

Regulatory Review

Contra Costa Regional Medical Center and Health Centers
Joint Conference Committee

July 28, 2025

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Performance Improvement



CONTRA COSTA
HEALTH

Regulatory Surveys - past 9 months

- The Joint Commission, Laboratory Accreditation Survey
 - Survey Date: November 2024
 - Status: Corrective Action Plan approved by TJC

Summarized Findings	Corrective Action
Gaps in result reporting	Implemented revised SOPs for result reporting workflows
Missing Initial/annual competency validation	Launched new tracker to manage annual competency validation
Calibration and proficiency testing gaps	Established a recurring calibration and proficiency testing schedule

- California Department of Public Health, Diagnostic Imaging Survey
 - Survey Dates: May 5–6, 2025
 - Status: Corrective Action Plan approved by CDPH

Summarized Findings	Corrective Action
Outdated dental and CT equipment inventory log	Updated inventory records
Missing fluoroscopy QC checks for 2023–24	Implemented QC log review protocol
Outdated list of credentialed providers	Updated list and corrected to required formatting

Regulatory Surveys - past 9 months

- Contra Costa Health Plan-Department of Health and Human Services, Facility Site Review + Physical Accessibility Review
 - Survey Date: February – May 2025, Clinics: Martinez, North Richmond, West County, Antioch, Pittsburg
 - Status: Corrective Action Plan approved by CCHP and DHCS

Summarized Findings	Corrective Action
Missing emergency contact info posted in clinic	Updated contacts list designed annual tracking process
Eye charts are not height adjustable	Ordered new eye charts for WCHC and all other clinical areas as needed
Hazardous waste was stored without warning signs	Installed new signs and audited other areas needing new signage

- Baby Friendly USA – waiting on final report
 - June 10-11
- Committee on Cancer – waiting on final report
 - June 12