HMIS POLICY COMMITTEE WORKGROUP

March 10, 2026 from 12:00-1:30

WELCOME AND ROLL CALL

Thorne Keenan, *H3*

REVIEW OF PREVIOUS MEETING MINUTES

Thorne Keenan, *H3*

AGENCY UPDATES

Open for all to share announcements about upcoming events, new programs, or give brief reports about agency news relevant to HMIS or the CoC.

SYSTEM ADMINISTRATOR UPDATES

Kimberly Thai, *H3*

SYSTEM ADMINISTRATOR UPDATES

✔ HUD Systemwide Performance Measures (SPM) has been submitted!

🏠 HUD Housing Inventory Count (HIC) data collection underway

👤 Upcoming changes to HMIS support structure

COC PARTICIPANT SATISFACTION SURVEYS

Yessenia Aguilar, *H3*

2026 COC PARTICIPANT SATISFACTION SURVEYS

What is the Participant Satisfaction Survey?

- The purpose of the Participant Satisfaction Survey is to gather feedback about the experience of people accessing services across our system of care:
  - CoC wide survey across all 7 programs models
  - Completed on an annual basis
  - Required by our CoC Program Models

2026 COC PARTICIPANT SATISFACTION SURVEYS

Next Steps:

- Provider training starts the week of March 16th (dates TBD)

- Survey Collection Period: April 1st through April 30th
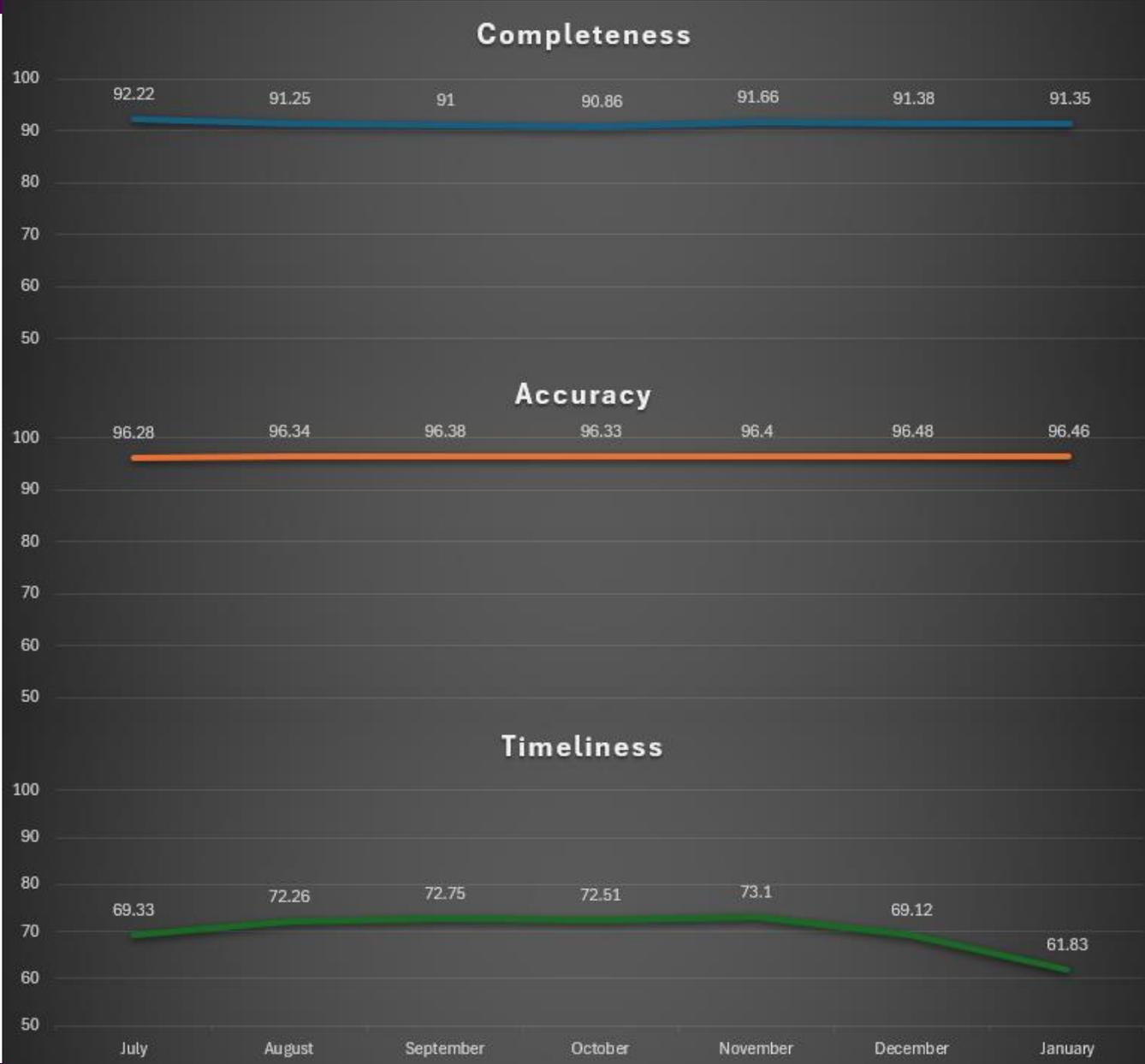
CES UPDATES

Mary Juarez-Fitzgerald, *H3*

DATA QUALITY AND TRAINING UPDATES

Thorne Keenan, *H3*

Tammy Stoicich, *H3*

DATA QUALITY UPDATES

We are maintaining our scores in Completeness and Accuracy.

AGENCIES WITH INCREASES IN DATA QUALITY THIS QUARTER

Congratulations to all agencies within our CoC!

HOW TO SCHEDULE OFFICE HOURS USING MS BOOKINGS

[Appointment Bookings](#)

HMIS DATA QUALITY REMINDERS

Agency ROI Cleanup- New table added to the HMIS Data Quality Dashboard to help you find missing or expired ROIs.

This table pulls the latest ROI (if one exists), indicates whether active, and the Documentation Type. Please note that verbal consents are not valid unless your program is 100% phone-based.

Clients with a Missing Signed ROI

This table pulls the latest ROI (if one exists), indicates whether active, and the Documentation Type. Please note that verbal consents are not valid unless your program is 100% phone-based.

Agency Name	Name	^	Client ID	Current Age	First Name	Last Name	Unique Identifier	Project Start Date	Project Exit

PROVIDER PORTAL

- Can be accessed by going to www.cchealth.org/hmis and clicking the orange button

Once in the portal, scroll down to the bottom to find forms, instruction guides, and to request support

Q&A

NEXT MEETING

- Tuesday, June 09, 12– 1:30 PM (Virtual)