



CONTRA COSTA COUNTY

AGENDA

Community Advisory Board on Public Safety

Thursday, August 20, 2026

11:00 AM

50 Douglas Dr., Martinez |
<https://us06web.zoom.us/j/84706790338>
Webinar ID: 847 0679 0338

CAB Programs & Services Subcommittee Meeting

Agenda Items: Items may be taken out of order based on the business of the day and preference of the Committee

1. Roll Call and Introductions
2. Public comment on any item under the jurisdiction of the Committee and not on this agenda (speakers may be limited to two minutes).
3. CONSIDER approving the Record of Action from the June 18, 2026, CAB Programs & Services Subcommittee meeting. [26-3566](#)
Attachments: [DRAFT CAB Programs & Services Record of Action - June 18, 2026](#)
4. Review CAB Programs & Services Subcommittee Work Plan. [26-3567](#)
Attachments: [DRAFT Programs & Services Work Plan 2026](#)
5. Discuss CAB Program Tour Planning and Coordination. [26-3568](#)
Attachments: [DRAFT CAB Program Tour Assignments 2026](#)
[AB 109 Community Programs](#)
[AB 109 Program Tour Questions](#)
6. Review In-Custody Survey Questions. [26-3569](#)
Attachments: [In-Custody Survey Questions 2025](#)
7. Review and Finalize Client Feedback Process Timeline. [26-3570](#)
Attachments: [CAB Programs & Services Client Feedback & Program Review Timeline](#)
8. The next meeting is currently scheduled for Thursday, September 17, 2026, at 11 a.m.

9. Adjourn

The Committee will provide reasonable accommodations for persons with disabilities planning to attend the Committee meetings. Contact the staff person listed below at least 72 hours before the meeting. Any disclosable public records related to an open session item on a regular meeting agenda and distributed by the County to a majority of members of the Committee less than 96 hours prior to that meeting are available for public inspection at 50 Douglas Drive, Martinez, California 94553, during normal business hours. Staff reports related to items on the agenda are also accessible online at www.contracosta.ca.gov. If the Zoom connection malfunctions for any reason, the meeting may be paused while a fix is attempted. If the connection is not reestablished, the committee will continue the meeting in person without remote access. Public comment may be submitted via electronic mail on agenda items at least one full work day prior to the published meeting time.

For Additional Information Contact:

Gariana Youngblood, Committee Staff
gariana.youngblood@orj.cccounty.us



CONTRA COSTA COUNTY

1025 ESCOBAR STREET
MARTINEZ, CA 94553

Staff Report

File #: 26-3566

Agenda Date: 8/20/2026

Agenda #: 3.

Advisory Board: CAB Programs & Services Subcommittee

Subject: Record of Action - June 18, 2026

Presenter: Tiffany Anaya, Subcommittee Chair

Information:

CONSIDER approving the Record of Action of the June 18, 2026, CAB Programs & Services Subcommittee meeting.

Referral History and Update:

County ordinance requires that each County body keep a record of its meetings. Though the record need not be verbatim, it must accurately reflect the agenda and decisions made during the meeting. Attached for the Subcommittee's consideration is the Record of Action for the Subcommittee's June 18, 2026, meeting.

Recommendation(s)/Next Step(s):

Review and provide any necessary edits or corrections before approval.



CONTRA COSTA COUNTY

Committee Meeting Minutes

Community Advisory Board on Public Safety

Thursday, June 18, 2026

11:00 AM

50 Douglas Dr., Martinez |
<https://us06web.zoom.us/j/84706790338>
Webinar ID: 847 0679 0338

CAB Programs & Services Subcommittee Meeting

Agenda Items: Items may be taken out of order based on the business of the day and preference of the Committee

Tiffany Anaya called the meeting to order at 11:00 a.m.

1. Roll Call and Introductions

Present	Tiffany Anaya, Kevin Lawson, and Roland Fernandez
Absent	Pedro Bernal

2. Public comment on any item under the jurisdiction of the Committee and not on this agenda (speakers may be limited to two minutes).

Public comment was received.

The Reentry Success Center will host its 5th Annual Welcome Home Block Party Reentry Community Resource and Employment Fair on Friday, July 24, 2026, from 10:00 a.m. to 3:00 p.m. The event will connect community members with resources and services, including family support, education, health and wellness, legal assistance, financial planning, employment support, housing assistance, and public benefits.

3. CONSIDER approving the Record of Action from the April 16, 2026, CAB Programs & Services Subcommittee meeting. [26-2608](#)

<u>Attachments:</u>	<u>DRAFT CAB Programs & Services Record of Action - April 16, 2026</u>
Motion:	Anaya
Second:	Fernandez
Aye:	Anaya, Lawson, and Fernandez
Absent:	Bernal
Result:	Passed

4. Discuss CAB Programs & Services Subcommittee Work Plan.

[26-2609](#)

Attachments: [Programs & Services Work Plan 2025](#)

Discussion was held.

Public comment was received.

The Subcommittee reviewed its work plan and discussed incorporating program tours and presentations from community-based organizations to increase familiarity with available programs and services. Members drafted program tour assignments and discussed topics for program tours, including agency intake processes, service delivery, client access, available programs, and questions to better understand how organizations serve individuals. The Subcommittee also discussed identifying external boards, committees, and community partners for CAB participation and collaboration to strengthen coordination and community engagement.

5. Debrief Community Advisory Board (CAB) Retreat 2026

Discussion was held.

Public comment was received.

The Subcommittee debriefed the 2026 CAB Retreat, discussing participant feedback, key observations, and overall takeaways. Members also discussed the concept of hosting a mini CAB Summit and identified it as a priority initiative for the Subcommittee.

6. Discuss and Finalize Focus Group Logistics and Planning.

[26-2610](#)

Attachments: [Focus Group Infographic](#)
 [DRAFT Focus Group Questions](#)

Discussion was held.

Public comment was received.

The Subcommittee reviewed the purpose and proposed questions for the focus groups, which are intended to gather feedback on service awareness, access, and participant experiences while incarcerated and within 90 days of release to inform future CAB recommendations. Members also discussed conducting a survey, including its purpose, implementation, and strategies to reach individuals who are currently incarcerated, recently released, and those experiencing the greatest barriers to accessing services. The Subcommittee emphasized the importance of capturing perspectives beyond individuals who are successfully connected to services to ensure feedback reflects the experiences of those with the greatest unmet needs. Members also discussed methods to minimize duplicate responses while preserving respondent anonymity and identified potential target audiences, including service providers and the broader community. The Subcommittee emphasized the need to clearly define the survey's purpose and target population before finalizing its administration.

8. The next meeting is currently scheduled for Thursday, July 16, 2026, at 11 a.m.

Next Steps:

- Review CAB Programs & Services Work plan
- Update from AD Hoc focus group committee
- Review Program Tours Schedule & questions
- Update on future Program Presentations
- Review Focus Group Questions
- Discuss future service model ideas
- Review In-custody survey questions
- Revise Client Feedback Timeline

9. Adjourn

The meeting was adjourned at 12:33 p.m. by Tiffany Anaya. The next scheduled meeting of the Subcommittee is Thursday, July 16, 2026, at 11 a.m.

The Committee will provide reasonable accommodations for persons with disabilities planning to attend the Committee meetings. Contact the staff person listed below at least 72 hours before the meeting. Any disclosable public records related to an open session item on a regular meeting agenda and distributed by the County to a majority of members of the Committee less than 96 hours prior to that meeting are available for public inspection at 50 Douglas Drive, Martinez, California 94553, during normal business hours. Staff reports related to items on the agenda are also accessible online at www.contracosta.ca.gov. If the Zoom connection malfunctions for any reason, the meeting may be paused while a fix is attempted. If the connection is not reestablished, the committee will continue the meeting in person without remote access. Public comment may be submitted via electronic mail on agenda items at least one full work day prior to the published meeting time.

For Additional Information Contact:

Gariana Youngblood, Committee Staff
gariana.youngblood@orj.cccounty.us



CONTRA COSTA COUNTY

1025 ESCOBAR STREET
MARTINEZ, CA 94553

Staff Report

File #: 26-3567

Agenda Date: 8/20/2026

Agenda #: 4.

Advisory Board: CAB Programs & Services Subcommittee

Subject: CAB Programs & Services Work Plan

Presenter: Tiffany Anaya, Subcommittee Chair

Information:

Review the CAB Programs & Services Subcommittee's 2026 work plan and discuss priorities to ensure alignment with the Subcommittee's goals.

Referral History and Update:

In preparation for the upcoming year, the Subcommittee will review its current work plan, identify priorities, and outline planned activities to guide its work.

Recommendation(s)/Next Step(s):

Debrief and confirm the CAB Programs & Services Subcommittee's priorities for 2026 and revise the work plan as needed to ensure the Subcommittee is effectively working toward these goals.

CAB Programs & Services Subcommittee – 2026 Work Plan

Initiative	Sub-Tasks/Benchmarks	Timeline	Responsible Persons/Resources
Advocacy and Support of CAB Policy Platform	Undertake and brainstorm priority projects and advocacy: ➤ Expanding Housing resources within the County for reentry beyond AB 109 (support best practice program models, governance structures, make recommendations) ➤ Expanding Restorative Justice within the County (support best practice program models, governance structures, make recommendations) ➤ Collaborate w/ Other External Boards, Committees or Work Groups (i.e., Measure X CAB) ➤ Implicit Bias Training for CAB board members and CBO's that are receiving AB 109 funding ➤ ADA Compliances for CBO's receiving AB109 Funding- i.e., wheelchair accessibility if serving individuals daily as well as Recovery Homes with ADA compliances for those needing special accommodations ➤ Presentations from all CBO's receiving funding to make presentations before the full CAB	Ongoing	All
Conduct Survey of Program Service Needs and Present Findings – Government and CBO	➤ Programs and Services Qualitative Survey: 1. Develop Survey for CBO's and In-Custody Participants 2. We will disseminate to AB109 funded agencies and government departments who work with reentry population 3. Analyze 4. Present CAB with findings/recommendations as related to budget/funds allocations, program success, challenges, etc.	Government Agencies & CBOs: Survey finalized by April May Responses (2-week response period) June Findings	All & ORJ

Promote a Comprehensive Needs Assessment	➤ Programs and Services Qualitative Data Collection: 1. Conduct qualitative interviews with providers as needed post survey findings 2. Analyze 3. Present CAB with findings/recommendations as related to budget/funds allocations, program success, challenges, etc. ➤ Look at local and regional needs assessment to reentry population/programs: 1. Survey Local CABs (e.g., San Francisco, Alameda, etc.) ➤ Provide findings to Policy and Budget Subcommittee ➤ Develop a questions and set up appointments to visit CBO's and present a report out to the Subcommittee.	August In time for inclusion in CAB'S Policy Brief and/or and Budget Proposal to CCP	All: CBO Program Tours:
--	---	--	--



CONTRA COSTA COUNTY

1025 ESCOBAR STREET
MARTINEZ, CA 94553

Staff Report

File #: 26-3568

Agenda Date: 8/20/2026

Agenda #: 5.

Advisory Board: CAB Programs & Services Subcommittee

Subject: Program Tour Assignments

Presenter: Tiffany Anaya, Subcommittee Chair

Information:

Review and finalize program tour assignments to support the Subcommittee's outreach activities and coordination efforts.

Referral History and Update:

The CAB Programs & Services Subcommittee is planning to conduct an in-person program tour with community-based organizations contracted to provide services through AB 109 funding. The goal is to gain a deeper understanding of the services offered, identify needs and gaps within the community, and explore how the Community Advisory Board can best support these efforts.

Recommendation(s)/Next Step(s):

Review the proposed program tour assignments and provide feedback prior to finalizing member assignments and coordination.

CAB Programs & Services Subcommittee

Member Program Tour Assignments

Thursday, July 16, 2026

Organization	Service Area	Location	Assigned Member	Assigned Member
Reentry Success Center	West County Reentry Network	912 Macdonald Ave, Richmond, CA 94801	Kevin Lawson	
HealthRIGHT 360	East and Central County Reentry Network	5119 Lone Tree Way, Antioch, CA	Roland Fernandez	Pedro Bernal
LAO Family Community Development	Housing	1865 Rumrill Blvd Ste B, San Pablo, CA 94806	Kevin Lawson	Pedro Bernal
Rubicon Programs	Employment	2500 Bissell Avenue, Richmond, CA 94804	Roland Fernandez	Pedro Bernal
Men & Women of Purpose	Peer Mentoring	120 Broadway #21, Richmond, CA 94804	Tiffany Anaya	
COPE Family Support Center	Family Reunification	3021 Citrus Circle #105, Walnut Creek, CA 94598	Tiffany Anaya	
Bay Area Legal Aid	Legal Services	1025 Macdonald Ave, Richmond, CA 94801	Roland Fernandez	Kevin Lawson
The Gemma Project	Gender Responsive Services	Field-Based	Tiffany Anaya	
AB 109 Mobile Vans	Behavioral Health	Field-Based	Kevin Lawson	
Reentry CORE	Housing & Reentry Services	Field-Based	Kevin Lawson	

AB 109 Community Programs



Adult Reentry Services

The **Office of Reentry & Justice** partners with community-based organizations to support individuals returning to the community after incarceration. Contracted providers offer wraparound services, including:

- Reentry Navigation
- Employment
- Housing
- Mentoring
- Civil Legal Services
- Family Reunification
- Gender Responsive Services

West County Reentry Resource Center



REENTRY SUCCESS CENTER
c/o RUBICON
PROGRAMS

Reentry Success Center

The Reentry Success Center, in partnership with a network of providers, offers free, comprehensive support to individuals and families impacted by incarceration at a welcoming hub in Richmond. Services include: employment placement support and job readiness, housing referral assistance, legal assistance, family reunification support, legal aid assistance, financial coaching, health and wellness services, assistance accessing public benefits, including Medi-Cal and Cal Fresh.

East and Central County Reentry Network



HealthRIGHT 360

The Network is a coordinated service hub for individuals returning from state prison and county jail, working in partnership with Probation, community and faith-based organizations, and other agencies. The Network offers field-based services and supports; whole-person client care; transitional housing support; behavioral health referrals; mentoring; civic education and self-change education; employment support; family reunification; and legal assistance referrals.

Housing



LAO Family Community Development

Lao provides transitional housing services, permanent housing navigation, and placement support. Client-centered goal planning, pre-employment workshops, employment placement assistance, GED/HS Diploma programs, financial literacy training and planning, family reunification, peer and self-change support, mentoring and coaching support and more.

Employment



Rubicon Programs

Rubicon Program provides in-custody informational presentations, post-release employment and education opportunities, and assistance with required application documentation. Services include job readiness assessments, career coaching, training, resume and interview preparation, transitional employment, job search and placement, and ongoing career development.

Peer Mentoring



Men and Women of Purpose

Men and Women of Purpose provides group support, peer mentoring, document retrieval assistance, e.g., ID, SS Card, and birth certificate, job lead supports, college certification program, enrollment assistance, and more to support individuals returning to the community by helping participants build positive social networks and develop positive behaviors that reduce the risk of recidivism.

Family Reunification



COPE Family Support Center

The Community Options for Parent Engagement (COPE) Family Support Center provides evidence-based parent education and culturally responsive counseling to youth, parents, and families through a holistic, family-centered approach. Services include trauma-informed support for formerly incarcerated parents, parenting education (Triple P, Level 5), family reunification therapy, and case management to promote family safety and well-being.

Legal Services



Bay Area Legal Aid

Bay Area Legal Aid offers education and support to individuals preparing for release, helping them understand their legal rights and options. After release, they provide one-one check-ins to identify any legal barriers, assist with recovering personal property that may have been lost or stolen, and offer support in addressing employment challenges related to a criminal record.

Gender Responsive Services



The Gemma Project

The Gemma Project supports women ages 18 and older at West County Detention Facility through in-custody programming and continued care coordination post-release. Services include assessments, reentry planning, benefit navigation, skill-building, and therapy. After release, participants receive field-based support, group services, and ongoing wraparound care with warm handoffs to community and county partners.

1. **Service Area and Frequency**
 - Which jails in Contra Costa County do you visit?
 - How often do you visit?
2. **In-Jail Services**
 - As case managers working with clients who aspire to be sober and clean, what specific services do you provide to women while they are incarcerated?
3. **Post-Release Services**
 - What services do you offer to women once they are released?
4. **Duration of Support**
 - On average, how long do you work with a client from start to finish?
5. **Collaboration with Other Agencies**
 - What other agencies do you work with or refer clients to for additional support and services?
6. **Geographical Coverage**
 - What parts of Contra Costa County do you cover with your services?
 - For areas outside of your service coverage, which agencies or organizations do you refer clients?

In-Jail Services

1. **Program Details**
 - Could you provide more details about the in-jail programs you offer? Are there specific programs for substance abuse?
 - How do you address the unique needs of women who have experienced trauma or abuse and suppressing it with control substances?
2. **Counseling and Support**
 - What type of mentor/coaching/counseling services are available to inmates? Are these services one-on-one or group sessions?
 - How do you measure the effectiveness of these programs?
3. **Programs**
 - Do you offer in-custody programs? If so, what subjects or skills are covered?
 - Are there opportunities for inmates to earn certifications or qualifications that can assist them post-release?

Post-Release Services

1. Reentry Support

- What kind of reentry support do you provide to help clients transition back into the community?
- Do you offer assistance with finding housing, employment, or educational opportunities?

2. Continued Counseling and Support

- Are there continued counseling or support groups available to clients once they are released?
- How do you ensure that clients maintain sobriety and mental well-being after their release?

3. Follow-Up and Monitoring

- How do you monitor the progress of clients post-release? Is there a structured follow-up program?
- What steps do you take if a client begins to struggle or relapse?

4. Family and Community Integration

- Do you provide services aimed at helping clients reconnect with their families and communities?
- How do you involve families in the post-release support process?

Housing Services

1. Housing Options and Resources

- What types of housing options do you provide for clients? Are there single beds, rooms, or shared living spaces available?
- Are your housing services tailored for individuals, or do you also support families, including single mothers with children?

2. Basic Living Skills Programs

- Do you offer in-services or post-services programs that teach basic living skills to ensure clients are set up for success?
- What specific skills are covered in these programs (e.g., budgeting, cooking, scheduling medical/dental appointments)?

3. Income Requirements

- What source of income will clients need to have to qualify for housing support?
- Do you work with clients who are low-income or without any income initially? If so, how do you support them in finding stable income?

4. Support for Different Demographics

- Are there specific programs or resources for male clients versus female clients?
- How do you address the unique needs of single mothers or parents with children seeking housing?

5. Duration and Stability of Housing Support

- How long can clients typically stay in the provided housing?
- What measures do you take to ensure long-term housing stability for your clients?

6. Collaboration with Other Agencies

- Do you collaborate with other housing agencies or organizations to expand your housing options?
- Are there specific partnerships in place to assist with housing for clients who may need specialized support (e.g., those with disabilities, mental health conditions)?

7. Affordability and Financial Assistance

- What financial assistance or subsidies are available to help clients afford their housing?
- Do you provide guidance or resources for clients to apply for government or community-based financial aid?

8. Follow-Up and Continued Support

- What kind of follow-up support do you offer to clients after they have been housed?
- How do you address potential issues that may arise once clients are settled in their new living arrangements?

9. Impact Measurement

- How do you measure the success of your housing programs?
- Are there any success stories or metrics you can share that demonstrate the impact of your housing services on clients' lives?

In-Service Programs for Women

1. Reunification Programs

- Do you offer programs or classes aimed at family reunification? If so, what do these programs entail?
- How do you prepare women for the emotional and practical aspects of reuniting with their families?

2. Parenting Classes

- What specific parenting classes do you offer to women who have been separated from their children?
- How do these classes address the challenges of rebuilding relationships with their children after separation?

3. Child Support and Custody Assistance

- Do you provide assistance or resources for dealing with child support and custody issues?
- Are there legal aid services available to help women navigate family court and custody arrangements?

4. Anger Management

- Are there anger management programs available to help women cope with anger and frustration in a healthy way?
- What techniques or methods are taught in these programs to manage anger and improve emotional regulation?

5. Trauma and Abuse Counseling

- Do you offer counseling services for women who have experienced trauma or abuse, either before or during their separation from their families?
- How are these services integrated into the overall support plan for the clients?

Post-Service Programs for Reintegrating with Family

1. Continued Reunification Support

- What ongoing support do you provide to women after they have been reunited with their families?
- Are there follow-up programs to help with the transition and address any emerging challenges?

2. Family Therapy and Counseling

- Do you offer family therapy sessions to help rebuild relationships and improve communication within the family?
- How do you involve family members in the counseling process to ensure a holistic approach to reunification?

3. Parenting and Co-Parenting Support

- What continued parenting support or education do you offer post-release?
- Are there resources or classes available to help with co-parenting arrangements?

4. Life Skills and Emotional Support

- Do you provide life skills training that addresses emotional resilience, stress management, and conflict resolution?
- What support systems are in place to help women handle the pressures of reuniting with their families and rebuilding their lives?

5. Community Resources and Referrals

- What community resources do you connect women with to support their reintegration into family life?
- Are there specific organizations or programs you refer clients to for additional help with family reunification, parenting, or anger management?

6. Success Metrics and Follow-Up

- How do you measure the success of your reunification and parenting programs?
- What follow-up procedures are in place to ensure that clients are continuing to progress and maintain healthy family relationships?

In-Service Mentor Program

1. Program Structure and Content

- What does the in-service mentor program include? Could you provide an overview of its structure and key components?
- What specific areas or topics do you cover in the mentor program?

2. Duration and Certification

- How long are your classes or programs within the mentor program?
- Do participants receive a certificate of completion or success upon finishing the program?

3. Cognitive Behavioral Therapy and Mindset Training

- Does your course handle or deal with cognitive behavior, mindset, and beliefs?
- What techniques or methods do you use to address these areas?

4. Addressing Unresolved Issues and Trauma

- How do you help participants deal with unresolved issues and trauma?
- Are there specialized coaching or counseling services included in the mentor program?

5. Mentor-Mentee Relationship

- How are mentors selected and matched with mentees?
- What is the frequency and nature of interactions between mentors and mentees?

Post-Service Mentor Program

1. Continued Support and Follow-Up

- What post-service support do you provide to participants after they are released from jail?
- How do you ensure the continuity of the mentor-mentee relationship post-release?

2. Reintegration and Life Skills

- What reintegration support do you offer to help participants transition back into the community?
- Do you provide life skills training, such as job searching, financial planning, and independent living?

3. Employment and Education Support

- Are there specific programs or resources to help participants find employment or continue their education?
- Do you assist with job placement or provide connections to vocational training programs?

4. Measuring Program Success

- How do you measure the success of the mentor program, both in-service and post-service?
- Are there specific metrics or outcomes you track to evaluate the program's impact?

5. Dealing with Relapse and Setbacks

- What steps do you take if a participant faces setbacks or relapses into old behaviors?
- How do you provide ongoing support to help them overcome these challenges?

6. Family and Community Involvement

- Do you involve the participants' families or communities in the mentoring process? If so, how?
- What role do family and community support play in the success of your mentor program?

7. Success Stories and Testimonials

- Can you share any success stories or testimonials from past participants of the mentor program?
- How have past participants benefited from the program in the long term?

8. Collaboration with Other Organizations

- Do you collaborate with other organizations or agencies to enhance the mentor program?
- What partnerships or resources do you leverage to provide comprehensive support to participants?

General Services

1. Service Range

- Besides housing, what other legal services do you provide?
- Are there specific areas of law that you specialize in, such as family law, employment law, or immigration law?

Assistance for Incarcerated Individuals

2. Support for Incarcerated Individuals

- Are you able to help someone who is currently in jail? If yes, what specific legal services do you provide to them or their families?
- How do you assist families of incarcerated individuals facing legal issues such as illegal eviction?

Housing Services

3. Eviction and Housing Stability

- What services do you provide for clients facing eviction? Can you help with both legal representation and advisory services?
- Do you offer assistance with illegal eviction cases? How do you support clients in such situations?

4. Rent Control and Tenant Rights

- What services do you offer related to rent control and tenant rights?
- How do you help tenants understand and enforce their rights under local and state rent control laws?

5. Financial Assistance for Housing

- Do you provide help or assistance with rent deposits, ongoing rent payments, or other housing-related financial needs?
- Are there programs or partnerships you work with to provide financial support for housing stability?

Legal Representation and Advocacy

6. Legal Representation

- Do you offer direct legal representation for court cases? If so, what types of cases do you typically handle?
- How do you decide which cases to take on for legal representation?

7. Advocacy and Education

- What kind of advocacy work do you do to support tenants' rights and housing stability in Contra Costa?
- Do you provide educational workshops or resources to inform the community about their legal rights and options?

Specific Programs and Partnerships

8. Special Programs

- Are there specific programs you offer for vulnerable populations, such as low-income families, the elderly, or individuals with disabilities?
- How do you tailor your services to meet the unique needs of these groups?

9. Collaboration with Other Organizations

- Do you collaborate with other organizations or agencies to provide comprehensive support to your clients?
- Can you provide examples of partnerships that enhance your ability to offer housing and other legal services?

Access and Eligibility

10. Accessing Services

- How can individuals access your services? What is the process for getting legal help from your organization?
- Are there eligibility criteria that clients need to meet to receive your services?

11. Support for Low-Income Individuals

- Do you offer services specifically for low-income individuals and families? If so, what kind of support do you provide?
- How do you assist clients who may have limited financial resources?

Career Building and Education Support

1. Post-Release Career Programs

- What programs and services do you offer to individuals post-release to help them build or rebuild their careers?
- How do you address the challenges of individuals who have not worked for years or lack a GED or high school diploma?

2. Educational Support

- Do you offer or facilitate GED or high school diploma programs? If so, what is the process for enrolling in these programs?
- Are there other educational opportunities or academic support services available?

Skills Training and Development

3. Skills and Vocational Training

- What training programs do you provide to enhance job skills and employability?
- Do you have partnerships with vocational schools, trade schools, or apprenticeship programs?

4. Industry-Specific Training

- Are there industry-specific training programs available? If so, what industries do you focus on?
- How do you help clients identify and pursue career paths that suit their skills and interests?

Confidence and Self-Esteem Building

5. Confidence and Self-Esteem Programs

- Do you offer classes or programs specifically designed to build confidence and self-esteem?
- How do you help clients prepare mentally and emotionally for re-entering the workforce?

Re-Entry Support

6. Workforce Re-Entry Programs

- What specific programs do you have to support individuals re-entering the workforce after a long absence?
- Are there re-entry programs that focus on addressing gaps in employment history?

7. Resume and Job Search Assistance

- What services do you provide for resume building and job searching?
- Do you offer one-on-one coaching or workshops on job search strategies, interviewing skills, and networking?

Partnerships and Collaboration

8. Training Program Partnerships

- Do you collaborate with any vocational schools, trade schools, or apprenticeship programs to offer training opportunities?
- Can you provide examples of these partnerships and the opportunities they provide for your clients?

9. Employer Partnerships

- Do you have partnerships with local employers or industries to facilitate job placements?
- How do you work with employers to create job opportunities for your clients?

Ongoing Support and Success Tracking

10. Ongoing Support Services

- What ongoing support services do you offer to ensure clients maintain employment and continue to develop their careers?
- Do you have follow-up programs to monitor and support clients' progress after they find employment?

11. Success Metrics and Impact

- How do you measure the success of your career and training programs?
- Can you share any success stories or metrics that highlight the impact of your services on clients' lives?

Special Programs for Vulnerable Populations

12. Specialized Support

- Do you offer specialized programs for specific populations, such as women, veterans, or individuals with disabilities?
- How do you tailor your services to meet the unique needs of these groups?

13. Holistic Support Services

- Do you provide or refer clients to additional support services, such as housing, mental health counseling, or substance abuse treatment?
- How do you ensure a holistic approach to client support, addressing both employment and other critical needs?



CONTRA COSTA COUNTY

1025 ESCOBAR STREET
MARTINEZ, CA 94553

Staff Report

File #: 26-3569

Agenda Date: 8/20/2026

Agenda #: 6.

Advisory Board: CAB Programs & Services Subcommittee

Subject: In-Custody Survey

Presenter: Tiffany Anaya, Subcommittee Chair

Information:

Review and discuss the updates on the in-custody survey questions, the distribution plan, and the timeline.

Referral History and Update:

The CAB Programs & Services Subcommittee developed a survey for individuals in custody to better understand their needs within the County's jail system and after release, with the aim of enhancing support for their reentry.

Recommendation(s)/Next Step(s):

Debrief and discuss ways to improve the in-custody survey questions and distribution process.

Contra Costa County In-Custody Survey 2025

The Community Advisory Board (CAB) Programs & Services Subcommittee wants to better understand your health, goals, and needs while you are in jail and after release. Your answers will help CAB make recommendations to improve services for people returning home from jail or prison. Thank you for your time!

1. Where are you currently staying?

- ☐ Martinez Detention Facility
- ☐ West County (Richmond)
- ☐ Marsh Creek (Clayton)

2. How long have you been detained at your current facility?

- ☐ Less than one (1) week
- ☐ One (1) week to less than one (1) month
- ☐ One (1) month to less than three (3) months
- ☐ Three (3) months to less than six (6) months
- ☐ Six (6) months to less than one (1) year
- ☐ More than one (1) year
- ☐ Prefer not to answer
- ☐ Unknown

3. Do you have any of these health concerns? (Select all that apply)

- ☐ Chronic illness (e.g., diabetes, heart disease, chronic pain)
- ☐ Physical challenges (e.g., trouble walking, moving, or doing daily tasks)

- ☐ Concerns about drug or alcohol use
- ☐ Learning or developmental (e.g., ADHD, dyslexia, autism)
- ☐ Vision or hearing loss
- ☐ None of the above

4. Do you have any mental health or emotional concerns? (Select all that apply)

- ☐ Mental health challenges (e.g., anxiety, depression, PTSD, bipolar, etc.)
- ☐ Guilt or emotional pain about past behavior
- ☐ Feeling disconnected from your beliefs, values, or purpose
- ☐ None of the above

5. Where do you expect to live after release?

- ☐ West County (Richmond, San Pablo, etc.)
- ☐ Central County (Martinez, Concord, Walnut Creek, etc.)
- ☐ East County (Antioch, Pittsburg, Bay Point, etc.)
- ☐ Far East County (Brentwood, Oakley, etc.)
- ☐ Outside of Contra Costa County

6. What are the top three needs or concerns that are most important to you after release?

- ☐ Housing
- ☐ Employment or job training
- ☐ Mental health or counseling
- ☐ Substance use treatment
- ☐ Family or parenting support
- ☐ Legal help
- ☐ Transportation
- ☐ Income or public benefits
- ☐ Education
- ☐ Immigration services
- ☐ Supportive community or positive relationships
- ☐ Spiritual or emotional support
- ☐ Other: _____

7. What kinds of help or services would best support your goals after release? (Select all that apply)

- ☐ Housing help
- ☐ Job training or employment programs
- ☐ Mental health or counseling
- ☐ Substance use treatment

- ☐ Family or parenting programs
- ☐ Legal help
- ☐ Transportation assistance
- ☐ Financial or benefits help
- ☐ Supportive community programs
- ☐ Spiritual or emotional support
- ☐ Other: _____

8. What supportive services are most needed inside the jail? (Select all that apply)

- ☐ Education or vocational training
- ☐ Mental health support
- ☐ Substance use treatment
- ☐ Family or parenting programs
- ☐ Faith-based or spiritual support
- ☐ Connections to community programs before release
- ☐ Gender-specific programs
- ☐ Other: _____

9. What race or ethnicity do you most identify with?

- ☐ White
- ☐ Black or African American
- ☐ Hispanic/Latinx
- ☐ Asian or Pacific Islander
- ☐ American Indian/Alaskan Native
- ☐ Two or more races
- ☐ Prefer not to say

10. What gender do you identify as? (Select all that apply)

- ☐ Male
- ☐ Female
- ☐ Transgender
- ☐ Nonbinary
- ☐ Prefer not to say

11. What is your age group?

- ☐ 18–25
- ☐ 26–45

☐ 46-64

☐ 65 or older

Thank you for sharing your experiences. Your input will help improve programs and support for people returning home.



CONTRA COSTA COUNTY

1025 ESCOBAR STREET
MARTINEZ, CA 94553

Staff Report

File #: 26-3570

Agenda Date: 8/20/2026

Agenda #: 7.

Advisory Board: CAB Programs & Services Subcommittee

Subject: Client Feedback & Program Review Timeline

Presenter: Tiffany Anaya, Subcommittee Chair

Information:

Review the revised Client Feedback & Program Review Timeline, including proposed activities, intended purpose, and outcomes.

Referral History and Update:

The CAB Programs & Services Subcommittee gathers and reviews client and provider feedback to better understand community needs, identify service gaps, and assess program effectiveness. The full CAB receives findings to inform discussion and develop recommendations.

Recommendation(s)/Next Step(s):

Provide input on the proposed client feedback process, including its purpose and timeline, and confirm any adjustments to the focus group implementation timeline and activities.

Programs & Services Client Feedback & Program Review Timeline

Purpose: Establish a structured timeline to guide the **Programs & Services Subcommittee** through the collection, review, and synthesis of client and provider feedback, survey findings, program observations, and research. This process ensures **CAB** has the information needed to identify service needs and gaps and develop informed annual recommendations.

Programs & Services Subcommittee		
Timeline	Activities	Purpose / Outcome
August 2026	Review and revise client feedback process and timeline.	Purpose: Establish a clear and consistent process for collecting and using client feedback. Outcome: Revised client feedback process and timeline.
September 2026	Finalize the 2027 in-custody survey and administration process.	Purpose: Ensure the survey captures information needed to understand client needs and service gaps. Outcome: Finalized survey and administration process.
October 2026	Review focus group findings and identify key client needs and service gaps.	Purpose: Identify themes and areas requiring further exploration. Outcome: Key findings and priority areas identified.
November 2026	Finalize the 2027 Provider survey and administration process.	Purpose: Establish a consistent approach for gathering provider feedback. Outcome: Finalized provider survey and administration process.
December 2026	Review 2026 Client Feedback Process and Findings; Identify Priorities for 2027.	Purpose: Review what has been learned through the 2026 client feedback process and confirm priority areas to carry into the 2027 survey, program tours, and research. Outcome: Agreed-upon priority areas and focus for the 2027 client feedback and program review process.
January 2027	Discuss the client feedback timeline and next steps at the CAB Retreat.	Purpose: Confirm priorities and next steps for the client feedback process. Outcome: Agreed-upon priorities and next steps.

February 2027	Administer the In-custody survey and conduct Program tours.	Purpose: Gather direct client feedback and observe existing programs and services. Outcome: Survey responses and program tour observations collected.
March 2027	Debrief Program tours and discuss observations and findings.	Purpose: Identify lessons learned, strengths, and potential service gaps. Outcome: Program tour findings and areas for further research identified.
April 2027	Present In-custody survey findings to the CAB Programs & Services Subcommittee. (ORJ)	Purpose: Review findings and identify needs or gaps requiring further exploration. Outcome: Priority findings and areas for research identified.
May 2027	Administer the Provider survey. Research alternative programs and services based on identified client needs and service gaps.	Purpose: Gather provider perspectives and explore potential approaches to address identified needs. Outcome: Provider feedback and alternative program information collected.
June 2027	Review and discuss research on alternative program models.	Purpose: Consider how alternative models may address identified needs and gaps. Outcome: Program models and potential approaches identified for further consideration.
July 2027	Present provider survey findings to the CAB Programs & Services Subcommittee. (ORJ)	Purpose: Review provider feedback and consider how it aligns with client needs and other findings. Outcome: Consolidated findings and areas for consideration identified.
August 2027	Debrief in-custody and provider survey findings and prepare an update to CAB General.	Purpose: Bring together client and provider perspectives and highlight key findings. Outcome: CAB receives a consolidated update to inform discussion.
September 2027	Present findings to CAB General to inform the development of annual recommendations.	Purpose: Provide CAB with the information gathered through the client feedback process, surveys, program tours, and research. Outcome: Information is available to support development of annual recommendations.
October 2027	Review lessons learned from the Client Feedback Process and identify opportunities for improvement.	Purpose: Evaluate the process and identify improvements for the next cycle. Outcome: Lessons learned and recommended process improvements documented.

Process Summary

Collect Feedback → Review Findings → Identify Needs & Gaps → Conduct Program Tours → Research Alternatives → Synthesize Findings → Present to CAB → Inform Recommendations → Evaluate & Improve Process.