across racial groups
<b>Microaggressions</b>	Brief, everyday exchanges that send denigrating messages to certain individuals because of their group membership
<b>Race</b>	A social construct created in the 17th century by white Europeans to justify the enslavement of Africans and the spread of colonialism. Understanding of race as a concept has changed over time, but the outcomes of discrimination based on race remain entrenched in our systems.
<b>Race Equity Lens</b>	A way of viewing the world in an integrated and holistic manner, taking into account past and present racial injustices and seeking to address them through more equitable practices and structures.
<b>Racial Bias</b>	Implicit and/or explicit bias that reinforces discriminatory attitudes and behaviors when interacting with people or situations
<b>Racial Equity</b>	The condition where one's racial identity does not predict their social, health, or economic outcomes. Racial equity is a process of eliminating racial disparities and improving outcomes for everyone. It is the intentional and continual practice of changing practices, systems, and structures by prioritizing the measurable change in the lives of people of color.



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<b>Racism</b>	A system of institutional, systemic oppression, and practices of individuals and society that shape cultural beliefs and values that support racist policies and practices.
<b>Structural Racism</b>	How these effects interact and accumulate across institutions and across history. Structural racism highlights how racism operates as a system of power with multiple interconnected, reinforcing, and self-perpetuating components which result in racial inequities across all indicators for success.
<b>Systemic Racism</b>	infrastructure of rulings, ordinances or statutes adopted by a sovereign government or authoritative entity, whereas such ordinances and statutes entitles one racial group in a society certain rights and privileges, while denying other groups in that society these same rights and privileges because of long-established cultural prejudices, religious prejudices, fears, myths, and Xenophobia's held by the entitled group
<b>White Fragility</b>	White fragility refers to feelings of discomfort a white person experiences when they witness or engage in discussions around racial inequality and injustice. Their engagement in conversations about racism may trigger a range of defensive actions, feelings, and behaviors, such as anger, fear, and silence. These reactive behaviors reinforce continued white dominant culture.