

# CYBHI Implementation Update: Phases, Progress, and Next Steps

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# Overview of CYBHI

- Statewide initiative to expand access to student mental health services
- Allows schools to bill insurance and Medi-Cal for eligible services
- **Goal:** increase sustainability and access to care for students



# Phase One – Implementation

- Started 24-25 school year with Capacity Grant
- Initial planning, system setup, and coordination
- Establishing workflows, documentation, and compliance processes
- Training staff and aligning with state requirements
- **Important:** This phase takes significant time to fully build and stabilize



# Phase One – Key Challenges

- Complex systems and requirements
- Coordination across multiple departments
- Learning new billing and documentation processes



# Phase Two – Rollout

- Transition from planning to active service billing
- Mental health counselors have begun billing
- Additional providers will be trained to bill for service next year
- Ongoing adjustments as processes are tested in real time



# Phase Two – Status

- This is a new statewide initiative
- Continuous learning and problem-solving
- Systems are improving as we gain experience



# Phase Three – Next Steps

- Ongoing staff training and support through Paradigm
- Monitoring compliance and billing accuracy
- Completing consent forms for treatment and reimbursement is a shared responsibility
- Providing complete and accurate insurance information is critical for reimbursement
- There is no cost to families and no impact on insurance or benefits
- **Next Step:** Consent will become a mandatory field in data confirmation



# Questions?

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