



HMIS POLICY COMMITTEE WORKGROUP

March 10, 2026 from 12:00-1:30

WELCOME AND ROLL CALL

Thorne Keenan, *H3*

REVIEW OF PREVIOUS MEETING MINUTES

Thorne Keenan, *H3*

AGENCY UPDATES

Open for all to share announcements about upcoming events, new programs, or give brief reports about agency news relevant to HMIS or the CoC.

SYSTEM ADMINISTRATOR UPDATES

Kimberly Thai, *H3*

SYSTEM ADMINISTRATOR UPDATES



HUD Systemwide Performance Measures (SPM) has been submitted!



HUD Housing Inventory Count (HIC) data collection underway



Upcoming changes to HMIS support structure

COC PARTICIPANT SATISFACTION SURVEYS

Yessenia Aguilar, *H3*

2026 COC PARTICIPANT SATISFACTION SURVEYS

What is the Participant Satisfaction Survey?

- The purpose of the Participant Satisfaction Survey is to gather feedback about the experience of people accessing services across our system of care:
 - CoC wide survey across all 7 programs models
 - Completed on an annual basis
 - Required by our CoC Program Models



2026 COC PARTICIPANT SATISFACTION SURVEYS

Next Steps:

- Provider training starts the week of March 16th (dates TBD)
- Survey Collection Period: April 1st through April 30th



CES UPDATES

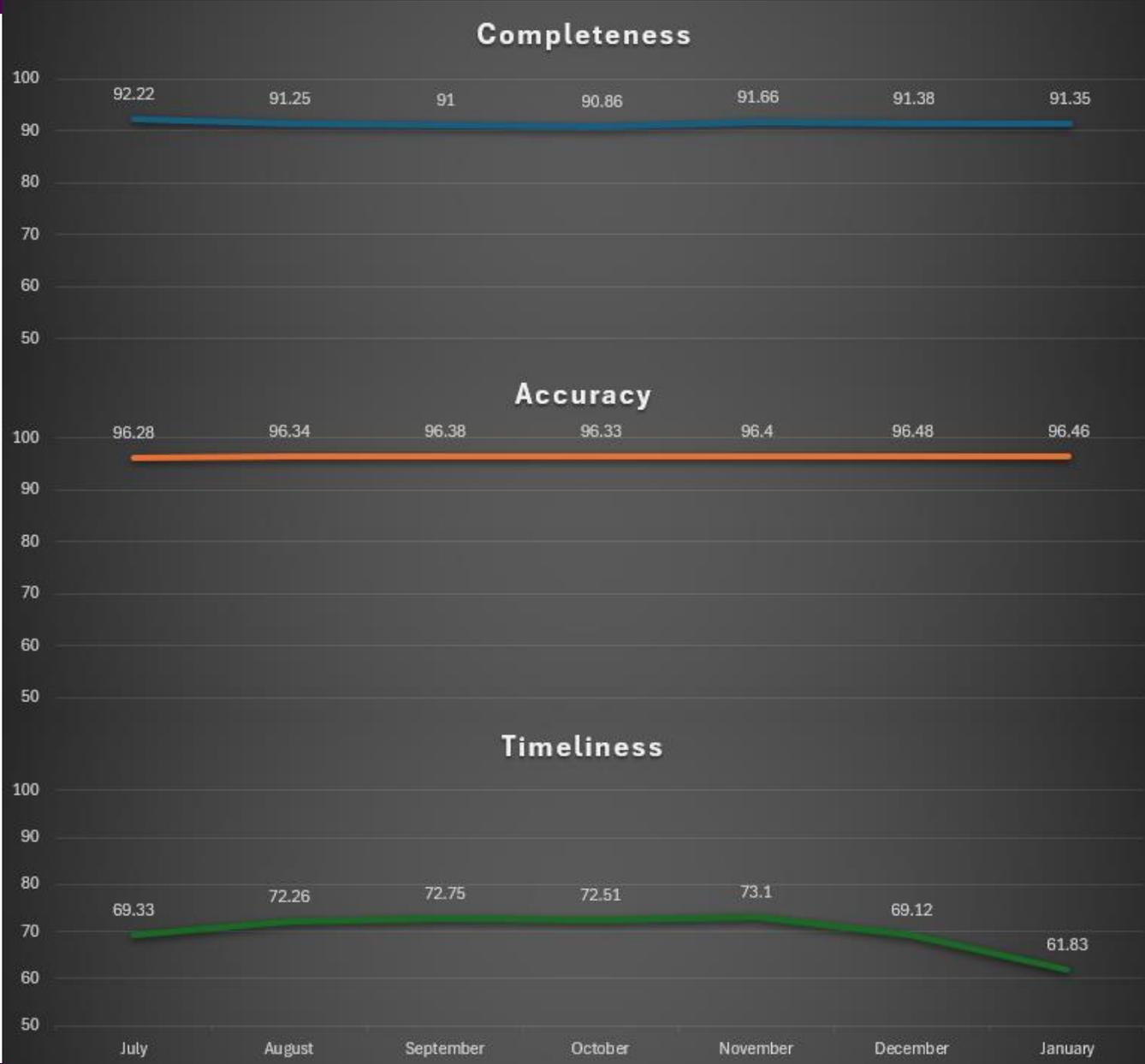
Mary Juarez-Fitzgerald, *H3*

DATA QUALITY AND TRAINING UPDATES

Thorne Keenan, *H3*
Tammy Stoicich, *H3*

DATA QUALITY UPDATES

We are maintaining our scores in Completeness and Accuracy.



AGENCIES WITH INCREASES IN DATA QUALITY THIS QUARTER

Congratulations to all agencies within our CoC!



HOW TO SCHEDULE OFFICE HOURS USING MS BOOKINGS

[Appointment Bookings](#)

ADD YOUR DETAILS

First and last name *
Tammy Stoichich

Email *
Tammy.Stoichich@cchealth.org

Address *
Address

Phone number *
Add your phone number

Add any special requests *
Add any special requests

PROVIDE ADDITIONAL INFORMATION

Please select a meeting topic:

Book

RED Team

Monthly Reporting Office Hours

Schedule time with us to review your CCC ... [Read more](#)

45 minutes

Booking for **Monthly Reporting Office Hours**

STAFF GROUP

Tammy Stoichich, Thorne Keenan

March 09

DATE **TIME**

| March 2026 | | | | | | |
|------------|----------|----|----|----|----|----|
| S | M | T | W | T | F | S |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 8 | 9 | 10 | 11 | 12 | 13 | 14 |
| 15 | 16 | 17 | 18 | 19 | 20 | 21 |
| 22 | 23 | 24 | 25 | 26 | 27 | 28 |
| 29 | 30 | 31 | | | | |

| | | |
|---------|---------|----------|
| 9:00 AM | 9:30 AM | 11:30 AM |
| 1:30 PM | 2:00 PM | 2:30 PM |
| 3:00 PM | 3:30 PM | 4:00 PM |

HMIS DATA QUALITY REMINDERS

Agency ROI Cleanup- New table added to the HMIS Data Quality Dashboard to help you find missing or expired ROIs.

This table pulls the latest ROI (if one exists), indicates whether active, and the Documentation Type. Please note that verbal consents are not valid unless your program is 100% phone-based.

Clients with a Missing Signed ROI

This table pulls the latest ROI (if one exists), indicates whether active, and the Documentation Type. Please note that verbal consents are not valid unless your program is 100% phone-based.

| Agency Name | Name | Client ID | Current Age | First Name | Last Name | Unique Identifier | Project Start Date | Project Exit |
|-------------|------|-----------|-------------|------------|-----------|-------------------|--------------------|--------------|
|-------------|------|-----------|-------------|------------|-----------|-------------------|--------------------|--------------|

PROVIDER PORTAL

- Can be accessed by going to www.cchealth.org/hmis and clicking the orange button

Once in the portal, scroll down to the bottom to find forms, instruction guides, and to request support



Welcome to the Contra Costa HMIS Provider Portal

Access forms, trainings, our event calendar, and other resources related to HMIS.



Featured Courses



**HMIS101 and Data Entry Basics
(Self-paced Training)**



**HMIS101 and Data Entry Basics
(Live Session)**



**CORE OUTREACH SPECIFIC TRAINING
CORE Outreach - HMIS101 and
Data Entry Basics (Self-paced)**

Quick Links

Service Provider Forms

- + Client Release of Information
- + Standard Forms
- + Runaway and Homeless Youth
- + CORE Mobile Outreach
- + HDAP
- + Warming Center
- + Respite

Data Management Policies

- + Privacy Notice
- + Client Revocation
- + HMIS Governance
- + Instruction Guides

Request Support

- [Request User License](#)
- [Request Live Training](#)
- [Request New Program in HMIS](#)
- [Request a Data Report](#)

Q&A

NEXT MEETING

- Tuesday, June 09, 12– 1:30 PM (Virtual)