

Quality Improvement and Health Equity Council Minutes Contra Costa Health Plan–Community Plan February 17, 2026

MEMBERSHIP

X	*Nicolás Barceló, MD, CCHP Medical Director
X	*Michael Clery, MD, CCHP Medical Consultant
X	*Stephen Field, MD
X	*David Gee, MD, CCHP Medical Consultant
	Beth Hernandez, Director, CCHP Quality and Health Equity, Co-chair
X	*Iman Junaid, MD, Medical Consultant, Jiva Health
	*Anita Juvvadi, MD, Medical Consultant, La Clinica de la Raza
X	*Olga Kelly, MD, CCH Medical Consultant, Pediatrics/Clinical Consultant
X	*Sarah Levin, MD, CCHP Senior Medical Director, Chair
X	Allison Liu, CCHP Quality and Health Equity Program Manager
	Sefanit Mekuria, MD
	*Yui Nishiike, NP, Chief Medical Information Officer, LifeLong Medical Care
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* Voting members. Quorum is one half of eligible voting members.

GUESTS

SCRIBE

X	Arnie DeHerrera, Quality and Health Equity Administrative Assistant
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Topic	Discussion/Decision/Action	Follow up Action and Person Assigned
Call to Order	The Quality Council meeting was called to order at 12:00 PM on February 17, 2026, via Zoom.	
Introductions and Information	There were no introductions at this session of Council.	

Reports		
Deputy CMOs/CHEO Updates	<p>The Deputy CMOs, Sara Levin, MD and Nicolás Barceló, MD, presented updates.</p> <p>We are in a challenging time; increased federal policy volatility with potential downstream impacts on Medi-Cal, Medicare, public health funding, and safety-net structure and change in funding are causing uncertainty. These changes amply social risk factors that directly affect quality outcomes.</p> <p>Strong leadership across California’s executive, legislative, and regulatory branches are committed to Medi-Cal stability as well as State-level initiatives like CalAIM, behavioral health investments and health equity priorities.</p> <p>Contra Costa County benefits from strong political and administrative leadership as well as deep partnerships between</p>	

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	<p>health department divisions and community-based organizations. This local infrastructure enables proactive, equity-centered responses.</p>	
<p>Annual Quality Program Description, Work Plan, and Evaluation</p>	<p>The Quality and Health Equity Program Manager, Allison Liu, presented the documents to the Council.</p> <p><u>Program Description:</u> This provides the governance, structure, and responsibilities of the Quality and Health Equity department and how we interact with other departments at CCHP as well as our partners in healthcare.</p> <p><u>Work Plan:</u> This document maps out the activities and goals of the department. Allison provided an overview of:</p> <ul style="list-style-type: none"> • Quality Program Structure • Measurement, Analytics, Reporting, and Data Sharing • Performance Improvement Projects • Population Health • Patient Health • Provider Engagement • Delegation Oversight • NCQA Accreditation <p><u>Evaluation:</u> The evaluation focuses on accomplishments and completion of goals of the prior year. A couple of highlights of the evaluation:</p> <ul style="list-style-type: none"> • Annual Health Plan Rating of ranked 4.5 stars out of 5 according to NCQA • Exceeded 90th percentile in 20 HEDIS measures (up from 17 in the previous year); no measures under MPL which translates to no sanctions from the State for HEDIS measures • Expansion of CalAIM services • Improved internal infrastructure including our Pay for Performance program and Data Sharing with Providers with Provider Portal Reports 	
<p>PIPs Update</p>	<p>Allison Hiu provided updates for our two major Performance Improvement Projects.</p> <p><u>Improving Well-Care Visits in First 15 Months of Life</u></p> <ul style="list-style-type: none"> • Began IHI Collaborative partnership with RMC QIP team • Created a mailer to send to parents/caregivers to inform them about WCV cadence in first month of life • Postpartum brochure for CCHP patients; finalized proofs and starting to print and distribute <p>All races exceeded the MPL in 2025, but there is still work to do to improve some disparities in some categories (unknown, other race, HI/Pacific Islander). We will work on targeted efforts to close these gaps. Dr. Nevin asked what contributed to the improvements seen in 2025. Allison stated that there were multiple factors that contributed including focused efforts on specific races as well as data clean up</p>	

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	<p>of race and ethnicity. Dr. Kelly was very impressed with the improvement in the black population as historically it has been a difficult group to reach.</p> <p><u>Improving CM After ED for Mental Health/SUD:</u></p> <ul style="list-style-type: none"> • Started Round 2 of IHI BH Collaborative with Kaiser Richmond • Doing biweekly case reviews of misses; set up direct appointment booking with Community Behavioral Health so patients can leave ED with follow-up booked <p>Dr. Kelly asked for clarification of the location. Allison stated that the focus of improvement was West County. Dr. Levin asked if we are considering an expansion of this effort to include other parts of West County. Allison said that expansion is the intention in the next round including working with LifeLong.</p>	
<p>QHE Quarterly Update</p>	<p>Allison Liu presented the quarterly update for the Quality and Health Equity department.</p> <p>Performance Improvement Projects:</p> <ul style="list-style-type: none"> • Outreach calls for at risk measures: cervical cancer screening, lead screenings, controlling blood pressure, well-care visits • Follow-up after behavioral health ED visits collaboration with County Behavioral Health, Public Health, and Kaiser <p>Population Health Initiatives:</p> <ul style="list-style-type: none"> • Case Management Survey fielding completed • Behavioral Health Survey results analyzed • ED utilization reduction project with Advice Nurse • Attended 15 outreach events in prior quarter, including farmers markets, health fairs • Provider engagement – quality reviewing meetings and enhanced data sharing with additional quality reports <p>Regulator Updates:</p> <ul style="list-style-type: none"> • NCQA Health Equity Accreditation achieved October 27, 2025 • NCQA Health Plan Accreditation is on track • External Quality Review Organization (EQRO) – PIPs given 100% confidence on methodology <p>Quality Measure Status:</p> <ul style="list-style-type: none"> • MY2025 – rates will be finalized June 2026; currently there is one measure at risk • DHCS PHM Key Performance Indicator validation with Business Intelligence • Hired Planner/Evaluator to oversee D-SNP Stars Quality Program 	

Consent Items		
Consent Items	<p>The Consent Items were included in the distributed document packet for this session of the Council.</p> <ul style="list-style-type: none"> • QHE – Quality Council Minutes 11-18-2025 • AGD – Q4 2025 AGD Quality Council Data • ANU – Phone Stats July 2025-June 2026 • BHD – BHD Report 2025-12 • CalAIM – UM Metrics 2025-10 • CalAIM – UM Metrics 2025-11 • CalAIM – UM Metrics 2025-12 • CQA – Q3 2025 Track and Trend Report • CQA – Q4 2025 Track and Trend Report • QHE – 2026 QIHETP Program Description • QHE – 2026 QIHETP Work Plan • QHE – 2025 QIHETP Program Evaluation • UM – UM Committee Minutes 2025-10-13 • UM – UM Committee Minutes 2025-12-08 • UM – UM Committee Minutes 2025-01-12 • UM – 2025 UM Program Evaluation • UM – UM TAT and Visual Trends 2025-12 <p>The Consent Items were unanimously approved by the Council.</p>	
Policies and Procedures	<ul style="list-style-type: none"> • BHD18.001 Access to Mental Health • BHD18.002 ABA • BHD18.004 No Wrong Door • BHD18.007 Data Sharing • CalAIM5.045 Community Supports Overview, Eligibility, Restrictions, and Limitations • CM16.403 Interdisciplinary Care Team for D-SNP Enrollees • D-SNP MEEC Charter • MS8.055 Member Authorized Representative • QM14.801 Cultural & Linguistic Services • UM15.018 Timeliness of the Utilization Review Decision and Communication <p>All policies were reviewed and unanimously approved by the Quality Council as presented.</p>	
Closing		
Adjournment	<p>Meeting in recess at 1:00 PM. The next Quality Council meeting is scheduled for March 10, 2025, at 12:00 PM via Zoom.</p>	

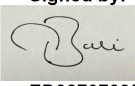
Unless otherwise indicated below, Contra Costa Health Plan—Community Plan, hereby adopts all issues, findings, or resolutions discussed in the meeting minutes for Contra Costa Health Plan’s Quality Committee, dated February 17, 2026, and attached herein.


Excepted Matters: None

Approved by CCHP Quality Council:

Signed by:

CEFF07F771A425
Committee Chair Signature 5/17/2026
Date

Signed by:

ED827078352D494
Committee Co-Chair Signature 5/18/2026
Date

Signed by:

F0AEBDD78C5418
Quality Management Administrative Assistant Signature 5/19/2026
Date