

2025 Semi-Annual Monitoring Report

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Community Services Bureau



Monitoring Compliance Rates

Monitoring Level	<u>Monitoring Tool</u>	Overall Compliance Period 1	Overall Compliance Period 2
Center Level Monitoring Tools	Daily Classroom Health & Safety Checklist	99%	98%
	Daily Playground Safety Checklist	99%	97%
	Weekly Facility Safety Checklist	98%	98%
	Monthly Playground Safety Checklist	99%	98%
Content Area Level Monitoring Tools	Child Transition & Safety Monitoring	98%	94%
	CACFP Center Monitoring Review (Directly Operated Only)	92%	91%
	Health & Safety Checklist	99%	99%
	Onsite Content Area Monitoring Tool	98%	98%
	CEU Eligibility Monitoring Tool	n/a	94%
	Content Area File Monitoring- HS Eligibility	n/a	94%
	Content Area File Compliance (Education & Comp Services)	87%	87%





Monitoring Compliance Rates

Monitoring Level	Monitoring Tool	Overall Compliance Period 1	Overall Compliance Period 2
Agency Level Monitoring Tools	Center Monitoring	95%	94%
	Needs & Eligibility Monitoring tool	99%	99%
	Education & Comp Services File Review	88%	89%
	Classroom Assessment Scoring System (CLASS)	+ Below Average	+ Average
	Curriculum Fidelity	+n/a	93%



⁺CLASS and Curriculum Fidelity observations are not measured by compliance vs. non-compliance, rather scaled by effectiveness.

^{*} n/a indicates data not collected during the period.



Areas of Strength

- Child Supervision & Environment: Active supervision, safe ratios, and organized transitions
- Teachers demonstrate positive interaction and uphold children's personal rights
- Classroom environments are consistently well-maintained, organized, and compliant





Areas to Discuss: Health & Safety Compliance Gaps

Core health and developmental assessments are not being completed consistently, revealing critical breakdowns in timely screening, documentation, and compliance oversight.

Tool: QMU Edu & Comprehensive Service File Review

- Health documentation and follow-ups
 - Inconsistent completion of health, dental, and sensory screenings
 - Education assessments (DRDP, ASQ) are not being done at 60/180/300 day marks
 - Health histories and updates are completed late or are missing
 - We saw non-compliance rates as high as 56%





Areas to Discuss: Family Engagement & Documentation

Despite clear standards, accountability gaps persist across key family engagement processes — delaying agreements, weakening follow-up, and leaving goals undocumented.

Tool: QMU Edu & Comprehensive Service File Review & Content Area File Review 25

- 41% Partnership Agreements often delayed or incomplete beyond the 60-day standard.
- 37% Family Conferences and Referrals lack consistent follow-up or closure documentation.
- Family Goals not documented or followed up by year-end





Areas to Discuss: Site Operations & Safety Monitoring

Despite established safety and compliance protocols, critical lapses in documentation, licensing, and preparedness continue to expose operational vulnerabilities across multiple sites.

Tools: Health & Safety Checklist-Quarterly & CSB Transition & Safety & Center Monitoring

- 20% of safety reviews show incomplete follow-up documentation
- Classrooms disaster supplies have expired and haven't been replaced
- Of the 17 sites that we observed 70% had non-compliant staff license checklist
- 12% of classroom did not complete CLOUDS sign-ins within reasonable time





Areas to Discuss: CLASS

Classroom Organization

Average Domain Score: 5.89

- Directly Operated: 6.01

- Partners Sites: 5.30

Instructional Support

- Average Domain Score: **3.51**

- Directly Operated: 3.34

- Partners Sites: 3.07

Emotional Support

- Average Domain Score: **6.94**

- Directly Operated: 6.61

- Partners Sites: 6.05





Questions?

