

Hospital Care Update

Contra Costa Regional Medical Center and Health Centers
Joint Conference Committee

April 25, 2024



CONTRA COSTA
HEALTH



Creating Growth in a Post-Pandemic World

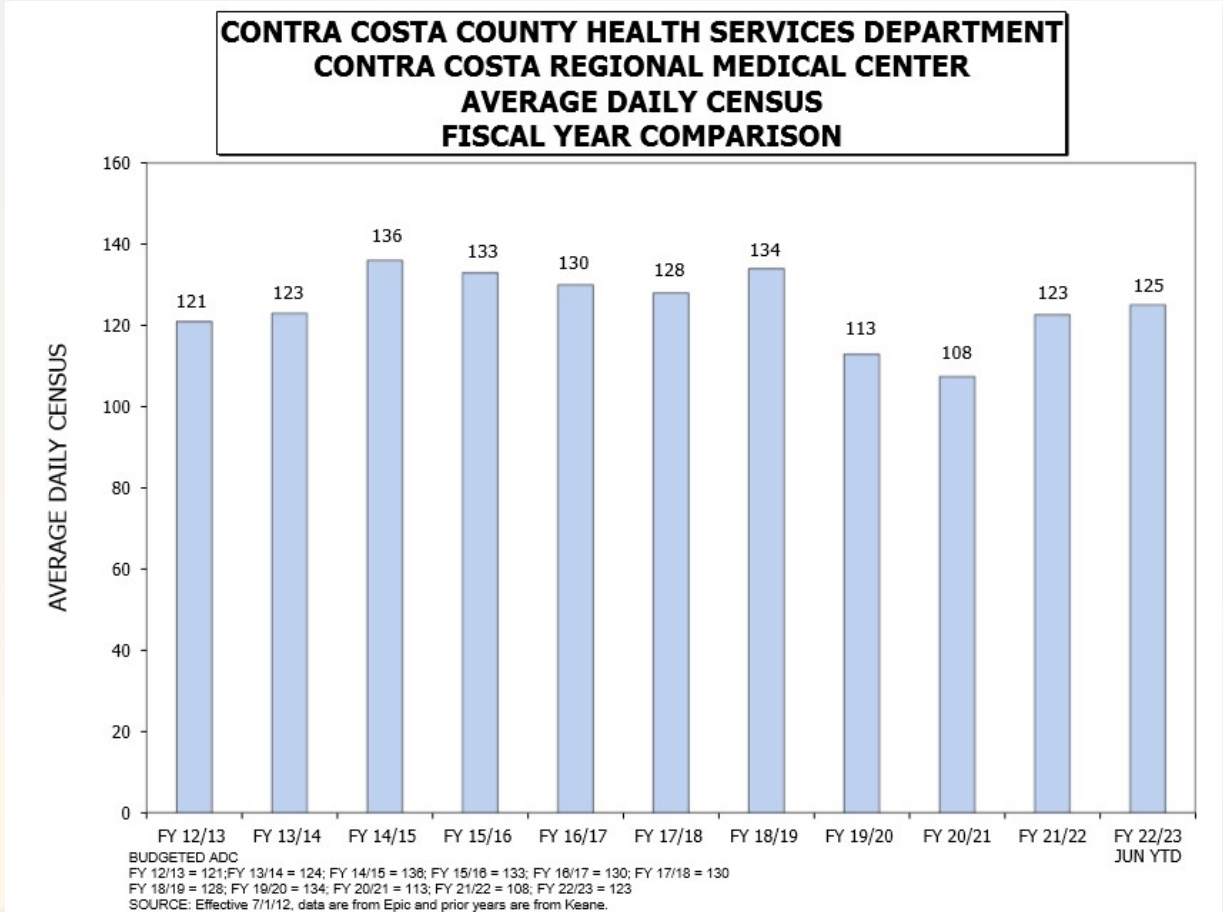
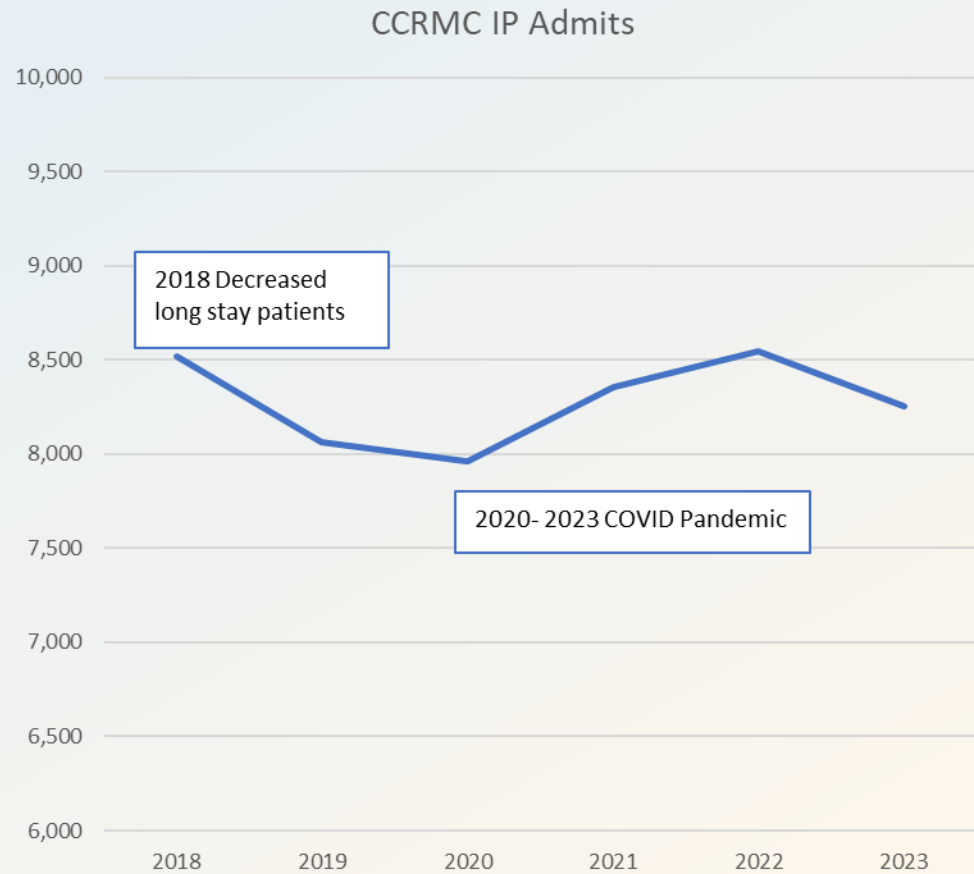
- Pandemic Recovery
 - Volume improvement
 - Hiring and stabilization of labor force
 - Improving quality of care
 - Reestablishing regulatory focus
- Evaluating opportunities to expand service lines
- Master planning for infrastructure needs



High quality of care

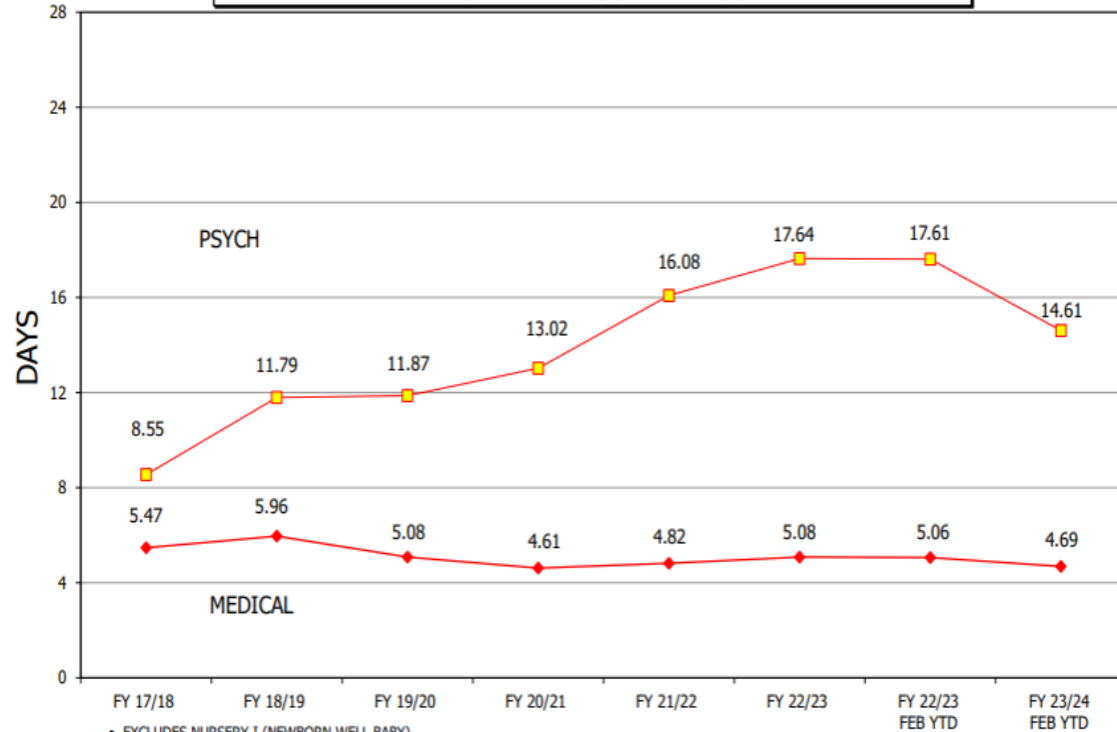
- Increased regulatory activity and focus on quality and safety
- Decreased community resources for post-acute care and acute support
- Improved quality and safety performance: Leapfrog Grade A (Fall23), 4 Star CMS, Hospital rating 71.8%

Contra Costa Regional Medical Center Volume



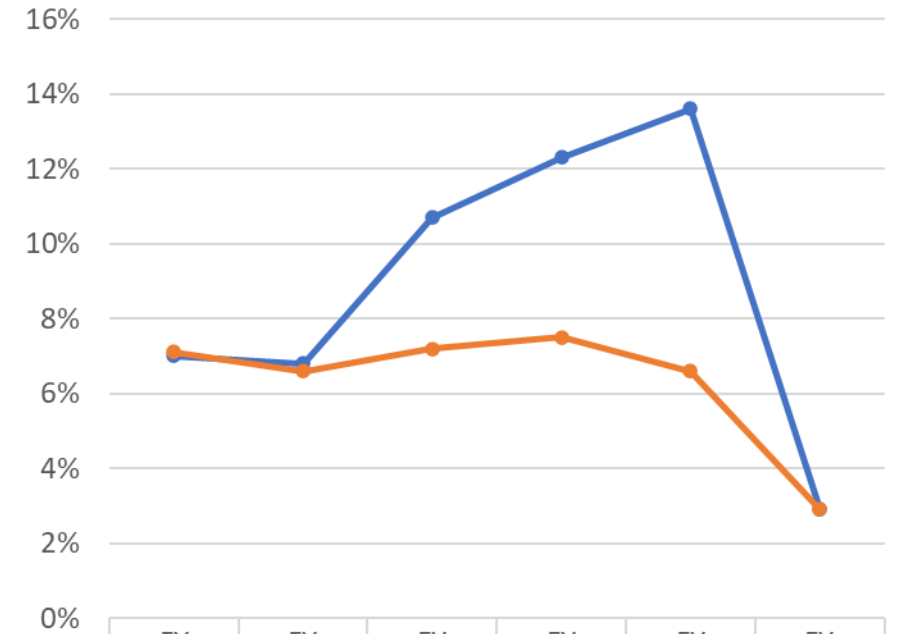
CCRMC LOS and Readmissions

**CONTRA COSTA COUNTY HEALTH SERVICES DEPARTMENT
CONTRA COSTA REGIONAL MEDICAL CENTER
AVERAGE LENGTH OF STAY
FISCAL YEAR COMPARISON**



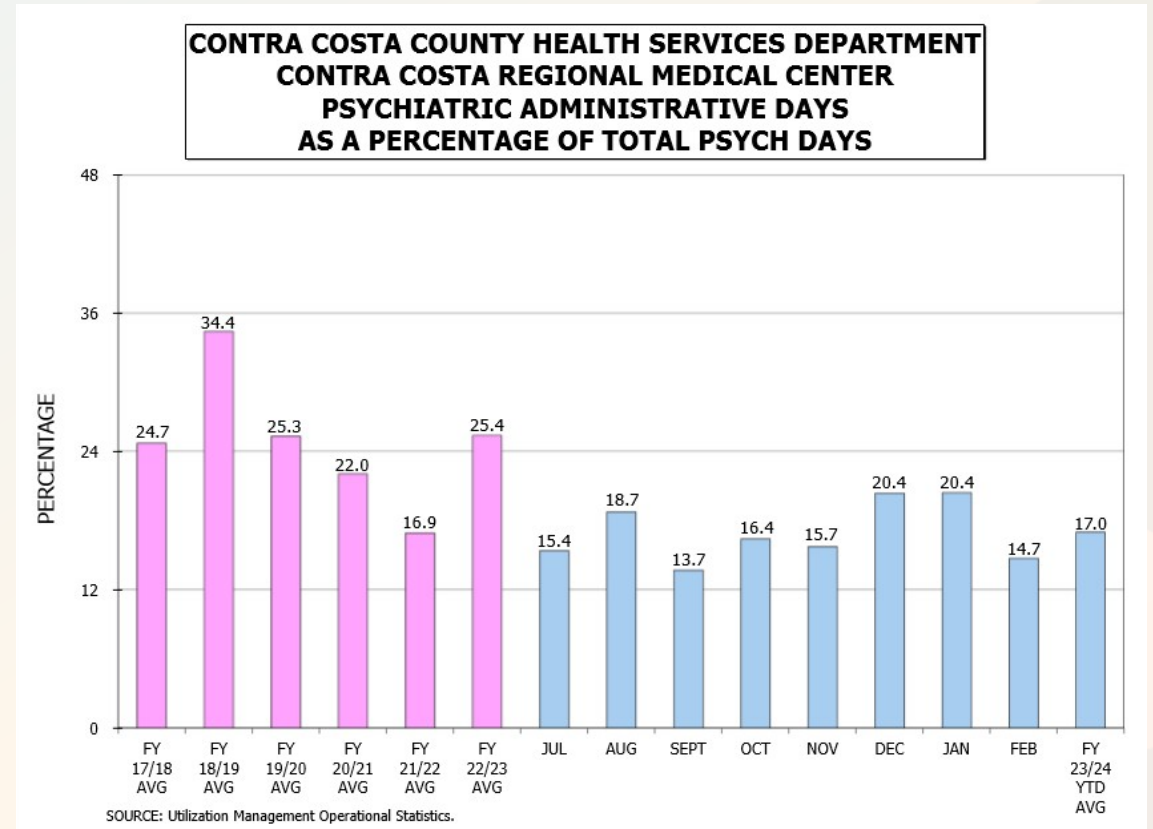
• EXCLUDES NURSERY I (NEWBORN WELL BABY).
• 4D PSYCHIATRIC UNIT [20 BEDS] WAS SUSPENDED EFFECTIVE 11/20/2006. THIS UNIT WAS REOPENED ON 10/26/2020.

Readmissions (% Re-admit)

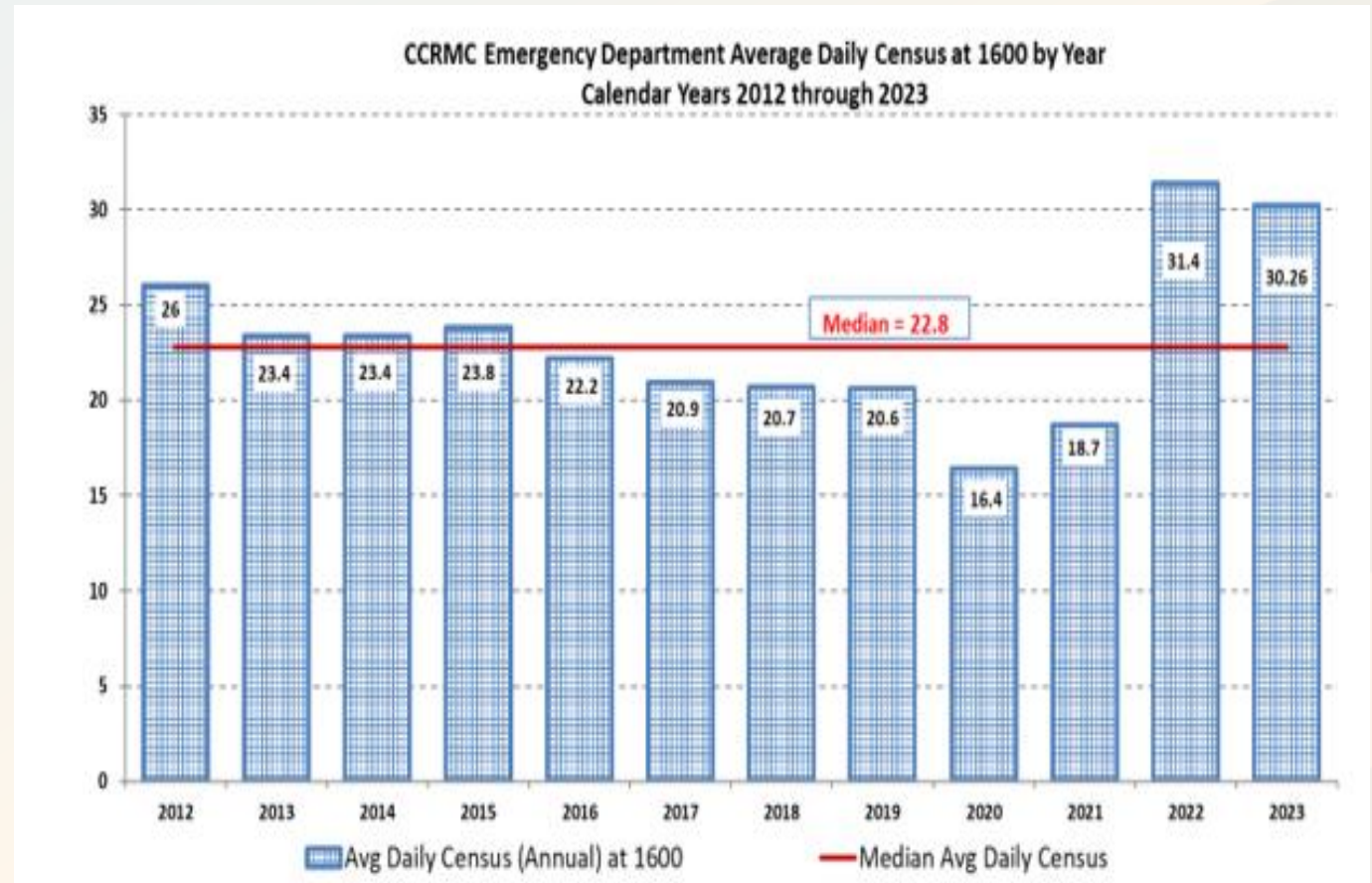
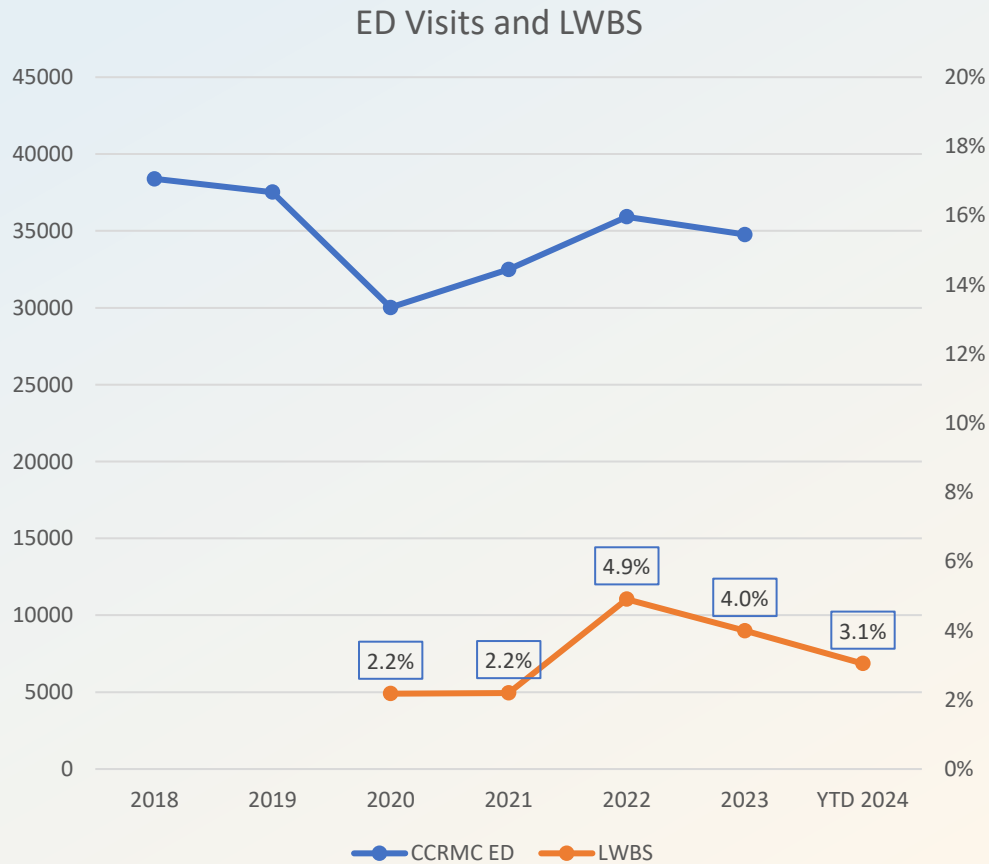


	FY 18/19	FY 19/20	FY 20/21	FY 21/22	FY 22/23	FY 23/24
Psych	7%	6.80%	10.70%	12.30%	13.60%	2.90%
Medical	7.10%	6.60%	7.20%	7.50%	6.60%	2.90%

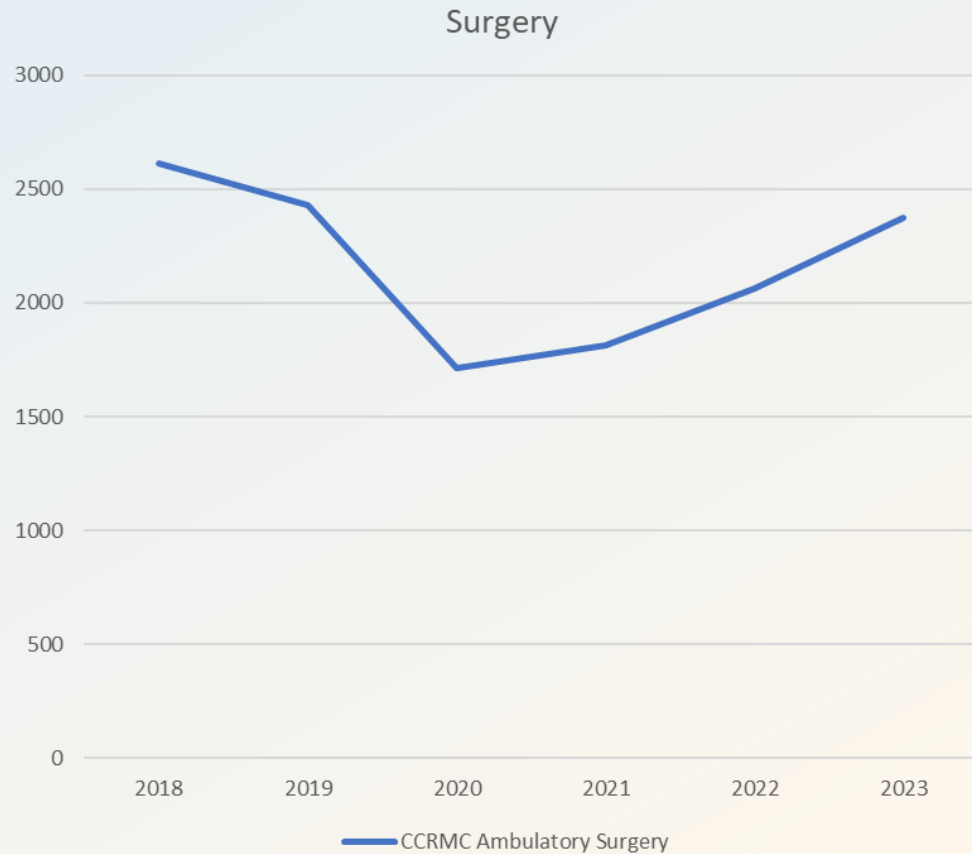
Inpatient Psychiatry



Emergency Room volume



Surgery



- Largest staffing challenges
 - Anesthesia
 - Nursing
- Meeting patient demand by:
 - Partnering with CCHP
 - Ambulatory Surgery Center utilization



Next steps

- Evaluating opportunities to expand service lines
 - Increasing OR capacity
 - Adding Interventional Radiology
 - Minimally invasive procedure options
 - Recapture elective surgeries being sent to other medical centers
- Master planning infrastructure needs
 - Diagnostic imaging technology
 - Plant maintenance
- Leverage partnership with CCHP