



# Oversight Committee Work Group

April 16, 2026, 11:30am – 1:00 p.m.

WELCOME

Wayne Earl, *CoH*

# Agenda

1. Welcome & Introductions
2. 2026 Meeting Logistics
3. Announcements
4. February 2025 Meeting Recap
5. CES Updates
6. Participant Satisfaction Survey Updates
7. Governance Updates
8. System Performance Standards Updates
9. Federal Updates
10. Q1 Accountability Corner
11. Closing – 1:30pm

# INTRODUCTIONS AND ROLL CALL

Wayne Earl, *CoH*

# INTRODUCTIONS



*Jamie Schechter, Homeless Services Chief*

*Mary Juarez-Fitzgerald, Coordinate Entry Manager*

*Shelby Ferguson, CoC Administrator*

Email: [contracostacoc@cchealth.org](mailto:contracostacoc@cchealth.org)



*Alex Michel, Senior Policy Analyst*

Email: [contracosta@homebaseccc.org](mailto:contracosta@homebaseccc.org)

# COH & COMMUNITY MEMBER INTRODUCTIONS

## CoH Members Roll Call

Name, pronouns, seat, organization

1. Alejandra Chamberlain
2. Courtney Pal
3. Donnie Diego
4. Juno Hedrick
5. Ralph Payton
6. Shawn Ray
7. Wayne Earl

## Community Members (*in chat*)

Name, pronouns, organization

**MENTIMETER: WHO'S IN THE ROOM?**

# 2026 MEETING LOGISTICS

Wayne Earl, *CoH*

# MEETING LOGISTICS

## In-Person/Hybrid Meetings

- As of March 1, 2023, all Council on Homelessness Meetings and CoH Committee meetings are required to convene in person or in a hybrid format
- All CoH members must attend in person unless using a “just cause” exemption

## Virtual Attendance Exemption

- Just Cause
- Emergency Circumstances

# BROWN ACT ATTENDANCE REQUIREMENTS

If not attending in person		Traditional Teleconferencing	Alternative Teleconferencing (1/1/26-1/1/2030)
	<b>Basis for Remote Attendance</b>	When unable to attend in person	May appear remotely for Just Cause: <ul style="list-style-type: none"> <li>• 2x/year</li> <li>• Notify COH by state of meeting with specific just cause reason</li> </ul>
	<b>Agenda and Public Access</b>	<ul style="list-style-type: none"> <li>• Provide address to be listed on agenda to COH staff 1 week before meeting (name not listed on address)</li> <li>• Post agenda at your location</li> <li>• Public may attend at your location</li> </ul>	N/A
	<b>Quorum</b>	Counts towards quorum	Quorum must be met by in person members & traditional teleconferencing
	<b>Voting</b>	May vote if meet address/posting requirement	A majority of membership body participates in person

# HYBRID MEETING NORMS

1. Masking is recommended but not required (masks are available)
2. Social distancing – red pen = please keep safe distance, black = ask first
3. Raise your hand (actual or virtual) before speaking
4. Say your name before speaking and try to speak as clearly as you can
5. Make and take space – consider your privilege and the other voices who are in and not in the room
6. Sign-in if you are in-person so we can track attendance
7. Maintain a safe and respectful environment, even when disagreeing
8. This meeting is being recorded
9. If in-person meeting is interrupted for an emergency, the meeting will be suspended or cancelled, case-by-case basis.

*An individual may be asked to leave should they behave in a manner that threatens the safety of the group or does not honor these meeting norms.*

# COMMITTEE vs WORKGROUP

There will be two types of meetings held throughout the year, each with a different structure.

## **Committee Meeting:**

- Every other meeting, starting in February
- In-person CoH member attendance required (with exemptions)
- Activities include voting to approve/adopt minutes and other items as needed

## **Work Group:**

- Every other meeting, starting in April
- Fully virtual
- Activities include hearing presentations, hearing from stakeholders and partners, and developing updated and other content

Date	Time	Location
February 19	11:30am – 1:30pm	In-person 2400 Bisso Lane, D2, Concord ( <a href="#">Zoom link</a> )
April 16	11:30am – 1:30pm	Virtual only ( <a href="#">Zoom link</a> )
June 18	11:30am – 1:30pm	In-person Location TBD ( <a href="#">Zoom link</a> )
August 20	11:30am – 1:30pm	Virtual only ( <a href="#">Zoom link</a> )
October 15	11:30am – 1:30pm	In-person Location TBD ( <a href="#">Zoom link</a> )
December 17	11:30am -1:30pm	Virtual only ( <a href="#">Zoom link</a> )

# 2026 MEETING SCHEDULE

# ANNOUNCEMENTS

Courtney Pal, *CoH*

# FEBRUARY 2026 MEETING RECAP

Courtney Pal, *CoH*

# RECAP

The following items were covered during the 2026 February Oversight Cmte meeting:

- ✓ Reviewed & Approved December 2025 meeting minutes - ACTION ITEM
- ✓ Oversight Committee Overview & Approved 2026 Oversight Cmte. Workplan Approval – ACTION ITEM
- ✓ Identified and approved Oversight Committee Chair/Co-Chairs – ACTION ITEM
- ✓ CoC / Coordinated Entry 101
- ✓ Approved New Coordinated Entry Housing Needs Assessment – ACTION ITEM
- ✓ Program Models & Performance Standards Updates
- ✓ 2026 Monitoring Process Update
- ✓ Yab Updates

# COORDINATED ENTRY SYSTEM UPDATES

Mary Juarez-Fitzgerald, *H3*

# PLACEHOLDER (1)

- placeholder

# PLACEHOLDER (2)

- placeholder

# PARTICIPANT FEEDBACK SURVEY UPDATE

Janel Fletcher, *H3*

# PARTICIPANT SATISFACTION SURVEY COLLECTION APRIL 1 - APRIL 30 (1)

The purpose of the Participant Satisfaction Survey is to gather feedback about the experience of people accessing services across our system of care.

- Surveys are anonymous
- Collected CoC wide survey across all 7 program models
- Completed on an annual basis
- Required by our CoC Program Models

# PARTICIPANT SATISFACTION SURVEY COLLECTION APRIL 1 - APRIL 30 (2)

The feedback identifies what is working well, service gaps or areas for improvement and used to improve service delivery.  
Thank you for your support!

If you are not sure whether your program is required to collect surveys, or for any other questions, please contact:

[H3Evaluations@cchealth.org](mailto:H3Evaluations@cchealth.org)

# GOVERNANCE UPDATE

Jamie Schechter, *H3*

PLACEHOLDER (3)

UPDATE: F25  
SYSTEMWIDE  
PERFORMANCE  
STANDARDS (SPM)

Janel Fletcher, *H3*

# FY<sub>2</sub> SYSTEMWIDE PERFORMANCE REPORT

- Performance Measures (SPMs) established in 2015 by HUD
- October 1<sup>st</sup> through September 30<sup>th</sup>
- Used at federal level to determine funding for the CoC
- Used at local level to identify trends, understand impacts from program or policy changes, and to guide decision-making
- Looks at entire system, not individual programs or project types
- Does not allow for understanding differences across sub-populations

# 7 KEY MEASURES

1. Measure One: Length of Time Homeless
2. Measure Two: Returns to Homelessness
3. Measure Three: Number of People Experiencing Homelessness
4. Measure Four: Increase in Income
5. Measure Five: First Time Homeless
6. *Measure Six: Prevention Outreach\**
7. Measure Seven: Positive Outcomes

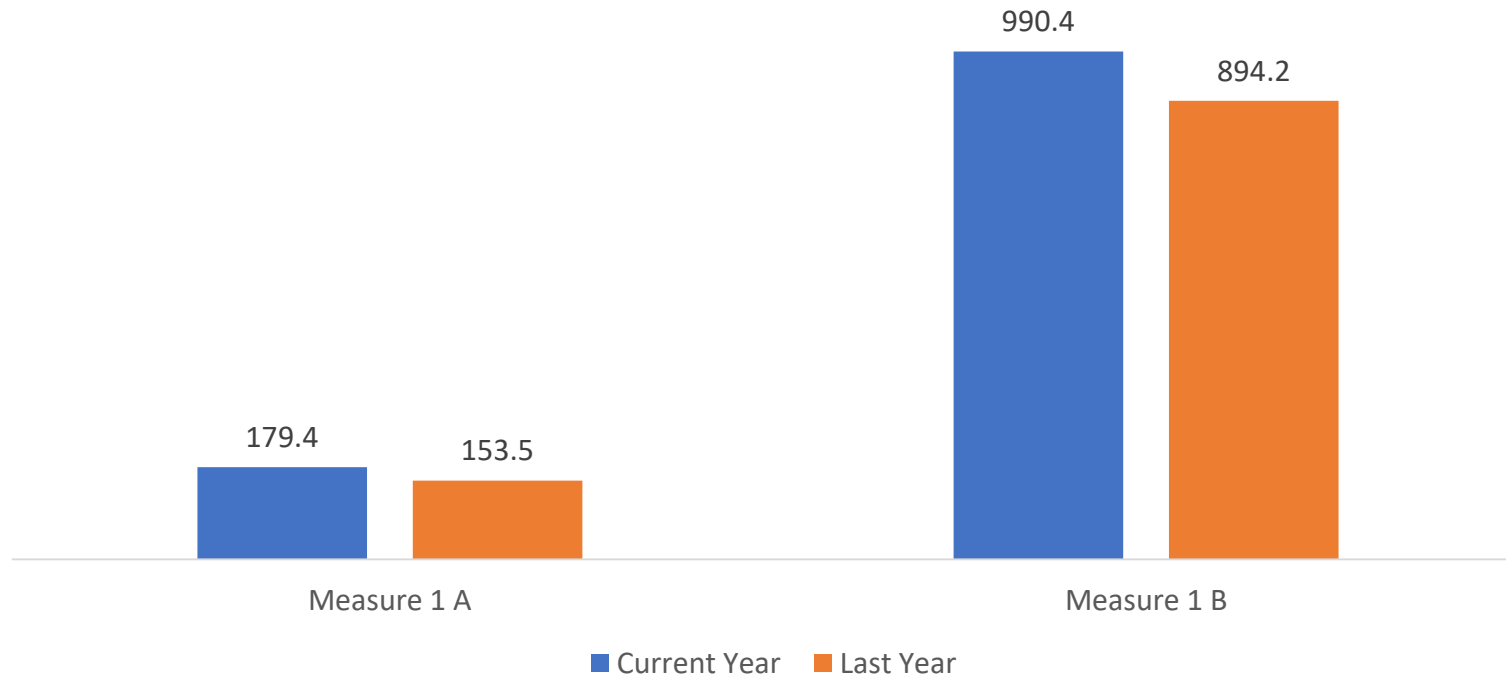
*\*No data available on Measure Six. Measure Six is only available to [High Performing Communities](#)*

# HOW TO USE SPM FINDINGS

- Understand how the CoC has changed over time
  - Consider changes in funding sources, priorities, initiatives
  - Consider influences outside of the CoC like housing capacity and economic shifts
- Use the Program Model Performance Measures dashboards to understand performance measures at program level
- Set SPM goals for the CoC

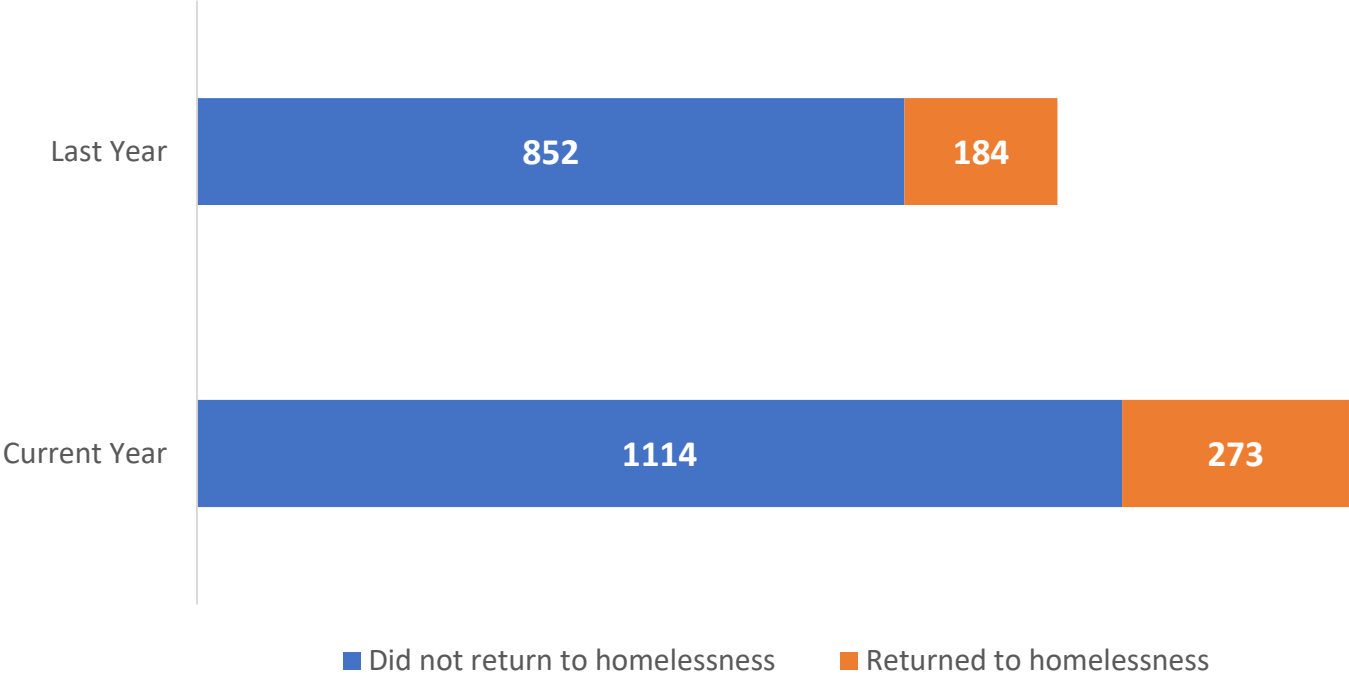
# Measure One: Length of Time Homeless

- **Measure 1A:** Average number of days in emergency shelter and transitional housing until exits to permanent housing
  - only includes days enrolled in ES or TH
- **Measure 1B:** Average number of days in ES/TH/RRH/PSH (prior to move in), plus self-reported days homeless prior to enrollment, until exit to permanent housing
  - includes self-reported homelessness prior to enrollment



# Measure Two: Returns to Homelessness (1 of 2)

- Identifies all people who exited homelessness to permanent housing and returned to homeless programs within 24 months

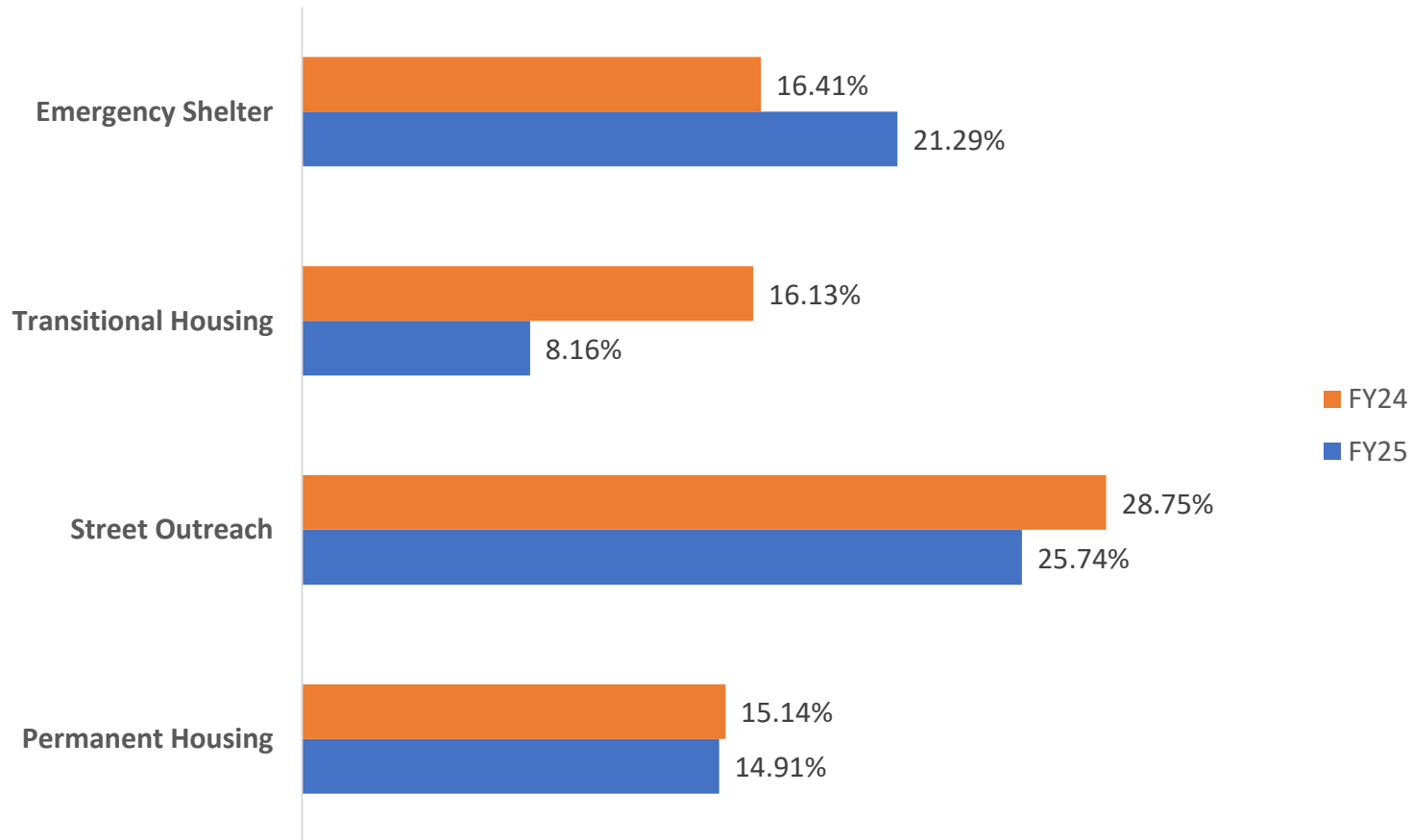


**18%** of people who exited to permanent housing two years prior to FY24 returned to homelessness during FY24. **In FY25, that proportion increased to 20%**

## Measure Two: Returns to Homelessness (2 of 2)

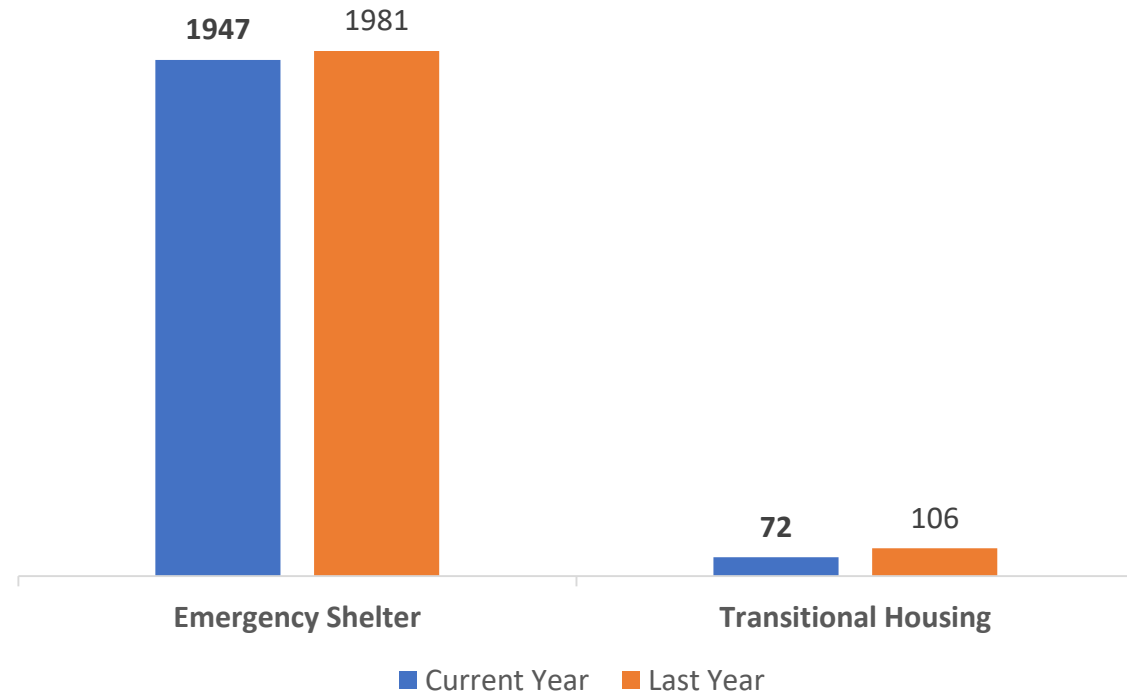
### Measure Two: Proportion of Permanent Housing Exits that Returned to Homelessness by Program Model Category

- Rate of returns to homelessness varied by program model



## Measure Three: Number of Homeless Persons

- **Measure 3A: number of unsheltered people identified in PIT (not yet analyzed for FY25)**
- Measure 3B: number of people in emergency shelters and transitional housing served in HMIS during FY25
- Note: 2,004 people served in emergency shelter and transitional housing in FY25

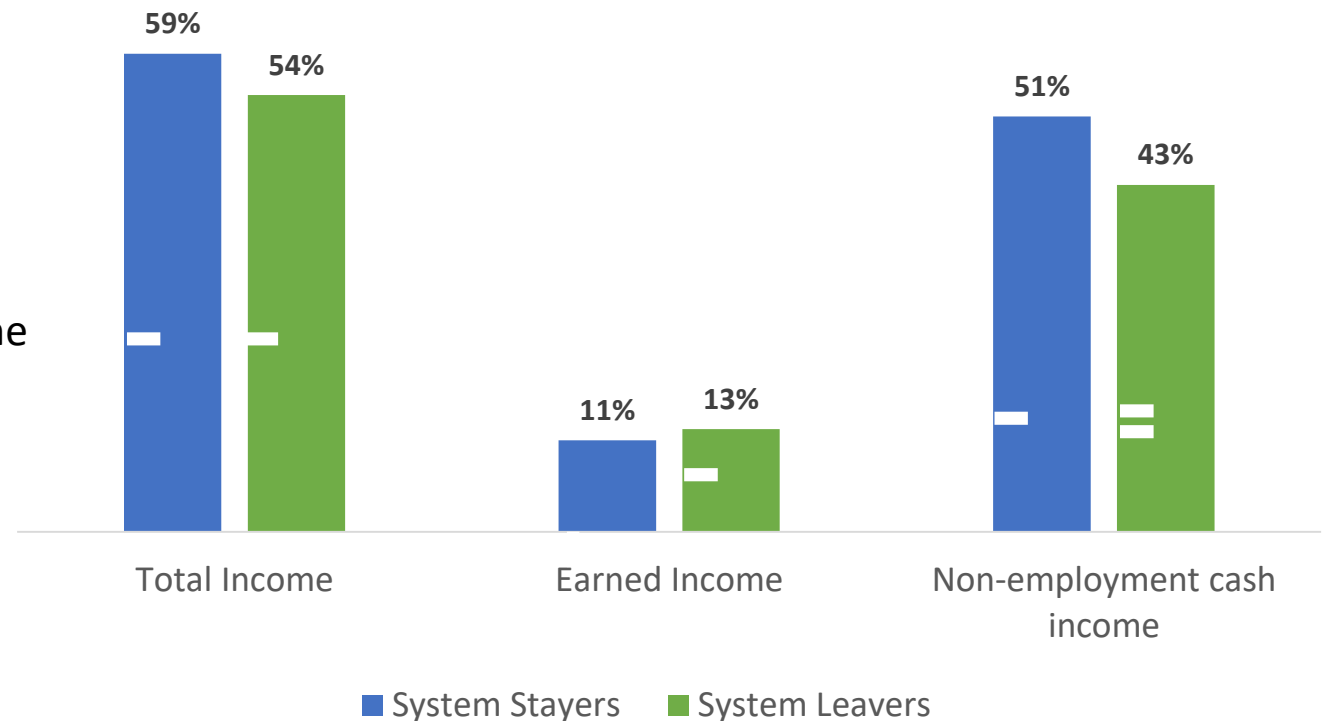
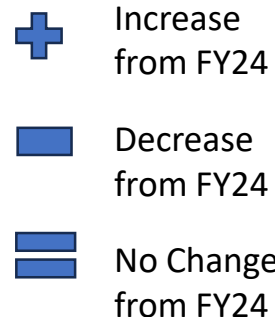


# Measure Four: Employment and Income Growth

- Measure 4A: number of “system-stayers” with increased income
- Measure 4B: number of “system-leavers” with increased income
- Measure 4 only looks at cash income, does not include non-cash benefits like SNAP

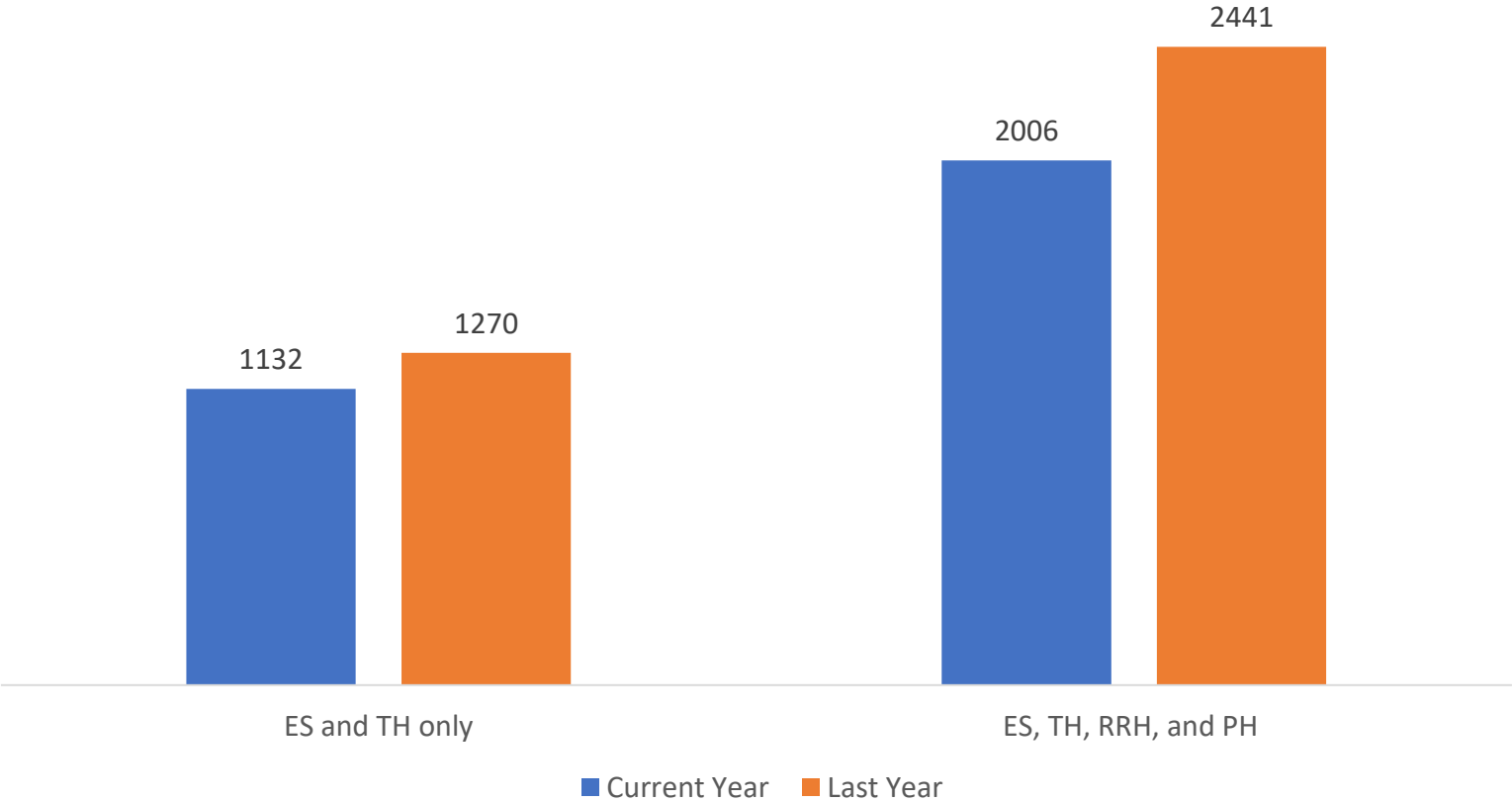
## Note:

- **Earned income** = employment income
- **Non-cash income** = SSI, VA benefits
- **System-stayers:** people who have been in CoC-funded homeless programs for 365 days and did not exit during the fiscal year
- **System-leavers:** people who exited CoC-funded programs during FY25



# Measure Five: First Time Homelessness

- Measure 5A: number of people enrolled into emergency shelter or transitional housing during FY25 with no prior enrollment during the previous 24 months
- Measure 5B: number of people with enrolled into emergency shelter or transitional housing, rapid rehousing, or permanent housing with no prior enrollment



## MEASURE SIX: HOMELESS PREVENTION – NOT AVAILABLE

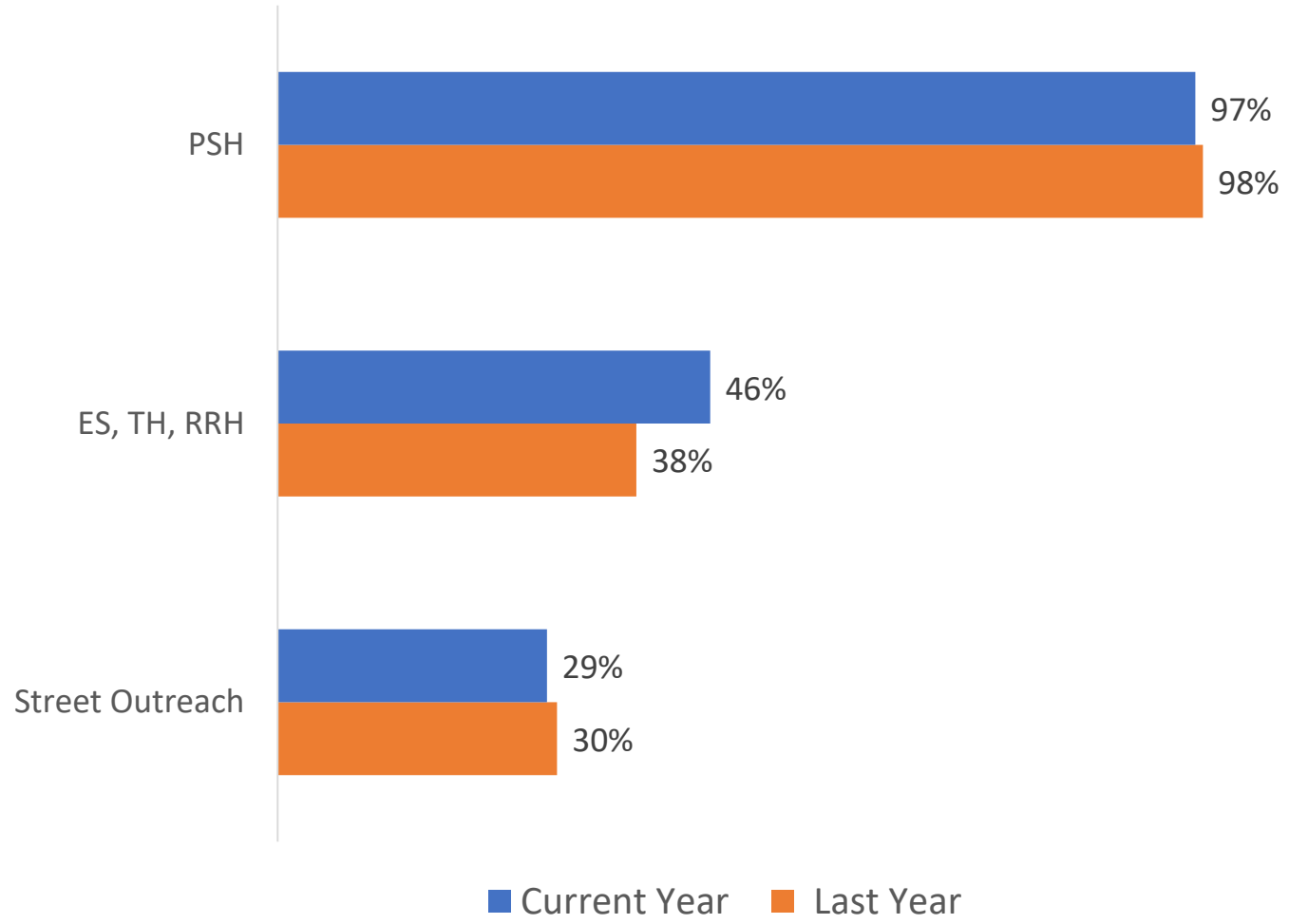
- Assesses whether people who accessed prevention programs 12 months prior to the report period returned with homeless status during FY24
  - Only available for designated High Performing Communities
  - To be designated a High Performing Community, must demonstrate the following milestones, among many other requirements
    - Mean length of time homeless for individuals and families is less than 20 days OR
    - Mean length of time homeless for individuals and families is at least 10% lower for the most recent federal fiscal year compared to the previous year.
- AND
- Rate of returns to homelessness is fewer than 5% OR
  - Rate of returns to homelessness is at least 20% lower for the most recent federal fiscal year

## MEASURE SEVEN: SUCCESSFUL OUTCOMES

- Measure 7A: proportion of people served in **street outreach** with exits to interim housing or permanent housing
- Measure 7B: proportion of people served in **emergency shelter, transitional housing, or rapid rehousing** with exits to permanent housing
- Measure 7C: proportion of people served in **permanent supportive housing** with retention in housing or exits to other permanent housing

# Measure Seven: Successful Placements

Measures 7A, 7B, and 7C: Percent of Positive Exits by Program Model Category, FY25



# FEDERAL UPDATES

Juno Hedrick, *CoH/YAB*

PLACEHOLDER (4)

WRAP-UP

Alex Michel, *Homebase*

# UPCOMING MEETINGS

- **Next Oversight Meeting:** Thursday, June 18, 11:30am – 1:30pm (in-person/Zoom)
- **Homeless Service Provider Meeting:** Thursday, April 9, 8:30 – 9:30 AM (Zoom)
- **CoC Training Best Practices for Low Barrier Services:** Monday, April 13, 10 AM – 12 PM (Zoom)
- **Homelessness 101:** Thursday, April 16, 6 – 7:30 PM (Zoom)
- **Funding Committee:** Tuesday, April 28, 2:30 – 4:30 PM (Zoom)