

## Unified Multi-Year Payment Notice

Your upcoming anniversary for your Microsoft Enterprise Services Work Order is on **05/05/2025**.

Under the terms of your Microsoft Enterprise Services Work Order, prior to each contract anniversary of the Support Commencement Date, Microsoft will recalculate your Appraised Product spend for the upcoming contract year. If your recalculated Product Spend increases over the previous 12 months ("Actual Product Spend") by more than **five percent (5%)** above the Appraised Product Spend shown for that year in the Support Services Fee Summary table above, Microsoft will recalculate the associated Microsoft Unified fees for the upcoming contract year.

We are notifying you that your Actual Product Spend increased by more than **5%**.

You will receive an additional **USD5,057.60** in Flex Allowance which will be applied towards new Proactive Credits. Within 30 days of this notice, you may request to change the application of the additional Flex Allowance towards new proactive services, enhanced services and solutions services, and/or custom proactive services.

The recalculated Microsoft Unified fees will be based on the Actual Product Spend and the Unified rates listed in the Rate Table in Section 1.3.

After 30 days of this notice, Microsoft will invoice you for an amount of **USD25,890.46**, in addition to applicable taxes. Please note that failure of payment to Microsoft may result in service suspension.

## Amendment: Microsoft Enterprise Services Work Order

Enterprise Services Work Order	<b>GVS1244-468737-598779</b>
Amendment number	<b>AMDGVS12405-598779-598779-1019419</b>

This amends the Enterprise Services Work Order noted above, **Contra Costa Health Services** and Microsoft and is effective after 30 days of the original notice.

### 1. Amendment

Section, 1.2 Description of the Services of the Enterprise Services Work Order is hereby amended by adding:

Unified True-Up - Y2-2025-26    USA - SLG - Enterprise West    5/5/2025 - 5/4/2026		
Quantity	Service	Service Type
1 ea	Unified True-Up	Administrative

Y2-Flex True up Unified Proactive Services Add on   Svcs Enterprise Security - 2025-26    USA - SLG - Enterprise West    5/5/2025 - 5/4/2026		
Quantity	Service	Service Type
Included	Service Delivery Management Extended	Service Delivery Management
30 ea	Proactive Credits	Proactive Credits

Section, 1.3 Support Services Fees of the Enterprise Services Work Order is hereby amended by adding:

Description				Product Spend	Microsoft Unified fees
Year 2 Appraised Product Spend				USD4,357,757.00	USD300,217.40
Year 2 Product Spend with 5.00 % increase <i>Recalculation required if Actual Product Spend exceeds this value</i>				USD4,575,644.85	
Year 2 Actual Product Spend	Server	User	Azure		
	USD468,410.00	USD3,847,634.00	USD370,448.00	USD4,686,492.00	USD326,107.86
Year 2 Unified Rates	9.52	6.40	9.52		
Additional Microsoft Unified Fees – Year 2					USD25,890.46
				Additional Flex Allowance	USD5,057.60

The items listed in the table above represent the services that Customer has pre-purchased for use during the term of this Work Order, and applicable fees are shown in the table below. Microsoft Support Services are a non-refundable, prepaid service. Microsoft will invoice Customer, and Customer agrees to pay Microsoft within 30 calendar days of the date of Microsoft invoice.

Services Summary	Billing Date	Fee USD
Microsoft Unified True up Fees – Year 2	After 30 days of original notice	USD25,890.46
Total Fees (excluding taxes)		USD25,890.46

## 2. Effect of Amendment

Except as specifically amended by this amendment, all other provisions of the Agreement shall remain unchanged, and in full force and effect.

Customer	Microsoft Affiliate
Name of Customer (please print)	Name
<b>Contra Costa Health Services</b>	<b>Microsoft Corporation</b>