



CivicPlus

302 South 4th St. Suite 500
Manhattan, KS 66502 US

Client:

CA – Contra Costa County – Engage - Statement of Work

QTY	PRODUCT NAME	DESCRIPTION	COST
1.0	Annual Fee for Hosting and Support	Recurring	USD 67,668.89
1.0	SSL Certificate Annual Fee	Recurring	USD 201.01
1.0	Design Center Pro	Recurring	USD 14,071.01
1.0	Sandbox site - CivicEngage Renewal	Recurring	USD 0.00
1.0	Platinum Hosting & Security per domain (must be purchased for each)	Recurring	USD 5,209.31
1.0	Custom IdP Integration Annual Fee Renewal	Recurring	USD 2,066.09
1.0	48 Month Redesign Ultimate Annual - CivicEngage Central	Recurring	USD 8,404.20
1.0	CivicSend Annual	Recurring	USD 0.00
Annual Recurring Services – Initial Term			USD 97,620.51

1. This renewal Statement of Work ("SOW") is between Contra Costa County, CA ("Customer") and CivicPlus, LLC, and shall be subject to the terms and conditions of the Master Services Agreement ("MSA"), as modified between the Parties on July 26, 2023, and applicable Solutions and Products terms found at: www.civicplus.help/hc/p/legal-stuff, (collectively, the "Terms and Conditions"). By signing this SOW, Customer expressly agrees to the Terms and Conditions throughout the Term of this SOW. The Terms and Conditions form the entire agreement between Customer and CivicPlus (collectively, referred to as the "Agreement"). The Parties agree the Agreement shall supersede and replace all prior agreements between the Parties with respect to the services provided by CivicPlus herein (the "Services").
2. This SOW shall remain in effect for an initial term from July 1, 2024 through June 30, 2025 (the "Initial Term"). In the event that neither party gives 60 days' notice to terminate prior to the end of the Initial Term, or any subsequent Renewal Term, this SOW shall automatically be renewed for an additional twelve month renewal term ("Renewal Term"). The Initial Term and all Renewal Terms are collectively referred to as the "Term".
3. The Annual Recurring Services – Initial Term fees shall be invoiced July 1, 2024. Subsequent Annual Recurring Services shall be invoiced on July 1 of each year, and shall be subject to an annual 5% uplift. Customer will pay all invoices within 30 days of the date of such invoice.

Signature Page to Follow.

Acceptance

By signing below, the parties are agreeing to be bound by Terms and Conditions found at: www.civicplus.help/hc/p/legal-stuff.

IN WITNESS WHEREOF, the parties have caused this SOW to be executed by their duly authorized representatives as of the dates below.

Client

CivicPlus

By:

By:

Name:

Name:

Title:

Title:

Date:

Date:

Contact Information

*all documents must be returned: Master Service Agreement, Statement of Work, and Contact Information Sheet.

Organization

URL

Street Address

Address 2

City

State

Postal Code

CivicPlus provides telephone support for all trained clients from 7am –7pm Central Time, Monday-Friday (excluding holidays).
Emergency Support is provided on a 24/7/365 basis for representatives named by the Client. Client is responsible for
ensuring CivicPlus has current updates.

Emergency Contact & Mobile Phone

Emergency Contact & Mobile Phone

Emergency Contact & Mobile Phone

Billing Contact

E-Mail

Phone

Ext.

Fax

Billing Address

Address 2

City

State

Postal Code

Tax ID #

Sales Tax Exempt #

Billing Terms

Account Rep

Info Required on Invoice (PO or Job #)

Contract Contact

Email

Phone

Ext.

Fax

Project Contact

Email

Phone

Ext.

Fax