#### **AGENDA**



#### **CONTRA COSTA COUNTY Contra Costa Council on Homelessness**

Thursday, November 21, 2024

2400 Bisso Lane, Concord or Register for 9:30 AM

online:

https://us02web.zoom.us/meeting/register /tZEld-uhrjMoH9fFuTqxYYkIBZCIQsts

Mo9F#/registration

#### **PATH Innovations Committee**

Agenda and Slide for 11.21.24 PATH Innovations Meeting

**24-3976** 

Attachments: PATH Innovations Committee Meeting Agenda 11212024

PATH Innovations Committee Meeting PPT 11212024

Agenda Items: Items may be taken out of order based on the business of the day and preference of the Committee

- Roll Call and Introductions 1.
- 2. Public comment on any item under the jurisdiction of the Committee and not on this agenda (speakers may be limited to two minutes).
- Minutes from 2.15.24 and 10.17.24 3.

24-3977

**Attachments:** PATH Innovations Committee Meeting Minutes 02152024

PATH Innovations Committee Meeting Minutes 10172024

*Unsheltered Data Dashboard – Quarterly review of unsheltered metrics* 4.

Shelby Ferguson, H3

5. Recap of 2024 Workplan – Review of Committee's work over the past year

Jamie Schecter, H3

6. PATH 2025 Workplan DRAFT 24-3978

7. Action Item: 2025 Committee Workplan Approval – Vote on whether to adopt the 2025 workplan as discussed in the meeting

Matt Lemon, Focus Strategies

8. Stakeholder Spotlight: CORE – Presentation from CORE on their work

Fadi Elhayek, CORE

9. Announcements

All

10. Next Steps

Matt Lemon, Focus Strategies

Adjourn

The next meeting is currently scheduled for December 19, 2024 VIRTUAL ONLY.

The Committee will provide reasonable accommodations for persons with disabilities planning to attend the Committee meetings. Contact the staff person listed below at least 72 hours before the meeting. Any disclosable public records related to an open session item on a regular meeting agenda and distributed by the County to a majority of members of the Committee less than 96 hours prior to that meeting are available for public inspection at 2400 Bisso Lane (Suite D2) Concord, during normal business hours. Staff reports related to items on the agenda are also accessible online at www.contracosta.ca.gov. If the Zoom connection malfunctions for any reason, the meeting may be paused while a fix is attempted. If the connection is not reestablished, the committee will continue the meeting in person without remote access. Public comment may be submitted via electronic mail on agenda items at least one full work day prior to the published meeting time.

For Additional Information Contact: Contracostacoc@cchealth.org



#### **CONTRA COSTA COUNTY**

1025 ESCOBAR STREET MARTINEZ, CA 94553

#### Staff Report

File #: 24-3976 Agenda Date: 11/21/2024 Agenda #:

Advisory Board: Contra Costa Council on Homelessness PATH Innovations Committee

Subject: Agenda and Slide Deck for 11.21.24 PATH Innovations Committee

Presenter: Contact:

Information: Agenda and slide deck for 11.21.24 PATH Innovations Committee

Referral History and Update:

Recommendation(s)/Next Step(s):



#### COMMITTEE MEETING AGENDA

**DATE:** Thursday, November 21<sup>st</sup>, 2024, 9:30 am – 11:00 am

#### LOCATION:

2400 Bisso Lane, Suite D2, Concord – Venti Conference Room (<u>map</u>)
While the use of masking is not required, it is recommended. Masks will be available at the meeting.

#### **PUBLIC ACCESS:**

The public may attend this meeting in person at the above location. The public also may attend this meeting remotely via Zoom or call-in. Login information and call-in information is provided below.

#### HOW TO JOIN THE MEETING VIA ZOOM:

https://us02web.zoom.us/meeting/register/tZEld-uhrjMoH9fFuTqxYYkIBZClQstsMo9F

#### HOW TO JOIN THE MEETING VIA CALL-IN:

1-669-900-6833 Meeting ID: 858 0290 8253 Passcode: 093838

Time	Agenda Item	Presenter/Facilitator
9:30	Welcome and Introductions	- Matt Lemon, Focus Strategies
	Hybrid Meeting Norms	- Matt Lemon, Focus Strategies
	Review and Approval of Minutes	- Matt Lemon, Focus Strategies
	<u>Public Comment</u> – Open Period for public comment on items discussed or not listed on the agenda.	- Members of the public
9:50	<u>Unsheltered Data Dashboard</u> – Quarterly review of unsheltered metrics	- Shelby Ferguson, H3
10:00	Recap of 2024 Workplan – Review of Committee's work over the past year	- Jamie Schecter, H3
10:10	<b>2025 Committee Workplan</b> – Review proposed 2025 Workplan	- Jamie Schecter, H3
10:30	Action Item: 2025 Committee Workplan Approval – Vote on whether to adopt the 2025 workplan as discussed in the meeting	- Matt Lemon, Focus Strategies
10:35	<u>Stakeholder Spotlight: CORE</u> – Presentation from CORE on their work	- Fadi Elhayek, CORE
10:50	Announcements	- All
10:55	Next Steps	- Matt Lemon, Focus Strategies



#### **HOW TO PROVIDE PUBLIC COMMENT:**

Persons who wish to address the Council on Homelessness during public comment on matters within the jurisdiction of the Council on Homelessness that are not on the agenda, or who wish to comment with respect to an item on the agenda, may comment in person, via Zoom, or via call-in. Those participating in person should stand where they are sitting when called upon. Those participating via Zoom should indicate they wish to speak by using the "raise your hand" feature in the Zoom app. Those calling in should indicate they wish to speak by dialing \*9 on their phone. All public comments will be limited to 2 minutes per speaker.

For assistance with remote access contact: <a href="mailto:contracostacoc@cchealth.org">contracostacoc@cchealth.org</a> or call 925-608-6700

Public comments may also be submitted before the meeting by email at <a href="mailto:contracostacoc@cchealth.org">contracostacoc@cchealth.org</a> or by voicemail at 925-608-6700. Comments submitted by email or voicemail will be included in the record of the meeting but will not be read or played aloud during the meeting.

Any disclosable public records related to an open session item on a regular meeting agenda and distributed by the Contra Costa Council on Homelessness to a majority of members less than 72 hours prior to that meeting are available for public inspection at 2400 Bisso Lane, Building D, 2nd Floor, Concord, CA 94520 during normal business hours. Public comment may be submitted via electronic mail on agenda items at least one full workday prior to the published meeting time. The Contra Costa Council on Homelessness will provide reasonable accommodations for persons with disabilities planning to attend meetings. Contact the H3 office at least 72 hours before the meeting: Phone: (925) 608-6700; Email: cchomelesscouncil@cchealth.org



#### **Commonly Used Acronyms and Terms**

Acronym	Definition	
APR	Annual Performance Report (for HUD homeless programs)	
BOS	Board of Supervisors (Contra Costa County)	
BCSH	California Business Consumer, Services and Housing Agency	
CARE	Coordinated Assessment and Resource	
CCACS/CCYCS	Contra Costa Adult Continuum of Service/ Contra Costa Youth Continuum of Services (H3 programs)	
CDBG,	Community Development Block Grant (federal and state programs) and the federal Community	
CDBG-CV	Development Block Grant CARES Act coronavirus allocation.	
CESH	California Emergency Solutions and Housing program (state funding)	
СОН	Council on Homelessness	
Continuum of Care (CoC)	Continuum of Care approach to assistance to the homeless. Federal grant program promoting and funding permanent solutions to homelessness.	
Con Plan	Consolidated Plan, a locally developed plan for housing assistance and urban development under CDBG.	
CES/CE	Coordinated Entry	
CNWS	Concord Naval Weapons Station	
CORE	Coordinated Outreach Referral, Engagement program	
COVID-19	Coronavirus	
DCD	Contra Costa Department of Conservation and Development	
DOC	Department Operations Center	
CDSS	California Department of Social Services	
EHSD	(Contra Costa County) Employment and Human Services Division	
EOC	Emergency Operations Center	
ESG and ESG- CV	Emergency Solutions Grant (federal and state program) and the federal Emergency Solutions Grant CARES Act coronavirus allocation.	
FMR	Fair Market Rent (maximum rent for Section 8 rental assistance/CoC grants)	
HCD	Housing and Community Development (State office)	
HCFC	Housing Coordinating and Financing Council (state governing board under BCSH)	
HEAP	Homeless Emergency Aid Program (state funding)	
HEARTH	Homeless Emergency and Rapid Transition to Housing (HEARTH) Act of 2009	
ННАР	Homeless Housing and Assistance Program (state funding);	
HMIS	Homeless Management Information System	
HOME	Home Investment Partnerships (CPD program)	
Homekey	California funding to support development of interim and permanent housing	
HUD	U.S. Department of Housing and Urban Development (federal)	
MHSA	Mental Health Services Act	



Acronym	Definition
NOFO	Notice of Funding Opportunity
PHA	Public Housing Authority
Project Roomkey	COVID-related State funding program to support de-congregating homeless shelters using hotels/motels.
PSH	Permanent Supportive Housing
PUI	Persons Under Investigation
RFP/RFQ/LOI	Request for Proposal/Request for Qualifications/Letter of Intent related to funding opportunities
RRH	Rapid Rehousing
SAMHSA	Substance Abuse & Mental Health Services Administration
SRO	Single-Room Occupancy housing units
SSDI	Social Security Disability Income
SSI	Supplemental Security Income
TA	Technical Assistance
TAY	Transition Age Youth (usually ages 16-24)
VA	Veterans Affairs (U.S. Department of)
VASH	Veterans Affairs Supportive Housing
VI-SPDAT	Vulnerability Index – Service Prioritization Decision Assistance Tool

Contra Costa County COVID-19 Resources:

 ${\it Please see below for additional resources on COVID-19}.$ 

 $Health \ Services \ COVID \ Data \ Dashboard- \\ \underline{https://www.coronavirus.cchealth.org/dashboard}$ 

Health Services Homeless Specific Data Dashboard- https://www.coronavirus.cchealth.org/homeless-dashboard

 $\textit{Health Services COVID Updates-} \underline{\text{https://www.coronavirus.cchealth.org/health-services-updates}}$ 

Health Services Homeless-Specific COVID Resources -https://www.coronavirus.cchealth.org/for-the-homeless



November 21, 2024, 9:30 – 11:00 am

# WELCOME & INTRODUCTIONS

Matt Lemon, Focus Strategies

PATH Innovations Committee is comprised of a diverse group of community stakeholders and CoC partners who commit to leading, monitoring, implementing, and assigning priorities to reduce unsheltered homelessness by 75% by the end of 2024.



PATH Innovations Committee Members

#### **Just Cause**

- A need to care for a child, parent, grandparent, grandchild, sibling, spouse, or domestic partner;
- A contagious illness that prevents a member from attending in person;
- A need related to a physical or mental disability that is not otherwise accommodated for; or
- Travel while on official business of the body or another state or local agency.

#### **Emergency Circumstances**

• A physical or family medical emergency that prevents a member from attending in person.

## VIRTUAL ATTENDANCE EXEMPTION

Deanne Pearn

Juno Hedrick

Shawn Ray

Tony Ucciferri

Wayne Earl

# COMMITTEE MEMBERS

## INTRODUCTIONS

H<sub>3</sub> Staff Focus Strategies Stakeholders

# HYBRID MEETING NORMS

Matt Lemon, Focus Strategies

### HYBRID MEETING NORMS

- 1. Masking is recommended but not required (masks are available)
- 2. <u>Social distancing</u> red = please keep safe distance, green = ask first
- 3. Raise your hand (actual or virtual) before speaking
- 4. Say your name and if you're a Committee member before speaking
- 5. <u>2-minute timer</u> for public comments
- 6. Maintain a safe and respectful environment, even when disagreeing
- 7. Make and take space consider your privilege and other voices who are in and not in the room
- 8. Minimize distractions like side conversations and cell phone use
- 9. Food and drink please clean up and be mindful of smells and allergens

## HYBRID MEETING NORMS

An individual may be asked to leave should they behave in a manner that threatens the safety of the group or does not honor these meeting norms.

# REVIEW & APPROVE MINUTES

Matt Lemon, Focus Strategies

### **ACTION ITEM**

Approve minutes from the February 15, 2024, PATH Innovations Committee meeting.



# PUBLIC COMMENT

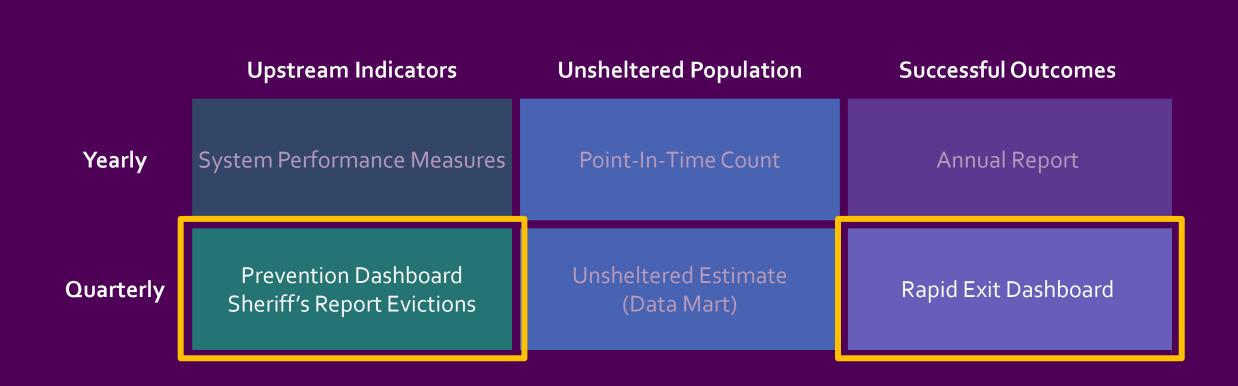
Matt Lemon, Focus Strategies

Open period for public comment on items discussed or not listed on the agenda.

# UNSHELTERED DATA DASHBOARD

Shelby Ferguson, H<sub>3</sub>

## UNSHELTERED METRICS FRAMEWORK



## Successful Exits from Prevention

#### **Context:**

- Prevention is a key strategy for reducing inflow into the homelessness response system
- Successful exits include temporary and permanent housing
- BACS is piloting a new model of Targeted Homelessness
   Prevention

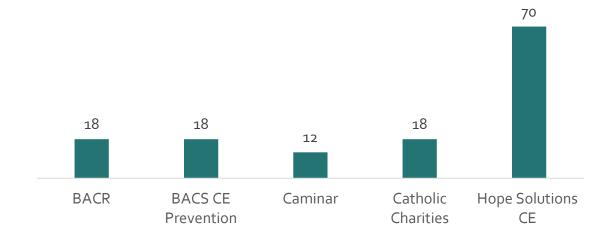
**Data Source:** Prevention/Rapid Exit Performance Dashboard

## Successful Exits from Prevention



Percent of households exiting
Prevention services, who exited to
temporary or permanent housing





Measure Timeframe: July 2024 – Sept 2024

## **Eviction Notices Served**

#### **Context:**

- Eviction notices are an upstream indicator of inflow into homelessness
- Evictions (especially multiple evictions) put households at greater risk of homelessness

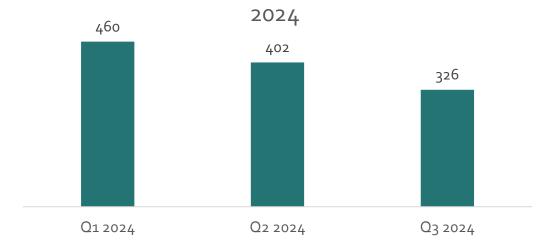
**Data Source:** Quarterly Sheriff's Oversight Report

## **Eviction Notices Served**



Number of writs of possession of real property (eviction notices) served by the County Sheriff's Department in Q3 2024





Measure Timeframe: July – Sep 2024

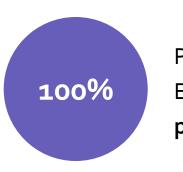
# Successful Exits from Rapid Exit

#### **Context:**

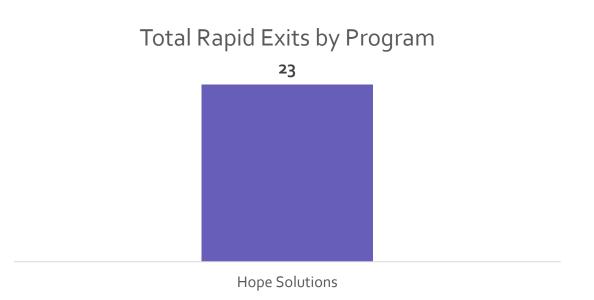
- Rapid Exit is a key strategy for increasing outflow from the homelessness response system
- Increasing outflow allows more people to be served by system resources
- Hope Solutions is the only provider of Rapid Exit services

**Data Source:** Prevention/Rapid Exit Performance Dashboard

# Successful Exits from Rapid Exit



Percent of households exiting Rapid Exit, who exited to temporary or permanent housing



Measure Timeframe: July 2024 – Sept 2024

# RECAP OF 2024 WORKPLAN

Jamie Schecter, H<sub>3</sub>

# 2024 GOAL AND PRIORITIES

#### Goal

The PATH Innovations Committee monitors projects related to the countywide goal of reducing unsheltered homeless in Contra Costa County by 75% by 2024

#### <u>Priorities</u>

- 1. Reduce Unsheltered Homelessness
- 2. Monitor Prevention/Rapid Exit implementation
- 3. Increase education about Prevention/Rapid Exit
- 4. Identify and coordinate with innovative community approaches to addressing homelessness, including hard to reach populations like re-entry and people who use substances and/or have mental health conditions

# 2024 PATH ACTIVITIES

#### Data Reviews and Improvements

- Developed new Unsheltered Data Dashboard metrics and format; Reviewed progress throughout the year
- Reviewed PIT results
- Reviewed Annual Report

#### **Community Coordination**

- Received presentations from:
  - 211
  - Equity Committee
  - Office of Reentry and Justice
  - RYSE Center

# 2024 PATH ACTIVITIES

### Monitor Prevention/Rapid Exit

- Discussed vision for Coordinated Prevention
- Heard updates on Coordinated Prevention including Community Solutions grant and BACS pilots
- Reviewed data on capacity
- Reviewed participant satisfaction survey results

### Monitor Resources to Help Reduce Unsheltered Homelessness

- Heard updates on Encampment Resolution Fund grant
- Reviewed resources available through Measure X and other RFPs
- Heard updates on Housing Focused Case Management training
- Discussed implications of Johnson vs Grants Pass ruling upholding a camping ban ordinance

# PROGRESS IN 2024

Added nearly 100 Emergency Shelter beds between 2023 to 2024

Received Encampment Resolution Funding

Increased participant satisfaction survey responses from prevention programs from 13 responses to 29

In 2023 annual report, saw 173% five year increase in prevention and diversion services

Continued regular coordination with prevention providers

Began implementation of pilot prioritization tool with 211

# 2025 WORKPLAN DEVELOPMENT AND APPROVAL

Jamie Schecter, H<sub>3</sub>

# 2025 COMMITTEE WORKPLAN

By the end of 2024, all Council on Homelessness Committees will develop workplans for calendar year 2025\*

#### The workplans will:

- Outline the Committee's activities for the year
- Clarify connections between activities and the Committee's objectives
- Roll up to a high-level workplan for Council on Homelessness

\*The PATH Innovations Committee will adopt a final workplan at the November 2024 meeting

#### WORKPLAN DEVELOPMENT GOALS

# Alignment with CoH Committees

Identify points of collaboration

### **Ambitious**

Keep striving for high impact

## High level

 Build in flexibility as our work is iterative and dynamic

## Strategic

Build on identified priorities and strategies

## STRATEGY 1: FUNDING

### **Encampment Resolution Funds**

- Support implementation of ERF-funded programs
- Inform CoC's strategy for encampment intervention and monitor results

### Consolidated Housing and Homeless Services

 Support implementation of programs funded by CHHS and other local sources of flexible funds

# STRATEGY 2: TOOLS AND PROCESSES

# **Unsheltered Dashboard**

 Review and adopt revisions to unsheltered metrics to monitor progress on Committee goals

## **Coordinated Prevention**

 Monitor and advise on adoption of prevention and Rapid Exit tools

# STRATEGY 3: COMMUNICATION AND COORDINATION

# **Coordinated Prevention**

 Serve as thought partner in development of Coordinated Prevention approach

# Provider and Stakeholder Engagement

- Discuss innovative approaches and identify opportunities for partnerships in the community
- Explore models of landlord engagement

# 2025 WORKPLAN REVIEW

January - March Update

2. What new needs were identified?

1. What goals/milestones were accomplished?

#### **Goals and Activities** Audience Q2: Apr - Jun Q4: Oct - Dec Q1: Jan - Mar Q3: Jul - Sep Goals: Review efforts over the past year; Goals: Monitor/advise on adoption of Prevention Goals: Review status and outcomes for 1. Providers in the Goals: Orient new members; Assess Homelessness Response | opportunities to monitor shelter and Prevention/Rapid Exit Adopt priorities and workplan for 2026

April - June Update

1. What goals/milestones were accomplished?

2. What new needs were identified?

<ol><li>Target prevention and</li></ol>	System	development of new housing opportunities				
Rapid Exit resources to	2. Stakeholders interested				Committee Activities:	
overrepresented groups	in data driven innovations	Committee Activities:	Committee Activities:	Committee Activities:	- Review unsheltered data dashboard	
<ol><li>Monitor encampment</li></ol>	to reduce unsheltered	- Review 2025 Workplan	- Review unsheltered data dashboard	- Review unsheltered data dashboard	- Review progress on activities and goals	
intervention services	homelessness	<ul> <li>Review unsheltered data dashboard</li> </ul>	- Review PIT Count insights	- Review Annual Report insights	over the past year	
<ol><li>Monitoring shelter</li></ol>	<ol><li>People experiencing</li></ol>		<ul> <li>Review status and recommendations on</li> </ul>	- Review status and outcomes for Prevention/Rapid	- Review and adopt 2026 Workplan	
flow	homelessness or at risk of		prevention prioritization tool	Exit		
<ol><li>Monitor development</li></ol>	homelessness	Workgroup Activities:			Workgroup Activities:	
of new housing		- Meet with 1-2 stakeholders to hear about		Workgroup Activities:	- Review goals and priorities and develop	
opportunities + pipeline		shelter, housing, or other community	<ul> <li>Meet with 1-2 stakeholders to hear about shelter,</li> </ul>	<ul> <li>Meet with 1-2 stakeholders to hear about shelter,</li> </ul>	2026 workplan	
		approaches		housing, or other community approaches		
		<ul> <li>Monitor/advise on adoption of prevention</li> </ul>	<ul> <li>Monitor/advise on adoption of prevention and</li> </ul>	<ul> <li>Monitor/advise on adoption of prevention and</li> </ul>		
		and Rapid Exit tools	Rapid Exit tools	Rapid Exit tools		
			<ul> <li>Review updates on Coordinated Prevention,</li> </ul>	<ul> <li>Review updates on Coordinated Prevention,</li> </ul>		
			prevention pilots, and shallow subsidy	prevention pilots, and shallow subsidy		
.						
Scratch Pad		Accountability Corner				

PATH Innovations Committee Overview The PATH Innovations Committee monitors projects related to the countywide goal of reducing unsheltered homelessness in Contra Costa County by 75%

Scratch Pad					
Use this area to take note of draft or in progress					
ideas that may need further discussion before					
adding to the work plan					

July - September Update	October - December Update
What goals/milestones were accomplished?	What goals/milestones were accomplished?
2. What new needs were identified?	What new needs were identified?

#### Reference Round Up SMARTIE Goals:

**Annual Priorities** 

Reduce Unsheltered

Homelessness

#### https://www.managementcenter.org/resources/sm artie-goals-worksheet/

#### Previous Agendas and minutes:

https://www.contracosta.ca.gov/AgendaCenter

# APPROVE 2025 WORKPLAN

Matt Lemon, Focus Strategies

# **ACTION ITEM**

 Approve PATH Innovations Committee meeting workplan for 2025 as discussed in this meeting.



# STAKEHOLDER SPOTLIGHT: CORE

Fadi Elhayek, CORE

# **ANNOUNCEMENTS**

# **NEXT STEPS**

Matt Lemon, Focus Strategies

# UPCOMING WORKING GROUP MEETING

December 19, 2024 (Working Group Meeting)



## **CONTRA COSTA COUNTY**

1025 ESCOBAR STREET MARTINEZ, CA 94553

#### Staff Report

File #: 24-3977 Agenda Date: 11/21/2024 Agenda #: 3.

Advisory Board: Contra Costa Council on Homelessness

Subject: Review and APPROVAL of Minutes

Presenter:

Contact: Jaime Jenett, Staff to the Council on Homelessness

Information:

Referral History and Update:

Recommendation(s)/Next Step(s): APPROVE 2.15.24 and 10.17.24 minutes



## **COMMITTEE MEETING MINUTES**

**DATE:** Thursday, February 15<sup>th</sup>, 2024, 9:30 am – 11:00 am

#### **RECORDING OF MEETING:**

https://us02web.zoom.us/rec/share/UKQWpmDDq0jLFyklxYvAylVCO7bELtzHGxA\_D7MCaFP6bTME3VX NaRDOblmD2uF4.vuDsVl9nTTDu662n

#### PASSCODE:

@ERRK9T^

Time	Agenda Item	Presenter/Facilitator
9:30	Welcome and Introductions	- Matt Mitchell, Focus Strategies
	Hybrid Meeting Norms	- Matt Mitchell, Focus Strategies
	Review and Approval of Minutes	- Matt Mitchell, Focus Strategies
	<u>Public Comment</u> – Open Period for public comment on items discussed or not listed on the agenda.	- Members of the public
9:50	<u>2024 Committee Workplan</u> – Review and vote on whether to approve 2024 Workplan	- Jamie Schecter, H3
10:10	<u>System Reporting Metrics</u> – Review of existing metrics used in other reporting efforts that may inform Unsheltered Data Dashboard revisions	- Jamie Schecter, H3
10:30	<u>Stakeholder Spotlight: 211</u> – Presentation from 211 on prevention implementation and expansion	- Justin Jarratt, 211
10:50	Announcements	- All
10:55	Next Steps	- Matt Mitchell, Focus Strategies



#### Welcome and Introductions

Committee Members in Attendance: Shawn Ray, Wayne Earl, Deanne Pearn, Juno Hedrick (virtual)

<u>Staff and Consultants</u>: Jamie Schecter (H3), Shelby Ferguson (H3), Mary Juarez-Fitzgerald (H3), Matt Mitchell (FS), Matt Lemon (FS),

<u>Additional Attendees</u>: Justin Jarratt (Contra Costa Crisis Center), Jill Ray (Office of Supervisor Candace Andersen), Jo Bruno (Delta Peers, Council on Homelessness), Jeanette Vargas (Employment and Human Services Adult and Aging SSI Advocacy Services)

#### **Hybrid Meeting Norms**

Matt Mitchell described hybrid meetings norms including a recommendation to wear masks in person, practicing social distancing, raising your hand, saying your name before speaking and maintaining a safe and respectful environment. Individuals who behave in a manner that threatens the safety of the group or that does not honor meeting norms may be asked to leave.

Stakeholder Spotlight: 211 (Note: This item was moved up in the agenda due to staff availability.)

Justin Jarratt presented an overview of the work conducted by the Contra Costa Crisis Center (Center). He stated that the Center runs the 211 and 988 phone lines and also offers other services including grief support, community outreach, smoking cessation, assistance with disaster response, providing information/assistance on hate crimes, support for clients discharged from psychiatric emergency rooms, and answering after hours calls for child and adult protective services. The Center also provides connections to and maintains a database of resources for children aged 0 – 5 with behavioral or developmental concerns. Justin Jarratt noted that the Center distributes flyers across the County to advertise their services, offers training on their services and resource databases, and has volunteer opportunities available.

Justin Jarratt noted that 211 services have been operating since 2005. In addition to answering calls, the Center maintains an online Resource Directory with information on over 1,800 different resources. He stated that 211 provides some Coordinated Entry support and works closely with CORE and CARE agencies. 211 can enter participants into HMIS and make referrals. He stated they support Homelessness Prevention and Diversion services and use a series of questions developed in partnership with H3 and providers to identify and support people at imminent risk of homelessness. He noted that they have connected at least 83 people to prevention services so far in 2024.

Deanne Pearn noted that 211 does a lot of things and asked about capacity and resources. Justin Jarratt stated that the Center received about 70,000 calls last year and has paid staff and over 100 volunteers. He noted that they do rely on community support to ensure they can answer the volume of calls they receive. He stated they are able to answer over 90% of calls to the crisis line (988) within 60 seconds and that 211 calls are typically answered within a few minutes.



The Committee asked about how the Center experiences and refers clients in different situations. Deanne Pearn asked about the prevention process and Jamie Schecter asked about how 211 navigates clients to either Coordinated Entry or alternative prevention services. Shawn Ray asked about services for people who will be exiting from corrections systems.

Justin Jarratt noted that the Center partners closely with CORE and that callers can press "3" to speak directly with CORE staff. He noted that 211 can also spend time working with clients on problem solving or identifying other resources like food or mental health supports. He stated that 211 staff will ask screening questions to identify those at imminent risk of homelessness including people who have received an eviction notice or unlawful detainer. Those who are at imminent risk can be referred to Coordinated Entry, while those who are in other situations can be referred to other resources like Seasons of Sharing. Justin Jarratt stated that they often get calls from people who have just exited from corrections systems or their family members and can refer them to services like the Reentry Success Center.

#### **Review and Approval of Minutes**

Wayne Earl made a motion to approve from October 19, 2023. Deanne Pearn seconded the motion. There was no discussion. The motion passed 3-0 (Juno Hedrick was not present for the vote).

#### **Public Comment**

No public comment was offered.

#### 2024 Committee Workplan

Jamie Schecter presented and led a discussion on the draft 2024 Committee Workplan. She noted that the workplan outlines activities for the year and includes strategies related to funding; tools and processes; and communication and coordination. She stated the workplan should be in alignment with work in other CoH committees, be flexible and dynamic, strive for high but achievable impact, and strategically build on identified priorities.

The Committee discussed ways to engage more fully with agencies and other partners working in behavioral health, healthcare, criminal justice, and related systems. Wayne Earl stated the Committee should be more strategic about partnerships in the community, particularly around substance use and addiction services. Shawn Ray stated that the Committee should be discussing issues like addiction and reentry services at every meeting, including how to better work with and understand services available in jails. He stated he would like the Committee to look at what systems are in place, how health and safety codes are enforced, and similar topics. Jill Ray stated that more collaboration between systems can be a piece of the puzzle to help people transition and that it is important to hear directly from people doing the work on the ground.



Committee members and other attendees expressed that substance use, addiction, and homelessness should not be criminalized. Wayne Earl expressed a need for positive pressures to help people transform. Deanne Pearn stated that there is a need for both housing and services and that while there is some housing funding, identifying funding for services can be more challenging. She noted that the Committee could look into things like better transition planning and identifying system-wide check-in points. Jo Bruno noted that the discussions could focus on the theme of recovery. Shawn Ray stated that he would like to see the Committee be more powerful on these issues.

Juno Hedrick stated that these conversations are nuanced and there should be a place to talk about them. Deanne Pearn expressed interest in having a working group or other forum to discuss the criminal/legal system and mental health. Shelby Ferguson and Juno Hedrick noted that there are similar discussions happening in the Equity Committee and there may be opportunities for cross-pollination.

Jamie Schecter stated that the conversation is appreciated and helps the Committee define its agenda. She noted that the Committee intentionally focuses on housing in part because while communities across the country also have behavioral health challenges, homelessness is higher in California because of housing costs. She stated that they partner with behavioral health and other sectors and that the workplan can include more focus on bringing in other partners to learn about and help coordinate with the work being done.

The Committee discussed potential partners or agencies to work with. Shawn Ray noted that the Committee should work to bring behavioral health to the table in a more robust way. Deanne Pearn stated that CalAIM resources are developing, but that providers have not yet seen the benefits. Jamie Schecter noted that they could work on bringing the Contra Costa Health Plan to present on CalAIM and could also reach out to Kaiser Permanente, as they are providing services in the community. She also noted that the Committee could consider tracking metrics related to these topics.

Jamie Schecter stated that they hear that stakeholder presentations this year should include behavioral health, probation, and other sectors. She noted that she updated priority four in the draft workplan to include coordinating and communicating with innovative community approaches to address unsheltered homelessness, including re-entry populations, people who use substances, and/or who have mental health conditions. She stated that the workplan is meant to be flexible and high-level and can give us options to talk about the issues discussed today.

#### **Approval of Workplan**

Shawn Ray made a motion to approve the workplan. Deanne Pearn seconded the motion. Wayne Earl stated that he wanted to recognize Jo Bruno's comment in the chat about the importance of peer support. Juno Hedrick stated agreement that an underlying theme to discuss is recovery and noted that could be explicitly mentioned in the workplan. Matt Mitchell stated that the document is designed to be flexible and can be updated based on the work of the Committee. The motion passed unanimously.



#### **System Reporting Metrics**

Jamie Schecter presented an overview of other reporting metrics that can help inform thinking about the Unsheltered Data Dashboard. She summarized seven system performance metrics developed by HUD in 2015 that all CoCs must report on, including length of time homeless, returns to homelessness, and positive housing outcomes. She also presented an example of how household exits are reported in the Prevention Performance Dashboard.

Wayne Earl stated that the HUD system performance measures may capture things outside the control of the CoC, like housing prices or general economic health and asked what they are used for. Jamie Schecter noted that the measures are used by HUD to inform some funding decisions and are used at the local level to help identify trends and understand program impacts. However, she noted that the system performance measures are not set up in a way that helps understand differences across subpopulations and that they do reflect any data on folks who are not connected to the system.

Wayne Earl stated that he would like to see demographic data comparing people in encampments to those in shelter to help better identify how needs may differ.

Jamie Schecter asked members to think about which metrics would be useful to review in the future and whether there were any other external data sources (such as the University of California San Francisco's recent statewide analysis of homelessness) that could inform potential revisions the Unsheltered Data Dashboard.

#### **Announcements**

No announcements were provided due to time.

#### **Next Steps**

Jamie Schecter noted that the next workgroup meetings are on March 21, 2024, and April 18, 2024.

Meeting adjourned at 11:00 am.



### **MINUTES**

**DATE:** Thursday, October 17<sup>th</sup>, 2024, 9:30 am – 11:00 am

#### **RECORDING OF MEETING:**

https://us02web.zoom.us/rec/component-

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<u>Be7UuV3croFBpM2hngCsECK0-41P3QgTM8SbomSFYv5GXIQI7DgIu.44d5HZ74ntCqSiew</u>

#### **PASSCODE:**

!SZkc5+r

Time	Agenda Item	Presenter/Facilitator	
9:30	Welcome and Introductions	- Matt Lemon, Focus Strategies	
	Working Group Meeting Norms	- Matt Lemon, Focus Strategies	
9:50	Review of 2025 Workplan – Discussion of draft workplan and strategies	- Jamie Schecter, H3	
10:10	<u>Coordinated Prevention &amp; Prioritization Pilot Updates</u> – Receive update on Coordinated Prevention efforts & proposed pilot prioritization of applicants for prevention resources.	- Mary Juarez-Fitzgerald, H3	
10:25	Request for Proposal (RFP) Updates – Review of available resources and RFP process	- Shelby Ferguson, H3	
10:35	Provider Spotlight: RYSE Center - Direct Cash Transfers as Prevention (DCT-P)	<ul><li>Caroline Miller, H3</li><li>Kanwarpal Dhaliwal, RYSE</li><li>Center</li></ul>	
10:50	Announcements	- All	
10:55	Next Steps	- Matt Lemon, Focus Strategies	

#### Welcome and Introductions

<u>Committee Members in Attendance</u>: Wayne Earl, Juno Hedrick, Deanne Pearn, Shawn Ray, Tony Ucciferri

<u>Staff and Consultants:</u> Jamie Schecter (H3), Kate Horsting (H3), Shelby Ferguson (H3), Mary Juarez-Fitzgerald (H3), Brittany Ferguson (H3), Caroline Miller (H3), Carina Rodriguez-Pena (H3). Matt Lemon (FS), Claire Burrus (FS)

Other Attendees: Kanwarpal Dhaliwal, Justin Jarratt, Leslie Gleason, Ash Hyatt, Cynthia Chavez, Lonnie Holmes, Brianna Ramos, Lea Murray, Rachel Rosekind

#### **Meeting Norms**

Matt Lemon described norms for virtual meetings including raising your hand (virtually), saying your name before speaking, and maintaining a safe and respectful environment. Individuals who behave in a manner that threatens safety or does not align with norms may be asked to leave.

#### **Review of 2025 Workplan**

Jamie Schecter presented a slide deck orienting the group to the workplan development process. She presented several potential strategies the group could consider focusing on in the upcoming year, as well as the goals and guidelines of the workplan development process. Potential strategies included funding, tools and processes, and communication and coordination. Jamie Schecter encouraged the group to provide feedback, align with the work of other committees and groups when possible, keep the workplan high level, set ambitious goals, and build upon already established priorities and strategies.

Wayne Earl proposed that the group identify an alternative to the previously used workplan goal of reducing unsheltered homelessness in the County by 75%. He expressed concerns about the PATH Committee's ability to make progress toward the goal. Tony Ucciferri agreed with Wayne's assessment of the group's ability to affect change on total unsheltered homelessness.

Deanne Pearn noted that the 75% goal was from the All Home Regional Action Plan. Deanne shared that she believed unsheltered homelessness was still an appropriate focus area for the PATH Committee, however, and that a concrete goal was a helpful tool for guiding the work of the group. She suggested that the group could monitor work done to address unsheltered homelessness, such as homelessness prevention and innovations in shelter services. Jamie Schecter added a potential item regarding shelter flow monitoring in the annual priorities section of the draft 2025 workplan.



Wayne Earl suggested an additional focus on addressing substance use within the homelessness prevention strategy. Deanne Pearn and Shawn Ray agreed that mental health, behavioral health, and substance use were priority issues in the effort to prevent and address homelessness in the community. Deanne also emphasized the need for expanded housing inventory in order to prevent and address homelessness, noting that Contra Costa County was over 34,000 units short in affordable housing inventory for low and extremely low-income households.

The group expressed interest in the housing development process. Jamie Schecter noted that this is not an area that the Continuum of Care and H3 typically lead on. She offered that H3 might connect the Committee to entities working in these areas if there is interest. She added an item to this effect in the annual priorities section of the draft 2025 workplan.

Jo Bruno raised the potential utility of the Amplifiers List of providers and other community groups with ongoing contact with people experiencing unsheltered homelessness in meeting the PATH Committee's goal of reducing unsheltered homelessness. Jamie Schecter suggested that the PATH Committee might consider using the Amplifier List or a similar strategy to coordinate outreach to people at risk of and experiencing homelessness.

Jamie Schecter informed the group that H3 would return to the PATH Committee in the November meeting with a new version of the draft 2025 workplan with the notes from this meeting's discussion incorporated for further discussion.

#### **Coordinated Prevention and Prioritization Pilot Updates**

Mary Juarez-Fitzgerald provided an update to the group on the rollout of a new prioritization tool for use in the coordinated prevention process. Mary first provided some background and context on the recent progress of coordinated prevention work in the community. She shared that H3, in collaboration with providers in the community and the technical assistance provider Community Solutions, has identified a prevention prioritization tool to pilot.

Mary Juarez-Fitgerald shared that the pilot tool has been designed to simplify the homelessness prevention selection process, prioritize households with the greatest barriers to housing, and prioritize groups that are experiencing homelessness at disproportionate rates in the community. The tool includes many factors including housing loss timeline, history of homelessness, rental and subsidy history, eviction history, income, criminal justice system involvement, health, household composition and equity.

Mary Juarez-Fitzgerald announced that the prevention prioritization tool pilot will begin in November 2024, and that H3 is currently working to set up the tool in the HMIS system and is planning a training which will be offered to 2-1-1 and Coordinated Entry prevention providers. H3 plans to monitor pilot



data throughout the first two quarters of 2025 and will collect feedback from providers in monthly prevention meetings.

Leslie Gleason recommended that Care Center providers be included in the training offered, as it would be helpful for them to know how to set realistic expectations with prevention applicants that they serve. Mary Juarez-Fitzgerald clarified that the workflow of the referral connection process would not be changing with the new tool.

Tony Ucciferri asked if the pilot prevention prioritization tool would replace the VI-SPDAT. Mary Juarez-Fitzgerald clarified that the two tools serve different purposes in the homelessness response system. The VI-SPDAT, which is currently used as the local Housing Needs Assessment, is used for the prioritization of people already experiencing homelessness for supportive housing programs, while the prevention tool will be used to prioritize people at risk of homelessness for prevention programs. Mary informed the group that H3 is currently designing a new Housing Needs Assessment tool which will replace the VI-SPDAT in the local Coordinated Entry System. Mary invited anyone interested in learning more about that project to attend the Oversight Committee meeting on October 17, 2024.

Jo Bruno inquired about the changes that will occur with the implementation of the pilot prevention tool in November. Jo asked whether exiting applicants would be prioritized for resources. Mary Juarez-Fitzgerald clarified that there would not be any new Prevention resources becoming available in November, but rather new questions asked in the application process.

#### Request for Proposal (RFP) Updates

Shelby Ferguson provided a presentation of the Consolidated Housing and Homelessness Request for Proposals available through H3. She encouraged anyone interested to please visit the Funding page under the Continuum of Care tab of the Contra Costa Health website to read more about several opportunities available. She shared that a recording of a recent information session as well as a Frequently Asked Questions list were available on the webpage. She informed the group that office hours would be offered on October 21, 2024, and November 4, 2024, for interested people to ask any additional questions. Responses to the Request for Proposals opportunity will be due by November 22, 2024.

Shelby Ferguson informed the group that H3 was awarded \$5.7 in Encampment Resolution Funding to address a specific encampment in San Pablo. Activities to be performed include outreach, interim housing, administration of flex funds, rapid rehousing and shallow subsidies.

Leslie Gleason asked whether there was an established group of people of a certain size at the San Pablo encampment, or whether the resident population changed over time. Shelby Ferguson replied that the encampment in San Pablo was relatively static and included about fifty to sixty people. Shelby stated that the team did not expect many new residents of the encampment, if any. Shelby shared that the site



would be secured as a part of the encampment resolution process, and that people already residing in the encampment would be served quickly.

Shawn Ray shared that his team patrols and cleans the San Pablo encampment area periodically. He agreed that the residents are a static group, and shared that he thinks that this dedicated funding offers the opportunity for a great program model.

#### Provider Spotlight: RYSE Center - Direct Cash Transfers as Prevention (DCT-P)

Caroline Miller introduced the spotlight presentation by the RYSE center. She shared that H3 has been working with several youth-specific providers in the community to improve the youth system of care, including work with the Youth Action Board.

Kanwarpal Dhaliwal with the RYSE Center provided a presentation on their Direct Cash Transfer for Homelessness Prevention program. She began with an introduction to the RYSE Center, including the racial justice and liberation lens that the center operates within, and the commitment of the organization to returning resources to communities and targeting finite resources to maximize impact. Kanwarpal shared that the RYSE Center launched a Youth Disbursement Fund in 2020, and that these funds are now a standing line item in the center's annual budget.

Kanwarpal Dhaliwal noted that the RYSE Center's Direct Cash Transfer for Homelessness Prevention program started as a pilot project between Point Source Youth, a national youth services organization, and Tipping Point, a local funder. The high-level goals of this project were to prevent homelessness for youth in the community, to generate evidence of program success to promote the sustainability of the program long-term, and continuous improvement of the program.

Kanwarpal Dhaliwal shared that the Direct Cash Transfer for Homelessness Prevention program is a one-time payment and case management program intended to prevent a young person from experiencing homelessness. Eligibility for the program is determined based on homelessness risk. The program is not intended for youth who are actively homeless, but rather those who are doubled up, couch surfing, fleeing or navigating domestic violence or trafficking, are at imminent risk of homelessness, living with a family member or are in a communal living situation.

Kanwarpal Dhaliwal shared that the Direct Cash Transfer for Homelessness Prevention program occurs in a few steps, starting with housing crisis intervention, followed by the cash payment and provision of "plus" services such as case management, connections to long term benefits, mediation and other services as needed. The program intends to serve between seventy-five and one hundred people between February and June 2025.

Kanwarpal Dhaliwal acknowledged the many stakeholders and community partners that have supported the development of the Direct Cash Transfer for Homelessness Prevention program, including RYSE and the Contra Costa Community College District in the implementation of the program. Other key groups



include Point Source Youth as the national convener for the program, Tipping Point as the funded, Johns Hopkins University offering research support, and System Change Partners and the Luminare Group offering evaluation services.

Kanwarpal Dhaliwal shared several key insights that the RYSE Center has gleaned from their involvement in local homelessness prevention efforts. The RYSE Center is committed to learning over the course of program implementation, and intends to remain flexible and responsive to how, when, and to whom funds are distributed in order to maximize the positive impact of the program for its recipients. RYSE would also like to advocate for additional investment, advocacy and accountability in the effort to prevent and address youth homelessness across the community.

#### **Announcements**

Jamie Schecter recommended that everyone ensure that they are registered to vote and to make their voices heard. There were no other announcements offered.

#### **Next Steps**

Matt Lemon stated that the next PATH meeting will be a Committee meeting on November 21, 2024.

The meeting adjourned at approximately 11:02am.



## **CONTRA COSTA COUNTY**

1025 ESCOBAR STREET MARTINEZ, CA 94553

## Staff Report

File #: 24-3978 Agenda Date: 11/21/2024 Agenda #: 6.