

**MHC Quality of Care Committee Projects:  
Project Activity and Action Items as of March, 2024**

1. Review and advocate for Contra Costa K-12 public school mental health services
  - Work 2023:
    - Background literature review on mental health issues, needs and services in K-12 schools at national and state levels
    - Learning about and tracking on the Student Behavioral Health Incentive Program (SBHIP) developments
    - Tracking on the Wellness in Schools Program (WISP) activities
  - Work for 2024 and Action Items:
    - Continue literature review
      - Update research with 2023 developments
      - Bullet key findings as a resource
    - Tracking on the Student Behavioral Health Incentive Program (SBHIP) developments
      - Continue tracking through end of project early 2025
      - Determine objective of advocacy, e.g. for continued funding if needed
      - Determine what to report out and to whom, e.g. update to BHS and BOS
      - Draft report and take advocacy steps (or is this early 2025?)
    - Tracking on the Wellness in Schools Program (WISP) activities
      - Continue tracking and linking in to WISP activities
    - Broaden effort to non-SBHIP K-12 county school districts
      - Determine objectives, contacts, how to research, and action plan
2. Improve protocol and implementation of protocol for finding missing persons/consumers (new project)
  - Work for 2024
    - Review current protocol/process
    - Reach out to stakeholders
    - Identify challenge areas, e.g. understaffing and need for additional training
    - Develop recommendations
3. Continue evolving the MHC Site Visit Program
  - Work 2022 - 2023:
    - Developed purpose, process, and interview questionnaires
    - Obtained inventory of existing county-contracted sites
    - Tested beta program with Hume
    - Conducted three additional site visits: Crestwood Our House, Crestwood Bridge, Hope House
    - Collaborated with MHSA team to conduct and report on student interviews at Vicente High School

- Work for 2024 and Action Items:
    - Assess pro's and con's and best options for continued collaboration with MHSA on research
    - Identify next priority sites
    - Conduct two site visits
    - Refine process for publishing and following up on reports
    - Publish existing reports more broadly, e.g. to BOS, and verify that BHS is reviewing
4. Create plan for routine, annual or semi-annual site visits to Psyche Emergency Services (PES), Children's Crisis Response (CCR), CCRMC Inpatient Psychiatric Services, Martinez Detention (with Justice Committee), West County Detention (with Justice Committee)
- Work 2023:
    - Visited all sites: Psyche Emergency Services (PES), Children's Crisis Response (CCR) (incomplete and external), CCRMC Inpatient Psychiatric Services, Martinez Detention (with Justice Committee), West County Detention (with Justice Committee)
  - Work for 2024 and Action Items:
    - Decide on frequency of visits, minimum number of Commissioners, purpose/objective, minimum report
    - Schedule, recruit and visit sites
5. Lead review of annual EQRO report
- Work for 2024 and Action Items:
    - Complete review process for 2023 report
    - Analyze report and develop questions
    - Follow up on questions and any actions taken
    - Host full Commission EQRO report out, with focus on challenges
6. Continue to advocate for adequate capacity of in-patient treatment beds in county-accessible mental health residential facilities
- Work 2022-2023:
    - Advocated for an inventory of existing placements and a needs analysis
    - Tracked on grant proposals and proposal outcomes
    - Advocated for more resources for grant writing for BHS
  - Work for 2024 and Action Items:
    - Review factors leading to grant proposal performance
    - Track on proposed projects that have funding
    - Track on number of treatment beds actually created
    - Advocate for analysis of assessment of future needs

7. Continue to track on Children’s Crisis Response Center

- Work 2022-2023:
  - Reviewed plans when made accessible – minimal advocacy possible
  - Toured exterior of incomplete facility
- Work for 2024 and Action Items:
  - Obtain, review and respond to current CCRMC plans for programs and services
  - Track on completion of facility
  - Consider improvements needed once facility launches
  - Track on outcomes once facility opens

8. Track on expansion of Psych Emergency Services (PES)

- Work to date years up through 2023:
  - MHC has advocated persistently for over a decade for the expansion of PES and a separate area or facility for children’s crisis response
  - In 2023 we heard a few brief, sporadic updates on the current expansion; we had no opportunity for input
- Work for 2024 and Action Items:
  - Organize presentation to full Commission on plans
  - Track on progress through CCRMC
  - Determine desired input and communicate with CCRMC

9. Track on Mobile Crisis Response

- Work 2023:
  - Heard presentation from A3 at a full Commission meeting
- Work for 2024 and Action Items:
  - Track on A3 and identify key questions
  - Organize presentation to full Commission