

HOPE SOLUTIONS

October 2025



Vision

We envision a world in which everyone has a place to call home and the support of a strong community, so that they can live with dignity and reach their full potential.

Mission

We heal the effects of poverty and homelessness by providing permanent housing solutions and vital support services to vulnerable families and individuals.

Founded in 1992 by a coalition of Faith Community partners, Hope Solutions now serves over 4,000 people each year.



1

The state of homelessness and housing in Contra Costa County

2

Our Approach & Programs

3

Eligibility & Referrals

4

Our Impact

CAUSES OF HOMELESSNESS



Affordable housing is scarce

Over 34,000 low-income renters in Contra Costa County do not have access to affordable homes.



Rents have doubled over last 10 years

It costs nearly \$2,400 per month to rent a 2 BR unit in Contra Costa



Low-paying jobs deplete family resources

Increasing housing costs and lack of high-wage jobs have 77% of low-income households spending more than ½ their income on housing.



Permanent housing and services are the solution

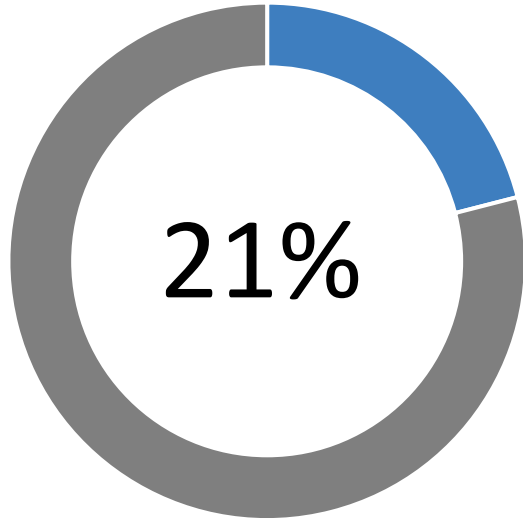
Expanding permanent housing solutions and client-centered support services helps break these cycles of poverty.



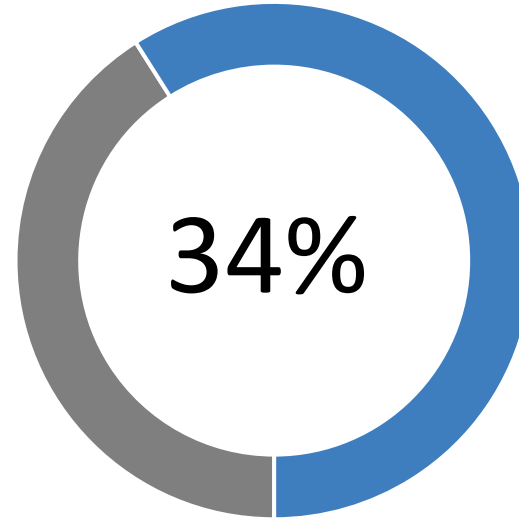
Comprehensive resources decrease homelessness

The 2025 Point-in-Time identified a 26% decrease in homelessness across Contra Costa County

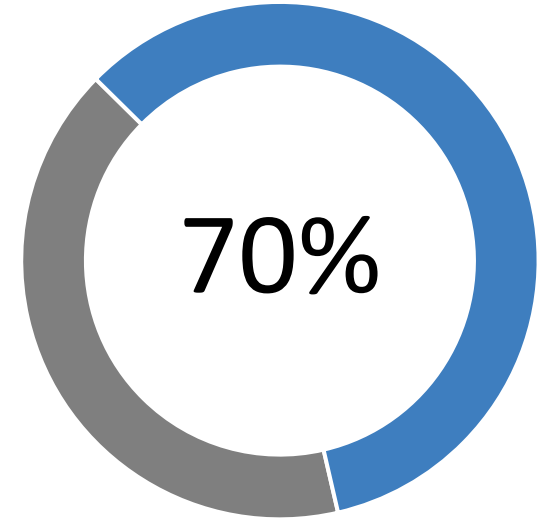
Who is homeless in our county?



of people experiencing homelessness are aged 55 and older



of households in permanent housing programs have a veteran



of households have a disabling condition



Nearly 9 out of 10 became homeless in Contra Costa County

Our Approach: Housing + Services Transform Lives



Ending the Cycle of Poverty

Our housing first approach, coupled with supportive services brings dignity to our clients and helps them rebuild their community. Our proven model is healing the multi-generational impact of poverty, racism, trauma and inadequate access to healthcare.



Quality Permanent Housing Solutions

- Quality Housing
- Creative Housing Navigation Services
- Responsive Landlord Relationships
- Trauma-Informed Property Management



Client-Centered Support Services

- Clinically-Informed Services
- Economic Stability
- Youth Enrichment
- Support to Achieve Life Goals



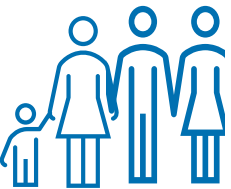
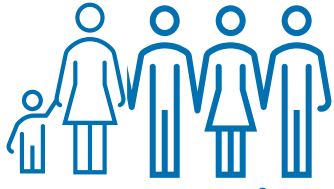
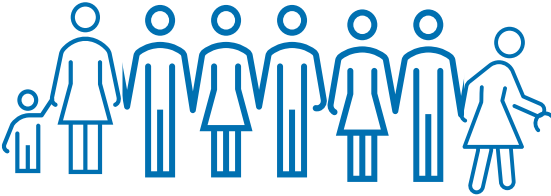
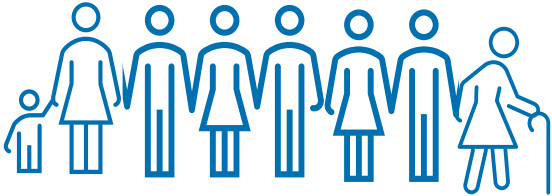


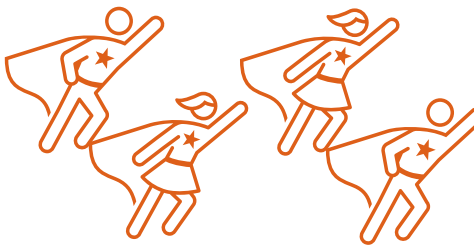

Collaborative Leadership with Community

- Partnerships with Community Service Providers
- Quality Data to Drive Results
- Engaged Volunteers
- Productive Relationships with Policymakers and Funders

Financial Stewardship

Ninety-one cents of every dollar goes directly to benefit our clients. We are lean, efficient, data driven and focused on outcomes to change lives.

Expansion and Growth

	FY'2022	FY'2023	FY'2024	FY'2025
Expanded Our Reach	<div> 2,022 people</div>	<div> 2,200 people</div>	<div> 3,800 people</div>	<div> 4,000 people</div>
Grew Our Team	<div> 70 staff members</div>	<div> 81 staff members</div>	<div> 115 staff members</div>	<div> 121 staff members</div>
Increased Funding	\$10.4M	\$13.1M	\$16.6M	\$23.35M

Our Programs



Site-Based Housing

Permanent housing with on site support services.

Youth education support, parenting support, clinical services for youth and adults, employment assistance, etc.



Multi-Site Housing

Permanent housing across the County, with in-home support services.

Connection to services (healthcare, food stamps, disability), education and employment assistance, etc.



Rapid Rehousing

Housing search & placement, with time-limited subsidies and in-home support services.

Serving: Transition age youth, domestic violence survivors, families, chronically homeless individuals, disabled individuals, and probation/reentry populations.



Prevention & Diversion

Comprehensive housing navigation services for people at risk of homelessness.

Housing search, move-in support, eviction prevention, and limited financial assistance.

Supporting Seniors in PSH



PSH provides the highest support level in HUD's Continuum of Care *but still assumes some independent living skills.*



Case Managers connect clients to medical, mental health, and in-home supports – services that become more critical and can rapidly increase in intensity for senior clients.



Seniors with homelessness histories face health issues similar to peers 10+ years older who have not been homeless.



Home management abilities can decline quickly—staff regularly reassess needs and help clients keep homes safe and habitable.

Eligibility & Referral

*Hope Solutions is a part of the Contra Costa County CoC's **Coordinated Entry System***

We serve families and individuals of all ages, including:

- Victims of domestic abuse
- Individuals aging out of foster system
- People reentering society post-incarceration
- People living with mental health issues
- People living with disabilities or special needs
- People living with HIV/AIDS

Eligibility is generally not used to exclude but to identify the best program

- Age
- Disability
- Justice involvement
- Level of homelessness
- If services are for an individual or family

Referrals

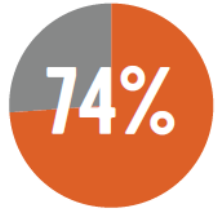
Clients *have to* be referred through an existing county system to receive services:

- Coordinated Entry
 - Call 211, CORE outreach, CARE centers (GRIP & Trinity Center)
- Adult Protective Services
- Public Defender's Office
- Probation Officer
- CA Dept. of Social Services

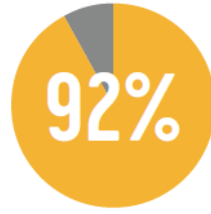
Our Impact

Ending Homelessness

Our model is ending homelessness for families and individuals.



of all households
gained
permanent
housing



of households in our
homeless prevention
programs kept their
housing



of our clients in our
rapid exit programs
gained permanent
housing

Improving Self Sufficiency

Our intensive case management increases housing stability and self-sufficiency.



99% of permanent supportive housing
clients gained health insurance



91% of permanent supportive housing clients
maintained or increased their income

Youth Success

Our enrichment programs provide youth with the support they need to thrive.



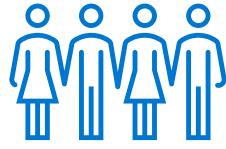
80% growth in
reading level



100% of high school seniors graduated and
are attending college this year

Senior Programs

*Aged 55 years
& older*



Hope Solutions served **1020 seniors** last fiscal year, accounting for **25% of clients**

Most of our programs do not have age restrictions, serving anyone over 18, provided they fit the target population. Programs that predominately serve seniors include:

- **Assertive Choices Creating Empowerment through Services and Shelter (ACCESS)** – 68 households
Individuals with a history of chronic homelessness and a disabling condition
- **Adult Protective Services (APS) Home Safe** – 179 clients
Adults 60 years+ and gravely disabled dependent adults
- **Holistic Intervention Program (HIP)** – 303 households
Justice involved individuals with law enforcement contact within 12 months but have not been arraigned/seen by judge
- **Housing Disability Advocacy Program (HDAP)** – 160 clients
Homeless individuals with a disabling condition who receive General Assistance and have a pending Supplemental Security Income case

RICHMOND HACIENDA



28 clients – Chronically homeless seniors with disabilities



HOPE VILLAGE WALNUT CREEK



6 clients –
Chronically
homeless
seniors with
disabilities



EL PORTAL PLACE

54 clients – Chronically homeless individuals with disabilities who are “High Utilizers of Multiple Services”



Questions?