



# California Department of Aging (CDA) Access To Technology (ATT) Program

Administered by Contra Costa County's Area Agency on Aging



# Access To Technology (ATT) Program

- » Grant-based initiative by the California Department of Aging intended to reduce the “digital divide” for older adults and people with disabilities across the state.
- » Purpose: to provide not just devices and connectivity, but also training and support so that participants can meaningfully use technology (rather than simply owning it).
- » An opt-in county grant program, meaning that counties (via local agencies) choose to participate and receive funding to deliver ATT services in their jurisdictions
- » Program Duration: 2022 – September 30, 2024



# Eligibility

- » Over 60 years of age OR over 18 years of age with a disability
- » Participants must be without a device or internet service
- » Participants must reside in Contra Costa County
- » Priority is given to individuals with greatest economic and social need

# Overview of Program Goals

- » **Expand access** to technology
- » **Reduce** social isolation
- » **Increase** digital literacy
- » **Strengthen** community connections

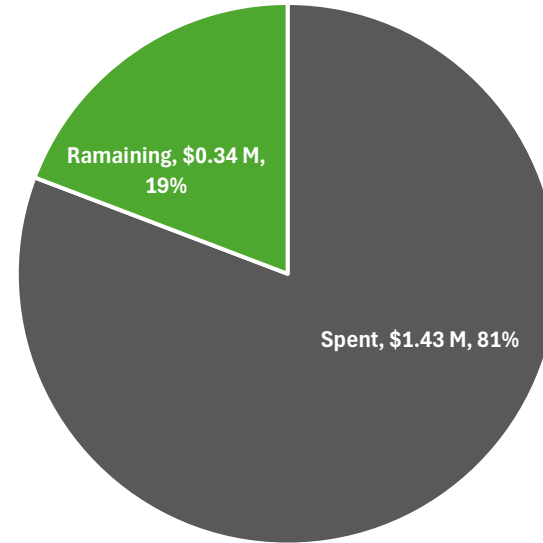


# Devices and Data Plans

- » Galaxy 7 Lite tablets
- » Galaxy A14 5G phones
- » Pro wired handsfree earphones w/mic
- » iPad 9 tablets
- » 12-month data plan

# Funding

- » Allocation: \$1.77 million
- » Spent: \$1.43 million
- » Remaining: \$0.34 million



# Subcontractors

## **Contra Costa County Public Health**

AAA leveraged and utilized Public Health's infrastructure to render devices and training via existing APS case managers through established relationships with at risk clients.

## **Community Tech Network (CTN)**

CTN (now Digital Lift) partnered with 15 CC CBOs by utilizing our well-established Provider Network to gain learner referrals, train Digital Lift Navigators, provide digital literacy training, produce tools/literacy guides, and conduct outreach to gain participants.

## **City of Pittsburg Senior Center**

Established onsite computer center easily accessible to seniors with 13 workstations were digital literacy trainings the public was given access to technology.

# Partnering for Participants

Ambose Community Center

Antioch Senior Center

Independent Living Resource Center Pleasant Hill

Danville Senior Center

J-Sei

Miraflores Richmond

Monument Crisis Center

Oakley Senior Center

Rainbow Community Center

San Pablo Senior Center

Corrine Saine Senior and Family Community Center

Satellite Affordable Housing Associates (SAHA)

Ecumenical Association for Housing (EAH)





# Achievements

- » **2,011** Devices Distributed
- » **2,002** Participants Trained
- » **2,000+** Training Hours Delivered
- » Digital Literacy trainings offered in 13 languages
- » CTN hosted celebratory graduation for learners



# Challenges

- » Partner capacity limits
- » Device theft/damage
- » Demand > Supply
- » Sustainability post grant





# Outcomes

- » Greater **confidence** using technology
- » Safer **internet navigation**
- » Improved **access** to care & resources
- » Stronger **family/community connections**
- » **Decreased** isolation
- » **Improved equity** amongst older adults



# Success Stories

 **Connected to Care** – client experiencing homelessness used a phone to stay in touch with care teams.

 **Safer Online** – learners gained confidence in assessing protentional scams online.



# THANK YOU!

**AREA AGENCY ON AGING**

