OVERSIGHT COMMITTEE WORK GROUP

August 21, 2025 from 11:30 – 1:00 p.m.

WELCOME

Wayne Earl, *CoH*

Agenda

1. Welcome & Introductions
2. 2025 Meeting Logistics
3. Announcements
4. June 2025 Meeting Recap
5. CES Updates – Assessment Tool Redesign Updates
6. YAB Update
7. Accountability Corner Q2
8. Contra Costa Health Change Agent Fellowship Overview
9. Closing – 1:30pm

INTRODUCTIONS

CONTRA COSTA HEALTH

Homebase

Jamie Schecter, *Homeless Services Chief*

Mary Juarez-Fitzgerald, Coordinate Entry Manager

Shelby Ferguson, CoC Administrator

Email: contracostacoc@cchealth.org

Riley Meve, *Policy Analyst*

Tania Morales, *Project Coordinator*

Email: contracosta@homebaseccc.org

1. What part of the following geographic areas do you spend the most time in?
2. Do you have lived experience of homelessness?
3. What best describes your racial identity?

MENTIMETER: WHO'S IN THE ROOM

2025 MEETING LOGISTICS

Wayne Earl, *CoH*

WEBINAR VS MEETING FORMAT

- Due to Zoom Bombing, the virtual component of COH meetings have moved from Meeting to Webinar format.

What's Different?

- Participants will join WITHOUT the ability to unmute or be seen on camera
- Host can give participants ability to unmute or be seen on camera as needed

What's the Same?

- Participants can raise hand
- Participants can share in the chat

COMMITTEE VS WORKGROUP

There will be two types of meetings held throughout the year, each with a different structure.

Committee Meeting

- Every other meeting, starting in Feb
- In-person CoH member attendance required (with exemptions)
- Activities include voting to approve/adopt minutes and other items as needed

Workgroup Meetings

- Every other meeting, starting in April
- Fully virtual
- Activities include hearing presentations, hearing from stakeholders and partners, and developing updates and other content

Date	Time	Location
February 20	11:30am – 1:30pm	**In-person/hybrid** 2400 Bisso Lane, Concord (suite #D2) ([hybrid Zoom link](#))
April 17	11:30am – 1:30pm	**Virtual only** ([Zoom registration link](#))
June 26	11:30am – 1:30pm	**In-person/hybrid** 2400 Bisso Lane, Concord (suite #D2) ([hybrid Zoom link](#))
August 21	11:30am – 1:30pm	**Virtual only** ([Zoom registration link](#))
October 17	11:30am – 1:30pm	**In-person/hybrid** 2400 Bisso Lane, Concord (suite #D2) ([hybrid Zoom link](#))
December 18	11:30am -1:30pm	**Virtual only** ([Zoom registration link](#))

2025 MEETING SCHEDULE

ANNOUNCEMENTS

Courtney Pal, *CoH*

JUNE 2025 MEETING RECAP

Courtney Pal, *CoH*

RECAP

The following items were covered during the 2025 June Oversight Cmte meeting:

- ✓ Review & Approve February 20, 2025 Meeting Minutes – ACTION ITEM
- ✓ Coordinated Entry Updates
  - ✓ Prevention Screening Tool Updates
  - ✓ Assessment Tool Redesign Updates
- ✓ 2024 NOFO Application Debrief
- ✓ YAB Updates
- ✓ PIT & Annual Report Update
- ✓ 2025 Monitoring Process Update

Note that meeting minutes will be reviewed for approval during the October meeting

COORDINATED ENTRY SYSTEM UPDATES – ASSESSMENT TOOL REDESIGN UPDATE

Mary Juarez-Fitzgerald, *H3*

Chela Shuster, Focus Strategies

HNA Redesign Project Timeline & Activities

FOCUS *strategies*

| Project Launch & Discovery | → | Data Exploration & Workflow Review | → | Assessment Tool Design | → | Pilot & Implementation |

August 2024 ———————————————————————————→ February 2026

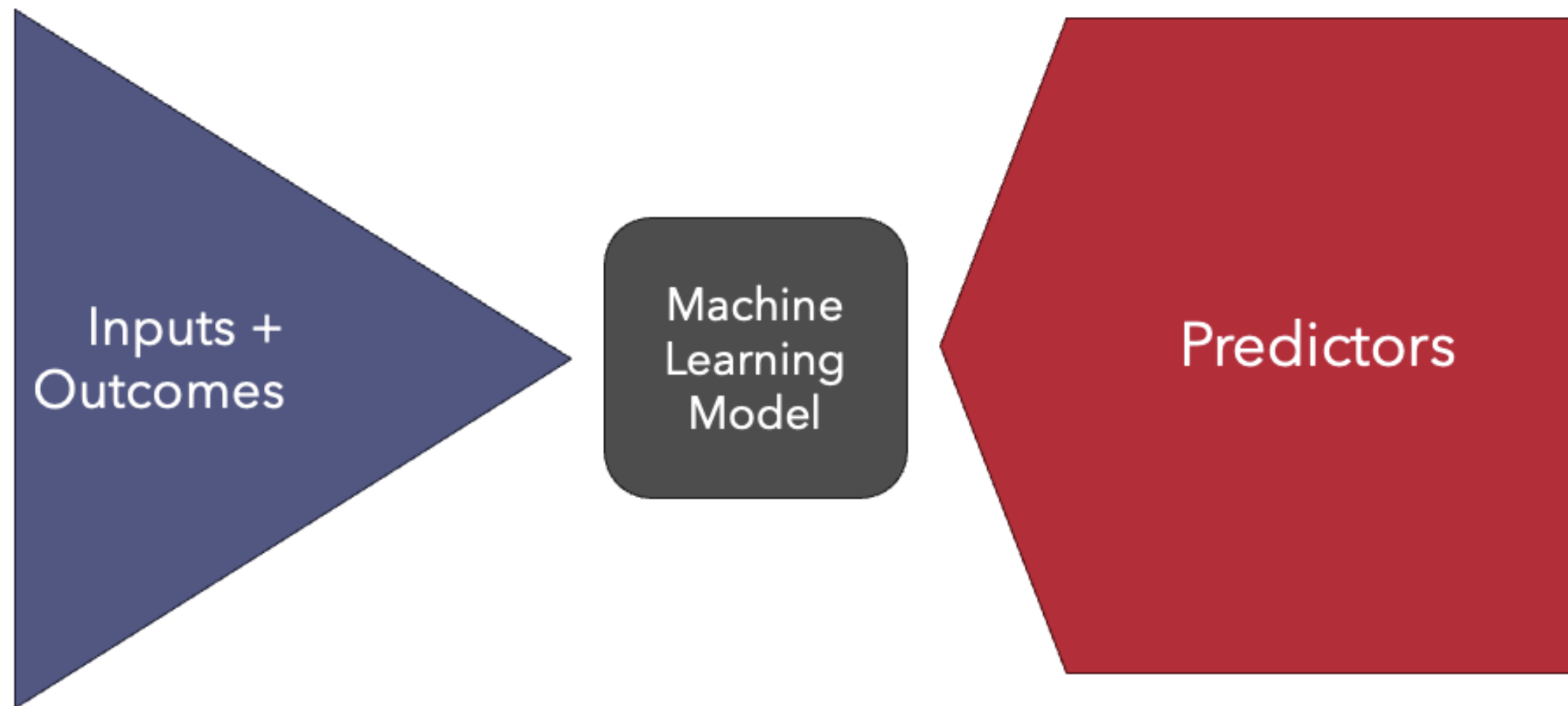# Agenda

Methodology

Findings

Next Steps

Methodology

Methodology

1. Define "prolonged homelessness" and factors that may predict prolonged homelessness

    -   Long-term homelessness OR

    -   Repeated episodic homelessness

2. Train, calibrate and run machine learning model

3. Interpret findings

Identifying Predictors with Machine Learning

Inputs + Outcomes → Machine Learning Model → Predictors

Limitations

- **Self-report nature of Coordinated Entry data**
  - Most of the data elements included in this preliminary machine learning analysis are self-report

- **Data availability**
  - Data included in this preliminary machine learning analysis is exclusive to HMIS and the data mart, which is derived from HMIS
  - Future machine learning analyses will include CCHS data

Findings

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Strongest Predictors of Prolonged Homelessness

Employment and Income

- All Households

  - Total income

  - Hours worked in the prior week

- Adult-Only Households

  - Earned income

Health Condition(s)

- All Households

  - Physical disability limiting housing access or independent living

- Adult-Only Households

  - HIV

- Family Households

  - Mental health condition

*Preliminary analysis for discussion purposes only.

Strongest Predictors of Prolonged Homelessness

Homelessness History

- All Households
  - Prior episodes of homelessness

- Adult-Only Households
  - Exits from services to homelessness

- Family Households
  - Length of time homeless

Causes of Homelessness

- All Households
  - Abuse and/or trauma

- Adult-Only Households
  - Domestic violence
  - Religious or cultural differences (data for TAY only)

- Family Households
  - Parole
  - Rent increase
  - Substance abuse

*Preliminary analysis for discussion purposes only.

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Strongest Predictors of Prolonged Homelessness

System Involvement

- All Households
  - Justice system involvement
- Adult-Only Households
  - Pre-high school highest education
- Family Households
  - Foster care history

Service Utilization

- All Households
  - Emergency service utilization
- Adult-Only Households
  - Enrollments in shelter and/or street outreach programs
- Family Households
  - Hospitalizations

*Preliminary analysis for discussion purposes only.

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Other Insights

Staying in Transitional Housing programs is a predictor of prolonged homelessness

- This is likely due to the relationship between average length of stay in these programs and the way that the "prolonged homelessness" outcome is defined

Unknown responses (e.g. *Does Not Know, Refused, Data Not Collected*) to several current HNA questions are predictors of prolonged homelessness

- This may indicate that a client's lack of responsiveness or other possible disconnects between client and assessor may be an indicator of continued homelessness risk

Next Steps

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What We've Learned So Far...

Several key predictors are emerging across both adult-only and family households and can be used as a basis to begin drafting new HNA questions:

- Total household income

- Physical disability that limits housing options or makes independent living hard

- Utilization of emergency services

- Abuse or trauma

- Justice system involvement

Next Steps

Cross-reference quantitative analysis findings with stakeholder engagement insights	
What is standing out in both sources that should be included in the HNA?	What do we want more information on or want to discuss further with the steering committee?

Analyze responses to predictor data elements by key demographic groups		
Youth ages 18-24	Racial/ethnic groups	Other subpopulations

Analyze and incorporate CCHS data*

Begin Developing HNA Questions

*Focus Strategies is working with H3 to access CCHS data. This process is iterative and may occur before and during HNA development.

Developing the HNA

Draft and refine HNA questions to be piloted based on:

- Strength of predictors, including CCHS data
- Stakeholder input
- Best practice research

Refine and pilot the new HNA

Develop scoring methodology based on:

- Strength of predictors
- Stakeholder input
- Pilot results

Finalize and implement

- Finalize and implement the new HNA

YOUTH ADVISORY BOARD (YAB) UPDATES

Juno Hedrick, *CoH Lived Experience Advisor and Vice Chair, YAB Coordinator*

Anastasia Lockwood, *YAB Member*

YAB JULY MEETINGS

YAB Subcommittees Meetings: Communications, Data & Research (**NEW)**, and Outreach & Retention

Oversight Committee Meeting

CES Housing Needs Assessment (HNA) Committee

Bimonthly hybrid YAB Meetings at H3 Offices in Concord and RYSE Center in Richmond

Youth & Young Adult (YYA) Community Strategic Planning: Core and Workgroup Meetings

NEW: RFP Panel for Transitional Housing for TAY

YYA STRATEGIC PLANNING WORKGROUPS

Resources (Action 1.2): Get a handle on the resources we have and provide a toolkit that helps different stakeholders access resources
- **Facilitator:** Matthew Aronson, Matthew Aronson Consulting
- **YAB Member**: Ramon

Outreach (Action 1.5): Create and implement an outreach plan
- **Facilitator:** Jamie Schecter, H3
- **YAB Member:** Leon

Safety & Liberation (Action 4.3): Understand how well current partners are welcoming and supporting LGBTQIA+ and BIPOC YYA
- Facilitators: Juno Hedrick, YAB & Caroline Miller, H3
- YAB Member: Anastasia L.

- Learn more at this link: Youth and Young Adult Strategic Plan

YAB JULY ACTIVITIES

- YAB-only peer spaces

- Community-building: celebrated YAB member with a sprinkle party.

NEXT STEPS

Complete review and scoring of applicants of RFP Panel for Transitional Housing for TAY.

Data & Research subcommittee to begin planning for Youth Point-in-Time Count.

Communications subcommittee to begin planning for Homeless Awareness Month and webpage updates.

Participate in YYA Homelessness & Adultism Train-the-Trainer sessions with the MAC team in August

Prepare for HUD Youth Homeless Demonstration Program FY 2024 NOFO to be re-released soon!

CONNECT WITH YAB!

Are you—or do you know—a young person with lived experience of homelessness or housing instability who wants to create change?

RSVP to join a meeting as a guest to learn more!

For more information, email:
ContraCostaYAB@cchealth.org

QUESTIONS?

Q2 ACCOUNTABILITY CORNER

Jamie Schecter, *H3*

2025 WORKPLAN – QUARTER 2

Goals

- Updates on Program Models and Coordinated Entry

Activities

- Program Models and Performance Standards
- CE updates including CES Assessment redesign
- Update on 2025 monitoring
- HIC Update
- Update on Participant Satisfaction Survey
- Accountability corner

ACCOUNTABILITY CORNER – QUARTER 2

What was accomplished?

- Update on Coordinated Entry Housing Needs Assessment in April and June

- Program Models & Performance Standards Updates – update on satisfaction surveys and CARE Center program model

- YAB update
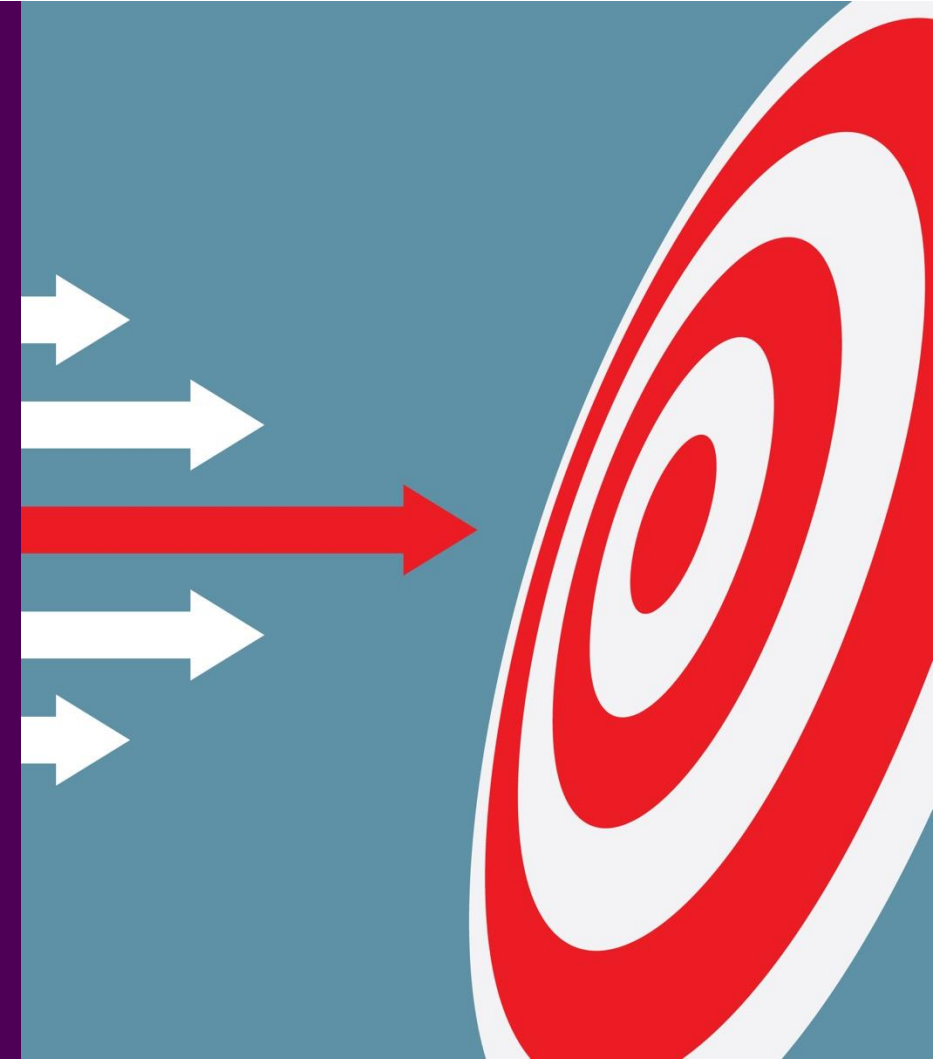
- CoC monitoring update

What was not accomplished?

- Program model discussion on transitional housing and bridge housing

CONTRA COSTA HEALTH CHANGE AGENT FELLOWSHIP OVERVIEW

Shelby Ferguson, *H3*

CHANGE AGENT FELLOWSHIP OVERVIEW

- Cross-disciplinary, 8-month program designed to support emerging and experienced leaders throughout Contra Costa Health to lead transformational change in health services

- Goal is to gain practical skills in **improvement science, operational management, systems thinking**, and **change leadership**

- Develop a project focused on **equity**
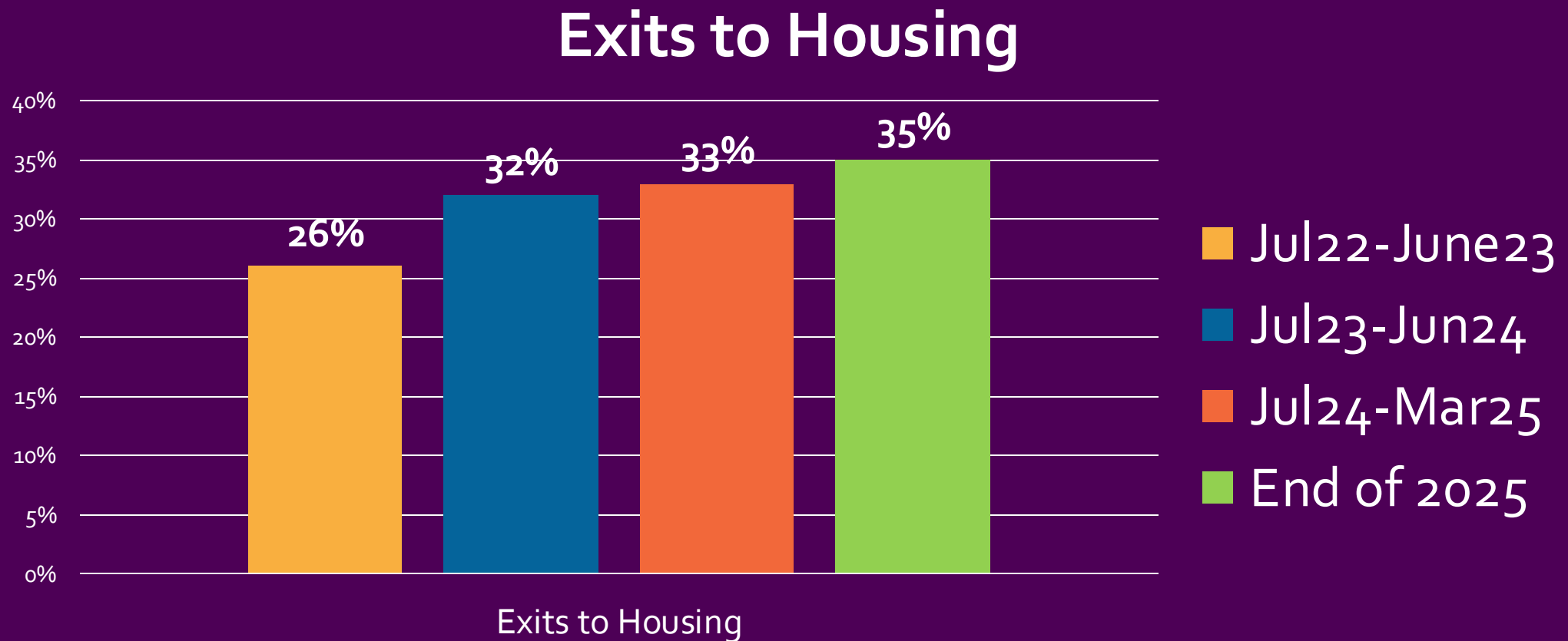
- Led by a Program Sponsor

MY IMPROVEMENT PROJECT

- Increasing participants exits to housing at our CARE Centers

- Focus on equity across program models

- Included a training series and manual for case management staff to:
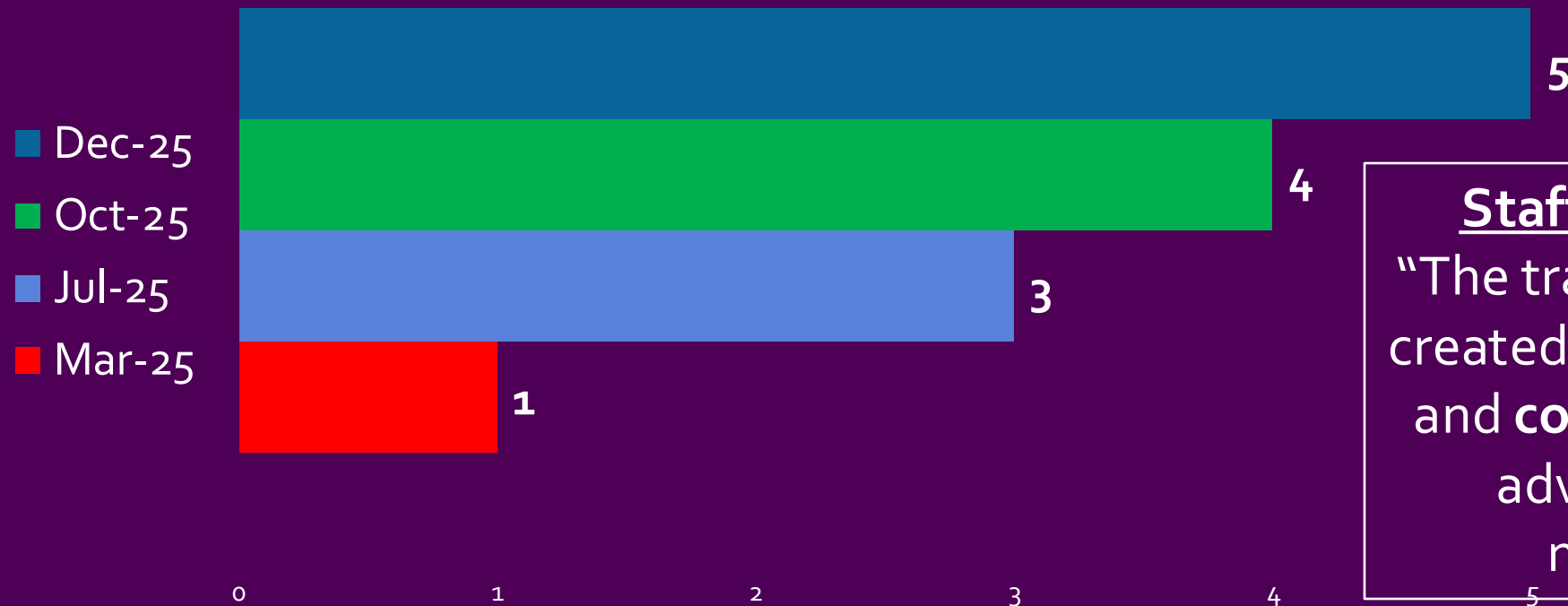 - Increase their knowledge
  - Increase their skills

PARTICIPANT EXIT RATE DATA

Exits to Housing

STAFF KNOWLEDGE DATA

Staff Knowledge of Housing Focused Case Management

Dec-25 — 5
Oct-25 — 4
Jul-25 — 3
Mar-25 — 1

Staff Testimonial
"The training series has created more **efficiency** and **confidence** in the advice I give to members"

NEXT STEPS

Continue implementing training series and training manual

Expand training series and training manual to other programs like shelters

QUESTIONS?

WRAP-UP

Juno Hedrick, *CoH/YAB*

NEXT STEPS

Next meeting:

- October 16th, 11:30am – 1:30pm

UPCOMING MEETINGS

CoH/Cmte	Date/Time	Location	Zoom Link
Homeless Awareness Month Committee Work Group	August 27, 2 – 4pm	**VIRTUAL ONLY**	https://www.google.com/url?q=https%3A%2F%2Fhomebaseccc.zoom.us%2Fmeeting%2Fregister%2FZVZx8BObRIKn46V2R5AjIw
COH Meeting	September 4, 1 – 3pm	1025 Escobar, Martinez **(IN-PERSON)**	https://homebaseccc.zoom.us/j/83882491530
HMIS Policy	September 9, 12 – 1:30pm	2400 Bisso Lane (Suite D2), Concord, Venti Conference Room	https://homebaseccc.zoom.us/meeting/register/tZYlceCtrTMtHdbB-x9-MAoMopNG39MNJMIN
Equity Committee Meeting	September 9, 2 – 4pm	**VIRTUAL ONLY**	https://homebaseccc.zoom.us/meeting/register/tZctcOCuqzItGNaAB8uy-JVxgiXlKuxUWPyX
Homeless Service Provider Meeting	September 11, 8:30 – 9:30am	**VIRTUAL ONLY**	https://homebaseccc.zoom.us/meeting/register/tZIqc-mvqDwoE9PPYaR8_6COhfChAJ1vuFED
Homeless Awareness Month Committee Work Group	September 25, 2 – 4pm	**VIRTUAL ONLY**	https://www.google.com/url?q=https%3A%2F%2Fhomebaseccc.zoom.us%2Fmeeting%2Fregister%2FZVZx8BObRIKn46V2R5AjIw
COH Meeting	October 2, 1 – 3pm	1025 Escobar, Martinez **(IN-PERSON)**	https://homebaseccc.zoom.us/j/83882491530

UPCOMING MEETINGS

CoH/Cmte	Date/Time	Location	Zoom Link
Homeless Service Provider Meeting	October 9, 8:30 – 9:30am	**VIRTUAL ONLY**	https://homebaseccc.zoom.us/meeting/register/tZIqc-mvqDwoE9PPYaR8_6COhfChAJ1vuFED
PATH Committee	October 16, 9:30 – 11am	2400 Bisso Lane (Suite D2), Concord, Venti Conference Room	https://us02web.zoom.us/meeting/register/tZErdemqqTsoE90m6dcFxsS5rdtyuo4x2Dj9#/registration
Oversight Committee Meeting	October 16, 11:30 – 1:30pm	2400 Bisso Lane (Suite D2), Concord **(IN-PERSON)**	https://homebaseccc.zoom.us/meeting/register/tZcsf-2urDssGdzVjZhCYrYEYtBPv6TuzAce#/registration