Contra Costa County

Emergency Services Policy Board

Office of Emergency Services
June 18, 2025

1. Call to order / Introductions

2. Public Comment

3. Approval of Meeting Minutes
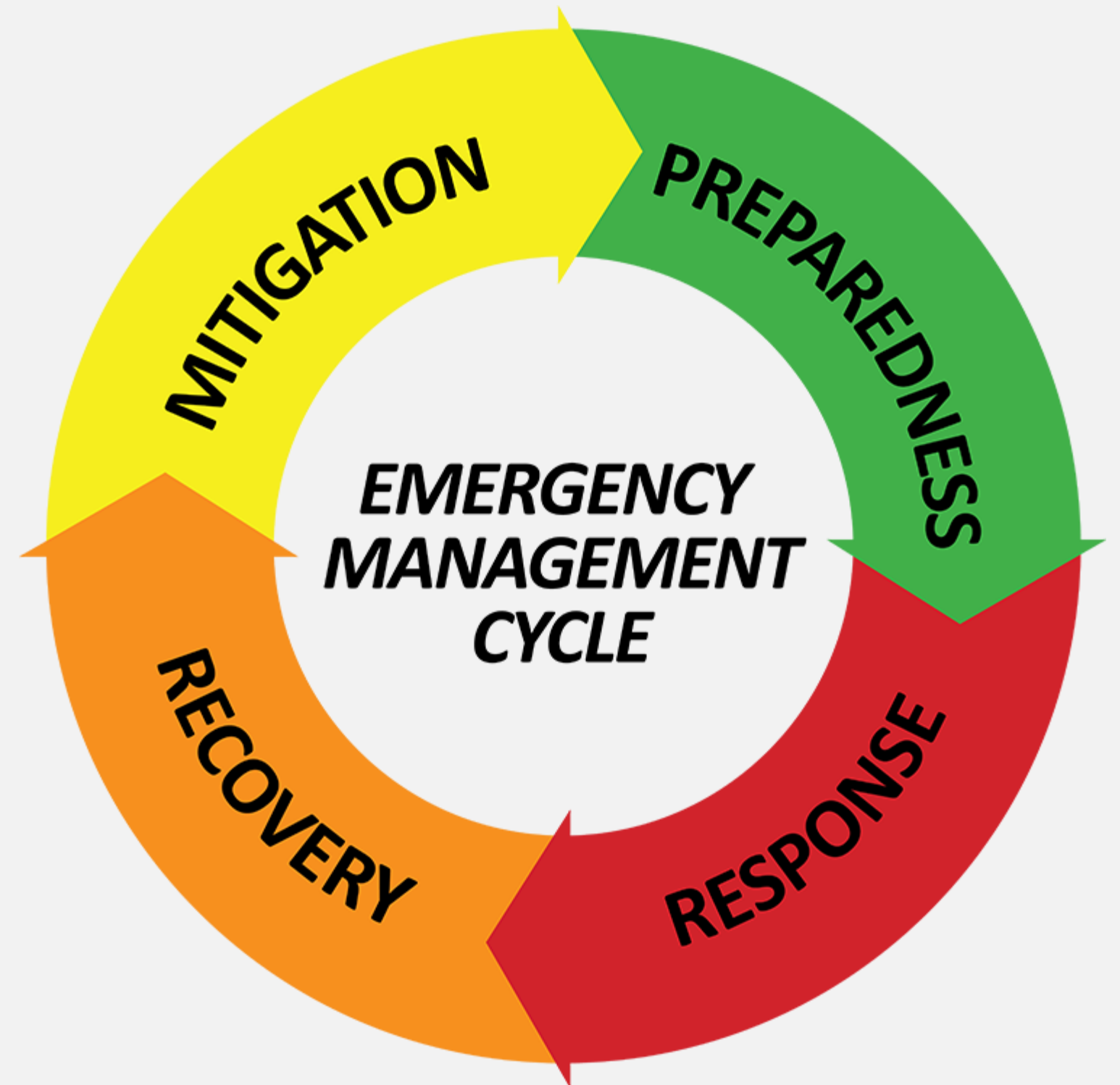
4. Office of Emergency Services Activity Report

a. Emergency Operations Center (EOC) Training

- Contracting with two vendors to conduct SHSG-funded EOC training.
- Contra Costa County Secured UASI funded courses for the second half of 2025:
  - EOC Section Chief Series
  - Emergency Management Concepts
  - Evacuation/ Re-entry Planning

b. General Emergency Management Training

- EOC Planning Section
- EOC Logistics Section
- EOC PIO/Joint Information Center
- EOC Care & Shelter Branch
- EOC Finance and Administration
- Web EOC Interface Development
- Introduction to EOC

4. Office of Emergency Services Activity Report

c. Emergency Operations Center (EOC) Exercises

- November EOC PIO/ JIC Tabletop Exercise – Hazmat – East County
- January EOC Leadership Tabletop Exercise – Central County
- March EOC Tabletop Exercise (all EOC staff) – Hazmat Facility Fire – West County
- May EOC Functional Exercise (all EOC staff) – Hazmat Train Derailment – East County

5. Emergency Operations Center Activations

Emergency Operations Center Partial Activation – December Tsunami

- On December 5th, a 7.0 Earthquake occurred in Humboldt County.

- A statewide WEA was initiated by the National Weather Service, communicating a "Tsunami warning" from Del Norte to Santa Cruz counties.

- The media shared the NWS map depicting a large impact zone.

- OES initiated a partial EOC activation to gather information and communicate and deconflict the actual potential impact zones.
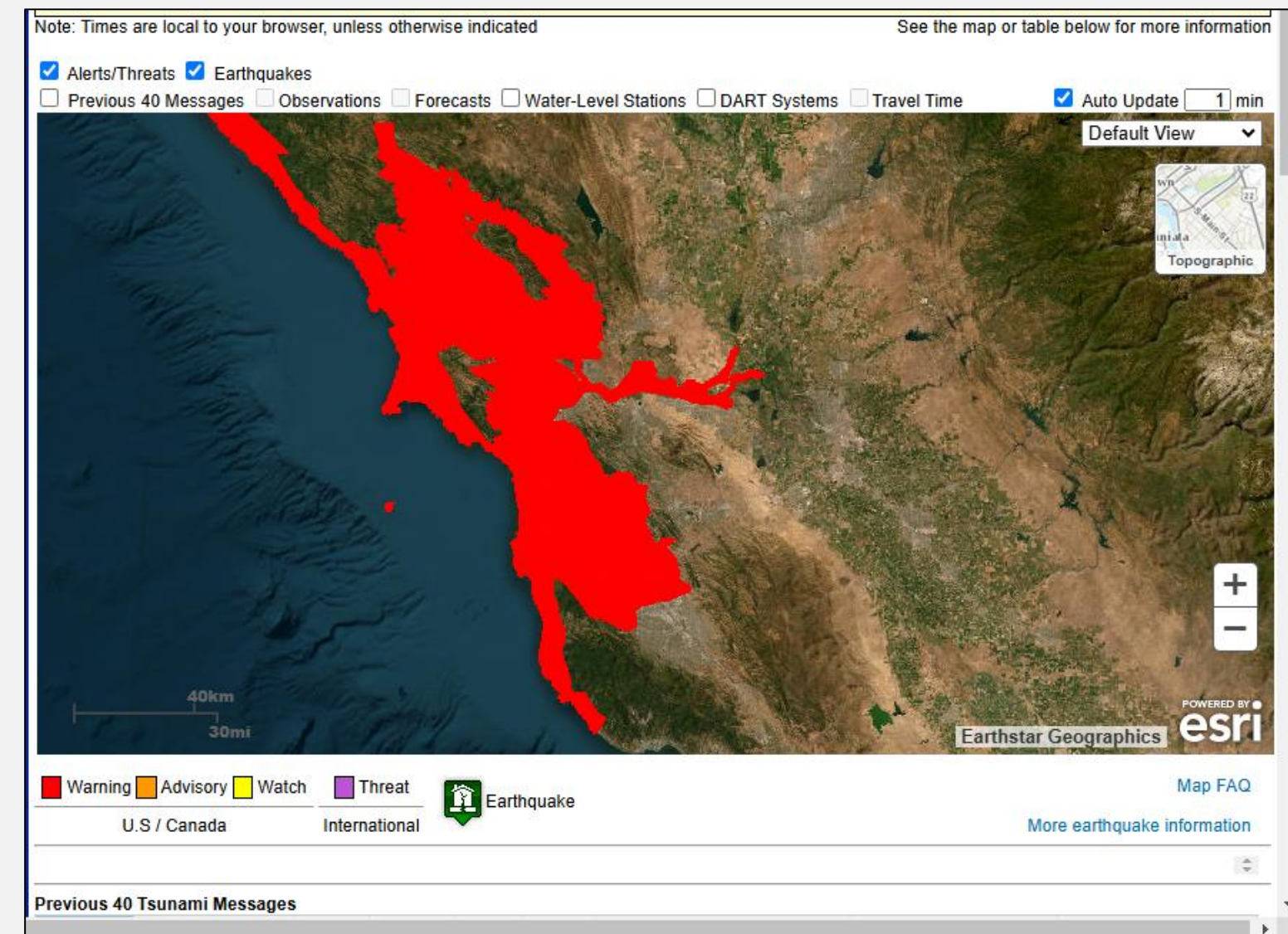
6. Care and Shelter Planning Efforts

a. Care and Shelter Annex

- Identifies roles and responsibilities of each agency in the Care and Shelter and Animal Services Branches.
- Provides an overview and templates for the entire process:
  - Training, planning, response, and demobilization.
- Clarifies City, County, and State interactions.
- First of four annexes for the Care and Shelter Branch.

CONTRA COSTA COUNTY OFFICE OF EMERGENCY SERVICES

EMERGENCY OPERATIONS PLAN ANNEX

2025

MASS CARE ANNEX

6. Care and Shelter Planning Efforts

b. Long Term Planning

- Transition to government operated, managed, and resourced Mass Care sites.
  - Phase 1: Building field and EOC staff knowledge of operations.
    - Shelter Fundamentals: August 26th (Hybrid)
    - Care and Shelter Exercise: October 15 (Oakley)
  - Phase 2: Securing resources for materials (cots, blankets, etc.).
    - SHGP FY25/26 Grant for Countywide Shelter Trailers
  - Phase 3: Developing facility usage agreements.
  - Phase 4: Developing site management team.

7. Emergency Planning

- Emergency Translation Contract Update
- Emergency Transportation Work Group
- Extreme Weather Planning
- Public Information and Outreach
- County-wide Evacuation Planning
- August - *National Emergency Management Awareness Month*

CONTRA COSTA COUNTY
OFFICE OF EMERGENCY
SERVICES

EMERGENCY OPERATIONS
PLAN ANNEX

2024

Public Information Officer
(PIO)/Joint Information
Center

CONTRA COSTA COUNTY
OFFICE OF EMERGENCY
SERVICES

EMERGENCY OPERATIONS
PLAN ANNEX

2025

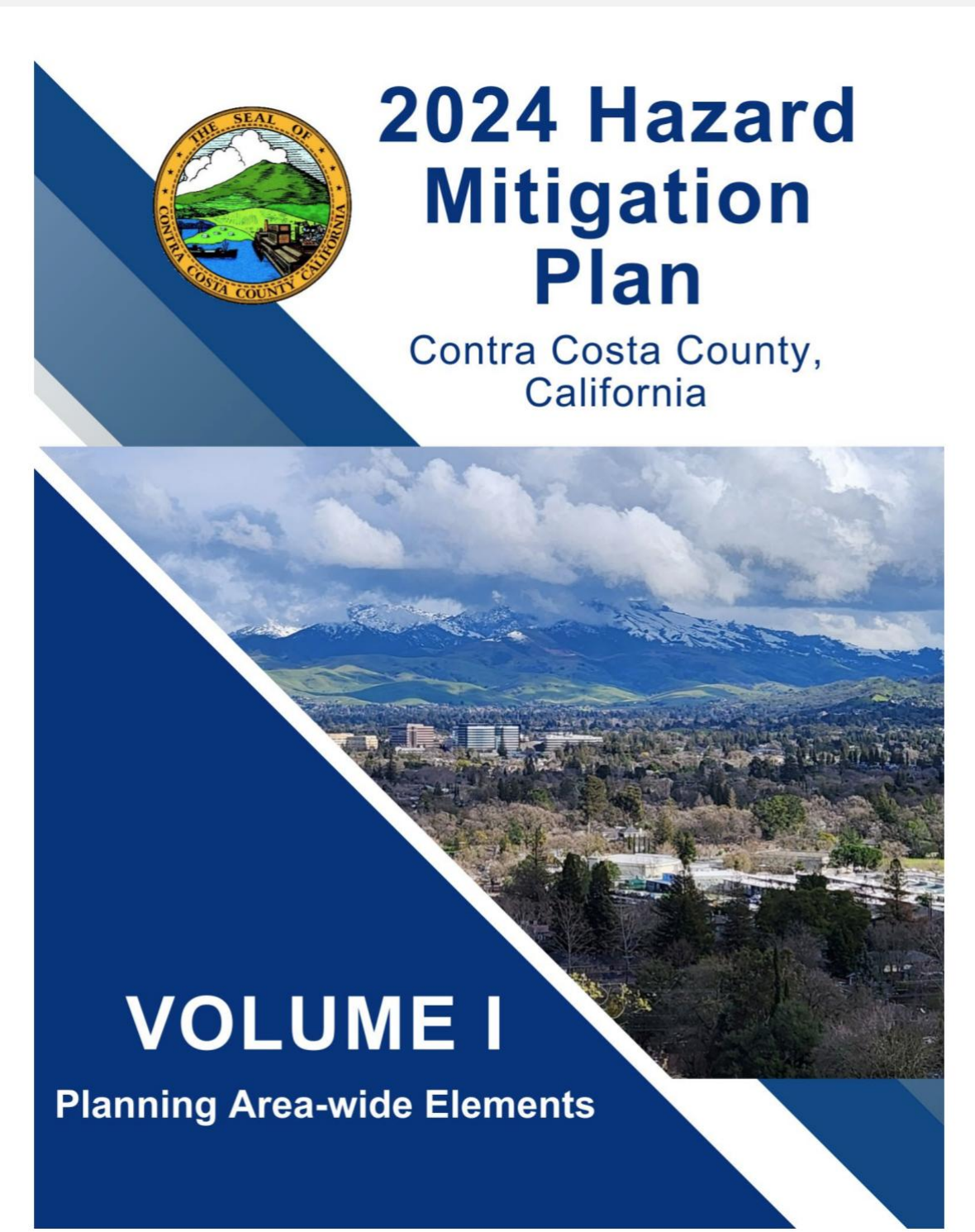MASS CARE ANNEX

NATIONAL
EMERGENCY MANAGEMENT
AWARENESS
MONTH

7. Emergency Planning

b. Local Hazard Mitigation Plan

- Volume 1 Adopted – November 2024
- Final FEMA Approvals
  - 18/41 Eligible Annexes
    - 3 Pending
  - Must be completed before September 18, 2025.
- Steering Committee Meeting in August 2025 to maintain plan.

7. Emergency Planning

c. AB 2140 Compliance

- Bill that encouraged the linking of the HMP to the Safety Element of the General Plan in order to be considered for additional recovery funding.
  - Compliance documentation received February 2025.
- County may now be eligible for additional local-cost share coverage during an approved state declared disaster (up to 6.25%).
- Each city must obtain compliance individually.
  - Joint information session held between all Cities, County, and CalOES in January to promote compliance.
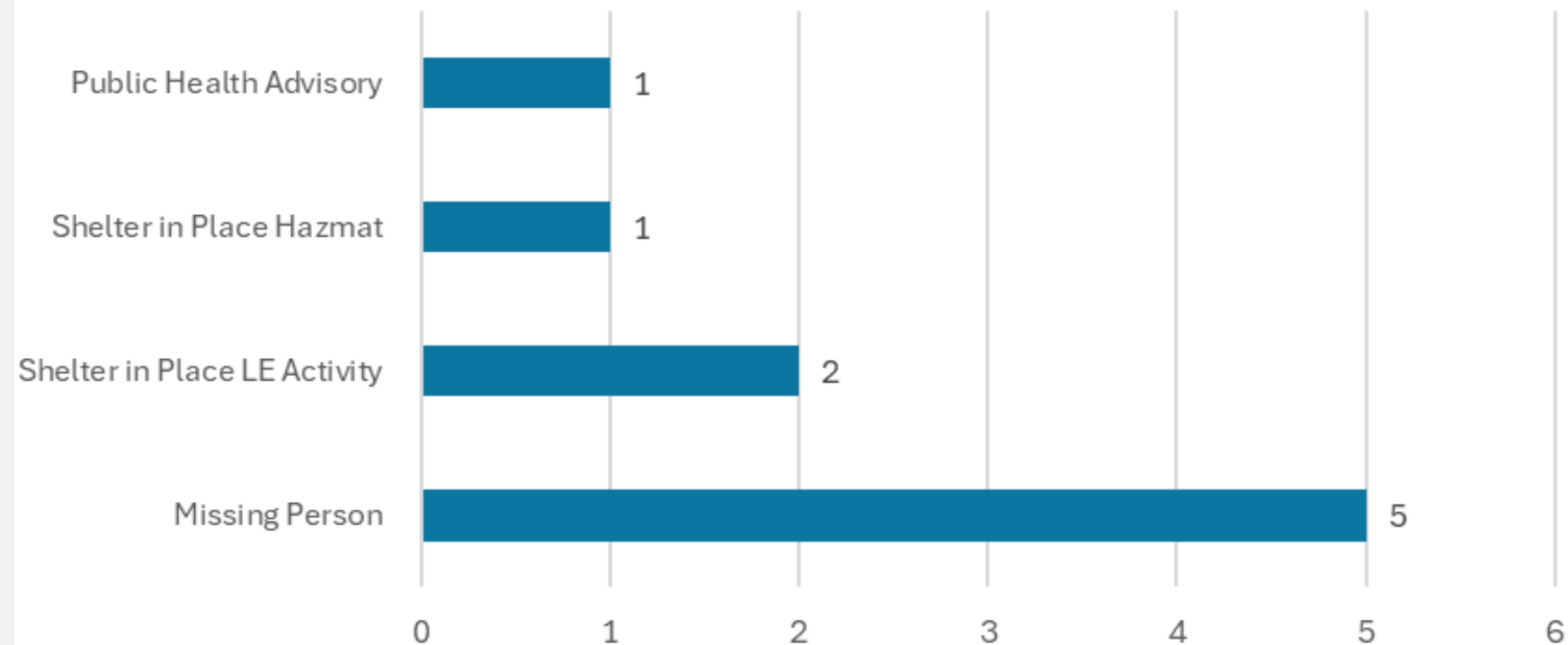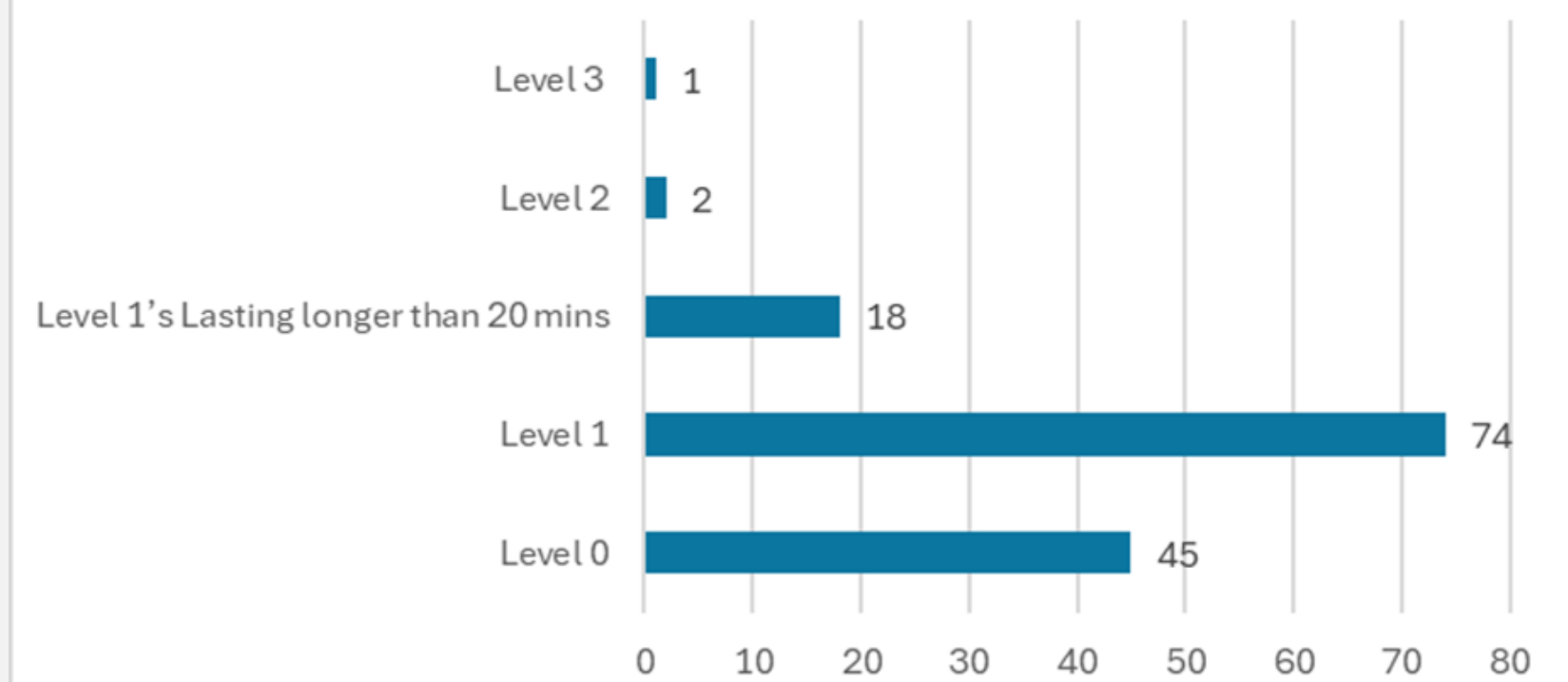
8. Community Warning System

a. Alert Activities September 2024 – May 2025

CWS - All Hazards Alerts

- Public Health Advisory — 1
- Shelter in Place Hazmat — 1
- Shelter in Place LE Activity — 2
- Missing Person — 5

CCHealth Hazmat Industry Notifications

- Level 3 — 1
- Level 2 — 2
- Level 1's Lasting longer than 20 mins — 18
- Level 1 — 74
- Level 0 — 45

8. Community Warning System

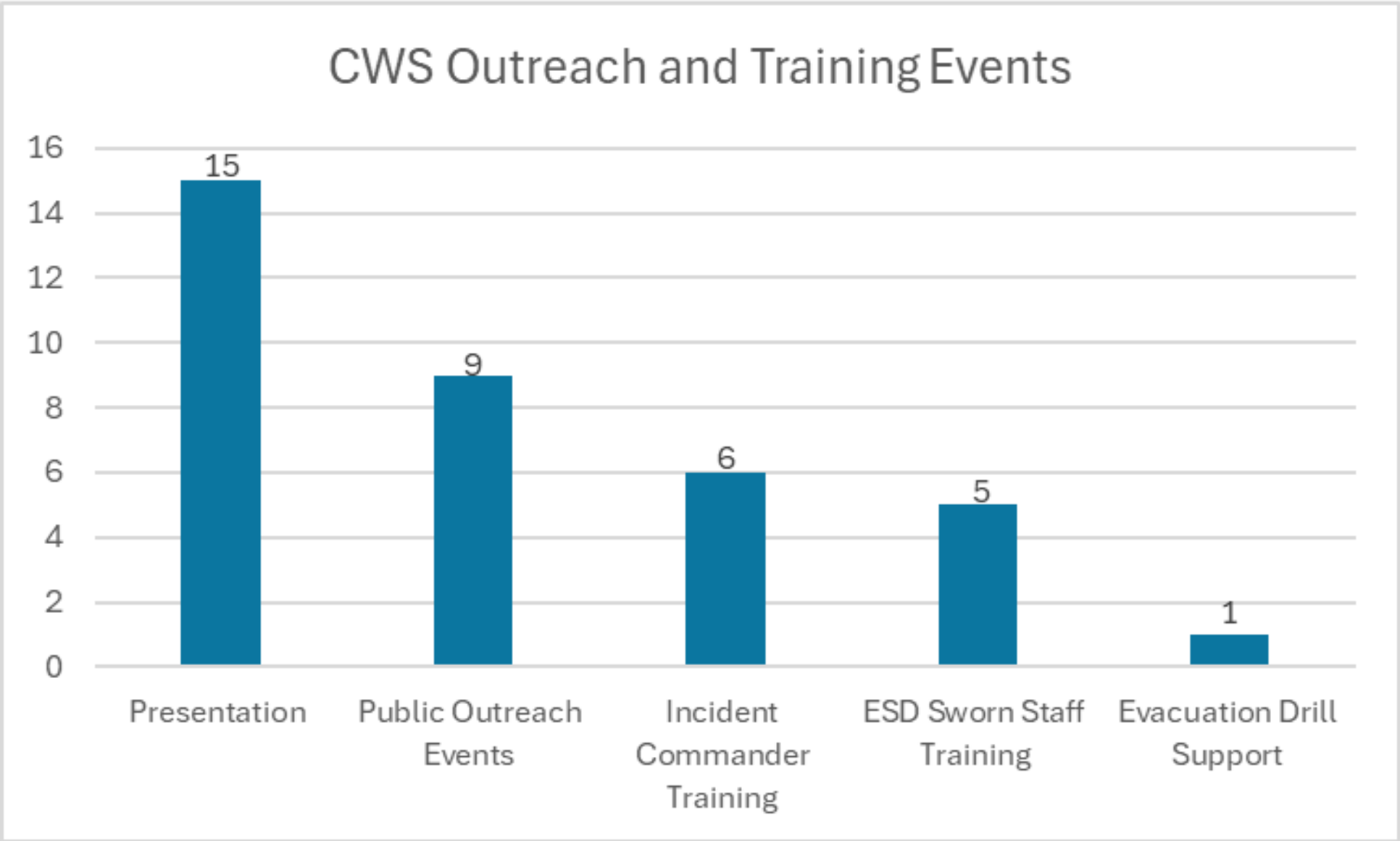## b. Level 1 Community Awareness Messaging Platform

- The purpose is for community members who want to know about incidents at a refinery that do not have offsite impacts but may be seen or heard.

- Started January 2025 as a text to enroll platform.
  - Text "CCHEALTH" to the number 21423.

- Current registrations: 681

8. Community Warning System

c. Outreach Activities September 2024 – May 2025

CWS Outreach and Training Events

Event	Count
Presentation	15
Public Outreach Events	9
Incident Commander Training	6
ESD Sworn Staff Training	5
Evacuation Drill Support	1

CWS Self-Registrations September 2024 – May 2025 : 5603

8. Community Warning System

d. Ongoing Planning Efforts

- CWS/CAER Magnets
  - Targeted mailer campaign to residents and businesses near the industrial corridor.
  - Delivered to 128,000 addresses across 9 zip codes
- Public Service Announcement Campaign
  - Broadcasting on Comcast, cable, and streaming
  - 4 videos in both English and Spanish

English: https://www.youtube.com/watch?v=I0CzVONy5A0
Spanish: https://www.youtube.com/watch?v=aOdaGdFqEMQ

9. Legislation and Federal Changes

a. Emergency Planning Legislation

Previous Legislation

AB 580: Emergency Services: vulnerable populations.
AB 2386: Office of Emergency Services: disaster council plans.
AB 2968: County Emergency Plans: best practices
AB 747: Evacuation Planning
AB 1648: Disaster Preparedness: local government: animal natural disaster evacuation plan.
SB 160: Cultural Competence
SB 468: EMP Planning
SB 978: General Plans/ Safety Element & Local Hazard Mitigation Integration

Current Planning that in Response to Legislation

AB 2238: Extreme Heat: statewide heat ranking system.
AB 1568: Donations Management
SB 552: Drought: water shortage task force and resilience plan

Proposed Legislation

AB 719: Emergency Plans to be reviewed every two years
AB 1003: Public health: emergency plans: Wildfire Smoke
AB 478: Local Government and Pets During Disasters
AB 591: Public Works Mutual Aid Bill

9. Legislation and Federal Changes

b. Emergency Management Related Legislation

Access & Functional Needs

AB 477: Emergency preparedness: vulnerable populations.
AB 781: Accessibility to emergency information and services: emergency shelters: persons with pets.
AB 1638: Local government: emergency response services: use of languages other than English.
AB 2311: Emergency Services: access and functional needs in emergencies.

Proposed Legislation

SB 352: Amends W&I Code to enhance local support to AFN communities, provide training to AFN communities

Languages & Translations

AB 580: Emergency Services: vulnerable populations.
AB 2645: Emergency Communications
SB 160: Cultural Competence
AB 1638: Local government: emergency response services: use of languages other than English

Bay Area UASI Task Force/ Commission on State Mandates. Counties are supporting this Test Claim to challenge the costs of this legislation.

9. Legislation and Federal Changes

c. Changes/ Future of Disaster Recovery

- Response and Recovery Operations are being shifted to the State and Locals.

- Federal Costs Share could change (75% to ?)

- Thresholds for disaster declarations have increased.

- Hazard Mitigation Funds in question.

- FEMA may no longer deploy disaster assessment teams locally.

9. Legislation and Federal Changes

c. Proposed Federal Budget Impacts

Federally Funded Program Name	FY2025 Amount (Requested)	FY2026 Amount (Requested)	% Change	Funding Decrease Amount
State Homeland Security Grant Program (SHSP)	$421,000,000.00	$351,000,000.00	▼ -17%	$70,000,000.00
Urban Area Security Initiative (UASI)	$531,000,000.00	$415,500,000.00	▼ -22%	$115,500,000.00
Public Transportation Security Assistance (PTSA)				
Railroad Security Assistance (RSA)				
Over-the-Road Bus Security Assistance (ORB)	$100,000,000.00	$50,000,000.00	▼ -50%	$50,000,000.00
Port Security Grants	$100,000,000.00	$50,000,000.00	▼ -50%	$50,000,000.00
Assistance to Firefighter Grants	$385,000,000.00	$324,000,000.00	▼ -16%	$61,000,000.00
Staffing for Adequate Fire and Emergency Response Grants	$385,000,000.00	$324,000,000.00	▼ -16%	$61,000,000.00
Emergency Management Performance Grants (EMPG)	$375,000,000.00	$319,500,000.00	▼ -15%	$55,500,000.00
Flood Hazard Mapping and Risk Analysis	$363,750,000.00	$281,475,000.00	▼ -23%	$82,275,000.00
Regional Catastrophic Preparedness Grants	$12,000,000.00	$0.00	▼ -100%	$12,000,000.00
Emergency Food and Shelter Program	$130,000,000.00	$0.00	▼ -100%	$130,000,000.00
Sustainment (current operations for training, exercise, technical assistance, etc.)	$319,791,000.00	$203,542,000.00	▼ -36%	$116,249,000.00
Tribal Homeland Security Grants	$15,000,000.00	$0.00	▼ -100%	$15,000,000.00
Nonprofit Security Grant Program	$385,000,000.00	$274,500,000.00	▼ -29%	$110,500,000.00
Total	**$3,522,541,000.00**	**$2,593,517,000.00**		**$929,024,000.00**

(*) A 25% **cost matching** requirement was added to **SHSP grants**
(*) A 25% **cost matching** requirement was added to **UASI grants**
(*) A 25% **cost matching** requirement was added to grants under Public Transportation Security Assistance, Railroad Security Assistance, Over-the-Road Bus Security Assistance
(*) Amtrak Security funding went from $10m (FY25) to $9m (FY26)

10. Contra Costa Emergency Management Study

- **June 3, 2024**: The Contra Costa County Civil Grand Jury issues Grand Jury Report No. 2402 related to the Community Warning System
- **August 13, 2024**: Board of Supervisors responds to the Civil Grand Jury [(BOS File #24-2576)](#), including that the County plans to undertake a comprehensive study of its emergency management functions
- **October 2, 2024**: Emergency Services Policy Board (ESPB) receives update on response to Grand Jury Report No. 2402 and provides feedback on potential scope of work for a study of the emergency management function as contemplated by the BOS in the response [(Agenda Items 9 & 10)](#)
- **November 12, 2024**: The Board of Supervisors authorizes $500,000 of Measure X funding to complete the Emergency Management Study. ([Agenda Item D.1](#))

10. Contra Costa Emergency Management Study

Purpose: Solicit proposals for a comprehensive assessment of:
- Office of Emergency Services (OES)
- Community Warning System (CWS)

Assessment Scope:
- Evaluate structures, staffing, policies, and technology
- Ensure effectiveness, compliance, and alignment with best practices
- Approach OES and CWS as an integrated emergency management function

Goals of the Assessment:
- Maximize Organizational Effectiveness: Streamline coordination between OES and CWS
- Optimize Resource Allocation: Assess staffing and future resource needs
- Advance Technology: Recommend integrated, modernized tech solutions
- Enhance Community Engagement: Improve public trust and emergency communications

Outcome: Actionable, evidence-based recommendations—including short-term "quick wins" and long-term strategies—to enhance resilience and responsiveness

10. Contra Costa Emergency Management Study

OES Assessment Structure

Organizational Structure

- Analyze current placement within County government
- Benchmark against best practices
- Recommend 2–3 optimized structural options with benefits, risks, and implementation considerations

Staffing & Capacity

- Assess current roles, competencies, and opportunities
- Recommend role clarification, succession planning, and future-ready staffing models for each scenario

Lines of Reporting

- Map and evaluate command relationships with County leadership and Board of Supervisors
- Recommend streamlined authority and communication protocols

Mandates & Compliance

- Identify applicable federal/state/local mandates (FEMA, CalOES, NIMS, SEMS)
- Recommend steps to maintain compliance and a proactive regulatory roadmap

Policies & Procedures

- Review and modernize SOPs for EOC operations, inter-agency coordination, public info, resource management, DSW programs
- Prioritize recommended updates with implementation timelines and plans

Technology & Tools

- Evaluate platforms like WebEOC, GIS, communications systems
- Identify opportunities and recommend enhancements or replacements
- Improve integration, cybersecurity, and staff training

Public Engagement & Outreach

- Assess preparedness materials, outreach to vulnerable populations, and digital campaigns
- Recommend expanded programs, outreach strategies, and community resilience

10. Contra Costa Emergency Management Study

CWS Assessment Structure

Organizational Assessment

- Analyze current placement within County government; assess 2010 Interdepartmental Agreement
- Analyze coordination with Health Services, regulated industry, and communication channels
- Recommend updated governance model & potential integration with OES

Staffing & Capacity

- Assess current roles, competencies, and opportunities
- Recommend FTE structure, cross-training, and succession planning

Oversight & Reporting

- Clarify reporting across Sheriff's Office, Health Services, and regulated facilities
- Strengthen oversight under ISO and CUPA

Mandates & Compliance

- Ensure alignment with FEMA IPAWS, NOAA, CalOES, and local ordinances
- Recommend SOP and policy updates for consistent, compliant alerting

Policies & Procedures

- Update alert protocols, training standards, and EOC/JIC roles as needed
- Emphasize clarity, multilingual access, and rapid activation

Technology Assessment

- Evaluate sirens, AtHoc, RAVE, Zonehaven, NOAA radios
- Recommend upgrades, enhanced GIS targeting, operator UI improvements, cybersecurity safeguards

Legacy Systems Review

- Analyze impacts of 1993 design choices and facility-based activations
- Reevaluate legacy systems for current risk landscape

Public Engagement

- Assess outreach, multilingual alerts, and public trust
- Improve communication equity, message clarity, and protective action response

Funding & Sustainability

- Review CUPA and industrial facility support under ISO
- Recommend appropriate funding for modernization and resilience

11. ESPB Open Floor – suggested agenda items for next meeting.

12. Adjourn