

CCRMC Clinical Staff Protocol: Care for Patients in ICE Custody

Purpose: This document contains operational, clinical, and logistical guidance developed specifically by CCRMC clinical staff for ICE encounters, supplementing existing policies.

Initial Contact — Protocol-Specific Guidance

- ICE likely to bring detainee-patient into ER via Ambulance Bay.
- ED Charge RN to radio that ICE present and call:
 - Med Center Supervisor (MCS)
 - Medical Officer of the Day (MOD)
 - MCS/MOD will inform Admin
- If ICE agents are not cooperative with providing identification, call Hospital Deputy Phone for assistance. Hospital Deputy on call will escalate to Chief Garibay.
- Warrant validity criteria specific to this Protocol — a valid judicial warrant to enter non-public areas must contain all of the following: correct patient name, location, issued by a US District Court, labeled as a “search and seizure warrant”, signed by a judge within the last 14 days.
- See examples and info re warrants by CCHS (internal SharePoint link) and ACLU Maine (external resource link).

Clinical Care — Protocol-Specific Guidance

- Staff may, with patient consent, offer resources and connect patients with Rapid Response Networks for Legal Representation (Stand Together Contra Costa: 925-900-5151; region-specific numbers listed below). Note: Staff may not advise on legal strategy.
- When contacting a Rapid Response Hotline on a patient's behalf, staff should provide the following: date of birth, country of origin, A#, detention date, and detention center.

Documentation — Protocol-Specific Guidance

- For patients brought in with suspicious injuries: Document all suspicious injuries per routine protocol. Take photos with measurements. Document patient account of injuries in the chart as well as the agent-reported account of injuries.

If the Patient Consents — Protocol-Specific Guidance

Coordination of Care and Disposition Planning — Protocol-Specific Guidance

- Clinical Coordination – Care team should ask the ICE agent the following specific questions:

- “Who should I coordinate with regarding this patient’s medical needs and discharge?”
- “Where will this patient be detained?”
- Determine whether the detention facility has on-site medical staff, capacity to dispense medications, and transportation for follow-up care, if applicable.
- If discharge is appropriate: encourage consultants to see the patient prior to discharge if possible. Ensure prescriptions can be filled or medications are provided prior to discharge to the extent possible. Schedule all required follow-up appointments and document discharge coordination efforts and any limitations encountered.
- Admission: If detainee-patient is being admitted, notify MCS/MOD. Attempt to give a private room when clinically appropriate.

Debrief — Protocol-Specific Guidance

Clinical and Nursing leadership will meet with involved staff to debrief after any encounter involving patients in ICE custody and will provide ongoing support, resources, and space to process the experience. All visits by ICE will be reviewed by Admin, which will conduct a formal debrief and ensure that follow-up support needs are addressed.

Important Phone Numbers

The following contact directory is unique to the ICE Protocol and does not appear in either policy:

- Hospital Deputy Phone:
 - Chief Garibay:
 - Sgt Parish:
 - Sgt Ones:
- Med Center Supervisor (MCS):
- Medical Officer of the Day (MOD):
 - Director of Inpatient Nursing Ops:
 - Hospital Medical Director:
 - Risk Management:
- County Counsel:

Rapid Response Network — Legal Representation Contact Directory

The following legal resource directory is unique to the ICE Protocol:

Rapid Response Network Contra Costa County for Legal Representation:

Stand Together Contra Costa County: (925) 900-5151

East County:

Richmond (West Co):

Central County:

Rapid Response Networks for Legal Representation – Other Counties:

- San Francisco Rapid Response Network: 415-200-1548
- Alameda County Rapid Response Network/ACILEP: 510-241-4011 (M-F, 6 a.m. – 6 p.m.)
- Marin Rapid Response Network: 415-991-4545
- West Marin Rapid Response Network: 415-755-3622
- Contra Costa County Rapid Response Network: 925-900-5151
- San Mateo County Rapid Response Network: 203-666-4472
- Santa Clara County Rapid Response Network: 408-290-1144