

8.1 CCHP STAFFING

- **Compliance Department**
 - Sunny Cooper, Interim Senior Director of Compliance
- **Provider Relations, Credentialing, and Contracting Department**
 - Nancy McAdoo, Director of Provider Relations and Credentialing

Dual-Eligible Special Needs Plan (D-SNP) Staffing

- **Received approval to add several much-needed positions in preparation for the launch of D-SNP**
- **Recruitment is underway**
- **Key roles:**
 - Director of Utilization Management
 - Director of Contracting
 - Director of Clinical Operations
 - Director of Claims
 - Marketing and Sales Manager
 - Member Service Counselors
 - Public Health Nurses
 - Administrative Support Assistants

- CCHP continues to keep both the Department of Health Care Services (DHCS) and the Department of Managed Health Care (DMHC) informed of key leadership changes and vacancies
- Will be meeting with DMHC again before the end of the year to discuss progress and next steps