Contra Costa Continuum of Care

HMIS POLICY COMMITTEE

Tuesday, December 10, 2024 from 12:00-1:30 pm

INTRODUCTIONS

Kimberly Thai, *H3*

REVIEW OF PREVIOUS MEETING MINUTES

Kimberly Thai, *H3*

AGENCY UPDATES

All

SYSTEM ADMINISTRATOR UPDATES

Kimberly Thai, *H3*

SYSTEM ADMINISTRATOR UPDATES

- **Bitfocus Clarity update** - Change in SSN data collection (may use x's for unknown digits)

- **For Discussion:** Moving Client Phone Number and Email fields to the Contacts tab
  - Pros – all contact info resides in one place, easier for viewing and reporting.
  - Cons - Not immediately visible on profile, may forget to enter the info. Cost (will use up most of the remaining Bitfocus budget for custom reports and programming).

SYSTEM ADMINISTRATOR UPDATES

- **New providers in HMIS**
  - Fresh Lifelines for Youth (FLY)
  - John Muir Health Social Services
  - Richmond Community Foundation
  - County Behavioral Health (BHBH team)

- **RED Team operating at limited capacity the week of Dec 23rd!**

2025 POINT IN TIME COUNT

Yessenia Aguilar, *H3*

2025 POINT-IN-TIME (PIT) COUNT

What is the Point-in-Time (PIT) Count?

- The Point-in-Time (PIT) Count is an annual survey that measures homelessness on a single night in January. Volunteers gather data on people experiencing homelessness, helping communities understand needs, track trends, and allocate resources effectively.

When?

- Sheltered Count: January 29th, 2025
- Unsheltered Count: January 30th, 2025

2025 POINT-IN-TIME (PIT) COUNT

Unsheltered Count

- Consists of 2 parts: <u>Observational Count</u> and <u>Survey Sampling</u>
- Observational Count will take place Thursday morning, January 30th, from 5:30-9 am
- Need 200 volunteers
- Will be offering four in-person trainings:
  - West County – San Pablo Community Center
  - Central (2 sessions) – Emergency Medical Admin Building (Martinez)
  - East – Brentwood Police Department

Please visit the PIT website for details!

2025 POINT-IN-TIME (PIT) COUNT

Survey Sampling

· Post-PIT surveys will be conducted from February 17th to February 28th.

· CORE staff and experienced volunteers from previous PIT surveys will receive training to ensure preparedness.

· The survey will collect demographic, household, and homelessness data from a sample of both sheltered and unsheltered populations.

· CORE staff, homeless service providers, and individuals with lived experience will administer surveys in English and Spanish.

2025 POINT-IN-TIME (PIT) COUNT

Data Cleaning and Analysis

- Starts immediately after the Observational Count and Survey Sampling events
- County GIS Team to support with Data Cleaning
- Enumeration data (totals and demographic breakdowns) submitted to HUD during the first week in April
- Full report with demographics/survey data to follow (aiming for July)

2025 POINT-IN-TIME (PIT) COUNT

Why Participate in the PIT Count?

- **Make an Impact:** Contribute to a project that drives meaningful change in addressing homelessness.
- **Gather Critical Data:** Help collect essential information that influences funding, policies, and programs in our community.

What to Expect as a Volunteer:

- **Field Observation:** Volunteers will drive their personal vehicles to look for people who may be experiencing homelessness. They will use the ArcGIS app to drop pins for individuals or sleep settings they find.
- **Technology Use:** Volunteers will need to download the ArcGIS app to drop location pins during the count. Detailed instructions will be provided during training.

Getting Started:

- **Register Online:** Complete the volunteer registration form.
- **Include Your Partner's Information:** If you have a PIT partner, ensure their details are included in the form.
- **Attend Training:** Attend one in-person training date scheduled for January.
- **Team Assignments:** Your team assignment and maps will be emailed to you before the count.

SIGN UP TODAY!

- Volunteer Registration: https://survey123.arcgis.com/share/93ebbe39d9e345a9b50715f297cd5c6b

- PIT Website: https://contra-costa-point-in-time-count-cocogis.hub.arcgis.com/

2025 POINT-IN-TIME (PIT) COUNT

Sheltered Count – will be pulled from HMIS

- Please ensure all data entry for the month of January is complete and corrected by **Feb 10th**!

- For providers **not** in HMIS, an Excel counting sheet will be sent one week before the count, along with some instructions. Please submit to RED Team by **Feb 3rd.**

- Counts will then be consolidated and prepped for HUD submission.

2025 POINT-IN-TIME (PIT) COUNT

Housing Inventory Count

- Count of homeless **beds** as of the night of January 29th
- Includes all program types the below, regardless of funding source and participation level in HMIS
  - Emergency Shelter,
  - Transitional Housing
  - Rapid Rehousing
  - Permanent Housing
- **A link to a google doc will be sent to all Agency Administrators and non HMIS participating providers on Jan 27th, to be filled out the 29th.**

CE UPDATES

Mary Juarez-Fitzgerald, *H3*

COORDINATED ENTRY UPDATES

Update on VI-SPDAT Replacement Project

Overview of Ongoing AND Upcoming Programs & Housing Resources

Policies & Procedure Updates

CE ASSESSMENT REPLACEMENT PROJECT

PROJECT LAUNCHED JULY 2024

STEERING COMMITTEE CONVENED & MEETING MONTHLY

CURRENTLY IN FIRST PHASE OF STAKEHOLDER ENGAGEMENT & DATA ANALYSIS

STAY TUNED FOR FURTHER UPDATES AS PROJECT PROGRESSESS!

ONGOING PROGRAMS– RAPID REHOUSING

NEW! Hope Solutions County-Wide RRH
- Fall 2024 Launch
- 80 HHs between 2024-2026

New Pathway
- Shelter Inc
- DV Specific

BACRS RRH for Families
- Bay Area Community Resources
- ~10-15 New Families
- Ongoing as of January 2024

Lao Family Adult RRH
- Lao Family Community Development
- Ongoing as of January 2024

EHSD / Population Specific
- CalWORKS HousingWORKS
- HDAP

NEW / ONGOING PROGRAMS – PERMANENT SUPPORTIVE HOUSING

ACCESS (Expansion)

- PSH w/Hope Solutions
- 16 Total
- 10 Scattered Site 1BR for Single Adults – 2025
- 6 Cottages for Seniors – TBD (Jan 2025)

Rick Judd Commons

- No Place Like Home Project
- Partnership w/, RCD, CCBH & Hope Solutions
- 13 1BR Units
- Late 2024/ Early 2025 Opening

Valor Village

- VHHP Veteran Supportive Housing
- 15 1BR Units
- Partnership with SAHA

GENERAL CE UPDATES & REMINDERS

Efforts to support TAY System

TAY Specific Case Conferencing & Provider meeting spaces

Exploration of data integration

Connection with expanded CORE outreach teams & TAY providers

Other projects around Coordinated Prevention ongoing

New Prevention Triage Tool Coming Soon

CE Annual Performance Report due 12/31/2024

Dashboard Clean Up complete

Reminder to monitor CE APR Dashboard if you send / receive / participate in Coordinated Entry

Monthly Homeless Service Provider Call

2nd Tuesday of the Month, 8:30-9:30am

Reminder to Join!

HMIS TRAINING PLATFORM ROLLOUT

Tammy Stoicich, *H3*

Carlos Silva, *H3*

HMIS Training Platform Rollout

Active users on LearnWorlds each month

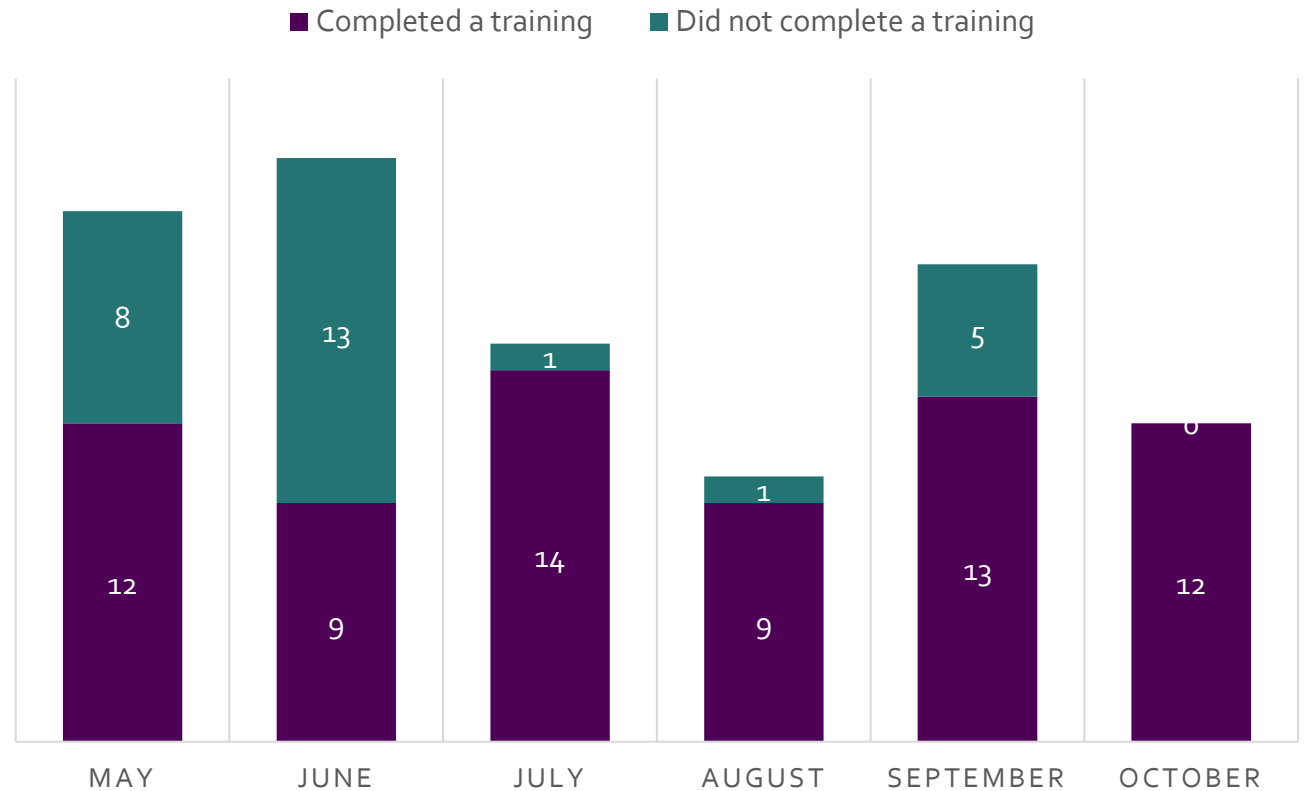| Month	Active Users
May	33
June	35
July	31
August	21
Sepember	28
October	24
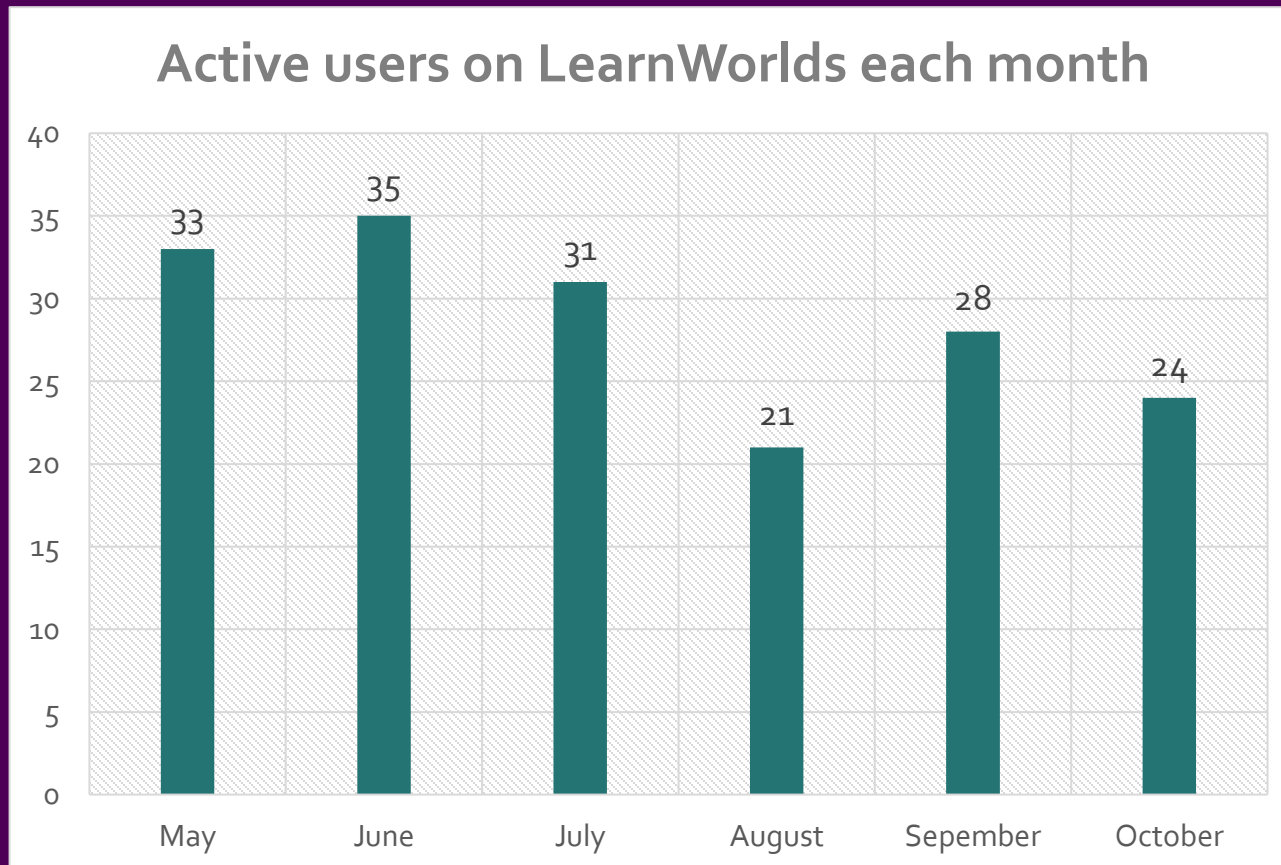
- LearnWorlds has been active for 6 Months.

- 108 Individuals have registered for LearnWorlds.

- 96 individuals started a Learnworlds course.

- Of those 96 individuals, 68 Individuals have completed a course.

USERS WHO STARTED A TRAINING

■ Completed a training   ■ Did not complete a training

	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER
Did not complete	8	13	1	1	5	0
Completed	12	9	14	9	13	12

AGENCIES ACTIVE IN LEARNWORLDS

- Bay Area Community Services
- Agencies with only one registration: Bi-Bett, CCEB, FLY, Winter Nights, Choice in Aging, City of Richmond ERG, GRIP, Contra Costa Health Services, JFCS, NCFC, Way2Love
- City of Richmond ERG
- Contra Costa Behavioral Health
- Contra Costa H3 Administration (CES, HMIS, Ops, etc)
- Contra Costa H3 Programs
- Hope Solutions

Pie chart: AGENCIES ACTIVE IN LEARNWORLDS

- Bay Area Community Services 2%
- Agencies with only one registration: Bi-Bett, CCEB, FLY, Winter Nights, Choice in Aging, City of Richmond ERG, GRIP, Contra Costa Health Services, JFCS, NCFC, Way2Love 9%
- Trinity Center 4%
- Shelter Inc 8%
- City of Richmond ERG 7%
- Contra Costa Behavioral Health 5%
- Contra Costa H3 Administration (CES, HMIS, Ops, etc) 3%
- Contra Costa H3 Programs 28%
- Hope Solutions 15%
- Insight Housing 5%
- John Muir Health 6%
- Lifelong Medical 2%
- Other 6%

* 130 Surveys Received across all courses

Findings:
- Quiz 1 too difficult
- Unclear how to proceed with "Hands-on" section
- Would love to have closed captions

Implementations:
- ❖ Added video transcripts/closed captions to all videos
- ❖ Improved the quiz format and added clearer instructions on how to proceed with the hands-on portion (user will need to have two tabs open)
- ❖ Staff have the option to contact Tammy at any point during the self-paced training
- ❖ Staff have the option to 'switch' to a live training if they prefer that over the self-paced version

This format allowed me to learn at a good pace

% Self-Paced Training: Strongly Disagree 0.0%, Disagree 3.7%, Neither Agree nor Disagree 14.8%, Agree 33.3%, Strongly Agree 48.1%

% Live Training (small sample size): Strongly Disagree 0.0%, Neither Agree nor Disagree 33.3%, Agree 33.3%, Strongly Agree 33.3%

Legend: Strongly Disagree, Disagree, Neither Agree nor Disagree, Agree, Strongly Agree
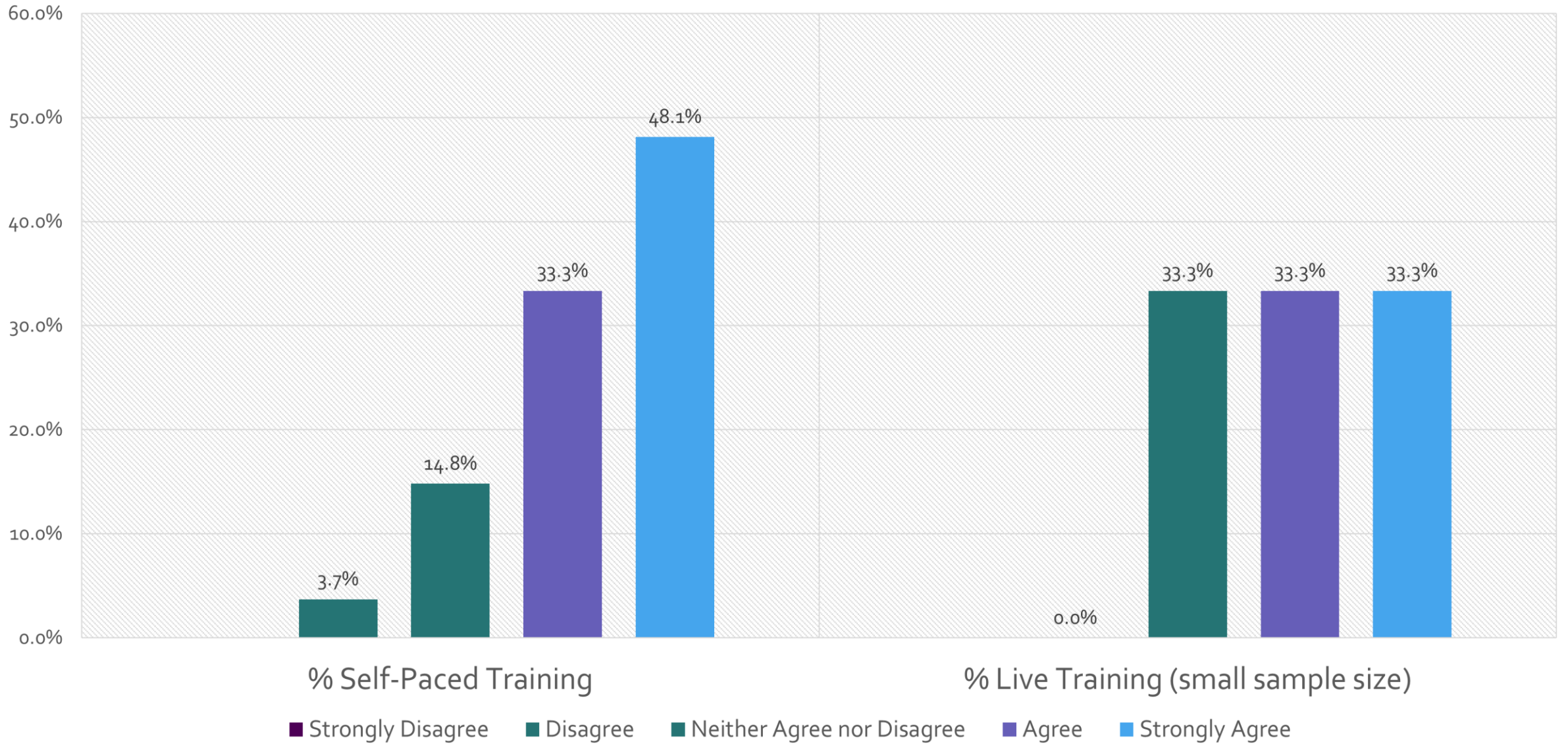
The interactive aspects of the training were helpful
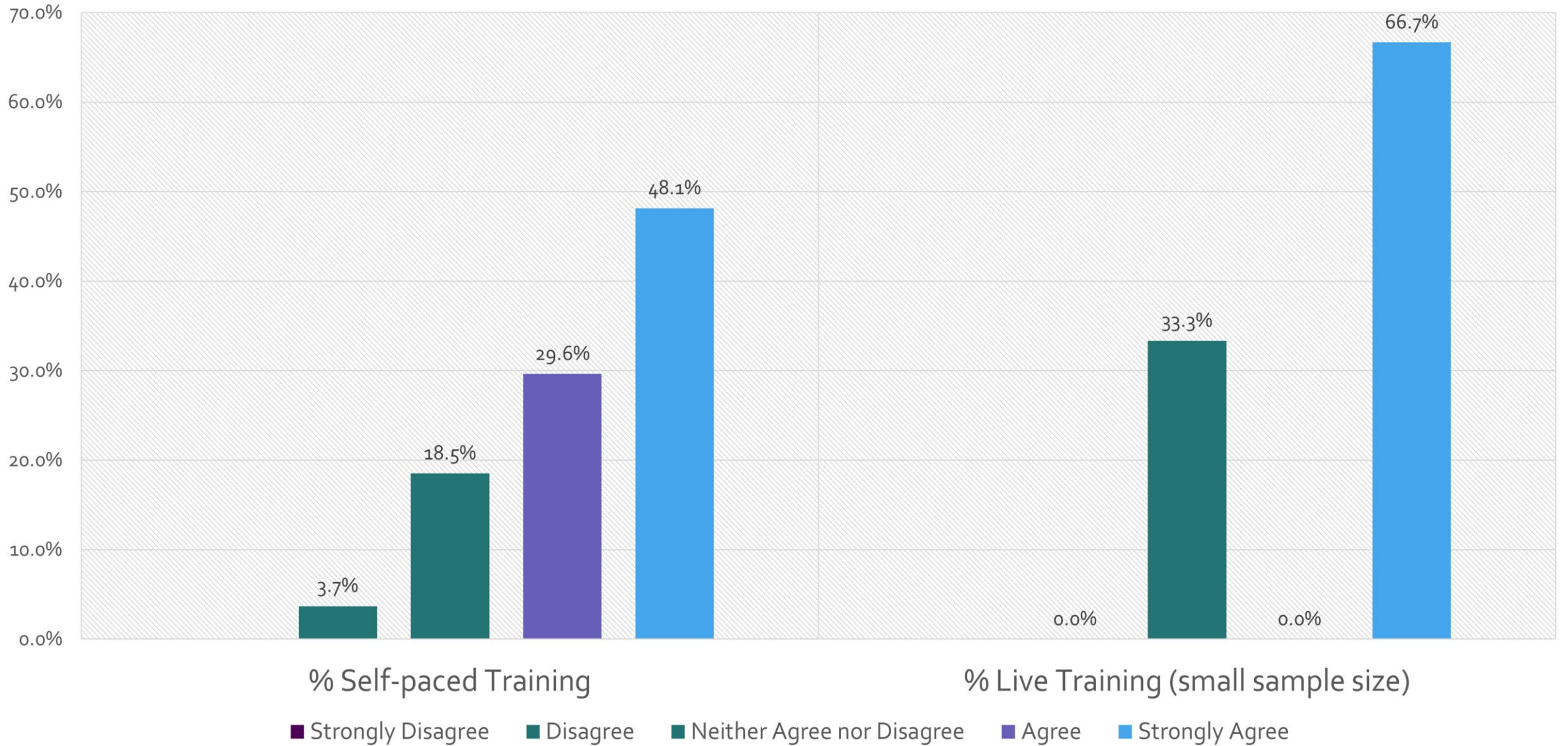
DATA QUALITY UPDATES

Torrie Carlson, *H3*

DATA QUALITY UPDATES

CCC Data Quality Dashboard

- We are maintaining our scores as a COC!
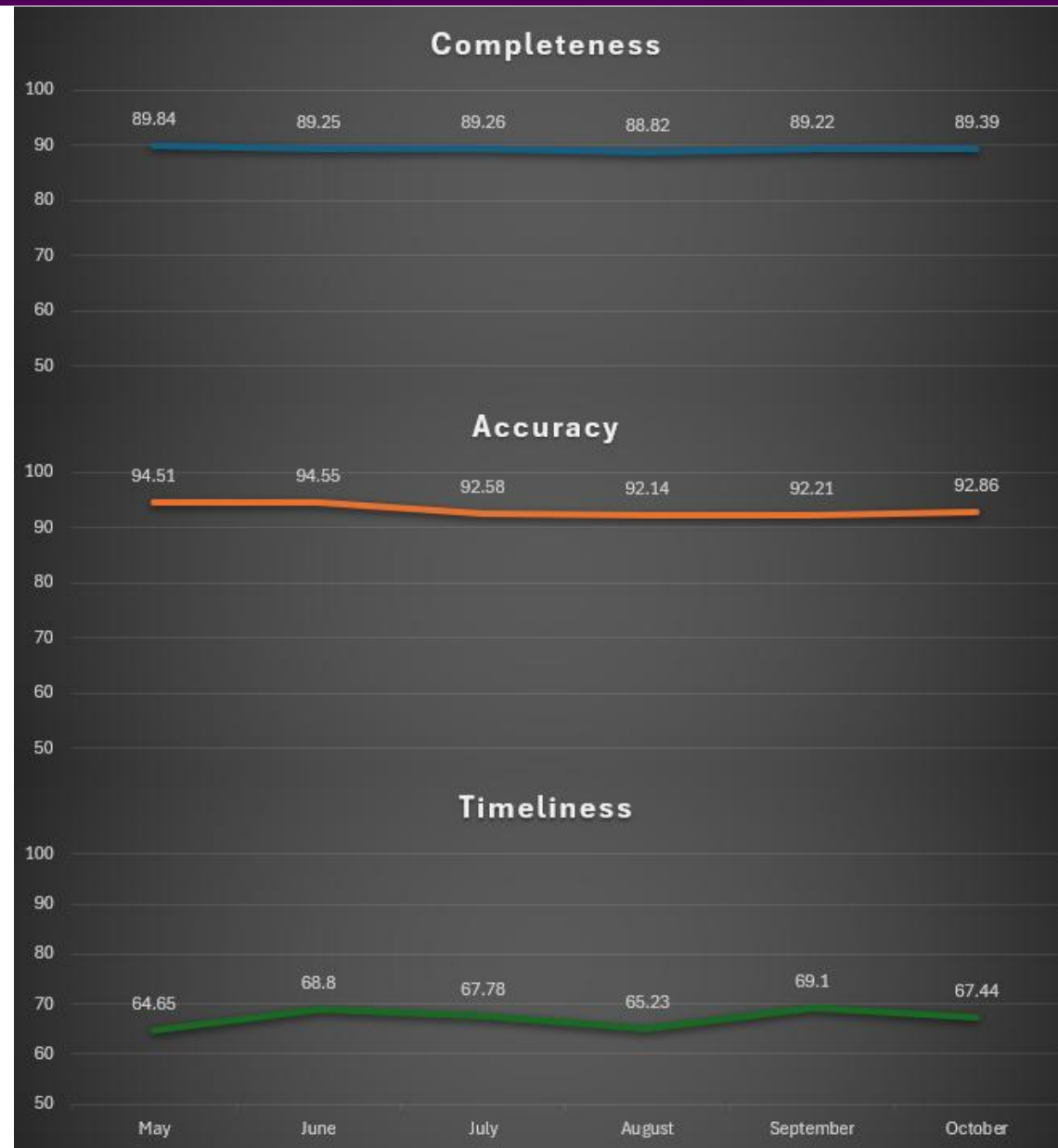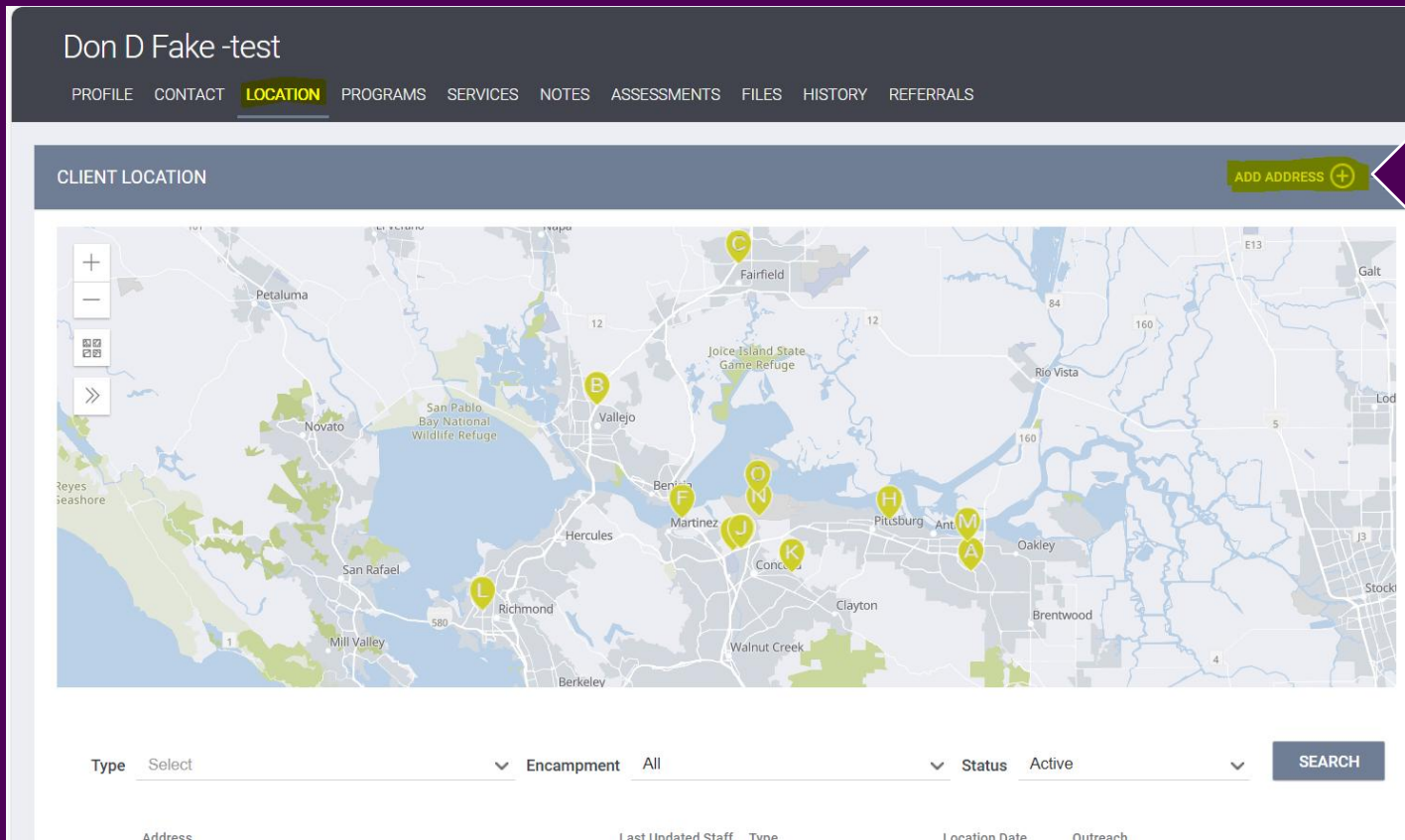
DATA QUALITY UPDATES
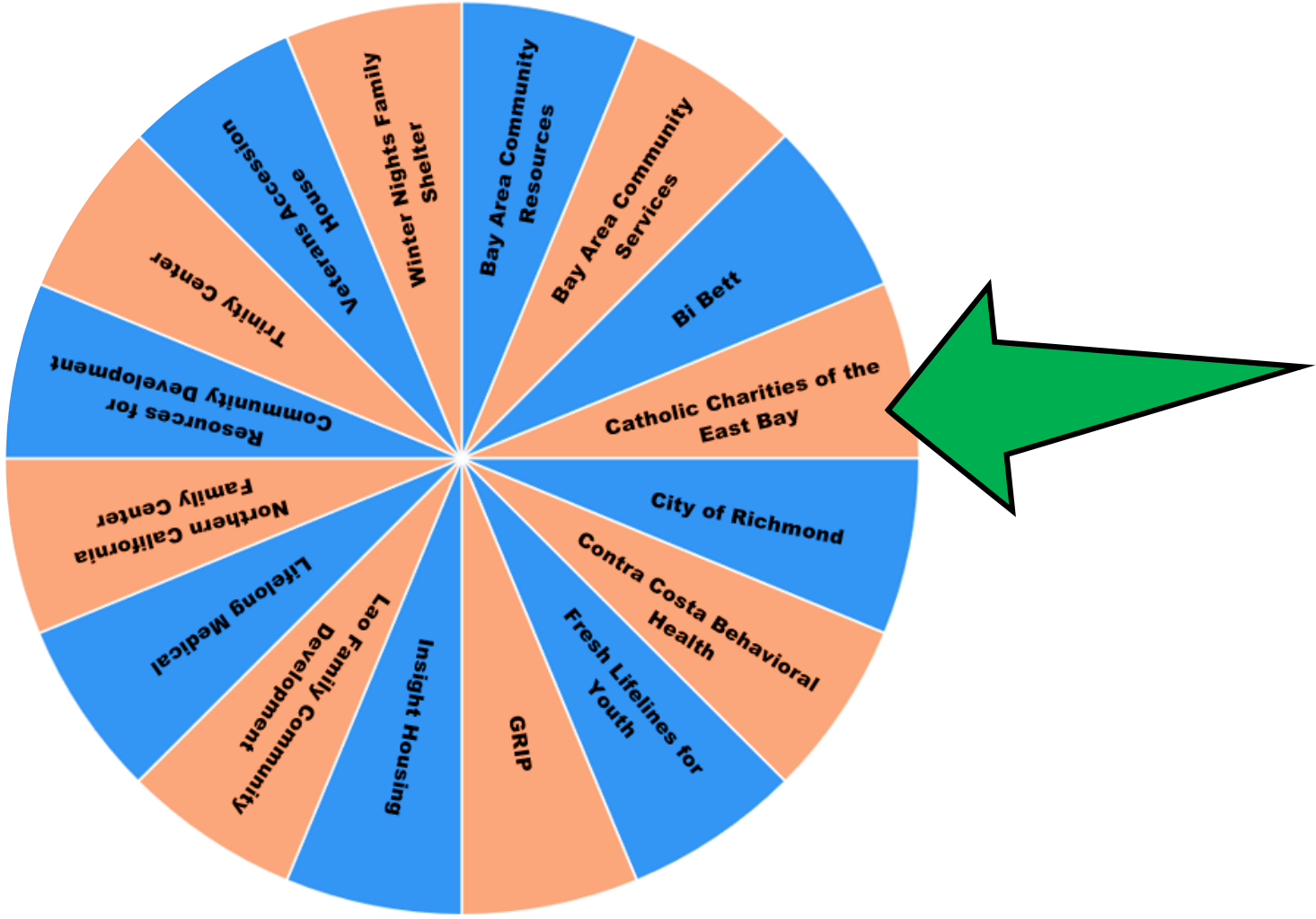
DATA QUALITY UPDATES

- Use the "Location" tab to update client's address upon moving into a new Unit.

DATA QUALITY UPDATES

- Select "Home" to report "Address Type".

- Use the "Housing Move-In Date" for "Location Date.

- Add a Note.

Q&A

All

ADJOURN

- **Next Meeting (Virtual Only):** March 11th, 12:00-1:30pm