#### **AGENDA**



### CONTRA COSTA COUNTY Contra Costa Council on Homelessness

Tuesday, December 9, 2025

12:00 PM

https://homebaseccc.zoom.us/meeting/reg ister/tZYlceCtrTMtHdbB-x9-MAoMopN G39MNJMIN#/registration

#### **HMIS Policy Committee**

Agenda and Slides for HMIS Policy Committee Meeting

25-5212

Attachments: HMIS Policy Agenda 12-09-25

HMIS Policy Slides - 12-9-25

Agenda Items: Items may be taken out of order based on the business of the day and preference of the Committee

- 1. Roll Call and Introductions
- 2. Public comment on any item under the jurisdiction of the Committee and not on this agenda (speakers may be limited to two minutes).
- **3.** Review Meeting Notes

**25-5213** 

Attachments: HMIS Policy Meeting Minutes - September 9 2025

4. Agency Updates and Resource Share

All

#### 5. System Administrator Updates

Kimberly Thai, H3

#### 6. PIT Updates

Yessenia Aguilar, H3

#### 7. Data Quality Updates and Reminders

Thorne Keenan and Tammy Stoicich, H3

8. **O&A** 

All

The next meeting has not been set.

#### Adjourn

The Committee will provide reasonable accommodations for persons with disabilities planning to attend the Committee meetings. Contact the staff person listed below at least 72 hours before the meeting. Any disclosable public records related to an open session item on a regular meeting agenda and distributed by the County to a majority of members of the Committee less than 96 hours prior to that meeting are available for public inspection at 2400 Bisso Lane, D2, Concord during normal business hours. Staff reports related to items on the agenda are also accessible online at www.contracosta.ca.gov. If the Zoom connection malfunctions for any reason, the meeting may be paused while a fix is attempted. If the connection is not reestablished, the committee will continue the meeting in person without remote access. Public comment may be submitted via electronic mail on agenda items at least one full work day prior to the published meeting time.

For Additional Information Contact: contracostacoc@cchealth.org



### **CONTRA COSTA COUNTY**

1025 ESCOBAR STREET MARTINEZ, CA 94553

### Staff Report

Advisory Board: Contra Costa Council on Homelessness
Subject: Agenda and Slides for HMIS Policy Committee Meeting
Presenter:
Contact:

Information:

Referral History and Update:

Recommendation(s)/Next Step(s):



# CONTRA COSTA HMIS POLICY COMMITTEE MEETING

December 9th, 2025 from 12:00-1:30pm

Register to join virtually:

https://homebaseccc.zoom.us/meeting/register/tZYpd-urrzMqE9A1Ycl2P3yd0GxiQhj2xzNu

#### **MEETING PURPOSE:**

The HMIS Policy Committee is responsible for ensuring the ongoing operation and monitoring of the Contra Costa County CoC's HMIS. Work includes: adherence and ongoing monitoring of HMIS Policies and Procedures, compliance with HUD Data Standards, and addressing system-level HMIS programming and training needs.

Committee Members: CoC Lead, HMIS Lead, COH Members (Dani Jimenez, Gabriel Lemus, Heather Worobey, Juno Hedrick, Tony Ucciferri), Agency HMIS Administrators. Members of the public are welcome, including persons with lived experience of homelessness.

### **AGENDA**

AGENDA ITEM	PRESENTERS	DESCRIPTION				
Welcome & Roll Call (12:00-12:05p)	Thorne Keenan, H3	Identifying & welcoming attendees of the committee.				
Review Meeting Minutes (12:05-12:07p)	Thorne Keenan, H3	Committee members can request edits to the previous meeting's minutes. Approve meeting minutes from 6/9.				
Agency Updates and Resource Share (12:07-12:12p)	All	HMIS participating agencies can inform attendees of any updates to staffing, programming, operations, or other events.				
System Administrator Updates (12:12-12:15p)	Kimberly Thai, H3	Reminders about the upcoming HUD LSA submission. New location for HMIS forms and resources.				
PIT Updates (12:15-12:55p)	Yessenia Aguliar, H3	Report-out from the 2026 PIT Planning group.				
Data Quality Updates and Reminders (12:55-1:20p)	Thorne Keenan, <i>H3</i> Tammy Stoicich, <i>H3</i>	Update on systemwide data quality, new training resources, and quarterly raffle for				

		agencies who have shown improved data quality.			
Q&A (1:20-1:30p)	All	Answer questions related to agenda items covered in the meeting or any other questions related to HMIS.			

Next Meeting: March 10th, 2026, 12:00pm-1:30pm, virtual only.

#### **HOW TO PROVIDE PUBLIC COMMENT:**

Persons who wish to address the Council on Homelessness during public comment on matters within the jurisdiction of the Council on Homelessness that are not on the agenda, or who wish to comment with respect to an item on the agenda, may comment in person, via Zoom, or via call-in. Those participating in person should stand where they are sitting when called upon. Those participating via Zoom should indicate they wish to speak by using the "raise your hand" feature in the Zoom app. Those calling in should indicate they wish to speak by pushing "9" on the phone. All public comments will be limited to 2 minutes per speaker. For assistance with remote access contact: <a href="mailto:contracostacoc@cchealth.org">contracostacoc@cchealth.org</a> or call 925-608-6700. Public comments may also be submitted before the meeting by email at <a href="mailto:contracostacoc@cchealth.org">contracostacoc@cchealth.org</a> or by voicemail at 925-608-6700. Comments submitted by email or voicemail will be included in the record of the meeting but will not be read or played aloud during the meeting.



### HMIS POLICY COMMITTEE WORKGROUP

December 9, 2025 from 12:00-1:30

# WELCOME AND ROLL CALL

Thorne Keenan, H3

# REVIEW OF PREVIOUS MEETING MINUTES

Thorne Keenan, H3

# AGENCY UPDATES

Open for all to share announcements about upcoming events, new programs, or give brief reports about agency news relevant to HMIS or the CoC.

# SYSTEM ADMINISTRATOR UPDATES

Kimberly Thai, H3

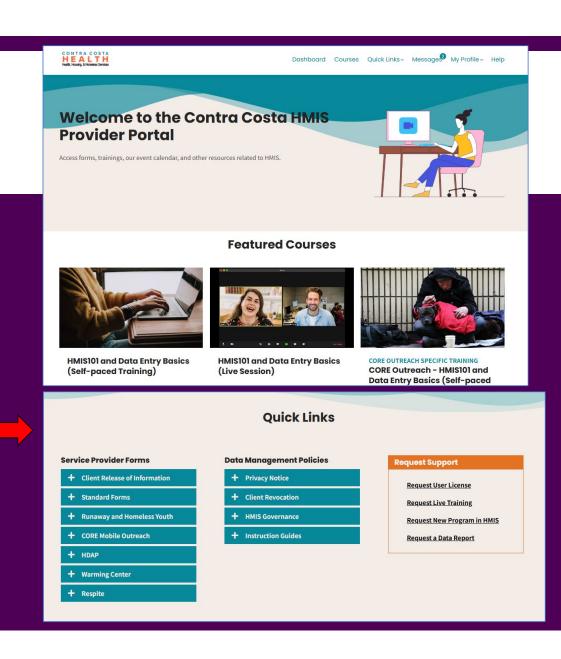
## SYSTEM ADMINISTRATOR UPDATES

New location for HMIS forms (cchealth.org/hmis)



# PROVIDER PORTAL

Scroll down to the bottom to find forms, instruction guides, and to request support



# HUD PIT AND HIC UPDATES

Yessenia Aguilar, H3



The Point in Time Count is a biennial count required by the US Department of Housing and Urban Development (HUD) and is used to estimate the number of people experiencing homelessness in the country on a given night during the last 10 days of January.



The count includes those experiencing sheltered homelessness in Emergency Shelter or Transitional Housing programs, and households experiencing unsheltered homelessness in places such as cars, tents, RVs, and other areas not meant for habitation.

#### 2026 PIT:

Sheltered Count: January 28th, 2026 Unsheltered Count: January 29th, 2026





### **Unsheltered Count**

- · Consists of 2 parts: Observational Count and Survey Sampling
- Observational Count will take place Thursday morning, January 29th, from 5:30-9 am
- Need 200 volunteers
- Attend ONE in-person training:West: San Pablo Police Training Facility
  - Central (2 sessions): Emergency Medical Admin Building (Martinez)
  - East: Brentwood Police Department

<sup>\*</sup>Please visit the PIT website for more details!

### Survey Sampling

- Post-PIT surveys will be conducted from February 9th to February 20th.
- Survey training will be offered to surveyors to ensure preparedness.
- The survey will collect demographic, household, and homelessness data from a sample of both sheltered and unsheltered populations.
- Surveys will also be available in Spanish and administered by CORE staff, homeless service providers and people with lived experience.



### Data Cleaning & Analysis

- Starts immediately after the Observational Count and Survey Sampling events
- County GIS Team to support with Data Cleaning
- Enumeration data (totals and demographic breakdowns) submitted to HUD during the first week in April
- Full report with demographics/survey data to follow (aiming for July)





#### Why become a Volunteer?

- Make an Impact: Help drive real change in addressing homelessness.
- Gather Critical Data: Your work supports funding, policy decisions, and local programs.

### What to Expect as a Volunteer

- Field Observation: Volunteers will use their personal vehicles to look for people who may be experiencing homelessness and drop pins in the ArcGIS app.
- Technology: Volunteers must download the ArcGIS app. Instructions will be provided during training.

#### **Getting Started**

- Register Online: Complete the volunteer registration form.
- Include Your Partner's Information: If you have a PIT partner, ensure their details are included in the form.
- Attend Training: Attend one in-person training date scheduled for January.
- Team Assignments: Your team assignment and maps will be emailed to you before the count.

## **VOLUNTEERS NEEDED!**

### Volunteer Registration is now open!

• <a href="https://survey123.arcgis.com/share/93ebbe39d9e345a9b50715f297cd5c6b?portalUrl=https://cocogis.maps.arcgis.com">https://survey123.arcgis.com/share/93ebbe39d9e345a9b50715f297cd5c6b?portalUrl=https://cocogis.maps.arcgis.com</a>

### PIT Website:

• <a href="https://contra-costa-point-in-time-count-cocogis.hub.arcgis.com/">https://contra-costa-point-in-time-count-cocogis.hub.arcgis.com/</a>









# 2026 POINT-IN-TIME (PIT) COUNT

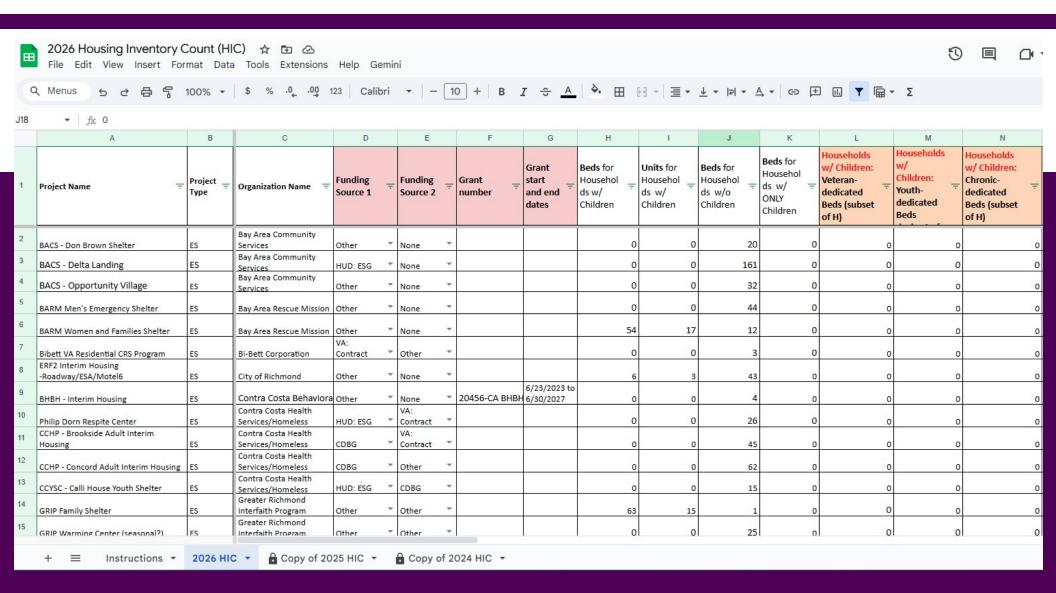
### Sheltered Count – will be pulled from HMIS

- Please ensure all data entry for the month of January is complete and corrected by Feb 10<sup>th</sup>!
- For providers not in HMIS, an Excel counting sheet will be sent one week before the count, along with some instructions. Please submit this worksheet to RED Team by Feb 3rd.
- Counts will then be consolidated and prepped for HUD submission.

# 2026 POINT-IN-TIME (PIT) COUNT

### Housing Inventory Count

- Count of homeless beds as of the night of January 29th
- Includes all program types the below, regardless of funding source and participation level in HMIS
  - Emergency Shelter,
  - Transitional Housing
  - Rapid Rehousing
  - Permanent Housing
- A link to a google doc will be sent to all Agency Administrators and non HMIS participating providers on Jan 27th, to be filled out the 29th.



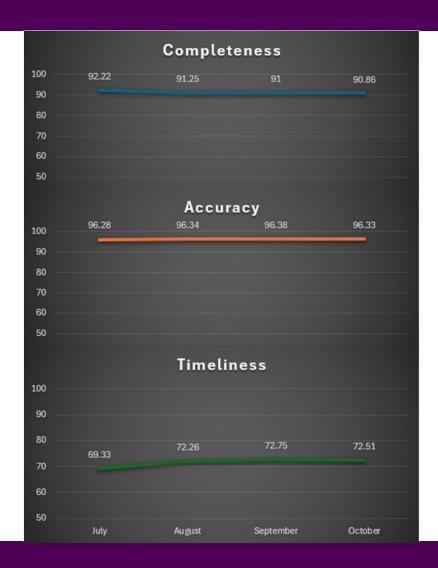
⊞	2026 Housing Inventory Count (HIC) ☆ ☜ 丞 File Edit View Insert Format Data Tools Extensions Help Gemini													
C	X Menus 5 € 🗗 🖁	100% 🕶	\$ % .0	.00 123	Calibri	•   -	10	+ B	<i>I</i> ÷ .	A . E	53 -   <b>E</b>	-  c  - <u>↓</u> -	<u>A</u> + G	+ 1. 🔻
AD14	AD14 ▼   fix													
	А	В	R	S	Т	U	٧	W	Х	Υ	Z	AA	AB	AC
1	Project Name =	Project = Type	Year-Roun d Beds = (Total of H+J+K)	Total Season al Beds	Season al Shelters Only: Availabi lity Start		Shelt ers Only: — Overf low Beds	HMIS Overflo = w Beds	Total Beds = (R+S+V)	Total beds occupied as = of 1/29	Total Beds Occupied = Per HMIS	Utilization = Rate (Y div X)	If utilization is <75%, = explain	If utilization is >105%, = explain
2	BACS - Don Brown Shelter	ES	20	0	0	0	0		20	9	9	45%		
3	BACS - Delta Landing	ES	161	О	0	0	38		199	199	199	100%		
4	BACS - Opportunity Village	ES	32	0	0	0	0		32	22	22	69%		
5	BARM Men's Emergency Shelter	ES	44	10	12/1/24	3/31/25	0		54	48		89%		
6	BARM Women and Families Shelter	ES	66	7	12/1/24		0		73	42		58%		
7	Bibett VA Residential CRS Program	ES	3	0					3	0				
8	ERF2 Interim Housing -Roadway/ESA/Motel6	ES	49	0	0	0	0		49	33				
9	BHBH - Interim Housing	ES	4		16		1		4	4		100%		
10	Philip Dorn Respite Center	ES	26						26	21		81%		
11	CCHP - Brookside Adult Interim Housing	ES	45						45			0%		
12	CCHP - Concord Adult Interim Housing		62						62			0%		
13	CCYSC - Calli House Youth Shelter	ES	15						15			0%		/

# DATA QUALITY AND TRAINING UPDATES

Thorne Keenan, H3 Tammy Stoicich, H3

# DATA QUALITY UPDATES

We are maintaining our scores in Accuracy and improving in Timeliness!



AGENCIES WITH INCREASES IN DATA QUALITY THIS QUARTER

Congratulations to all agencies within our CoC!



## HMIS TRAINING PORTAL UPDATES

A collection of short videos have been added to the HMIS Training Portal's Course Catalog. These videos are single topic sessions which include topics such as:

- How to create a household
- How to complete an ROI
- How to enroll a client into a program, etc.

The collection includes the following video series available to all users:

- Coordinated Entry Short Video Series
- HMIS 101 Basics Short Video Series
- HMIS Data Entry Short Video Series

## TRAINING REMINDERS

The HMIS New User Training is not complete until the staff member finishes Part 3 of the course and downloads their certificate of completion.

Please encourage staff to use the Forgot Password feature!

Must use the email address they registered with.

Ex: tstoicich@cchealth.org will not be recognized if they registered as Tammy.Stoicich@cchealth.org

## NEW RESOURCE AVAILABLE

Looker Data Models

A new 3-page handout released
by Bitfocus that breaks down the
different Looker Data Models.

- Explains the purpose of each model.
- Highlights the type of data each model is designed to analyze
- When to use a particular model and other related information.

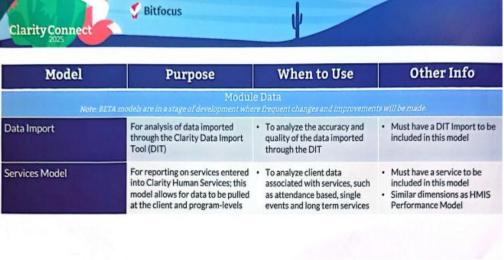


Model	Purpose	When to Use	Other Info						
Client-Level Data									
Client	For the analysis of client data; reports on profile data and does not require project enrollment for data to be included in the model	To analyze client demographics, including those without an enrollment	Includes deleted client data						
Coordinated Entry	For reporting on status and outcomes of a coordinated entry system	<ul> <li>To analyze the coordinated entry system such as by name, referral data, and housing outcomes from the CES system</li> </ul>	Only available with standalone Looker license     Clients must have a completed assessment to be included						
Project Enrollment Level Data									
Data Quality	For analyzing data quality performance for projects; this covers all HMIS data elements	To analyze data entry for accuracy, timeliness, consistency, and validity	Clients must have a project enrollment to be included in this model						
HMIS Performance	For general data analysis connected to enrollments; this is the most popular, general- purpose model	To analyze enrollment data such as program performance data	Clients must have a project enrollment to be included in this model						
HMIS Population Over Time Model	For evaluating long-term trends in your client population	To conduct longitudinal analyses such as analyzing trends over time or community effectiveness	Two-year lookback limit     Clients must have a project enrollment to be included in this model						

## NEW RESOURCE AVAILABLE

### Looker Data Models







# **NEXT MEETING**

• Tuesday, March 10, 12–1:30 PM (Virtual)



### **CONTRA COSTA COUNTY**

1025 ESCOBAR STREET MARTINEZ, CA 94553

#### Staff Report

File #: 25-5213 Agenda Date: 12/9/2025 Agenda #: 3.

Advisory Board: Contra Costa Council on Homelessness

Subject: Review Meeting Notes Presenter: Thorne Keenan, H3

Contact:

Information:

Referral History and Update:

Recommendation(s)/Next Step(s): Review Meeting Notes from September 09, 2025



# CONTRA COSTA HMIS POLICY COMMITTEE WORK GROUP

September 9th, 2025, from 12:00-1:30 pm

### MFFTING MINUTES

#### **Welcome & Introductions**

#### Attendance:

Thorne Keenan (H3 RED Team); Juno Hedrick (COH Vice Chair/Lead Experience Advisor); Tony Ucciferri (Housing Authority/COH Committee Member); Danielle Jimenez (Behavioral Health/COH Committee Member); Heather Worobey (VA HUD-VASH/COH Committee Member); Tammy Stoicich (H3 RED Team); Kim Thai (H3 RED Team); Sanjana Prasad (H3 RED Team); Carina Rodriguez-Peña (H3 RED Team); Yessenia Aguilar (H3 RED Team); Janel Fletcher (H3 RED Team); Abby Shamelashvili (Trinity Center); Alessia Simmonds (Resources for Community Development); Anna Cleese (Office of Supervisor Burgis); Barbara Hunt (St. Vincent de Paul); Brandon Griffin (CCHP); Bryanna Corsbie (Bit Focus); Chaeana Williams (Housing Consortium of the East Bay); Christine Wetzel (Caminar); Delia Ledezma (Catholic Charities East Bay); Dora Segura (Catholic Charities East Bay); Jeannette Martinez (Catholic Charities East Bay); Julienne Certeza (Bay Area Community Services); Kelsea Manion (Life Long Medical); La Tanya Knight (Caminar); Lashaunta Flores (Catholic Charities East Bay); Lindal Sambrook (Satalite Affordable Housing Associates); Lynna Magnuson (Caminar); Manisha Vasishta (H3); Mary Juarez-Fitzgerald (H3 CE); Micheal Ford (St. Vincent de Paul); Mike Callanan (CCHP); Moises Amaya (Community Member); Ryan Tapia (H3); Sandra Rivera (Hope Solutions); Teresa Opaon-ali (CCBH); Teri Lundvall (Winter Nights Shelter).

#### Review of previous meeting minutes:

No formal vote is required. Packet link provided for review; no edits proposed.

#### **Agency Updates**

No verbal updates offered on the call.

#### **System Administrator Updates**

- Kimberly Thai, H3, provided updates:
  - o HUD HMIS Data Standards (effective Oct 1, 2025):
    - New Sex field (Female, Male, Client doesn't know, Client prefers not to answer).
    - Retired fields: Gender, Translation Assistance Needed?, Preferred Language, and Sexual Orientation.
    - Recommendation: Keep Gender required for state/city reporting; keep Translation Assistance Needed, Preferred Language, and Sexual Orientation as optional.
    - Option label: Hispanic/Latina/o updated.

- Discussion: Optional Pronouns field to be added on Oct 1; confirmation that optional fields do not affect federal eligibility.
- Changes affecting SSVF/GPD programs:
  - Wording changes to two SSVF Homelessness Prevention Targeting options (Household size of 5 or more requiring at least 3 bedrooms (due to household composition); (Households which may include one or more members meeting other criteria for targeting prevention determined by the CoC).
  - New required field for Mental Health Consultation (completed/arranged/declined options).
  - New SSVF Service: Healthcare Navigation.
- Site Security Assessment (annual, to be completed by Agency Administrators):
  - Will be deployed through the HMIS Training Portal
    - Checklist includes ensuring privacy notice is posted at all workstations, workstation screensavers, firewall and antivirus is installed and up-to-date, no account sharing, locked files, secure connections.
    - Signatures required from Agency HMIS Admin and ED
  - Agencies must self-certify annually. Assessment will be emailed in October.
- Licensing Cost:
  - Vendor annual fee increasing from \$267 to \$275 starting Oct 1.
- o Team Update:
  - Welcome, Sanjana Prasad, HMIS Programmer/Analyst.
- Data Standards Timeline:
  - Paper forms to be updated by Sept 22.
  - HMIS screens will be upgraded on Oct 1, with ~1–2 hours downtime that morning.

#### **Point In Time Count and Housing Inventory Count Updates**

- Yessenia Aguilar, H3, and Carina Rodriguez-Peña, H3, provided PIT and HIC updates
  - 2025 PIT Key Result: 26% decrease (725 fewer people) compared with 2024, based on the single-night snapshot in late January.
  - Demographics (sheltered compared to unsheltered):
    - Race: White 28% unsheltered / 32% sheltered; Black or African American 31% unsheltered/36% sheltered; Multiracial 17% unsheltered/14% sheltered; Hispanic or Latina/o/x 16% sheltered/11% unsheltered; all other races 5% or lower.
    - Gender: Women 38% unsheltered/ 44% sheltered; Men 60% unsheltered/ 56% sheltered; Transgender or Non-Binary and More Than One Gender about 1% unsheltered; less than 1% sheltered.
    - Age: 55 and older = 24% unsheltered / 36% sheltered; 25–54 = 69% unsheltered/43% sheltered; 18–24 = 3% unsheltered/6% sheltered; under 18 = 4% unsheltered/16% sheltered (children counted within families).
  - Health Conditions:
    - 86% of all households had at least one disabling condition. Physical disability was reported more often in sheltered households. Substance use disorder was reported by 56% of unsheltered households compared to 30% of sheltered households.

- Years of Residency in Contra Costa County:
  - 75% of people experiencing homelessness had lived in the county for five years or more, with the largest group reporting more than 10 years.
- Displacement (new survey questions):
  - 63% reported being forced to move by police or city staff in the past year; 75% lost belongings during the process; 54% said they were offered services. Further details will be gathered for 2026.
- o 2026 PIT Planning 3 Workgroups (all 1–3 pm):
  - September 19 (methodology); October 17 (hotspots); November 21 (survey).
  - Collaboration with YAB will strengthen the youth count and outreach approach.

#### **CE Updates**

- Mary Juarez-Fitzgerald, H3 CE, provided CE updates:
  - Housing Needs Assessment (VI-SPDAT replacement):
    - Stakeholder & HMIS data analysis complete; Focus Strategies drafting question set.
    - Assessor training: week of Nov 17, 2025 (10–15 assessors).
    - Pilot/test run: December 2025 (100–150 assessments).
    - Refinement: Jan–Feb 2026; Full launch: ~March 2026.
    - Broader project briefings available at CE Oversight meetings (next in October).
  - o Prevention Triage Tool (211) LAUNCHED July 2025:
    - 10 domains (disability, economic status, criminal/rental history, homelessness history, etc.).
    - HMIS dashboard monitoring active; Year-1 evaluation plan in development.
  - o CE APR & Dashboards:
    - CE FY closes on Sept 30, 2025. Programs are asked to clean up dashboard errors now: a reminder/deadline email will follow.
    - APR submitted to HUD by Dec 31, 2025.
  - New/Current Housing & Prevention:
    - Legacy Court (Eden Housing, West County): 13 NPLH units (chronic homelessness + MH disability), referrals in process.
    - Giant Road (West County family housing): 9 families; includes 2- and 3-BR units.
    - Shelter, Inc. Helping Hands DV RRH: began 9/1; CE now referring DV survivors.
    - St. Vincent de Paul added as Prevention provider (211 referrals to SVdP).

#### **Data Quality Updates and Reminders**

- Thorne Keenan, H3, provided data quality updates:
  - Systemwide DQ scores (May 2025– July 2025): Reported that systemwide data quality scores improved across all categories this quarter.
  - o Announced the Quarterly Agency Raffle for agencies with improved data quality.
    - Initial spin landed on Winter Nights (prior winner).

- A re-spin was conducted, and the winner was HCEB.
- Tammy Stoicich, *H3*, provided updates surrounding training:
  - Announced the HMIS Refresher Training Leaderboard winners:
    - BACR: Karen McBride
    - SHELTER, Inc.: Deborah Reynolds
    - BACS: Priyanka Sharma
    - H3 Programs: Rebecca Sanders
    - Hope Solutions: Cayla Northrup
    - Giftcards to be emailed soon
  - Training/Access Reminders:
    - Staff should use the Forgot Password button on the Clarity login screen and enter the exact email address associated with their account. Cchealth staff may have multiple email domains (first initial last name, or full name). Staff who are unsure which email is linked to their account should contact H3 for support.
    - Question from group: Some users did not receive link to refresher training. Answer: Refresher trainings were assigned only to end-users who have not completed training in the past year.
- Q and A
  - No questions

#### **Meeting Adjourned**

Next Meeting: Tuesday, December 9th, from 12-1:30 pm, held (virtual)