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Hazardous Materials Commission

Contra Costa Health
HazMat Ombudsperson
Presentation

August 28, 2025

Role of Hazardous Materials Ombudsperson



Single point of contact for people who live or work in Contra Costa County regarding environmental health concerns, questions, and or complaints about hazardous materials programs



They are empowered to identify issues, make recommendations, and resolve problems.



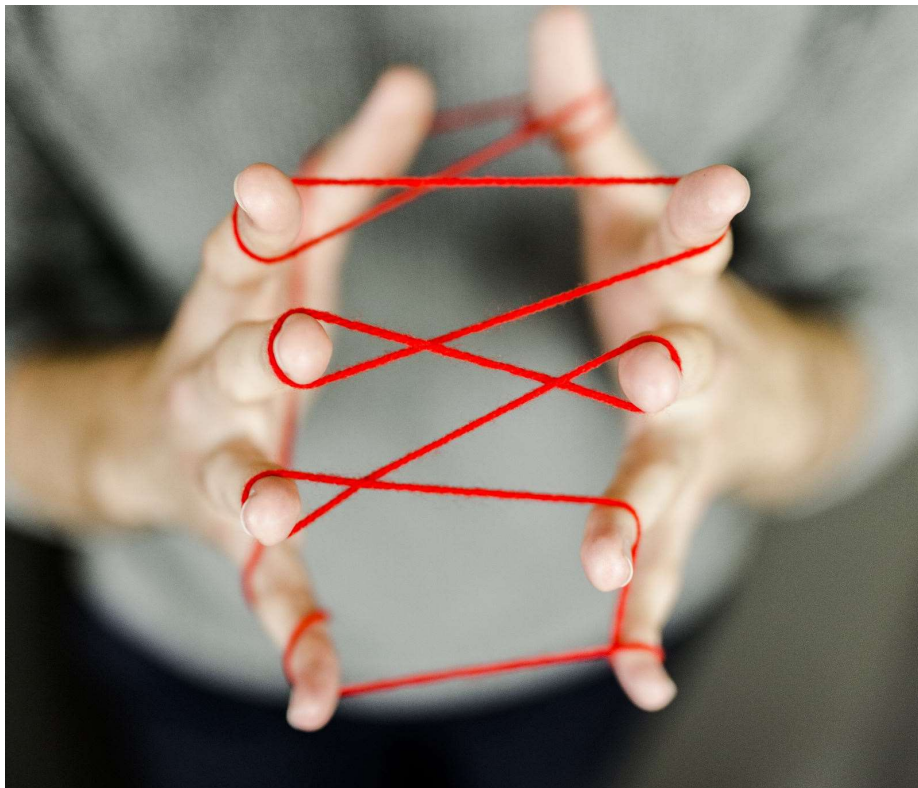
The role includes investigating concerns, facilitating resolutions, and providing information about programs and procedures.



Industrial Safety Ordinance Code Chapter 450-8



- Established the role of the Ombudsperson and defined its funding structure
- Activities of the ISO and the Ombudsperson are included in an annual performance summary report for the Board of Supervisors



How the Ombudsman Helps

- Independent advocate for the public
- Promotes transparency & accountability
- Liaison between the public and agencies
- Position is housed in the Office of the Director within the Health Department

Contact Information

Toll-Free: 1-877-662-8376 (1-877-Ombudsman)

Email: hazmat.ombudsman@cchealth.org



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