OHS RAN Timeline

April 2025 – Notification of Review

- April 17: Risk Assessment Notification (RAN) issued by Office of Head Start (OHS)
- April 24: RAN review conducted, Supervisor Andersen attended

May 2025 – Corrective Actions

- May 1: RAN Monitoring Report issued
- May 5: Correction Action period began
- May 8: Met with Head Start Training and Technical Assistance (TTA)
- May 30: Met with TTA to review final Quality Improvement Plan (QIP)
- May 30: Submitted documentation of QIP

May 2025 – Governing Body Notifications

- May 19: Discussed RAN with BOS Head Start Committee
- May 20: Discussed RAN with full BOS
- May 21: Discussed RAN with Policy Council

June 2025 – QIP Submission, Follow Up Review

- June 4: Final submission of QIP. Corrective Action period ended.
- June 9: Follow-up review with OHS



OHS RAN Root Causes & Corrective Actions

	Root Cause	Corrective Action
1	Our standards of conduct and related training are strength-based; specific prohibited behaviors are not explicitly identified.	Revised the Standard of Conduct to include prohibited behaviors.
2	Our interview questions and reference checks did not explicitly solicit information about prohibited behaviors.	Revised interview questions and reference checks to include screening for risk of prohibited behaviors.
3	Expectations for stopping and reporting prohibited behavior are not in our written procedures.	 Revised procedures to a. include requirement to intervene, stop, and report prohibited behaviors, and b. implement progressive discipline for failure to intervene, stop, and report prohibited behaviors.
4	Management considered incidents of prohibited behaviors as standalone rare events.	Revised monthly monitoring report and meeting to include discussion of trended aggregate incidents of abuse, neglect, and inappropriate conduct.

Building Brighter Futures Together